

FILE

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From: ContactThePUCO@puc.state.oh.us
Sent: Wednesday, October 27, 2010 10:23 AM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 10/27/2010

Re: Matthew Dolloff
7676 Cope Dr

Chagrin Falls, OH 44023

RECEIVED-DOCKETING DIV
2010 OCT 27 AM 11:15
PUCO

Docketing Case No.: 10-176-EL-ATA

Notes:

We have recently purchased the house this service is for and when I called to assure that for our new account they set us up on the all-electric discount rate, I was told that the all-electric rate never was never set up for the house. As a new home owner purchasing the house, why am I not allowed to have that benefit? I was lead to believe by the PUCO website and First Energy, that since the house was all electric, that getting the all electric discount would not be a problem (at least for this year). How can this situation be remedied? Situations like this are the very reason people are so upset with the entire all-electric problem that exists right now. Hopefully PUCO and FE can remedy this problem for us. If not, I hope the state legislature will be able to. Thank you for your time and consideration and thank you in advance for getting back to me.

Please docket the attached in the case number above.

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