

**FILE**

From: "webmaster@puc.state.oh.us"  
 To: "ContactThePUCO@puc.state.oh.us"  
 Subject: 54883  
 Sent: 8/16/2010 9:53:41 PM  
 Message:  
 WEB ID: 54883 AT:08-16-2010 at 09:53 PM

TYPE: complaint

NAME: Mr. Lloyd Amster

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 31989 Sedgefield Oval
- Solon , Ohio 44139
- USA

RECEIVED-DOCKETING DIV.  
 2010 AUG 23 AM 9:28  
 PUCO

PHONE INFORMATION:

- Home: (440) 349-9764
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: ljma313@gmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

- Company: First Energy/The Illuminating Company
- Name on account: Lloyd Amster
- Service address: 31989 Sedgefield Oval
- Service phone: (440) 349-9764
- Account Number: 11 00 25 9179 6 1

COMPLAINT DESCRIPTION:

I own an all electric home and am writing to support reinstating the discount: Case No. 10-176-EL-ATA.

The following need to be done as a permanent solution regarding the all-electric home discount:

1. A permanent, all-electric rate differential on generation and distribution charges for nine months of the year for all-electric heating, load management, and water heating customers that stays with the property upon transfer to a new owner, including homes, apartments, and condos. The rate differential should be equivalent to the pre-2007 declining block structure.
2. The rate differential should be given to EVERY property, even those currently excluded because they

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 Technician  
 Date Processed 8/23/2010

were built or converted to all-electric after Jan 1, 2007.

3. Overcharges made by FirstEnergy between May 2009 and May 2010 should be refunded in full.

4. FirstEnergy must NOT raise the rates of other ratepayers, but rather absorb the cost of this program which benefited FirstEnergy for the last 30 years. FirstEnergy made verbal and written promises to owners and builders alike to entice them to go all-electric, and they must not be allowed to break these promises and charge others for their breach of contract!

At the end of 2009 I owed a difference of \$500. My first bill in January, 2010 I owed a difference of \$300. In one month I owed a difference that was 60% of the entire previous 12 months.

You need to make them permanently re-instate the all electric discount and repay every penny of the money they received by reneging on contracts and promises they made.