

- FILE**
- Q. I am thinking about selling my house. Would the buyer be able to continue receiving the discounted electric rates?
- A. Unless the transaction is completed before April 1, 2006, the discounted rates will not be applied to the buyer's account. The new customer will be billed on one of our standard residential rates.
- Q. I have been planning on building a new home for several months now and won't be able to have the electric wired until mid-summer. Can I apply for the discount now?
- A. Grandfathered rates will not be available to you unless you have your electrical inspection of the permanent service submitted to the company and service in your name by March 31, 2006.
- Q. Being a builder, what should I do to ensure that my customers will be eligible for the discounted electric rates?
- A. To ensure that your customers will receive the grandfathered rates, you should have the electrical inspection submitted to the company on or before March 31, 2006. Also, the application for service should be made in the homeowner's name because the discounted rate will not transfer from the builder to the homeowner after March 31, 2006.
- Q. When you say the term "grandfathered," does that mean forever?
- A. The term "grandfathered" does not mean forever. However, as long as the rate remains in effect and you remain in the home using the qualifying equipment, you will receive the rate.
- Q. Other than the bill insert and bill message, how will customers be informed about these changes?
- A. A letter is being sent to those customers with pending applications for the special electric heating, water heating and load management rates. As always, customers can talk with one of our Customer Service Representatives by calling our toll-free number.

If you have any questions regarding these changes, call us at 1-800-589-3101.
Or contact the Public Utilities Commission of Ohio at 1-800-688-PUCO (7826).

the Illuminating Company
A FirstEnergy Company

2/06

for Customers on Electric Heating, Water Heating and Load Management Rates

On January 1, 2006, the Public Utilities Commission of Ohio (PUCO) approved a new rate schedule for customers on electric heating, water heating and load management rates. The new rate schedule will be applied to all customers on these rates starting on April 1, 2006. The new rate schedule will be applied to all customers on these rates starting on April 1, 2006. The new rate schedule will be applied to all customers on these rates starting on April 1, 2006.

The PUCO Order also requires that the new rate schedule be applied to all customers on these rates starting on April 1, 2006. The new rate schedule will be applied to all customers on these rates starting on April 1, 2006. The new rate schedule will be applied to all customers on these rates starting on April 1, 2006.

As part of the new rate schedule, the PUCO Order also requires that the new rate schedule be applied to all customers on these rates starting on April 1, 2006. The new rate schedule will be applied to all customers on these rates starting on April 1, 2006. The new rate schedule will be applied to all customers on these rates starting on April 1, 2006.

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OCT 21 2010

INVESTIGATION AND AUDIT DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

Mrs. Virginia Gabor
17591 Walnut Trl
Chagrin Falls, OH 44023-6429

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Technician Date Processed 10-26-10

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OCT 26 AM 8:00
PUCO

The new rate structure is designed to provide a competitive environment and the ability to offer increased opportunities for alternate electricity suppliers to customers. Artificially low rates also work against efforts to encourage energy conservation.

When rates are set at a level that is not competitive, it is difficult to attract new suppliers and to encourage energy conservation. The new rate structure is designed to provide a competitive environment and the ability to offer increased opportunities for alternate electricity suppliers to customers. Artificially low rates also work against efforts to encourage energy conservation.

How do I know if I am on one of these discounted electric rates?

Go to page 3 of your electric bill to find your rate category, which appears on the line with your Customer Number (see diagram). Then look at the list below. If your rate category is listed, then you are receiving an electric heating, water heating or load management rate.

You will continue receiving service under this rate as long as the rate remains in effect and you continue living in the home and use the qualifying equipment.

- CE-GS130D
- CE-GS130F
- CE-RS52D
- CE-RS52F
- CE-RS55D
- CE-RS55F
- CE-RS58D
- CE-RS58F
- CE-RS59D
- CE-RS59F
- CE-RS60D
- **CE-RS60F**
- CE-RS61D
- CE-RS61F
- CE-RS62D
- CE-RS62F
- CE-RS65D
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- CE-RS70D
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- CE-RS71D
- CE-RS71F
- CE-RS72D
- CE-RS72F
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- CE-RS80F
- CE-RS81D
- CE-RS81F
- CE-RS82D
- CE-RS82F
- CE-RS85D
- CE-RS85F

JOHN DOE Account Number 00 12 34 5678 9 Page 3 of 4
 Invoice Number 00000000000 E13

Messages

Charges from The Illuminating Company this billing period

When contacting an Alternate Electric Supplier, please provide the customer numbers below.
Call The Illuminating Company at 1-800-588-3101 with questions on these charges.

Basic Charges	
Customer Number: 0000000000 0000000000 - Standard Residential	CE - RS60F
Customer Charge	3.86
Delivery Charge	1.27
Transition Charge	2.84
Generation Related Component	2.86
Transmission Related Component	0.60
Total Charges	\$11.43

REPORT

Docketney

Public Utilities Commission Report

180 E. Grand St.

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