

FILE

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 56237
 Sent: 10/28/2010 1:31:28 PM
 Message:
 WEB ID: 56237 AT:10-28-2010 at 01:31 PM

Related Case Number:

TYPE: comment

NAME: Mrs. Jean Feitl

CONTACT SENDER ? No

MAILING ADDRESS:

- 3474 Auvergne Oval
- Brunswick , Ohio 44212
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: jft153@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

#10-176-EL-ATA

I want to register a complaint with the idea that the homes that heat with any other option than electric pay a large monthly charge to offset the increase. This was a bad business decision by the utility which was approved by the PUCO. NONE of the residents are to blame for this situation but yet through utility sucharges or tax increases we all will have to pay. Most of us have had pay decreases and are struggling. Why not take away pay from the people who proposed and approved this payment schedule?? Only 19% of the homes are heated with electricity however, there is no option other than electricity to power our home. The proposed surcharge of \$24-28 per month for non-electirc homes is NOT ACCEPTABLE. Again, I say go back to the individuals who allowed this to happen. Allowing this issue to get to this point should be considered criminal and those responsible should be liable for the charges -- not the customers.

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 Technician Date Processed 11-1-2010

file:///C:/Users/hunter/AppData/Local/Microsoft/Windows/Temporary Internet Files/Conte 11/1/2010

RECEIVED-DOCKETING DIV
 2010 NOV - 1 PM 2:07
 PUCO