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     BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO
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    Giovanni DiSiena,
            Complainant,
5
          VS.
                            : Case No.
    The Cleveland Electric : 09-947-EL-CSS
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    Illuminating Company, :
            Respondent. :
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                       PROCEEDINGS
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    before Henry H. Phillips-Gary, Attorney
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    Examiner, held at the Public Utilities
12
    Commission of Ohio, 180 East Broad Street,
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    Hearing Room 11-D, Columbus, Ohio, on Thursday,
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    September 16, 2010, at 1:00 P.M.
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                  Armstrong & Okey, Inc.
             222 East Town Street, 2nd Floor
23
                  Columbus, Ohio 43215
             (614) 224-9481 - (800) 223-9481
24
                  Fax - (614) 224-5724
25
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    APPEARANCES:
2
            Jones Day
            By Mr. Grant W. Garber
3
            325 John H. McConnell Boulevard
            Suite 600
 4
            Columbus, Ohio 43215-2673
 5
                  On behalf of the Respondent.
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7
            Mr. Giovanni DiSiena
            2172 West 101st Street
8
            Cleveland, Ohio 44102
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                  Appearing on his own behalf.
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3 1 INDEX TO EXHIBITS 2 3 MARKED 4 RESPONDENT'S EXHIBITS 5 Direct Testimony of Robert Perkins 12 Α on behalf of The Cleveland 6 Electric Illuminating Company. 7 Meter Reading Information В 12 8 C CEI's Billing System 12 9 D Meter Test Information 12 10 \mathbf{E} Correspondence from CEI to 12 Complainant 11 F ANSI Standard C12.1 13 12 FirstEnergy Meter Calibration G 13 13 and Traceability 14 Meter Test Information Η 13 15 16 17 18 19 20 21 22 23 24 25

Thursday Afternoon Session, September 16, 2010.

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ATTORNEY EXAMINER: The Public Utilities Commission of Ohio has called for hearing at this time and place Case No. 09-947-EL-CSS being in the matter of the complaint of Giovanni DiSiena versus The Cleveland Electric Illuminating Company.

My name is Henry Phillips-Gary and I am the Attorney Examiner assigned by the Commission to hear this case.

At this time we will take appearances on behalf of the parties. On behalf of the Company.

MR. GARBER: Yes, Your Honor. On behalf of the Company, Grant W. Garber from the law firm of Jones Day, 325 John H. McConnell Boulevard, Suite 600, Columbus, Ohio 43215.

ATTORNEY EXAMINER: And I just want to note for the record that the complainant is not present at this time. This hearing was set for today by entry issued on June 17th and the complainant was served by regular U.S. mail by the Commission's docketing department.

At this point in time it's about

1:15 and so we will go ahead and take a recess

for 20 minutes just in case the complainant has

been caught in getting here from out of town.

And then we will go back on the record at 1:35.

Thank you.

(RECESS TAKEN)

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attorney examiner: We will go back on the record and note we previously went on the record and Mr. Disiena had not yet arrived, so we took a recess. He is now here so we will go ahead and proceed with the hearing.

Mr. DiSiena, if you would just basically make an appearance, state you name and your address so we have that for the record and the court reporter.

MR. DISIENA: Giovanni DiSiena, 2172 West 101 Street, Cleveland, Ohio 44102.

ATTORNEY EXAMINER: Okay. And actually let's go ahead and go off the record.

(DISCUSSION OFF THE RECORD)

ATTORNEY EXAMINER: We will go back on the record. Is there any preliminary matters before we start the presentation of the case that either party wishes to discuss?

MR. GARBER: No, Your Honor.

ATTORNEY EXAMINER: All right. Mr. DiSiena, if you would like to go ahead and start

with your case. Did you want to testify today?

MR. DISIENA: Yes.

ATTORNEY EXAMINER: Well, before you testify we have to swear you in.

(WITNESS SWORN)

ATTORNEY EXAMINER: All right. And you have already given your name and address for the record. So if you want to go ahead and explain why you filed your complaint and the issues that you have with the Company.

MR. DISIENA: I want to go back to
May 9th, I believe, if I am looking at this
right. The May bill. But from May through, to
make a long story short, from May through
October I went from averaging \$30 a month to who
knows, I mean it was 200, 300, 400. It was just
ridiculous. So, now it's back down
to normal. Other than that, I mean, I didn't
add nothing to my house. I live by myself, I
got no kids. Nobody stays at my house, all by
myself.

I am never there. I am in and out

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of town a lot. And all of a sudden I got this big bill. I am not an electrician, I am not a gas guy.
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I had an electrician there, I had everybody there. And the last time we were here what I remember was -- the agreement was they would change the meter again.

MR. GARBER: Objection to the extent the complainant is referring to things that were discussed in settlement conference, that is not admissible. So a reference to an agreement, I think that is what he is referring to, some discussion is not going to be admissible.

ATTORNEY EXAMINER: Okay. Mr.

DiSiena, the thing with that is --

MR. DISIENA: I can't say nothing.

 17 We are right back where we started.

ATTORNEY EXAMINER: Well, when the parties engage in settlement discussion those are not admissible.

MR. DISIENA: Unbelievable.

Whatever. Do what you have got to do.

23 ATTORNEY EXAMINER: The objection

 24 will be sustained.

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MR. DISIENA: It's one sided.

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                ATTORNEY EXAMINER: This is your
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    opportunity --
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                MR. DISIENA: I made my point.
4
    am not going to get nowhere here today. So
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    another wasted trip.
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                ATTORNEY EXAMINER: So, basically
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    you have got copies of the bills; is that
8
    correct?
                MR. DISIENA: Yes.
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                ATTORNEY EXAMINER: Would you like
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    to introduce those into evidence?
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                MR. DISIENA: Are we in court? Am I
13
    supposed to have a lawyer for this, or not?
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                ATTORNEY EXAMINER: That is --
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                MR. DISIENA: My prerogative;
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            This paper says hearing. This paper
    don't say nothing about court. This paper says
17
18
    hearing. Just like last time I was here.
19
    Hearing. Hearing matter shall be held on this
20
    date. Hearing, not a court.
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                ATTORNEY EXAMINER: All right.
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    Let's go off the record.
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                 (DISCUSSION OFF THE RECORD)
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                ATTORNEY EXAMINER:
                                     While we were
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    off the record discussing the process through
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    which the complaint case is handled in terms of
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    a settlement conference and the hearing and the
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    procedures for a hearing, during that time Mr.
    DiSiena decided to leave and has left
    the hearing and is no longer present.
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                 So, at this point in time I believe
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    that concludes the presentation of his case
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    since he has left. Go ahead.
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                MR. GARBER: Your Honor, if I may
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    move to strike Mr. DiSiena's entire direct
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    testimony since he didn't stay and was not
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    subject to cross-examination.
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                ATTORNEY EXAMINER: Your motion to
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    strike will be taken under advisement.
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                MR. GARBER: Thank you, Your Honor.
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    Given that then, Your Honor, respondent would
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    like to put on evidence.
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                ATTORNEY EXAMINER: Okay.
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                MR. GARBER: And proceed with it's
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    case in chief.
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                ATTORNEY EXAMINER: Okay.
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    recognizing that the burden lays with the
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    complainant, but if you would like to proceed.
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                MR. GARBER: Sure. To the extent
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that evidence, 15 seconds or whatever it was

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worth of evidence the complainant put in the record may not be stricken, then respondent is going to want to put on some evidence.

ATTORNEY EXAMINER: All right.

Let's go off the record for a second.

1.5

(DISCUSSION OFF THE RECORD)

(RECESS TAKEN)

ATTORNEY EXAMINER: As I was stating before, the complainant was wanting to bring in evidence relating to settlement discussions. The Company objected, and that objection was sustained.

And at that point the complainant indicated while we were off the record explaining the procedural process, and during that time he indicated he was not interested in staying because he would not be able to bring in the information from the settlement discussions. And at that point the complainant left.

What we are going to do now, it's about 1:50, is we are going to take a recess for 20 minutes just to see if the complainant returns and wishes to continue pursuing his case. If he does not then, once we come back on the record we will consider whether the Company

will put on its case at that point in time. So we will go off the record. Thanks.

(RECESS TAKEN)

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ATTORNEY EXAMINER: I will note that it is about 2:12 and Mr. DiSiena has not returned. And we recessed about 20 minutes to see if he would come back, and he has not.

At this point in time, Mr. Garber, the Company wishes to present its case?

MR. GARBER: Yes, Your Honor. First we would like just for the record to make — we have pending the motion to strike based on the failure for an opportunity for cross-examination. We would like to add to that a motion to dismiss for failure to prosecute to the extent that complainant didn't stay for much more than a couple of minutes. Evidently put very, very little evidence, if any, in the record, and again was not subject to cross-examination. We don't think that that remotely approaches his responsibility to prosecute his case. And so we would also make that second motion for that additional reason.

With that the Company also would like to call its witness, Robert Perkins.

(WITNESS SWORN)

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ROBERT PERKINS

called as a witness on behalf of the Respondent, being first duly sworn, testified as follows:

ATTORNEY EXAMINER: You may

proceed.

MR. GARBER: Your Honor, maybe I should have done this before we sworn the witness, but I don't know of you want to pre-mark these exhibits.

ATTORNEY EXAMINER: Sure.

MR. GARBER: I believe they have been labeled, but just for purposes of pre-marking them, we have CEI Exhibit A, which is the Mr. Perkins' pre-filed testimony.

CEI Exhibit B is a chart that is discussed in Mr. Perkins' pre-filed testimony that summarizes the relevant meter readings, bill amounts, and other bill and usage related information.

CEI Exhibit C is a screen shot from CEI's billing system.

CEI Exhibit D is meter test documentation for meter No. 717732.

 $\mbox{CEI Exhibit E is correspondence from } \\ \mbox{CEI to complainant.}$

CEI Exhibit F is a portion of ANSI standard C12.1.

CEI Exhibit G is a document that is entitled FirstEnergy Meter Calibration and Traceability.

And CEI Exhibit H is meter test documentation for meter No. 699505602.

So having pre-marked those exhibits, with Your Honor's permission, we will go to the direct examination of Mr. Perkins.

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DIRECT EXAMINATION

By Mr. Garber:

- Q. Mr. Perkins, please introduce yourself to the court.
- A. My name is Robert Perkins, I am the Metering Manager for the Illuminating Company, which is a FirstEnergy Company. I have been with FirstEnergy for a total of 19 years.
- Q. You have in front of you what we just marked as CEI Exhibits A through H. Do you recognize those documents?
 - A. Yes, I do.

- Q. And can you tell me, let's just look at CEI Exhibit A, that is your pre-filed testimony?
 - A. Yes, it is.

- Q. And was that testimony prepared at your direction?
 - A. Yes, it was.
- Q. Do you have any changes to that testimony?
- A. There is three changes. And they are all date changes. There is three locations where 2010 was put in the document and they need to be changed to 2009.

And that is on page 4, line No. 18. There is a reference to June of 2010. That should actually be June of 2009.

Q. And there is two references on page 5, line item No. 2. There is a date marked June 4th of 2010. That should be June 4th of 2009.

And then on page No. 5, line items
No. 6 and 7 there is a reference to June 8th of
2010. That should be June 8th of 2009.

Q. Subject to those corrections if I asked you the same questions that appear in your testimony today would your answers be the same?

A. Yes, they would.

MR. GARBER: With that, Your Honor, respondent moves the admission of CEI Exhibits A through H.

ATTORNEY EXAMINER: Okay. One quick question. I just wanted to make sure with the date changes on page 5 of Exhibit A, you are referencing Exhibit E and Exhibit H, June 3rd, 2010, that 2010, that one should be 2010?

MR. GARBER: Yes, Your Honor.

ATTORNEY EXAMINER: Okay. Just the other Junes in that were being changed. Okay.

MR. GARBER: That's correct.

ATTORNEY EXAMINER: Okay. So the Company has moved for admission of Exhibits A through H. And with no objection they will be admitted.

(EXHIBITS HEREBY ADMITTED INTO

EVIDENCE)

MR. GARBER: And at this time respondent closes it's case in chief. Or rests.

THE ARBITRATOR: Okay. All right.

And in terms of a briefing schedule for this case, what I was going to do is I will issue an entry since the complainant is not here and the

entry will indicate the parties if they wish may file a brief by October 18th, 2010 with reply briefs, probably set that for a week later, for October 25th.

And are there any other matters to bring up at this point in time?

MR. GARBER: No, Your Honor.

ATTORNEY EXAMINER: Okay. Since at this point then I have no questions for the Company witness, so this hearing will be adjourned. Thank you.

(At 2:20 P.M. the hearing was concluded)

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CERTIFICATE

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I do hereby certify that the foregoing is a true and correct transcript of the proceedings taken by me in this matter on September 16, 2010, and carefully compared with my original stenographic notes.

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Michael O. Spencer, Registered Professional Reporter.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

9/30/2010 11:33:23 AM

in

Case No(s). 09-0947-EL-CSS

Summary: Transcript Transcript of Giovanni DiSiena hearing held on 09/16/10. electronically filed by Mrs. Jennifer Duffer on behalf of Armstrong & Okey, Inc. and Spencer, Michael O. Mr.