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BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

WILLIAM TULLOS,

Complainant,

v.

SPRINT TELEPHONE,

Respondent.

Case No. 00-1020-TP-CSS

ANSWER OF RESPONDENT UNITED TELEPHONE
COMPANY OF OHIO, d/b/a SPRINT

Now comes United Telephone Company of Ohio d/b/a Sprint ("Sprint"), and for its answer to the complaint herein states and avers as follows:

1. Sprint lacks sufficient information to form a belief as to the truth or the falsity of each and every allegation contained in paragraph 1 of the complaint except that it admits that Mr. Tullos called Sprint on or about 6:00 p.m. on May 27, 2000 to report problems with his telephone service.
2. Sprint admits that it completed repair for Mr. Tullos on May 30, 2000.
3. Sprint affirmatively avers that it provided Mr. Tullos with credits in excess of those required by the Minimum Telephone Service Standards.
4. Sprint lacks sufficient information to form a belief as to the truth or the falsity of the allegations contained in the second paragraph of the complaint, except that it admits that Mr. Tullos may have spoken with a service representative outside the state of Ohio.

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5. Sprint lacks sufficient information to form a belief as to the truth or the falsity of the allegations contained in the third paragraph of the complaint except that it admits that Mr. Tullos may have spoken with a Sprint service representative located outside the state of Ohio in connection with the alleged second interruption of service.

FIRST AFFIRMATIVE DEFENSE

6. To the extent that the complaint is properly interpreted to allege that a failure to provide adequate service results from having a customer speak with a service representative outside the state of Ohio, the complaint fails to state reasonable grounds for complaint.

WHEREFORE, Sprint prays that the complaint be dismissed with prejudice.

Respectfully submitted,



Joseph R. Stewart (Ohio Reg. No. 0028763)

Trial Attorney

Sprint

50 W. Broad Street, Suite 3600


Columbus, OH 43215

Phone: (614) 220-8625

Fax: (614) 224-3902

CERTIFICATE OF SERVICE

This is to certify that a copy of the foregoing Answer of Respondent United Telephone Company d/b/a Sprint was sent via U.S. Mail, with adequate postage affixed thereto, to: William Tullos, 12207 N. Old 3C Rd., Sunbury, OH 43074, on this 6th day of July, 2000.



Joseph R. Stewart