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**Attorney General
Lee Fisher**

July 19, 1994



Via Hand-Delivery

Daisy Crockron, Chief
Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215-3793

Re: Case No. 93-487-TP-ALT

Dear Ms. Crockron:

Attached is an exhibit that was inadvertently omitted from the prepared testimony of Richard C. Reese, filed on July 13, 1994. Copies of this document have been served on all parties of record in Case Nos. 93-487-TP-ALT and 93-576-TP-CSS.

Respectfully submitted,

LEE FISHER
Attorney General of Ohio

A handwritten signature in black ink, appearing to read "Tom McNamee".

THOMAS W. MCNAMEE
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Public Utilities Section
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Service Quality Factor
Number of exchanges-43

Baseline Performance = 2.3		Trouble Report Rate																										
Measuring Area 2	Exchange	JAN 00		FEB 00		MAR 00		APR 00		MAY 00		JUN 00		JUL 00		AUG 00		SEP 00		OCT 00		NOV 00		DEC 00		TOTAL 00		
		Below Baseline	Perf	Below Baseline	Perf	Below Baseline	Perf	Below Baseline	Perf	Below Baseline	Perf	Below Baseline	Perf	Below Baseline	Perf	Below Baseline	Perf	Below Baseline	Perf	Below Baseline	Perf	Below Baseline	Perf	Below Baseline	Perf	Below Baseline	Perf	
Exchange #1				1				1				1															3	
Exchange #2																											0	
Exchange #3						1		1																			2	
Exchange #4																											0	
Exchange #5																			1								1	
Exchange #6																				1							2	
Exchange #7																					1						2	
Exchange #8				1																							1	
Exchange #9								1				1															2	
Exchange #10																									1		1	
Exchange #11								1				1															2	
Exchange #12																											0	
Exchange #13																											0	
Exchange #14				1																							4	
Exchange #15				1		1									1												3	
Exchange #16																											0	
Exchange #17						1		1							1												5	
Exchange #18										1		1															4	
Exchange #19																			1								1	
Exchange #20																											0	
Exchange #21				1											1												4	
Exchange #22																											2	
Exchange #23															1												2	
Exchange #24						1																					1	
Exchange #25								1																			1	
Exchange #26																											0	
Exchange #27																											0	
Exchange #28										1																	1	
Exchange #29															1												2	
Exchange #30				1		1																					3	
Exchange #31								1		1					1												4	
Exchange #32						1				1				1													5	
Exchange #33																			1								2	
Exchange #34				1																							1	
Exchange #35																											0	
Exchange #36						1		1																			2	
Exchange #37															1												3	
Exchange #38						1				1																	4	
Exchange #39																			1								1	
Exchange #40									1																		1	
Exchange #41																											0	
Exchange #42												1															2	
Exchange #43						1		1																			4	

3 (or more) exchanges missed standard for 4 months. Therefore, Company experiences a deduction for 4 months in Measuring Area 2.