

PUCO Commission  
180 E. Broad St.  
Columbus Ohio 43215

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Case No 10-176-El Ata

PUCO

I am 80 years young. I have been a Illuminating Co. customer for 57 years. I don't know when it started in the fifties or sixties the Illuminating Co. was pushing electric Hot Water Heaters and offering discount on Hot Water Heaters and Electric Rates. They started offering discount Electric Rates on All Electric Homes. Builders of All Electric Homes got incentives by the Illuminating Co. and they were in competition with the East Ohio Gas Co.

Now the Illuminating Co. was going to build a Nuclear Power Plants. The selling point of the Nuclear Power Plants was that electricity would be so cheap to make you would get a token bill of just \$10.00. They would not have to even read your meter. They built one plant and about half of another which never got finished. Not finishing the second half of the Nuclear Power Plant The Illuminating Co. could not charge their customers for this unfinished Nuclear Power Plant. The plant that was built either poorly made or poorly run, or both. It was shut down often and we are lucky the the Nuclear Power Plant didn't have a Nuclear meltdown when the lid of the reactor was developing a six inch hole in its lid. With that said, it has been a tough going for the Illuminating Co..

If you didn't get a discount on your electricity who in there right mind would go for electric hot water heaters or all electric homes. We were told and sold on, if we buy electric hot water heaters or all electric homes we would get discount electric rates and there was no time limit on discount rates. A companies word should be a companies word, period.

If we are going to sell and all electric home and there is no discount rate for electricity who will buy your home?

The Illuminating Co. give big discount rates to Steel Co., Auto Plants and etc., they our in business and making money.

With the Illuminating Co. the only electric power company in our area to deliver our electricity to us we have no one else to turn to but the PUCO. or courts.

The Illuminating Co. has more ways to charge us on our electric bills.

- BASIC CHARGES:
1. Customer charge
  2. Delivery charge
  3. Transition charge
  4. Generation related component
  5. Transmission related component
  6. Distribution related component
  7. By passable generation & transmission related component

We have lost our All-Electric home discounts 2 to 3 years ago with all the above fees that is now part of our basic charges and not knowing at what rates we are being charged for these basic charges.

Sincerely yours.

*Norbert E. Fox*  
Norbert E. Fox  
26 Creekside Trl.  
Olmsted Twp. Ohio 44138  
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OCT 21 2010

INVESTIGATION AND AUDIT DIVISION  
PUBLIC UTILITIES COMMISSION OF OHIO

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Technician an Date Processed 10-26-2010

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