

FILE

Wright, Mariruth

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, July 13, 2010 8:25 AM
To: Docketing
Subject: Docketing
Attachments: 160592.html

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 7/13/2010

Re: Elaine Courtney
7300 Arbor Glenn Pl

Mentor, OH 44060

Docketing Case No.:
09-1044-WW-AIR

Notes:

Please docket the attached in the case number above.

PUCO

RECEIVED-DOCKETING DIV
2010 JUL 13 PM 12:58

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Date Processed 07/13/10
MNT
technician

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 54258
Sent: 7/10/2010 2:16:18 PM
Message:
WEB ID: 54258 AT:07-10-2010 at 02:16 PM

TYPE: complaint

NAME: Ms. Elaine Courtney

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 7300 Arbor Glenn Pl.
- Concord , Ohio 44060
- USA

PHONE INFORMATION:

- Home: (440) 350-1626
- Alternative: (440) 487-8062
- Fax: *(no fax number provided?)*

E-MAIL: ecourtney2101@roadrunner.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Aqua Ohio
- Name on account: Elaine Courtney
- Service address: 7300 Arbor Glenn Pl.
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

Unable to attend Tuesdays meeting at the Mentor Library. I think
that a 19% increase is way out of line.