From: "webmaster@puc.state.oh.us" To: "ContactThePUCO@puc.state.oh.us" Subject: 54982 Sent: 8/22/2010 9:17:16 PM Message: WEB ID: 54982 AT:08-22-2010 at 09:17 PM

TYPE: complaint

NAME: Mr. Lloyd Amster

CONTACT SENDER ? Yes

## MAILING ADDRESS:

- 31989 Sedgefield Oval
- Solon, Ohio 44139
- USA

## PHONE INFORMATION:

- Home: (440) 349-9764
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: ljma313@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: FirstEnergy/The Illuminating COmpany
- Name on account: Lloyd Amster
- Service address: 31989 Sedgefield Oval
- Service phone: (440) 349-9764
- Account Number: 11 00 25 9179 6 1

## COMPLAINT DESCRIPTION:

I own an all electric home and am writing to support reinstating the discount: Case No. 10-176-EL-ATA.

The following need to be done a9:10 PM 8/22/2010s a permanent solution regarding the all-electric home discount:

1.A permanent, all-electric rate differential on generation and distribution charges for nine months of the year for all-electric heating, load management, and water heating customers that stays with the property upon transfer to a new owner, including homes, apartments, and condos. The rate differential should be equivalent to the pre-2007 declining block structure.

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2. The rate differential should be given to EVERY property, even those currently excluded because they were built or converted to all-electric after Jan 1, 2007.

3.Overcharges made by FirstEnergy between May 2009 and May 2010 should be refunded in full.

4.FirstEnergy must NOT raise the rates of other ratepayers, but rather absorb the cost of this program which benefited FirstEnergy for the last 30 years. FirstEnergy made verbal and written promises to owners and builders alike to entice them to go all-electric, and they must not be allowed to break these promises and charge others for their breach of contract!

At the end of 2009 I owed a difference of \$500. My first bill in January, 2010 I owed a difference of \$300. In one month I owed a difference that was 60% of the entire previous 12 months.

Every two months I am making the equivalent of a mortgage payment that is going the the Electric company not my mortgage holder.

Without the above four actions taking place Ohio will have hundreds of thousands of homes that can not be sold because the high cost of electricity to all-electric homes. This will create another housing catastrophe.