

**FILE**

**Hunter, Donielle**

**From:** ContactThePUCO@puc.state.oh.us  
**Sent:** Wednesday, September 01, 2010 2:59 PM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 9/1/2010

Re: Elvis Fraley  
21 Falcon Crest Dr  
Unit A  
Norwalk, OH 44857

RECEIVED-DOCKETING DIV  
2010 SEP -2 AM 9:11  
PUCO

Docketing Case No.:10-176

**Notes:**

Caller states that he has lived in the service address since August of 2009. Caller states he went to a condo meeting last week and the OCC was there, caller is upset that the PUCO wasn't. States the OCC said that the PUCO isn't going to allow discounts this winter for all-electric rates. Caller states he needs this discount and demands that the PUCO hold hearings into this issue, states the OCC said that the only way to get the all-electric discounts back is to call the PUCO.

caller states FE employees lied to customers by promising all electric discount and now taking it away. - breached contract with winter heating rates. feels PUCO should not have allowed removal of all electric rate-company makes too much money and pays CEO \$13.5 Million.

wants docketed to case # 10-176

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business  
Technician Sam Date Processed SEP 02 2010