

FILE

2

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, November 02, 2010 3:34 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 11/2/2010

Re: Steven Hudson
23468 Elliott Rd

Defiance, OH 43512

RECEIVED-DOCKETING DIV.
2010 NOV -3 AM 8:46
PUCO

Docketing Case No.:
10-176 el-ata

Notes:

From: "webmaster@puc.state.oh.us"

To: "ContactThePUCO@puc.state.oh.us"

Subject: 56269

Sent: 10/30/2010 4:09:38 AM

Message:

WEB ID: 56269 AT:10-30-2010 at 04:09 AM

Related Case Number: 10-0176

TYPE: complaint

NAME: Mr. Steven Hudson

CONTACT SENDER ? Yes

MAILING ADDRESS:

list of 3 items
. 23468 Elliott Road
. Defiance , OH 43512
. United States
list end

PHONE INFORMATION:

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business
Technician Sam Date Processed NOV 03 2010

list of 3 items

. Home: 419-782-4828

. Alternative: (no alternative phone provided?)

. Fax: (no fax number provided?)

list end

E-MAIL: ohiohud1@aol.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

list of 5 items

. Company: Toledo Edison

. Name on account: Steven E Hudson

. Service address: 23468 Elliott Road

. Service phone: 419-782-4828

. Account Number: 110021022410

list end

COMPLAINT DESCRIPTION:

I want to voice my aggravation with Toledo Edison changing our winter rates. My yearly bill has gone up approximately 60% in the last two years. I had more than one HVAC company come look at my heating system because I thought there was something wrong. #1, They could have notified us they were doing away with the reduced winter rates. #2, I opted to stay all-electric a few years back, when I put in a new heating system because of the reduced winter rates. I wouldn't have if I new they wasn't going to keep the same deal.

Please docket the attached in the case number above.