

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

Formal Complaint Form

PAUL J MAHOLTZ Sr
Customer Name (Please Print)

9 BLUEBERRY LANE SW
Customer Address

WARRICK OHIO 44445
City State Zip

Against

4421 405032151
Account Number

OLD ACC 1004104010377545

NONE
Customer Service Address (if different from above)

Utility Company Name

NONE
City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

METER READING OFF W/OUT IN-08-09-2010
NON COMPETITIVE IN SMALL CLARK CRESND.
2010 - CV 101502 BACK OF BILLS EVERNOCT FOR
0809-2010 SENT IN 09-15-2010

Paul J Maholtz Jr
Signature

330 399 6789
Customer Telephone Number

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business
Technician DR Date Processed 9-22-2010



Dominion®

Explanation of Billing Terms
(The following items will not appear on every bill.)

Basic Monthly Charge - This charge replaces the Monthly Service Charge for most customers. It includes fixed costs for delivering gas, plus applicable riders.

Cancel Billing - A credit issued to the account when a correction is needed on past charges.

CR - Credit

Estimated Gas Bill - During the months we don't read your meter, your bill is based on previous gas usage, gas rates and the weather. An estimated bill will be verified when your meter is read or you may enter your own meter reading online at www.dom.com.

Gas Cost - The price charged to cover the cost of natural gas.

Gas Usage Charge - Covers expenses, including SSO gas cost and transportation charges, involved in providing gas services to customers who purchase gas from Dominion East Ohio.

Gross Receipts Tax - Ohio tax levied on public utilities.

Investigation Fee - Fee to be levied in those circumstances where Dominion East Ohio has reasonable proof of the customer's fraudulent or damaging practice related to gas service.

Late Payment Charge - A 1.5% late payment charge (LPC) may be imposed on all past-due balances if the required payment is not paid in full by the time the next bill is generated. For Payment Plan and Budget customers, the LPC applies only to the past-due plan amount.

MCF - An abbreviation for the standard measure of gas meaning 1,000 Cubic Feet.

Meter Test Fee - Fee charged for a meter test performed at the customer's request.

Miscellaneous Charge(s) - An additional debit or credit applied to the account. An explanation of the reason for the charge or credit will be provided.

Monthly Service Charge - Covers such costs as the maintenance of the gas meter, meter reading, billing and record keeping.

Monthly Variable Rate (MVR) - Cost of natural gas for customers whose Energy Choice or opt-in governmental aggregation contract has expired. Under this rate, Dominion East Ohio assigns a participating supplier to provide gas supply at that supplier's prevailing rate.

Reconnection Fee - Fee charged to restore gas service that was terminated by the Company or at a customer's request.

Reset Read - Adjusted meter reading that establishes the point from which you are responsible for gas use following equipment replacement or a billing adjustment.

Returned Payment Fee - Fee for each returned item tendered or authorized as payment on the customer's account and returned for any reason, including insufficient or uncollected funds, closed account, revoked authorization or stop payment.

Security Deposit Installment - One-third of the total security deposit required. Security deposits are billed to customers in three equal monthly installments.

Standard Choice Offer (SCO) - Cost of acquiring natural gas for sale to Energy Choice eligible customers by a participating supplier assigned by Dominion East Ohio to provide gas supply at this regulated rate.

Standard Service Offer (SSO) - Cost of acquiring natural gas for sale to customers who purchase gas from Dominion East Ohio.

Transportation Charges / Usage-Based Charges - Cover costs associated with delivering gas to the meter, including all applicable riders and taxes. All customers are required to pay these charges regardless if they choose an alternate supplier through the Energy Choice or other transport programs. These charges do not include the cost of the gas.

Request DOMINION GAS
TO SCAP IN BILLS OF 20 08-09-10

*****AUTO**SCH 3-DIGIT 444
27766 1 AT 0.357 T#000104
PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205

|||||

ATTACHED TO

MY CASE NO. 2010 CV 101502

THE MUNICIPAL COURT OF WARREN, OHIO

Thomas P. Gysegem, Judge

Terry F. Ivanchak, Judge

Daniel N. Gerin, Magistrate

Case No. 2010 CV I 01502

Monday, June 21, 2010

Paul J. Maholtz Jr. vs. Dominion East Ohio Gas Company

NOTICE OF HEARING

PLAINTIFF:

Paul J. Maholtz Jr.

DEFENDANT:

Dominion East Ohio Gas Company

PO BOX 26785

Richmond, VA 23261

THIS CASE IS NOW SCHEDULED FOR Small Claims hearing on **Wednesday, 07/21/2010, at 9:00 am** in Hearing Room before Magistrate Gerin.

DEBRA GAYDOSH

ASSIGNMENT COMMISSIONER

330-841-2522

Ext. 133

PLAINTIFF'S ATTORNEY:

DEFENDANT'S ATTORNEY:

SMALL CLAIM COMPLAINT

Address 221-17th Zip Code 44145
 Plaintiff vs. Tele. No. 346-17
 Address 346-17 Zip Code 44145
 Defendant 346-17 Tele. No. 44145

Warren Municipal Court
 Trumbull County Court
 Area District
 Warren, Ohio

Case No. 106071502

TO THE CLERK:

Please take notice that a claim is hereby filed against the above defendant(s) and request that he (they) be summoned to appear in Court to answer same.

STATEMENT OF CLAIM

☐ ACCOUNT—EXHIBIT A ATTACHED AND MADE A PART HEREOF ☐ WAGES
☐ OTHER RECEIPT

Wherefore plaintiff prays judgment against defendant in the sum of \$ 1111.13, plus interest from the
 day of 20, at the rate of % and costs.

STATE OF OHIO
 COUNTY OF TRUMBULL ss.

AFFIDAVIT OF COMPLAINANT'S CLAIM

I, Paul M. Kelly Jr., being first duly sworn, on oath states that I the Plaintiff
 in the above entitled cause; that the said cause is for the payment of money that the nature of plaintiff's demand is as stated, and that
 there is due to plaintiff from the defendant the amount stated above; defendant(s) (is are) not now in the military or naval service of
 the United States.

Subscribed and sworn to before me this 21 day of June, 20 10.

Clerk, Deputy Clerk, Notary Public

NOTICE AND SUMMONS IN ACTION FOR MONEY ONLY

To: (1) Defendant (2) Defendant
 Street and Number City

ask(s) judgment in this court against you for
 day of 20, at the rate of % and costs, upon the following claim:

The court will hold trial on this claim in the Small Claims Division located at Warren Municipal Court
141 South Street S.E. at 9 o'clock A. M. on Wednesday,
 the 21 day of July, 20 10.

If you do not appear at the trial, judgment may be entered against you by default, and your earnings may be subjected to
 garnishment or your property may be attached to satisfy said judgment. If your defense is supported by witnesses, account books,
 receipts, or other documents, you must produce them at the trial. Subpoenas for witnesses, if requested by a party, will be issued
 by the clerk.

If you admit the claim but desire time to pay, you may make such a request at the trial.

If you believe you have a claim against the Plaintiff, you must file a Counter-Claim with the Court and must serve the Plaintiff
 and all other parties with a copy of the Counter-Claim at least seven (7) days prior to the date of the Trial of the Plaintiff's claim.

1. he is, she is, they are

Clerk Deputy Clerk Small Claims Division

Warren Municipal Court
141 South Street
P. O. Box 1550
Warren, Ohio 44482

Receipt Type Case Outstanding Amount 0.00
Receipt Number 365993 Receipt Date 06/21/2010

Case Number 2010 CV I 01502

Description Maholtz Jr., Paul J. vs. Dominion East Ohio Gas Company

Action Small Claims

Judge Judge, Arraignment

Received From Maholtz Jr., Paul J.

On Behalf Of Maholtz Jr., Paul J.

Total Received	50.00
Net Received	50.00
Change	0.00

Receipt Payments	Amount	Reference	Description
Check	50.00	799	

Receipt Applications	Amount
Cost	50.00

Disbursement Accounts	Amount
112-Legal Aid CVI (State)	10.89
308-Computer	8.00
309-Legal Aid Civil(City)	0.11
310-Clerk & Bailiff	18.00
322-Legal Research	3.00
323-Special Projects	10.00

Deputy Clerk: karenh Transaction Date 06/21/2010 10:38:38

Comments small claims

THE MUNICIPAL COURT OF WARREN, OHIO
SMALL CLAIMS DIVISION
TRUMBULL COUNTY, OHIO

PAUL J. MAHOLTZ, JR.,

Plaintiff,

vs.

DOMINION EAST OHIO GAS
COMPANY,

Defendant,

)
) CASE NO. 2010 CV I 01502
)
)

) **MOTION TO DISMISS FOR LACK OF**
) **SUBJECT MATTER JURISDICTION**
)
)
)
)

Now comes the Defendant, The East Ohio Gas Company, d.b.a. Dominion East Ohio ("East Ohio"), by and through counsel, and move this Court to dismiss this matter for lack of subject matter jurisdiction.

INTRODUCTION

This case was filed June 21, 2010. According to the Statement of the Claim, Plaintiff disputes the current balance on his natural gas bills.

LAW AND ARGUMENT

I. This Court lacks subject matter jurisdiction over Plaintiff's claim.

The Warren Municipal Court lacks subject matter jurisdiction over this claim by Plaintiff. Section 4905.04 of the Ohio Revised Code provides in part "(A) The public utilities commission is hereby vested with the power and jurisdiction to supervise and regulate public utilities and railroads, to require all public utilities to furnish their products and render all services exacted by the commission or by law . . ." R.C. 4905.04(A). The Code further states "No court other than the supreme court shall have

power to review, suspend, or delay any order made by the public utilities commission, or enjoin, restrain, or interfere with the commission or any public utilities commissioner in the performance of official duties. . . " R.C. 4903.12. The Supreme Court of Ohio has interpreted these provisions to hold that "the Public Utilities Commission has exclusive jurisdiction over rate and service complaints, subject to review by the Ohio Supreme Court." LaForge v. Cleveland Electric Illuminating Company (1996), 115 Ohio App. 3d 740, 741 (citing State ex rel. N. Ohio Tel. Co. v. Winter (1970), 23 Ohio St. 2d 6, paragraph one of syllabus).

PUCO also has exclusive jurisdiction over complaints falling within the parameters of the utility company's tariffs. LaForge v. Cleveland Electric Illuminating Company (1996), 115 Ohio App. 3d 740, 741 (citations omitted). See also Ex rel. Cleveland Electric Illuminating Co. v. Cuyahoga County Court of Common Pleas (2000), 88 Ohio St. 3d 447, 450 (stating that the statute denies all Ohio courts, except the Supreme Court of Ohio, any jurisdiction over these issues).

The Ohio legislature has provided a detailed procedure for customers to challenge charges or rate by a public utility. Kazmaier Supermarket, Inc. v. Toledo Edison Company (1991), 61 Ohio St. 3d 147, 151 (citing R.C. 4905.26). This type of claim should be properly brought before the Public Utilities Commission pursuant to the complaint statute. Id. Since this issue was firmly within the exclusive jurisdiction of the commission, the court lacked jurisdiction over the claim and it was properly dismissed. Id. at 163-154.

In the present case, Plaintiff has assumedly made a claim disputing charges on

his account with East Ohio. See Statement of Claim. Consequently, the claim is clearly within the Public Utility Commission's exclusive jurisdiction over rate and service issues. Since this Court lacks subject matter jurisdiction over the Complaint, this claim should be dismissed.¹

CONCLUSION

Respectfully, the court lacks subject matter jurisdiction to consider Plaintiff's claims. Therefore, the Complaint should be dismissed for lack of subject matter jurisdiction.

Respectfully submitted,



J. Michael Zontini (0020859)

Senior Counsel

1201 East 55th Street

Cleveland, Ohio 44103

Ph: (216) 736-6242

Fax: (216) 736-5308

J.Michael.Zontini@Dom.com

Attorney for Dominion

CERTIFICATE OF SERVICE

A copy of the foregoing Motion was sent by regular mail this 27 day of June, 2010

to Paul J. Maholtz, Jr., 9 Blueberry Lane S.W., Warren, Ohio 44485.



J. Michael Zontini

Attorney for Defendants

¹ Lack of subject matter jurisdiction cannot be waived and can even be raised for the first time on appeal. See e.g. Kelsey's Learning Center v. ODJFS, Franklin App. No. 05AP-1311, 2006-Ohio-3657, fn 1.



Public Utilities Commission

Ted Strickland, Governor
Alan R. Schriber, Chairman

Commissioners

Valerie A. Lammie
Paul A. Centolella
Cheryl Roberto
Steven D. Lesser

August 18, 2010

Mr. Paul Maholtz
9 Blueberry Ln SW
Warren, OH 44485

CASE ID: PMAH080210Q5

Dear Mr. Maholtz:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO) regarding Dominion East Ohio (DEO). I reviewed the issue you raised and my findings are below.

In your complaint you stated that DEO charged you over \$300.00 in the spring of 2010 and this bill cannot be correct as you have installed a new energy efficient furnace and insulated your mobile home. DEO provided a billing summary statement from April 28, 2009 through May 21, 2010. The summary is below:

Date	Actual/Est.*	Usage	Bill Amount	Payment	Balance
4/28/2009	Actual	9.6 MCF	\$127.33		
5/14/2009				\$105.00	\$950.82
5/29/2009	Est.	3.1 MCF	53.14		
6/11/2009				\$105.00	??
6/26/2009	Actual	.6 MCF	21.08		
7/29/2009	Est.	.8 MCF	23.45		
8/5/2009				\$105.00	
8/26/2009	Actual	.2 MCF	16.09		
9/8/2009				\$105.00	
9/28/2009	Est.	1.2 MCF	29.57		
10/6/2009				\$ 83.00	
10/26/2009	Actual	6.0 MCF	95.64		
11/5/2009				\$ 83.00	
11/25/2009	Est.	6.7 MCF	103.06		
12/7/2009				\$ 83.00	
12/28/2009	Actual	17.8 MCF	246.63		
1/6/2010				\$ 83.00	
1/28/2010	Est.	18.0 MCF	249.96		
2/5/2010				\$135.00	
2/25/2010	Actual	17.0 MCF	237.60		
3/5/2010				\$135.00	
3/29/2010	Est.	11.1 MCF	161.09		
4/5/2010				\$135.00	
4/27/2010	Actual	6.2 MCF	104.98		
5/5/2010				\$135.00	
5/21/2010	Est.	3.3 MCF	63.61		
7/8/2010				\$270.00	

Account Select

AcctSelect

AcctSelEmr

ADDRESS

Type PREMISE

NAME

PHONE NO

ACCOUNT NO

Street No 9

Street/PO Box/R/R BLUE%

Locator

Use Sound

Limit ALL

Company

DOMINION EAST OHIO

Limit Search By

☐ Charge Off

☐ Final Bill Accounts

☐ Shell Accounts

☐ Bankruptcy

☐ Judgement

Acct Status	Street Address	City	Account Type	Name	Account Bal	Account No	SSN/T
FINAL	9 BLUEBERRY LN SW	WARREN	RESIDENTIAL	MAHOLTZ, PAUL J	\$976.43	4421405032151	XXXXXX

Status: FINAL

TON Date: 04/21/86

TOF Date: 05/21/10

Account Bal: \$976.43

Account No: 4421405032151

Customer No: 4420464499

Premise No: 1420542186

Meter No: 18817210

Name: MAHOLTZ, PAUL J

Address: 9 BLUEBERRY LN SW

WARREN OH 44485

Old Account: 100410403037545

Profile

Status	FINAL	Account Type	RESIDENTIAL	Turn on/off	05/21/2010	<input checked="" type="checkbox"/> Meter Exists
Service To	05/21/2010	Special Rate		<input checked="" type="checkbox"/> Gas	Supplier	JUST ENERGY
Current Bill	\$61.51	Plan Amt	\$0.00	<input type="checkbox"/> Shell Acct	Supplier Bal	\$069.30
Acct Arrears	\$914.92	Plan Arrears	\$0.00	<input type="checkbox"/> Small Comm	SO Action	
Acct Balance	\$976.43	Plan Balance	\$0.00	<input type="checkbox"/> NonUtility		
Bill Due Date	06/18/2010	Credit Action		<input type="checkbox"/> Free Gas	<input type="checkbox"/> SL CUT	
Last Payment	\$135.00	Credit Rating	POOR	<input type="checkbox"/> Low Income	<input type="checkbox"/> Well Feed/ HP Tap	
Payment Date	06/08/2010	Deposit Amount	\$0.00	<input type="checkbox"/> Cash Only	<input type="checkbox"/> House Meter/LL	
				<input type="checkbox"/> Bankruptcy	<input type="checkbox"/> Extend Due Date	
				<input type="checkbox"/> Judgement	<input type="checkbox"/> Guarantor	

Snapshot

Cust Comm...	Bank Draft...	Budget...	Returned Chks...	Thell...
Landlord Info...	Check Refund...	Agreement...	Dollar Energy...	Premise Instr...
Consolidated Bill...	Contracts...	RIP...	Medical Cert...	Trans History...

Account Details - MAHOLTZ, PAUL 3-9 BLUEBERRY LN SW-4421405032151

Bank Draft	Income Expense	Referrals	NGV Details	Trans Hist
Acct Detail	Co App/Contact	Contact	Bill Address	Summary Bill
Statement				

Account No 4421405032151		Password		Turn On 04/21/1988	Group Code
Type RESIDENTIAL	Turn Off 05/21/2010	Cust/Prem Rel	<input type="checkbox"/> Major Account <input type="checkbox"/> Shell Account <input type="checkbox"/> Govt Account <input type="checkbox"/> Emp/Prem Rel <input type="checkbox"/> Cash Only		
Status FINAL	Status Reason NON PAY	Cons Acct			
DBA					
Transferred From 0	To 0	Shell Acct	Run ID		

Bill Cycle 13	Chg Reason	Late Payment NOT EXEMPT
Frequency MONTHLY		Disconnect
Print Type NORMAL	Copies 1	Send Notice NOT EXEMPT
<input type="checkbox"/> No Return Envelope	<input type="checkbox"/> Regulatory Inserts Only	<input type="checkbox"/> No Personal Contact
Rqstd Read		Non-Utility Tax Exempt <input type="checkbox"/> City <input type="checkbox"/> State <input type="checkbox"/> Excise
Temp Pull		<input type="checkbox"/> ARC Opt Out Date
Perm Pull		

EBM

DOMINION EAST OHIO
Statement of Account

Name **MAHOLTZ, PAUL J**
Address **9 BLUEBERRY LN SW**

Account Number **4421405032151**
Meter Number **18817210**

For Questions Call **(800) 362-7557**
Hearing Impaired Customers Call TDD **(800) 833-8903**

DETAILS

DETAILS																	
READ DATE	BILL DAYS	READ SOURCE	METER READING	AVG DAILY USAGE	DEGREE DAYS	BILL AMT	SALES/ STATE TAX	DUE DATE	LATE CHRG	PMT AMOUNT	PMT DATE	ADJ	ADJUST DESC	PLAN OESC	PLAN AMT DUE	TOTAL PLAN AMT DUE ACCT BALANCE	
0				.0	.0	.0	\$12.52		\$76		\$0.00	\$0.00		\$0.00	BROKER	\$0.00	\$0.00
TOTALS		USAGE:		188.7	TAXES:		\$142.88	PAYMENTS:		\$2,327.00	LATE PAYMENT CHARGES:		\$107.13				
		DEGREE DAYS:		12263	BILL AMOUNTS:		\$3,090.82	ADJUSTMENTS:		\$0.00							

BUD - BUDGET PLAN	DEF - DOLLAR ENERGY FUND	DEP - DEPOSITS	CIA - CONT IN AID OF CONST	NSC - INSUFFICIENT FUNDS CHARGE
DFA - DEFERRED AGREEMENT	LPN - LATE PMT CHRG (NONUTILITY)	LPC - LATE PMT CHRG	RCC - RECONNECTION CHARGE	NSA - INSUFFICIENT FUNDS AMOUNT
INT - INTEREST	NSN - INSUFFICIENT FUNDS (NONUTILITY)	UTG - UTILITY	DSO - DISCOUNT	CNT - CONTRACTS

DOMINION EAST OHIO

Statement of Account

Name **MAHOLITZ, PAUL J**
Address **9 BLUEBERRY LN SW**

Account Number **4421405032151**
Meter Number **18817210**

For Questions Call (800) 362-7557
Hearing Impaired Customers Call TDD (800) 633-8803

DETAILS																
READ DATE	BILL DAYS	READ SOURCE	METER READING	AVG DAILY USAGE	DEGREE DAYS	BILL AMT	SALES/ STATE TAX	DUE DATE	LATE PNT CHRG	PMT AMOUNT	PMT DATE	ADJ	ADJUST DESC	PLAN DESC	PLAN AMT DUE	TOTAL PLAN AMT DUE ACCT BALANCE
07/08/2010	0		0	0	0	\$0.00	\$0.00		\$0.00	\$270.00	07/08/2010	\$0.00			\$0.00	\$0.00
06/21/2010	24	SYSTEM EST	97.8	3.3	213	\$27.10	\$0.00	06/18/2010	\$0.00	\$135.00	05/05/2010	\$0.00			\$0.00	\$0.00 \$1,111.43
05/21/2010	0	ACTUAL	97.8	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
05/21/2010	0	ACTUAL	97.8	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
04/27/2010	29	ACTUAL	94.5	6.2	341	\$36.38	\$0.00	05/13/2010	\$16.75	\$135.00	04/05/2010	\$0.00			\$0.00	\$0.00 \$1,184.92
	0		0	0	0	\$64.65	\$3.95		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
03/29/2010	32	SYSTEM EST	88.3	11.1	779	\$38.30	\$0.00	04/16/2010	\$16.19	\$135.00	03/05/2010	\$0.00			\$0.00	\$0.00 \$1,202.14
	0		0	0	0	\$115.73	\$7.08		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
02/25/2010	28	ACTUAL	77.2	17.0	6	\$49.53	\$0.00	03/18/2010	\$14.52	\$135.00	02/05/2010	\$0.00			\$0.00	\$0.00 \$1,166.92
	0		0	0	0	\$177.25	\$10.82		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
01/28/2010	31	SYSTEM EST	60.2	18.0	6	\$50.84	\$0.00	02/17/2010	\$12.70	\$125.00	01/06/2010	\$0.00			\$0.00	\$0.00 \$1,060.62
	0		0	0	0	\$187.67	\$11.45		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
12/28/2009	33	ACTUAL	42.2	17.8	5	\$49.71	\$0.00	01/14/2010	\$10.80	\$83.00	12/07/2009	\$0.00			\$0.00	\$0.00 \$934.41
	0		0	0	0	\$188.59	\$11.33		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
11/25/2009	30	SYSTEM EST	24.4	6.7	2	\$28.95	\$0.00	12/16/2009	\$8.66	\$83.00	11/05/2009	\$0.00			\$0.00	\$0.00 \$771.31
	0		0	0	0	\$69.85	\$4.26		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
10/26/2009	28	ACTUAL	17.7	6.0	2	\$29.26	\$0.00	11/12/2009	\$6.83	\$83.00	10/06/2009	\$0.00			\$0.00	\$0.00 \$692.48
	0		0	0	0	\$62.56	\$3.82		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
09/28/2009	33	SYSTEM EST	11.7	1.2	0	\$16.30	\$0.00	10/16/2009	\$5.12	\$105.00	09/08/2009	\$0.00			\$0.00	\$0.00 \$730.30
	0		0	0	0	\$12.51	\$7.6		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
08/26/2009	28	ACTUAL	10.5	2	0	\$13.87	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
	0		0	0	0	\$2.09	\$1.3		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
07/29/2009	33	SYSTEM EST	10.8	-8	0	\$15.32	\$0.00	08/14/2009	\$4.06	\$105.00	08/05/2009	\$0.00			\$0.00	\$0.00 \$801.37
07/29/2009	33	SYSTEM EST	10.3	3	0	\$14.11	\$0.00	08/18/2009	\$2.81	\$0.00		\$0.00			\$0.00	\$0.00 \$892.34
	0		0	0	0	\$7.68	\$-4.7		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
	0		0	0	0	\$2.88	\$1.8		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
07/29/2009	33	SYSTEM EST	10.8	8	0	\$15.32	\$0.00	08/18/2009	\$2.81	\$0.00		\$0.00			\$0.00	\$0.00 \$892.34
	0		0	0	0	\$7.66	\$4.7		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
06/26/2009	28	ACTUAL	10.0	6	0	\$14.99	\$0.00	07/15/2009	\$0.00	\$105.00	06/11/2009	\$0.00			\$0.00	\$0.00 \$866.55
	0		0	0	0	\$5.74	\$3.9		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
06/10/2009	0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
06/10/2009	0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
	0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
	0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
	0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
	0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
	0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
	0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
	0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
	0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
	0		0	0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00
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DOMINION EAST OHIO Statement of Account

Name **MAHOLITZ, PAUL J**
Address **9 BLUEBERRY LN SW**

Account Number **4421405032151**
Meter Number **18917210**

For Questions Call **(800) 362-7557**
Hearing Impaired Customers Call **TDD (800) 633-6903**

DETAILS

READ DATE	BILL DAYS	READ SOURCE	METER READING	AVG DAILY USAGE	DEGREE DAYS	BILL AMT	SALES/ STATE TAX	DUE DATE	LATE PMT CHRG	PMT AMOUNT	PMT DATE	ADJ	ADJUST DESC	PLAN DESC	PLAN AMT DUE	TOTAL PLAN AMT DUE	ACCT BALANCE
06/10/2009	0		.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00			UTG		\$0.00	\$0.00	
06/10/2009	0		.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00			UTG		\$0.00	\$0.00	
06/10/2009	0		.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00			UTG		\$0.00	\$0.00	
06/10/2009	0		.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00			BUD		\$0.00	\$0.00	
06/10/2009	0		.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00			BUD		\$0.00	\$0.00	
06/10/2009	0		.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00			BUD		\$0.00	\$0.00	
06/10/2009	0		.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00			BUD		\$0.00	\$0.00	
06/10/2009	0		.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00			BUD		\$0.00	\$0.00	
06/10/2009	0		.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00			BUD		\$0.00	\$0.00	
05/29/2009	31	SYSTEM EST	9.4	3.1	219	\$21.65	\$0.00	06/18/2009	\$4.76	\$105.00	05/14/2009	\$0.00	BUDGET		\$212.00	\$612.00	\$850.82
04/28/2009	29	ACTUAL	6.3	9.6	3	\$40.88	\$0.00	05/15/2009	\$3.03	\$128.00	04/06/2009	\$0.00	BUDGET		\$212.00	\$405.00	\$989.73
04/02/2009	0	ACTUAL	.0	.0	0	\$81.49	\$4.97		\$0.00	\$0.00			BROKER		\$0.00	\$0.00	
04/02/2009	0	ACTUAL	.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00			BROKER		\$0.00	\$0.00	
04/02/2009	0	ACTUAL	661.3	.0	0	\$0.00	\$0.00		\$0.00	\$0.00			BROKER		\$0.00	\$0.00	
03/30/2009	32	SYSTEM EST	658.0	10.1	3	\$42.32	\$0.00	04/17/2009	\$0.00	\$65.00	03/09/2009	\$0.00	BUDGET		\$193.00	\$321.00	\$1,002.34
02/28/2009	28	ACTUAL	647.9	18.5	7	\$66.85	\$0.00	03/17/2009	\$0.00	\$65.00	02/05/2009	\$0.00	BUDGET		\$193.00	\$193.00	\$874.54
01/29/2009	34	SYSTEM EST	629.4	20.6	6	\$66.18	\$0.00	02/18/2009	\$0.00	\$85.00	01/05/2009	\$0.00	BUDGET		\$85.00	\$85.00	\$597.25
01/07/2009	0	ACTUAL	615.5	0	0	\$0.00	\$0.00		\$0.00	\$0.00			BROKER		\$0.00	\$0.00	
12/28/2008	32	ACTUAL	608.8	22.5	7	\$71.09	\$0.00	01/14/2009	\$0.00	\$85.00	12/08/2008	\$0.00	BUDGET		\$85.00	\$65.00	\$309.15
11/24/2008	31	SYSTEM EST	586.3	9.0	3	\$36.09	\$0.00	12/16/2008	\$0.00	\$85.00	11/07/2008	\$0.00	BUDGET		\$85.00	\$65.00	\$36.14
10/24/2008	29	ACTUAL	577.3	5.8	2	\$26.84	\$0.00	11/11/2008	\$0.00	\$105.00	10/07/2008	\$0.00	BUDGET		\$85.00	\$65.00	\$130.91
09/25/2008	30	SYSTEM EST	571.5	1.1	0	\$8.88	\$0.00	10/15/2008	\$0.00	\$105.00	09/09/2008	\$0.00	BUDGET		\$85.00	\$85.00	\$-113.22

Five Year Usage Summary

Service Agreement

Utility: GAS
Number: 000001

Year	Usage	Days	Charges
2010	55.589999999999	144	\$781.86
2009	94.599999999999	367	\$1,590.29
2008	89.799999999999	365	\$1,484.96
2007	83.699999999999	365	\$1,172.66

Print

Cancel

Five Year Usage Summary

Service Agreement

Utility	Number
GAS	000001

Year	Usage	Days	Charges
2008	83.79999999999999	365	\$1,484.98
2007	83.69999999999999	365	\$1,172.66
2006	77.19999999999999	370	\$1,345.23
2005	82.79999999999999	366	\$1,131.15

Print

Cancel

PAUL J MAHOLTZ JR

Page 1 of 2

9 BLUEBERRY LN SW
WARREN OH 44485-4205

Account Number 4 4214 0503 2151 Date Prepared June 29, 2009

Next Meter Reading 08/26 - 08/31/2009

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 07/29 & 5 p.m. on 07/31/2009 at www.dom.com.

Credits And Charges Since Your Last Bill

Balance from last bill \$950.82
Payment on Jun 11, 2009 - Thank You 105.00 CR
Balance \$845.82

Current Charges

Dominion East Ohio Distribution Charges
Basic Monthly Charge \$12.80
Usage-Based Charges
.6 MCF @ \$2.5500 1.53
Gross Receipts Tax .66
Total Dominion East Ohio Charges \$14.99

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

I G S ENERGY Charges

Gas Cost .6 MCF @ \$8.99 \$5.39
Sales Tax .35
Total I G S ENERGY Charges \$5.74

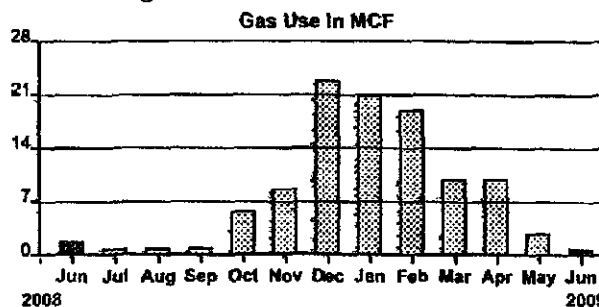
For questions about gas supply costs, contact I G S ENERGY at 1-800-280-4474 or 5020 Bradenton Ave. Dublin, OH 43017 or www.igsenergy.com.

Total Current Charges \$20.73
Total Account Balance \$866.55

YOU ARE ON A CURRENT PLUS (\$158.47) PAYMENT PLAN.

Monthly Usage Comparison

Average Daily Temperature For This Billing Period 2008 66°F 2009 63°F



Average monthly use: 8.5 MCF.
Total annual use: 101.7 MCF.

Billing Period And Meter Readings

Date	Meter Number	Read Type	Reading	Difference
Jun 26, 2009	18817210	Remote	10.0	
May 29, 2009		Estimate	9.4	.6
MCF Used in 28 Days				.6

Please Pay Plan Amount of \$179.20 by Jul 15, 2009 to Avoid Late Payment Charge of 1.5% per month.

Special Payment Plan

Thank you for participating in our special payment plan. We designed the plan to help you pay off your balance and to keep you current with new bills. The due date and the amount you owe appear each month on the payment stub below.

To remain on the plan and to avoid a shut-off notice, please be sure to pay the correct amount by the due date. If you have any questions, please call toll free 1-800-950-7989.

To participate in the Energy Choice program and/or remain on any payment plan, you must pay the amount due on time each month.

Please detach and return this coupon with a check made payable to Dominion East Ohio.

PLEASE PAY BY Jul 15, 2009 **Account No.** 4 4214 0503 2151

\$179.20

Plan Amount

Amount Enclosed

13

Removing Yourself from Customer Listing

We are required to include your name, address and usage information on a list of eligible customers that is made available to other retail natural gas suppliers or governmental aggregators. If you do not wish to be included on this list, please call Dominion East Ohio at 1-800-362-7557 or write us at P.O. Box 26666, Richmond, VA 23261-6666, or complete the appropriate form on the www.dom.com web site.

PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



DOMINION EAST OHIO
PO BOX 26785
RICHMOND VA 23261-6785



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Explanation of Billing Terms
(The following items will not appear on every bill.)

Basic Monthly Charge - This charge replaces the Monthly Service Charge for most customers. It includes fixed costs for delivering gas, plus applicable riders.

Cancel Billing - A credit issued to the account when a correction is needed on past charges.

CR - Credit

Estimated Gas Bill - During the months we don't read your meter, your bill is based on previous gas usage, gas rates and the weather. An estimated bill will be verified when your meter is read or you may enter your own meter reading online at www.dom.com.

Gas Cost - The price charged to cover the cost of natural gas.

Gas Usage Charge - Covers expenses, including SSO gas cost and transportation charges, involved in providing gas services to customers who purchase gas from Dominion East Ohio.

Gross Receipts Tax - Ohio tax levied on public utilities.

Investigation Fee - Fee to be levied in those circumstances where Dominion East Ohio has reasonable proof of the customer's fraudulent or damaging practice related to gas service.

Late Payment Charge - A 1.5% late payment charge (LPC) may be imposed on all past-due balances if the required payment is not paid in full by the time the next bill is generated. For Payment Plan and Budget customers, the LPC applies only to the past-due plan amount.

MCF - An abbreviation for the standard measure of gas meaning 1,000 Cubic Feet.

Meter Test Fee - Fee charged for a meter test performed at the customer's request.

Miscellaneous Charge(s) - An additional debit or credit applied to the account. An explanation of the reason for the charge or credit will be provided.

Monthly Service Charge - Covers such costs as the maintenance of the gas meter, meter reading, billing and record keeping.

Monthly Variable Rate (MVR) - Cost of natural gas for customers whose Energy Choice or opt-in governmental aggregation contract has expired. Under this rate, Dominion East Ohio assigns a participating supplier to provide gas supply at that supplier's prevailing rate.

Reconnection Fee - Fee charged to reconnect service at a service address following a shutoff for nonpayment.

Reset Read - Adjusted meter reading that establishes the point from which you are responsible for gas use following equipment replacement or a billing adjustment.

Returned Payment Fee - Fee for each returned item tendered or authorized as payment on the customer's account and returned for any reason, including insufficient or uncollected funds, closed account, revoked authorization or stop payment.

Security Deposit Installment - One-third of the total security deposit required. Security deposits are billed to customers in three equal monthly installments.

Standard Choice Offer (SCO) - Cost of acquiring natural gas for sale to Energy Choice eligible customers by a participating supplier assigned by Dominion East Ohio to provide gas supply at this regulated rate.

Standard Service Offer (SSO) - Cost of acquiring natural gas for sale to customers who purchase gas from Dominion East Ohio.

Transportation Charges / Usage-Based Charges - Cover costs associated with delivering gas to the meter, including all applicable riders and taxes. All customers are required to pay these charges regardless if they choose an alternate supplier through the Energy Choice or other transport programs. These charges do not include the cost of the gas.

PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



PAUL J MAHOLTZ JR

Page 1 of 3

9 BLUEBERRY LN SW
WARREN OH 44485-4205

Account Number Date Prepared
4 4214 0503 2151 July 31, 2009

Next Meter Reading
08/26 - 08/31/2009

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 08/27 & 5 p.m. on 08/31/2009 at www.dom.com.

Summary of Payment Due

Current Plan Amount	184.26
Past Due Plan Amount	179.20
Total Payment Due by August 18, 2009	\$363.46

**** THIS IS A SHUT-OFF NOTICE ****

YOU ARE ON A CURRENT PLUS PAYMENT PLAN.

YOUR ACCOUNT IS PAST DUE. Unless Dominion East Ohio receives your past due payment of \$179.20 in full by August 18, 2009, the company can shut off your gas service. Partial payment will not protect you from shutoff unless you arrange one of the following payment plans with us in advance, if eligible:

Current Plus - You pay your current charges, and make one of up to six equal payments of the past-due amount, each month.

Percentage of Income Payment Plan (PIPP) - Income-eligible customers pay 10% of their monthly gross household income. Call the Ohio Department of Development at 1-800-282-0880 for an application or for the location of the nearest Community Action Agency.

One-Third Option - Between November 1 and April 15, customers can pay one third of their total bill to avoid a shutoff of service.

If the company shuts off your gas service for nonpayment, you must pay your past-due amount(s) or plan arrears. You will be billed a reconnection fee of \$33.00. Also, you will be billed for a security deposit of \$137.00 in three equal monthly installments or you need to have a creditworthy guarantor.

Payment Methods. Pay your over-due balance through BillMatrix day or night with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo or a Visa, MasterCard, or Discover credit card. Contact BillMatrix by phone at 1-800-573-1153 or online through www.dom.com. BillMatrix charges a convenience fee of \$3.95 for each transaction. You may also pay in person at an authorized payment center. For the payment location nearest you, visit www.dom.com or call Dominion East Ohio at the number in the top right corner of this bill. Authorized payment agents charge a service fee of \$0.88 for each transaction.

Energy Assistance. If you meet income requirements, you might qualify for financial aid or weatherization services. To learn more, call the Ohio Department of Development, Office of Community Services, at 1-800-282-0880 or contact us.

Medical Certificate. A medical certification delays a shutoff when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help or make payment arrangements. It does not reduce the amount you owe. You can get a medical-certification form by calling 1-800-950-7989. A licensed medical professional must sign the form. You can apply by phone, provided that Dominion East Ohio receives the written notification within seven days. If gas service is off, return the signed form within 21 days to restore service. Be sure to give your health care provider permission to release your medical information to us.

Failure to pay all charges for non-regulated Dominion Products & Services may result in termination of your contract.

If you have made your payment, please accept our thanks and disregard this notice.

Please detach and return this coupon with a check made payable to Dominion East Ohio. Please see reverse side for mailing address change instructions.

PLEASE PAY BY Aug 18, 2009 **Account No.** 4 4214 0503 2151

\$363.46

Plan Amount

Amount Enclosed

13

Removing Yourself from Customer Listing

We are required to include your name, address and usage information on a list of eligible customers that is made available to other retail natural gas suppliers or governmental aggregators. If you do not wish to be included on this list, please call Dominion East Ohio at 1-800-362-7557 or write us at P.O. Box 26666, Richmond, VA 23261-6666, or complete the appropriate form on the www.dom.com web site.

PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



DOMINION EAST OHIO
PO BOX 26785
RICHMOND VA 23261-6785



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9 BLUEBERRY LN SW
WARREN OH 44485-4205

Account Number 4 4214 0503 2151 Date Prepared July 31, 2009

Next Meter Reading 08/26 - 08/31/2009

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 08/27 & 5 p.m. on 08/31/2009 at www.dom.com.

Credits And Charges Since Your Last Bill

Balance from last bill	\$866.55
Late Payment Charge	2.69
Gross Receipts Tax	.12
Balance	\$869.36

Current Charges

Dominion East Ohio Distribution Charges	
Basic Monthly Charge	\$12.80
Usage-Based Charges	
.8 MCF @ \$2.3125	1.85
Gross Receipts Tax	.67
Total Dominion East Ohio Charges	\$15.32

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

I G S ENERGY Charges

Gas Cost .8 MCF @ \$8.99	\$7.19
Sales Tax	.47
Total I G S ENERGY Charges	\$7.66

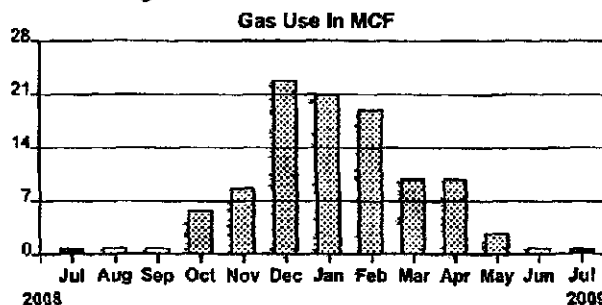
For questions about gas supply costs, contact I G S ENERGY at 1-800-280-4474 or 5020 Bradenton Ave. Dublin, OH 43017 or www.igsenergy.com.

Total Current Charges	\$22.98
Total Account Balance	\$892.34

YOU ARE ON A CURRENT PLUS (\$158.47) PAYMENT PLAN.

Monthly Usage Comparison

Average Daily Temperature For This Billing Period	2008 71°F	2009 67°F
---	--------------	--------------



Average monthly use: □ 8.5 MCF.
Total annual use: □ 102.1 MCF.

Billing Period And Meter Readings

Date	Meter Number	Read Type	Reading	Difference
	18817210			
Jul 29, 2009		Estimate	10.8	
Jun 26, 2009		Remote	10.0	.8
MCF Used in 33 Days				.8

Please Pay Plan Amount of \$363.46 by Aug 18, 2009 to Avoid Late Payment Charge of 1.5% per month.

THIS IS A SHUT-OFF NOTICE.

Unless we receive your past-due amount of \$179.20 by Aug 18, 2009, your gas may be shut off. If you have questions about this pending shutoff or need a medical form as outlined below, please call toll-free 1-800-950-7989. If your gas service is shut off, you must pay all past-due amounts. You will be billed a reconnection fee. Also, you will be billed a security deposit in three equal monthly installments or you will need to have a creditworthy guarantor. If you are on the Energy Choice program and your service is shut off, you will no longer be served by your current supplier at the current rate.

NOTE: A medical certification delays a shut off for residential customers when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help. It does not reduce the amount you owe. A licensed medical professional must sign the form.



Explanation of Billing Terms
(The following items will not appear on every bill.)

Basic Monthly Charge - This charge replaces the Monthly Service Charge for most customers. It includes fixed costs for delivering gas, plus applicable riders.

Cancel Billing - A credit issued to the account when a correction is needed on past charges.

CR - Credit

Estimated Gas Bill - During the months we don't read your meter, your bill is based on previous gas usage, gas rates and the weather. An estimated bill will be verified when your meter is read or you may enter your own meter reading online at www.dom.com.

Gas Cost - The price charged to cover the cost of natural gas.

Gas Usage Charge - Covers expenses, including SSO gas cost and transportation charges, involved in providing gas services to customers who purchase gas from Dominion East Ohio.

Gross Receipts Tax - Ohio tax levied on public utilities.

Investigation Fee - Fee to be levied in those circumstances where Dominion East Ohio has reasonable proof of the customer's fraudulent or damaging practice related to gas service.

Late Payment Charge - A 1.5% late payment charge (LPC) may be imposed on all past-due balances if the required payment is not paid in full by the time the next bill is generated. For Payment Plan and Budget customers, the LPC applies only to the past-due plan amount.

MCF - An abbreviation for the standard measure of gas meaning 1,000 Cubic Feet.

Meter Test Fee - Fee charged for a meter test performed at the customer's request.

Miscellaneous Charge(s) - An additional debit or credit applied to the account. An explanation of the reason for the charge or credit will be provided.

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Monthly Variable Rate (MVR) - Cost of natural gas for customers whose Energy Choice or opt-in governmental aggregation contract has expired. Under this rate, Dominion East Ohio assigns a participating supplier to provide gas supply at that supplier's prevailing rate.

Reconnection Fee - Fee charged to reconnect service at a service address following a shutoff for nonpayment.

Reset Read - Adjusted meter reading that establishes the point from which you are responsible for gas use following equipment replacement or a billing adjustment.

Returned Payment Fee - Fee for each returned item tendered or authorized as payment on the customer's account and returned for any reason, including insufficient or uncollected funds, closed account, revoked authorization or stop payment.

Security Deposit Installment - One-third of the total security deposit required. Security deposits are billed to customers in three equal monthly installments.

Standard Choice Offer (SCO) - Cost of acquiring natural gas for sale to Energy Choice eligible customers by a participating supplier assigned by Dominion East Ohio to provide gas supply at this regulated rate.

Standard Service Offer (SSO) - Cost of acquiring natural gas for sale to customers who purchase gas from Dominion East Ohio.

Transportation Charges / Usage-Based Charges - Cover costs associated with delivering gas to the meter, including all applicable riders and taxes. All customers are required to pay these charges regardless if they choose an alternate supplier through the Energy Choice or other transport programs. These charges do not include the cost of the gas.

PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



PAUL J MAHOLTZ JR

Page 1 of 4

9 BLUEBERRY LN SW
WARREN OH 44485-4205

Account Number 4 4214 0503 2151
Date Prepared August 27, 2009

Next Meter Reading
10/26 - 10/29/2009

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 09/28 & 5 p.m. on 09/30/2009 at www.dom.com.

Summary of Payment Due

Current Plan Amount	172.50
Past Due Plan Amount	258.46
Total Payment Due by September 14, 2009	\$430.96

**** THIS IS A SHUT-OFF NOTICE ****

YOU ARE ON A CURRENT PLUS PAYMENT PLAN.

YOUR ACCOUNT IS PAST DUE. Unless Dominion East Ohio receives your past due payment of \$258.46 in full by September 14, 2009, the company can shut off your gas service. Partial payment will not protect you from shutoff unless you arrange one of the following payment plans with us in advance, if eligible:

Current Plus - You pay your current charges, and make one of up to six equal payments of the past-due amount, each month.

Percentage of Income Payment Plan (PIPP) - Income-eligible customers pay 10% of their monthly gross household income. Call the Ohio Department of Development at 1-800-282-0880 for an application or for the location of the nearest Community Action Agency.

One-Third Option - Between November 1 and April 15, customers can pay one third of their total bill to avoid a shutoff of service.

If the company shuts off your gas service for nonpayment, you must pay your past-due amount(s) or plan arrears. You will be billed a reconnection fee of \$33.00. Also, you will be billed for a security deposit of \$156.00 in three equal monthly installments or you need to have a creditworthy guarantor.

Payment Methods. Pay your over-due balance through BillMatrix day or night with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo or a Visa, MasterCard, or Discover credit card. Contact BillMatrix by phone at 1-800-573-1153 or online through www.dom.com. BillMatrix charges a convenience fee of \$3.95 for each transaction. You may also pay in person at an authorized payment center. For the payment location nearest you, visit www.dom.com or call Dominion East Ohio at the number in the top right corner of this bill. Authorized payment agents charge a service fee of \$0.88 for each transaction.

Energy Assistance. If you meet income requirements, you might qualify for financial aid or weatherization services. To learn more, call the Ohio Department of Development, Office of Community Services, at 1-800-282-0880 or contact us.

Medical Certificate. A medical certification delays a shutoff when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help or make payment arrangements. It does not reduce the amount you owe. You can get a medical certification form by calling 1-800-950-7989. A licensed medical professional must sign the form. You can apply by phone, provided that Dominion East Ohio receives the written notification within seven days. If gas service is off, return the signed form within 21 days to restore service. Be sure to give your health-care provider permission to release your medical information to us.

Failure to pay all charges for non-regulated Dominion Products & Services may result in termination of your contract.

If you have made your payment, please accept our thanks and disregard this notice.

Please detach and return this coupon with a check made payable to Dominion East Ohio. Please see reverse side for mailing address change instructions.

PLEASE PAY BY Sep 14, 2009 **Account No.** 4 4214 0503 2151

\$430.96

Plan Amount

Amount Enclosed

13

Removing Yourself from Customer Listing

We are required to include your name, address and usage information on a list of eligible customers that is made available to other retail natural gas suppliers or governmental aggregators. If you do not wish to be included on this list, please call Dominion East Ohio at 1-800-362-7557 or write us at P.O. Box 26666, Richmond, VA 23261-6666, or complete the appropriate form on the www.dom.com web site.

PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



DOMINION EAST OHIO
PO BOX 26785
RICHMOND VA 23261-6785



0144214050321510000000003295000000430969

9 BLUEBERRY LN SW
WARREN OH 44485-4205

Account Number Date Prepared
4 4214 0503 2151 August 27, 2009

Next Meter Reading
10/26 - 10/29/2009

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 09/28 & 5 p.m. on 09/30/2009 at www.dom.com.

Summary of Payment Due

Current Plan Amount	172.50
Past Due Plan Amount	258.46
Total Payment Due by September 14, 2009	\$430.96

(See Next Page for Usage Comparison and Meter Readings)

Please Pay Plan Amount of \$430.96 by Sep 14, 2009 to Avoid Late Payment Charge of 1.5% per month.

THIS IS A SHUT-OFF NOTICE.

Unless we receive your past-due amount of \$258.46 by Sep 14, 2009, your gas may be shut off. If you have questions about this pending shutoff or need a medical form as outlined below, please call toll-free 1-800-950-7989. If your gas service is shut off, you must pay all past-due amounts. You will be billed a reconnection fee. Also, you will be billed a security deposit in three equal monthly installments or you will need to have a creditworthy guarantor. If you are on the Energy Choice program and your service is shut off, you will no longer be served by your current supplier at the current rate.

NOTE: A medical certification delays a shut off for residential customers when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help. It does not reduce the amount you owe. A licensed medical professional must sign the form.

13

PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



9 BLUEBERRY LN SW
WARREN OH 44485-4205

Account Number 4 4214 0503 2151
Date Prepared August 27, 2009

Next Meter Reading
10/26 - 10/29/2009

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 09/28 & 5 p.m. on 09/30/2009 at www.dom.com.

Credits And Charges Since Your Last Bill

Balance from last bill	\$892.34
Payment on Aug 5, 2009 - Thank You	105.00 CR
Late Payment Charge	3.88
Cancel Billing	15.32 CR
I G S Energy Adjustment	7.66 CR
Gross Receipts Tax	.18
Balance	\$768.42

Current Charges**Dominion East Ohio Distribution Charges**

Basic Monthly Charges	\$25.60
Usage-Based Charges	
.5 MCF @ \$2.3000	1.15
Gross Receipts Tax	1.23
Total Dominion East Ohio Charges	\$27.98

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

COMMERCE ENERGY OF OHIO, INC. Charges

Gas Cost .2 MCF @ \$9.79	\$1.96
Sales Tax	.13
Total COMMERCE ENERGY OF OHIO, INC. Charges	\$2.09

For questions about gas supply costs, contact COMMERCE ENERGY OF OHIO, INC. at 1-877-226-5371 or 575 Anton Blvd. Costa Mesa, CA 92626 Suite 650 or www.commerceenergy.com.

I G S ENERGY Charges

Gas Cost .3 MCF @ \$8.99	\$2.70
Sales Tax	.18
Total I G S ENERGY Charges	\$2.88

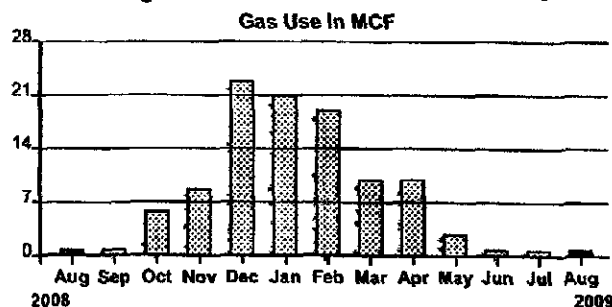
For questions about gas supply costs, contact I G S ENERGY at 1-800-280-4474 or 5020 Bradenton Ave. Dublin, OH 43017 or www.igsenergy.com.

Total Current Charges	\$32.95
Total Account Balance	\$801.37

YOU ARE ON A CURRENT PLUS (\$158.47) PAYMENT PLAN.

Monthly Usage Comparison

Average Daily Temperature For This Billing Period	2008 69°F	2009 68°F
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Average monthly use: □ 8.4 MCF.
Total annual use: □ 101.3 MCF.

Billing Period And Meter Readings

Date	Read Type	Reading	Difference
Meter Number	18817210		
Aug 26, 2009	Remote	10.5	
Jun 26, 2009	Remote	10.0	.5
MCF Used in 61 Days			.5



Explanation of Billing Terms
(The following items will not appear on every bill.)

Basic Monthly Charge - This charge replaces the Monthly Service Charge for most customers. It includes fixed costs for delivering gas, plus applicable riders.

Cancel Billing - A credit issued to the account when a correction is needed on past charges.

CR - Credit

Estimated Gas Bill - During the months we don't read your meter, your bill is based on previous gas usage, gas rates and the weather. An estimated bill will be verified when your meter is read or you may enter your own meter reading online at www.dom.com.

Gas Cost - The price charged to cover the cost of natural gas.

Gas Usage Charge - Covers expenses, including SSO gas cost and transportation charges, involved in providing gas services to customers who purchase gas from Dominion East Ohio.

Gross Receipts Tax - Ohio tax levied on public utilities.

Investigation Fee - Fee to be levied in those circumstances where Dominion East Ohio has reasonable proof of the customer's fraudulent or damaging practice related to gas service.

Late Payment Charge - A 1.5% late payment charge (LPC) may be imposed on all past-due balances if the required payment is not paid in full by the time the next bill is generated. For Payment Plan and Budget customers, the LPC applies only to the past-due plan amount.

MCF - An abbreviation for the standard measure of gas meaning 1,000 Cubic Feet.

Meter Test Fee - Fee charged for a meter test performed at the customer's request.

Miscellaneous Charge(s) - An additional debit or credit applied to the account. An explanation of the reason for the charge or credit will be provided.

Monthly Service Charge - Covers such costs as the maintenance of the gas meter, meter reading, billing and record keeping.

Monthly Variable Rate (MVR) - Cost of natural gas for customers whose Energy Choice or opt-in governmental aggregation contract has expired. Under this rate, Dominion East Ohio assigns a participating supplier to provide gas supply at that supplier's prevailing rate.

Reconnection Fee - Fee charged to reconnect service at a service address following a shutoff for nonpayment.

Reset Read - Adjusted meter reading that establishes the point from which you are responsible for gas use following equipment replacement or a billing adjustment.

Returned Payment Fee - Fee for each returned item tendered or authorized as payment on the customer's account and returned for any reason, including insufficient or uncollected funds, closed account, revoked authorization or stop payment.

Security Deposit Installment - One-third of the total security deposit required. Security deposits are billed to customers in three equal monthly installments.

Standard Choice Offer (SCO) - Cost of acquiring natural gas for sale to Energy Choice eligible customers by a participating supplier assigned by Dominion East Ohio to provide gas supply at this regulated rate.

Standard Service Offer (SSO) - Cost of acquiring natural gas for sale to customers who purchase gas from Dominion East Ohio.

Transportation Charges / Usage-Based Charges - Cover costs associated with delivering gas to the meter, including all applicable riders and taxes. All customers are required to pay these charges regardless if they choose an alternate supplier through the Energy Choice or other transport programs. These charges do not include the cost of the gas.

PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



PAUL J MAHOLTZ JR

Page 1 of 4

9 BLUEBERRY LN SW
WARREN OH 44485-4205

Account Number 4 4214 0503 2151 Date Prepared September 30, 2009 Next Meter Reading 10/26 - 10/29/2009

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 10/27 & 5 p.m. on 10/29/2009 at www.dom.com.

Summary of Payment Due

Current Plan Amount	192.40
Past Due Plan Amount	325.96
Total Payment Due by October 16, 2009	\$518.36

**** THIS IS A SHUT-OFF NOTICE ****

YOU ARE ON A CURRENT PLUS PAYMENT PLAN.

YOUR ACCOUNT IS PAST DUE. Unless Dominion East Ohio receives your past due payment of \$325.96 in full by October 16, 2009, the company can shut off your gas service. Partial payment will not protect you from shutoff unless you arrange one of the following payment plans with us in advance, if eligible:

Current Plus - You pay your current charges, and make one of up to six equal payments of the past-due amount, each month.

Percentage of Income Payment Plan (PIPP) - Income-eligible customers pay 10% of their monthly gross household income. Call the Ohio Department of Development at 1-800-282-0880 for an application or for the location of the nearest Community Action Agency.

One-Third Option - Between November 1 and April 15, customers can pay one third of their total bill to avoid a shutoff of service.

If the company shuts off your gas service for nonpayment, you must pay your past-due amount(s) or plan arrears. You will be billed a reconnection fee of \$33.00. Also, you will be billed for a security deposit of \$156.00 in three equal monthly installments or you need to have a creditworthy guarantor.

Payment Methods. Pay your over-due balance through BillMatrix day or night with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo or a Visa, MasterCard, or Discover credit card. Contact BillMatrix by phone at 1-800-573-1153 or online through www.dom.com. BillMatrix charges a convenience fee of \$3.95 for each transaction. You may also pay in person at an authorized payment center. For the payment location nearest you, visit www.dom.com or call Dominion East Ohio at the number in the top right corner of this bill. Authorized payment agents charge a service fee of \$0.88 for each transaction.

Energy Assistance. If you meet income requirements, you might qualify for financial aid or weatherization services. To learn more, call the Ohio Department of Development, Office of Community Services, at 1-800-282-0880 or contact us.

Medical Certificate. A medical certification delays a shutoff when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help or make payment arrangements. It does not reduce the amount you owe. You can get a medical certification form by calling 1-800-950-7989. A licensed medical professional must sign the form. You can apply by phone, provided that Dominion East Ohio receives the written notification within seven days. If gas service is off, return the signed form within 21 days to restore service. Be sure to give your health care provider permission to release your medical information to us.

Failure to pay all charges for non-regulated Dominion Products & Services may result in termination of your contract.

If you have made your payment, please accept our thanks and disregard this notice.

Please detach and return this coupon with a check made payable to Dominion East Ohio. Please see reverse side for mailing address change instructions.

PLEASE PAY BY Oct 16, 2009 Account No. 4 4214 0503 2151

\$518.36

Plan Amount

Amount Enclosed

13

Removing Yourself from Customer Listing

We are required to include your name, address and usage information on a list of eligible customers that is made available to other retail natural gas suppliers or governmental aggregators. If you do not wish to be included on this list, please call Dominion East Ohio at 1-800-362-7557 or write us at P.O. Box 26666, Richmond, VA 23261-6666, or complete the appropriate form on the www.dom.com web site.

PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



DOMINION EAST OHIO
PO BOX 26785
RICHMOND VA 23261-6785



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9 BLUEBERRY LN SW
WARREN OH 44485-4205

Account Number 4 4214 0503 2151 Date Prepared September 30, 2009 Next Meter Reading 10/26 - 10/29/2009

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 10/27 & 5 p.m. on 10/29/2009 at www.dom.com.

Summary of Payment Due		(See Next Page for Usage Comparison and Meter Readings)
Current Plan Amount	192.40	
Past Due Plan Amount	325.96	
Total Payment Due by October 16, 2009	\$518.36	

Please Pay Plan Amount of \$518.36 by Oct 16, 2009 to Avoid Late Payment Charge of 1.5% per month.

THIS IS A SHUT-OFF NOTICE.

Unless we receive your past-due amount of \$325.96 by Oct 16, 2009, your gas may be shut off. If you have questions about this pending shutoff or need a medical form as outlined below, please call toll-free 1-800-950-7989. If your gas service is shut off, you must pay all past-due amounts. You will be billed a reconnection fee. Also, you will be billed a security deposit in three equal monthly installments or you will need to have a creditworthy guarantor.

If you are on the Energy Choice program and your service is shut off, you will no longer be served by your current supplier at the current rate.

NOTE: A medical certification delays a shut off for residential customers when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help. It does not reduce the amount you owe. A licensed medical professional must sign the form.



9 BLUEBERRY LN SW
WARREN OH 44485-4205

Account Number 4 4214 0503 2151 Date Prepared September 30, 2009 Next Meter Reading 10/26 - 10/29/2009

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 10/27 & 5 p.m. on 10/29/2009 at www.dom.com.

Credits And Charges Since Your Last Bill

Balance from last bill	\$801.37
Payment on Sep 8, 2009 - Thank You	105.00 CR
Late Payment Charge	4.89
Gross Receipts Tax	.23
Balance	\$701.49

Current Charges

Dominion East Ohio Distribution Charges	
Basic Monthly Charge	\$12.80
Usage-Based Charges	
1.2 MCF @ \$2.3166	2.78
Gross Receipts Tax	.72
Total Dominion East Ohio Charges	\$16.30

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

COMMERCE ENERGY OF OHIO, INC. Charges

Gas Cost 1.2 MCF @ \$9.79	\$11.75
Sales Tax	.76
Total COMMERCE ENERGY OF OHIO, INC. Charges	\$12.51

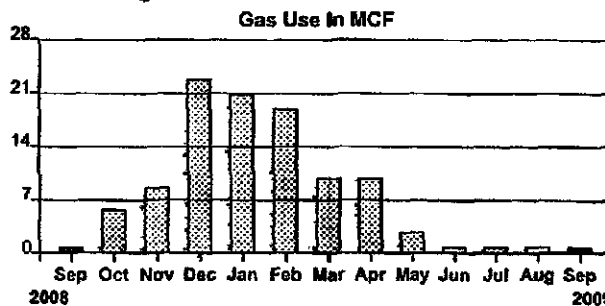
For questions about gas supply costs, contact
COMMERCE ENERGY OF OHIO, INC. (acct# 200479)
at 1-877-226-5371 or 575 Anton Blvd. Costa Mesa, CA
92626 Suite 650 or www.commerceenergy.com.

Total Current Charges	\$28.81
Total Account Balance	\$730.30

YOU ARE ON A CURRENT PLUS (\$158.47) PAYMENT PLAN.

Monthly Usage Comparison

Average Daily Temperature For This Billing Period	2008 64°F	2009 64°F
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Average monthly use: ☐ 8.5 MCF.
Total annual use: ☐ 101.4 MCF.

Billing Period And Meter Readings

Date	Read Type	Reading	Difference
Meter Number	18817210		
Sep 28, 2009	Estimate	11.7	
Aug 26, 2009	Remote	10.5	1.2
MCF Used in 33 Days			1.2



Explanation of Billing Terms
(The following items will not appear on every bill.)

Basic Monthly Charge - This charge replaces the Monthly Service Charge for most customers. It includes fixed costs for delivering gas, plus applicable riders.

Cancel Billing - A credit issued to the account when a correction is needed on past charges.

CR - Credit

Estimated Gas Bill - During the months we don't read your meter, your bill is based on previous gas usage, gas rates and the weather. An estimated bill will be verified when your meter is read or you may enter your own meter reading online at www.dom.com.

Gas Cost - The price charged to cover the cost of natural gas.

Gas Usage Charge - Covers expenses, including SSO gas cost and transportation charges, involved in providing gas services to customers who purchase gas from Dominion East Ohio.

Gross Receipts Tax - Ohio tax levied on public utilities.

Investigation Fee - Fee to be levied in those circumstances where Dominion East Ohio has reasonable proof of the customer's fraudulent or damaging practice related to gas service.

Late Payment Charge - A 1.5% late payment charge (LPC) may be imposed on all past-due balances if the required payment is not paid in full by the time the next bill is generated. For Payment Plan and Budget customers, the LPC applies only to the past-due plan amount.

MCF - An abbreviation for the standard measure of gas meaning 1,000 Cubic Feet.

Meter Test Fee - Fee charged for a meter test performed at the customer's request.

Miscellaneous Charge(s) - An additional debit or credit applied to the account. An explanation of the reason for the charge or credit will be provided.

Monthly Service Charge - Covers such costs as the maintenance of the gas meter, meter reading, billing and record keeping.

Monthly Variable Rate (MVR) - Cost of natural gas for customers whose Energy Choice or opt-in governmental aggregation contract has expired. Under this rate, Dominion East Ohio assigns a participating supplier to provide gas supply at that supplier's prevailing rate.

Reconnection Fee - Fee charged to reconnect service at a service address following a shutoff for nonpayment.

Reset Read - Adjusted meter reading that establishes the point from which you are responsible for gas use following equipment replacement or a billing adjustment.

Returned Payment Fee - Fee for each returned item tendered or authorized as payment on the customer's account and returned for any reason, including insufficient or uncollected funds, closed account, revoked authorization or stop payment.

Security Deposit Installment - One-third of the total security deposit required. Security deposits are billed to customers in three equal monthly installments.

Standard Choice Offer (SCO) - Cost of acquiring natural gas for sale to Energy Choice eligible customers by a participating supplier assigned by Dominion East Ohio to provide gas supply at this regulated rate.

Standard Service Offer (SSO) - Cost of acquiring natural gas for sale to customers who purchase gas from Dominion East Ohio.

Transportation Charges / Usage-Based Charges - Cover costs associated with delivering gas to the meter, including all applicable riders and taxes. All customers are required to pay these charges regardless if they choose an alternate supplier through the Energy Choice or other transport programs. These charges do not include the cost of the gas.

PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



PAUL J MAHOLTZ JR

Page 1 of 4

9 BLUEBERRY LN SW
WARREN OH 44485-4205

Account Number Date Prepared
4 4214 0503 2151 October 27, 2009

Next Meter Reading
12/24 - 12/30/2009

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 11/25 & 5 p.m. on 11/30/2009 at www.dom.com.

Summary of Payment Due

Current Plan Amount	257.12
Past Due Plan Amount	435.36
Total Payment Due by November 12, 2009	\$692.48

**** THIS IS A SHUT-OFF NOTICE ****

YOU ARE ON THE CURRENT PLUS PAYMENT PLAN.

YOUR ACCOUNT IS PAST DUE. Unless Dominion East Ohio receives your past due payment of \$435.36 in full by November 12, 2009, the company can shut off your gas service. Partial payment will not protect you from shutoff unless you arrange one of the following payment plans with us in advance, if eligible:

Budget Plus - Pay a special budget amount, plus one of 12 equal payments of the past-due amount. Plan subject to review periodically so that you only pay for the gas you use.

Current Plus - You pay your current charges, and make one of up to six equal payments of the past-due amount, each month.

Percentage of Income Payment Plan (PIPP) - Income-eligible residential customers pay 10% of their monthly gross household income. Call the Ohio Department of Development at 1-800-282-0880 for an application or for the location of the nearest Community Action Agency.

One-Third Winter Heating Plan - Pay one-third of the account balance if charges include gas used between November 1 and April 15.

If the company shuts off your gas service for nonpayment, you must pay your past-due amount(s) or plan arrears. You will be billed a reconnection fee of \$33.00. Also, you will be billed for a security deposit of \$157.00 in three equal monthly installments or you need to have a creditworthy guarantor.

Payment Methods. Pay your over-due balance through BillMatrix day or night with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo or a Visa, MasterCard, or Discover credit card. Contact BillMatrix by phone at 1-800-573-1153 or online through www.dom.com. BillMatrix charges a convenience fee of \$3.95 for each transaction. You may also pay in person at an authorized payment center. For the payment location nearest you, visit www.dom.com or call Dominion East Ohio at the number in the top right corner of this bill. Authorized payment agents charge a service fee of \$0.88 for each transaction.

Energy Assistance. If you meet income requirements, you might qualify for financial aid or weatherization services. To learn more, call the Ohio Department of Development, Office of Community Services, at 1-800-282-0880 or contact us.

Medical Certificate. A medical certification delays a shutoff when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help or make payment arrangements. It does not reduce the amount you owe. You can get a medical certification form by calling 1-800-950-7989. A licensed medical professional must sign the form. You can apply by phone, provided that Dominion East Ohio receives the written notification within seven days. If gas service is off, return the signed form within 21 days to restore service. Be sure to give your health care provider permission to release your medical information to us.

Failure to pay all charges for non-regulated Dominion Products & Services may result in termination of your contract.

If you have made your payment, please accept our thanks and disregard this notice.

Please detach and return this coupon with a check made payable to Dominion East Ohio. Please see reverse side for mailing address change instructions.

PLEASE PAY BY	Nov 12, 2009	Account No.	4 4214 0503 2151
\$692.48			
Plan Amount		Amount Enclosed	

Monthly Charge, Usage-Based Charges Change

With this bill, customers on the General Sales Service or Energy Choice Transportation Service will see an increased Basic Monthly Charge to \$15.40, plus applicable riders, and a related decrease in the base transportation rate of \$0.27 per MCF for the first 50 MCF per month and \$0.448 per MCF for usage above 50 MCF per month, as approved in Case No. 07-829-GA-AIR by the Public Utilities Commission of Ohio.

PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



DOMINION EAST OHIO
PO BOX 26785
RICHMOND VA 23261-6785



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PAUL J MAHOLTZ JR

Page 2 of 4

9 BLUEBERRY LN SW
WARREN OH 44485-4205

Account Number 4 4214 0503 2151
Date Prepared October 27, 2009

Next Meter Reading
12/24 - 12/30/2009

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 11/25 & 5 p.m. on 11/30/2009 at www.dom.com.

Summary of Payment Due

Current Plan Amount	257.12
Past Due Plan Amount	435.36
Total Payment Due by November 12, 2009	\$692.48

(See Next Page for Usage Comparison and Meter Readings)

Please Pay Plan Amount of \$692.48 by Nov 12, 2009 to Avoid Late Payment Charge of 1.5% per month.

THIS IS A SHUT-OFF NOTICE.

Unless we receive your past-due amount of \$435.36 by Nov 12, 2009, your gas may be shut off. If you have questions about this pending shutoff or need a medical form as outlined below, please call toll-free 1-800-950-7989. If your gas service is shut off, you must pay all past-due amounts. You will be billed a reconnection fee. Also, you will be billed a security deposit in three equal monthly installments or you will need to have a creditworthy guarantor. If you are on the Energy Choice program and your service is shut off, you will no longer be served by your current supplier at the current rate.

NOTE: A medical certification delays a shut off for residential customers when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help. It does not reduce the amount you owe. A licensed medical professional must sign the form.

13

PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



9 BLUEBERRY LN SW
WARREN OH 44485-4205

Account Number 4 4214 0503 2151
Date Prepared October 27, 2009

Next Meter Reading
12/24 - 12/30/2009

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 11/25 & 5 p.m. on 11/30/2009 at www.dom.com.

Credits And Charges Since Your Last Bill

Balance from last bill	\$730.30
Payment on Oct 6, 2009 - Thank You	83.00 CR
Late Payment Charge	6.53
Gross Receipts Tax	.30
Balance	\$654.13

Current Charges**Dominion East Ohio Distribution Charges**

Basic Monthly Charge	\$15.70
Usage-Based Charges	
6.0 MCF @ \$2.0450	12.27
Gross Receipts Tax	1.29
Total Dominion East Ohio Charges	\$29.26

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

JUST ENERGY Charges

Gas Cost 6.0 MCF @ \$9.79	\$58.74
Sales Tax	3.82
Total JUST ENERGY Charges	\$62.56

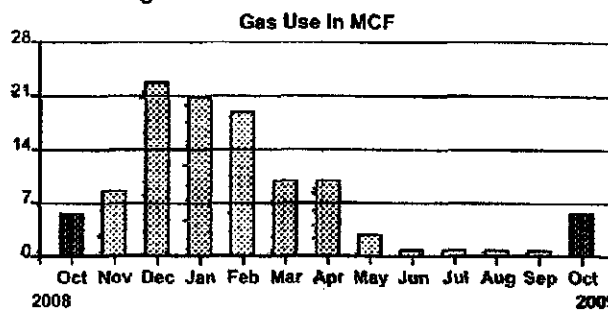
For questions about gas supply costs, contact JUST ENERGY (acct# 200479) at 1-866-587-8674 or 100 E. Campus Blvd, Ste 250 Columbus, OH 43235 or www.justenergy.com.

Total Current Charges	\$91.82
Total Account Balance	\$745.95

YOU ARE ON THE CURRENT PLUS (\$158.47) PAYMENT PLAN.

Monthly Usage Comparison

Average Daily Temperature For This Billing Period	2008 53°F	2009 48°F
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Average monthly use: 8.5 MCF.
Total annual use: 101.6 MCF.

Billing Period And Meter Readings

Date	Read Type	Reading	Difference
Meter Number	18817210		
Oct 26, 2009	Remote	17.7	
Sep 28, 2009	Estimate	11.7	6.0
MCF Used in 28 Days			6.0



Explanation of Billing Terms
(The following items will not appear on every bill.)

Basic Monthly Charge - This charge replaces the Monthly Service Charge for most customers. It includes fixed costs for delivering gas, plus applicable riders.

Cancel Billing - A credit issued to the account when a correction is needed on past charges.

CR - Credit

Estimated Gas Bill - During the months we don't read your meter, your bill is based on previous gas usage, gas rates and the weather. An estimated bill will be verified when your meter is read or you may enter your own meter reading online at www.dom.com.

Gas Cost - The price charged to cover the cost of natural gas.

Gas Usage Charge - Covers expenses, including SSO gas cost and transportation charges, involved in providing gas services to customers who purchase gas from Dominion East Ohio.

Gross Receipts Tax - Ohio tax levied on public utilities.

Investigation Fee - Fee to be levied in those circumstances where Dominion East Ohio has reasonable proof of the customer's fraudulent or damaging practice related to gas service.

Late Payment Charge - A 1.5% late payment charge (LPC) may be imposed on all past-due balances if the required payment is not paid in full by the time the next bill is generated. For Payment Plan and Budget customers, the LPC applies only to the past-due plan amount.

MCF - An abbreviation for the standard measure of gas meaning 1,000-Cubic Feet.

Meter Test Fee - Fee charged for a meter test performed at the customer's request.

Miscellaneous Charge(s) - An additional debit or credit applied to the account. An explanation of the reason for the charge or credit will be provided.

Monthly Service Charge - Covers such costs as the maintenance of the gas meter, meter reading, billing and record keeping.

Monthly Variable Rate (MVR) - Cost of natural gas for customers whose Energy Choice or opt-in governmental aggregation contract has expired. Under this rate, Dominion East Ohio assigns a participating supplier to provide gas supply at that supplier's prevailing rate.

Reconnection Fee - Fee charged to reconnect service at a service address following a shutoff for nonpayment.

Reset Read - Adjusted meter reading that establishes the point from which you are responsible for gas use following equipment replacement or a billing adjustment.

Returned Payment Fee - Fee for each returned item tendered or authorized as payment on the customer's account and returned for any reason, including insufficient or uncollected funds, closed account, revoked authorization or stop payment.

Security Deposit Installment - One-third of the total security deposit required. Security deposits are billed to customers in three equal monthly installments.

Standard Choice Offer (SCO) - Cost of acquiring natural gas for sale to Energy Choice eligible customers by a participating supplier assigned by Dominion East Ohio to provide gas supply at this regulated rate.

Standard Service Offer (SSO) - Cost of acquiring natural gas for sale to customers who purchase gas from Dominion East Ohio.

Transportation Charges / Usage-Based Charges - Cover costs associated with delivering gas to the meter, including all applicable riders and taxes. All customers are required to pay these charges regardless if they choose an alternate supplier through the Energy Choice or other transport programs. These charges do not include the cost of the gas.

PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



PAUL J MAHOLTZ JR

Page 1 of 3

9 BLUEBERRY LN SW
WARREN OH 44485-4205

Account Number 4 4214 0503 2151 Date Prepared November 30, 2009 Next Meter Reading 12/28 - 12/31/2009 For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 12/29 & 5 p.m. on 12/31/2009 at www.dom.com.

Summary of Payment Due

Current Gas Amount 108.36
Past Due Gas Amount 662.95
Total Payment Due by December 16, 2009 **\$771.31**

****** THIS IS A SHUT-OFF NOTICE ******

You are not currently on a payment plan.

YOUR ACCOUNT IS PAST DUE. Unless Dominion East Ohio receives your past due payment of \$662.95 in full by December 16, 2009, the company can shut off your gas service. Partial payment will not protect you from shutoff unless you arrange one of the following payment plans with us in advance, if eligible:

Budget Plus - Pay a special budget amount, plus one of 12 equal payments of the past-due amount. Plan subject to review periodically so that you only pay for the gas you use.

Current Plus - You pay your current charges, and make one of up to six equal payments of the past-due amount, each month.

Percentage of Income Payment Plan (PIPP) - Income-eligible residential customers pay 10% of their monthly gross household income. Call the Ohio Department of Development at 1-800-282-0880 for an application or for the location of the nearest Community Action Agency.

One-Third Winter Heating Plan - Pay one-third of the account balance if charges include gas used between November 1 and April 15.

If the company shuts off your gas service for nonpayment, you must pay your past-due amount(s) or plan arrears. You will be billed a reconnection fee of \$33.00. Also, you will be billed for a security deposit of \$151.00 in three equal monthly installments or you need to have a creditworthy guarantor.

Payment Methods. Pay your over-due balance through BillMatrix day or night with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo or a Visa, MasterCard, or Discover credit card. Contact BillMatrix by phone at 1-800-573-1153 or online through www.dom.com. BillMatrix charges a convenience fee of \$3.95 for each transaction. You may also pay in person at an authorized payment center. For the payment location nearest you, visit www.dom.com or call Dominion East Ohio at the number in the top right corner of this bill. Authorized payment agents charge a service fee of \$0.88 for each transaction.

Energy Assistance. If you meet income requirements, you might qualify for financial aid or weatherization services. To learn more, call the Ohio Department of Development, Office of Community Services, at 1-800-282-0880 or contact us.

Medical Certificate. A medical certification delays a shutoff when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help or make payment arrangements. It does not reduce the amount you owe. You can get a medical certification form by calling 1-800-950-7989. A licensed medical professional must sign the form. You can apply by phone, provided that Dominion East Ohio receives the written notification within seven days. If gas service is off, return the signed form within 21 days to restore service. Be sure to give your health care provider permission to release your medical information to us.

Failure to pay all charges for non-regulated Dominion Products & Services may result in termination of your contract.

If you have made your payment, please accept our thanks and disregard this notice.

Please detach and return this coupon with a check made payable to Dominion East Ohio. Please see reverse side for mailing address change instructions.

PLEASE PAY BY Dec 16, 2009 **Account No.** 4 4214 0503 2151

\$771.31

Account Balance

Amount Enclosed

13

Removing Yourself from Customer Listing

We are required to include your name, address and usage information on a list of eligible customers that is made available to other retail natural gas suppliers or governmental aggregators. If you do not wish to be included on this list, please call Dominion East Ohio at 1-800-362-7557 or write us at P.O. Box 26666, Richmond, VA 23261-6666, or complete the appropriate form on the www.dom.com web site.

PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



DOMINION EAST OHIO
PO BOX 26785
RICHMOND VA 23261-6785



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9 BLUEBERRY LN SW
WARREN OH 44485-4205

Account Number 4 4214 0503 2151 Date Prepared November 30, 2009 Next Meter Reading 12/28 - 12/31/2009 For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 12/29 & 5 p.m. on 12/31/2009 at www.dom.com.

Credits And Charges Since Your Last Bill

Balance from last bill	\$745.95
Payment on Nov 5, 2009 - Thank You	83.00 CR
Late Payment Charge	9.14
Gross Receipts Tax	.42
Balance	\$672.51

Current Charges**Dominion East Ohio Distribution Charges**

Basic Monthly Charge	\$15.70
Usage-Based Charges	
6.7 MCF @ \$1.7880	11.98
Gross Receipts Tax	1.27
Total DOMINION EAST OHIO Charges	\$28.95

For questions about DOMINION EAST OHIO charges, call us at 1-800-362-7557.

JUST ENERGY Charges

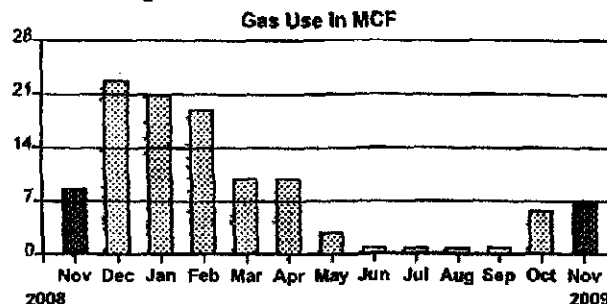
Gas Cost 6.7 MCF @ \$9.79	\$65.59
Sales Tax	4.26
Total JUST ENERGY Charges	\$69.85

For questions about gas supply costs, contact JUST ENERGY (acct# 200479) at 1-866-587-8674 or 100 E. Campus Blvd, Ste 250 Columbus, OH 43235 or www.justenergy.com.

Total Current Charges	\$98.80
Total Account Balance	\$771.31

Monthly Usage Comparison

Average Daily Temperature For This Billing Period	2008 41°F	2009 48°F
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Average monthly use: 8.3 MCF.
Total annual use: 99.3 MCF.

Billing Period And Meter Readings

Date	Meter Number	Read Type	Reading	Difference
Nov 25, 2009	18817210	Estimate	24.4	
Oct 26, 2009		Remote	17.7	6.7
MCF Used in 30 Days				6.7

Please Pay Account Balance of \$771.31 by Dec 16, 2009 to Avoid Late Payment Charge of 1.5% per month.

THIS IS A SHUT-OFF NOTICE.

Unless we receive your past-due amount of \$662.95 by Dec 16, 2009, your gas may be shut off. If you have questions about this pending shutoff or need a medical form as outlined below, please call toll-free 1-800-950-7989. If your gas service is shut off, you must pay all past-due amounts. You will be billed a reconnection fee. Also, you will be billed a security deposit in three equal monthly installments or you will need to have a creditworthy guarantor. If you are on the Energy Choice program and your service is shut off, you will no longer be served by your current supplier at the current rate.

NOTE: A medical certification delays a shut off for residential customers when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help. It does not reduce the amount you owe. A licensed medical professional must sign the form.

PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



Explanation of Billing Terms
(The following items will not appear on every bill.)

Basic Monthly Charge - This charge replaces the Monthly Service Charge for most customers. It includes fixed costs for delivering gas, plus applicable riders.

Cancel Billing - A credit issued to the account when a correction is needed on past charges.

CR - Credit

Estimated Gas Bill - During the months we don't read your meter, your bill is based on previous gas usage, gas rates and the weather. An estimated bill will be verified when your meter is read or you may enter your own meter reading online at www.dom.com.

Gas Cost - The price charged to cover the cost of natural gas.

Gas Usage Charge - Covers expenses, including SSO gas cost and transportation charges, involved in providing gas services to customers who purchase gas from Dominion East Ohio.

Gross Receipts Tax - Ohio tax levied on public utilities.

Investigation Fee - Fee to be levied in those circumstances where Dominion East Ohio has reasonable proof of the customer's fraudulent or damaging practice related to gas service.

Late Payment Charge - A 1.5% late payment charge (LPC) may be imposed on all past-due balances if the required payment is not paid in full by the time the next bill is generated. For Payment Plan and Budget customers, the LPC applies only to the past-due plan amount.

MCF - An abbreviation for the standard measure of gas meaning 1,000 Cubic Feet.

Meter Test Fee - Fee charged for a meter test performed at the customer's request.

Miscellaneous Charge(s) - An additional debit or credit applied to the account. An explanation of the reason for the charge or credit will be provided.

Monthly Service Charge - Covers such costs as the maintenance of the gas meter, meter reading, billing and record keeping.

Monthly Variable Rate (MVR) - Cost of natural gas for customers whose Energy Choice or opt-in governmental aggregation contract has expired. Under this rate, Dominion East Ohio assigns a participating supplier to provide gas supply at that supplier's prevailing rate.

Reconnection Fee - Fee charged to reconnect service at a service address following a shutoff for nonpayment.

Reset Read - Adjusted meter reading that establishes the point from which you are responsible for gas use following equipment replacement or a billing adjustment.

Returned Payment Fee - Fee for each returned item tendered or authorized as payment on the customer's account and returned for any reason, including insufficient or uncollected funds, closed account, revoked authorization or stop payment.

Security Deposit Installment - One-third of the total security deposit required. Security deposits are billed to customers in three equal monthly installments.

Standard Choice Offer (SCO) - Cost of acquiring natural gas for sale to Energy Choice eligible customers by a participating supplier assigned by Dominion East Ohio to provide gas supply at this regulated rate.

Standard Service Offer (SSO) - Cost of acquiring natural gas for sale to customers who purchase gas from Dominion East Ohio.

Transportation Charges / Usage-Based Charges - Cover costs associated with delivering gas to the meter, including all applicable riders and taxes. All customers are required to pay these charges regardless if they choose an alternate supplier through the Energy Choice or other transport programs. These charges do not include the cost of the gas.

PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



PAUL J MAHOLTZ JR

Page 1 of 3

9 BLUEBERRY LN SW
WARREN OH 44485-4205

Account Number 4 4214 0503 2151 Date Prepared December 29, 2009 Next Meter Reading 02/25 - 03/02/2010

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 01/28 & 5 p.m. on 02/01/2010 at www.dom.com.

Summary of Payment Due

Current Gas Amount	246.10
Past Due Gas Amount	688.31
Total Payment Due by January 14, 2010	\$934.41

**** THIS IS A SHUT-OFF NOTICE ****

You are not currently on a payment plan.

YOUR ACCOUNT IS PAST DUE. Unless Dominion East Ohio receives your past due payment of \$688.31 in full by January 14, 2010, the company can shut off your gas service. Partial payment will not protect you from shutoff unless you arrange one of the following payment plans with us in advance, if eligible:

Budget Plus - Pay a special budget amount, plus one of 12 equal payments of the past-due amount. Plan subject to review periodically so that you only pay for the gas you use.

Current Plus - You pay your current charges, and make one of up to six equal payments of the past-due amount, each month.

Percentage of Income Payment Plan (PIPP) - Income-eligible residential customers pay 10% of their monthly gross household income. Call the Ohio Department of Development at 1-800-282-0880 for an application or for the location of the nearest Community Action Agency.

One-Third Winter Heating Plan - Pay one-third of the account balance if charges include gas used between November 1 and April 15.

If the company shuts off your gas service for nonpayment, you must pay your past-due amount(s) or plan arrears. You will be billed a reconnection fee of \$33.00. Also, you will be billed for a security deposit of \$144.00 in three equal monthly installments or you need to have a creditworthy guarantor.

Payment Methods. Pay your over-due balance through BillMatrix day or night with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo or a Visa, MasterCard, or Discover credit card. Contact BillMatrix by phone at 1-800-573-1153 or online through www.dom.com. BillMatrix charges a convenience fee of \$3.95 for each transaction. You may also pay in person at an authorized payment center. For the payment location nearest you, visit www.dom.com or call Dominion East Ohio at the number in the top right corner of this bill. Authorized payment agents charge a service fee of \$0.88 for each transaction.

Energy Assistance. If you meet income requirements, you might qualify for financial aid or weatherization services. To learn more, call the Ohio Department of Development, Office of Community Services, at 1-800-282-0880 or contact us.

Medical Certificate. A medical certification delays a shutoff when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help or make payment arrangements. It does not reduce the amount you owe. You can get a medical certification form by calling 1-800-950-7989. A licensed medical professional must sign the form. You can apply by phone, provided that Dominion East Ohio receives the written notification within seven days. If gas service is off, return the signed form within 21 days to restore service. Be sure to give your health care provider permission to release your medical information to us.

Failure to pay all charges for non-regulated Dominion Products & Services may result in termination of your contract.

If you have made your payment, please accept our thanks and disregard this notice.

Please detach and return this coupon with a check made payable to Dominion East Ohio. Please see reverse side for mailing address change instructions.

PLEASE PAY BY Jan 14, 2010 Account No. 4 4214 0503 2151

\$934.41

Account Balance

Amount Enclosed

13

Removing Yourself from Customer Listing

We are required to include your name, address and usage information on a list of eligible customers that is made available to other retail natural gas suppliers or governmental aggregators. If you do not wish to be included on this list, please call Dominion East Ohio at 1-800-362-7557 or write us at P.O. Box 26666, Richmond, VA 23261-6666, or complete the appropriate form on the www.dom.com web site.

PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



DOMINION EAST OHIO
PO BOX 26785
RICHMOND VA 23261-6785



0144214050321510000000023530000000934419

9 BLUEBERRY LN SW
WARREN OH 44485-4205

Account Number 4 4214 0503 2151 Date Prepared February 1, 2010 Next Meter Reading 02/25 - 03/02/2010 For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 02/26 & 5 p.m. on 03/02/2010 at www.dom.com.

Credits And Charges Since Your Last Bill

Balance from last bill	\$934.41
Payment on Jan 6, 2010 - Thank You	125.00 CR
Late Payment Charge	12.14
Gross Receipts Tax	.56
Balance	\$822.11

Current Charges

Dominion East Ohio Distribution Charges	
Basic Monthly Charge	\$16.42
Usage-Based Charges	
18.0 MCF @ \$1.7877	32.18
Gross Receipts Tax	2.24
Total Dominion East Ohio Charges	\$50.84

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

JUST ENERGY Charges

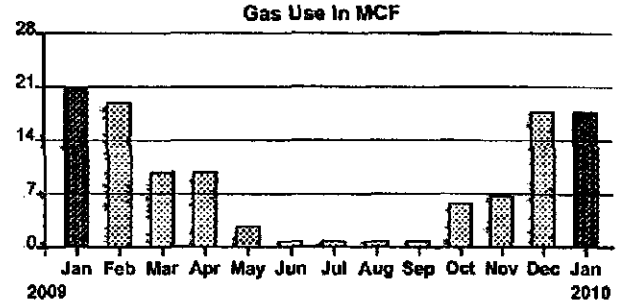
Gas Cost 18.0 MCF @ \$9.79	\$176.22
Sales Tax	11.45
Total JUST ENERGY Charges	\$187.67

For questions about gas supply costs, contact JUST ENERGY (acct# 200479) at 1-866-587-8674 or 100 E. Campus Blvd, Ste 250 Columbus, OH 43235 or www.justenergy.com.

Total Current Charges	\$238.51
Total Account Balance	\$1,060.62

Monthly Usage Comparison

Average Daily Temperature For This Billing Period	2009 22°F	2010 25°F
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Average monthly use: 7.7 MCF.
Total annual use: 92.0 MCF.

Billing Period And Meter Readings

Date	Read Type	Reading	Difference
Meter Number	18817210		
Jan 28, 2010	Estimate	60.2	
Dec 28, 2009	Remote	42.2	18.0
MCF Used in 31 Days			18.0

Please Pay Account Balance of \$1,060.62 by Feb 17, 2010 to Avoid Late Payment Charge of 1.5% per month.

THIS IS A SHUT-OFF NOTICE.

Unless we receive your past-due amount of \$809.41 by Feb 17, 2010, your gas may be shut off. If you have questions about this pending shutoff or need a medical form as outlined below, please call toll-free 1-800-950-7989. If your gas service is shut off, you must pay all past-due amounts. You will be billed a reconnection fee. Also, you will be billed a security deposit in three equal monthly installments or you will need to have a creditworthy guarantor.

If you are on the Energy Choice program and your service is shut off, you will no longer be served by your current supplier at the current rate.

NOTE: A medical certification delays a shut off for residential customers when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help. It does not reduce the amount you owe. A licensed medical professional must sign the form.



Explanation of Billing Terms
(The following items will not appear on every bill.)

Basic Monthly Charge - This charge replaces the Monthly Service Charge for most customers. It includes fixed costs for delivering gas, plus applicable riders.

Cancel Billing - A credit issued to the account when a correction is needed on past charges.

CR - Credit

Estimated Gas Bill - During the months we don't read your meter, your bill is based on previous gas usage, gas rates and the weather. An estimated bill will be verified when your meter is read or you may enter your own meter reading online at www.dom.com.

Gas Cost - The price charged to cover the cost of natural gas.

Gas Usage Charge - Covers expenses, including SSO gas cost and transportation charges, involved in providing gas services to customers who purchase gas from Dominion East Ohio.

Gross Receipts Tax - Ohio tax levied on public utilities.

Investigation Fee - Fee to be levied in those circumstances where Dominion East Ohio has reasonable proof of the customer's fraudulent or damaging practice related to gas service.

Late Payment Charge - A 1.5% late payment charge (LPC) may be imposed on all past-due balances if the required payment is not paid in full by the time the next bill is generated. For Payment Plan and Budget customers, the LPC applies only to the past-due plan amount.

MCF - An abbreviation for the standard measure of gas meaning 1,000 Cubic Feet.

Meter Test Fee - Fee charged for a meter test performed at the customer's request.

Miscellaneous Charge(s) - An additional debit or credit applied to the account. An explanation of the reason for the charge or credit will be provided.

Monthly Service Charge - Covers such costs as the maintenance of the gas meter, meter reading, billing and record keeping.

Monthly Variable Rate (MVR) - Cost of natural gas for customers whose Energy Choice or opt-in governmental aggregation contract has expired. Under this rate, Dominion East Ohio assigns a participating supplier to provide gas supply at that supplier's prevailing rate.

Reconnection Fee - Fee charged to reconnect service at a service address following a shutoff for nonpayment.

Reset Read - Adjusted meter reading that establishes the point from which you are responsible for gas use following equipment replacement or a billing adjustment.

Returned Payment Fee - Fee for each returned item tendered or authorized as payment on the customer's account and returned for any reason, including insufficient or uncollected funds, closed account, revoked authorization or stop payment.

Security Deposit Installment - One-third of the total security deposit required. Security deposits are billed to customers in three equal monthly installments.

Standard Choice Offer (SCO) - Cost of acquiring natural gas for sale to Energy Choice eligible customers by a participating supplier assigned by Dominion East Ohio to provide gas supply at this regulated rate.

Standard Service Offer (SSO) - Cost of acquiring natural gas for sale to customers who purchase gas from Dominion East Ohio.

Transportation Charges / Usage-Based Charges - Cover costs associated with delivering gas to the meter, including all applicable riders and taxes. All customers are required to pay these charges regardless if they choose an alternate supplier through the Energy Choice or other transport programs. These charges do not include the cost of the gas.

PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



PAUL J MAHOLTZ JR

Page 1 of 3

9 BLUEBERRY LN SW
WARREN OH 44485-4205

Account Number 4 4214 0503 2151
Date Prepared March 2, 2010

Next Meter Reading
04/26 - 04/29/2010

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 03/29 & 5 p.m. on 03/31/2010 at www.dom.com.

Summary of Payment Due

Current Gas Amount	241.30
Past Due Gas Amount	925.62
Total Payment Due by March 18, 2010	\$1,166.92

***** THIS IS A SHUT-OFF NOTICE *****

You are not currently on a payment plan.

YOUR ACCOUNT IS PAST DUE. Unless Dominion East Ohio receives your past due payment of \$925.62 in full by March 18, 2010, the company can shut off your gas service. Partial payment will not protect you from shutoff unless you arrange one of the following payment plans with us in advance, if eligible:

Budget Plus - Pay a special budget amount, plus one of 12 equal payments of the past-due amount. Plan subject to review periodically so that you only pay for the gas you use.

Current Plus - You pay your current charges, and make one of up to six equal payments of the past-due amount, each month.

Percentage of Income Payment Plan (PIPP) - Income-eligible residential customers pay 10% of their monthly gross household income. Call the Ohio Department of Development at 1-800-282-0880 for an application or for the location of the nearest Community Action Agency.

One-Third Winter Heating Plan - Pay one-third of the account balance if charges include gas used between November 1 and April 15.

If the company shuts off your gas service for nonpayment, you must pay your past-due amount(s) or plan arrears. You will be billed a reconnection fee of \$33.00. Also, you will be billed for a security deposit of \$143.00 in three equal monthly installments or you need to have a creditworthy guarantor.

Payment Methods. Pay your over-due balance through BillMatrix day or night with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo or a Visa, MasterCard, or Discover credit card. Contact BillMatrix by phone at 1-800-573-1153 or online through www.dom.com. BillMatrix charges a convenience fee of \$3.95 for each transaction. You may also pay in person at an authorized payment center. For the payment location nearest you, visit www.dom.com or call Dominion East Ohio at the number in the top right corner of this bill. Authorized payment agents charge a service fee of \$0.88 for each transaction.

Energy Assistance. If you meet income requirements, you might qualify for financial aid or weatherization services. To learn more, call the Ohio Department of Development, Office of Community Services, at 1-800-282-0880 or contact us.

Medical Certificate. A medical certification delays a shutoff when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help or make payment arrangements. It does not reduce the amount you owe. You can get a medical certification form by calling 1-800-950-7989. A licensed medical professional must sign the form. You can apply by phone, provided that Dominion East Ohio receives the written notification within seven days. If gas service is off, return the signed form within 21 days to restore service. Be sure to give your health care provider permission to release your medical information to us.

Failure to pay all charges for non-regulated Dominion Products & Services may result in termination of your contract.

If you have made your payment, please accept our thanks and disregard this notice.

Please detach and return this coupon with a check made payable to Dominion East Ohio. Please see reverse side for mailing address change instructions.

PLEASE PAY BY	Mar 18, 2010	Account No.	4 4214 0503 2151
\$1,166.92			
Account Balance		Amount Enclosed	

Removing Yourself from Customer Listing
We are required to include your name, address and usage information on a list of eligible customers that is made available to other retail natural gas suppliers or governmental aggregators. If you do not wish to be included on this list, please call Dominion East Ohio at 1-800-362-7557 or write us at P.O. Box 26866, Richmond, VA 23261-8666, or complete the appropriate form on the www.dom.com web site.

PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



DOMINION EAST OHIO
PO BOX 26785
RICHMOND VA 23261-6785



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PAUL J MAHOLTZ JR

Page 2 of 3

9 BLUEBERRY LN SW
WARREN OH 44485-4205

Account Number 4 4214 0503 2151 Date Prepared March 2, 2010

Next Meter Reading 04/26 - 04/29/2010

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 03/29 & 5 p.m. on 03/31/2010 at www.dom.com.

Credits And Charges Since Your Last Bill

Balance from last bill	\$1,060.62
Payment on Feb 5, 2010 - Thank You	135.00 CR
Late Payment Charge	13.88
Gross Receipts Tax	.64
Balance	\$940.14

Current Charges

Dominion East Ohio Distribution Charges	
Basic Monthly Charge	\$16.42
Usage-Based Charges	
17.0 MCF @ \$1.8194	30.93
Gross Receipts Tax	2.18
Total Dominion East Ohio Charges	\$49.53

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

JUST ENERGY Charges

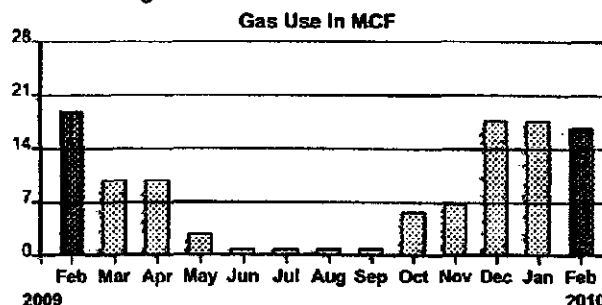
Gas Cost 17.0 MCF @ \$9.79	\$166.43
Sales Tax	10.82
Total JUST ENERGY Charges	\$177.25

For questions about gas supply costs, contact JUST ENERGY (acct# 200479) at 1-866-587-8674 or 100 E. Campus Blvd, Ste 250 Columbus, OH 43235 or www.justenergy.com.

Total Current Charges	\$226.78
Total Account Balance	\$1,166.92

Monthly Usage Comparison

Average Daily Temperature For This Billing Period	2009 27°F	2010 24°F
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Average monthly use: ☐ 7.5 MCF.
Total annual use: ☐ 90.5 MCF.

Billing Period And Meter Readings

Date	Read Type	Reading	Difference
Meter Number	18817210		
Feb 25, 2010	Remote	77.2	
Jan 28, 2010	Estimate	60.2	17.0
MCF Used in 28 Days			17.0

Please Pay Account Balance of \$1,166.92 by Mar 18, 2010 to Avoid Late Payment Charge of 1.5% per month.

THIS IS A SHUT-OFF NOTICE.

Unless we receive your past-due amount of \$925.62 by Mar 18, 2010, your gas may be shut off. If you have questions about this pending shutoff or need a medical form as outlined below, please call toll-free 1-800-950-7989. If your gas service is shut off, you must pay all past-due amounts. You will be billed a reconnection fee. Also, you will be billed a security deposit in three equal monthly installments or you will need to have a creditworthy guarantor. If you are on the Energy Choice program and your service is shut off, you will no longer be served by your current supplier at the current rate.

NOTE: A medical certification delays a shut off for residential customers when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help. It does not reduce the amount you owe. A licensed medical professional must sign the form.

PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



Explanation of Billing Terms
(The following items will not appear on every bill.)

Basic Monthly Charge - This charge replaces the Monthly Service Charge for most customers. It includes fixed costs for delivering gas, plus applicable riders.

Cancel Billing - A credit issued to the account when a correction is needed on past charges.

CR - Credit

Estimated Gas Bill - During the months we don't read your meter, your bill is based on previous gas usage, gas rates and the weather. An estimated bill will be verified when your meter is read or you may enter your own meter reading online at www.dom.com.

Gas Cost - The price charged to cover the cost of natural gas.

Gas Usage Charge - Covers expenses, including SSO gas cost and transportation charges, involved in providing gas services to customers who purchase gas from Dominion East Ohio.

Gross Receipts Tax - Ohio tax levied on public utilities.

Investigation Fee - Fee to be levied in those circumstances where Dominion East Ohio has reasonable proof of the customer's fraudulent or damaging practice related to gas service.

Late Payment Charge - A 1.5% late payment charge (LPC) may be imposed on all past-due balances if the required payment is not paid in full by the time the next bill is generated. For Payment Plan and Budget customers, the LPC applies only to the past-due plan amount.

MCF - An abbreviation for the standard measure of gas meaning 1,000 Cubic Feet.

Meter Test Fee - Fee charged for a meter test performed at the customer's request.

Miscellaneous Charge(s) - An additional debit or credit applied to the account. An explanation of the reason for the charge or credit will be provided.

Monthly Service Charge - Covers such costs as the maintenance of the gas meter, meter reading, billing and record keeping.

Monthly Variable Rate (MVR) - Cost of natural gas for customers whose Energy Choice or opt-in governmental aggregation contract has expired. Under this rate, Dominion East Ohio assigns a participating supplier to provide gas supply at that supplier's prevailing rate.

Reconnection Fee - Fee charged to reconnect service at a service address following a shutoff for nonpayment.

Reset Read - Adjusted meter reading that establishes the point from which you are responsible for gas use following equipment replacement or a billing adjustment.

Returned Payment Fee - Fee for each returned item tendered or authorized as payment on the customer's account and returned for any reason, including insufficient or uncollected funds, closed account, revoked authorization or stop payment.

Security Deposit Installment - One-third of the total security deposit required. Security deposits are billed to customers in three equal monthly installments.

Standard Choice Offer (SCO) - Cost of acquiring natural gas for sale to Energy Choice eligible customers by a participating supplier assigned by Dominion East Ohio to provide gas supply at this regulated rate.

Standard Service Offer (SSO) - Cost of acquiring natural gas for sale to customers who purchase gas from Dominion East Ohio.

Transportation Charges / Usage-Based Charges - Cover costs associated with delivering gas to the meter, including all applicable riders and taxes. All customers are required to pay these charges regardless if they choose an alternate supplier through the Energy Choice or other transport programs. These charges do not include the cost of the gas.

PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



PAUL J MAHOLTZ JR

Page 1 of 3

9 BLUEBERRY LN SW
WARREN OH 44485-4205

Account Number 4 4214 0503 2151
Date Prepared March 31, 2010

Next Meter Reading
04/26 - 04/29/2010

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 04/27 & 5 p.m. on 04/29/2010 at www.dom.com.

Summary of Payment Due

Current Gas Amount	170.22
Past Due Gas Amount	1,031.92
Total Payment Due by April 16, 2010	\$1,202.14

**** THIS IS A SHUT-OFF NOTICE ****

You are not currently on a payment plan.

YOUR ACCOUNT IS PAST DUE. Unless Dominion East Ohio receives your past due payment of \$1,031.92 in full by April 16, 2010, the company can shut off your gas service. Partial payment will not protect you from shutoff unless you arrange one of the following payment plans with us in advance, if eligible:

Budget Plus - Pay a special budget amount, plus one of 12 equal payments of the past-due amount. Plan subject to review periodically so that you only pay for the gas you use.

Current Plus - You pay your current charges, and make one of up to six equal payments of the past-due amount, each month.

Percentage of Income Payment Plan (PIPP) - Income-eligible residential customers pay 10% of their monthly gross household income. Call the Ohio Department of Development at 1-800-282-0880 for an application or for the location of the nearest Community Action Agency.

One-Third Winter Heating Plan - Pay one-third of the account balance if charges include gas used between November 1 and April 15.

If the company shuts off your gas service for nonpayment, you must pay your past-due amount(s) or plan arrears. You will be billed a reconnection fee of \$33.00. Also, you will be billed for a security deposit of \$143.00 in three equal monthly installments or you need to have a creditworthy guarantor.

Payment Methods. Pay your over-due balance through BillMatrix day or night with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo or a Visa, MasterCard, or Discover credit card. Contact BillMatrix by phone at 1-800-573-1153 or online through www.dom.com. BillMatrix charges a convenience fee of \$3.95 for each transaction. You may also pay in person at an authorized payment center. For the payment location nearest you, visit www.dom.com or call Dominion East Ohio at the number in the top right corner of this bill. Authorized payment agents charge a service fee of \$0.88 for each transaction.

Energy Assistance. If you meet income requirements, you might qualify for financial aid or weatherization services. To learn more, call the Ohio Department of Development, Office of Community Services, at 1-800-282-0880 or contact us.

Medical Certificate. A medical certification delays a shutoff when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help or make payment arrangements. It does not reduce the amount you owe. You can get a medical certification form by calling 1-800-950-7989. A licensed medical professional must sign the form. You can apply by phone, provided that Dominion East Ohio receives the written notification within seven days. If gas service is off, return the signed form within 21 days to restore service. Be sure to give your health care provider permission to release your medical information to us.

Failure to pay all charges for non-regulated Dominion Products & Services may result in termination of your contract.

If you have made your payment, please accept our thanks and disregard this notice.

Please detach and return this coupon with a check made payable to Dominion East Ohio. Please see reverse side for mailing address change instructions.

PLEASE PAY BY Apr 16, 2010 Account No. 4 4214 0503 2151

\$1,202.14

Account Balance

Amount Enclosed

Automatic Bank Draft Saves You Time & Money

Our Automatic Bank Draft saves you the time and expense of buying postage, writing a check, getting a money order, or standing in line. Each month, your bank automatically pays your gas bill. Visit www.dom.com to enroll online or call us for an application.

PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



DOMINION EAST OHIO
PO BOX 26785
RICHMOND VA 23261-6785



0144214050321510000000015403000001202142

9 BLUEBERRY LN SW
WARREN OH 44485-4205

Account Number 4 4214 0503 2151 Date Prepared March 31, 2010

Next Meter Reading 04/26 - 04/29/2010

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 04/27 & 5 p.m. on 04/29/2010 at www.dom.com.

Credits And Charges Since Your Last Bill

Balance from last bill	\$1,166.92
Payment on Mar 5, 2010 - Thank You	135.00 CR
Late Payment Charge	15.48
Gross Receipts Tax	.71
Balance	\$1,048.11

Current Charges

Dominion East Ohio Distribution Charges	
Basic Monthly Charge	\$16.42
Usage-Based Charges	
11.1 MCF @ \$1.8189	20.19
Gross Receipts Tax	1.69
Total Dominion East Ohio Charges	\$38.30

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

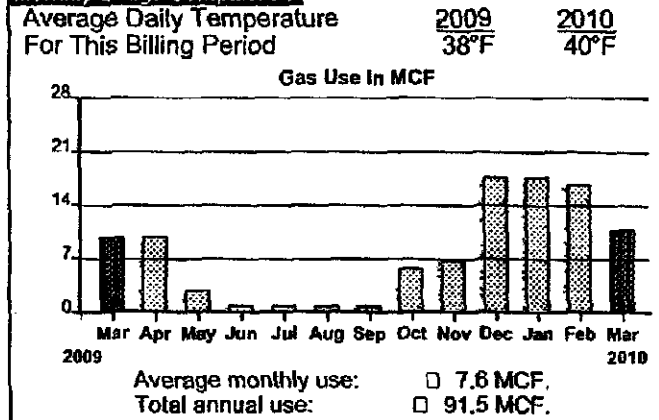
JUST ENERGY Charges

Gas Cost 11.1 MCF @ \$9.79	\$108.67
Sales Tax	7.06
Total JUST ENERGY Charges	\$115.73

For questions about gas supply costs, contact JUST ENERGY (acct# 200479) at 1-866-587-8674 or 100 E. Campus Blvd, Ste 260 Columbus, OH 43235 or www.justenergy.com.

Total Current Charges	\$154.03
Total Account Balance	\$1,202.14

Monthly Usage Comparison



Billing Period And Meter Readings

Date	Read Type	Reading	Difference
Meter Number	18817210		
Mar 29, 2010	Estimate	88.3	
Feb 25, 2010	Remote	77.2	11.1
MCF Used in 32 Days			11.1

Please Pay Account Balance of \$1,202.14 by Apr 16, 2010 to Avoid Late Payment Charge of 1.5% per month.

THIS IS A SHUT-OFF NOTICE.

Unless we receive your past-due amount of \$1,031.92 by Apr 16, 2010, your gas may be shut off. If you have questions about this pending shutoff or need a medical form as outlined below, please call toll-free 1-800-950-7989. If your gas service is shut off, you must pay all past-due amounts. You will be billed a reconnection fee. Also, you will be billed a security deposit in three equal monthly installments or you will need to have a creditworthy guarantor.

If you are on the Energy Choice program and your service is shut off, you will no longer be served by your current supplier at the current rate.

NOTE: A medical certification delays a shut off for residential customers when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help. It does not reduce the amount you owe. A licensed medical professional must sign the form.



Explanation of Billing Terms
(The following items will not appear on every bill.)

Basic Monthly Charge - This charge replaces the Monthly Service Charge for most customers. It includes fixed costs for delivering gas, plus applicable riders.

Cancel Billing - A credit issued to the account when a correction is needed on past charges.

CR - Credit

Estimated Gas Bill - During the months we don't read your meter, your bill is based on previous gas usage, gas rates and the weather. An estimated bill will be verified when your meter is read or you may enter your own meter reading online at www.dom.com.

Gas Cost - The price charged to cover the cost of natural gas.

Gas Usage Charge - Covers expenses, including SSO gas cost and transportation charges, involved in providing gas services to customers who purchase gas from Dominion East Ohio.

Gross Receipts Tax - Ohio tax levied on public utilities.

Investigation Fee - Fee to be levied in those circumstances where Dominion East Ohio has reasonable proof of the customer's fraudulent or damaging practice related to gas service.

Late Payment Charge - A 1.5% late payment charge (LPC) may be imposed on all past-due balances if the required payment is not paid in full by the time the next bill is generated. For Payment Plan and Budget customers, the LPC applies only to the past-due plan amount.

MCF - An abbreviation for the standard measure of gas meaning 1,000 Cubic Feet.

Meter Test Fee - Fee charged for a meter test performed at the customer's request.

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Reconnection Fee - Fee charged to reconnect service at a service address following a shutoff for nonpayment.

Reset Read - Adjusted meter reading that establishes the point from which you are responsible for gas use following equipment replacement or a billing adjustment.

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PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



PAUL J MAHOLTZ JR

Page 1 of 3

9 BLUEBERRY LN SW
WARREN OH 44485-4205

Account Number 4 4214 0503 2151
Date Prepared April 27, 2010

Next Meter Reading
06/24 - 06/29/2010

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 05/26 & 5 p.m. on 05/28/2010 at www.dom.com.

Summary of Payment Due

Current Gas Amount 117.78
Past Due Gas Amount 1,067.14
Total Payment Due by May 13, 2010 \$1,184.92

**** THIS IS A SHUT-OFF NOTICE ****

You are not currently on a payment plan.

YOUR ACCOUNT IS PAST DUE. Unless Dominion East Ohio receives your past due payment of \$1,067.14 in full by May 13, 2010, the company can shut off your gas service. Partial payment will not protect you from shutoff unless you arrange one of the following payment plans with us in advance, if eligible:

Budget Plus - Pay a special budget amount, plus one of 12 equal payments of the past-due amount. Plan subject to review periodically so that you only pay for the gas you use.

Current Plus - You pay your current charges, and make one of up to six equal payments of the past-due amount, each month.

Percentage of Income Payment Plan (PIPP) - Income-eligible residential customers pay 10% of their monthly gross household income. Call the Ohio Department of Development at 1-800-282-0880 for an application or for the location of the nearest Community Action Agency.

One-Third Winter Heating Plan - Pay one-third of the account balance if charges include gas used between November 1 and April 15.

If the company shuts off your gas service for nonpayment, you must pay your past-due amount(s) or plan arrears. You will be billed a reconnection fee of \$33.00. Also, you will be billed for a security deposit of \$151.00 in three equal monthly installments or you need to have a creditworthy guarantor.

Payment Methods. Pay your over-due balance through BillMatrix day or night with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo or a Visa, MasterCard, or Discover credit card. Contact BillMatrix by phone at 1-800-573-1153 or online through www.dom.com. BillMatrix charges a convenience fee of \$3.95 for each transaction. You may also pay in person at an authorized payment center. For the payment location nearest you, visit www.dom.com or call Dominion East Ohio at the number in the top right corner of this bill. Authorized payment agents charge a service fee of \$0.88 for each transaction.

Energy Assistance. If you meet income requirements, you might qualify for financial aid or weatherization services. To learn more, call the Ohio Department of Development, Office of Community Services, at 1-800-282-0880 or contact us.

Medical Certificate. A medical certification delays a shutoff when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help or make payment arrangements. It does not reduce the amount you owe. You can get a medical certification form by calling 1-800-950-7989. A licensed medical professional must sign the form. You can apply by phone, provided that Dominion East Ohio receives the written notification within seven days. If gas service is off, return the signed form within 21 days to restore service. Be sure to give your health care provider permission to release your medical information to us.

Failure to pay all charges for non-regulated Dominion Products & Services may result in termination of your contract.

If you have made your payment, please accept our thanks and disregard this notice.

Please detach and return this coupon with a check made payable to Dominion East Ohio. Please see reverse side for mailing address change instructions.

PLEASE PAY BY May 13, 2010 Account No. 4 4214 0503 2151	
\$1,184.92	
Account Balance	Amount Enclosed

13

Call Before You Dig
If you plan to dig in your yard, please call the Ohio Utilities Protection Service at 811 to make sure you do not dig into an underground line. Damaged lines can interrupt your gas, electric and cable service. State law requires that you call 811 at least two business days before digging.

PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



DOMINION EAST OHIO
PO BOX 26785
RICHMOND VA 23261-6785



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PAUL J MAHOLTZ JR

Page 2 of 3

9 BLUEBERRY LN SW
WARREN OH 44485-4205Account Number 4 4214 0503 2151
Date Prepared April 27, 2010Next Meter Reading
06/24 - 06/29/2010

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 05/26 & 5 p.m. on 05/28/2010 at www.dom.com.

Credits And Charges Since Your Last Bill

Balance from last bill	\$1,202.14
Payment on Apr 5, 2010 - Thank You	135.00 CR
Late Payment Charge	16.01
Gross Receipts Tax	.74
Balance	\$1,083.89

Current Charges

Dominion East Ohio Distribution Charges	
Basic Monthly Charge	\$16.42
Usage-Based Charges	
6.2 MCF @ \$2.9612	18.36
Gross Receipts Tax	1.60
Total Dominion East Ohio Charges	\$36.38

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

JUST ENERGY Charges

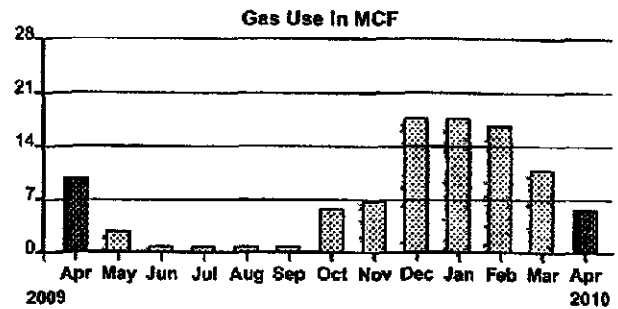
Gas Cost 6.2 MCF @ \$9.79	\$60.70
Sales Tax	3.95
Total JUST ENERGY Charges	\$64.65

For questions about gas supply costs, contact JUST ENERGY (acct# 200479) at 1-866-587-8674 or 100 E. Campus Blvd, Ste 250 Columbus, OH 43235 or www.justenergy.com.

Total Current Charges	\$101.03
Total Account Balance	\$1,184.92

Monthly Usage Comparison

Average Daily Temperature For This Billing Period	2009 48°F	2010 54°F
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Average monthly use: 7.3 MCF.
Total annual use: 88.1 MCF.

Billing Period And Meter Readings

Date	Read Type	Reading	Difference
Meter Number	18817210		
Apr 27, 2010	Remote	94.5	
Mar 29, 2010	Estimate	88.3	6.2
MCF Used in 29 Days			6.2

Please Pay Account Balance of \$1,184.92 by May 13, 2010 to Avoid Late Payment Charge of 1.5% per month.**THIS IS A SHUT-OFF NOTICE.**

Unless we receive your past-due amount of \$1,067.14 by May 13, 2010, your gas may be shut off. If you have questions about this pending shutoff or need a medical form as outlined below, please call toll-free 1-800-950-7989. If your gas service is shut off, you must pay all past-due amounts. You will be billed a reconnection fee. Also, you will be billed a security deposit in three equal monthly installments or you will need to have a creditworthy guarantor.

If you are on the Energy Choice program and your service is shut off, you will no longer be served by your current supplier at the current rate.

NOTE: A medical certification delays a shut off for residential customers when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help. It does not reduce the amount you owe. A licensed medical professional must sign the form.

PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205

Explanation of Billing Terms
(The following items will not appear on every bill.)

Basic Monthly Charge - This charge replaces the Monthly Service Charge for most customers. It includes fixed costs for delivering gas, plus applicable riders.

Cancel Billing - A credit issued to the account when a correction is needed on past charges.

CR - Credit

Estimated Gas Bill - During the months we don't read your meter, your bill is based on previous gas usage, gas rates and the weather. An estimated bill will be verified when your meter is read or you may enter your own meter reading online at www.dom.com.

Gas Cost - The price charged to cover the cost of natural gas.

Gas Usage Charge - Covers expenses, including SSO gas cost and transportation charges, involved in providing gas services to customers who purchase gas from Dominion East Ohio.

Gross Receipts Tax - Ohio tax levied on public utilities.

Investigation Fee - Fee to be levied in those circumstances where Dominion East Ohio has reasonable proof of the customer's fraudulent or damaging practice related to gas service.

Late Payment Charge - A 1.5% late payment charge (LPC) may be imposed on all past-due balances if the required payment is not paid in full by the time the next bill is generated. For Payment Plan and Budget customers, the LPC applies only to the past-due plan amount.

MCF - An abbreviation for the standard measure of gas meaning 1,000 Cubic Feet.

Meter Test Fee - Fee charged for a meter test performed at the customer's request.

Miscellaneous Charge(s) - An additional debit or credit applied to the account. An explanation of the reason for the charge or credit will be provided.

Monthly Service Charge - Covers such costs as the maintenance of the gas meter, meter reading, billing and record keeping.

Monthly Variable Rate (MVR) - Cost of natural gas for customers whose Energy Choice or opt-in governmental aggregation contract has expired. Under this rate, Dominion East Ohio assigns a participating supplier to provide gas supply at that supplier's prevailing rate.

Reconnection Fee - Fee charged to reconnect service at a service address following a shutoff for nonpayment.

Reset Read - Adjusted meter reading that establishes the point from which you are responsible for gas use following equipment replacement or a billing adjustment.

Returned Payment Fee - Fee for each returned item tendered or authorized as payment on the customer's account and returned for any reason, including insufficient or uncollected funds, closed account, revoked authorization or stop payment.

Security Deposit Installment - One-third of the total security deposit required. Security deposits are billed to customers in three equal monthly installments.

Standard Choice Offer (SCO) - Cost of acquiring natural gas for sale to Energy Choice eligible customers by a participating supplier assigned by Dominion East Ohio to provide gas supply at this regulated rate.

Standard Service Offer (SSO) - Cost of acquiring natural gas for sale to customers who purchase gas from Dominion East Ohio.

Transportation Charges / Usage-Based Charges - Cover costs associated with delivering gas to the meter, including all applicable riders and taxes. All customers are required to pay these charges regardless if they choose an alternate supplier through the Energy Choice or other transport programs. These charges do not include the cost of the gas.

PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



9 BLUEBERRY LN SW
WARREN OH 44485-4205

Account Number Date Prepared
4 4214 0503 2151 June 2, 2010

For questions about Dominion East Ohio charges call 1-800-362-7557.

Credits And Charges Since Your Last Bill

Balance from last bill \$1,184.92
Payment on May 5, 2010 - Thank You 135.00 CR
Balance \$1,049.92

Current Charges

Dominion East Ohio Distribution Charges
Basic Monthly Charge \$16.59
Usage-Based Charges 9.32
3.3 MCF @ \$2.8242
Gross Receipts Tax 1.19
Total Dominion East Ohio Charges \$27.10

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

JUST ENERGY Charges

Gas-Cost 3.3 MCF @ \$9.79 \$32.31
Sales Tax 2.10
Total JUST ENERGY Charges \$34.41

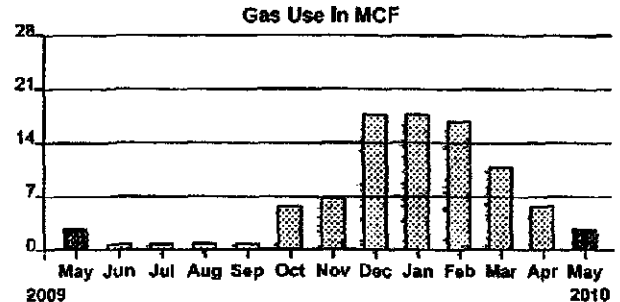
For questions about gas supply costs, contact JUST ENERGY (acct# 200479) at 1-866-587-8674 or 100 E. Campus Blvd, Ste 250 Columbus, OH 43235 or www.justenergy.com.

Total Current Charges \$61.51
Total Account Balance \$1,111.43

This is your Final Bill.

Monthly Usage Comparison

Average Daily Temperature For This Billing Period 2009 58°F 2010 56°F



Average monthly use: 7.4 MCF.
Total annual use: 88.3 MCF.

Billing Period And Meter Readings

Date	Read Type	Reading	Difference
Meter Number	18817210		
May 21, 2010	Estimate	97.8	
Apr 27, 2010	Remote	94.5	3.3
MCF Used in 24 Days			3.3

Please Pay Account Balance of \$1,111.43 by June 18, 2010

Final Bill Notice – Dropped from Energy Choice

Dominion East Ohio shut off service to you because of your overdue, unpaid account balance. This is your last bill for this account, which is now closed. We removed you from the Energy Choice program and have notified your natural gas supplier. If you wish to establish service with us again, you will need to pay the remaining account balance. Also, you will be billed a security deposit in three equal monthly installments or you need to have a creditworthy guarantor. You will also have to pay a reconnection fee if you remain at the same address.

To be eligible to enroll again in the Energy Choice program, you must pay all dollars owed or be eligible for a payment plan. When you can participate in the Energy Choice program, you will be able to purchase gas from any participating natural gas supplier at a new contracted rate.

Please detach and return this coupon with a check made payable to Dominion East Ohio. Please see reverse side for mailing address change instructions.

PLEASE PAY BY Jun 18, 2010 **Account No.** 4 4214 0503 2151

FINAL BILL

\$1,111.43

Account Balance

Amount Enclosed

PIPP, AMR Riders Change

Effective for bills rendered on or after April 16, 2010, the PIPP Rider changed to \$1.7078 per thousand cubic feet (MCF). Effective for bills rendered on or after May 10, 2010, the AMR Rider changed to \$0.47 per month. The Public Utilities Commission of Ohio approved these changes.

PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



DOMINION EAST OHIO
PO BOX 26785
RICHMOND VA 23261-6785



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Explanation of Billing Terms
(The following items will not appear on every bill.)

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CR - Credit

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Gas Usage Charge - Covers expenses, including SSO gas cost and transportation charges, involved in providing gas services to customers who purchase gas from Dominion East Ohio.

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Investigation Fee - Fee to be levied in those circumstances where Dominion East Ohio has reasonable proof of the customer's fraudulent or damaging practice related to gas service.

Late Payment Charge - A 1.5% late payment charge (LPC) may be imposed on all past-due balances if the required payment is not paid in full by the time the next bill is generated. For Payment Plan and Budget customers, the LPC applies only to the past-due plan amount.

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Monthly Variable Rate (MVR) - Cost of natural gas for customers whose Energy Choice or opt-in governmental aggregation contract has expired. Under this rate, Dominion East Ohio assigns a participating supplier to provide gas supply at that supplier's prevailing rate.

Reconnection Fee - Fee charged to restore gas service that was terminated by the Company or at a customer's request.

Reset Read - Adjusted meter reading that establishes the point from which you are responsible for gas use following equipment replacement or a billing adjustment.

Returned Payment Fee - Fee for each returned item tendered or authorized as payment on the customer's account and returned for any reason, including insufficient or uncollected funds, closed account, revoked authorization or stop payment.

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PAUL J MAHOLTZ JR
9 BLUEBERRY LN SW
WARREN OH 44485-4205



Enter Customer Invoice: Company Code 1001

Tree on Company Code Hold Simulate Print Editing options

Transactn Invoice

0.00 0.00

Basic data Payment Details Tax Notes

Customer 600014769 SQL Ind
Invoice date 08/04/2010 Reference 10010010ALH001
Posting Date 08/04/2010
Document Type DR (Customer Inv...
Cross-CC no.
Amount 734.40 USD ☐ Calculate tax
Tax amount
Text VEHICLE ACCIDENT CLAIM - JUANITA ADKINS
Company Code 1001 The East Ohio Gas Company Cleveland, OH

0 Items | Screen Variant: Custom GL

St	GL acct	D/O	Amount in doc curr	T	Tax jurisdiction code	Assignment no
	5305030	Cred...	734.40	ZB		
		Cred...				
		Cred...				
		Cred...				
		Cred...				
		Cred...				
		Cred...				