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PUCO

Paul / Lois Brown  
2211 Westwind Drive  
Sandusky, Ohio 44870  
July 25, 2010

PUCO  
Alan R. Schriber  
180 E. Broad St.  
Columbus, Ohio  
43215

Dear Sir:

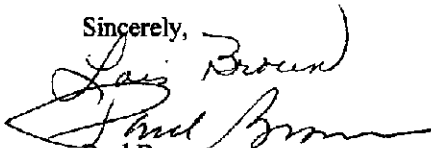
The absence of PUCO representation this past Friday was not appreciated. We believed, given the ample notice, there could have been someone able to be present and give some much needed information to the all-electric homeowners. There seemed to be voids in background, operation, functions, and actions taken by PUCO. It would have helped to have you there to better inform us.

It is our understanding, the past 30 or so years, records have shown discounts have been given to these home owners, be it as a "promise" and/or, "marketing practices" and/or "verbal agreement", honored by you. Our question now is, why are they being discontinued? What or who, has made these kind of decisions? Is this a case that you are being pressured to drop them for some favors to someone else? Are you in accordance they are no longer needed? Is every member savvy in marketing practices? It would have helped to know some background of PUCO other than "being appointed by the Governor".

We have to question the impact this has on trying to sell a home in the future. The economy is not good for starters, but these high rates will certainly make it next to impossible for movement of all electric property.

Thank you for taking the time to read this letter. We are in hopes there will be some satisfactory outcomes in favor of maintaining reasonable rates for years to come. If you find time for a meeting open to us, it would be nice to be kept informed.

Sincerely,

  
Paul Brown  
Lois Brown

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