

**Wright, Mariruth**

---

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Tuesday, October 26, 2010 2:59 PM  
**To:** Docketing  
**Subject:** Docketing  
**Attachments:** 168631.html

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 10/26/2010

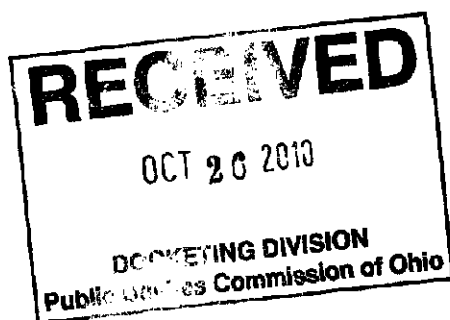
Re: Mildred Mramor  
218 Gulls Cv

Painesville, OH 44077

Docketing Case No.: 10-176-EL-ATA

Notes:

Please docket the attached e-mail in the case number above.



This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician Jim Date Processed OCT 27 2010

From: "webmaster@puc.state.oh.us"  
To: "ContactThePUCO@puc.state.oh.us"  
Subject: 56170  
Sent: 10/25/2010 3:36:34 PM  
Message:  
WEB ID: 56170 AT:10-25-2010 at 03:36 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. Mildred A Mramor

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 218 Gulls Cove
- Painesville , Ohio 44077
- USA

PHONE INFORMATION:

- Home: 440-352-9534
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: mmramor@roadrunner.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: The Illuminating Company
- Name on account: Mildred A Mramor
- Service address: 218 Gulls Cove
- Service phone: 440-352-9534
- Account Number: 11 00 28 2043 8 3

COMPLAINT DESCRIPTION:

My electric bill averaged \$84 in 2009. This month's bill was \$175.49. Of that total, \$90.03 was for getting the electricity to my house! I pay 6.74 cents per kWh. We do not waste electricity! We turn off lights when not needed. We unplug appliances not in use. We use efficient light bulbs wherever possible! How can you allow the utilities to take advantage of folks on fixed income? No more utility increases should be allowed! How can I get my bill reduced? Thank you! M. Mramor