

FILE

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PUBLIC UTILITIES COMMISSION OF OHIO

IN RE:)
PUCO LOCAL PUBLIC HEARING)
CASE NO.: 09-1044-WW-AIR)

RECEIVED-DOCKETING DIV
2010 AUG -4 AM 9:00
PUCO

TRANSCRIPT OF THE PROCEEDINGS

DATE: July 20, 2010 at 6:16 p.m.

PLACE: Arrowhead Lodge
233 Seneca Drive
Montpelier, Ohio 43543

HEARING OFFICER: L. Douglas Jennings

REPORTER: Angela F. Ellis
Notary Public

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8 Ohio:

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11 On behalf of Aqua Ohio, Inc.:

12 CHESTER, WILLCOX & SAXBE:

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20
21
22
23
24

I N D E X

EXAMINATION

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1 HEARING OFFICER: We are going
2 to get started on the record. The Public
3 Utilities Commission of Ohio has
4 scheduled for this time and place a case
5 number 09-1044-WW-AIR. That case is
6 captioned as in the matter of the
7 application of Aqua Ohio Incorporated for
8 authority for an increase in rates and
9 charges against the Lake Erie Division.

10 My name is Doug Jennings. I'm
11 an attorney-examiner. Along with me is
12 Jim Lynn. He is also an
13 attorney-examiner. Also with us is a
14 person from our service, monitoring and
15 enforcement department, who is out in the
16 hallway. That is the person who gave you
17 the opportunity to sign up to testify.

18 You will note that there has
19 been some information provided out there,
20 and he can provide for you a sheet that
21 provides information about the Commission
22 process in setting water rates and what
23 steps are taken by the PUCO to make the
24 rates. So if you don't have that, that

1 is available for you, so that you have
2 more information about what goes on
3 today.

4 Also with us is our
5 representative from the Ohio Consumers'
6 Counsel. We will give them an
7 opportunity to introduce themselves.

8 MS. VERRETT: Thank you, Your
9 Honor. Thank you for being here this
10 evening on behalf of the residential rate
11 payers of Aqua, and I have counted about
12 35 of you here this evening. I'm Kyle
13 Verrett, assistant consumer counsel here
14 for the Ohio Consumers' Counsel, Janine
15 Migden-Ostrander. The address of our
16 office is 10 West Broad Street, Suite
17 1800, Columbus, Ohio, 43215. Should you
18 have any questions this evening, a few of
19 my colleagues are here with me this
20 evening, Mr. Greg Poulos, assistant
21 consumers' counsel and Ms. Amy Karls,
22 outreach and education specialist with
23 the OCC.

24 In addition, if you should have

1 any questions after this evening, please
2 feel free to call our office at.
3 1-877-PICKOCC. Thank you.

4 MR. YURICK: Thank you, Your
5 Honor. For the record my name is Mark
6 Yurick, Y-U-R-I-C-K. I am with the law
7 firm of Chester, Willcox, & Saxbe, 65
8 East State Street, Columbus, Ohio, Suite
9 1000. I'm here on behalf of the company,
10 Aqua Ohio. I also have with me this
11 evening three representatives from the
12 company. If you would please stand and
13 introduce yourself.

14 MR. NEWSOME: Hi, I'm Bill
15 Newsome from H2O Technologies. We
16 provide operation and maintenance service
17 to Aqua for Lake Seneca.

18 MS. HARTZ: And I'm Georganna
19 Hartz. I'm the customer service manager.

20 MR. BOWERS: Bill Bowers, the
21 production manager.

22 MR. YURICK: Those
23 representatives are here in case you have
24 any questions that are pertinent to your

1 own water issues, either water quality or
2 if you have any billing or other service
3 issues. The representatives from the
4 companies are here to answer your
5 questions that you might have.

6 On behalf of the company, I
7 would like to thank everybody for coming
8 here. I appreciate your participation
9 and look forward to hearing your
10 feedback. Thank you very much.

11 HEARING OFFICER: Thank you.
12 Just by the way of background, Aqua Ohio
13 filed an application on December 11,
14 2009, and in response to that application
15 the staff inspected the equipment of the
16 company, interviewed personnel, reviewed
17 Aqua Ohio's records, analyzed data and
18 financial information. And as a result
19 of that, the staff filed a report on May
20 21, 2010. The report sums up the staff's
21 findings regarding the company's
22 financial condition, service performance,
23 and made recommendations to the
24 Commission. As I alluded to earlier,

1 there is a fact sheet that further
2 describes that process.

3 After this local public hearing
4 there is an evidentiary hearing that will
5 be held in Columbus, Ohio this Thursday,
6 July 22. At that hearing the company has
7 an opportunity to provide witnesses who
8 can testify concerning its needs in
9 regard to the rate increase.

10 There is a sign-up sheet. Some
11 of you have added your name on it and
12 expressed your desire to testify.

13 (Discussion had off the record.)

14 HEARING OFFICER: Okay. Okay.
15 I was saying, there is a sign-up sheet
16 for those of you who wish to testify. If
17 you want to add your name to it, there's
18 a sign-up sheet in the hallway. What I
19 will do is I will go down the list as the
20 names have been signed, and right now I
21 have about six names, and it's -- I will
22 open it up and give those of you an
23 opportunity, to those who have not signed
24 up, to testify after I have finished with

1 those who have signed up.

2 As far as the process, before
3 testifying I will give you an oath and
4 you can provide your comments or opinions
5 on the rate matter, and after the
6 conclusion of your comments, I will give
7 an opportunity for the company or OCC to
8 ask you questions for further
9 clarification, if they choose to do so.

10 As you can see, we do have a
11 court reporter who will take down your
12 statements, and those statements will be
13 become part of the record in this
14 proceeding. So with that, are there any
15 questions? If not, I will proceed with
16 the first witness. The first witness is
17 Linda Earhart.

18 MS. EARHART: I was assuming
19 that you were going to talk to us first,
20 but I will ask the questions and then you
21 guys can fill in the blanks.

22 HEARING OFFICER: Let's see.
23 Does the company want to take an
24 opportunity to provide a statement, if

1 not, okay.

2 MR. POULOS: No, Your Honor.

3 LINDA EARHART,

4 being sworn to tell the truth, the whole truth and
5 nothing but the truth, testified and said as follows:

6 HEARING OFFICER: Would you
7 please state and spell your name and
8 provide your address?

9 MS. EARHART: Okay. My name is
10 Linda Earhart, E-A-R-H-A-R-T. 204 Seneca
11 Drive, Montpelier. This is very short.
12 That is why -- first of all, this is the
13 first time I have seen this. So I'm
14 reading it for the first time. In fact,
15 it wasn't here when I first came in 10
16 minutes to 6:00. So I'm finding out
17 exactly what this rate increase is for.

18 We had a rate increase, I
19 believe, when Aqua took over. Then
20 again, we had another rate increase,
21 according to my files, my home files, in
22 2008, where they -- we went from
23 quarterly bills to monthly bills, and
24 there was an increase at that time as

1 well.

2 I just want to know, I have to
3 admit, personally, my water has been
4 better. Other people may not agree, but
5 my water has been better. I used to be
6 in charge of the water for the lake, and
7 I had to take testing on the lake water
8 and so forth, and I also had to listen to
9 the complaints of the bad water when we
10 had Mr. Robinson.

11 For Aqua, I thank you, that I
12 now have clean water to wash my clothes
13 in. However, if I got to be nickel and
14 dined to death every two years for this
15 privilege, I'm not real happy about it.
16 I mean, Bill has talked to me many times.
17 Bill Newsome and Bill Blakely have talked
18 to me, not only as the secretary in the
19 office, but also as the Board president,
20 and at least when I called them I got
21 something done.

22 When we had Mr. Robinson, that
23 was like talking to a brick wall, because
24 nothing ever got done, and I think

1 anybody here from Lake Seneca will agree
2 with me. So in that respect, I will give
3 them credit where credit is due, but I
4 just need to know what's happening,
5 because right now I'm paying more for my
6 water than my daughter in Toledo, Ohio is
7 paying, and that includes her sewers and
8 everything. So I don't want to pay
9 anymore, for crying out loud.

10 Are you going to meter our
11 water? Is that what's coming next,
12 because I feel that's what coming down
13 the pike. If that's the case, okay,
14 because we have many people out here,
15 because we haven't -- I see lots of
16 people watering their grass so they can
17 have green grass, so they can cut their
18 grass. I don't know, but, so maybe
19 metering the water, then they have to pay
20 if they want to have green grass. They
21 have to pay for it. I don't know, but I
22 just want to know what the increases do,
23 what it's for?

24 That's mainly -- I mean, it's

1 been, what -- I can't remember when you
2 guys took over. It wasn't in 2007.
3 Wasn't it in 2005, or does anybody
4 remember from Aqua? I don't remember.
5 Then it was 2005, then 2008, now here we
6 are again in 2010 and you want the third
7 increase. Give me a flipping break,
8 guys, okay.

9 That's just my opinion and don't
10 put that in. No. I'm just trying to get
11 social security. So I don't know. But
12 anyhow.

13 HEARING OFFICER: Thank you.

14 Any questions?

15 MS. VERRETT: Yes, Ms. Earhart,
16 just to clarify, what was the sheet that
17 you held up?

18 MS. EARHART: This was one from
19 the Consumers' Counsel that I just -- I
20 mean --

21 MS. VERRETT: That you just got?

22 MS. EARHART: Yes, I mean, there
23 were things out there from PUCO, but I
24 did not see this until someone else --

1 well, I know, because you were here
2 before I was. So that's when I saw
3 somebody else had it sitting near me.
4 That is when I went out and got it.

5 MS. VERRETT: We have some
6 extras that Ms. Karls has.

7 MS. EARHART: That's why I see
8 the OCC position, but I haven't had a
9 chance to read it, so I feel like I'm
10 talking, you know, it's like I'm a
11 teacher by trade, and I'm teaching a
12 lesson and I haven't even read the manual
13 yet. So I'm talking through my head
14 right now, I feel. Any other questions
15 before I --

16 HEARING OFFICER: Thank you.

17 BEVERLY TORKELOSON,
18 being sworn to tell the truth, the whole truth and
19 nothing but the truth, testified and said as follows:

20 HEARING OFFICER: Please state
21 and spell your name and provide your
22 address.

23 MS. TORKELOSON: My name is
24 Beverly Torkelson. I live at 260 Seneca

1 Drive. We also have a property at 237
2 Seneca Drive, and we have a lot, and for
3 the availability of water, I pay, it's,
4 like \$17, I think it is now for just the
5 availability of water on that lot, which
6 was a surprise to me. When I moved out
7 here and we got this second property,
8 that has a second lot with it, and I got
9 the bill and I called them and I said,
10 well, what's the advantage of me paying
11 this. So you can have water on that lot,
12 if and when you build. I have no
13 intention of building.

14 I want to sell this place. I
15 want to sell it with that lot intact,
16 because we don't want houses one on top
17 of another out here, and our lots are
18 small. So I am paying for the
19 availability of water. I'm paying you
20 money that I'm getting absolutely nothing
21 in return and it is not going to be
22 returned to me, because I have no
23 intention of building. So I said, what
24 if I don't pay this. Well, then, you

1 will take me to court and ensure that I
2 pay.

3 At that point it was \$15 a
4 month. And the water I have most of the
5 time, the quality of water we have is
6 good, most of the time. There are
7 occasions that it is not so good, and on
8 July the 4th I did laundry. That is what
9 I brought with me, and the -- it was good
10 clothing.

11 It wasn't my work clothes,
12 unfortunately. I was preparing for a
13 trip and the whole, everything in this
14 basket is ruined with brown spots on it.
15 So the quality of water that day was not
16 good. We did not have it in our drinking
17 water. It was in our toilet and it was
18 in our laundry. I don't know why. We
19 did eventually get it into the drinking
20 water, but I don't know why it didn't
21 come right away, but -- and I don't know
22 what happened, but the quality of water
23 that day was poor.

24 We will live on a fixed income,

1 and I know that -- that on your side, you
2 can't look at it that way. You have to
3 look at your profits, but on this side,
4 we have to look at where our money is
5 going to and we want quality water and we
6 want good service for every dollar. So
7 if you can justify another increase after
8 such a short time, we will have no choice
9 but to pay it. But on this side of the
10 fence, I don't think you can justify it.
11 Thank you.

12 HEARING OFFICER: Are there any
13 questions?

14 MR. POULOS: Ma'am, I would
15 appreciate it if you let one of the
16 company representatives know your
17 address.

18 MS. TORKELOSON: I will. We have
19 talked before. Bill, do you remember
20 that, yes. It's straightened out,
21 correct?

22 MR. POULOS: Okay. Thank you.

23 HEARING OFFICER: The next
24 witness is James Delcamp.

1 JAMES DELCAMP,
2 being sworn to tell the truth, the whole truth and
3 nothing but the truth, testified and said as follows:

4 HEARING OFFICER: Please state
5 and spell your name.

6 MR. DELCAMP: James Delcamp,
7 D-e-l-c-a-m-p, and I live at 09-178-Q50,
8 Pioneer, Ohio, but it's lot 434, 435, and
9 436 on the lake here. We have been
10 residents up here, Pat and I, I think we
11 are probably the oldest residents up
12 here. We've been up here 41 years, so I
13 lost my concentration. Being that old,
14 you lose your concentration, so be
15 patient with me. One thing I do want to
16 do before I forgot it. I want to thank
17 you people for coming up to the lake,
18 because I have been to several hearings
19 in Columbus and I know it's a four-hour
20 trip. So thank you. Thank you so much
21 for coming out.

22 Our water over the years has
23 improved, and it's been getting better
24 all the time. There has been problems.

1 There's been problems people has had in
2 different spots, but, again, I was -- to
3 give you a little information. When the
4 last rate increase went through I was
5 president of the association. So I had
6 communications between Lou Kreider, I
7 guess. Isn't that the way you pronounce
8 his last name? Lou and myself and
9 Georganna, once or twice, but I would
10 kind of like to give you a little
11 background on some of the -- you probably
12 have already went through this. You
13 already know this.

14 But for the other information, I
15 got a fax from Lou that says the company
16 applied to the public utilities in
17 December 18 of 2006 for system
18 improvement charges, which he said would
19 be about \$1.84 a quarter, which figures
20 out to be, I think, \$.61 a month. Well,
21 that was according to a Senate bill that
22 Governor Taft signed in October 7 of 2003
23 and took effect in January 6th of 2004.
24 It's a system improvement charge, which

1 is the SIC, and in that, it says there
2 can be a surcharge of 3 percent up to a
3 cap of 9 percent for system improvements.

4 At the present time, we are
5 paying the 3 percent, which figures out
6 to \$.90 on a \$30 bill. Before we was
7 paying \$.62, and one question, I guess I
8 will refer to it right now, is on the
9 rate increase, why did they go after the
10 rate increase when they can automatically
11 go between 3 and 9 percent. That is one
12 question I would like to have addressed
13 somewhere along the line.

14 In fact, on May 9th of 2007,
15 Aqua applied for a rate increase on June
16 12 of 2007 and that was to -- that was to
17 apply for a rate increase and
18 investigations. You see I'm not a paper
19 handler, and in May 14th of 2008, PUCO
20 approved a rate increase for Aqua Ohio,
21 which is described by Aqua Ohio as the
22 lake division, rate customer for former
23 Seneca Utility Water Company, and for the
24 residential land it went from \$20.44 to

1 \$30. And, of course, you had the SIC,
2 which is another \$.90 that went on top of
3 that. So it made a residential bill of
4 \$30.90, which was \$125 a year more, \$125
5 and some change a year more.

6 One thing I have a question on,
7 and I don't know if anybody can address
8 it tonight, but I would like to have it
9 from the company, and it needs to be
10 known. This was from Aqua Ohio to our
11 treasurer at the time on the lake, and it
12 refers to liens filed by Seneca
13 Utilities, liens on customers' accounts.
14 This is from Lou Kreider.

15 (Reading:) This letter is
16 written as a follow-up to your inquiry in
17 connection with certain liens that have
18 been filed by Seneca Utilities. Please
19 be advised that Aqua Ohio has no interest
20 in said liens and does not need to be
21 contacted regarding such matters.

22 My understanding is why, when
23 they purchased the company they purchased
24 the liens, too. Why didn't they want to

1 collect them? The other thing is, I have
2 a gentleman that has built four houses up
3 here, started in 1992 and he is finishing
4 up one right now. In 1992 to have a curb
5 stop put in cost him \$980. In 2002, it
6 cost him \$1,040. In 2005 it cost him
7 \$1,325. This last one, when he called,
8 the water company says, okay, there's an
9 \$840 customer fee, just to be a member of
10 the water company. And then \$1600 for
11 the tap. So he paid Aqua Ohio \$2440 for
12 his water tap. Again, in 2005 he paid
13 \$1,325. Now he paid \$2,440. And there
14 was never a -- I don't know, customer
15 privilege that you had to pay for.
16 And --

17 MS. EARHART: Has he been paying
18 those liens for availability?

19 HEARING OFFICER: I'm sorry,
20 ma'am.

21 MR. DELCAMP: So that -- I, you
22 know, that has just come about, and I
23 just wondered if PUCO okayed such a
24 situation. That's -- I guess that's all

1 I have.

2 HEARING OFFICER: Any questions?

3 MS. VERRETT: Sir, is that a
4 copy of the letter from Mr. Kreider?

5 MR. DELCAMP: Yes.

6 MS. VERRETT: Do you mind if we
7 have that marked as Exhibit 1? Would
8 that be okay, Your Honor?

9 MR. DELCAMP: This is the liens.

10 MS. VERRETT: Correct. Do you
11 have an extra copy?

12 MR. DELCAMP: It's yours. I
13 made extra copies.

14 (Court Reporter marked Lake
15 Seneca Exhibit 1.)

16 MS. VERRETT: I will be happy to
17 answer any question you have after the
18 hearing. We can't answer them now.

19 MR. DELCAMP: Thank you.

20 HEARING OFFICER: The next
21 witness is Janice Bilton.

22 JANICE BILTON,
23 being sworn to tell the truth, the whole truth and
24 nothing but the truth, testified and said as follows:

1 HEARING OFFICER: Spell your
2 name and provide your address.

3 MS. BILTON: My name is Janice
4 H. Bilton, B-I-L-T-O-N. I live at 756
5 Seneca Drive, Montpelier, Ohio 43543.
6 Okay. My questions are going to be
7 simple and it is more on the social part
8 of it than on the technical that Jim
9 gave. I am the president of the
10 association at this time, and I'm proud
11 to be. My questions are, I think for the
12 cost of the increase it is out of the
13 question. It is so much higher. I mean,
14 have you guys had 19 percent-plus
15 increases in your wages or anything?

16 And what are we really going to
17 get for this increase, and that's my
18 question. That's it. Jim covered the
19 technical part. I want to know what
20 we're going to get for a 19 percent-plus
21 increase. I don't think it is viable.
22 Most of the people who live here can't, I
23 mean, that is a big jump in your water
24 bill, along with everybody else's bill.

1 I don't think that we need -- maybe we
2 need an increase. I'm not arguing that.
3 I just don't think we need 19 percent.
4 That's my statement.

5 HEARING OFFICER: Unfortunately,
6 we can not answer questions in this type
7 of proceeding. That is the purpose of
8 the evidentiary hearing that is going to
9 be held Thursday. Hopefully your
10 questions will be answered at that
11 process.

12 MS. BILTON: Okay. Thank you.

13 HEARING OFFICER: Any questions?

14 MS. VERRETT: No, Your Honor.

15 HEARING OFFICER: Thank you. I
16 believe it is Clair and Jayne Ham.

17 MR. HAM: When I walked in, sir,
18 I did not have my glasses. I thought it
19 was a sign-in sheet. I apologize.

20 HEARING OFFICER: Okay. That is
21 not a problem. Although, if you wish to
22 testify, I will give you that
23 opportunity.

24 The next witness is Rebecca

1 Schmunk.

2 REBECCA SCHMUNK,
3 being sworn to tell the truth, the whole truth and
4 nothing but the truth, testified and said as follows:

5 HEARING OFFICER: Would you
6 please provide your name and address?

7 MS. SCHMUNK: Rebecca Schmunk,
8 S-c-h-m-u-n-k, 387 Seneca Drive,
9 Montpelier, Ohio.

10 HEARING OFFICER: Thank you.

11 MS. SCHMUNK: I have questions
12 about the rate increase on this paper
13 that we received, it says it is going to
14 address several customer service issues.
15 Recently we had a leak in our water and
16 our yard, and to fix it we need to shut
17 off the water. We need the water shut
18 off located in our front yard. It took
19 me three weeks of calling Aqua Ohio's
20 service number before we finally got
21 somebody up to our house to locate the
22 shut-off, which ended up being Bill
23 Blakley.

24 Whoever they were trying to

1 contact at first could not be contacted
2 for three weeks, and then Bill Blakley
3 came up and located it in five minutes,
4 made an attempt two days later on a
5 Sunday to fix the water. We fixed one
6 leak. A few days later we realized there
7 were more leaks. We made more attempts
8 to fix it. I believe it was three weeks
9 later, I called a local excavator around
10 here to come up and look at our water to
11 have it fixed.

12 The same day I called them, that
13 day Bill Blakley came up to my house,
14 while we were not home, and turned off
15 our water. Three days later, we got it
16 fixed. My bill is paid up. I have all
17 the times that I attempted calling Aqua,
18 he told me that we made no attempt to fix
19 it. I called the -- the PUCO and put a
20 complaint in. We had a backhoe in our
21 yard to fix it. We cut down trees. We
22 called Levi Excavating. We made many,
23 many attempts to fix this, and still had
24 our water turned off.

1 And, you know, with another rate
2 increase, customer service should get a
3 lot better than that. And I guess,
4 that's my statement. That's -- yes, and
5 those are my kids back there. No water
6 with an infant is not a good thing. You
7 can't feed them.

8 MR. POULOS: Have you talked to
9 the company representatives?

10 MS. SCHMUNK: I have talked to
11 Bill Newsome. After -- the next day I
12 got a hold of Bill Blakley and he gave me
13 his number and talked to him. And he
14 gave me many excuses, so.

15 MR. POULOS: Mr. Newsome did
16 or --

17 MS. SCHMUNK: Both.

18 MS. VERRETT: Your Honor, can we
19 have -- is the document that you were
20 reading from a copy that we can keep with
21 us, or is that the only copy?

22 MS. SCHMUNK: I have to make a
23 copy. This is the note that Bill Blakely
24 left between my screen door that my

1 3-year-old son found to tell me that my
2 water had been shut off. I will make a
3 copy of that. These are my phone records
4 of when I attempted to call Aqua, the
5 OUPS and the PUCO.

6 MS. VERRETT: Do you want them
7 as records for the hearing or not?

8 MS. SCHMUNK: Yes.

9 MS. VERRETT: We will get copies
10 and mark that as Exhibit 2.

11 (Court Reporter marked Lake
12 Seneca Exhibit 2.)

13 HEARING OFFICER: I have
14 completed the list of those who have
15 signed in to testify. At this point, I
16 will give anyone an opportunity who wants
17 to testify. Step forward.

18 JAMES COOLMAN,
19 being sworn to tell the truth, the whole truth and
20 nothing but the truth, testified and said as follows:

21 MR. COOLMAN: My name is James
22 Coolman, C-o-o-l-m-a-n. My address is
23 270 Seneca Drive, Montpelier, Ohio. I
24 have one question, why do we have to use

1 your water? Why can't we drill our own
2 wells on our property? Is it deed
3 restrictions? Is that in the clause for
4 Lake Seneca?

5 HEARING OFFICER: As I
6 indicated, previously, unfortunately this
7 proceeding is limited in that it only
8 allows comment from you to be placed on
9 the record.

10 MR. COOLMAN: That is one of my
11 comments.

12 HEARING OFFICER: But that kind
13 of a question, I hope, can be answered by
14 one of the company representatives.

15 MR. COOLMAN: The Board of
16 Health told me a couple years ago that we
17 would be better off to drill our own
18 wells than for Aqua Ohio, okay, to have a
19 septic system in here, instead of a water
20 system, and 75 or 80 percent of these
21 people are probably on social security.
22 We don't get a raise of 19 percent on our
23 wages. So why should you? That's my
24 concern. Where do you think we're going

1 to get our money? Did you get a raise
2 this year? I didn't. Thank you.

3 HEARING OFFICER: Thank you.

4 LEONARD WARNER,
5 being sworn to tell the truth, the whole truth and
6 nothing but the truth, testified and said as follows:

7 HEARING OFFICER: Please provide
8 your name and address.

9 MR. WARNER: Leonard J. Warner,
10 706 Seneca Drive, Montpelier, Ohio.

11 HEARING OFFICER: Would you
12 spell your name?

13 MR. WARNER: W-a-r-n-e-r. The
14 question I have, I'm just going to tell
15 you two things that I know existed with
16 me and at the time it was explained how
17 and why this procedure was done. First
18 of all, before I get into that, this is
19 like a bargaining unit with some of the
20 unions and that. They are going to
21 throw, you know, the 19 percent at us and
22 try to get a sure 7 or 8, probably. That
23 is how I look at it, and now I will get
24 to the point that I want to stress here.

1 I don't know how it can cost
2 more every year or every five years to
3 tap into that line. I purchased lots 20
4 years ago in Toledo, Ohio, then, about,
5 probably, five years before that. The
6 cost to tap into that main line that was
7 put in by a developer, I found out what
8 the cost was before I purchased my lot.
9 I went down to the downtown office. They
10 said you pay the running front foot of
11 your lot for the construction cost at the
12 time it was put in.

13 Now, one that I looked at was
14 back in the '40s and one was in the '60s.
15 Of course the cost in the '60s was higher
16 than the one in the '40s, but no matter
17 what year you bought it after the '60s,
18 you paid the same for the lot. If the
19 lot was bigger you paid more, but the
20 kind we are tapping into here has been
21 here ever since the development has been
22 here. I can't see how that cost can go
23 up. It's not costing them anymore. It's
24 been there. In fact, Aqua -- I keep --

1 they never put it in. It was put in by
2 another developer. That should be a flat
3 rate fee for assessability to that.

4 Now, I agree there should be a
5 fee if you to get it to the other side of
6 the road, you know, boring underneath the
7 road or something, but if it's just a
8 tap-in fee, I would like to know if
9 someone could look into why other places
10 in northwest Ohio you pay the
11 construction front footage at the time it
12 was installed, not an increase that goes
13 up. That's what I want to say. If
14 somebody could look into that. I would
15 appreciate that for us.

16 I guess, I also should say, why
17 would the availability go up too? There
18 is no reason for that. If I pay for my
19 house lot and then I own another lot,
20 there's a minor fee. It's not a big one,
21 but I still don't know why we get charged
22 for that, to be honest with you. We pay
23 once that house is tapped in. It has
24 been available since you put it in. Why

1 do we have to pay every month an
2 availability fee if we got to pay when
3 they tap into my house?

4 I know it sounds weird, but that
5 is what we pay, an availability fee every
6 month and then a fee when we tap in.

7 That is all I have to say. Thank you.

8 HEARING OFFICER: Questions?

9 MS. VERRETT: No, Your Honor.

10 HEARING OFFICER: Thank you. Is
11 there --

12 MR. DONZE: I didn't sign in.

13 HEARING OFFICER: Gentleman in
14 the back.

15 JIM DONZE,
16 being sworn to tell the truth, the whole truth and
17 nothing but the truth, testified and said as follows:

18 HEARING OFFICER: Please provide
19 your name and address.

20 MR. DONZE: My name is Jim
21 Donze, 208 Seneca Drive, D-O-N-Z-E, and I
22 got one question, what's the company's
23 profit and loss done in the last two
24 years?

1 HEARING OFFICER: Well, this is
2 not a process to answer questions.
3 Hopefully, you can speak to the company
4 representative to get an answer to that
5 question.

6 MR. DONZE: Well, that's -- the
7 bottom line is the real reason they're
8 asking for a rate increase, isn't it?

9 HEARING OFFICER: Well, that
10 would be the subject of the evidentiary
11 hearing on Thursday.

12 MR. DONZE: Okay.

13 HEARING OFFICER: Any questions?

14 Ms. VERRETT: No, Your Honor.

15 HEARING OFFICER: Thank you.

16 GENEVIVE CHIESA,
17 being sworn to tell the truth, the whole truth and
18 nothing but the truth, testified and said as follows:

19 HEARING OFFICER: Please provide
20 your name and address.

21 MS. CHIESA: Genevive Chiesa,
22 C-H-I-E-S-A, 660 Seneca Drive,
23 Montpelier. I totally agree with what
24 most of these people said here tonight.

1 I totally agree with just about
2 everything everybody said here tonight,
3 and I'm not a year-round resident. I'm a
4 summer resident.

5 And I will say, like Linda, the
6 water has improved to a certain degree.
7 However, we do not get any amount of
8 force in our water. It's the slowest
9 moving water I have ever seen in my life.
10 I go back home to Livonia, Michigan, and
11 I turn on the faucet and it just flows.
12 So we do not have a perfect water system
13 here.

14 So I'm wondering, why would you
15 want an increase of 19 percent, when you
16 have already had three different times of
17 raising our rates here? I think it's
18 unjustified. We pay, in Livonia,
19 Michigan, less than what we pay here and
20 we have a sewer system. Thank you.

21 HEARING OFFICER: Any questions?

22 MS. VERRETT: No, Your Honor.

23 HEARING OFFICER: Thank you.

24 PAULINE BELAU,

1 being sworn to tell the truth, the whole truth and
2 nothing but the truth, testified and said as follows:

3 HEARING OFFICER: State your
4 name and spell and provide your
5 address.

6 MS. BELAU: Pauline Belau,
7 B-E-L-A-U. My address is 568 Seneca
8 Drive, Montpelier, Ohio, 43543. My
9 complaint is that the water is not really
10 great. We have very slow water flow at
11 our house, for showers and that. The
12 water pressure is very low, and another
13 thing is, a lot of times when I'm doing
14 laundry, I get in a hurry and I just
15 throw a load in without letting the
16 washer fill first. I have ruined
17 numerous things of clothing because of
18 the water being so rusty.

19 It has been really good until
20 recently. Apparently there was a fire
21 out here or something, and they had the
22 fire department out here using the
23 hydrant. And for some reason, between
24 that and the road dust, using water for

1 that, it turned the water really bad, and
2 I guess everybody out here was affected
3 by it from what I hear, but I know we
4 were, and I had clothes ruined because of
5 it. So the water isn't any better.

6 I mean, it is better as far as
7 not as often, but still we are still
8 getting rusty things in our water and it
9 ruins the clothes all the time if you
10 didn't fill the washer first and make
11 sure that water is clear before you put
12 your laundry in. A lot of times when I
13 get in a hurry, I don't think. I just
14 throw it in and leave, thinking it is
15 going to be okay, because most of the
16 time it is. Well, there has been enough
17 times that it has ruined enough laundry
18 for me that it isn't.

19 And I just think if increases
20 are going to keep happening, why can't we
21 just put in our own wells. I mean, to me
22 this is going to cost us more in the long
23 run than what a well would. That is all
24 I have to say. Thank you.

1 HEARING OFFICER: Questions?

2 MS. VERRETT: Yes. You said
3 that you had experienced trouble with
4 water quality recently?

5 MS. BELAU: Yes, like two weeks
6 ago. It was the same time, apparently,
7 when there was a fire out here --

8 MS. VERRETT: July 4th.

9 MS. BELAU: Yes, I think it was
10 July 4th, and I had done laundry and I
11 just threw it in without realizing it and
12 it ruined the clothes.

13 MS. VERRETT: Thank you.

14 HEARING OFFICER: Thank you. Is
15 there anyone else?

16 MS. EARHART: I just had one
17 question.

18 HEARING OFFICER: You're still
19 under oath.

20 MS. EARHART: Linda Earhart,
21 again. I just have one question, because
22 you're using a term I don't understand,
23 and I'm not sure how many other people,
24 you're using the term that there's going

1 to be an evidentiary hearing on Thursday.
2 I keep hearing you say that will be done
3 at the evidentiary hearing.

4 Is what I'm understanding, then,
5 all of the evidence that we are
6 presenting and so forth is going to be
7 presented to the PUCO on Thursday, and
8 then a decision is going to be made
9 whether or not this increase will take
10 place? Because I have never heard that
11 term before. That's why I am asking.
12 Can a yes or no just be -- I just don't
13 understand the term evidentiary.

14 HEARING OFFICER: Okay.

15 MS. EARHART: Aren't judges
16 allowed to at least explain their terms?

17 HEARING OFFICER: I'm sorry for
18 not being so clear. As I indicated, I'm
19 sorry I wasn't clear in the beginning.
20 The Commission staff conducted an
21 investigation of the company after the
22 request for a rate increase, and through
23 that, as a result of that investigation,
24 the staff completed a report addressing

1 several issues that either support or
2 undermine the rate increase.

3 That will be the subject of the
4 evidentiary hearing, those findings and
5 those points of the issues that support
6 or undermine the rate increase, and its
7 at those kinds of hearings that the
8 company can put on witnesses to justify
9 it's rate increase, also the OCC
10 represents residential customers like
11 yourself, and may have -- may object to
12 some of those points that will result in
13 a rate increase. So that is the subject
14 of the evidentiary hearing.

15 MS. EARHART: Okay. That is
16 just a term I had never heard.

17 HEARING OFFICER: Is that any
18 clearer to you? Is there anyone else who
19 would like to provide testimony? There
20 being no further witnesses, this hearing
21 is concluded. Thank you. I appreciate
22 you coming out here and spending the
23 time.

24 (Proceeding concluded at 7:05

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p.m.)

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C E R T I F I C A T E

I, Angela F. Ellis, a Notary Public in and
for the State of Ohio, do hereby certify that the
above and foregoing is a true and accurate
transcription of the aforementioned matter.

IN WITNESS WHEREOF, I have hereunto set
my hand and affixed my seal of office at Toledo, Ohio
this 2nd day of August, 2010.



ANGELA F. ELLIS
Notary Public
in and for the State of Ohio

My Commission expires January 4, 2011.

- - -

Concordance Report

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CONDENSED TRANSCRIPT

IN RE: PUCO LOCAL PUBLIC HEARING

TRANSCRIPT OF PROCEEDINGS

JULY 20, 2010

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(1) PUBLIC UTILITIES COMMISSION OF OHIO
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TRANSCRIPT OF THE PROCEEDINGS

DATE: July 20, 2010 at 6:16 p.m.
 PLACE: Arrowhead Lodge
 231 Seneca Drive
 Montpelier, Ohio 43543

HEARING OFFICER: L. Douglas Jennings
 REPORTER: Angela F. Ellis
 Notary Public

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(1) HEARING OFFICER: We are going
 (2) to get started on the record. The Public
 (3) Utilities Commission of Ohio has
 (4) scheduled for this time and place a case
 (5) number 09-1044-WW-AIR. That case is
 (6) captioned as in the matter of the
 (7) application of Aqua Ohio Incorporated for
 (8) authority for an increase in rates and
 (9) charges against the Lake Erie Division.
 (10) My name is Doug Jennings. I'm
 (11) an attorney-examiner. Along with me is
 (12) Jim Lynn. He is also an
 (13) attorney-examiner. Also with us is a
 (14) person from our service, monitoring and
 (15) enforcement department, who is out in the
 (16) hallway. That is the person who gave you
 (17) the opportunity to sign up to testify.
 (18) You will note that there has
 (19) been some information provided out there,
 (20) and he can provide for you a sheet that
 (21) provides information about the Commission
 (22) process in setting water rates and what
 (23) steps are taken by the PUCO to make the
 (24) rates. So if you don't have that, that

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(1) is available for you, so that you have
 (2) more information about what goes on
 (3) today.
 (4) Also with us is our
 (5) representative from the Ohio Consumers'
 (6) Counsel. We will give them an
 (7) opportunity to introduce themselves.
 (8) MS. VERRETT: Thank you, Your
 (9) Honor. Thank you for being here this
 (10) evening on behalf of the residential rate
 (11) payers of Aqua, and I have counted about
 (12) 35 of you here this evening. I'm Kyle
 (13) Verrett, assistant consumer counsel here
 (14) for the Ohio Consumers' Counsel, Janine
 (15) Migden-Ostrander. The address of our
 (16) office is 10 West Broad Street, Suite
 (17) 1800, Columbus, Ohio, 43215. Should you
 (18) have any questions this evening, a few of
 (19) my colleagues are here with me this
 (20) evening, Mr. Greg Poulos, assistant
 (21) consumers' counsel and Ms. Amy Karls,
 (22) outreach and education specialist with
 (23) the OCC.
 (24) In addition, if you should have

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(1) any questions after this evening, please
 (2) feel free to call our office at
 (3) 1-877-PICKOCC. Thank you.
 (4) MR. YURICK: Thank you, Your
 (5) Honor. For the record my name is Mark
 (6) Yurick, Y-U-R-I-C-K. I am with the law
 (7) firm of Chester, Willcox, & Saxbe, 65
 (8) East State Street, Columbus, Ohio, Suite
 (9) 1000. I'm here on behalf of the company,
 (10) Aqua Ohio. I also have with me this
 (11) evening three representatives from the
 (12) company. If you would please stand and
 (13) introduce yourself.
 (14) MR. NEWSOME: Hi, I'm Bill
 (15) Newsome from H2O Technologies. We
 (16) provide operation and maintenance service
 (17) to Aqua for Lake Seneca.
 (18) MS. HARTZ: And I'm Georganna
 (19) Hartz. I'm the customer service manager.
 (20) MR. BOWERS: Bill Bowers, the
 (21) production manager.
 (22) MR. YURICK: Those
 (23) representatives are here in case you have
 (24) any questions that are pertinent to your

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(1) own water issues, either water quality or
 (2) if you have any billing or other service
 (3) issues. The representatives from the
 (4) companies are here to answer your
 (5) questions that you might have.
 (6) On behalf of the company, I
 (7) would like to thank everybody for coming
 (8) here. I appreciate your participation
 (9) and look forward to hearing your
 (10) feedback. Thank you very much.
 (11) HEARING OFFICER: Thank you.
 (12) Just by the way of background, Aqua Ohio
 (13) filed an application on December 11,
 (14) 2009, and in response to that application
 (15) the staff inspected the equipment of the
 (16) company, interviewed personnel, reviewed
 (17) Aqua Ohio's records, analyzed data and
 (18) financial information. And as a result
 (19) of that, the staff filed a report on May
 (20) 21, 2010. The report sums up the staff's
 (21) findings regarding the company's
 (22) financial condition, service performance,
 (23) and made recommendations to the
 (24) Commission. As I alluded to earlier,

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(1) there is a fact sheet that further
 (2) describes that process.
 (3) After this local public hearing
 (4) there is an evidentiary hearing that will
 (5) be held in Columbus, Ohio this Thursday,
 (6) July 22. At that hearing the company has
 (7) an opportunity to provide witnesses who
 (8) can testify concerning its needs in
 (9) regard to the rate increase.
 (10) There is a sign-up sheet. Some
 (11) of you have added your name on it and
 (12) expressed your desire to testify.
 (13) (Discussion had off the record.)
 (14) HEARING OFFICER: Okay. Okay.
 (15) I was saying, there is a sign-up sheet
 (16) for those of you who wish to testify. If
 (17) you want to add your name to it, there's
 (18) a sign-up sheet in the hallway. What I
 (19) will do is I will go down the list as the
 (20) names have been signed, and right now I
 (21) have about six names, and it's -- I will
 (22) open it up and give those of you an
 (23) opportunity, to those who have not signed
 (24) up, to testify after I have finished with

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(1) those who have signed up.
 (2) As far as the process, before
 (3) testifying I will give you an oath and
 (4) you can provide your comments or opinions
 (5) on the rate matter, and after the
 (6) conclusion of your comments, I will give
 (7) an opportunity for the company or OCC to
 (8) ask you questions for further
 (9) clarification, if they choose to do so.
 (10) As you can see, we do have a
 (11) court reporter who will take down your
 (12) statements, and those statements will be
 (13) become part of the record in this
 (14) proceeding. So with that, are there any
 (15) questions? If not, I will proceed with
 (16) the first witness. The first witness is
 (17) Linda Earhart.
 (18) MS. EARTHART: I was assuming
 (19) that you were going to talk to us first,
 (20) but I will ask the questions and then you
 (21) guys can fill in the blanks.
 (22) HEARING OFFICER: Let's see.
 (23) Does the company want to take an
 (24) opportunity to provide a statement, if

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(1) not, okay.
 (2) MR. POULOS: No, Your Honor.
 (3) LINDA EARTHART,
 (4) being sworn to tell the truth, the whole truth and
 (5) nothing but the truth, testified and said as follows:
 (6) HEARING OFFICER: Would you
 (7) please state and spell your name and
 (8) provide your address?
 (9) MS. EARTHART: Okay. My name is
 (10) Linda Earhart, E-A-R-H-A-R-T. 204 Seneca
 (11) Drive, Montpelier. This is very short.
 (12) That is why -- first of all, this is the
 (13) first time I have seen this. So I'm
 (14) reading it for the first time. In fact,
 (15) it wasn't here when I first came in 10
 (16) minutes to 6:00. So I'm finding out
 (17) exactly what this rate increase is for.
 (18) We had a rate increase, I
 (19) believe, when Aqua took over. Then
 (20) again, we had another rate increase,
 (21) according to my files, my home files, in
 (22) 2008, where they -- we went from
 (23) quarterly bills to monthly bills, and
 (24) there was an increase at that time as

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(1) well.
 (2) I just want to know, I have to
 (3) admit, personally, my water has been
 (4) better. Other people may not agree, but
 (5) my water has been better. I used to be
 (6) in charge of the water for the lake, and
 (7) I had to take testing on the lake water
 (8) and so forth, and I also had to listen to
 (9) the complaints of the bad water when we
 (10) had Mr. Robinson.
 (11) For Aqua, I thank you, that I
 (12) now have clean water to wash my clothes
 (13) in. However, if I got to be nickel and
 (14) dined to death every two years for this
 (15) privilege, I'm not real happy about it.
 (16) I mean, Bill has talked to me many times.
 (17) Bill Newsome and Bill Blakely have talked
 (18) to me, not only as the secretary in the
 (19) office, but also as the Board president,
 (20) and at least when I called them I got
 (21) something done.
 (22) When we had Mr. Robinson, that
 (23) was like talking to a brick wall, because
 (24) nothing ever got done, and I think

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(1) anybody here from Lake Seneca will agree
 (2) with me. So in that respect, I will give
 (3) them credit where credit is due, but I
 (4) just need to know what's happening,
 (5) because right now I'm paying more for my
 (6) water than my daughter in Toledo, Ohio is
 (7) paying, and that includes her sewers and
 (8) everything. So I don't want to pay
 (9) anymore, for crying out loud.
 (10) Are you going to meter our
 (11) water? Is that what's coming next,
 (12) because I feel that's what coming down
 (13) the pike. If that's the case, okay,
 (14) because we have many people out here,
 (15) because we haven't -- I see lots of
 (16) people watering their grass so they can
 (17) have green grass, so they can cut their
 (18) grass. I don't know, but, so maybe
 (19) metering the water, then they have to pay
 (20) if they want to have green grass. They
 (21) have to pay for it. I don't know, but I
 (22) just want to know what the increases do,
 (23) what it's for?
 (24) That's mainly -- I mean, it's

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(1) been, what -- I can't remember when you
 (2) guys took over. It wasn't in 2007.
 (3) Wasn't it in 2005, or does anybody
 (4) remember from Aqua? I don't remember.
 (5) Then it was 2005, then 2008, now here we
 (6) are again in 2010 and you want the third
 (7) increase. Give me a flipping break,
 (8) guys, okay.
 (9) That's just my opinion and don't
 (10) put that in. No. I'm just trying to get
 (11) social security. So I don't know. But
 (12) anyhow.
 (13) HEARING OFFICER: Thank you.
 (14) Any questions?
 (15) MS. VERRETT: Yes, Ms. Earhart,
 (16) just to clarify, what was the sheet that
 (17) you held up?
 (18) MS. EARHART: This was one from
 (19) the Consumers' Counsel that I just -- I
 (20) mean --
 (21) MS. VERRETT: That you just got?
 (22) MS. EARHART: Yes, I mean, there
 (23) were things out there from PUCO, but I
 (24) did not see this until someone else --

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(1) well, I know, because you were here
 (2) before I was. So that's when I saw
 (3) somebody else had it sitting near me.
 (4) That is when I went out and got it.
 (5) MS. VERRETT: We have some
 (6) extras that Ms. Karls has.
 (7) MS. EARHART: That's why I see
 (8) the OCC position, but I haven't had a
 (9) chance to read it, so I feel like I'm
 (10) talking, you know, it's like I'm a
 (11) teacher by trade, and I'm teaching a
 (12) lesson and I haven't even read the manual
 (13) yet. So I'm talking through my head
 (14) right now, I feel. Any other questions
 (15) before I --
 (16) HEARING OFFICER: Thank you.
 (17) BEVERLY TORKELSON,
 (18) being sworn to tell the truth, the whole truth and
 (19) nothing but the truth, testified and said as follows:
 (20) HEARING OFFICER: Please state
 (21) and spell your name and provide your
 (22) address.
 (23) MS. TORKELSON: My name is
 (24) Beverly Torkelson. I live at 260 Seneca

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(1) Drive. We also have a property at 237
 (2) Seneca Drive, and we have a lot, and for
 (3) the availability of water, I pay, it's,
 (4) like \$17, I think it is now for just the
 (5) availability of water on that lot, which
 (6) was a surprise to me. When I moved out
 (7) here and we got this second property,
 (8) that has a second lot with it, and I got
 (9) the bill and I called them and I said,
 (10) well, what's the advantage of me paying
 (11) this. So you can have water on that lot,
 (12) if and when you build. I have no
 (13) intention of building.
 (14) I want to sell this place. I
 (15) want to sell it with that lot intact,
 (16) because we don't want houses one on top
 (17) of another out here, and our lots are
 (18) small. So I am paying for the
 (19) availability of water. I'm paying you
 (20) money that I'm getting absolutely nothing
 (21) in return and it is not going to be
 (22) returned to me, because I have no
 (23) intention of building. So I said, what
 (24) if I don't pay this. Well, then, you

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(1) will take me to court and ensure that I
 (2) pay.
 (3) At that point it was \$15 a
 (4) month. And the water I have most of the
 (5) time, the quality of water we have is
 (6) good, most of the time. There are
 (7) occasions that it is not so good, and on
 (8) July the 4th I did laundry. That is what
 (9) I brought with me, and the -- it was good
 (10) clothing.
 (11) It wasn't my work clothes,
 (12) unfortunately. I was preparing for a
 (13) trip and the whole, everything in this
 (14) basket is ruined with brown spots on it.
 (15) So the quality of water that day was not
 (16) good. We did not have it in our drinking
 (17) water. It was in our toilet and it was
 (18) in our laundry. I don't know why. We
 (19) did eventually get it into the drinking
 (20) water, but I don't know why it didn't
 (21) come right away, but -- and I don't know
 (22) what happened, but the quality of water
 (23) that day was poor.
 (24) We will live on a fixed income,

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(1) and I know that -- that on your side, you
 (2) can't look at it that way. You have to
 (3) look at your profits, but on this side,
 (4) we have to look at where our money is
 (5) going to and we want quality water and we
 (6) want good service for every dollar. So
 (7) if you can justify another increase after
 (8) such a short time, we will have no choice
 (9) but to pay it. But on this side of the
 (10) fence, I don't think you can justify it.
 (11) Thank you.
 (12) HEARING OFFICER: Are there any
 (13) questions?
 (14) MR. POULOS: Ma'am, I would
 (15) appreciate it if you let one of the
 (16) company representatives know your
 (17) address.
 (18) MS. TORKELSON: I will. We have
 (19) talked before. Bill, do you remember
 (20) that, yes. It's straightened out,
 (21) correct?
 (22) MR. POULOS: Okay. Thank you.
 (23) HEARING OFFICER: The next
 (24) witness is James Delcamp.

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(1) JAMES DELCAMP,
 (2) being sworn to tell the truth, the whole truth and
 (3) nothing but the truth, testified and said as follows:
 (4) HEARING OFFICER: Please state
 (5) and spell your name.
 (6) MR. DELCAMP: James Delcamp,
 (7) D-e-l-c-a-m-p, and I live at 09-178-Q50,
 (8) Pioneer, Ohio, but it's lot 434, 435, and
 (9) 436 on the lake here. We have been
 (10) residents up here, Pat and I, I think we
 (11) are probably the oldest residents up
 (12) here. We've been up here 41 years, so I
 (13) lost my concentration. Being that old,
 (14) you lose your concentration, so be
 (15) patient with me. One thing I do want to
 (16) do before I forgot it. I want to thank
 (17) you people for coming up to the lake,
 (18) because I have been to several hearings
 (19) in Columbus and I know it's a four-hour
 (20) trip. So thank you. Thank you so much
 (21) for coming out.
 (22) Our water over the years has
 (23) improved, and it's been getting better
 (24) all the time. There has been problems.

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(1) There's been problems people has had in
(2) different spots, but, again, I was -- to
(3) give you a little information. When the
(4) last rate increase went through I was
(5) president of the association. So I had
(6) communications between Lou Kreider, I
(7) guess. Isn't that the way you pronounce
(8) his last name? Lou and myself and
(9) Georganna, once or twice, but I would
(10) kind of like to give you a little
(11) background on some of the -- you probably
(12) have already went through this. You
(13) already know this.

(14) But for the other information, I
(15) got a fax from Lou that says the company
(16) applied to the public utilities in
(17) December 18 of 2006 for system
(18) improvement charges, which he said would
(19) be about \$1.84 a quarter, which figures
(20) out to be, I think, \$61 a month. Well,
(21) that was according to a Senate bill that
(22) Governor Taft signed in October 7 of 2003
(23) and took effect in January 6th of 2004.
(24) It's a system improvement charge, which

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(1) is the SIC, and in that, it says there
(2) can be a surcharge of 3 percent up to a
(3) cap of 9 percent for system improvements.

(4) At the present time, we are
(5) paying the 3 percent, which figures out
(6) to \$.90 on a \$30 bill. Before we was
(7) paying \$.62, and one question, I guess I
(8) will refer to it right now, is on the
(9) rate increase, why did they go after the
(10) rate increase when they can automatically
(11) go between 3 and 9 percent. That is one
(12) question I would like to have addressed
(13) somewhere along the line.

(14) In fact, on May 9th of 2007,
(15) Aqua applied for a rate increase on June
(16) 12 of 2007 and that was to -- that was to
(17) apply for a rate increase and
(18) investigations. You see I'm not a paper
(19) handler, and in May 14th of 2008, PUCO
(20) approved a rate increase for Aqua Ohio,
(21) which is described by Aqua Ohio as the
(22) lake division, rate customer for former
(23) Seneca Utility Water Company, and for the
(24) residential land it went from \$20.44 to

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(1) \$30. And, of course, you had the SIC,
(2) which is another \$.90 that went on top of
(3) that. So it made a residential bill of
(4) \$30.90, which was \$125 a year more, \$125
(5) and some change a year more.

(6) One thing I have a question on,
(7) and I don't know if anybody can address
(8) it tonight, but I would like to have it
(9) from the company, and it needs to be
(10) known. This was from Aqua Ohio to our
(11) treasurer at the time on the lake, and it
(12) refers to liens filed by Seneca
(13) Utilities, liens on customers' accounts.
(14) This is from Lou Kreider.

(15) (Reading:) This letter is
(16) written as a follow-up to your inquiry in
(17) connection with certain liens that have
(18) been filed by Seneca Utilities. Please
(19) be advised that Aqua Ohio has no interest
(20) in said liens and does not need to be
(21) contacted regarding such matters.

(22) My understanding is why, when
(23) they purchased the company they purchased
(24) the liens, too. Why didn't they want to

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(1) collect them? The other thing is, I have
(2) a gentleman that has built four houses up
(3) here, started in 1992 and he is finishing
(4) up one right now. In 1992 to have a curb
(5) stop put in cost him \$980. In 2002, it
(6) cost him \$1,040. In 2005 it cost him
(7) \$1,325. This last one, when he called,
(8) the water company says, okay, there's an
(9) \$840 customer fee, just to be a member of
(10) the water company. And then \$1600 for
(11) the tap. So he paid Aqua Ohio \$2440 for
(12) his water tap. Again, in 2005 he paid
(13) \$1,325. Now he paid \$2,440. And there
(14) was never a -- I don't know, customer
(15) privilege that you had to pay for.
(16) And --

(17) MS. EARTHART: Has he been paying
(18) those liens for availability?

(19) HEARING OFFICER: I'm sorry,
(20) ma'am.

(21) MR. DELCAMP: So that -- I, you
(22) know, that has just come about, and I
(23) just wondered if PUCO okayed such a
(24) situation. That's -- I guess that's all

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(1) I have.

(2) HEARING OFFICER: Any questions?

(3) MS. VERRETT: Sir, is that a
(4) copy of the letter from Mr. Kreider?

(5) MR. DELCAMP: Yes.

(6) MS. VERRETT: Do you mind if we
(7) have that marked as Exhibit 1? Would
(8) that be okay, Your Honor?

(9) MR. DELCAMP: This is the liens.

(10) MS. VERRETT: Correct. Do you
(11) have an extra copy?

(12) MR. DELCAMP: It's yours. I
(13) made extra copies.

(14) (Court Reporter marked Lake
(15) Seneca Exhibit 1.)

(16) MS. VERRETT: I will be happy to
(17) answer any question you have after the
(18) hearing. We can't answer them now.

(19) MR. DELCAMP: Thank you.

(20) HEARING OFFICER: The next
(21) witness is Janice Bilton.

(22) JANICE BILTON,
(23) being sworn to tell the truth, the whole truth and
(24) nothing but the truth, testified and said as follows:

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(1) HEARING OFFICER: Spell your
(2) name and provide your address.

(3) MS. BILTON: My name is Janice
(4) H. Bilton, B-I-L-T-O-N. I live at 756
(5) Seneca Drive, Montpelier, Ohio 43543.

(6) Okay. My questions are going to be
(7) simple and it is more on the social part
(8) of it than on the technical that Jim
(9) gave. I am the president of the
(10) association at this time, and I'm proud
(11) to be. My questions are, I think for the
(12) cost of the increase it is out of the
(13) question. It is so much higher. I mean,
(14) have you guys had 19 percent-plus
(15) increases in your wages or anything?

(16) And what are we really going to
(17) get for this increase, and that's my
(18) question. That's it. Jim covered the
(19) technical part. I want to know what
(20) we're going to get for a 19 percent-plus
(21) increase. I don't think it is viable.
(22) Most of the people who live here can't, I
(23) mean, that is a big jump in your water
(24) bill, along with everybody else's bill.

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(1) I don't think that we need -- maybe we
 (2) need an increase. I'm not arguing that.
 (3) I just don't think we need 19 percent.
 (4) That's my statement.
 (5) HEARING OFFICER: Unfortunately,
 (6) we can not answer questions in this type
 (7) of proceeding. That is the purpose of
 (8) the evidentiary hearing that is going to
 (9) be held Thursday. Hopefully your
 (10) questions will be answered at that
 (11) process.
 (12) MS. BILTON: Okay. Thank you.
 (13) HEARING OFFICER: Any questions?
 (14) MS. VERRETT: No, Your Honor.
 (15) HEARING OFFICER: Thank you. I
 (16) believe it is Clair and Jayne Ham.
 (17) MR. HAM: When I walked in, sir,
 (18) I did not have my glasses. I thought it
 (19) was a sign-in sheet. I apologize.
 (20) HEARING OFFICER: Okay. That is
 (21) not a problem. Although, if you wish to
 (22) testify, I will give you that
 (23) opportunity.
 (24) The next witness is Rebecca

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(1) And, you know, with another rate
 (2) increase, customer service should get a
 (3) lot better than that. And I guess,
 (4) that's my statement. That's -- yes, and
 (5) those are my kids back there. No water
 (6) with an infant is not a good thing. You
 (7) can't feed them.
 (8) MR. POULOS: Have you talked to
 (9) the company representatives?
 (10) MS. SCHMUNK: I have talked to
 (11) Bill Newsome. After -- the next day I
 (12) got a hold of Bill Blakley and he gave me
 (13) his number and talked to him. And he
 (14) gave me many excuses, so.
 (15) MR. POULOS: Mr. Newsome did
 (16) or --
 (17) MS. SCHMUNK: Both.
 (18) MS. VERRETT: Your Honor, can we
 (19) have -- is the document that you were
 (20) reading from a copy that we can keep with
 (21) us, or is that the only copy?
 (22) MS. SCHMUNK: I have to make a
 (23) copy. This is the note that Bill Blakely
 (24) left between my screen door that my

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(1) Schmunk.
 (2) REBECCA SCHMUNK,
 (3) being sworn to tell the truth, the whole truth and
 (4) nothing but the truth, testified and said as follows:
 (5) HEARING OFFICER: Would you
 (6) please provide your name and address?
 (7) MS. SCHMUNK: Rebecca Schmunk,
 (8) S-c-h-m-u-n-k, 387 Seneca Drive,
 (9) Montpelier, Ohio.
 (10) HEARING OFFICER: Thank you.
 (11) MS. SCHMUNK: I have questions
 (12) about the rate increase on this paper
 (13) that we received, it says it is going to
 (14) address several customer service issues.
 (15) Recently we had a leak in our water and
 (16) our yard, and to fix it we need to shut
 (17) off the water. We need the water shut
 (18) off located in our front yard. It took
 (19) me three weeks of calling Aqua Ohio's
 (20) service number before we finally got
 (21) somebody up to our house to locate the
 (22) shut-off, which ended up being Bill
 (23) Blakley.
 (24) Whoever they were trying to

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(1) 3-year-old son found to tell me that my
 (2) water had been shut off. I will make a
 (3) copy of that. These are my phone records
 (4) of when I attempted to call Aqua, the
 (5) OUPS and the PUCO.
 (6) MS. VERRETT: Do you want them
 (7) as records for the hearing or not?
 (8) MS. SCHMUNK: Yes.
 (9) MS. VERRETT: We will get copies
 (10) and mark that as Exhibit 2.
 (11) (Court Reporter marked Lake
 (12) Seneca Exhibit 2.)
 (13) HEARING OFFICER: I have
 (14) completed the list of those who have
 (15) signed in to testify. At this point, I
 (16) will give anyone an opportunity who wants
 (17) to testify. Step forward.
 (18) JAMES COOLMAN,
 (19) being sworn to tell the truth, the whole truth and
 (20) nothing but the truth, testified and said as follows:
 (21) MR. COOLMAN: My name is James
 (22) Coolman, C-o-o-l-m-a-n. My address is
 (23) 270 Seneca Drive, Montpelier, Ohio. I
 (24) have one question, why do we have to use

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(1) contact at first could not be contacted
 (2) for three weeks, and then Bill Blakley
 (3) came up and located it in five minutes,
 (4) made an attempt two days later on a
 (5) Sunday to fix the water. We fixed one
 (6) leak. A few days later we realized there
 (7) were more leaks. We made more attempts
 (8) to fix it. I believe it was three weeks
 (9) later, I called a local excavator around
 (10) here to come up and look at our water to
 (11) have it fixed.
 (12) The same day I called them, that
 (13) day Bill Blakley came up to my house,
 (14) while we were not home, and turned off
 (15) our water. Three days later, we got it
 (16) fixed. My bill is paid up. I have all
 (17) the times that I attempted calling Aqua,
 (18) he told me that we made no attempt to fix
 (19) it. I called the -- the PUCO and put a
 (20) complaint in. We had a backhoe in our
 (21) yard to fix it. We cut down trees. We
 (22) called Levi Excavating. We made many,
 (23) many attempts to fix this, and still had
 (24) our water turned off.

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(1) your water? Why can't we drill our own
 (2) wells on our property? Is it deed
 (3) restrictions? Is that in the clause for
 (4) Lake Seneca?
 (5) HEARING OFFICER: As I
 (6) indicated, previously, unfortunately this
 (7) proceeding is limited in that it only
 (8) allows comment from you to be placed on
 (9) the record.
 (10) MR. COOLMAN: That is one of my
 (11) comments.
 (12) HEARING OFFICER: But that kind
 (13) of a question, I hope, can be answered by
 (14) one of the company representatives.
 (15) MR. COOLMAN: The Board of
 (16) Health told me a couple years ago that we
 (17) would be better off to drill our own
 (18) wells than for Aqua Ohio, okay, to have a
 (19) septic system in here, instead of a water
 (20) system, and 75 or 80 percent of these
 (21) people are probably on social security.
 (22) We don't get a raise of 19 percent on our
 (23) wages. So why should you? That's my
 (24) concern. Where do you think we're going

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(1) to get our money? Did you get a raise
 (2) this year? I didn't. Thank you.
 (3) HEARING OFFICER: Thank you.
 (4) LEONARD WARNER,
 (5) being sworn to tell the truth, the whole truth and
 (6) nothing but the truth, testified and said as follows:
 (7) HEARING OFFICER: Please provide
 (8) your name and address.
 (9) MR. WARNER: Leonard J. Warner,
 (10) 706 Seneca Drive, Montpelier, Ohio.
 (11) HEARING OFFICER: Would you
 (12) spell your name?
 (13) MR. WARNER: W-a-r-n-e-r. The
 (14) question I have, I'm going to tell
 (15) you two things that I know existed with
 (16) me and at the time it was explained how
 (17) and why this procedure was done. First
 (18) of all, before I get into that, this is
 (19) like a bargaining unit with some of the
 (20) unions and that. They are going to
 (21) throw, you know, the 19 percent at us and
 (22) try to get a sure 7 or 8, probably. That
 (23) is how I look at it, and now I will get
 (24) to the point that I want to stress here.

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(1) I don't know how it can cost
 (2) more every year or every five years to
 (3) tap into that line. I purchased lots 20
 (4) years ago in Toledo, Ohio, then, about,
 (5) probably, five years before that. The
 (6) cost to tap into that main line that was
 (7) put in by a developer, I found out what
 (8) the cost was before I purchased my lot.
 (9) I went down to the downtown office. They
 (10) said you pay the running front foot of
 (11) your lot for the construction cost at the
 (12) time it was put in.
 (13) Now, one that I looked at was
 (14) back in the '40s and one was in the '60s.
 (15) Of course the cost in the '60s was higher
 (16) than the one in the '40s, but no matter
 (17) what year you bought it after the '60s,
 (18) you paid the same for the lot. If the
 (19) lot was bigger you paid more, but the
 (20) kind we are tapping into here has been
 (21) here ever since the development has been
 (22) here. I can't see how that cost can go
 (23) up. It's not costing them anymore. It's
 (24) been there. In fact, Aqua -- I keep --

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(1) they never put it in. It was put in by
 (2) another developer. That should be a flat
 (3) rate fee for assessability to that.
 (4) Now, I agree there should be a
 (5) fee if you to get it to the other side of
 (6) the road, you know, boring underneath the
 (7) road or something, but if it's just a
 (8) tap-in fee, I would like to know if
 (9) someone could look into why other places
 (10) in northwest Ohio you pay the
 (11) construction front footage at the time it
 (12) was installed, not an increase that goes
 (13) up. That's what I want to say. If
 (14) somebody could look into that. I would
 (15) appreciate that for us.
 (16) I guess, I also should say, why
 (17) would the availability go up too? There
 (18) is no reason for that. If I pay for my
 (19) house lot and then I own another lot,
 (20) there's a minor fee. It's not a big one,
 (21) but I still don't know why we get charged
 (22) for that, to be honest with you. We pay
 (23) once that house is tapped in. It has
 (24) been available since you put it in. Why

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(1) do we have to pay every month an
 (2) availability fee if we got to pay when
 (3) they tap into my house?
 (4) I know it sounds weird, but that
 (5) is what we pay, an availability fee every
 (6) month and then a fee when we tap in.
 (7) That is all I have to say. Thank you.
 (8) HEARING OFFICER: Questions?
 (9) MS. VERRETT: No, Your Honor.
 (10) HEARING OFFICER: Thank you. Is
 (11) there --
 (12) MR. DONZE: I didn't sign in.
 (13) HEARING OFFICER: Gentleman in
 (14) the back.
 (15) JIM DONZE,
 (16) being sworn to tell the truth, the whole truth and
 (17) nothing but the truth, testified and said as follows:
 (18) HEARING OFFICER: Please provide
 (19) your name and address.
 (20) MR. DONZE: My name is Jim
 (21) Donze, 208 Seneca Drive, D-O-N-Z-E, and I
 (22) got one question, what's the company's
 (23) profit and loss done in the last two
 (24) years?

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(1) HEARING OFFICER: Well, this is
 (2) not a process to answer questions.
 (3) Hopefully, you can speak to the company
 (4) representative to get an answer to that
 (5) question.
 (6) MR. DONZE: Well, that's -- the
 (7) bottom line is the real reason they're
 (8) asking for a rate increase, isn't it?
 (9) HEARING OFFICER: Well, that
 (10) would be the subject of the evidentiary
 (11) hearing on Thursday.
 (12) MR. DONZE: Okay.
 (13) HEARING OFFICER: Any questions?
 (14) MS. VERRETT: No, Your Honor.
 (15) HEARING OFFICER: Thank you.
 (16) GENEVIVE CHIESA,
 (17) being sworn to tell the truth, the whole truth and
 (18) nothing but the truth, testified and said as follows:
 (19) HEARING OFFICER: Please provide
 (20) your name and address.
 (21) MS. CHIESA: Genevive Chiesa,
 (22) C-H-I-E-S-A, 660 Seneca Drive,
 (23) Montpelier. I totally agree with what
 (24) most of these people said here tonight.

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(1) I totally agree with just about
 (2) everything everybody said here tonight,
 (3) and I'm not a year-round resident. I'm a
 (4) summer resident.
 (5) And I will say, like Linda, the
 (6) water has improved to a certain degree.
 (7) However, we do not get any amount of
 (8) force in our water. It's the slowest
 (9) moving water I have ever seen in my life.
 (10) I go back home to Livonia, Michigan, and
 (11) I turn on the faucet and it just flows.
 (12) So we do not have a perfect water system
 (13) here.
 (14) So I'm wondering, why would you
 (15) want an increase of 19 percent, when you
 (16) have already had three different times of
 (17) raising our rates here? I think it's
 (18) unjustified. We pay, in Livonia,
 (19) Michigan, less than what we pay here and
 (20) we have a sewer system. Thank you.
 (21) HEARING OFFICER: Any questions?
 (22) MS. VERRETT: No, Your Honor.
 (23) HEARING OFFICER: Thank you.
 (24) PAULINE BELAU,

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(1) being sworn to tell the truth, the whole truth and
 (2) nothing but the truth, testified and said as follows:
 (3) HEARING OFFICER: State your
 (4) name and spell and provide your
 (5) address.
 (6) MS. BELAU: Pauline Belau,
 (7) B-E-L-A-U. My address is 568 Seneca
 (8) Drive, Montpelier, Ohio, 43543. My
 (9) complaint is that the water is not really
 (10) great. We have very slow water flow at
 (11) our house, for showers and that. The
 (12) water pressure is very low, and another
 (13) thing is, a lot of times when I'm doing
 (14) laundry, I get in a hurry and I just
 (15) throw a load in without letting the
 (16) washer fill first. I have ruined
 (17) numerous things of clothing because of
 (18) the water being so rusty.
 (19) It has been really good until
 (20) recently. Apparently there was a fire
 (21) out here or something, and they had the
 (22) fire department out here using the
 (23) hydrant. And for some reason, between
 (24) that and the road dust, using water for

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(1) that, it turned the water really bad, and
 (2) I guess everybody out here was affected
 (3) by it from what I hear, but I know we
 (4) were, and I had clothes ruined because of
 (5) it. So the water isn't any better.
 (6) I mean, it is better as far as
 (7) not as often, but still we are still
 (8) getting rusty things in our water and it
 (9) ruins the clothes all the time if you
 (10) didn't fill the washer first and make
 (11) sure that water is clear before you put
 (12) your laundry in. A lot of times when I
 (13) get in a hurry, I don't think. I just
 (14) throw it in and leave, thinking it is
 (15) going to be okay, because most of the
 (16) time it is. Well, there has been enough
 (17) times that it has ruined enough laundry
 (18) for me that it isn't.
 (19) And I just think if increases
 (20) are going to keep happening, why can't we
 (21) just put in our own wells. I mean, to me
 (22) this is going to cost us more in the long
 (23) run than what a well would. That is all
 (24) I have to say. Thank you.

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(1) HEARING OFFICER: Questions?
 (2) MS. VERRETT: Yes. You said
 (3) that you had experienced trouble with
 (4) water quality recently?
 (5) MS. BELAU: Yes, like two weeks
 (6) ago. It was the same time, apparently,
 (7) when there was a fire out here --
 (8) MS. VERRETT: July 4th.
 (9) MS. BELAU: Yes, I think it was
 (10) July 4th, and I had done laundry and I
 (11) just threw it in without realizing it and
 (12) it ruined the clothes.
 (13) MS. VERRETT: Thank you.
 (14) HEARING OFFICER: Thank you. Is
 (15) there anyone else?
 (16) MS. EARHART: I just had one
 (17) question.
 (18) HEARING OFFICER: You're still
 (19) under oath.
 (20) MS. EARHART: Linda Earhart,
 (21) again. I just have one question, because
 (22) you're using a term I don't understand,
 (23) and I'm not sure how many other people,
 (24) you're using the term that there's going

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(1) to be an evidentiary hearing on Thursday.
 (2) I keep hearing you say that will be done
 (3) at the evidentiary hearing.
 (4) Is what I'm understanding, then,
 (5) all of the evidence that we are
 (6) presenting and so forth is going to be
 (7) presented to the PUCO on Thursday, and
 (8) then a decision is going to be made
 (9) whether or not this increase will take
 (10) place? Because I have never heard that
 (11) term before. That's why I am asking.
 (12) Can a yes or no just be -- I just don't
 (13) understand the term evidentiary.
 (14) HEARING OFFICER: Okay.
 (15) MS. EARHART: Aren't judges
 (16) allowed to at least explain their terms?
 (17) HEARING OFFICER: I'm sorry for
 (18) not being so clear. As I indicated, I'm
 (19) sorry I wasn't clear in the beginning.
 (20) The Commission staff conducted an
 (21) investigation of the company after the
 (22) request for a rate increase, and through
 (23) that, as a result of that investigation,
 (24) the staff completed a report addressing

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(1) several issues that either support or
 (2) undermine the rate increase.
 (3) That will be the subject of the
 (4) evidentiary hearing, those findings and
 (5) those points of the issues that support
 (6) or undermine the rate increase, and its
 (7) at those kinds of hearings that the
 (8) company can put on witnesses to justify
 (9) its rate increase, also the OCC
 (10) represents residential customers like
 (11) yourself, and may have -- may object to
 (12) some of those points that will result in
 (13) a rate increase. So that is the subject
 (14) of the evidentiary hearing.
 (15) MS. EARHART: Okay. That is
 (16) just a term I had never heard.
 (17) HEARING OFFICER: Is that any
 (18) clearer to you? Is there anyone else who
 (19) would like to provide testimony? There
 (20) being no further witnesses, this hearing
 (21) is concluded. Thank you. I appreciate
 (22) you coming out here and spending the
 (23) time.
 (24) (Proceeding concluded at 7:05)

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(1) p.m.)
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(1) CERTIFICATE

(2)

(3) I, Angela F. Ellis, a Notary Public in and
(4) for the State of Ohio, do hereby certify that the
(5) above and foregoing is a true and accurate
(6) transcription of the aforementioned matter.(7) IN WITNESS WHEREOF, I have hereunto set
(8) my hand and affixed my seal of office at Toledo, Ohio
(9) this ____ day of July, 2010.

(10)

(11)

(12)

ANGELA F. ELLIS

(13)

Notary Public
in and for the State of Ohio

(14)

(15) My Commission expires January 4, 2011.

(16)

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<p>Concordance Report</p> <p>Unique Words: 780</p> <p>Total Occurrences: 2,177</p> <p>Total Words In File: 6,194</p> <p>Single File Concordance</p> <p>Case Insensitive</p> <p>Cover Pages = 3</p> <p>Includes ALL Text Occurrences</p> <p>Dates ON</p> <p>Includes Pure Numbers</p> <p>Possessive Forms ON</p> <p>-- \$ --</p> <p>\$1,040 [1] 22:6</p> <p>\$1,325 [2] 22:7, 13</p> <p>\$1.84 [1] 19:19</p> <p>\$125 [2] 21:4</p> <p>\$15 [1] 16:3</p> <p>\$1600 [1] 22:10</p> <p>\$17 [1] 15:4</p> <p>\$2,440 [1] 22:13</p> <p>\$20.44 [1] 20:24</p> <p>\$2440 [1] 22:11</p> <p>\$30 [2] 20:6; 21:1</p> <p>\$30.90 [1] 21:4</p> <p>\$840 [1] 22:9</p> <p>\$980 [1] 22:5</p> <p>-- 0 --</p> <p>09-1044-ww-air [1] 4:5</p> <p>09-178-q50 [1] 18:7</p> <p>-- 1 --</p> <p>1 [2] 23:7, 15</p> <p>1-877-pickocc [1] 6:3</p> <p>10 [2] 5:16; 10:15</p> <p>1000 [1] 6:9</p> <p>11 [1] 7:13</p> <p>12 [1] 20:16</p> <p>14th [1] 20:19</p> <p>18 [1] 19:17</p> <p>1800 [1] 5:17</p> <p>19 [6] 24:14, 20; 25:3; 30:22; 31:21; 36:15</p> <p>1992 [2] 22:3, 4</p> <p>-- 2 --</p> <p>2 [2] 29:10, 12</p> <p>20 [1] 32:3</p> <p>2002 [1] 22:5</p> <p>2003 [1] 19:22</p> <p>2004 [1] 19:23</p> <p>2005 [4] 13:3, 5; 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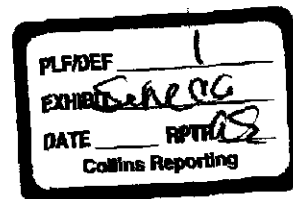
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Aqua Ohio, Inc.
8644 Station Street
Mentor, OH 44060-4316

T: 1.877.WTR.AQUA or 1.877.987.2782
F: 440.255.6522
www.aquaohio.com

October 12, 2007



Ms. Rose Bowen, Treasurer
Lake Seneca Property Owners Association, Inc.
437 Iriquois Street
Montpelier, OH 43543

Dear Rose:

Re: Liens Filed by Seneca Utilities, Inc. (Delinquent Customer Accounts)

This letter is written as a follow up to your inquiry in connection with certain liens that had been filed by Seneca Utilities, Inc. Please be advised that Aqua Ohio, Inc. has no "interest" in said liens and does not need to be contacted regarding such matters.

Sincerely,

AQUA OHIO, INC.

Louis S. Kreider
Vice President and Division Manager

cc: James L. Delcamp, President, Lake Seneca property Owners Assoc., Inc.
Georganna E. Hartz, Customer Service Manager, Aqua Ohio, Inc.



LOCATION:

[illegible]

COPY

I HAVE turned off
your water, your leak
has gotten worse Please fix
and call me back,

Call 419-553-0191

Bill Blakely

PLF/DEF	2
EXHIBIT	Search
DATE	RPTR AS
Collins Reporting	

Detail for Rebecca Schmunk: 419-799-1569

Voice

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
6/05	10:45A	000-000-0086	Off-Peak	N&W,CalIVM	Delta OH	Voice Mail CL	2	---	---	---
6/05	11:12A	419-485-3732	Off-Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---
6/05	11:17A	419-485-3732	Off-Peak	M2MAIlow	Swanton OH	Incoming CL	3	---	---	---
6/05	3:54P	419-485-3732	Off-Peak	M2MAIlow	Swanton OH	Montpelier OH	3	---	---	---
6/05	4:26P	419-485-3732	Off-Peak	M2MAIlow	Wauseon OH	Incoming CL	4	---	---	---
6/05	4:29P	419-485-3732	Off-Peak	M2MAIlow	Wauseon OH	Montpelier OH	2	---	---	---
6/05	4:31P	419-485-3732	Off-Peak	M2MAIlow	Archbold OH	Montpelier OH	1	---	---	---
6/05	4:32P	419-485-3732	Off-Peak	M2MAIlow	Wauseon OH	Montpelier OH	1	---	---	---
6/05	4:33P	419-485-3732	Off-Peak	M2MAIlow	Wauseon OH	Montpelier OH	1	---	---	---
6/05	4:34P	419-485-3732	Off-Peak	M2MAIlow	Archbold OH	Montpelier OH	1	---	---	---
6/05	4:34P	419-485-3732	Off-Peak	M2MAIlow	Archbold OH	Montpelier OH	1	---	---	---
6/05	4:34P	419-485-3732	Off-Peak	M2MAIlow	Archbold OH	Montpelier OH	1	---	---	---
6/05	4:35P	419-485-3732	Off-Peak	M2MAIlow	Archbold OH	Montpelier OH	1	---	---	---
6/05	4:35P	419-485-3732	Off-Peak	M2MAIlow	Archbold OH	Montpelier OH	1	---	---	---
6/05	4:39P	419-485-3732	Off-Peak	M2MAIlow	West Unity OH	Montpelier OH	1	---	---	---
6/05	4:39P	419-485-3732	Off-Peak	M2MAIlow	West Unity OH	Montpelier OH	1	---	---	---
6/05	10:08P	419-485-9600	Off-Peak	N&W	Montpelier OH	Montpelier OH	2	---	---	---
6/05	10:12P	419-485-9600	Off-Peak	N&W	Montpelier OH	Incoming CL	1	---	---	---
6/06	1:11A	419-485-4555	Off-Peak	M2MAIlow	Pioneer OH	Incoming CL	3	---	---	---
6/06	10:56A	419-636-5143	Off-Peak	N&W	Montpelier OH	Bryan OH	3	---	---	---
6/06	5:38P	419-636-5143	Off-Peak	N&W	Bryan OH	Bryan OH	1	---	---	---
6/06	5:41P	419-636-5143	Off-Peak	N&W	Bryan OH	Bryan OH	1	---	---	---
6/07	9:57A	419-485-3732	Peak	M2MAIlow	Swanton OH	Incoming CL	1	---	---	---
6/07	11:54A	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---
6/07	12:01P	419-485-3732	Peak	M2MAIlow	Metamora OH	Montpelier OH	1	---	---	---
6/07	12:02P	000-000-0086	Peak	PlanAllow,CalIVM	Delta OH	Voice Mail CL	1	---	---	---
6/07	12:03P	419-485-3732	Peak	M2MAIlow	Delta OH	Incoming CL	3	---	---	---
6/07	12:30P	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	2	---	---	---
6/07	12:32P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	2	---	---	---
6/07	2:46P	419-822-0199	Peak	PlanAllow	Wauseon OH	Delta OH	2	---	---	---
6/07	2:59P	419-575-6182	Peak	M2MAIlow	Wauseon OH	Bowlinggreen OH	1	---	---	---
6/07	3:17P	888-511-1077	Peak	PlanAllow	West Unity OH	Toll-Free CL	1	---	---	---
6/07	3:51P	419-636-2454	Peak	PlanAllow	Montpelier OH	Bryan OH	1	---	---	---
6/07	3:58P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Incoming CL	5	---	---	---
6/07	4:03P	419-636-2454	Peak	PlanAllow	Pioneer OH	Bryan OH	2	---	---	---

Detail for Rebecca Schmunk: 419-799-1569

Voice

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
6/05	10:45A	000-000-0086	Off-Peak	N&W, CalIVM	Delta OH	Voice Mail CL	2	---	---	---
6/05	11:12A	419-485-3732	Off-Peak	M2MAllow	Swanton OH	Montpelier OH	1	---	---	---
6/05	11:17A	419-485-3732	Off-Peak	M2MAllow	Swanton OH	Incoming CL	3	---	---	---
6/05	3:54P	419-485-3732	Off-Peak	M2MAllow	Swanton OH	Montpelier OH	3	---	---	---
6/05	4:26P	419-485-3732	Off-Peak	M2MAllow	Wauseon OH	Incoming CL	4	---	---	---
6/05	4:29P	419-485-3732	Off-Peak	M2MAllow	Wauseon OH	Montpelier OH	2	---	---	---
6/05	4:31P	419-485-3732	Off-Peak	M2MAllow	Archbold OH	Montpelier OH	1	---	---	---
6/05	4:32P	419-485-3732	Off-Peak	M2MAllow	Wauseon OH	Montpelier OH	1	---	---	---
6/05	4:33P	419-485-3732	Off-Peak	M2MAllow	Wauseon OH	Montpelier OH	1	---	---	---
6/05	4:34P	419-485-3732	Off-Peak	M2MAllow	Archbold OH	Montpelier OH	1	---	---	---
6/05	4:34P	419-485-3732	Off-Peak	M2MAllow	Archbold OH	Montpelier OH	1	---	---	---
6/05	4:34P	419-485-3732	Off-Peak	M2MAllow	Archbold OH	Montpelier OH	1	---	---	---
6/05	4:35P	419-485-3732	Off-Peak	M2MAllow	Archbold OH	Montpelier OH	1	---	---	---
6/05	4:35P	419-485-3732	Off-Peak	M2MAllow	Archbold OH	Montpelier OH	1	---	---	---
6/05	4:39P	419-485-3732	Off-Peak	M2MAllow	West Unity OH	Montpelier OH	1	---	---	---
6/05	4:39P	419-485-3732	Off-Peak	M2MAllow	West Unity OH	Montpelier OH	1	---	---	---
6/05	10:08P	419-485-9600	Off-Peak	N&W	Montpelier OH	Montpelier OH	2	---	---	---
6/05	10:12P	419-485-9600	Off-Peak	N&W	Montpelier OH	Incoming CL	1	---	---	---
6/06	1:11A	419-485-4555	Off-Peak	M2MAllow	Pioneer OH	Incoming CL	3	---	---	---
6/06	10:56A	419-636-5143	Off-Peak	N&W	Montpelier OH	Bryan OH	3	---	---	---
6/06	5:38P	419-636-5143	Off-Peak	N&W	Bryan OH	Bryan OH	1	---	---	---
6/06	5:41P	419-636-5143	Off-Peak	N&W	Bryan OH	Bryan OH	1	---	---	---
6/07	9:57A	419-485-3732	Peak	M2MAllow	Swanton OH	Incoming CL	1	---	---	---
6/07	11:54A	419-485-3732	Peak	M2MAllow	Swanton OH	Montpelier OH	1	---	---	---
6/07	12:01P	419-485-3732	Peak	M2MAllow	Metamora OH	Montpelier OH	1	---	---	---
6/07	12:02P	000-000-0086	Peak	PlanAllow, CalIVM	Delta OH	Voice Mail CL	1	---	---	---
6/07	12:03P	419-485-3732	Peak	M2MAllow	Delta OH	Incoming CL	3	---	---	---
6/07	12:30P	419-485-3732	Peak	M2MAllow	Swanton OH	Montpelier OH	2	---	---	---
6/07	12:32P	419-485-3732	Peak	M2MAllow	Delta OH	Montpelier OH	2	---	---	---
6/07	2:46P	419-822-0199	Peak	PlanAllow	Wauseon OH	Delta OH	2	---	---	---
6/07	2:59P	419-575-6162	Peak	M2MAllow	Wauseon OH	Bowlinggreen OH	1	---	---	---
6/07	3:17P	888-511-1077	Peak	PlanAllow	West Unity OH	Toll-Free CL	1	---	---	---
6/07	3:51P	419-636-2454	Peak	PlanAllow	Montpelier OH	Bryan OH	1	---	---	---
6/07	3:58P	419-485-3732	Peak	M2MAllow	Montpelier OH	Incoming CL	5	---	---	---
6/07	4:03P	419-636-2454	Peak	PlanAllow	Pioneer OH	Bryan OH	2	---	---	---
6/07	4:05P	419-551-2889	Peak	M2MAllow	Montpelier OH	Bryan OH	1	---	---	---
6/07	4:07P	419-485-3732	Peak	M2MAllow	Montpelier OH	Montpelier OH	2	---	---	---
6/07	4:10P	877-987-2782	Peak	PlanAllow	Pioneer OH	Toll-Free CL	4	---	---	---
6/07	4:14P	877-987-2782	Peak	PlanAllow	Pioneer OH	Toll-Free CL	14	---	---	---
6/07	4:28P	419-551-2889	Peak	M2MAllow	Pioneer OH	Bryan OH	2	---	---	---
6/07	4:30P	419-485-3732	Peak	M2MAllow	Pioneer OH	Montpelier OH	1	---	---	---
6/07	4:31P	419-485-3732	Peak	M2MAllow	Pioneer OH	Incoming CL	6	---	---	---
6/07	4:39P	800-686-1570	Peak	PlanAllow	Montpelier OH	Toll-Free CL	1	---	---	---
6/07	4:40P	411-000-0000	Peak	PlanAllow	Montpelier OH	411Search CL	3	---	1.99	1.99
6/07	4:42P	614-466-7330	Peak	PlanAllow	Pioneer OH	Columbus OH	2	---	---	---

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Detail for Rebecca Schmunk: 419-799-1569

Voice, continued

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Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
6/07	4:43P	800-686-7826	Peak	PlanAllow	Pioneer OH	Toll-Free CL	8	---	---	---
6/07	6:47P	000-000-0086	Peak	PlanAllow, CalIVM	Montpelier OH	Voice Mail CL	1	---	---	---
6/07	8:45P	419-636-5143	Peak	PlanAllow	Montpelier OH	Bryan OH	2	---	---	---
6/08	9:48A	419-485-3732	Peak	M2MAIlow	Swanton OH	Incoming CL	2	---	---	---
6/08	2:31P	419-485-4555	Peak	M2MAIlow	Delta OH	Incoming CL	8	---	---	---
6/08	2:40P	411-000-0000	Peak	PlanAllow	Wauseon OH	411Search CL	1	---	1.99	1.99
6/08	2:40P	419-445-2015	Peak	PlanAllow	Wauseon OH	Archbold OH	2	---	---	---
6/08	2:48P	419-445-2015	Peak	PlanAllow	Wauseon OH	Archbold OH	5	---	---	---
6/08	2:53P	000-000-0086	Peak	PlanAllow, CalIVM	Wauseon OH	Voice Mail CL	1	---	---	---
6/08	2:53P	419-485-9600	Peak	PlanAllow	Wauseon OH	Montpelier OH	1	---	---	---
6/08	2:54P	419-553-9013	Peak	PlanAllow	Wauseon OH	Bryan OH	7	---	---	---
6/08	3:00P	419-485-3732	Peak	M2MAIlow	Archbold OH	Montpelier OH	1	---	---	---
6/08	3:55P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
6/08	4:23P	419-485-4555	Peak	M2MAIlow	Pioneer OH	Incoming CL	5	---	---	---
6/08	4:29P	419-485-4555	Peak	M2MAIlow	Pioneer OH	Incoming CL	1	---	---	---
6/08	5:35P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	2	---	---	---
6/08	5:36P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
6/08	5:37P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	2	---	---	---
6/08	5:39P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	2	---	---	---
6/08	7:14P	419-485-4555	Peak	M2MAIlow	Montpelier OH	Incoming CL	7	---	---	---
6/08	7:36P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Incoming CL	3	---	---	---
6/08	7:40P	419-485-4555	Peak	M2MAIlow	Pioneer OH	Montpelier OH	2	---	---	---
6/08	7:43P	419-420-4213	Peak	PlanAllow	Montpelier OH	Findlay OH	1	---	---	---
6/08	7:44P	419-485-4555	Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
6/08	7:45P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
6/08	7:46P	419-485-4555	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
6/08	7:47P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
6/08	7:48P	419-420-4213	Peak	PlanAllow	Pioneer OH	Findlay OH	5	---	---	---
6/08	7:53P	419-485-4555	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
6/08	7:53P	419-799-1027	Peak	PlanAllow	Montpelier OH	Bryan OH	1	---	---	---
6/08	7:54P	419-377-7900	Peak	M2MAIlow	Montpelier OH	Toledo OH	1	---	---	---
6/08	7:55P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
6/08	7:56P	419-485-9600	Peak	PlanAllow	Montpelier OH	Montpelier OH	1	---	---	---
6/08	8:00P	419-485-9600	Peak	PlanAllow	Montpelier OH	Montpelier OH	1	---	---	---
6/08	8:01P	419-377-7900	Peak	M2MAIlow	Montpelier OH	Toledo OH	2	---	---	---
6/08	8:04P	419-485-4555	Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
6/08	8:04P	419-485-9600	Peak	PlanAllow	Montpelier OH	Incoming CL	1	---	---	---
6/08	8:05P	411-000-0000	Peak	PlanAllow	Montpelier OH	411Search CL	1	---	1.99	1.99
6/08	8:06P	419-485-9600	Peak	PlanAllow	Montpelier OH	Montpelier OH	1	---	---	---
6/08	8:08P	419-377-7900	Peak	M2MAIlow	Montpelier OH	Incoming CL	2	---	---	---
6/08	8:17P	419-485-9600	Peak	PlanAllow	Montpelier OH	Montpelier OH	1	---	---	---
6/08	8:22P	419-377-7900	Peak	M2MAIlow	Montpelier OH	Incoming CL	1	---	---	---
6/08	8:23P	419-485-9600	Peak	PlanAllow	Montpelier OH	Incoming CL	1	---	---	---
6/08	8:29P	419-485-4555	Peak	M2MAIlow	Pioneer OH	Montpelier OH	3	---	---	---
6/08	9:10P	419-485-4555	Off-Peak	M2MAIlow	Pioneer OH	Incoming CL	1	---	---	---

Detail for Rebecca Schmunk: 419-799-1569

Voice, continued

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airline Charges	Long Dist/ Other Chgs	Total
6/08	9:53P	419-377-7900	Off-Peak	M2MAIlow	Montpelier OH	Incoming CL	4	---	---	---
6/08	10:00P	520-820-4458	Off-Peak	M2MAIlow	Pioneer OH	Incoming CL	8	---	---	---
6/08	10:06P	800-468-4357	Off-Peak	N&W	Pioneer OH	Toll-Free CL	12	---	---	---
6/08	10:47P	419-636-3151	Off-Peak	N&W	Montpelier OH	Incoming CL	6	---	---	---
6/08	11:04P	419-485-3732	Off-Peak	M2MAIlow	Montpelier OH	Incoming CL	2	---	---	---
6/08	11:08P	419-636-3151	Off-Peak	N&W	Montpelier OH	Bryan OH	8	---	---	---
6/08	11:18P	419-485-3732	Off-Peak	M2MAIlow	Pioneer OH	Montpelier OH	4	---	---	---
6/08	11:59P	419-485-3732	Off-Peak	M2MAIlow	Montpelier OH	Montpelier OH	2	---	---	---
6/09	12:03A	419-485-3732	Off-Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
6/09	1:07A	419-485-3732	Off-Peak	M2MAIlow	Montpelier OH	Montpelier OH	3	---	---	---
6/09	6:02A	419-822-3117	Peak	PlanAllow	Montpelier OH	Delta OH	2	---	---	---
6/09	6:30A	419-822-3117	Peak	PlanAllow	Montpelier OH	Delta OH	1	---	---	---
6/09	10:18A	419-485-4555	Peak	M2MAIlow	Delta OH	Montpelier OH	6	---	---	---
6/09	11:59A	419-485-9600	Peak	PlanAllow	Delta OH	Montpelier OH	1	---	---	---
6/09	12:41P	419-485-9600	Peak	PlanAllow	Delta OH	Montpelier OH	19	---	---	---
6/09	1:43P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	3	---	---	---
6/09	2:24P	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	5	---	---	---
6/09	2:29P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	9	---	---	---
6/09	2:37P	419-485-3732	Peak	M2MAIlow	Wauseon OH	Montpelier OH	1	---	---	---
6/09	2:38P	419-485-3732	Peak	M2MAIlow	Wauseon OH	Montpelier OH	11	---	---	---
6/09	2:50P	419-485-4555	Peak	M2MAIlow	Archbold OH	Montpelier OH	1	---	---	---
6/09	4:31P	419-485-4555	Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
6/09	7:38P	419-485-4555	Peak	M2MAIlow	Montpelier OH	Incoming CL	3	---	---	---
6/09	8:07P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
6/09	8:55P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
6/09	8:56P	419-485-9600	Peak	PlanAllow	Pioneer OH	Montpelier OH	1	---	---	---
6/09	8:56P	419-485-4555	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
6/09	8:57P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
6/09	8:58P	419-485-9600	Peak	PlanAllow	Montpelier OH	Montpelier OH	1	---	---	---
6/10	12:26P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	2	---	---	---
6/10	12:30P	411-000-0000	Peak	PlanAllow	Delta OH	411Search CL	1	---	1.99	1.99
6/10	12:31P	419-445-2015	Peak	PlanAllow	Delta OH	Archbold OH	1	---	---	---
6/10	2:48P	419-445-2015	Peak	PlanAllow	Swanton OH	Archbold OH	4	---	---	---
6/10	3:01P	419-485-4555	Peak	M2MAIlow	Wauseon OH	Montpelier OH	3	---	---	---
6/10	3:20P	888-511-1077	Peak	PlanAllow	West Unity OH	Toll-Free CL	2	---	---	---
6/10	3:22P	419-445-2015	Peak	PlanAllow	West Unity OH	Archbold OH	3	---	---	---
6/10	3:40P	877-987-2782	Peak	PlanAllow	Montpelier OH	Toll-Free CL	10	---	---	---
6/10	4:26P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Incoming CL	3	---	---	---
6/10	4:28P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
6/10	4:38P	419-636-5143	Peak	PlanAllow	Pioneer OH	Bryan OH	1	---	---	---
6/10	5:44P	520-820-4458	Peak	M2MAIlow	Pioneer OH	Tucson AZ	7	---	---	---
6/10	6:25P	419-575-6912	Peak	M2MAIlow	Pioneer OH	Incoming CL	1	---	---	---
6/10	6:34P	419-575-6912	Peak	M2MAIlow	Pioneer OH	Incoming CL	7	---	---	---
6/10	6:52P	419-575-6912	Peak	M2MAIlow	Pioneer OH	Bowlinggreen OH	1	---	---	---
6/10	7:57P	419-485-9600	Peak	PlanAllow	Montpelier OH	Incoming CL	4	---	---	---

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Detail for Rebecca Schmunk: 419-799-1569

Voice, continued

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
6/10	9:44P	419-485-9600	Off-Peak	N&W	Montpelier OH	Incoming CL	1	---	---	---
6/11	9:40A	419-822-0199	Peak	PlanAllow	Pioneer OH	Delta OH	1	---	---	---
6/11	10:09A	419-822-0199	Peak	PlanAllow	Montpelier OH	Delta OH	2	---	---	---
6/11	10:11A	888-511-1077	Peak	PlanAllow	Montpelier OH	Toll-Free CL	2	---	---	---
6/11	12:18P	567-239-6246	Peak	PlanAllow	Montpelier OH	Incoming CL	2	---	---	---
6/11	2:37P	000-000-0086	Peak	PlanAllow,CallVM	Pioneer OH	Voice Mail CL	1	---	---	---
6/11	3:18P	567-239-6246	Peak	PlanAllow	Montpelier OH	Bryan OH	1	---	---	---
6/11	3:21P	419-636-5143	Peak	PlanAllow	Pioneer OH	Bryan OH	1	---	---	---
6/11	3:25P	419-636-5143	Peak	PlanAllow	Montpelier OH	Bryan OH	1	---	---	---
6/11	3:25P	419-636-3222	Peak	PlanAllow	Montpelier OH	Bryan OH	17	---	---	---
6/11	4:01P	419-485-3732	Peak	M2Mallow	Montpelier OH	Incoming CL	2	---	---	---
6/11	4:04P	419-636-3222	Peak	PlanAllow	Montpelier OH	Bryan OH	1	---	---	---
6/11	4:05P	567-239-6246	Peak	PlanAllow	Montpelier OH	Bryan OH	3	---	---	---
6/11	4:08P	419-485-3732	Peak	M2Mallow	Montpelier OH	Montpelier OH	4	---	---	---
6/11	6:12P	419-485-3732	Peak	M2Mallow	Montpelier OH	Incoming CL	2	---	---	---
6/11	8:44P	419-485-3732	Off-Peak	M2Mallow	Montpelier OH	Montpelier OH	1	---	---	---
6/12	10:24A	419-485-3732	Off-Peak	M2Mallow	Delta OH	Montpelier OH	1	---	---	---
6/12	10:26A	419-737-1411	Off-Peak	N&W	Delta OH	Pioneer OH	1	---	---	---
6/12	10:26A	419-636-5143	Off-Peak	N&W	Delta OH	Bryan OH	1	---	---	---
6/12	10:27A	567-239-6246	Off-Peak	N&W	Swanton OH	Bryan OH	1	---	---	---
6/12	10:28A	419-630-3964	Off-Peak	M2Mallow	Delta OH	Bryan OH	2	---	---	---
6/12	10:30A	419-485-3732	Off-Peak	M2Mallow	Delta OH	Montpelier OH	1	---	---	---
6/12	10:58A	567-239-6246	Off-Peak	N&W	Swanton OH	Bryan OH	1	---	---	---
6/12	10:58A	567-239-6246	Off-Peak	N&W	Delta OH	Bryan OH	1	---	---	---
6/12	10:59A	567-239-6246	Off-Peak	N&W	Delta OH	Bryan OH	1	---	---	---
6/12	11:00A	419-799-1027	Off-Peak	N&W	Swanton OH	Bryan OH	1	---	---	---
6/12	11:00A	419-636-5143	Off-Peak	N&W	Swanton OH	Bryan OH	3	---	---	---
6/12	11:31A	419-636-5143	Off-Peak	N&W	Swanton OH	Bryan OH	1	---	---	---
6/12	11:32A	567-239-6246	Off-Peak	N&W	Swanton OH	Bryan OH	1	---	---	---
6/12	11:33A	567-239-6246	Off-Peak	N&W	Swanton OH	Bryan OH	1	---	---	---
6/12	11:33A	419-799-1027	Off-Peak	N&W	Swanton OH	Incoming CL	3	---	---	---
6/12	1:20P	419-485-3732	Off-Peak	M2Mallow	Delta OH	Montpelier OH	1	---	---	---
6/12	2:51P	419-636-5143	Off-Peak	N&W	Swanton OH	Incoming CL	2	---	---	---
6/12	3:02P	419-485-3732	Off-Peak	M2Mallow	Swanton OH	Incoming CL	2	---	---	---
6/12	4:37P	888-511-1077	Off-Peak	N&W	Bryan OH	Toll-Free CL	2	---	---	---
6/12	5:45P	419-551-6348	Off-Peak	M2Mallow	Bryan OH	Incoming CL	2	---	---	---
6/12	5:47P	419-575-6162	Off-Peak	M2Mallow	Montpelier OH	Bowlinggreen OH	1	---	---	---
6/12	6:41P	727-479-9966	Off-Peak	N&W	Montpelier OH	Clearwater FL	10	---	---	---
6/12	8:49P	419-485-3732	Off-Peak	M2Mallow	Montpelier OH	Montpelier OH	1	---	---	---
6/12	8:51P	419-485-3732	Off-Peak	M2Mallow	Pioneer OH	Montpelier OH	1	---	---	---
6/12	9:39P	419-485-3732	Off-Peak	M2Mallow	Pioneer OH	Incoming CL	1	---	---	---
6/13	7:47A	419-485-9600	Off-Peak	N&W	Montpelier OH	Montpelier OH	2	---	---	---
6/13	9:17A	419-485-9600	Off-Peak	N&W	Pioneer OH	Montpelier OH	1	---	---	---
6/13	9:18A	419-553-9013	Off-Peak	N&W	Montpelier OH	Bryan OH	1	---	---	---
6/13	9:32A	419-485-4555	Off-Peak	M2Mallow	Pioneer OH	Montpelier OH	1	---	---	---

Detail for Rebecca Schmunk: 419-799-1569

Voice

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
5/05	9:00A	419-551-2889	Peak	M2MAllow	Montpelier OH	Incoming CL	4	---	---	---
5/05	9:14A	419-485-4791	Peak	PlanAllow	Pioneer OH	Incoming CL	4	---	---	---
5/05	12:11P	419-485-4791	Peak	PlanAllow	Montpelier OH	Montpelier OH	2	---	---	---
5/05	1:42P	419-485-3732	Peak	M2MAllow	Bryan OH	Incoming CL	1	---	---	---
5/05	1:52P	419-485-3732	Peak	M2MAllow	Bryan OH	Montpelier OH	1	---	---	---
5/05	2:46P	419-636-6725	Peak	PlanAllow	Bryan OH	Bryan OH	3	---	---	---
5/05	2:51P	419-485-3141	Peak	PlanAllow	Bryan OH	Montpelier OH	3	---	---	---
5/05	2:54P	419-822-3190	Peak	PlanAllow	Bryan OH	Della OH	5	---	---	---
5/05	3:00P	419-636-3118	Peak	PlanAllow	Bryan OH	Bryan OH	1	---	---	---
5/05	3:28P	419-658-2819	Peak	PlanAllow	Bryan OH	Ney OH	1	---	---	---
5/05	5:59P	419-485-3732	Peak	M2MAllow	Bryan OH	Montpelier OH	1	---	---	---
5/05	6:37P	419-485-3732	Peak	M2MAllow	Bryan OH	Incoming CL	1	---	---	---
5/05	6:38P	419-485-3732	Peak	M2MAllow	Bryan OH	Montpelier OH	1	---	---	---
5/05	6:45P	419-485-3732	Peak	M2MAllow	Bryan OH	Montpelier OH	2	---	---	---
5/05	7:07P	419-367-4335	Peak	M2MAllow	Montpelier OH	Toledo OH	2	---	---	---
5/05	7:23P	419-575-6162	Peak	M2MAllow	Montpelier OH	Bowlinggreen OH	1	---	---	---
5/06	8:18A	419-636-5143	Peak	PlanAllow	Montpelier OH	Bryan OH	1	---	---	---
5/06	9:17A	419-799-1027	Peak	PlanAllow	Bryan OH	Bryan OH	2	---	---	---
5/06	9:47A	419-485-3732	Peak	M2MAllow	Montpelier OH	Montpelier OH	1	---	---	---
5/06	9:59A	419-485-4555	Peak	M2MAllow	Pioneer OH	Montpelier OH	1	---	---	---
5/06	10:12A	800-772-1413	Peak	PlanAllow	Pioneer OH	Toll-Free CL	6	---	---	---
5/06	10:39A	419-636-5143	Peak	PlanAllow	Montpelier OH	Bryan OH	12	---	---	---
5/06	10:55A	800-772-1413	Peak	PlanAllow	Pioneer OH	Incoming CL	1	---	---	---
5/06	11:14A	419-636-5143	Peak	PlanAllow	Pioneer OH	Incoming CL	8	---	---	---
5/06	11:25A	919-619-5517	Peak	M2MAllow	Montpelier OH	Chapel Hill NC	1	---	---	---
5/06	11:32A	419-485-3732	Peak	M2MAllow	Montpelier OH	Incoming CL	2	---	---	---
5/06	12:01P	419-485-3732	Peak	M2MAllow	Pioneer OH	Incoming CL	1	---	---	---
5/06	12:29P	419-485-3732	Peak	M2MAllow	Montpelier OH	Incoming CL	4	---	---	---
5/06	1:28P	419-485-3732	Peak	M2MAllow	Montpelier OH	Montpelier OH	1	---	---	---
5/06	1:31P	419-485-3732	Peak	M2MAllow	Montpelier OH	Montpelier OH	1	---	---	---
5/06	1:32P	419-485-3732	Peak	M2MAllow	Montpelier OH	Incoming CL	5	---	---	---
5/06	1:57P	419-799-1027	Peak	PlanAllow	Pioneer OH	Incoming CL	5	---	---	---
5/06	2:17P	866-471-5503	Peak	PlanAllow	Pioneer OH	Toll-Free CL	1	---	---	---
5/06	2:22P	800-493-1625	Peak	PlanAllow	Pioneer OH	Toll-Free CL	2	---	---	---
5/06	2:56P	419-636-8011	Peak	PlanAllow	Pioneer OH	Bryan OH	5	---	---	---
5/06	3:03P	419-636-2454	Peak	PlanAllow	Montpelier OH	Bryan OH	1	---	---	---
5/06	3:38P	419-636-2454	Peak	PlanAllow	Pioneer OH	Bryan OH	2	---	---	---
5/06	4:04P	419-636-1164	Peak	PlanAllow	Pioneer OH	Bryan OH	3	---	---	---
5/06	4:18P	419-446-2501	Peak	PlanAllow	Pioneer OH	Incoming CL	1	---	---	---
5/06	4:35P	419-633-4100	Peak	PlanAllow	Pioneer OH	Incoming CL	2	---	---	---
5/06	4:36P	419-799-9051	Peak	PlanAllow	Pioneer OH	Incoming CL	3	---	---	---
5/06	5:51P	419-630-3964	Peak	M2MAllow	Pioneer OH	Bryan OH	1	---	---	---
5/06	6:31P	419-485-3732	Peak	M2MAllow	Pioneer OH	Incoming CL	2	---	---	---
5/06	7:35P	419-485-3732	Peak	M2MAllow	Pioneer OH	Montpelier OH	1	---	---	---
5/06	7:36P	419-485-3732	Peak	M2MAllow	Pioneer OH	Montpelier OH	1	---	---	---

Detail for Rebecca Schmunk: 419-799-1569

Voice, continued

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
5/06	7:37P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Incoming CL	2	---	---	---
5/06	7:52P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Incoming CL	2	---	---	---
5/06	9:41P	419-575-6162	Off-Peak	M2MAIlow	Montpelier OH	Bowlinggreen OH	1	---	---	---
5/06	9:59P	419-575-6162	Off-Peak	M2MAIlow	Pioneer OH	Incoming CL	2	---	---	---
5/07	1:13P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Incoming CL	1	---	---	---
5/07	1:31P	419-636-2454	Peak	PlanAIlow	Montpelier OH	Bryan OH	3	---	---	---
5/07	2:37P	919-619-5517	Peak	M2MAIlow	Montpelier OH	Incoming CL	8	---	---	---
5/07	5:50P	419-485-4555	Peak	M2MAIlow	Montpelier OH	Incoming CL	4	---	---	---
5/07	8:01P	888-511-1077	Peak	PlanAIlow	Montpelier OH	Toll-Free CL	3	---	---	---
5/08	8:44A	888-511-1077	Off-Peak	N&W	Montpelier OH	Toll-Free CL	3	---	---	---
5/08	11:19A	419-485-3732	Off-Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/08	11:15A	419-485-3732	Off-Peak	M2MAIlow	Swanton OH	Montpelier OH	3	---	---	---
5/08	11:31A	419-485-3732	Off-Peak	M2MAIlow	Swanton OH	Montpelier OH	2	---	---	---
5/08	12:16P	419-485-3732	Off-Peak	M2MAIlow	Swanton OH	Montpelier OH	2	---	---	---
5/08	1:20P	419-636-5143	Off-Peak	N&W	Delta OH	Bryan OH	1	---	---	---
5/08	2:17P	419-485-3732	Off-Peak	M2MAIlow	Bryan OH	Incoming CL	3	---	---	---
5/08	3:17P	419-485-3732	Off-Peak	M2MAIlow	Bryan OH	Incoming CL	5	---	---	---
5/08	4:41P	419-636-5143	Off-Peak	N&W	Bryan OH	Bryan OH	2	---	---	---
5/08	4:54P	419-485-3732	Off-Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
5/09	1:00P	419-485-4555	Off-Peak	M2MAIlow	Bryan OH	Incoming CL	3	---	---	---
5/09	1:29P	419-485-3732	Off-Peak	M2MAIlow	Bryan OH	Incoming CL	1	---	---	---
5/09	4:55P	419-485-3732	Off-Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
5/09	5:16P	419-485-3732	Off-Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
5/09	5:21P	419-485-3732	Off-Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
5/09	5:22P	419-485-9600	Off-Peak	N&W	Montpelier OH	Montpelier OH	1	---	---	---
5/09	5:41P	727-479-9966	Off-Peak	N&W	Montpelier OH	Incoming CL	19	---	---	---
5/09	6:36P	419-485-3732	Off-Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
5/09	6:37P	419-485-3732	Off-Peak	M2MAIlow	Montpelier OH	Incoming CL	1	---	---	---
5/09	6:40P	419-485-3732	Off-Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
5/09	7:26P	419-485-3732	Off-Peak	M2MAIlow	Montpelier OH	Incoming CL	1	---	---	---
5/09	7:55P	419-485-3732	Off-Peak	M2MAIlow	Bryan OH	Montpelier OH	2	---	---	---
5/09	7:57P	888-511-1077	Off-Peak	N&W	Montpelier OH	Toll-Free CL	1	---	---	---
5/09	8:21P	419-485-3732	Off-Peak	M2MAIlow	Pioneer OH	Incoming CL	2	---	---	---
5/09	8:29P	419-485-4555	Off-Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
5/10	10:06A	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	3	---	---	---
5/10	12:47P	419-485-3732	Peak	M2MAIlow	Swanton OH	Incoming CL	7	---	---	---
5/10	4:23P	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	4	---	---	---
5/10	4:30P	866-386-3071	Peak	PlanAIlow	Delta OH	Toll-Free CL	1	---	---	---
5/10	5:14P	419-485-3732	Peak	M2MAIlow	Wauseon OH	Montpelier OH	1	---	---	---
5/10	5:51P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Incoming CL	1	---	---	---
5/10	7:31P	419-630-3964	Peak	M2MAIlow	Pioneer OH	Incoming CL	5	---	---	---
5/11	7:36A	419-636-5143	Peak	PlanAIlow	Pioneer OH	Bryan OH	1	---	---	---
5/11	7:37A	888-511-1077	Peak	PlanAIlow	Montpelier OH	Toll-Free CL	1	---	---	---
5/11	10:17A	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	3	---	---	---
5/11	10:21A	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	2	---	---	---

Detail for Rebecca Schmunk: 419-799-1569

Voice, continued

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
5/11	12:00P	000-000-0086	Peak	PlanAllow,CalVM	Delta OH	Voice Mail CL	3	---	---	---
5/11	12:03P	888-511-1077	Peak	PlanAllow	Swanton OH	Toll-Free CL	3	---	---	---
5/11	12:43P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	4	---	---	---
5/11	1:05P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	2	---	---	---
5/11	2:00P	419-485-3732	Peak	M2MAIlow	Delta OH	Incoming CL	3	---	---	---
5/11	2:34P	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	3	---	---	---
5/11	4:33P	205-423-4020	Peak	PlanAllow	Pioneer OH	Birmingham AL	1	---	---	---
5/11	8:36P	731-984-7690	Peak	PlanAllow	Pioneer OH	Incoming CL	2	---	---	---
5/12	7:33A	888-511-1077	Peak	PlanAllow	Pioneer OH	Toll-Free CL	2	---	---	---
5/12	10:12A	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	3	---	---	---
5/12	12:06P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/12	12:08P	419-485-3732	Peak	M2MAIlow	Delta OH	Incoming CL	4	---	---	---
5/12	2:41P	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	4	---	---	---
5/12	2:45P	419-630-3964	Peak	M2MAIlow	Delta OH	Bryan OH	1	---	---	---
5/12	3:38P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Incoming CL	4	---	---	---
5/12	5:33P	419-551-2889	Peak	M2MAIlow	Montpelier OH	Incoming CL	3	---	---	---
5/12	5:50P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
5/12	6:04P	419-799-1027	Peak	PlanAllow	Montpelier OH	Incoming CL	2	---	---	---
5/12	7:59P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Incoming CL	3	---	---	---
5/12	8:29P	419-630-3964	Peak	M2MAIlow	Pioneer OH	Bryan OH	2	---	---	---
5/12	8:36P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Incoming CL	1	---	---	---
5/12	8:37P	419-551-2889	Peak	M2MAIlow	Pioneer OH	Bryan OH	1	---	---	---
5/13	12:27P	419-485-3732	Peak	M2MAIlow	Delta OH	Incoming CL	3	---	---	---
5/13	1:00P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	4	---	---	---
5/13	2:45P	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---
5/13	3:02P	419-737-1411	Peak	PlanAllow	Wauseon OH	Pioneer OH	1	---	---	---
5/13	3:06P	419-485-3732	Peak	M2MAIlow	Archbold OH	Montpelier OH	4	---	---	---
5/13	3:25P	419-485-3732	Peak	M2MAIlow	Bryan OH	Montpelier OH	1	---	---	---
5/13	3:25P	419-485-3732	Peak	M2MAIlow	Bryan OH	Incoming CL	2	---	---	---
5/13	3:45P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	4	---	---	---
5/13	4:27P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
5/13	4:32P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Incoming CL	2	---	---	---
5/13	7:18P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	4	---	---	---
5/13	7:40P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	2	---	---	---
5/13	7:42P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
5/13	7:43P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
5/13	7:46P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Incoming CL	1	---	---	---
5/13	7:50P	419-636-5143	Peak	PlanAllow	Montpelier OH	Bryan OH	1	---	---	---
5/13	7:53P	419-636-5143	Peak	PlanAllow	Montpelier OH	Bryan OH	1	---	---	---
5/13	8:21P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Incoming CL	2	---	---	---
5/13	8:24P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
5/13	8:27P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
5/13	8:34P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Incoming CL	1	---	---	---
5/13	9:23P	419-485-3732	Off-Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
5/13	9:24P	419-799-1027	Off-Peak	N&W	Pioneer OH	Bryan OH	1	---	---	---

Detail for Rebecca Schmunk: 419-799-1569

Voice, continued

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
5/13	9:24P	419-636-5143	Off-Peak	N&W	Montpelier OH	Bryan OH	2	---	---	---
5/13	9:26P	419-485-3732	Off-Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
5/13	9:27P	419-485-9600	Off-Peak	N&W	Pioneer OH	Montpelier OH	2	---	---	---
5/13	9:40P	419-485-3732	Off-Peak	M2MAIlow	Montpelier OH	Incoming CL	3	---	---	---
5/14	12:51P	205-423-4020	Peak	PlanAllow	Delta OH	Incoming CL	1	---	---	---
5/14	1:32P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/14	1:32P	419-485-3732	Peak	M2MAIlow	Delta OH	Incoming CL	3	---	---	---
5/14	2:01P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	3	---	---	---
5/14	2:20P	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---
5/14	2:42P	419-485-9600	Peak	PlanAllow	Swanton OH	Montpelier OH	1	---	---	---
5/14	2:43P	419-485-4555	Peak	M2MAIlow	Delta OH	Montpelier OH	2	---	---	---
5/14	2:44P	419-377-7900	Peak	M2MAIlow	Delta OH	Toledo OH	2	---	---	---
5/14	2:47P	419-485-9600	Peak	PlanAllow	Delta OH	Montpelier OH	1	---	---	---
5/14	3:23P	419-485-3732	Peak	M2MAIlow	Bryan OH	Incoming CL	2	---	---	---
5/14	4:23P	419-377-7900	Peak	M2MAIlow	Pioneer OH	Incoming CL	2	---	---	---
5/14	5:21P	419-636-5143	Peak	PlanAllow	Fremont IN	Bryan OH	5	---	---	---
5/14	5:25P	419-485-3732	Peak	M2MAIlow	Fremont IN	Montpelier OH	1	---	---	---
5/14	5:28P	419-485-3732	Peak	M2MAIlow	Fremont IN	Incoming CL	2	---	---	---
5/14	5:59P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Incoming CL	2	---	---	---
5/14	6:09P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	2	---	---	---
5/14	6:17P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Incoming CL	2	---	---	---
5/14	6:21P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Incoming CL	1	---	---	---
5/14	6:27P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
5/14	6:29P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
5/14	6:33P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	4	---	---	---
5/14	6:37P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
5/14	6:39P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Incoming CL	3	---	---	---
5/14	8:03P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
5/14	8:26P	000-000-0086	Peak	PlanAllow,CallVM	Pioneer OH	Voice Mail CL	1	---	---	---
5/14	8:46P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Incoming CL	1	---	---	---
5/15	10:37A	419-485-3732	Off-Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/15	10:38A	419-485-3732	Off-Peak	M2MAIlow	Delta OH	Montpelier OH	2	---	---	---
5/15	10:47A	419-485-3732	Off-Peak	M2MAIlow	Delta OH	Montpelier OH	4	---	---	---
5/15	2:05P	419-485-3732	Off-Peak	M2MAIlow	Delta OH	Montpelier OH	3	---	---	---
5/15	2:52P	419-485-3732	Off-Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---
5/15	3:27P	419-485-3732	Off-Peak	M2MAIlow	West Unity OH	Incoming CL	2	---	---	---
5/15	4:16P	419-485-3732	Off-Peak	M2MAIlow	Pioneer OH	Montpelier OH	2	---	---	---
5/15	4:58P	419-485-3732	Off-Peak	M2MAIlow	Montpelier OH	Montpelier OH	2	---	---	---
5/15	5:01P	419-485-3732	Off-Peak	M2MAIlow	Pioneer OH	Montpelier OH	2	---	---	---
5/15	5:07P	419-485-3732	Off-Peak	M2MAIlow	Pioneer OH	Incoming CL	3	---	---	---
5/15	5:10P	419-381-8296	Off-Peak	N&W	Pioneer OH	Toledo OH	5	---	---	---
5/15	5:15P	419-485-3732	Off-Peak	M2MAIlow	Pioneer OH	Montpelier OH	3	---	---	---
5/15	5:19P	419-485-3732	Off-Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
5/15	5:22P	419-485-3732	Off-Peak	M2MAIlow	Pioneer OH	Incoming CL	2	---	---	---
5/16	9:51A	419-636-5143	Off-Peak	N&W	Pioneer OH	Bryan OH	1	---	---	---

Detail for Rebecca Schmunk: 419-799-1569

Voice, continued

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
5/16	9:54A	419-636-5143	Off-Peak	N&W	Pioneer OH	Bryan OH	6	--	--	--
5/16	10:01A	419-636-1518	Off-Peak	N&W	Montpelier OH	Bryan OH	1	--	--	--
5/16	10:02A	419-636-1183	Off-Peak	N&W	Montpelier OH	Bryan OH	4	--	--	--
5/16	10:31A	419-485-3732	Off-Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	--	--	--
5/16	10:42A	419-485-3732	Off-Peak	M2MAIlow	Montpelier OH	Incoming CL	1	--	--	--
5/16	10:44A	419-485-3732	Off-Peak	M2MAIlow	Montpelier OH	Incoming CL	1	--	--	--
5/16	12:39P	419-485-3732	Off-Peak	M2MAIlow	Bryan OH	Montpelier OH	3	--	--	--
5/16	1:23P	419-485-3732	Off-Peak	M2MAIlow	Bryan OH	Montpelier OH	1	--	--	--
5/16	1:23P	819-619-5517	Off-Peak	M2MAIlow	Bryan OH	Chapelhill NC	1	--	--	--
5/16	1:53P	419-485-4555	Off-Peak	M2MAIlow	Pioneer OH	Montpelier OH	5	--	--	--
5/16	2:24P	919-619-5517	Off-Peak	M2MAIlow	Pioneer OH	Incoming CL	16	--	--	--
5/16	2:39P	000-000-0086	Off-Peak	N&W,CallVM	Pioneer OH	Voice Mail CL	1	--	--	--
5/16	2:40P	419-551-2889	Off-Peak	M2MAIlow	Pioneer OH	Bryan OH	5	--	--	--
5/16	2:45P	419-485-3732	Off-Peak	M2MAIlow	Montpelier OH	Montpelier OH	2	--	--	--
5/16	7:06P	419-636-5143	Off-Peak	N&W	Montpelier OH	Bryan OH	5	--	--	--
5/16	7:28P	419-485-3732	Off-Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	--	--	--
5/16	9:59P	419-485-3732	Off-Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	--	--	--
5/16	9:59P	419-553-9007	Off-Peak	N&W	Montpelier OH	Bryan OH	1	--	--	--
5/16	10:00P	419-485-3732	Off-Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	--	--	--
5/17	10:43A	419-388-3473	Peak	PlanAllow	Delta OH	Wauseon OH	1	--	--	--
5/17	11:25A	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	4	--	--	--
5/17	1:54P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	2	--	--	--
5/18	7:54A	419-485-3732	Peak	M2MAIlow	Pioneer OH	Incoming CL	2	--	--	--
5/18	2:27P	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	1	--	--	--
5/18	2:29P	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	1	--	--	--
5/18	2:33P	419-485-3732	Peak	M2MAIlow	Delta OH	Incoming CL	2	--	--	--
5/18	4:37P	888-511-1077	Peak	PlanAllow	Pioneer OH	Toll-Free CL	2	--	--	--
5/18	5:15P	419-636-5143	Peak	PlanAllow	Pioneer OH	Bryan OH	2	--	--	--
5/18	5:23P	419-636-3222	Peak	PlanAllow	Pioneer OH	Bryan OH	23	--	--	--
5/18	5:45P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	--	--	--
5/18	5:48P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Incoming CL	3	--	--	--
5/18	5:58P	419-636-5143	Peak	PlanAllow	Pioneer OH	Bryan OH	2	--	--	--
5/18	7:24P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Incoming CL	1	--	--	--
5/19	7:41A	888-511-1077	Peak	PlanAllow	Pioneer OH	Toll-Free CL	2	--	--	--
5/19	10:46A	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	3	--	--	--
5/19	2:38P	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	2	--	--	--
5/19	2:47P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	2	--	--	--
5/19	2:57P	419-636-5051	Peak	PlanAllow	Wauseon OH	Bryan OH	1	--	--	--
5/19	2:58P	419-485-3732	Peak	M2MAIlow	Wauseon OH	Montpelier OH	2	--	--	--
5/19	3:07P	888-511-1077	Peak	PlanAllow	West Unity OH	Toll-Free CL	4	--	--	--
5/19	3:14P	888-511-1077	Peak	PlanAllow	West Unity OH	Toll-Free CL	3	--	--	--
5/19	3:19P	419-485-3732	Peak	M2MAIlow	West Unity OH	Montpelier OH	1	--	--	--
5/19	3:20P	419-485-3732	Peak	M2MAIlow	West Unity OH	Montpelier OH	1	--	--	--
5/19	3:20P	419-485-3732	Peak	M2MAIlow	West Unity OH	Montpelier OH	1	--	--	--
5/19	3:21P	419-485-3732	Peak	M2MAIlow	West Unity OH	Montpelier OH	1	--	--	--

Detail for Rebecca Schmunk: 419-799-1569

Voice, continued

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
5/19	3:22P	419-485-3732	Peak	M2MAIlow	West Unity OH	Incoming CL	7	---	---	---
5/19	3:30P	419-575-6162	Peak	M2MAIlow	Pioneer OH	Bowlinggren OH	1	---	---	---
5/19	3:32P	419-575-6162	Peak	M2MAIlow	Pioneer OH	Incoming CL	3	---	---	---
5/19	3:34P	000-000-0086	Peak	PlanAllow,CalIVM	Montpelier OH	Voice Mail CL	1	---	---	---
5/19	3:57P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
5/19	4:33P	800-362-2764	Peak	PlanAllow	Montpelier OH	Toll-Free CL	11	---	---	---
5/19	7:05P	419-485-3732	Peak	M2MAIlow	Bryan OH	Montpelier OH	2	---	---	---
5/19	7:37P	419-485-3732	Peak	M2MAIlow	Bryan OH	Montpelier OH	4	---	---	---
5/19	7:52P	000-000-0086	Peak	PlanAllow,CalIVM	Bryan OH	Voice Mail CL	1	---	---	---
5/20	9:34A	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	2	---	---	---
5/20	10:07A	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	2	---	---	---
5/20	10:33A	419-485-3732	Peak	M2MAIlow	Delta OH	Incoming CL	5	---	---	---
5/20	10:38A	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	2	---	---	---
5/20	10:46A	419-485-3732	Peak	M2MAIlow	Swanton OH	Incoming CL	2	---	---	---
5/20	10:54A	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	6	---	---	---
5/20	11:05A	419-485-3732	Peak	M2MAIlow	Delta OH	Incoming CL	1	---	---	---
5/20	11:15A	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/20	11:37A	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/20	12:20P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/20	12:20P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/20	12:33P	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---
5/20	12:33P	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---
5/20	12:34P	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---
5/20	12:34P	419-485-4555	Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---
5/20	12:55P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/20	12:55P	419-485-4555	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/20	12:56P	419-485-4555	Peak	M2MAIlow	Delta OH	Incoming CL	3	---	---	---
5/20	1:03P	419-485-3732	Peak	M2MAIlow	Swanton OH	Incoming CL	2	---	---	---
5/20	1:58P	419-636-3222	Peak	PlanAllow	Delta OH	Bryan OH	5	---	---	---
5/20	2:42P	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---
5/20	2:47P	419-485-3732	Peak	M2MAIlow	Delta OH	Incoming CL	2	---	---	---
5/20	2:48P	419-485-3732	Peak	M2MAIlow	Swanton OH	Incoming CL	1	---	---	---
5/20	2:50P	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	2	---	---	---
5/20	2:59P	419-636-2454	Peak	PlanAllow	Wauson OH	Bryan OH	2	---	---	---
5/20	3:12P	419-485-9600	Peak	PlanAllow	West Unity OH	Incoming CL	1	---	---	---
5/20	6:07P	419-485-4555	Peak	M2MAIlow	Bryan OH	Incoming CL	3	---	---	---
5/20	6:37P	419-485-3732	Peak	M2MAIlow	Bryan OH	Montpelier OH	4	---	---	---
5/20	6:54P	419-485-3732	Peak	M2MAIlow	Bryan OH	Montpelier OH	1	---	---	---
5/20	6:56P	419-485-3732	Peak	M2MAIlow	Bryan OH	Montpelier OH	1	---	---	---
5/20	6:58P	419-485-3732	Peak	M2MAIlow	Bryan OH	Montpelier OH	1	---	---	---
5/20	7:02P	419-485-3732	Peak	M2MAIlow	Bryan OH	Incoming CL	2	---	---	---
5/20	7:18P	419-485-3732	Peak	M2MAIlow	Bryan OH	Montpelier OH	1	---	---	---
5/20	7:20P	419-485-3732	Peak	M2MAIlow	Bryan OH	Montpelier OH	1	---	---	---
5/20	7:23P	419-485-3732	Peak	M2MAIlow	Bryan OH	Montpelier OH	1	---	---	---
5/20	7:26P	419-485-9600	Peak	PlanAllow	Bryan OH	Incoming CL	1	---	---	---

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Detail for Rebecca Schmunk: 419-799-1569

Voice, continued

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
5/20	7:34P	419-485-3732	Peak	M2MAIlow	Bryan OH	Montpelier OH	12	---	---	---
5/20	7:45P	419-485-3732	Peak	M2MAIlow	Bryan OH	Montpelier OH	1	---	---	---
5/20	7:46P	419-485-3732	Peak	M2MAIlow	Bryan OH	Incoming CL	3	---	---	---
5/20	7:50P	419-485-3732	Peak	M2MAIlow	Bryan OH	Montpelier OH	1	---	---	---
5/20	7:51P	419-485-3732	Peak	M2MAIlow	Bryan OH	Incoming CL	18	---	---	---
5/21	10:38A	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/21	12:09P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/21	12:53P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/21	1:37P	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	5	---	---	---
5/21	2:43P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/21	3:50P	419-551-2889	Peak	M2MAIlow	Pioneer OH	Incoming CL	1	---	---	---
5/22	11:48A	419-636-5143	Off-Peak	N&W	Swanton OH	Bryan OH	4	---	---	---
5/22	1:01P	419-485-3732	Off-Peak	M2MAIlow	Swanton OH	Incoming CL	5	---	---	---
5/22	1:06P	419-636-5143	Off-Peak	N&W	Swanton OH	Bryan OH	3	---	---	---
5/22	1:20P	419-485-3732	Off-Peak	M2MAIlow	Delta OH	Montpelier OH	3	---	---	---
5/22	1:40P	419-799-8051	Off-Peak	N&W	Delta OH	Bryan OH	2	---	---	---
5/22	2:53P	419-485-3732	Off-Peak	M2MAIlow	Swanton OH	Montpelier OH	2	---	---	---
5/22	2:55P	419-636-5143	Off-Peak	N&W	Swanton OH	Bryan OH	2	---	---	---
5/22	3:09P	419-485-9600	Off-Peak	N&W	Wauseon OH	Montpelier OH	5	---	---	---
5/22	3:24P	888-511-1077	Off-Peak	N&W	Archbold OH	Toll-Free CL	4	---	---	---
5/22	3:39P	419-485-3732	Off-Peak	M2MAIlow	West Unity OH	Incoming CL	2	---	---	---
5/23	10:45A	419-636-5143	Off-Peak	N&W	Angola IN	Incoming CL	1	---	---	---
5/23	10:53A	419-636-5143	Off-Peak	N&W	Angola IN	Bryan OH	2	---	---	---
5/23	10:55A	419-485-3732	Off-Peak	M2MAIlow	Angola IN	Montpelier OH	2	---	---	---
5/23	11:13A	419-485-3732	Off-Peak	M2MAIlow	Angola IN	Montpelier OH	1	---	---	---
5/23	11:28A	419-485-3732	Off-Peak	M2MAIlow	Angola IN	Montpelier OH	4	---	---	---
5/23	12:17P	419-485-3732	Off-Peak	M2MAIlow	Montpelier OH	Incoming CL	3	---	---	---
5/23	12:20P	727-479-9966	Off-Peak	N&W,CallWait	Montpelier OH	Incoming CL	3	---	---	---
5/23	12:22P	419-485-3732	Off-Peak	M2MAIlow	Montpelier OH	Montpelier OH	2	---	---	---
5/23	12:24P	419-485-3732	Off-Peak	M2MAIlow	Montpelier OH	Montpelier OH	2	---	---	---
5/23	1:09P	727-479-9966	Off-Peak	N&W	Pioneer OH	Clearwater FL	1	---	---	---
5/23	1:10P	727-479-9966	Off-Peak	N&W	Montpelier OH	Incoming CL	5	---	---	---
5/23	1:15P	419-485-3732	Off-Peak	M2MAIlow	Montpelier OH	Montpelier OH	4	---	---	---
5/23	2:16P	419-485-3732	Off-Peak	M2MAIlow	Pioneer OH	Incoming CL	4	---	---	---
5/23	2:20P	419-485-3732	Off-Peak	M2MAIlow	Pioneer OH	Incoming CL	1	---	---	---
5/23	3:25P	419-485-3732	Off-Peak	M2MAIlow	Pioneer OH	Incoming CL	1	---	---	---
5/23	6:57P	419-551-1384	Off-Peak	M2MAIlow	Montpelier OH	Bryan OH	1	---	---	---
5/24	10:28A	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/24	10:30A	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/24	10:39A	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/24	10:41A	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/24	12:47P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	2	---	---	---
5/24	3:18P	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	3	---	---	---
5/24	4:28P	000-000-0086	Peak	PlanAllow,CallVM	Wauseon OH	Voice Mail CL	2	---	---	---
5/24	4:38P	419-485-3732	Peak	M2MAIlow	Wauseon OH	Montpelier OH	3	---	---	---

Detail for Rebecca Schmunk: 419-799-1569

Voice, continued

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
5/24	4:42P	888-511-1077	Peak	PlanAllow	Wauseon OH	Toll-Free CL	3	---	---	---
5/24	4:50P	419-551-6348	Peak	M2MAIlow	Archbold OH	Incoming CL	7	---	---	---
5/24	4:57P	419-485-3732	Peak	M2MAIlow	West Unity OH	Montpelier OH	6	---	---	---
5/24	5:13P	820-662-1492	Peak	PlanAllow	Montpelier OH	Incoming CL	1	---	---	---
5/24	7:33P	419-551-6348	Peak	M2MAIlow	Pioneer OH	Incoming CL	1	---	---	---
5/24	8:01P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
5/25	10:30A	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	3	---	---	---
5/25	2:32P	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---
5/25	2:51P	727-479-9966	Peak	PlanAllow	Wauseon OH	Clearwater FL	5	---	---	---
5/25	2:56P	888-511-1077	Peak	PlanAllow	Wauseon OH	Toll-Free CL	1	---	---	---
5/25	3:00P	419-485-3732	Peak	M2MAIlow	Archbold OH	Incoming CL	5	---	---	---
5/25	3:19P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Incoming CL	1	---	---	---
5/25	3:26P	727-479-9966	Peak	PlanAllow	Montpelier OH	Incoming CL	2	---	---	---
5/25	3:44P	877-987-2782	Peak	PlanAllow	Montpelier OH	Toll-Free CL	5	---	---	---
5/25	3:56P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
5/25	4:01P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Incoming CL	1	---	---	---
5/25	4:22P	419-551-6348	Peak	M2MAIlow	Pioneer OH	Bryan OH	19	---	---	---
5/25	6:54P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
5/25	7:15P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
5/25	7:16P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
5/25	7:19P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
5/25	7:21P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Incoming CL	1	---	---	---
5/25	7:51P	419-636-5143	Peak	PlanAllow	Montpelier OH	Bryan OH	5	---	---	---
5/25	7:55P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
5/25	8:01P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
5/25	8:04P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
5/26	7:37A	888-511-1077	Peak	PlanAllow	Montpelier OH	Toll-Free CL	2	---	---	---
5/26	10:13A	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/26	10:38A	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	2	---	---	---
5/26	12:36P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/26	12:50P	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---
5/26	1:09P	866-691-3568	Peak	PlanAllow	Delta OH	Incoming CL	1	---	---	---
5/26	1:10P	866-691-3568	Peak	PlanAllow	Delta OH	Incoming CL	1	---	---	---
5/26	3:15P	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---
5/26	3:20P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	2	---	---	---
5/26	3:48P	419-485-3732	Peak	M2MAIlow	West Unity OH	Montpelier OH	3	---	---	---
5/26	3:51P	419-636-2454	Peak	PlanAllow	West Unity OH	Bryan OH	2	---	---	---
5/26	3:52P	419-636-3222	Peak	PlanAllow	West Unity OH	Bryan OH	2	---	---	---
5/26	5:15P	419-636-3222	Peak	PlanAllow	Pioneer OH	Bryan OH	1	---	---	---
5/26	5:17P	419-551-6348	Peak	M2MAIlow	Montpelier OH	Bryan OH	2	---	---	---
5/26	5:26P	419-551-6348	Peak	M2MAIlow	Montpelier OH	Incoming CL	2	---	---	---
5/26	5:27P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	2	---	---	---
5/26	5:29P	419-636-3222	Peak	PlanAllow	Edgerton OH	Incoming CL	18	---	---	---
5/26	7:33P	419-485-3732	Peak	M2MAIlow	Bryan OH	Montpelier OH	1	---	---	---
5/26	8:14P	419-485-3732	Peak	M2MAIlow	Bryan OH	Montpelier OH	4	---	---	---

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Detail for Rebecca Schmunk: 419-799-1569

Voice, continued

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
5/27	8:06A	888-511-1077	Peak	PlanAllow	Archbold OH	Toll-Free CL	3	---	---	---
5/27	11:58A	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	5	---	---	---
5/27	2:47P	419-485-3732	Peak	M2MAIlow	Wauseon OH	Montpelier OH	3	---	---	---
5/27	3:00P	419-485-4555	Peak	M2MAIlow	Archbold OH	Montpelier OH	1	---	---	---
5/27	3:03P	419-769-8866	Peak	PlanAllow	West Unity OH	Defiance OH	1	---	---	---
5/27	3:15P	727-478-9966	Peak	PlanAllow	Pioneer OH	Clearwater FL	1	---	---	---
5/27	6:28P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
5/27	8:03P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
5/27	8:03P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
5/28	10:49A	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/28	10:49A	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---
5/28	10:49A	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---
5/28	10:50A	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	4	---	---	---
5/28	10:54A	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---
5/28	10:56A	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---
5/28	10:57A	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---
5/28	11:02A	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---
5/28	11:46A	419-485-3732	Peak	M2MAIlow	Delta OH	Incoming CL	7	---	---	---
5/28	2:10P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/28	2:14P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/28	2:15P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/28	2:32P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/28	2:32P	419-485-4555	Peak	M2MAIlow	Delta OH	Montpelier OH	3	---	---	---
5/28	4:09P	419-485-3732	Peak	M2MAIlow	Wauseon OH	Montpelier OH	1	---	---	---
5/28	4:48P	419-485-3732	Peak	M2MAIlow	Wauseon OH	Montpelier OH	1	---	---	---
5/28	4:49P	419-485-3732	Peak	M2MAIlow	Wauseon OH	Montpelier OH	1	---	---	---
5/28	4:50P	419-485-3732	Peak	M2MAIlow	Wauseon OH	Montpelier OH	1	---	---	---
5/28	4:51P	419-575-6162	Peak	M2MAIlow	Wauseon OH	Bowlinggran OH	1	---	---	---
5/28	4:52P	419-485-3732	Peak	M2MAIlow	Wauseon OH	Montpelier OH	2	---	---	---
5/28	5:23P	419-485-3732	Peak	M2MAIlow	Stryker OH	Montpelier OH	1	---	---	---
5/28	6:05P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
5/29	10:02A	419-822-3117	Off-Peak	N&W	Delta OH	Delta OH	1	---	---	---
5/29	11:58A	419-485-3732	Off-Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---
5/29	12:30P	419-485-3732	Off-Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---
5/29	12:30P	419-485-3732	Off-Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---
5/29	1:10P	419-485-3732	Off-Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/29	1:40P	419-485-3732	Off-Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/29	2:14P	419-485-3732	Off-Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
5/29	2:29P	419-485-9600	Off-Peak	N&W	Delta OH	Incoming CL	4	---	---	---
5/29	5:20P	419-485-3732	Off-Peak	M2MAIlow	Archbold OH	Incoming CL	2	---	---	---
5/29	5:57P	419-485-3732	Off-Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
5/29	6:22P	419-485-3732	Off-Peak	M2MAIlow	Montpelier OH	Incoming CL	1	---	---	---
5/29	6:30P	419-485-3732	Off-Peak	M2MAIlow	Montpelier OH	Incoming CL	1	---	---	---
5/29	6:30P	419-485-3732	Off-Peak	M2MAIlow	Montpelier OH	Montpelier OH	2	---	---	---
5/30	10:31A	419-636-5143	Off-Peak	N&W	Pioneer OH	Bryan OH	4	---	---	---

Detail for Rebecca Schmunk: 419-799-1569

Voice, continued

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
5/30	2:00P	419-485-4555	Off-Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
5/30	2:01P	419-485-3732	Off-Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
5/30	3:54P	419-636-5143	Off-Peak	N&W	Pioneer OH	Bryan OH	2	---	---	---
5/30	4:39P	419-485-3732	Off-Peak	M2MAIlow	Pioneer OH	Montpelier OH	3	---	---	---
5/30	4:47P	419-799-1027	Off-Peak	N&W	Pioneer OH	Incoming CL	1	---	---	---
5/30	7:18P	419-575-6162	Off-Peak	M2MAIlow	Montpelier OH	Bowlinggren OH	2	---	---	---
5/30	7:22P	419-485-9600	Off-Peak	N&W	Pioneer OH	Montpelier OH	1	---	---	---
5/30	7:38P	419-485-9600	Off-Peak	N&W	Pioneer OH	Montpelier OH	1	---	---	---
5/30	7:39P	419-551-1384	Off-Peak	M2MAIlow	Pioneer OH	Bryan OH	1	---	---	---
5/30	8:03P	419-575-6912	Off-Peak	M2MAIlow	Montpelier OH	Bowlinggren OH	1	---	---	---
5/30	8:04P	419-575-6162	Off-Peak	M2MAIlow	Montpelier OH	Bowlinggren OH	1	---	---	---
5/30	8:05P	000-000-0086	Off-Peak	N&W,CalIWM	Montpelier OH	Voice Mail CL	1	---	---	---
5/30	11:01P	419-551-1384	Off-Peak	M2MAIlow	Pioneer OH	Bryan OH	1	---	---	---
5/31	9:49A	000-000-0086	Peak	PlanAllow,CalIWM	Pioneer OH	Voice Mail CL	1	---	---	---
5/31	9:51A	419-575-6912	Peak	M2MAIlow	Pioneer OH	Bowlinggren OH	1	---	---	---
5/31	9:58A	419-575-6912	Peak	M2MAIlow	Pioneer OH	Bowlinggren OH	1	---	---	---
5/31	8:39P	419-636-3222	Peak	PlanAllow	Pioneer OH	Bryan OH	1	---	---	---
6/01	10:27A	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---
6/01	11:03A	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
6/01	11:19A	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	2	---	---	---
6/01	12:58P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
6/01	2:15P	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---
6/01	3:07P	000-000-0086	Peak	PlanAllow,CalIWM	Delta OH	Voice Mail CL	2	---	---	---
6/01	3:45P	419-485-9600	Peak	PlanAllow	Swanton OH	Montpelier OH	1	---	---	---
6/01	3:46P	000-000-0086	Peak	PlanAllow,CalIWM	Swanton OH	Voice Mail CL	2	---	---	---
6/01	3:48P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
6/01	4:03P	727-479-9966	Peak	PlanAllow	Archbold OH	Cleanwater FL	2	---	---	---
6/01	4:38P	419-636-5143	Peak	PlanAllow	Montpelier OH	Bryan OH	3	---	---	---
6/01	4:51P	419-636-5143	Peak	PlanAllow	Pioneer OH	Incoming CL	5	---	---	---
6/01	5:00P	419-445-2015	Peak	PlanAllow	Pioneer OH	Archbold OH	3	---	---	---
6/01	5:45P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
6/01	5:51P	419-636-5021	Peak	PlanAllow	Montpelier OH	Bryan OH	2	---	---	---
6/01	6:10P	419-636-3222	Peak	PlanAllow	Bryan OH	Bryan OH	29	---	---	---
6/01	6:38P	419-799-1027	Peak	PlanAllow	Bryan OH	Bryan OH	2	---	---	---
6/01	6:40P	419-485-9600	Peak	PlanAllow	Bryan OH	Montpelier OH	5	---	---	---
6/01	7:15P	866-386-3071	Peak	PlanAllow	Bryan OH	Toll-Free CL	1	---	---	---
6/01	8:19P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	2	---	---	---
6/01	8:26P	419-485-9600	Peak	PlanAllow	Montpelier OH	Montpelier OH	1	---	---	---
6/01	8:44P	419-799-9051	Peak	PlanAllow	Montpelier OH	Incoming CL	2	---	---	---
6/02	11:28A	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
6/02	12:16P	419-485-3732	Peak	M2MAIlow	Delta OH	Incoming CL	2	---	---	---
6/02	12:17P	419-636-8104	Peak	PlanAllow	Delta OH	Bryan OH	2	---	---	---
6/02	12:52P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
6/02	1:08P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	2	---	---	---
6/02	1:43P	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---

Detail for Rebecca Schmunk: 419-799-1569

Voice, continued

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
6/02	2:03P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
6/02	2:55P	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	1	---	---	---
6/02	2:57P	419-485-4555	Peak	M2MAIlow	Swanton OH	Montpelier OH	4	---	---	---
6/02	3:02P	419-636-5143	Peak	PlanAIlow	Delta OH	Bryan OH	4	---	---	---
6/02	3:06P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
6/02	3:06P	419-485-9600	Peak	PlanAIlow	Wauseon OH	Montpelier OH	2	---	---	---
6/02	3:08P	419-485-9600	Peak	PlanAIlow	Wauseon OH	Montpelier OH	1	---	---	---
6/02	3:24P	866-386-3071	Peak	PlanAIlow	West Unity OH	Toll-Free CL	1	---	---	---
6/02	3:25P	419-636-5143	Peak	PlanAIlow	Archbold OH	Bryan OH	1	---	---	---
6/02	3:41P	419-330-9257	Peak	M2MAIlow	Pioneer OH	Incoming CL	2	---	---	---
6/02	3:42P	419-485-9600	Peak	PlanAIlow	Bryan OH	Montpelier OH	1	---	---	---
6/02	3:49P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Incoming CL	2	---	---	---
6/02	4:01P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
6/02	4:01P	419-485-3732	Peak	M2MAIlow	Pioneer OH	Montpelier OH	1	---	---	---
6/02	4:02P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
6/02	4:04P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
6/02	4:19P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	2	---	---	---
6/02	6:25P	419-485-3732	Peak	M2MAIlow	Bryan OH	Montpelier OH	1	---	---	---
6/02	6:50P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	1	---	---	---
6/02	8:51P	419-485-9600	Peak	PlanAIlow	Montpelier OH	Montpelier OH	1	---	---	---
6/03	9:34A	419-636-3222	Peak	PlanAIlow	Swanton OH	Bryan OH	1	---	---	---
6/03	9:35A	419-636-3222	Peak	PlanAIlow	Swanton OH	Bryan OH	2	---	---	---
6/03	9:46A	419-636-2648	Peak	PlanAIlow	Delta OH	Bryan OH	8	---	---	---
6/03	10:58A	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	1	---	---	---
6/03	11:46A	419-485-3732	Peak	M2MAIlow	Swanton OH	Montpelier OH	6	---	---	---
6/03	2:55P	419-485-3732	Peak	M2MAIlow	Delta OH	Montpelier OH	2	---	---	---
6/03	2:58P	888-511-1077	Peak	PlanAIlow	Delta OH	Toll-Free CL	2	---	---	---
6/03	4:38P	877-987-2782	Peak	PlanAIlow	Pioneer OH	Toll-Free CL	7	---	---	---
6/03	4:45P	000-000-0086	Peak	PlanAIlow,CallVM	Montpelier OH	Voice Mail CL	1	---	---	---
6/03	4:45P	877-987-2782	Peak	PlanAIlow	Montpelier OH	Toll-Free CL	14	---	---	---
6/03	5:02P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	2	---	---	---
6/03	5:27P	419-636-3222	Peak	PlanAIlow	Bryan OH	Bryan OH	1	---	---	---
6/03	7:04P	419-485-3732	Peak	M2MAIlow	Bryan OH	Montpelier OH	1	---	---	---
6/03	8:21P	419-485-3732	Peak	M2MAIlow	Montpelier OH	Montpelier OH	2	---	---	---
6/04	10:29A	419-636-5021	Peak	PlanAIlow	Pioneer OH	Bryan OH	2	---	---	---
6/04	10:33A	877-899-8980	Peak	PlanAIlow	Pioneer OH	Toll-Free CL	2	---	---	---
6/04	10:54A	866-875-3776	Peak	PlanAIlow	Montpelier OH	Toll-Free CL	2	---	---	---
6/04	10:58A	877-597-4575	Peak	PlanAIlow	Montpelier OH	Toll-Free CL	9	---	---	---
6/04	11:08A	888-511-1077	Peak	PlanAIlow	Pioneer OH	Toll-Free CL	3	---	---	---
6/04	3:14P	419-822-3117	Peak	PlanAIlow	Montpelier OH	Incoming CL	2	---	---	---

Anna

09-1044-WW-SIR

Montpelier

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