Commissioners

Valerie A. Lemmie Paul A. Centolella Cheryl Roberto Steven D. Lesser

September 7, 2010

Mr. Jeffrey Burton General Solicitor Norfolk Southern Railway Co. Designated Agent Three Commerce Place Norfolk, VA 23510-9241

Case No: 10-1278-RR-CSS

Dear Mr. Burton:

Enclosed is a copy of a complaint filed with the Public Utilities Commission of Ohio. In accordance with Rule 4901-9-01 of the Ohio Administrative Code (revision effective April 4, 1996), you are hereby directed to file an answer to the complaint with the Commission, and serve a copy of your answer upon the complainant(s), within 15 days after September 7, 2010.

In addition to your answer, you may also file any motion that you find to be appropriate.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Renee' J. Jenkins, Secretary

Betty McCauley, Acting Secretary Mariruth Wright, Acting Secretary

Enclosure RJJ/dh

cc: Thomas Wood

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