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PUCO

PUCO, Attn: Docketing

180 E. Broad Street

Columbus, Ohio 43215

Case number 10-0176-EL-ATA

PUCO,

Our names are Anthony and Diane Ganda. We reside at 12691 Pinebrook Drive in North Royalton, Ohio 44133-1061. We purchased our new home in 1980. We have been and still reside in this house now for 31 years.

Commitments: We are attaching a copy of an electric bill we received for our usage from Dec. 13, 1995 thru Jan. 16, 1996. On this bill it clearly shows that we were receiving a residential all electric rate.

Electric vs. Natural Gas: The Illuminating Company sent us a letter stating that we would lose our residential electric rate, if we were to use any natural gas in our home. The reason for this letter was in response to East Ohio Gas's letter sent to all of our development asking us if we would like to have natural gas lines run throughout the homes in our development. The response from the residents of the letter from East Ohio Gas was negative and therefore no gas lines were run throughout the development.

Rate Shock: When we were planning to purchase our home, as a selling point, we were told by the Earle Building Company that we would receive a residential all electric rate for life from The Illuminating Company. Earle Building Company should be able to verify that The Illuminating Company had negotiations with them about this lifetime residential electric rate. The Earle Building Company also told us as a selling point that all of these all electric homes were insulated to a higher R rating in the walls and ceilings because of the energy conservation standards at the time being implemented by the local, state and federal governments. Also, only energy efficient windows and doors could be installed in our home to meet the government standards. Another item was that we must have a heat pump installed for this all electric home. The residential electric rate was supposed to help offset the cost of a new heat pump which is needed every 10 to 15 years. All of these energy conservation demands increased the cost of the house. We were told that by having an all electric home verses natural gas and electric that the costs would be offset with the savings of the residential electric rate for life from The Illuminating Company. Furthermore, our homes have already decreased in value 30% as reported in the Plain Dealer newspaper and this percentage may end up being 60%. The uncertainty of the outcome of losing this residential electric rate for life from The Illuminating Company has made it almost impossible to sell an all electric home anywhere near the county's currently appraised value. Our KWH's has remained about the same for many years but the costs have risen. If the residential electric rate for life does not remain the way it was the increase alone in electric costs will be so high we'll lose our home.

Anthony F. Ganda 10-30-10
Diane L. Ganda 10-30-10

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