

P.U.C.O. NO. 5
GENERAL EXCHANGE TARIFF

GENERAL REGULATIONS

VI. LATE PAYMENT CHARGE

A late payment charge of one and one-half (1.5%) percent or \$5.00, whichever is greater, will be applied to the current month's residential customer bills which remain **unpaid after** the due date. The late payment charge will not be applied until the unpaid balance reaches \$32.00 or more on all regulated services. Each residential customer account shall be permitted a one-time waiver of a monthly late payment charge in cases where the customer has already paid the monthly bill for which the late payment charge was applied, and upon the request of the customer.

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A late payment charge of one and one-half (1.5%) percent or \$10.00, whichever is greater, will be applied to the current month's business customer bills which remain unpaid after the due date. The late payment charge will not be applied until the unpaid balance reaches \$10.00 or more on all regulated services.

A. Payments will not be considered delinquent if the account is paid in full by the due date. Pursuant to MTSS Chapter 4901:1-5-07(C)(1), the due date printed on the bill will not be sooner than nineteen days after the postmark on the bill.

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B. The late payment charge will not be applied to any amount billed as taxes by federal, state or local governments.

C. The late payment charge will not be applied to any previous late payment charges.

D. The late payment charge will not apply to any Interexchange Carrier billing to which a late payment fee has already been rendered by an Interexchange Carrier.

E. The late payment charge will not apply to amounts that are in dispute.

F. Late payment charges will not apply to service order charges associated with commencement of Lifeline service.

Issued: July 26, 2010

Effective: August 26, 2010

United Telephone Company Of Ohio
By: Duane Ring, Vice President
LaCrosse, Wisconsin

In accordance with Case No.: 10-1027-TP-ATA
Issued by the Public Utilities Commission of Ohio

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