

**Public Utilities  
Commission**

Ted Strickland, Governor  
Alan R. Schriber, Chairman

**Commissioners**

Valerie A. Lemmie  
Paul A. Centolella  
Cheryl Roberto  
Steven D. Lesser

July 12, 2010

Michael Hutchinson  
Manager of Operations  
Gateway Warehouses, Inc.  
7800 Grant Avenue  
Cuyahoga Heights, Oh 44105

Case No: 10-909-TP-CSS

Dear Mr. Hutchinson:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against LDMI Telecommunications, Inc. dba Cavalier Telephone. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,



Renee J. Jenkins, Secretary

Betty McCauley, Acting Secretary

Mariruth Wright, Acting Secretary

Enclosure  
RJJ/dh

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