

FILE

2

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us  
Sent: Friday, November 05, 2010 8:58 AM  
To: Docketing  
Subject: Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 11/5/2010

Re: Michael Harley  
10376 Shale Brook Way

Strongsville, OH 44149

Docketing Case No.:  
10-176 el-ata

Notes:

From: "[webmaster@puc.state.oh.us](mailto:webmaster@puc.state.oh.us)"  
To: "[ContactThePUCO@puc.state.oh.us](mailto:ContactThePUCO@puc.state.oh.us)"  
Subject: 56356

Sent: 11/3/2010 10:26:03 AM

Message:

WEB ID: 56356 AT:11-03-2010 at 10:25 AM

Related Case Number:

TYPE: complaint

NAME: Mr. MICHAEL HARLEY

CONTACT SENDER ? Yes

MAILING ADDRESS:

list of 3 items  
. 10376 SHALE BROOK WAY  
. STRONGSVILLE , Ohio 44149  
. USA  
list end

PHONE INFORMATION:

This is to certify that the images appearing are an  
accurate and complete reproduction of a case file  
document delivered in the regular course of business  
technician Sm Date Processed NOV 05 2010

RECEIVED-DOCKETING DIV  
NOV -5 AM 9:44  
PUCO

list of 3 items

. Home: (440)554-5143

. Alternative: (no alternative phone provided?)

. Fax: (no fax number provided?)

list end

E-MAIL: [mharley@penskeautomotive.com](mailto:mharley@penskeautomotive.com)

INDUSTRY:Electric

#### ACCOUNT INFORMATION:

list of 5 items

. Company: THE ILLUMINATING COMPANY

. Name on account: MICHAEL HARLEY

. Service address: 10376 SHALE BROOK WAY

. Service phone: (440)554-5143

. (no account number provided?)

list end

#### COMPLAINT DESCRIPTION:

I WANTED TO COMMENT THAT I FEEL THE ALL ELECTRIC DISCOUNT THAT WAS ELIMINATED BY FIRST ENERGY SHOULD BE RE-APPLIED PERMANENTLY AND ATTACHED TO THE HOUSE AND NOT THE HOMEOWNER REGARDLESS OF WHEN AN ALL ELECTRIC HOME WAS PURCHASED. PLEASE CONSIDER THIS IN CASE #10-176. I ATTENDED ONE OF THE HEARINGS ON IT

AND THE TESTIMONY SEEMED OVERWHELMING THAT IT WAS AN INJUSTICE TO REMOVE THE DISCOUNT AND THE DAMAGE THAT WILL BE DONE TO ALL THE HOMEOWNERS INVOLVED IN THE FORM OF INCREDIBLE INCREASES IN HEATING COSTS ASSOCIATED WITH 40% REDUCTIONS IN HOME VALUES. FIRST ENERGY MADE A LOT OF PROFIT WITH THE DISCOUNTS AND

THEY WILL CONTINUE TO BE PROFITABLE AFTER REINSTATING THEM. PLEASE HELP THE PEOPLE OF OHIO. I WILL ALSO BE ATTENDING THE NORTH RIDGEVILLE HEARING WITH MY WIFE. THANK YOU.

Please docket the attached in the case number above.