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2010 NOV -4 PM 1:07

James R Mitchell 6673 Booth Rd Ravenna , Ohio 44266

PUCO

Dear Sirs Regarding PUCO Case # 10-176-EL-ATA

We purchased our home from First Energy Parade of Homes in 1986. We were on the load management billing. We have radiant electric heat, no duct work .Without duct work it would be very expensive to convert to any other form of heat .We are on the budget billing and the November bill finally caught up from last winter and starting over for this winter.

Thank You For Your Time James & Gisela Mitchell

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