July 1, 2010

Reneé J. Jenkins, Secretary
Public Utilities Commission of Ohio
180 East Broad Street, 13th Floor
Columbus, Ohio 43215-3793
Re: Vondelise Jones v. AT\&T Ohio
Case No. 09-1020-TP-CSS
Dear Ms. Jenkins:
Pursuant to Attorney Examiner Jim Lynn's directive on the record during the hearing in this matter (see page 59 of the transcript), I am re-filing the testimony of AT\&T Ohio witness Ms. Kathleen Gentile-Klein as a public document. The exhibit, which now includes all of the complainant's bills, has been marked as Exhibit 1A. The corrections that Ms. Gentile-Klein made to her testimony on page 5 at the start of the hearing have also been reflected in this document. In addition, AT\&T Ohio withdraws its Motion for a Protective Order relative to the previously filed confidential documents.

Thank you for your courtesy and assistance in this matter. Please contact me if you have any questions.

Very truly yours,
/s/ Mary Ryan Fenlon

AT\&T Ex. 1A

BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO

Vondelise Jones,

Complainant,
v.

AT\&T Ohio,
Respondent.

Case No. 09-1020-TP-CSS

TESTIMONY
OF
KATHLEEN M. GENTILE-KLEIN

Filed on behalf of Respondent
AT\&T OHIO

By: /s/ Mary Ryan Fenlon
Mary Ryan Fenlon

Its Attorney
150 East Gay Street, Room 4A
Columbus, OH 43215
(614) 223-3302

# Testimony in Case 09-1020-TP-CSS Kathleen Gentile-Klein 

1. Q. Please state your name and business address?
A. My name is Kathleen Gentile-Klein and my business address is 45 Erieview Plaza, Cleveland, Ohio.
2. Q. By whom are you employed and what is your position?
A. I am employed by AT\&T Ohio. My position is Area Manager - Regulatory Relations.
3. Q. For how long have you been employed in the telephone industry?
A. I have been employed in the telephone industry for 31 years.
4. Q. Would you briefly review your AT\&T experience?
A. During my employment at $A T \& T$, I have worked in several departments of the Company, such as the Legal Department, Network Services and the Regulatory Department. I have spent the last 15 years working in the Regulatory Department handling Boundary Changes, Customer Complaints, and Service Quality Issues.
5. Q. Would you explain the responsibilities of your present position as Area Manager in the Regulatory Department?
A. I am responsible for processing customer complaints referred to AT\&T Ohio mainly from the Public Utilities Commission of Ohio (PUCO) and from the Ohio's Consumers' Counsel (OCC). This involves working directly with our Executive Appeals organization that provides the necessary responses on complaints filed by our customers with the PUCO and OCC. This work requires me to be familiar with the rules and regulations of the PUCO and AT\&T's Ohio's tariffs.
6. Q. Are you familiar with the complaint filed by Vondelise Jones in this case?
A. Yes
7. Q. Please explain:
A. I have investigated the customer's account and have determined the following. Ms. Vondelise Jones combined her wireless service account number 330-631-7780 with her landline service, account number 330-773-3890-473-9, which first became evident on the October, 2005 billing statement. This is a common practice called a "Combined Billing" statement wherein charges for the local, long distance and wireless services are combined on one billing statement. Ms. Jones was combined under account number, 330-773-3890-473-9. Ms. Jones paid this Combined Bill beginning with the October, 2005 bill until the May, 2008 bill. In May, 2008 Ms. Jones started making partial payments to the combined account. Ms. Jones continued to make partial payments which for the most part only covered local and some long distance service charges. The wireless charges went unpaid for several months. Accordingly, a Bill Separation notice was sent on October 20, 2008. Bill Separation happens when past due charges, such as the wireless charges, become unpaid after several months. If account holders do not respond to collection efforts, the Company has the ability to systematically remove the delinquent past due charges from the live account, issue a final bill, on the separated unpaid charges, and promptly refers the final account to an outside collection agency or attorney. On October $25^{\text {th }}, 2008$ the past due charges of $\$ 481.10$ were separated off of the Combined Billing statement account number 330-773-3890-473-9 and placed on the final bill with a new account number of 330-773-3890-474-7. The final bill was then referred to Bay Area Credit Service LLC for further collection action on December 8, 2008.
8. Q. Please explain in greater detail how the Combined Billing process works.
A. For purposes in this case, I have collected the relevant billing statements for both the local and wireless accounts and account Notes to illustrate the customer's billing history. AT\&T Ohio Attachment A includes the AT\&T October, 2005 Combined Billing statement showing that the wireless account was

## Testimony in Case 09-1020-TP-CSS Kathleen Gentile-Klein

established and added to the local service bill. Attachment A also includes an example of how Ms. Jones still received a wireless bill each month, but that the charges on those bills would reflect a paid status, because those wireless charges were transferred onto the local service bill.
9. Q. Please identify and explain AT\&T Ohio Attachment B.
A. AT\&T Ohio Attachment B is the AT\&T November, 2005 Combined Billing statement showing that the charges incurred on the October, 2005 statement in the amount of $\$ 247.99$ were paid in full. Attachment 1 is the October, 2005 wireless statement. The wireless charges from the wireless statement (see asterisk*) are displayed on Ms. Jones's landline bill and are combined in the total amount due.
10. Q. Please identify and explain AT\&T Ohio Attachment C.
A. Attachment C is the October, 2006 Combined Billing statement showing that the customer continued to have Combined Billing with local and wireless services. Attachment 2 is the September, 2006 wireless statement. The wireless charges (see asterisk *) are displayed on Ms. Jones's Combined Bill and are included in the total amount due. Ms. Jones continued to pay her Combined Bill in full.
11. Q. Please identify and explain AT\&T Ohio Attachment D.
A. Attachment D is the November, 2007 Combined Billing statement showing that the customer continued to have Combined Billing of local and wireless services. Attachment 3 is a copy of Ms. Jones's October, 2007 wireless statement which identifies customer's wireless charges. Ms. Jones continued to pay her Combined Bill in full month after month.
12. Q. Please identify and explain AT\&T Ohio Attachment E and Attachment F.
A. Attachment E is the April, 2008 Combined Billing statement showing that the customer continued to have Combined Billing with local and wireless services. Attachment 4 is Ms. Jones's April, 2008 wireless statement which identified her wireless charges. Attachment $F$ is the May, 2008 Combined

Billing statement. This is the first point in time where the customer started making partial payments on her account. These partial payments were applied to her local service charges only, leaving her other toll and wireless charges unpaid.

Previous March Bill - \$ 96.34
Payment - \$ 96.46

Current Charges - \$ 93.91
Total April, 2008 bill - $\$ 93.79$

Previous April Bill - \$ 93.79
Payment - \$ 30.00
Current Charges - \$ 63.48
Total May, 2008 bill - $\$ 127.27$
13. Q. Please identify and explain AT\&T Ohio Attachment G.
A. Attachment G is the June, 2008 Combined Billing statement showing that the customer continued to have Combined Billing with local and wireless services. Attachment 5 is Ms. Jones's May, 2008 wireless statement which identifies the customer's wireless charges. The customer continued to make partial payments for her service which only covered her local service charges, leaving her other charges unpaid. On 6-5-08 Ms. Jones was sent a Notice for the past due toll and wireless charges on her account in the amount of $\$ 63.48$. Ms Jones then called in on $6-12-08$ to discuss the account. The service representative advised Ms. Jones that her local service charges have been cared for, under the Combined Bill, but the remaining charges for toll and wireless were not covered. While Ms. Jones wanted to make partial payment on the Combined Billing account, the service representative explained that the company would not guarantee that the wireless service would not be suspended for any past due amount and that further collection action would continue.

Previous May Bill - \$127.27
Payment - \$ 50.00
Current Charges - \$ 173.52
Total June, 2008 Bill - $\$ 250.79$

## Testimony in Case 09-1020-TP-CSS Kathleen Gentile-Klein

14. Q. Please identify and explain AT\&T Ohio Attachment H.
A. Attachment H is the July, 2008 Combined Billing statement showing that Ms. Jones continued to have Combined Billing with local and wireless services. Attachment 6 is Ms. Jones’s June, 2008 wireless statement which identifies her wireless charges. Ms. Jones continued to make only partial payments. On 7-3-08 the customer was sent another notice due 7-13-08 for a past due balance of $\$ 173.52$.
15. Q. What did Ms. Jones do after receiving the notice?
A. On 7-17-08 the Company received a payment in the amount of $\$ 50.00$ from the customer. Ms. Jones called in on July 22, 2008 and an AT\&T service representative explained the current charges displayed on the 6-25-08 statement and explained that the 7-17-08 payment, which was only $\$ 50.00$, had only covered her local current charges and a small portion of her past due toll and wireless charges. The service representative offered payment arrangements to cover the remaining past due charges and transferred Ms. Jones to the Live Account Collection Group. When Ms. Jones stated that she could only make payment arrangements for $\$ 50.00$ and not the total balance of the account, she was informed at that time that further collection action would continue on the full past due balance of the Combined Bill of $\$ 375.40$. In July, the AT\&T Wireless Group was notified of the past due balance and the wireless service was permanently disconnected for non-payment on 7-30-08.

| Previous June Bill | - | $\$ 250.79$ |
| :--- | :--- | ---: |
| Payment | - | $\$$ |
| Current Charges | - | $\$ 124.61$ |
| Total July, 2008 bill | - | $\$ 375.40$ |

16. Q. Please identify and explain AT\&T Ohio Attachment I.
A. Attachment I is the August, 2008 Combined Billing statement showing that the customer was billed an Early Termination Fee for cancellation of the wireless contract. On 7-30-07, Ms. Jones had entered into an upgrade agreement for 2 years which would have otherwise expired 9-30-09. This is the reason for the Early Termination Fee.

Attachment 7 is Ms. Jones's July, 2008 wireless statement which identifies the Early Termination Fee of \$175.00. On 8-7-08, Ms. Jones was sent a Notice for the past due balance of $\$ 325.40$ due 8-17-08.

## Testimony in Case 09-1020-TP-CSS Kathleen Gentile-Klein

Ms. Jones called and made a payment arrangement of $\$ 50.00$ for $9-4-08$. Ms. Jones did not make that payment. On 9-8-08, Ms. Jones was contacted by the Live Account Collection Center which requested a payment arrangement. Ms. Jones advised the representative that she needed to separate the bill for the wireline and the wireless services. She stated that the wireless service was not in use and she did not want to terminate the wireline bill. Ms. Jones made a payment arrangement of $\$ 50.00$ for 9-8-08 to cover local service charges. The payment was received and posted to her account on 9-9-08. On 9-1308, Ms. Jones received another Notice for a past due balance for toll and wireless charges of $\$ 504.67$. Ms. Jones called in and made another payment arrangement for \$50.00 on 10-6-08.

| Previous Balance | - | $\$ 375.40$ |
| :--- | :--- | :--- |
| Payment | - | $\$ 50.00$ |
| Current Charges | - | $\$ 229.27$ |
| Total August 2008 bill - | $\$ 554.67$ |  |

17. Q. Please identify and explain AT\&T Ohio Attachment J.
A. Attachment J is the September, 2008 Combined Billing statement which shows that toll and wireless charges had stopped and that it only included the current wireline charges. However, the past due charges were still included on this billing statement.

| Previous Balance | - | $\$ 554.67$ |
| :--- | :--- | :--- |
| Payment | - | $\$ 50.00$ |
| Current Charges | - | $\$ 26.43$ |
| Total Sept. 2008 bill | - | $\$ 531.10$ |

18. Q. Please identify and explain AT\&T Ohio Attachment K.
A. Attachment K is the October, 2008 Combined Billing statement again showing that only local service charges were billed. On October 20, 2008, Ms. Jones received a Bill Separation Notice As I explained above, Bill Separation happens when past due charges, such as the wireless charges, become unpaid after several months and the customer does not respond to collection efforts. The Company then has the ability to systematically remove the delinquent past due charges from the live account, issue a final bill on the separated unpaid charges, and promptly refer the final account to an outside collection

## Testimony in Case 09-1020-TP-CSS Kathleen Gentile-Klein

agency or attorney. The Notice advised her that her account was seriously past due in the amount of
$\$ 481.10$. The notice advised the following:
In order to avoid further action on your account, full payment must be received immediately. If
full payment is not received the following would occur:

- The past due balance may be separated and placed on a Final Bill that will be sent to you.
- The amount you owe may be referred to a collection agency.
- The amount you owe may be reported to credit bureaus, which will negatively impact your credit rating.

| Previous Balance | - | $\$ 531.10$ |
| :--- | :--- | :--- |
| Payment | - | $\$ 50.00$ |
| Current Charges | - | $\$ 19.02$ |
| Total Oct., 2008 Bill | - | $\$ 500.12$ |

19. Q. Please identify and explain AT\&T Ohio Attachments $L$ and $M$.
A. Attachment $L$ is the November, 2008 Combined Billing statement showing again that only the local service charges was billed. Also, the Bill Separation took place; thus, $\$ 481.10$ in wireless and long distance charges were removed from her account and placed on a Final Bill under account number 330-773-3890-474-7 (see Attachment M). Again, Ms. Jones's total final bill was \$481.10.

Previous Balance - $\$ 500.12$
Payment - \$ 50.00
Adjustments - $\$ 481.10$
Current Charges - \$ 19.94
Total Nov., 2008 Bill - \$ 11.04 Credit
20. Q. Does that conclude your testimony?
A. Yes, it does.

VONDELISE JONES
Page 1 of 6
VONDELISE JONES
765 DONALD AV
AKRON, OH 44306-3405

Sep 26 - Oct 25, 2005

News You Can Use - Summary

| - PREVENT DISCONNECT | - CARRIER INFO |
| :--- | :--- |
| - PAYMENT \& INOUIRIES | - BEST TIMES TO CALL |
| - SPECIAL NEEDS? | PAY BILLS ONLINE |
| See "News You Can Use" for additional information. |  |



YONDELISE JONES
765 DONALD AI
AKRON, OH 44306-3405

Page 2 of 6
Account Number 330773-38904739 Billing Date Det 25, 2005

## SBC Long Distance

internatonal plan change
If you subscribe to The JustCall (SM) Worldwide international
plan, it is no longer offered. Until this plan is is continued
entifely, you may keep it unless you move or change your service.
Doing so will result in your being asked to select another
international plan. For more mformation or to discuss other
international calling plans, call 1-888-617-2253. Thank you for choosing SBC Long Distance.

Important information
For your Information: To view your Terms and
Conditions for SBC Long Distance, access
wuw sbe.com/public affairs or call 1-888-225-8530
to have a copy maled
Invoice Sumary
(as of October 12, 2005)
Current Charges
Service Charges
Credits and Adjustments
Call Charges
Surcharges and Other Fees
Taxes
Total Invoice Sumary
Service Charges
Nonthly Service Charges

| Type of Service | Period | Qty |  |
| :--- | :--- | ---: | :--- |
| 1 JustCall Standard | $10 / 09-11 / 08$ | 1 | 2.00 |
| Total Honthly Service Charges |  |  | 2.00 |

Total Service Charges
Call Charges
Calls for 330-773-3890
Domestic

| , | Date | Itie | lace Ca |  |  | Humber | Code | bin | Amount |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2 | 9-24 | 101P | WOSTER | 唓 | 330 | 234-0510 | D | 1:00 | 10 |
| 3 | 9.24 | 212P | WOSTER | OH |  | 234-0510 | D | 400 | 40 |
| 4 | 10-06 | $549 P$ | SMESBCRO | GA | 678 | 479-6959 | 0 | 1:00 | .10 |
| Subtotal Domstic Calls for 330-773-3690 |  |  |  |  |  |  |  |  |  |

Total Dowestic Calls for 330-773-3890 . 60
Total Calls for 330-773-3890 $\quad 60$
Total Call Charges $\quad 60$

| Surcharges and Other Fees | .09 |
| :--- | :---: |
| 5 Fed Universal Service Fund | .01 |
| 6 Regulatory Surcharges | .10 |
| Total Surcharges and Other Fees |  |
|  |  |
| Taxes | .09 |
| 7 Federal | .16 |


| Invoice Billing - Continued |  |
| :---: | :---: |
| 9 Municipal | 02 |
| 10 Hon Home State | 00 |
| Total Texes | 27 |
| Total Invoice Charges | 2.97 |
| Key for Calling Codes: |  |
| A Anytime B Collect | C Calling Card * |
| D Day E Evening | F Call Forwarding |
| H Third Number I Special Intrastate | L Late Night |
| M Muliple Rate Period N Night, Weekend |  |
| 0 Operator Completed - Dial Rates Apply | P Person to Person |
| R Standard Overseas S Station to Station | T Discount Overseas |
| $X$ Conference Y Economy Overseas | 3 Three Way |
| Total Other SBC Long Distance | 2.97 |

## Cingular Wireless

DirectBill Charges
Detail of DirectBill charges can be viewed at
www.cingular com/db or http://www. cingular.com/db.
The direct biling option offers you the ability to purchase
products such as ringtones, games, graphics and
wireless sotware from Cingular preferred Internet merchants.
Altention TTY Users
For Deaf/hard of hearing customers: (TTY) 1-866-241-6567
Questions on accessibility by persons with
disabilities: 1-866-241-6568
Charges for Cingular Wiraless

| Sumary of Charges for 330-631-7780: |  |
| :---: | :---: |
| Honthly Service Charges | 24.99 |
| Howe Charges | . 89 |
| Other Charges and Credits | 131.71 |
| Surcharges and Assessmants | 32 |
| Charges (bofore taxes) | 157.91 |
| Federal Tax | 2.57 |
| State and Local Taxes | 4.04 |
| As a participant of the combned bill |  |
| progran, your wireless charges will now |  |
| appear on your residential account. The |  |
| bill date for your wireless charges may |  |
| have changed. This may initially result |  |
| in a partial monthly charge or credit |  |
| for your mireless sarvices. Thank yout |  |
| for partictpating in the conbined btll |  |
| prograis. |  |
| Honthly Service Charges for 330-631-7780 |  |
| Service from 09/15/05 through 10/04/05 |  |
| Partial onthly charge for |  |
|  |  |
| 10/04/05 | 26.66 |
| Including: 450 AMTIFE HIMUTES |  |



VONDELISE JONES
765 DONALD AV
AKRON, OH 44306-3405

Page 3 of 6
Account Number $330773-38904739$
Billing Date Oct 25, 2005

## Cingular Wireless

Including: 5000 Nght \& Wind Min
Including: ANYTIME ROLLOVER MINS
Including: CALL WAITING
Including: CALLER ID
Including: Call Hold
Including: IMEDIATE CALL FORWARD
Including: MESSAGE NOTIFICATION
Including: NATION GAIT/GSH
Including: UNLTD EXP M2H MINS
Full adjustment for lock CTNs
SBC/Cingular-10\% Off
6.67CR
3.00CR

Monthly Service Charges for 330-631-7780
Service from 10/05/05 through 11/04/05
Partial monthly charge for
AFSTHAT45OR5KNWU沩 from 10/05/05 to 10/10/05
Including: 450 ANYTIME MINUTES
Including: 5000 Mght \& Wknd Min
Including: ANYTIME ROLLOVER MINS
Including: CALL WAITIMG
Including: CALLER ID
Including: Call Hold
Including: IHAEDIATE CALL FORWARD
Including: MESSAGE WOTIFICATION
Including: NATION GAIT/GSM
Including: UNLD EXP M2 ${ }^{\text {M MINS }}$
Total Monthly Service Charges
Sumary of Rollover Minutes
Previous Rollover Balance
Unused Package Minutes Added to Rollover
Rollover Hinutes Expired (*)
Current Rollover Balance
(*) Unused Package Minutes Expire After 12
Billing Periods
Home Usage for 330-631-7780
AFSTNAT450R5KNM ${ }^{\prime \prime} \boldsymbol{H}^{2}$
61 Calls, 09/15/05 through 10/04/05
Free minutes used from $5000 \mathrm{~N} \$ \mathrm{~N}$

| Free | Nwnd | 24.0 | $\min X$ | 0.00 |
| :--- | :--- | :--- | :--- | :--- |
| Free | Combd | 12.0 | nin $X$ | 0.00 |
| Free | Coabd | 191.0 | in $X$ | 0.00 |

Total Minutes 227.0
Total Charges For AFSTNAT450R5KNWUMM
DA/Prenium Messaging
2 Calls, 09/15/05 through 10/04/05
Froe 3.0 min $X \quad 0.00$
Total Hinutes 3.0
Total Charges For Call Delivery Service
Total Charges For DA/Premiu Messaging
Internet Pay Per Use
$79.0000 \mathrm{~KB}, 09 / 15 / 05$ through $10 / 04 / 05$

| Billed Wuknd | 16.0000 KBX | 0.01 |  |
| :--- | :--- | :--- | :--- |
| Billed | Daytime | 63.0000 KBXX | 0.01 |
| Total Kilobytes | 79.0000 |  |  |

Total Charees for NTEPNET YPRESS
Total Charges For Internet Pay Per Use Total Home Charges

| Data Services |  |
| :---: | :---: |
| Text Msg Pay Per Use |  |
| 1 Calls, 09/15/05 through 10/04/05 |  |
| Text Messaging |  |
| Billed Messages $\quad 1$ wsg X 0.10 | . 10 |
| Total Messages 1.00 . 10 |  |
| Total Data Services Charges |  |
| Other Charges and Credits for 330-631-7780 |  |
| Activation Fee | 36.00 |
| Regulatory Cost Recovery Charge | . 77 |
| Equipment Charges 09/15/05 000056134 | . 00 |
| 1 COL AFF LTR FOR SBC MKT | . 00 |
| 1 PHO LGEC2000 ENS SLV | 79.99 |
| Standard Fr | 9.95 |
| 1 SIM 64K 410 SIMGL | . 00 |
| TAX | 5.00 |
| Total | 94.94 |
| Total Other Charges and Credits | 131.71 |
| Surcharges and Assessments for 330-631-7780 |  |
| State/Local Wireless-E911 Costs (\$32/bi | . 32 |
| Total Surcharges and Assessments | . 32 |
| Taxes for 330-631-7780 |  |
| Federal Universal Service Charge | 1.78 |
| Federal Excise Tax | . 79 |
| State Sales Tax | 3.54 |
| County Sales Tax | . 50 |
| Total Taxes | 6.61 |

Detail of Howe Charges for 330-631-7780 AFSTNAT450R5KNWMM

| Ho. | Date | Time | Place Ca | alled |  | Number | Code | Min |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 9-20 | 904 P | AKRON | OH | 330 | 701-8932 | NW | 9NW | . 00 |
| 2 | 9.21 | 648A | AKROH | OH | 330 | 701-8932 | DT | 3DT | . 00 |
| 3 | 9-21 | 1219P | AKRON | OH | 330 | 773-9691 | Dr | 3 DT | . 00 |
| 4 | 9-21 | 536P | AKRON | OH | 330 | 773-9691 | DT | 10T | . 00 |
| 5 | 9.21 | 537P | AKRON | OH | 330 | 606-4815 | DT | 7DT | . 00 |
| 6 | 9-21 | 554 P | AKRON | OH | 330 | 701-8932 | DT | 1DT | . 00 |
| 7 | 9-21 | 607P | AKRON | OH | 330 | 283-3022 | DT | 2 DT | . 00 |
| 8 | 9-21 | 611 P | AKRON | OH | 330 | 283-3022 | DT | 207 | . 00 |
| 9 | 9-21 | 634 P | INCOHIHG | CL | 330 | 283-3022 | DT | 2DT | . 00 |
| 10 | 9-21 | 829P | AKRON | OH | 330 | 606-4815 | DT | 2 T | . 00 |
| 11 | 9-21 | 833P | AKRON | OH | 330 | 701-8932 | DT | 10T | . 00 |
| 12 | 9-22 | 1010A | AKRON | OH | 330 | 606.4815 | DT | 2 DT | . 00 |
| 13 | 9-22 | 1153A | AKRON | OH | 330 | 606-4815 | DT | 6DT | . 00 |
| 14 | 9-22 | 126P | AKRON | OH | 330 | 322-6862 | DT | 1DT | . 00 |
| 15 | 9.23 | 1225A | atlanta | SOGA | 678 | 479-0959 | W | 2NW | . 00 |
| 16 | 9-23 | 211P | AKRON | OH | 330 | 322-6862 | DT | $10 T$ | . 00 |
| 17 | 9-23 | 308P | AKRON | OH | 330 | 322-6862 | DT | ${ }^{2} \mathrm{DT}$ | . 00 |
| 18 | 9.23 | 311P | AKROH | OH | 330 | 606-4815 | DT | 2DT | . 00 |
| 19 | 9-23 | 348P | AKRON | OH | 330 | 606-4815 | DT | 201 | . 00 |
| 20 | 9.23 | 438p | INCOHIMS | CL | 330 | 606-4815 | DT | 2 T T | . 00 |
| 21 | 9.23 | 529P | AKRON | OH | 330 | 798-8412 | DT | 30T | . 00 |
| 22 | 9-23 | 535P | AKRON | OH | 330 | 798-7238 | DT | 2 T | . 00 |
| 23 | 9-24 | 108A | AKRON | OH | 330 | 701-8932 | NW | HNW | . 00 |
| 24 | 9-24 | 340A | AKRON | OH | 330 | 773-3890 | NW | 2WW | . 00 |
| 25 | 9.24 | 1135A | AKRON | OH | 330 | 645-2800 | NW | 2 WW | . 00 |



## Cingular Wireless

| No. | Date |  | lace Cal | $110 d$ |  | Number | Codo | Min |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 9-24 | 223P | AKRON | OH | 330 | 376-0473 | NW | 1NW | . 00 |
| 2 | 9-24 | 228P | AKRON | OH | 330 | 283-3022 | NW | 2 NW | . 00 |
| 3 | 9-24 | 553P | AKRON | OH | 330 | 773-6033 | NW | 1NW | . 00 |
| 4 | $9-24$ | 641P | INCOHING | CL | 330 | 785-9356 | NW | 1NW | . 00 |
| 5 | 9-26 | 655A | AKRON | OH | 330 | 724-4886 | DT | 2 T | . 00 |
| 6 | 9.26 | 740A | AKRON | OH | 330 | 376-5353 | DT | 2 DT | . 00 |
| 7 | 9-26 | 742A | AKRON | OH | 330 | 762-0341 | DT | 807 | . 00 |
| 8 | 9-26 | 1023A | AKRON | OH | 330 | 762-0341 | DT | 4DT | . 00 |
| 9 | 9.26 | 1206P | 800 SERVI | ICCL | 800 | 722-1213 | DT | $10 T$ | . 00 |
| 10 | 9.26 | 1208P | 800 SERVI | ICCL | 800 | 772-1213 | DT | $250 T$ | . 00 |
| 11 | 9-27 | 110P | AKRON | OH | 330 | 867-4491 | DT | 110T | . 00 |
| 12 | 9-27 | 325P | AKRON | OH | 330 | 701-8932 | DT | $30 T$ | . 00 |
| 13 | 9-27 | 445P | AKRON | OH | 330 | 376-0473 | DT | 10T | . 00 |
| 14 | 9-27 | 806P | 800 SERVIC | CCL | 800 | 772-1213 | DT | 90T | . 00 |
| 15 | 9-28 | 700A | AKRON | OH | 330 | 701-8932 | DT | $2 D T$ | . 00 |
| 16 | 9-28 | 726A | AKRON | OH | 330 | 867-4491 | DT | 3DT | . 00 |
| 17 | 9-28 | 1207P | AKRON | OH | 330 | 606-4815 | DT | 1DT | . 00 |
| 18 | 9-28 | 1208P | AKROH | OH | 330 | 384-3084 | DT | $10 T$ | . 00 |
| 19 | 9-28 | 1211P | INCOMING | CL | 330 | 606-4815 | DT | 2DT | . 00 |
| 20 | 9.28 | 310P | AKRON | OH | 330 | 384-3084 | DT | 7DT | . 00 |
| 21 | 9-28 | 445P | AKRON | OH | 330 | 762-0341 | DT | $4 D T$ | . 00 |
| 22 | 9-28 | 611P | AKROH | OH | 330 | 701-8932 | DT | 7DT | . 00 |
| 23 | 9-29 | 535P | GREENSEURC |  | 330 | 899-0475 | DT | 2 DT | . 00 |
| 24 | 9-30 | 658A | AKROH | OH | 330 | 701-8932 | DT | $110 T$ | . 00 |
| 25 | 9.30 | 1023A | GREEMSBURC | COH | 330 | 899-0475 | DT | 5DT | . 00 |
| 26 | 9.30 | 1029A | AKPON | OH | 330 | 375-3000 | DT | 1DT | . 00 |
| 27 | 9.30 | 453P | AKRON | OH | 330 | 338-1783 | DT | 3DT | . 00 |
| 28 | 9.30 | 55¢P | AKRON | OH | 330 | 865-8450 | DT | 307 | . 00 |
| 29 | 10.02 | 712A | AKRON | OH | 330 | 338-1783 | WW | 2NW | . 00 |
| 30 | 10-02 | 459P | IHCOHING | CL | 330 | 431-3859 | NW | 1NW | . 00 |
| 31 | 10.03 | 1144A | AKRON | OH | 330 | 865-8450 | DT | 10T | . 00 |
| 32 | 10-03 | 1147A | AKRON | OH | 330 | 701-8932 | DT | 270T | . 00 |
| 33 | 10-03 | 1214 P | AKRON | OH | 330 | 865-8450 | DT | 4DT | . 0 |
| 34 | 10.03 | 1220P | AKRON | OH | 330 | 865-8450 | DT | 3DT | . 00 |
| 35 | 10-03 | 502P | AKRON | OH | 330 | 431-3859 | DT | 10T | . 00 |
| 36 | 10-03 | 505P | AKRON | OH | 330 | 283-3022 | DT | 2 DT | . 00 |
| Total Howe Charges |  |  |  |  |  |  |  |  | . 00 |

DA/Premiun Hessaging

| H0. | Date | Tipe Place Called | Number |  | Code | Hin |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 37 | 9-21 | 633P FOLLO ME | 440 | 220-1341 | DT | 2 DT | . 00 |
| 38 | 9-24 | 640P FOLLOW ME | 440 | 220-1326 | NW | 1NW | . 00 |
|  |  | Total Howe Char |  |  |  |  | 00 |

Text Msg Pay Per Use

| No. Date Time Place Called | Number | Code | Hin |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 39 | $10-02$ | $357 P$ | M2H TXT | 330 | $431-3859$ | SH |
|  | Total Home Charges | ISM | .10 |  |  |  |
|  |  |  |  | .10 |  |  |

Internet Pay Per Use

| No. | Date | Time Place Called | Number | Code | in |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 40 | 9-21 | 601A Mywireless | $330631-7780$ | N( | 1NW | 04 |
| 41 | 9-21 | 7104 Mywireless | $330631-7780$ | DT | 10T | . 08 |
| 42 | 9-21 | 452P Mydireless | $330631-7780$ | DT | 10T | . 06 |
| 43 | 9-21 | 453P Mywireless | $330631-7780$ | DT | $10 T$ | . 03 |
| 44 | 9-24 | 547 P MyWireless | 330631.7780 | DT | 10 T | . 13 |
| 45 | 9-21 | 552P MyMireless | $330631-7780$ | DT | $10 T$ | . 04 |
| 46 | 9-21 | 559P Hydireless | $330631-7780$ | DT | $10 T$ | . 01 |
| 47 | 9-21 | $659 P$ Mywireless | 330631.7780 | DT | 1 TT | . 03 |
| 48 | 9-22 | 644A Mywreless | $330631-7780$ | DT | $10 T$ | . 06 |


| He. | Date | Time Place Called | Number | Code | Hin |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 49 | 9-22 | 701A Mywireless | $330631-7780$ | DT | 1DT | . 04 |
| 50 | 9-22 | 702A HyWireless | 330631.7780 | DT | $10 T$ | . 03 |
| 51 | 9-23 | 432P Mywireless | $330631-7780$ | DT | 107 | . 07 |
| 52 | 9-23 | 433P Mywireless | $330631-7780$ | DT | 10T | . 02 |
| 53 | 9-24 | 143A Hywireless | $330631-7780$ | NW | 1 NW | . 04 |
| 54 | 9-24 | 947A Mylireless | $330631-7780$ | N | 1NW | . 08 |
| 55 | 9-26 | 636A Mywireless | 330631.7780 | DT | $1 \mathrm{DT}^{1}$ | . 01 |
| 56 | 9-26 | 739A HyWireless | $330631-7780$ | DT | 107 | . 02 |
|  |  | Subtotal |  |  |  | 79 |
| Total Home Charges |  |  |  |  |  | . 79 |
| Charges for Cingular Wireless |  |  |  |  |  |  |
| Sumary of Charges for 330-631-7780: |  |  |  |  |  |  |
| Honthly Service Charges |  |  |  |  |  | 36.99 |
| Home Charges |  |  |  |  |  | 11.01 |
| Other Charges and Credits |  |  |  |  |  | . 77 |
| Surcharges and Assessments |  |  |  |  |  | . 32 |
| Charges (before taxes) |  |  |  |  |  | 49.09 |


| Federal Tax | 2.89 |
| :--- | :--- |
| State and Local Taxes | 3.14 |

Honthly Service Charges for 330-631-7780
Service from 10/11/05 through 11/10/05

| Monthly charge for AFSTNAT450R5 | 39.99 |
| :---: | :---: |

Including: 450 ANYTIME MINUTES
Including: 5000 Nght \& Wknd Min
Including: ANYTIME ROLLOVER MINS
Including: CALL WAITIMG
Including: CALLER ID
Including: Call Hold
Including: ImmedIATE CALL FORUARD
Including: MESSAGE MOTIFICATION
Including: HATION GAIT/GSH
Including: UNLTD EXP M2N MINS
Charge for 5000 Hid
Charge for CIMEULAR DIRECT BILL
Fast Forward N/C
Charge for GSM Coverage Area
Unlinited Expd $\mathrm{H}_{2} \mathrm{H}$
Multinedia PayPerilsg
Monthly charge for Off-Network Roan
Charge for Text Msg Pay Per Use00

Including: Int'l Text Messaging
Including: Text Messaging
Charge for Internet Pay Per Use . 00
Including: INTERNET XPRESS
Sec/Cingular-10* 0ff

$$
3.00 C R
$$

Total Monthly Service Charges
36.99

## Sumary of Rollover Minutes

Previous Rollover Balance
Rolloyer hage to Rollover
Rollover Minutes Expired (*) 0
Current Rollover Balance 0
(*) Unused Package Minutes Expire After 12
Billing Periods


VONDELISE JONES
765 DONALD AV
AKRON, OH 44306-3405

Page 5 of 6 Account Number $330773-38904739$ Billing Date Oct 25, 2005

## Cingular Wireless

Hone Usage for 330-631-7780
AFSTNAT450R5KMWHM

## 50 Calls, $10 / 05 / 05$ through $10 / 10 / 05$

Billed Daytine 24.0 vin X 0.45 Total Minutes 24.0
Total Charges For HINUTES
Total Charges For AFSTNAT450R5KNMMM 10.80

AFSTNAT450R5KMWHM
Free anutes used from 5000 Now

| Fres | Muknd | 38.0 | min X | 0.00 | .00 |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Free | Combd | 3.0 | in $X$ | 0.00 | .00 |
| Fres | Conbd | 90.0 | min X | 0.00 | .00 |

Total Hinutes 131.0
DA/Premila Messaging
1 Calls, 10/05/05 through 10/10/05

Free | 5.0 | $\min X \quad 0.00$ | .00 |
| :---: | :---: | :---: |

Total Minutes 5.0
Total Charges For Call Delivery Service . 00
Total Charges For DA/Premium Messaging .00
Internet Pay Per Use
$11.0000 \mathrm{~KB}, 10 / 05 / 05$ through $10 / 10 / 05$
Billed Nwiknd 11.0000 KB X 0.01
Total Kilobytes
11.0000

Total Charges For INTERNET XPRESS
Total Charges For Internet Pay Per Use
Total Howe Charges
-
.11
.11

Data Services
Text Msg Pay Per Use
1 Calls, 10/05/05 through 10/10/05
Text Hessaging
Billed Messages $\quad 1$ msg $X \quad 0.10 \quad .10$

Total Messages 1.00
Total Data Services Charges
10

Other Charges and Credits for 330-631-7780 Regulatory Cost Recovery Charge
.77
Total Other Charges and Credits
77

Surcharges and Assessments for 330-631-7780
State/Local Wireless-E911 Costs (\$.32/bi
Total Surcharges and Assesseents .32

Taxes for 330-631-7780
Federal Excise Tax
1,49
Federal Universal Service Charge
1.40

State Sales Tax
2.76

County Sales Tax
Total Taxes
6.03

Detail of Home Charges for 330-631-7780 AFSTNAT45ORSKNWUMH

| No. | Date | Iime Place Called |  | Hugber |  | Code | in |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 10-03 | 507P INCOMING | CL | 330 | 606-4815 | DT | 4 DT | . 00 |
| 2 | 10-03 | 511P IHCOHING | CL | 330 | 376-2954 | DT | 20T | . 00 |
| 3 | 10.03 | 657P AKRO\# | OH | 330 | 283-3022 | DT | $20 T$ | . 00 |
| 4 | 10-04 | 727A AKRON | OH | 330 | 701-8932 | DT | 10T | . 00 |




VONDELISE JONES
765 DONALD AV AKRON, OH 44306 -3405

Page 6 of 6
Account Number $330773-38904739$
Billing Date Oct 25, 2005

## Cingular Wireless

| No. | Date | Time Place Called | Number | Code | in |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 10.08 | 602P Mywireless | $330631-7780$ | NW | 1NW | . 02 |
| 2 | 10-09 | 848A MyWireless | $330631-7780$ | NW | 1NW | . 03 |
| 3 | 10-09 | 848A Mydireless | $330631-7780$ | NW | 1NW | . 01 |
| Subtotal . . 11 |  |  |  |  |  |  |
| Total Home Charges |  |  |  |  |  | . 11 |


| Key for Calling Codes: |  |  |
| :--- | :--- | :--- |
| A Anytime | B Collect | C Calling Card |
| D Day | E Evening | F Call Forwarding |
| H Third Number | I Special Intrastate | L Late Night |
| M Multiple Rate Period | N NightN Weekend |  |
| O Operator Completed - Dial Rates Apply | P Person to Person |  |
| R Standard Overseas | S Station to Station | T Discount Pverseas |
| X Conference | Y Economy Overseas | 3 Three Way |

Total Cingular Wireless
219.64

## News You Can Use

## PREVENT DISCONNECT

Thank you for being a valued customer. It is important to inform you that all charges must be paid each month to keep your account current and prevent collection activities. In addition, please be aware that we are required to inform you of certain charges that MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are $\$ 24.32$.

## CARRIER INFO

SBC Long Distance, or a company that resells their service, is your long distance and local toll carrier.

## PAYMENT \& INQUIRIES

Allow 5 business days when paying by mail. You may also pay at an authorized agent or call 1-800-660-2626 to Charge by Phone. Nonpayment of toll or non-regulated services may result in disconnection or restriction of such services and/or collection action. For problems with your residential service, please call us at 1-800-660-1000. If your questions are not resolved after you have called SBC, you may call the Public Utilities Commission of Ohio (PUCO), Toll Free at 1-800-686-7826 or 1-614-466-3292 or for TDD/TTY Toll Free at 1-800-686-1570 or 1-614-466-8180, 8:00 a.m. to 5:30 p.m. weekdays or visit the PUC0 website at www.puco.ohio.gov.

## BEST TIMES TO CALL

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

## SPECIAL NEEDS?

Do you have difficulty hearing and wonder about the benefits of using an amplified telephone? Would it be helpful to hear who's calling before you decide to answer the phone and not have to make your way over to the Caller 1D display? Whether it's for you or someone you know, find out more about products designed to solve everyday communications needs by calling the SPECIAL NEEDS CENTER © 1-800-544-5159.

PAY BILLS ONLINE
Support the National Arbor Day Foundation by using online billing that's easier on you and our planet. Sign up for MySBC eBill(SM) service and stop your paper bills at sbc.com/earthfriendly. MW today.

VONDELISE JONES
765 OONALD AV AKPON, OH 44306-3405

Page 1 of 6
Account Number 330773388904739 Billing Date Nov 25, 2005

Oct 26 - Nov 25, 2005


| Plans and Services |  |
| :---: | :---: |
| Monthly Service - Nov 25 thru Dec 24 |  |
| Basic Value Package | 30.00 |
| Three Way Caling |  |
| Call Forwarding |  |
| Call Waiting |  |
| LINE-BACKER(6) |  |
| Line Charge |  |
| Automatic Callback |  |
| Repeat Dialing |  |
| Unlimited Residence Service |  |
| Non-Published Service | 2.20 |
| Federal Access Charge | 5.39 |
| Total Monthly Service | 37.59 |
| Information Charges |  |
| 411 and 555-1212 |  |
| 1 Call\|s) made to $1+411$ |  |
| 1 Calls) billed at \$1.25 each | 1.25 |
| Additions and Changes to Service |  |
| This section of your biff reflects charges and credits resulting from account activity. |  |
| Item | Monthly |
| No. Description Quantity | Charges |
| Effective Nov 1, 2005, your |  |
| Bill reflects an increase of |  |
| \$1.00 in your Monthly |  |
| Service charges. Charges are |  |
| prorated from Nov 1,2005 |  |
| thru Nov 24, 2005 |  |
| 1. Monthly Service | 81 |
| Surcharges and Other Fees |  |
| 9-1.1 Emergency System |  |
| Billed for Summit County | . 12 |
| Telephone Assistance Program - Federal | 12.39CR |
| Total Surcharges and Other Fees | 12.27CR |
| Taxes |  |
| Federal at 3\% | . 79 |
| Sales at 6.25\% | 1.71 |
| Total Taxes | 2.50 |
| Total Plans and Services | 29.88 |

Local Services provided by SBC Hlindis. SBC Indiana, SBC Michigan.
SBC Ohio or SBC Wisconsin basad upon the service addrass locetion
U. S. Pat. 0410.960 and D414.510

DUE BY: Jan 1.2006 \$81.01

|  | Billing Date Nov 25,2005 | Account Number Please include your | $330773-38904739$ <br> thamber on your check. | VONOEUSE JONES 765 DONALO AV AKRON, OH $44306-3405$ |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  | Make Checks Payatle to <br> SBC <br> BLLL PAYMENT CENT <br> SAGINAW. MI 48663- | 03 |
|  |  |  |  | $\ldots l_{1,1} l_{1, \ldots} l_{1}$ |

YONDELISE JONES
765 OONALDAV
AKRON OH 44306 . 3405

Page 2 of 6
Account Number $330773-38904739$ Billing Date Nov 25, 2005

## SBC Long Distance

## IMTC CHANGE

Effective $12 / 15 / 2005$, International Mobile Termination charges (IMTC) will also apply to international calls to a portable telephone number where a call forwarding, tracking or locating service is used. For the current rates you may visit www. sbc.com/inte. For a recording of the rates by country (in English or en Espanol), you may call 1-888-472-1935. Thank you for choosing SBC Long Distance

Important Information
For your Information: To view your Terms and
Conditions for SBC Long Distance, access
wnw.sbe com/public atfairs or call 1-888-225-8530
to have a copy mailed

Important Notice
Effective, December 1, 2005, the "Regulatory
Surcharges" tee will be renamed "Federal
Regulatory Fee"
If you have any questions, please refer to the
phone number on the front of your bill.
Thank you for choosing SBC Long Distance.
Invoice Sumary
(as of Hovember 12, 2005)

| Current Charges |  |
| :--- | ---: |
| Service Charges | 2.00 |
| Credits and Adjustments | .00 |
| Call Charges | 4.80 |
| Surcharges and Other Fees | .56 |
| Taxes | .70 |
| Total Invoice Sumsary | 8.06 |

Service Charges
Monthly Service Charges
$\begin{array}{lll}\text { Type of Service } & \text { Partod } & \text { Qty }\end{array}$
Total Monthly Service Charge

Total Service Charges
Call Charges - Oct 9th thru Hov 8th
Calls for $330-773$-3890
Domestic


| Invoice Billing - Continued |  |
| :---: | :---: |
| Surcharges and Other Fees |  |
| 5 Fed Untversal Service Fund | . 51 |
| 6 Regulatory Surcharges | . 05 |
| Total Surcharges and Other Fees | . 56 |
| Taxes |  |
| 7 Foderal | 23 |
| 8 State | . 41 |
| 9 Municipal | . 08 |
| 10 Hon State | . 00 |
| Total Taxes | . 70 |
| Total Invoice Charges | 8.08 |
| Key for Calling Codes: |  |
| A Anytime B Collect | C Calling Card |
| D Day E Evening | F Call Fowarding |
| H Third Number I Special nitrastate | $L$ Late Night |
| M Multiple Rate Period N NightWeekend |  |
| 0 Operator Completed - Dial Rates Apply | P Person to Person |
| A Standard Overseas S Station to Station | T Discount Overseas |
| $X$ Conference Y Economy Overseas | 3 Three Way |
| Total SBC Long Distance | 8.06 |

## Cingular Wireless

Charges for Cingular Wireless

| Charges for Cingular Wreless |  |
| :--- | ---: |
| Sumary of Charges for $330-631-7780$ : |  |
| Honthly Service Charges |  |
| Hote Charges |  |
| Other Charges and Credits | 36.99 |
| Surcharges and Assessments | .29 |
| Charges (before taxes) | .77 |

Federal Tax ..... 2.25
2.45
State and Local TaxesService from 11/11//05 through $12 / 10 / 05$
Monthly charge for FSTMAT45085KOMOH ..... 39.99Including: 450 ARYTIFE HINUES
Including: 5000 Hght \& Wind Min
Including: Alvine rollover hins
Including: CALL WAITIMG
Includíng: CAlLER ID
Including: CALLER ID
including: Call Hold
Including: Direct Bill Detail
Including: 胙SSAGE MTIFICATIO"
Including: Mation gattigen
Including: UALTD EXP M2h MI
Charge for 5000 Hesh
.00
Charge for 5000 Heh
Charge for CIMGULAR DIRECT BILL00
.00

    Fast Forward W/C
    Charge for 6SH Coverage Area
Charge for 6SH Cove00

    unl fieited Expd M2h
    ullicited Expd hin


VONDELISE JONES
765 DONALD AV AKRON, OH 44306-3405

Page 3 of 6
Account Number $330773-38904739$
Billing Date Nov 25, 2005

## Cingular Wireless

Multimedia PayPerMsg
Monthly charge for Off-Network Roam
Charge for Text Hsg Pay Per Use
Including: Int'1 Text Messaging
Including: Text Messaging
Charge for Internet Pay Per Use .00
Including: INTERNET XPRESS
SBC/Cingular-10\% Off
Total Monthly Service Charges
$3.00 C R$ 36.99

Sunmary of Rollover Hinutes

| Previous Rollover Balance | 0 |
| :--- | ---: |
| Unused Package Minutes Added to Rollover | 62 |
| Rollover Minutes Expired (*) | 0 |
| Current Rollover Balance | 62 |

Current Rollover Balance
(*) Unused Package Minutes Expire After 12
Billing Periods
Howe Usage for 330-631-7780
AFSTNAT45OR5KNMMH H
166 Calls, $10 / 11 / 05$ through $11 / 10 / 05$
Free minutes used from 5000 N\&

| Free | Huknd | 145.0 | $\min x$ | 0.00 |
| :---: | :---: | :---: | :---: | :---: |
| Free | Combd | 44.0 | min $x$ | 0.00 |
| Free | Combd | 388.0 | $\min X$ | 0.00 |
| Total | Hinutes | 577.0 |  |  |
| Free |  | 4.0 | min $X$ | 0.00 |
| Total | Hinutes | 4.0 |  |  |

Total Charges for MINUTES
Total Charges For AFSTHAT450R5KMMMA ${ }^{(1)} 00$
DA/Premin Messaging
$\begin{array}{lccc}2 \text { Calls, } & 10 / 11 / 05 & \text { through } & 11 / 10 / 05 \\ \text { Free } & 35.0 & \text { win } X & 0.00\end{array}$
Total Minutes 35.0
Total Charges For Call Delivery Service
Total Charges For DA/Premium Messaging
Internet Pay Per Use

| 19.0000 KB , 10/11/05 through 11/10/05 |  |  |  |
| :---: | :---: | :---: | :---: |
| Billed | Amand | 18.0000 KB X | 0.01 |
| Billed | Daytine | 1.0000 KB X | 0.01 |
| Tot | Kilobytes | 19.0000 |  |

$\begin{array}{cc}\text { Total Charges For INTERNET XPRESS } & .19 \\ \text { Total Charges For Internet Pay Fer Use } & .19 \\ \text { Total Home Charges } & .19\end{array}$
Data Services
Text Hsg Pay Per Use
1 Calls, $10 / 11 / 05$ through $11 / 10 / 05$
Text hessaging
Billed Messages 1 nsg X $0.10 \quad .10$

Total Messages $1.00 \quad .10$

$$
\text { Total Data Services Charges } 10
$$

Other Charges and Credits for 330.631 -7780 Regulatory Cost Recovery Charge

Total Other Charges and Credits

Surcharges and Assessments for 330-631-7780
State/Local Wireless-E911 Costs (\$.32/bi . 32
Total Surcharges and Assessments
.32
Taxes for 330-631-7780

| Federal Excise Tax | 1.16 |
| :--- | ---: |
| Federal Universal Service Charge | 1.09 |
| State Sales Tax | 2.15 |
| County Sales Tax | .30 |
| Total Taxes | 4.70 |

Detail of Hone Charges for 330-631-7780
AFSTMAT450R5KNWM搰

| No. | Date | Tine | Place Cal | led |  | Number | Codo | Min |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 10-11 | 1201P | AKRON | OH | 330 | 865-8450 | DT | 1DT | . 00 |
| 2 | 10-11 | 1201P | AKRON | OH | 330 | 459-3528 | DT | 17DT | . 00 |
| 3 | 10-11 | 1222 P | 800 SERVIC | ICCL | 800 | 562-2929 | DT | 6DT | . 00 |
| 4 | 10-11 | 319P | AKRON | OH | 330 | 865-8450 | DT | BDT | . 00 |
| 5 | 10-12 | 654A | AKRON | OH | 330 | 701-8932 | DT | 12DT | . 00 |
| 6 | 10-12 | 1148A | MONTROSE | OH | 330 | 666-6787 | DT | 4DT | 00 |
| 7 | 10-12 | 611P | AKRON | OH | 330 | 283-3022 | DT | 3 T T | . 00 |
| 8 | 10-12 | 616P | 800 SERVIC | CCL | 800 | 772-1213 | DT | 160T | . 00 |
| 9 | 10-13 | 724A | AKRON | OH | 330 | 701-8932 | DT | 17DT | . 00 |
| 10 | 10.13 | 1157A | AKRON | OH | 330 | 865-0488 | DT | 10T | . 00 |
| 11 | 10-13 | 1158A | AKRON | OH | 330 | 376-5353 | DT | 10 T | . 00 |
| 12 | 10-13 | 1158A | 800 SERVIC | CCL | 800 | 772-1213 | DT | 50T | . 00 |
| 13 | 10-13 | 1204P | AKRON | OH | 330 | 865-0488 | DT | 1DT | . 00 |
| 14 | 10-13 | 1205P | AKRON | OH | 330 | 773-9691 | DT | $30 T$ | . 00 |
| 15 | 10-13 | 1208P | AKRON | OH | 330 | 701-8932 | DT | 4 DT | . 00 |
| 16 | 10-13 | 445P | COLUMBUS | OH | 614 | 466-3555 | DT | 2 DT | . 00 |
| 17 | 10-13 | 446P | 800 SERVIC | CCL | 800 | 282-0515 | DT | 807 | . 00 |
| 18 | 10-13 | 457P | 800 SERVIC | CCL | 800 | 589-5256 | OT | $30 T$ | . 00 |
| 19 | 10-13 | 541P | AKRON | OH | 330 | 701-8932 | DT | 5DT | . 00 |
| 20 | 10-13 | 1005P | 800 SERVIC | CLL | 800 | 772-1213 | W | 28 HW | . 00 |
| 21 | 10.14 | 1016A | AXROH | OH | 330 | 459-3528 | DT | $4 D T$ | . 00 |
| 22 | 10-14 | 1135A | AKROH | OH | 330 | 459-3528 | DT | 2DT | . 00 |
| 23 | $10-14$ | 1154A | AKRON | OH | 330 | 459-3528 | DT | 17 DT | . 00 |
| 24 | 10-14 | 309P | AKRON | OH | 330 | 459-3528 | DT | 2 DT | . 00 |
| 25 | 10-14 | 605P | AKROH | OH | 330 | 431-3396 | DT | 2DT | . 00 |
| 26 | 10.14 | 607P | AKRON | OH | 330 | 338-1783 | DT | 10T | . 00 |
| 27 | 10-14 | 608P | AKROH | OH | 330 | 338-1783 | DT | 107 | . 00 |
| 28 | 10-14 | 609P | INCOHING | CL | 330 | 431-3859 | DT | $10 T$ | . 00 |
| 29 | 10-14 | 631P | INCOHIMG | Cl | 330 | 431-3859 | DT | $10 T$ | . 00 |
| 30 | 10-14 | 8349 | AKRON | OH | 330 | 431-3859 | DT | $10 T$ | . 00 |
| 31 | 10-15 | 1220P A | AKROH | OH | 330 | 606-4815 | NW | 3HW | . 00 |
| 32 | 10-15 | 217P | AKRON | OH | 330 | 701-8932 | NW | 3NW | . 00 |
| 33 | 10-16 | $237 P$ | AKRON | OH | 330 | 606.4815 | M ${ }^{\text {W }}$ | 2NW | . 00 |
| 34 | 10-16 | 7209 | AKRON | OH | 330 | 459-3528 | NW | 2 NW | . 00 |
| 35 | 10-17 | 659A | AKRON | OH | 330 | 701-8932 | DT | 107 | . 00 |
| 36 | 10-17 | 812A | AKRON | OH | 330 | 606-4815 | DT | 207 | . 00 |
| 37 | 10-17 | 3248 | AKRON | OH | 330 | 606-4815 | DT | $10 T$ | . 00 |
| 38 | 10-18 | 727A | AKRON | OH | 330 | 701.8932 | DT | 70T | . 00 |
| 39 | 10-18 | 443P | AKRON | OH | 330 | 701-8932 | DT | 3DT | . 00 |
| 40 | 10-18 | 500P A | AKRON | OH | 330 | 701-8932 | DT | 10T | . 00 |
| 41 | 10-19 | 1158 A 8 | 800 SERVICC |  | 800 | 589-5256 | DT | 4 DT | . 00 |
| 42 | 10-19 | 1203P A | AKRON | OH | 330 | 459-3528 | DT | 10T | . 00 |
| 43 | 10-19 | 1239P A | AKRON | OH | 330 | 459-3528 | DT | 10T | . 00 |
| 44 | 10-19 | 539P A | AKRON | OH | 330 | 606-4815 | DT | 307 | . 00 |
| 45 | 10-19 | 547P AK | AKRON | OH | 330 | 606-4815 | DT | 1 DT | . 00 |
| 46 | 10.19 | $822^{\circ} \mathrm{C}$ | CALL WAIT |  | 330 | 606-4815 | DT | 10 T | . 00 |



VONDELISE JONES
765 DONALD AV
AKRON, OH 44306-3405

Page 4 of 6
Account Number 330773 -3890 4739
Billing Date Nov 25, 2005

## Cingular Wireless

| No. | Date |  | lace Cal | 17ed |  | Number | Code | Min |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 10-20 | 659A | AKRON | OH | 330 | 701.8932 | DT | 11DT | . 00 |
| 2 | 10-20 | 1007A | 800 SERVI | ICCL | 800 | 589-5256 | DT | 1 DT | . 00 |
| 3 | 10-20 | 1214P | AXRON | OH | 330 | 459-3528 | DT | 201 | . 00 |
| 4 | 10-20 | 444P | AKRON | OH | 330 | 459-3528 | DT | 16DT | . 00 |
| 5 | 10-20 | 650P | AKROH | OH | 330 | 459-3528 | OT | 2DT | . 00 |
| 6 | 10-20 | 716P | AKRON | OH | 330 | 459-3528 | DT | 1DT | . 00 |
| 7 | 10-21 | 705A | AKRON | OH | 330 | 701-8932 | DT | 1907 | . 00 |
| 8 | 10-21 | 1005A | AKRON | OH | 330 | 283-3022 | DT | $40 T$ | . 00 |
| 9 | 10-21 | 1132A | AKRON | OH | 330 | 459-3528 | DT | 1DT | . 00 |
| 10 | 10-21 | 1146A | AKRON | OH | 330 | 606-4815 | DT | 3DT | . 00 |
| 11 | 10-21 | 313P | AKRON | OH | 330 | 606-4815 | DT | 2DT | . 00 |
| 12 | 10-21 | 337P | AKRON | OH | 330 | 606.4815 | DT | $30 T$ | . 00 |
| 13 | 10-21 | 437P | AKRDN | OH | 330 | 606-4815 | DT | 2DT | . 00 |
| 14 | 10-21 | 445P | AKRON | OH | 330 | 524-6440 | DT | 3DT | . 00 |
| 15 | 10-21 | 448P | AKRON | OH | 330 | 606-3959 | DT | 2 TT | . 00 |
| 16 | 10-22 | 1052A | AKRON | OH | 330 | 338-1783 | NW | 2WW | . 00 |
| 17 | 10.22 | 1134A | INCOHING | CL | 330 | 701-8932 | NW | 34 NW | . 00 |
| 18 | 10.22 | 1209P | AKRON | OH | 330 | 524-6440 | NW | 1NW | . 00 |
| 19 | 10-22 | 1210P | AKRON | OH | 330 | 524-6440 | NW | 1NW | . 00 |
| 20 | 10-22 | 720P | AKRON | OH | 330 | 322-6862 | NW | 1NW | . 00 |
| 21 | 10-22 | 722P | AKRON | OH | 330 | 606-4815 | NW | 3NW | . 00 |
| 22 | 10-22 | 724P | AKRON | OH | 330 | 253-7489 | NW | 2NW | . 00 |
| 23 | 10-22 | 726P | AXRON | OH | 330 | 606-4815 | NW | 1NW | . 00 |
| 24 | 10-22 | 726P | AKRON | OH | 330 | 606-4815 | NW | 2NW | . 00 |
| 25 | 10-22 | 728P | AKRON | OH | 330 | 322-6862 | NW | 4NW | . 00 |
| 26 | 10-23 | 929P | AKRON | OH | 330 | 773-0857 | NW | 5NW | . 00 |
| 27 | 10-24 | 656A | AKRON | OH | 330 | 701-8932 | DT | 11DT | . 00 |
| 28 | 10-24 | 712A | AKRON | OH | 330 | 606-4815 | DT | 2DT | . 00 |
| 29 | 10-24 | 755A | AKRON | OH | 330 | 724-4886 | DT | 50T | . 00 |
| 30 | 10-24 | 1013A | AKROH | OH | 330 | 762-0341 | DT | $20 T$ | . 00 |
| 31 | 10-24 | 308P | AKROH | OH | 330 | 606-4815 | DT | 1DT | . 00 |
| 32 | 10.24 | 709P | AKROH | OH | 330 | 687-0604 | DT | 2 DT | . 00 |
| 33 | 10.24 | 711P | AKRON | OH | 330 | 687-0604 | DT | 10 T | . 00 |
| 34 | 10-24 | 750P | AKRON | OH | 330 | 687-0604 | DT | 10 T | . 00 |
| 35 | 10-24 | 802 P | AKRON | OH | 330 | 785-9356 | DT | 1DT | . 00 |
| 36 | 10-24 | 812P | AKROH | OH | 330 | 283-3022 | DT | 10T | . 00 |
| 37 | 10.25 | 732A | AKRON | OH | 330 | 701-8932 | DT | 707 | . 00 |
| 38 | 10-25 | 1202P | AKRON | OH | 330 | 459-3528 | DT | 907 | . 00 |
| 39 | 10-25 | 434P | AKRON | 애 | 330 | 687-0604 | DT | 1DT | . 00 |
| 40 | 10-25 | 750P | AKRON | OH | 330 | 687-0604 | DT | $10 T$ | . 00 |
| 41 | 10-25 | 904 P | AKRON | OH | 330 | 459-3528 | NW | 6NW | . 00 |
| 42 | 10.26 | 1218P | AKRON | OH | 330 | 338-1783 | DT | 4DT | . 00 |
| 43 | 10-26 1 | 1223P | AKRON | OH | 330 | 459-3528 | DT | 2 DT | . 00 |
| 44 | 10-26 1 | 1227P | AKROH | OH | 330 | 701-8932 | DT | 3DT | . 00 |
| 45 | 10-26 | 615P A | AKRON | OH | 330 | 687-0604 | DT | 1DT | . 00 |
| 46 | 10-26 | 746P | AKRON | OH | 330 | 687-0604 | DT | 1 DT | . 00 |
| 47 | 10-26 | 800P | AKRON | OH | 330 | 836-0223 | DT | 30T | . 00 |
| 48 | 10-27 | 733A | AKRON | OH | 330 | 701-8932 | DT | 12DT | . 00 |
| 49 | 10-27 | 1009A | AKRON | OH | 330 | 459-3528 | DT | 90T | . 00 |
| 50 | 40-27 1 | 1137A | AKRON | OH | 330 | 459-3528 | DT | 201 | . 00 |
| 51 | 10.27 | 1212P A | AKRON | OH | 330 | 836-0223 | DT | $2 \mathrm{~T} T$ | . 00 |
| 52 | 10-27 | 316P | AKRON | OH | 330 | 687-0604 | DT | 207 | . 00 |
| 53 | 10-27 | 514P | AKRON | OH | 330 | 687-0604 | DT | 201 | . 00 |
| 54 | 10-27 | 523P A | AKRON | OH | 330 | 606-4815 | DT | 2DT | . 00 |
| 55 | 10.27 | 526P A | AXRON | OH | 330 | 687-0604 | DT | fDT | 00 |
| 56 | 10-27 | 536P A | AKRON | OH | 3306 | 687-0604 | DT | 10T | 00 |
| 57 | 10-27 | 543P | WARREN | OH | 3302 | 240-0235 | DT | 50T | 00 |


| Ho. | Date | Tine Place Cal | Called | Number | Code | Min |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 58 | 10-27 | 921P AKRON | OH | 330 459-3528 | NW | 5NW | . 00 |
| 59 | 10-27 | 932P WARREN | OH | 330 240-0235 | M | 2NW | . 00 |
| 60 | 10.27 | 934P AKRON | OH | $330606-3959$ | W | 1 NW | . 00 |
| 61 | 10-27 | 955P AKRON | OH | 330 253-5510 | N | 7NW | . 00 |
| 62 | 10-27 | 1016P 9-1-1 Eme | Emercl | $330999-0911$ | NW | 4NW | . 00 |
| 63 | 10-28 | 734A AKRON | OH | $330836-0223$ | DT | 10T | . 00 |
| 64 | 10-28 | 739A AKRON | OH | 330 701-8932 | DT | 7DT | . 00 |
| 65 | 10-28 | 1134A AKRON | OH | 330926.9473 | DT | 10T | . 00 |
| 66 | 10-28 | 1135A AKRON | OH | $330459-3528$ | DT | 2 T T | . 00 |
| 67 | 10-28 | 1137A AKRON | OH | 330 926-9473 | DT | 2 DT | . 00 |
| 68 | 10-28 | 1232P AKRON | OH | 330 926-9473 | DT | 1 DT | . 00 |
| 69 | 10-28 | 313P AKROH | OH | 330 687-0604 | DT | 10T | . 00 |
| 70 | 10-28 | 433P AKRON | OH | 330606 -4815 | DT | 2DT | . 00 |
| 71 | 10-28 | 441P AKRON | OH | 330 606-4815 | DT | 2DT | . 00 |
| 72 | 10-28 | 613P AKRON | OH | 330 338-1783 | DT | 2 DT | . 00 |
| 73 | 10-28 | 633P OPERATOR | R ACL | $330631-7780$ | DT | 1 DT | . 00 |
| 74 | 10-28 | 634P AKRON | OH | 330 322-6862 | DT | 2DT | . 00 |
| 75 | 10-28 | 714P AKRON | OH | 330 322-6862 | DT | 2DT | . 00 |
| 76 | 10-28 | 737P INCOHING | C CL | $330687-0604$ | DT | 2 T | . 00 |
| 77 | 10-29 | 116P OPERATOR | R ACL | $330631-7780$ | NW | 1NW | . 00 |
| 78 | 10-29 | 127P AKROH | OH | 330 926-9473 | NW | fNW | . 00 |
| 79 | 10.29 | 130P WARREN | OH | $330240-0235$ | NW | 3NW | . 00 |
| 80 | 10-29 | 341P WARREN | OH | $330240-0235$ | NW | 2NW | . 00 |
| 81 | 10-29 | 400P COLUMBUS | S OH | 614 554-3006 | NW | 6NW | . 00 |
| 82 | 10-29 | 425P WARREN | OH | $330240-0235$ | NW | 1NW | . 00 |
| 83 | 10-29 | 500P MEDINA | OH | 330 722-7031 | NW | 2NW | . 00 |
| 84 | 10-29 | 615P WARREN | OH | $330240-0235$ | NW | 2NW | . 00 |
| 85 | 10-29 | 904 P AKRON | OH | $330253-6738$ | NW | 2NW | . 00 |
| 86 | 10-29 | 910P AKRON | OH | 330 283-3022 | NW | 2NW | . 00 |
| 87 | 10-29 | 1029P WARREN | OH | $330240-0235$ | NW | 6HW | . 00 |
| 88 | 10-29 | 1038P AKRON | OH | 330253.7489 | W | 10W | . 00 |
| 89 | 10-31 | 656A AKRON | OH | 330 701-8932 | DT | $40 T$ | . 00 |
| 90 | 10-31 | 700A AKRON | OH | 330687.0604 | DT | 10T | . 00 |
| 91 | 10-31 | 701A AKRON | OH | 330 687-0604 | DT | 1DT | . 00 |
| 92 | 10-31 | 703A AKRON | OH | $330687-0604$ | DT | 2DT | . 00 |
| 93 | 10-31 | 705A AKRON | OH | 330 785-9356 | DT | $10 T$ | . 00 |
| 94 | 10-31 | 708A INCOHIHS | 6 CL | 330 785-9356 | DT | 3DT | . 00 |
| 95 | 10-31 | 1206P 800 SERVIC | VICCL | $866302-7221$ | DT | 3DT | . 00 |
| 96 | 10-31 | 1214P AKRON | OH | $330459-3528$ | DT | 100T | . 00 |
| 97 | 10-31 | 442P AKRON | OH | $330687-0604$ | DT | 10 T | . 00 |
| 98 | 10.31 | 443P AKRON | OH | 330 606-4815 | DT | $20 T$ | . 00 |
| 99 | 10-31 | 445P IHCOHIMG | CL | $330606-4815$ | DT | 2 DT | . 00 |
| 100 | 10.31 | 453P AKRON | OH | 330 606-4815 | DT | 10T | . 00 |
| 101 | 10-31 | 457P AKRON | OH | $330606-4815$ | DT | 2 DT | . 00 |
| 102 | 11-01 | $543 P$ AKPON | OH | 330 785-9356 | DT | 1DT | . 00 |
| 103 | 11.03 | 1235P AKRON | OH | 330 606-4815 | DT | 2 DT | . 00 |
| 104 | 11-03 | 124P IMCOHING | CL | 330 606-4815 | DT | $10 T$ | . 00 |
| 105 | 11-03 | 504P AKRON | OH | 330606.4815 | DT | 10T | . 00 |
| 106 | 11.03 | 509P IHCOHIMG | CL | $330606-4815$ | DT | 1DT | . 00 |
| 107 | 11.04 | 1014A AKROH | OH | 330 459-3528 | DT | 2 DT | . 00 |
| 108 | 11-04 | 1135A AKROH | OH | $330606-4815$ | DT | 2 T | . 00 |
| 109 | 11-04 | 1158A 890 SERVIC | ICCL | 800589.5256 | DT | 1DT | . 00 |
| 110 | 11-04 | 1226P AKRON | 애 | $330322-6862$ | DT | $10 T$ | . 00 |
| 111 | 11.04 | 420P INCOMIMG | CL | $330322-6862$ | DT | 2 DT | . 00 |
| 112 | 11.04 | 432P AKRON | OH | $330322-6862$ | DT | 1DT | . 00 |
| 113 | 11.04 | 459P AKRON | OH | 330 338-1783 | DT | $20 T$ | . 00 |
| 114 | 11.04 | 515P AKROH | OH | 330322 -6862 | DT | 2 DT | . 00 |
| 115 | 11.06 | 330P AKROH | OH | $330865-0488$ | N | 1NW | . 00 |
| 146 | 11-07 | 434P INCOHING | CL | 330 283-3022 | DT | 107 | 00 |



VONDELISE JONES
765 DONALD AV
AKRON, OH 44376-3405

Page 5 of 6
Account Number $330773-38904739$
Billing Date Nov 25, 2005

## Cingular Wireless

| No. | Date | Time Place Cal |  | Nuaber | Code | Hin |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 11-09 | 446P AKRON | OH | 330 459-3528 | DT | 2 DT | . 00 |
| 2 | 11-09 | 448P AKRON | OH | $330606-4815$ | DT | 2DT | . 00 |
| 3 | 11-10 | 428P AKRON | OH | $330606-4815$ | DT | 2 DT | . 00 |
| 4 | 11-10 | 4298 INCOMING | CL | $330606-4815$ | DT | 10T | 00 |
|  | Subtotal |  |  |  |  |  | . 00 |
| Total Home Charges |  |  |  |  |  |  |  |
|  | DA/Pre | miun Hessaging |  |  |  |  |  |
| No. | Date | Time Place Cal |  | Number | Code | Min |  |
| 5 | 10-22 | 11344 FOLLOW ME |  | 313 930-9959 | NW | 34 NW | . 00 |
| 6 | 11.03 | 122P FOLLOW HE |  | 440 220-1333 | DT | 1DT | . 00 |
|  |  | Subtotal |  |  |  |  | . 00 |

Total Home Charges


Total Howe Charges
.10
Internet Pay Per Use

| No. | Dato | Tine Place Called | Munber | Code | in |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 8 | 10-11 | 954 P Mylireless | $330631-7780$ | NW | 1NW | . 11 |
| 9 | 10-11 | 957P Mydireless | 330631.7780 | NW | 1NW | . 02 |
| 10 | 10-15 | 227P Mywireless | 330631.7780 | NW | 1NW | . 03 |
| 11 | 10-15 | 436 P Mydireless | $330631-7780$ | NW | 1NW | 02 |
| 12 | 10-21 | 530f Mywireless | $330631-7780$ | DT | 1DT | . 01 |
|  |  | Subtotal |  |  |  | . 19 |
| Total Home Charges |  |  |  |  |  | . 19 |

## A002=INTERNET XPRESS

$\mathrm{CW}=$ CALL WAITING
FHR $=$ Call Del ivery Service
H2HC=EXPANDED H2H $^{2}$
SHS=TEXT MESSAGIMG
DT=Daytime
Niv=huknd
SH=MESSAGES

Key for Calling Codes:

| A Anytime | B Collect | C Calling Card |
| :--- | :--- | :--- |
| D Day | E Evening | F Call Forwarding |
| H Third Number | I Special Intrastate | L Late Night |
| M Multiple Rate Period | N Night Weekend |  |
| O Operator Completed | Dial Rates Apply | P Person to Person |
| R Standard Overseas | S Station to Station | T Discount Overseas |
| X Conference | Y Economy Overseas | S Three Way |

Total Cingular Wireless

## News You Can Use

## PREVENT DISCONNECT

Thank you for being a valued customer. It is important to inform you that all charges must be paid each month to keep your account current and prevent collection activities. In addition, please be aware that we are required to inform you of certain charges that MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are $\$ 28.82$.

## CARRIER INFO

SBC Long Distance, or a company that resells their service, is your long distance and local toll carrier.

PAYMENT \& INQUIRIES
Allow 5 business days when paying by mail. You may also pay at an authorized agent or call 1-800-660-2626 to Charge by Phone. Nonpayment of toll or non-regulated services may result in disconnection or restriction of such services and/or collection action. For problems with your residential service, please call us at 1-800-660-1000. If your questions are not resolved after you have called SBC, you may call the Public Utilities Commission of Ohio (PUCO), Toll Free at 1-800-686-7826 or 1-614-466-3292 or for TDD/TTY Toll Free at 1-800-686-1570 or 1-614-466-8180,8:00 a.m. to 5:30 p.m. weekdays or visit the PUCO website at www.puco.ohio.gov.

## CALL WAITING

Effective $02 / 01 / 06$, the monthly rate for Call Waiting will increase from $\$ 4.55$ to $\$ 4.95$. For more information, to learn more about our Personal Choice (SM) package, or if you would like to cancel this service, please call 1-800-660-1000. Thank you for choosing SBC Ohio.

## CALL TRACE

Effective 02/01/06, the pay-per-use rate for Call Trace will increase from $\$ 4.59$ to $\$ 4.99$. For more information, to learn more about our Personal Choice (SM) package, or if you would like to cancel this service, please call 1-800-660-1000. Thank you for choosing SBC Ohio.

## DNC NOTIFICATION

The Federal Government has established a National Do Not Call Registry to enable consumers to avoid certain unwanted telemarketing calls. For more information or to register (or revoke your registration) visit their website at http://donotcall.gov or call toll-free 1888 382-1222 (TTY 1866 290-4238), from the number you wish to register.

BEST TIMES TO CALL
Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.


VONDELISE JONES
765 DONALO AV AKRON, OH 44306 - 3405

Page 6 of 6
Account Number $330773-38904739$ Billing Date Nov 25, 2005

## News You Can Use

News You Can Use - Continued
SPECIAL NEEDS
Do you have difficulty hearing and wonder about the benefits of using an amplified telephone? Would it be helpful to hear who's calling before you decide to answer the phone and not have to make your way over to the Caller ID display? Whether it's for you or someone you know, find out more about products designed to solve everyday communications needs by calling the SPECIAL NEEDS CENTER © 1-800-544-5159.

PAY BILLS ONLINE
Support the National Arbor Day Foundation by using online billing that's easier on you and our planet. Sign up for MySBC eBill(SM) service and stop your paper bills at sbc.com/earthfriendly.MW today.
How To Contact Us:
-1-800-331-0500 or 611 from your cell phone

- For Deaf7Hard of Hearing Customers (TTY/TDD)
1-866-241-6567

Wireless Number with Rollover 330-631-7780 - 62 Minutes

| Previous Balance | 55.12 |
| :--- | ---: |
| Payment Posted | -55.12 |
| BALANCE | 0.00 |
| Monthly Service Charges | 36.99 |
| Usage Charges | 0.29 |
| Credits/Adjustments/Other Charges | 1.86 |
| Government Fees \& Taxes | 3.93 |
| TOTAL CURRENT CHARGES | 43.07 |
| Due Dec 04, 2005 |  |
| Late fees assessed after Dec 10 |  |

Total Amount Due $\$ 43.07$

Corrections have been made to your previous Rollover
balance, and credits for previous overcharges, if any, have been applied.

|  | Return the portion below with payment to Cingular Wireless only. |
| :---: | :---: |
| 5020 ASH GROVE ROAD |  |
| SPRINGFIELD, $11.62711-6329$ | Account Number: 246678995 |
|  | Total Amount Due: $\because \quad \$ 43.07$ |
|  | Amount Paid: |
|  | \$ |

* Plense do nor send corespondence with puyment.

VONDELISE JONES
765 DONALD AVE
AKRON, OH 44306-3405


Total Amount Due by Dec 04, 2005

Please Make Check Payable To:

Cingular Wireless
PO Box 6416
Carol Stream, IL 60197-6416


990002466789950000000000000430700000004307003
Page: $\quad$ 20f 8
Billing Cycle Date:
10/11/05-11/10/05
Account Number:
246678995

## General Information

- Customers on plans formerly offered by AT\&T Wircless will be charged $1.5 \%$ (or less) of the balance carried forward to the next bill. Customers on plans offered by Cingular Wireless will be charged a late payment fee of $\$ 5.00$ in CT,D.C.,DE,IL,KS,MA,MD,ME,MI,MO,NH,NJ,NY,PA,OK,OH,RI,VA,VT,WI, WV; or $1.5 \%$ of the batance carried forward to the next bill in all other states. Customers whose accounts include plans formerly offered by AT\&T Wireless and plans offered by Cingular Wireless will be charged the lesser of the above charges.
When you send us a check as payment, you authorize us to clear your check electronically. Electronic payments may clear the same day we receive payment. Returned checks or other negotiable instruments may be represented electronically and may result in the maximum processing charge allowed by law. Notations made on checks or accompanying materials will not secure your rights.
- The "Recurring Monthly Charges" can be billed in advance or arrears based on selected services. Usage and toll charges are billed in arrears. Certain usage and toll charges may appear more than one month in arrears. Prorated monthly charges may apply for new services or changes 10 existing services during a billing period. These will appear in the Monthly Service Charges sections of the bill.
- Please do not enclose correspondence with your payment for we cannot guarantee receipt. Address ali correspondence to the following: Cingular Wireless, 5020 Ash Grove Road, Springfield, IL 62711
- Calls to our Customer Service Centers may be monitored to ensure high quality service to our customers.
- Cingular Wireless Tax IDif 84-1659970 / Cingular Wireless DUNS\# 003548489
- Questions regarding accessibility for persons with disabilities: 1-866-241-6568
- Auto Pay Authorization Agreement - For use only with Auto Pay phone enrollment. If I enroll, I authorize Cingular Wireless to pay my bill monthly by debiting my bank account. I can cancel authorization by notifying Cingular at www.cingular.com, by calling 1-800-331-0500, or by dialing 611 from my wireless phone. If my bank rejects a payment, I may be charged a return fee.


## How To Pay

Checking and savings account payments, check cards, credit cards are accepted.
Payments made with a representative may be subject to a service fee.
Note: There is no fee for choosing any of the following payment channels:
Pay using your wireless phone for free

- Dial "PAY (*729), then hit send.
-Make a one time payment foilowing the instructions provided.
Pay using any landline phone - Dial 1-800-331-0500
-Enter your wireless number and billing ZIP Code and follow the prompts.
Pay Online
-Go to www.cingular.com
-Enter your wireless phone number or ZIP Code in the 'Manage My Account' section, click 'Login'
OR select 'My Account' from the menu bar and enter your wireless number and password.
-Set up AutoPay from 'My Bill' or 'My Payments' within 'My Account'.
-Sign up in 'My Bill' to receive your wireless bill online at no additional charge.
Pay by Mail
-Mail your remittance stub and a check or money order in the envelope provided.
-It may take up to 7-10 days for the payment to post.

| Prior Activity |  | $\mathbf{2 4 6 6 7 8 9 9 5}$ |
| :--- | :--- | ---: |
| Previous Balance <br> Detail of Payments Posted <br> Paymen Oct 16,2005 | 55.12 |  |
| TOTAL BALANCE | -55.12 |  |


| Wireless Line Summary For: <br> User Name: VONDELISE JONES |  | $330-631-7780$ |  |
| :---: | :---: | :---: | :---: |
|  |  |  |  |
| Monthly Service Charges | Period | Monthly Charge | Total Charge |
| Rate Plan |  |  |  |
| AFSTNAT450R5KNWUMM Includes: <br> - 450 ANYTIME MINUTES <br> - 5000 Nght \& Wknd Min <br> - ANYTIME ROLLOVER MINS <br> - Basic Voice Maik <br> - CALl Waiting <br> - CALLER ID <br> - Call Hold <br> - DETAILED BIL.LING <br> - Direel Bill Detail <br> - IMMEDIATE CALL FORWARD <br> - MESSAGE NOTIFICATION <br> - NATION GAIT/GSM <br> - NO ANSWER CALL FORWARD <br> - THREE-WAY CALLING <br> - UNLTD EXP M2M MINS | 11/11-12/10 | 39.99 | 39.99 |
| Discount for AFSTNAT450R5KNWUMM | 11/11-12/10 | -3.00 | -3.00 |
| Other Services |  |  |  |
| 5000 N\&W | $11 / 11-12 / 10$ | 0.00 | 0.00 |
| CINGULAR DIRECT BILL | $11 / 11-12 / 10$ | 0.00 | 0.00 |
| Fast Forward N/C | 11/11-12/10 | 0.00 | 0.00 |
| GSM Coverage Area | 11/11-12/10 | 0.00 | 0.00 |
| Off-Network Roam | 11/11-12/10 | 0.00 | 0.00 |
| Unlimited Expd M2M | 11/11-12/10 | 0.00 | 0.00 |
| Wireless Data |  |  |  |
| Intemet Pay Per Use Includes: <br> - INTERNET XPRESS | $11 / 11.12 / 10$ | 0.00 | 0.00 |
| Multimedia PayPerMsg | 11/11-12/10 | 0.00 | 0.00 |
| Text Msg Pay Per Use Inchudes: <br> - Int'l Texi Messaging <br> - Texi Messaging | 11/11-12/10 | 0.00 | 0.00 |
| TOTAL MONTHLY SERVICE CHARGES |  |  | \$36.99 |



| Summary of Rollover Minutes | $\mathbf{3 3 0 - 6 3 1 - 7 7 8 0}$ |
| :--- | :---: |
| User Name: VoNDELISE JONES |  |
| Previous Rocllover Balance <br> Unuscd Package Minutes Added to Rollover | 0 |

Page:
50 f 8
Billing Cycle Date: 10/11/05-11/10/05
Account Number: 246678995

| Summary of Rollover Minutes (Continued) | $\mathbf{3 3 0 - 6 3 1 - 7 7 8 0}$ |
| :--- | :---: |
| User Name: VONDELISE JONES |  |
| Rollover Minules Expired ${ }^{*}$ ) | 0 |
| Current Rollover Batance | 62 |
| (*) Umsed Package Minutes Expire Affer 12 Billing Periods |  |

## Call Detail

User Name: VONDELISE JONES
Rate Code: MME0=Unlimited Expd M2M, RM45*450 Rollover Mins, 5KNW=5000 N\&W, DFMR=Call Delivery, CPIN=AFSTNAT45OR5KNWUMM
Rate Period (PD): DT=Daytime, NW=Nwknd
Feature: M2MC=EXPANDED M2M, FMR=Call Delivery Service, CW=CALL WAITING

| Item | - Day | Date | Time | Number Called | Call To | Min | Rate Code | Rate <br> Pd | Feature | Airtime LD/Add" Charge Charge | Total Clarge |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | TUE | 10/11 | 12.01 PM | 330-865-8450 | AKRON OH | 1 | RM45 | DT |  |  | $\therefore 0.00$ |
| 2 |  | $10 / 11$ | 12:01PM | 330-459-3528 | AKRON OH | 17 | RM45 | DT |  |  | 0.00 |
| 3 |  | 10/11 | 12:22PM | 800-562-2929 | 800 SECL | 6 | RM45 | DT |  |  | 0.00 |
| 4 |  | $10 / 11$ | 3:19PM | 330-865-8450 | AKRON OH | 8 | RM45 | DT |  |  | 0.00 |
| 5 | WED | $10 / 12$ | 6:54AM | 330-701-8932 | AKRON OH | 12 | RM45 | OT |  |  | 0.00 |
| 6 |  | 10/12 | $11: 48 \mathrm{AM}$ | 330-666-6787 | MONTROOH | 4 | RM45 | DT |  |  | 0.00 |
| 7 |  | 10/12 | 6:11PM | 330-283-3022 | AKRON OH | 3 | MMEO | DT | M2MC |  | 0.00 |
| 8 |  | 10/12 | 6:16PM | 800.772-1213 | 800 SECL . | 16 | RM45 | DT |  |  | 0.00 |
| 9 | THU | 10/13 | 7:24AM | $330.701-8932$ | AKRON OH | 17 | RM45 | DT |  |  | 0.00 |
| 10 |  | $10 / 13$ | 11:57AM | 330-865-0488 | AKRON OH | 1 | RM45 | OT |  |  | 0.00 |
| 11 |  | 10/13 | 11:58AM | 330-376.5353 | AKRON OH | 1 | RM45 | DT |  |  | 0.00 |
| 12 |  | 10/13 | 11:58AM | 800.772-1213 | 800 SECL | 5 | RM45 | DT |  |  | 0.00 |
| 13 |  | 10/13 | 12:04PM | 330-865-0488 | AKRON OH | 1 | RM45 | DT |  |  | 0.00 |
| 14 |  | 10/13 | 12:05PM | 330-773-9691 | AKRON OH | 3 | RM45 | DT |  |  | 0.00 |
| 15 |  | 10/13 | 12:08PM | 330.701-8932 | AKRON OH | 4 | RM45 | DT |  |  | 0.00 |
| 16 |  | 10/13 | 4:45PM | 614.466-3555 | COLUMB OH | 2 | RM45 | DT |  |  | 0.00 |
| 17 |  | 10/13 | 4:46PM | 800-282-0515 | 800 SE CL | 8 | RM45 | DT |  |  | 0.00 |
| 18 |  | 10/13 | 4.57 PM | 800-589-5256 | 800 SECL | 3 | RM45 | DT |  |  | 0.00 |
| 19 |  | $10 / 13$ | 5:41PM | 330-701-8932 | AKRON OH | 5 | RM45 | DT |  |  | 0.00 |
| 20 |  | $10 / 13$ | 10:05PM | 800-772-1213 | 800 SECL | 28 | 5 KNW | NW |  |  | 0.00 |
| 21 | FRI | 10/14 | 10:16AM | 330-459-3528 | AKRON OH | 4 | RM45 | DT |  |  | 0.00 |
| 22 |  | 10/14 | 11:35AM | 330-459-3528 | AKRON OH | 2 | RM44 | DT |  |  | 0.00 |
| 23 |  | 10114 | 11:54AM | 330-459-3528 | AKRON: OH | 17 | RM45 | DT |  |  | 0.00 |
| 24 |  | $10 / 14$ | 3:09PM | 330-459-3528 | AKRON OH | 2 | RM45 | DT |  |  | 0.00 |
| 25 |  | $10 / 14$ | 6.05PM | 330-431-3396 | AKPON OH | 2 | RM45 | DT |  |  | 0.00 |
| 26 |  | $10 / 14$ | 6:07PM | 330-338-1783 | AKRON OH | 1 | RM45 | DT |  |  | 0.00 |
| 27 |  | $10 / 14$ | 6:08PM | 330-338.1783 | AKRON OH | 1 | RM45 | DT |  |  | 0.00 |
| 28 |  | $10 / 14$ | 6:09PM | 330-431-3859 | INCOMICL | 1 | RM45 | DT |  |  | 0.00 |
| 29 |  | $10 / 14$ | 6:31PM | 330-431.3859 | INCOMICL | 1 | RM45 | DT |  |  | 0.00 |
| 30 |  | 10/14 | 8:34PM | 330-431-3859 | AKRON OH | 1 | RM45 | DT |  |  | 0.00 |
| 31 | SAT | $10 / 15$ | 12:20PM | 330-606-4815 | AKRON OH | 3 | 5KNW | NW |  |  | 0.00 |
| 32 |  | $10 / 15$ | 2:17PM | 330-701-8932 | AKRON OH | 3 | 5KNW | NW |  |  | 0.00 |
| 33 | SUN | 10/16 | 2:37PM | 330-606-4815 | AKRON OH | 2 | 5 KNW | NW |  |  | 0.00 |
| 34 |  | 1016 | 7:20PM | 330-459-3528 | $A K R O N O H$ | 2. | 5 KNW | NW |  |  | 0.00 |
| 35 | MON | $10 / 17$ | 6:59AM | 330.701 .8932 | AKRON OH | 1 | RM45 | DT |  |  | 0.00 |
| 36 |  | 10177 | 8:12AM | 330.606-4815 | AKRON OH | 2 | RM45 | DT |  |  | 0.00 |
| 37 |  | $10 / 17$ | 3:24PM | 330-606-4815 | AKRON OH | 1 | RM45 | DT |  |  | 0.00 |
| 38 T | TUE | 10198 | 7:27AM | 330.701-8932 | AKRON OH | 7 | RM45 | DT |  |  | 0.00 |
| 39 |  | 1018 | 4:43PM | $330-701-8932$ | AKRON OH | 3 | RM45 | DT |  |  | 0.00 |
| 40 |  | $10 / 18$ | 5:00PM | 330.701 .8932 | AKRON OH | 1 | RM45 | DT |  |  | 0.00 |
| 41 W | WED | 1019 | 11:58AM | 800-589-5256 | 800 SECL | 4 | RM45 | DT |  |  | 0.00 |
| 42 |  | 10119 | 12:03PM | 330-459-3528 | AKRON OH | 1 | RM45 | DT | . |  | 0.00 |

Page:
$60 f 8$
Billing Cycle Date: 10/11/05-11/10/05
Account Number: 246678995
Call Detail (Continued)

## User Name: VONDELISE JONES

Rate Code: MMEO=Unlimited Expd M2M, RM45=450 Roliover Mins, $5 \mathrm{KNW}=5000 \mathrm{~N} \& W$, DFMR $=$ Call Delivery, CP1N二AFSTNAT450R5KNWUMM
Rate Period (PD): DT-Daytime, NW=Nwknod
Feature: M2MC=EXPANDED M2M, FMR=Call Detivery Service, CW=CALL WAITING

| Item | Day | Date | Time | Number Called | Call To | Min | Rate Code | Rate $\mathbf{P d}$ | Feature | Airtime LD/Add'\} Charge Charge | Total Charge |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 43 |  | 10119 | 12:39PM | 330-459-3528 | AKRON OH | 1 | RM45 | DT |  |  | 0.00 |
| 44 |  | $10 / 19$ | 5:39PM | 330-606-4815 | AKRON OH | 3 | RM45 | DT |  |  | 0.00 |
| 45 |  | 10:19 | 5:67PM | 330-606-4815 | AKPON OH. | 1 | PM45 | OT |  |  | 0.00 |
| 46 |  | $10 / 19$ | 8:22PM | 330-606-4815 | CALL WAIT | 1 | RM45 | OT | CW |  | 0.00 |
| 47 | THU | $10 / 20$ | 6:59AM | 330-701-8932 | AKRON OH | 11 | RM45 | DT |  |  | 0.00 |
| 48 |  | $10 / 20$ | 10:07AM | 800.589-5256 | 800 SECL | 1 | RM45 | DT |  |  | 0.00 |
| 49 |  | $10 / 20$ | 12:14PM | 330-459-3528 | AKRON OH | 2 | RM45 | DT |  |  | 0.00 |
| 50 |  | 10/20 | 4:44PM | 330-459-3528 | AKRON OH | 16 | RM45 | DT |  |  | 0.00 |
| 51 |  | 10/20 | 6:50PM | 330-459-3528 | AKRON OH | 2 | RM45 | DT |  |  | 0.00 |
| 52 |  | 10/20 | 7:16PM | 330-459-3528 | AKPON OH | 1 | RM45 | DT |  |  | 0.00 |
| 53 | FRI | 10/21 | 7:05AM | 330-701-8932 | AKRON OH | 19 | RM45 | DT |  |  | 0.00 |
| 54 |  | 10/21 | 10.05AM | 330-283-3022 | AKRON OH | 4 | MMEO | DT | M2MC |  | 0.00 |
| 55 |  | 10/21 | 1132AM | 330-459.3528 | AKRON OH | 1 | RM45 | DT |  |  | 0.00 |
| 56 |  | $10 / 21$ | 11:46AM | 330-606-4815 | AKRON OH | 3 | RM45 | DT |  |  | 0.00 |
| 57 |  | $10 / 21$ | 3:13PM | 330-606-4815 | AKFION OH | 2 | RM45 | DT |  |  | 0.00 |
| 58 |  | $10 / 21$ | 3:37PM | 330-606-4815 | AKRON OH | 3 | RM45 | DT |  |  | 0.00 |
| 59 |  | 10/21 | 4:37PM | 330-606-4815 | AKRON OH | 2 | RM45 | DT |  |  | 0.00 |
| 60 |  | $10 / 21$ | 4:45PM | 330-524-6440 | AKRON OH | 3 | MMEO | DT | M2MC |  | 0.00 |
| 61 |  | $10 / 21$ | 4:48PM | 330-606-3959 | AKRON OH | 2 | RM45 | DT |  |  | 0.00 |
| 62 | SAT | $10 / 22$ | 10:52AM | 330-338-1783 | AKRON OH | 2 | 5 KNW | NW |  |  | 0.00 |
| 63 |  | 10/22 | 11:34AM | $313 /$ Follow Me | FOLLOWME | 34 | DFMP | NW | FMR |  | 0.00 |
| 64 |  | $10 / 22$ | 11:34AM | 330-701-8932 | INCOMICL | 34 | 5 KNW | NW |  |  | 0.00 |
| 65 |  | $10 / 22$ | 12:09PM | 330-524-6440 | AKRON OH | 1 | 5KNW | NW |  |  | 0.00 |
| 66 |  | $10 / 22$ | 12:10PM | 330-524-6440 | AKRON OH | 1 | 5KNW | NW |  |  | 0.00 |
| 67 |  | 10/22 | 7:20PM | 330-322-6862 | AKRON OH | 1 | 5KNW | NW |  |  | 0.00 |
| 68 |  | 10/22 | 7:22PM | 330-606-4815 | AKRON OH | 3 | 5KNW | NW |  |  | 0.00 |
| 69 |  | 10/22 | 7:24PM | 330-253-7489 | AKRON OH | 2 | 5KNW | NW |  |  | 0.00 |
| 70 |  | 10/22 | 7:26PM | 330-606-4815 | AKRON OH | 1 | 5KNW | NW |  |  | 0.00 |
| 71 |  | $10 / 22$ | 7:26PM | 330-606-4815 | AKRON OH | 2 | SKNW | NW |  |  | 0.00 |
| 72 |  | $10 / 22$ | 7:28PM | 330-322-6862 | AKRON OH | 4 | 5KNW | NW |  |  | 0.00 |
| 73 | SUN | 10/23 | 9:29PM | 330-773-0857 | AKRON OH | 5 | 5KNW | NW. |  |  | 0.00 |
| 74 | MON | 10/24 | 6:56AM | 330-701-8932 | AKRON OH | 11 | RM45 | DT |  |  | 0.00 |
| 75 |  | 10/24 | 7:12AM | 330-606-4815 | AKRON OH | 2 | RM45 | DT |  |  | 0.00 |
| 76 |  | $10 / 24$ | 7:55AM | 330-724-4886 | AKRON OH | 5 | RM45 | DT |  |  | 0.00 |
| 77 |  | $10 / 24$ | 10:13AM | 330.762-0341 | AKRON OH | 2 | RM45 | DT |  |  | 0.00 |
| 78 |  | 10/24 | 3:08PM | 330-606-4815 | AKRION OH | 1 | RM45 | DT |  |  | 0.00 |
| 78 |  | 10/24 | 7:09PM | 330-687.0604 | AKRON OH | 2 | MMEO | DT | M2MC |  | 0.00 |
| 80 |  | $10 / 24$ | 7:11PM | 330-687-0604 | AKRON OH | 1 | MMEO | DT | M2MC |  | 0.00 |
| 81 |  | 10/24 | 7:50PM | 330-687.0604 | AKRON OH | 1 | MMEO | DT | M2MC |  | 0.00 |
| 82 |  | $10 / 24$ | 8:02PM | 330-785-9356 | AKRON OH | 1 | AM45 | DT |  |  | 0.00 |
| 83 |  | 10/24 | 8.12PM | 330.283-3022 | AKFION OH | 1 | MMEO | DT | M2MC |  | 0.00 |
| 84 | TUE | 10/25 | 7:32AM | 330-701-8932 | AKPON OH | 7 | RM45 | DT |  |  | 0.00 |
| 85 |  | 10/25 | 12:02PM | 330-459-3528 | AKPON OH | 9 | AM45 | DT |  |  | 0.00 |
| 86 |  | 10125 | 4:34PM | 330-687-0604 | AKPON OH | 1 | MMEO | DT | M2MC |  | 0.00 |
| 87 |  | 10/25 | 7:50PM | 330-687-0604 | AKRON OH | 1 | MMEO | OT | M2MC |  | 0.00 |
| 88 |  | $10 / 25$ | 9:04PM | 330-459-3528 | AKRON OH | 6 | 5 KNW | NW |  |  | 0.00 |
| 89 | WED | $10 / 26$ | 12:18PM | 330-338-1783 | AKRON OH | 4 | RM45 | DT |  |  | 0.00 |
| 90 |  | 10/26 | 12:23PM | 330-459-3528 | AKRON OH | 2 | FM45 | DT |  |  | 0.00 |
| 91 |  | 10/26 | 12:27PM | 330-701-8932 | AKAON OH | 3 | RM45 | DT |  |  | 0.00 |
| 92 |  | 10/26 | 6:15PM | 330-687-0604 | AKRON OH | 1 | MMEO | DT | M2MC |  | 0.00 |
| 93 |  | 10/26 | 7:46PM | 330-687-0604 | AKRON OH | 1 | MMEO | DT | MZMC. |  | 0.00 |
| 94 |  | 10/26 | 8:00PM | 330-836-0223 | AKRON OH | 3 | RM45 | DT |  |  | 0,00 |
| 95 | THU | 10/27 | 7:33AM | 330-701-8932 | AKRON OH | 12 | RM45 | DT |  |  | 0.00 |

## Call Detail (Continued)

## User Name: VONDELISE JONES

Rate Code: MME0*Unlimited Expd M2M, RM45=450 Roliover Mins, 5 KNW 5000 N\&W, OFMR=Call Delivery,
CP1N=AFSTNAT450R5KNWUMM
Rate Perlod (PD): DT=Daytime, NW=Nwknd
Feature: M2MC=EXPANDED M2M, FMR=Call Delivery Service, CW=CALL WAITING

| Item Day | Date | Time | Number Called | Call To | Min | Rate Code | Rate <br> Pd | Feature | Airtime LD/Add'l Charge Charge | Total Charge |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 96 | $10 / 27$ | 10:09AM | 330-459-3528 | AKRON OH | 9 | RM45 | OT |  |  | 0.00 |
| 97 | $10 / 27$ | 11:37AM | 330-459-3528 | AKRON OH | 2 | RM45 | DT |  |  | 0.00 |
| 98 | 10/27 | 12:12PM | 330-836-0223 | AKRON OH | 2 | RM45 | DT |  |  | 0.00 |
| 99 | 10/27 | 3:16PM | 330-687-0604 | AKRON OH | 2 | MMEO | DT | M2MC |  | 0.00 |
| 100 | $10 / 27$ | 5:14PM | 330.687-0604 | AKRON OH | 2 | MMEO | DT | M2MC |  | 0.00 |
| 101 | 10127 | 5:23PM | 330-606-4815 | AKRON OH | 2 | PM45 | DT |  |  | 0.00 |
| 102 | 10/27 | 5:26PM | 330-687-0604 | AKRON OH | 1 | MMEO | DT | M2MC |  | 0.00 |
| 103 | $10 / 27$ | 5:36PM | 330-687-0604 | AKRON OH | 1 | MMEO | DT | M2MC |  | 0.00 |
| 104 | $10 / 27$ | 5.43PM | 330-240-0235 | WARBEN OH | 5 | AM45 | DT |  |  | 0.00 |
| 105 | $10 / 27$ | 9.21PM | 330-459-3528 | AKRON OH | 5 | 5 KNW | NW |  |  | 0.00 |
| 106 | $10 / 27$ | 9:32PM | 330-240-0235 | WARREN OH | 2 | SKNW | NW |  |  | 0.00 |
| 107 | 10/27 | 9:34PM | 330-606-3959 | AKRON OH | 1 | 5KNW | NW |  |  | 0.00 |
| 108 | 10127 | 9:55PM | 330-253-5510 | AKRON OH | 7 | 5 KNW | NW |  |  | 0.00 |
| 109 | 10/27 | 10:16PM | *911 | 9.T1 CL | 4 | CPIN | NW |  |  | 0.00 |
| 110 FRI | 10128 | 7:34AM | 330-836-0223 | AKRON OH | 1 | RM45 | DT |  |  | 0.00 |
| 111 | 10/28 | 7:39AM | 330-701-8932 | AKRON OH | 7 | RM45 | DT |  |  | 0.00 |
| 112 | $10 / 28$ | 11:34AM | 330-926-9473 | AKRON OH | 1 | RM45 | DT |  |  | 0.00 |
| 113 | 10/28 | 11:35AM | 330-459-3528 | AKRON OH | 2 | RM45 | OT |  |  | 0.00 |
| 114 | $10 / 28$ | 11:37AM | 330-926-9473 | AKRON OH | 2 | RM45 | DT |  |  | 0.00 |
| 115 | 10/28 | 12:32PM | 330.926.9473 | AKRON OH | 1 | RM45 | DT |  |  | 0.00 |
| 116 | 10/28 | 3:13PM | 330-687-0604 | AKRON OH | 1 | MMEO | DT | M2MC |  | 0.00 |
| 117 | 10/28 | 4:33PM | 330-606-4815 | AKRON OH | 2 | RM45 | DT |  |  | 0.00 |
| 118 | 10/28 | 4:41PM | 330-606-4815 | AKRON OH | 2 | RM45 | OT |  |  | 0.00 |
| 119 | 10/28 | 6:13PM | 330-338-1783 | AKRON OH | 2 | RM45 | DT |  |  | 0.00 |
| 120 | 10/28 | 6:33PM | 000-000-0000 | OPERAT CL | 1 | RM45 | DT |  |  | 0.00 |
| 121 | 10128 | 6:34PM | 330-322-6862 | AKRON OH | 2 | MMEO | DT | M2MC |  | 0.00 |
| 122 | $10 / 28$ | 7:14PM | 330-322-6862 | AKRON OH | 2 | MMEO | DT | M2MC |  | 0.00 |
| 123 | 10/28 | 7:37PM | 330-687-0604 | INCOMICL | 2 | MMEO | DT | M2MC |  | 0.00 |
| 124 SAT | 10/29 | 1:16PM | 000-000-0000 | OPERATCL | 1 | 5 KNW | NW |  |  | 0.00 |
| 125 | 10/29 | 1:27PM | 330-926-9473 | AKRON OH | 1 | 5KNW | NW |  |  | 0.00 |
| 126 | $10 / 29$ | 1:30PM | 330-240-0235 | WARRENOH | 3 | 5KNW | NW |  |  | 0.00 |
| 127 | 10/29 | 3:41PM | 330-240-0235 | WARAEN OH | 2 | 5KNW | NW |  |  | 0.00 |
| 128 | 10/29 | 4:00PM | 614-554-3006 | COLUMB OH | 6 | 5 KNW | NW |  |  | 0.00 |
| 129 | 10/29 | $4: 25 \mathrm{PM}$ | 330-240-0235 | WARREN OH | 1 | 5KNW | NW |  |  | 0.00 |
| 130 | 10,29 | 5:00PM | 330.722-7031 | MEOINA OH | 2 | 5KNW | NW |  |  | 0.00 |
| 131. | 1029 | 6:15PM | 330-240-0235 | WARRENOH | 2 | 5KNW | NW |  |  | 0.00 |
| 132 | $10 / 29$ | 9:04PM | 330-253-6738 | AKRON OH | 2 | 5KNW | NW |  |  | 0.00 |
| 133 | 10/29 | 9:10PM | 330-283-3022 | AKRON OH | 2 | 5KNW | NW |  |  | 0.00 |
| 134 | 10/29 | 10:29PM | 330-240-0235 | WARREN OH | 6 | SKNW | NW |  |  | 0.00 |
| 135 | 10/29 | 1038PM | 330-253-7489 | AKRON OH | 1 | 5KNW | NW |  |  | 0.00 |
| 136 MON | 10/31 | 6:56AM | 330-701-8932 | AKPON OH | 4 | RM45 | DT |  |  | 0.00 |
| 137 | 10/31 | 7:00AM | 330-687-0604 | AKRON OH | 1 | MMEO | DT | M2MC |  | 0.00 |
| 138 | 10/31 | 7:01AM | 330-687-0604 | AKRON OH | 1 | MMEO | DT | M2MC |  | 0.00 |
| 139 | 10331 | 7:03AM | 330-687-0604 | AKRON OH | 2 | MMEO | OT | M2MC |  | 0.00 |
| 140 | 10/31 | 7:05AM | 330-785-9356 | AKRON OH | 1 | RiM45 | DT |  |  | 0.00 |
| 141 | 10/31 | 7:08AM | 330-785-9356 | INCOMICL | 3 | RM45 | DT |  |  | 0.00 |
| 142 | 10/31 | 12:06PM | 866-302-7221 | 800 SECL | 3 | RM45 | DT |  |  | 0.00 |
| 143 | $10 / 31$ | 12:14PM | 330-459-3528 | AKRON OH | 10 | RM45 | DT |  |  | 0.00 |
| 144 | 10/31 | 4:42PM | 330.687-0604 | AKRON OH | 1 | MMEO | DT | M2MC |  | 0.00 |
| 145 | 10/31 | 4:43PM | 330-606-4815 | AKRON OH | 2 | RM45 | OT |  |  | 0.00 |
| 146 | 10/31 | 4:45PM | 330-606-4815 | INCOMICL | 2 | RM45 | DT |  |  | 0.00 |
| 147 | 10/31 | 4:52PM | 330.606-4815 | AKPOON OH | 1 | RM45 | OT |  |  | 0.00 |
| 148 | 10/31 | 4:57PM | 330-606-4815 | AKRON OH | 2 | RM45 | DT |  |  | 0.00 |

Rate Code: MME0×Unlimited Expd M2M, RM45=450 Rollover Mins, 5KNW=5000 N\&W, DFMR=Call Delivery, CP1N=AFSTNAT450R5KNWUMM
Rate Period (PD): DT=Daytime, NW=Nwknd
Feature: M2MC=EXPANDED M2M, FMR=Call Delivery Service. $C W=C A L L$ WAITING


## Data Detail

330-631-7780
User Name: VONDELISE JONES
Rate Code: WXP1-Internet Pay Per Use, TMII=Text Misg Pay Per Use
Rate Period (PD): DT = Daytime, SM=MESSAGES, NW=Nwknd
Feature: A002ㅍNTERNET XPRESS, SMS=TEXT MESSAGING


One Time Checking Account Payment Authorization Agreement (for use with kiosk payment): I authorize Cingular Wireless to pay my bill by debiting my bank account. I can cancel authorization by contacting an in-store sales person. If my bank rejects a payment, I may be charged a return fee.

Account Number $330773-38904739$ Billing Date Oct 25,2006

Sep 26 - Oct 25, 2006


DUE BY: Dec 1, 2006 \$71.87
at\&t

| Plans and Services |  |
| :--- | ---: |
| Taxes |  |
| Federat at $3 \%$ | 76 |
| Sales at $6.25 \%$ | 1.77 |
| Total Taxes | 2.53 |
| Total Plans and Services | 30.84 |

## AT\&T Long Distance

Message Regarding Terms \& Conditions:
To view your Terms \& Conditions for AT\&T Long
Distance, access www.sbc.com/public affairs
or call 1-888-225-8530 to have a copy mailed.
International Mobile Termination Charge Change:
Effective 11/22/2006, International Mobile
Termination charges(IMTC)will also apply to
international calls to a special services
telephone number which may or may not be wireless
and may be for adult entertainment purposes.
For the current rates you may visit us at
att.convintc. For a recording of the rates by
country (in English or en Espanoll, you may call
1-888-472-1935. Thank you for choosing AT\&T
Long Distance.
Invoice Sumary
(as of October 12, 2006)
Current Charges
Service Charges 2.00
Credits and Adjustments .00
Call Charges
.00
.00
Surcharges and Other Fees 08
Taxes invoice sumary
2.22

Service Charges
Manthiy Service Charges

| Type of Service | Period | aty |  |
| :---: | :---: | :---: | :---: |
| 1 JustCall Standard | 10/09-11/08 | 1 | 2.00 |
| Total Monthly Service Charges |  |  | 2.00 |
| Total Service Chargas |  |  | 2.00 |
| Surcharges and 0ther Foos |  |  |  |
| 2 Fed linivarsal Service Fund |  |  | . 07 |
| 3 Federal Regulatory Fee |  |  | . 01 |
| Total Surcharges and Other Fees |  |  | . 08 |
| Taxes |  |  |  |
| 4 Federal |  |  | . 00 |
| 5 State |  |  | . 12 |
| 6 Municipal |  |  | . 02 |
| 7 Hon Howe State |  |  | . 00 |
| Total Taxes |  |  | . 14 |



| Total Invoice Charges | 2.22 |
| :--- | :--- |
| Total ATBT Long Distance | 2.22 |

## Cingular Wireless

Charges for Cingular Wireless
$\begin{array}{lr}\text { Sumary of Charges for } 330-631-7780 \text { : } \\ \text { Monthly Service Charges } \\ \text { Other Charges and Credits } & 36.99 \\ \text { Sur } & .68\end{array}$

| 0 ther Charges and Credtts | .68 |
| :--- | :--- |
| Surcharges and Assesseents |  |

Charges (before taxes)

| Federal Tax | 1.03 |
| :--- | ---: |
| State and Local Taxes | 2.43 |
| Monthly Service Charges for $330-631-7780$ |  |
| Service from to/11/06 through 11/10/06 |  |
| Honthly charge for NSTMUT450RKNMMA | 39.99 |

honthly charge for AFSTMTUSER5NMHMA
Including: 450 AMTIME MIMOTES
Including: 5000 Moht 8 Wind Min
Including: AMYILBE ROLLOVER BINS
Including: CALL WAITIMG
Including: CALLER ID
Including: Call Hold
Including: Direct 8111 Deta 11
Including: IMHEDIATE CALI FORAMD
Including: MATIOH GAIT/GSH
Including: IIMLTD EXP H2h HILS
Charge for 5000 M期 . 00
Charge for CIMGULAR DIRECT BILL
Fast Forward N/C
Charge for GSH Coverage Area
Unlivited Expd M2H
Baste Voice Mall
Honthly charge for Off-Metwork Roal
AF Discount - $\$ 3.00$ off
Total Monthy 3.00CR

Sumary of Rollover Hinutes
Pravious Rollowar Ralance
Rollover Hinutes Used
Rollover Minutes Expired (")
Current Rollover balance
( ) Unused Package Minutes Explre After 12
Billing Periods
Howe Usage for $330-631.7780$
AFSTMUT450R5KMUM胃
Calls, 09/11/06 through 10/10/06
Free ninutes used from 5000 N Nem


Total Charges For AFSTMAT450RSKMWHan
$\qquad$ otal How Charges00


VONDELISE JONES
765 DONALD AV
AKRON, OH 44306-3405

Page 3 of 6
Account Number $330773-38904739$ Billing Date 0ct 25, 2006

## Cingular Wireless


$\left.\begin{array}{cccccccc}\text { No. } & \text { Date } & \text { Time Place } & \text { Called } & \text { Nupber } & \text { COde } & \text { Hin } & \\ \hline 42 & 9-16 & \text { 914P AKRON } & \text { OH } & 330 & 283-3022 & \text { NW } & \text { 2NW } \\ 43 & 9-16 & \text { 916P AKRON } & \text { OH } & 330 & 376-5730 & \text { NW } & \text { 1NW }\end{array}\right] .00$

## at\&t



Page 4 of 6
Account Number $330773-38904739$
Billing Date Oct 25, 2006


## at\&t

VONDELISE JONES<br>765 DONALD AV<br>Page 5 of 6<br>AKRON, OH 44306-3405<br>\section*{Account Number $330773-38904739$<br><br>Billing Date Oct 25, 2006}

## Cingular Wireless

| No. | Date | Tine Place Called | Number | Code | Min |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 10-09 | 453P INCOHING CL | 330 926-9473 | DT | 3DT | . 00 |
| 2 | 10-10 | 442 P AKRON OH | 330 701-8932 | DT | 5DT | . 00 |
| 3 | 10.10 | 447P 800 SERVICCL | $800660-1000$ | DT | 2 DT | . 00 |
| 4 | 10.10 | 449P800 SERVICCL | $800660-1000$ | DT | 8DT | . 00 |
|  |  | Subtotal |  |  |  | . 00 |

## Total Hone Charges

$\mathrm{CW}=\mathrm{CALL}$ WAITING
H2MC=EXPANDED H 2 H
VM =VICE MAIL

## DT=Daytime

## $\mathrm{NW}=\mathrm{Ww}$ knd

Key for Calling Codes:

| A Anytime | B Collect | C Calling Card |
| :--- | :--- | :--- |
| D Day | E Evening | F Call Forwarding |
| H Third Number | I Special Intrastate | L Late Night |
| M Multiple Rate Period | N Night Weekend |  |
| O Operator Completed | Dial Rates Apply | P Person to Person |
| R Standard Overseas | S Station to Station | T Discount Overseas |
| X Conference | Y Economy Overseas | 3 Three Way |

Total Cingular Wireless
41.45

## News You Can Use

## PREVENT DISCONNECT

Thank you for being a valued customer. It is important to inform you that all charges must be paid each month to keep your account current and prevent collection activities. In addition, please be aware that we are required to inform you of certain charges that MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$27.14.

CARRIER INFO
AT\&T Long Distance, or a company that resells their service, is your long distance and local toll carrier.

## PAY PER USE

Beginning 12/01/06, AT\&T Ohio will no longer offer the Pay Per Use Name and Number Delivery Service. If you have any questions regarding this change or to learn more about our money-saving packages, products or services, please call 1-800-ATT-2020 (1-800-288-2020) or visit us online at att.com. Thank you for choosing AT\&T Ohio.

## REPAIR MADE EASY

Did you know that you can report trouble or check the status of a trouble on your voice line by using our Automated Repair System? Our system is able to test your line, diagnose the problem, and let you know when your trouble will be repaired. It's that easy. Call us at $1-800-572-4545$ or visit us online at att.com/repair.

## PAYMENT \& INQUIRIES

Allow 5 business days when paying by mail. You may also pay at an authorized agent or call 1-800-660-2626 to Charge by Phone. Nonpayment of toll or non-regulated services may result in disconnection or restriction of such services and/or collection action. For problems with your residential service, please call us at 1-800-660-1000. If your complaint is not resolved after you have called AT\&T, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll free at 1-800-686-7826 or for TDD/TTY toll free at 1-800-686-1570, 8:00 a.m. to 5:30 p.m. weekdays, or visit www.puco.ohio.gov.
The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted toll free at 1-877-742-5622 from 8:00 a.m. to 5:00 p.m. Weekdays, or visit www.pickoce.org.

## BEST TIMES TO CALL

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

## EASY BILL PAY

Paying your bill over the phone is easy and free. Call 1-800-288-2020, provide your telephone number, say "Pay Bill" and follow the prompts. You can also check your balance, confirm a payment, make payment arrangements and find payment locations. Be sure to have a copy of your bill, as well as credit card or checking account information handy.

VONOELISE JONES
765 OONALD AV
AKRON, OH 44306-3405

Page 6 of 6
Account Number $330773-38904739$ Billing Date Oct 25, 2006

## News You Can Use

News You Can Use - Continued
GO PAPERLESS!
Sign up for AT\&T eBill with the paperless billing option and be automatically registered for a chance to win many great prizes, including a 2007 Toyota Prius! Go to att.com/treelover to register! Call 1-866-844-2021 or visit att.com/ebilldetails for official sweepstakes rules and AT\&T eBill terms and conditions.

Page: $\quad 1$ of 9
Billing Cycle Date: 09/1 1/06-10/10/06
Account Number: 246678995
How To Contact Us:

- 1-800-331-0500 or 611 from your cell phone
- For Deaf/Hard of Hearing Customers (TTY/TDD)
1-866-241-6567
Wireless Number
$330-631-7780$
How To Contact Us:
- 1-800-331-0500 or 611 from your cell phone
- For Deaf/Hard of Hearing Customers (TTY/TDD)
1-866-241-6567
Wireless Number
330-631-7780

| Previous Balance | 41.56 |
| :--- | ---: |
| Payment Posted | -41.56 |
| BALANCE | 0.00 |
| Monthly Service Charges | 36.99 |
| Usage Charges | 0.00 |
| Credits/Adjustments/Other Charges | 1.71 |
| Government Fees \& Taxes | 2.75 |
| TOTAL CURRENT CHARGES | 41.45 |
| Due Nov04, 2006 |  |
| Late fees assessed after Nov 10 |  |

Total Amount Due \$41,45

One Time Checking Account Payment Authorization Agreement (for use with kiosk payment): I authorize Cingular Wireless to pay my bill by debiting my bank account. I can cancel authorization by contacting an in-store sales person. If my bank rejects a payment, I may be charged a return fee.

|  | Return the portion below with payment to Cingular Wireless only. |  |
| :---: | :---: | :---: |
| 5020 ASIT GROVE ROAD |  |  |
| SPRINGFIELD, IL 62711-6329 | Account Number: | 246678995 |
|  | Total Amount Due: | \$41.45 |
|  | Amount Paid: |  |
|  | \$ |  |

*Please do nar sead correspondence with paynem.

VONDELISE JONES
765 DONALD AVE
AKRON, OH 44306-3405


Toial Amount Due by Nov 04, 2006

Please Make Check Payable To:

Cingular Wireless
PO Box 6416
Carol Stream, IL 60197-6416


## General Information

- Customers on plans formerly offered by AT\&T Wireless will be charged $1.5 \%$ (or less) of the balance carried forward to the next bill. Customers on plans offered by Cingular Wireless will be charged a late payment fee of $\$ 5.00$ in CT,D.C.,DE,IL,KS,MA,MD,ME,MI,MO,NH,NJ,NY,PA,OK,OH,RI,VA, VT,WI, WV; or $1.5 \%$ of the balance carried forward to the next bill in all other states. Customers whose accounts include plans fommerly offered by AT\&T Wireless and plans offered by Cingular Wireless will be charged the lesser of the above charges.
- Electronic Check Conversion: When you pay by check, you authorize us to clear the check electronically. If the check clears electronically, funds may be deducted from your bank account on the same day we receive payment and your check is not sent to you. You agree to pay us a fee of up to $\$ 30$ if your payment is returned unpaid. Returned checks may be represented electronically.
- Notations made on checks or accompanying materials will not secure your rights.
- The "Recurring Monthly Charges" can be billed in advance or arrears based on selected services. Usage and toll charges are billed in arrears. Certain usage and toll charges may appear more than one month in arrears. Prorated monthly charges may apply for new services or changes to existing services during a billing period. These will appear in the Monthly Service Charges sections of the bill.
- Please do not enclose correspondence with your payment for we cannot guarantec receipt. Address all correspondence to the following: Cingular Wireless, 5020 Ash Grove Road, Springfield, IL 62711
- Calls to our Customer Service Centers may be monitored to ensure high quality service to our customers.
- Cingular Wireless Tax ID\# 84-1659970 / Cingular Wircless DUNS\# 003548489
- Questions regarding accessibility for persons with disabilities: 1-866-241-6568
- Auto Pay Authorization Agreement - For use only with Auto Pay phone enrollment. If I enroll, I authorize Cingular Wireless to pay my bill monthly by electronically withdrawing money from my bank account. I can cancel authorization by notifying Cingular at www.cingular.com, calling 1-800-331-0500, or dialing 611 from my cellphone. If my bank rejects a payment, I may be charged a return fee up to $\$ 30$.

[^0]Page: 3 of 9
Billing Cycle Date: 09/11/06-10/10/06
Account Number: 246678995




| Call Detail |  |  |  |  |  |  |  |  | 330-631 | $-7780$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Rate Code: RM45 $=450$ Roliover Mins, MME0 $=$ Unlimited Expd M2M, $5 \mathrm{KNW}=5000 \mathrm{~N} \mathrm{\& W}$ Rate Period (PO): DT=Daytime, NW=Nwknd Feature: M2MC=EXPANDED M2M, CW=CALL WAITING, VM=VOICE MAIL |  |  |  |  |  |  |  |  |  |  |
| Item Day 1 MON | Date $09 / 11$ | Time | Number Called $\qquad$ | Call To | Min | Rate Code | Rat <br> Pd | Feature | Airtime LD/Add'l Charge Charge | Total Charge |
| $\frac{1}{2}$ MON | 09/11 | 6:16PM | 330.631-7780 | VMAIL CL | 3 | RM45 | DT | VM |  | . 0.00 |
| 2 TUE | 09/11 | 11:46PM | 910-281-4149 | PINEBL NC | 26 | 5KNW | NW |  |  | 0.00 |
| 3.TUE | 09/12 | 9:20AM | 800-827-1000 | 800 SECL | 17 | AM45 | DT |  |  | 0.00 |
| 5 | 09/12 | 3:03PM | $\frac{330-645-2800}{888-767-6738}$ | AKRON OH | 2 | RM45 | DT |  |  | 0.00 |
| 6 | 09/12 | 3.09 PM | 202-606-0249 | WASHIN DC | 9 | RM45 | DT |  |  | 0.00 |
| 7 | 09/12 | 3:51PM | 202-466-5944 | WASHINDC | 3 | RM45 | DT |  |  | 00 |
| 8 | 09/12 | 3.53PM | 202.662-1000 | WASHINDC | 8 | RM45 | DT |  |  | 0.00 |
| 9 | 09/12 | 4:01PM | 513-381-8359 | CINCINOH | 6 | RM45 | DT |  |  | 0.00 |
| 10 | 09/12 | 4:43PM | 800-231-8200 | 800 SE CL | 2 | RM45 | DT |  |  | 0.00 |
| 11 | $09 / 12$ | 4:45PM | $800.231-8200$ | 800 SECL | 2 | FM45 | DT |  |  | 0.00 |
| 12 | $09 / 12$ | 4:48PM | 800-275.7346 | 800 SECL | 6 | RM45 | DT |  |  | 0.00 |
| 13 | $09 / 12$ | 4:55PM | 800-275-7346 | 800 SECL | 5 | RM45 | DT |  |  | 0.00 |



## Call Detail (Continued)

User Name: VONDELISE JONES
Rate Code: RM45 $\mathbf{4 5 0}$ Rollover Mins, NMEO Unlimited Expd M2M, 5 KNW $=5000 \mathrm{~N} \& \mathrm{~W}$
Rate Period (PD): DT=Daytime, NW=Nwknd
Feature: $\mathrm{M} 2 \mathrm{MC}=$ EXPANDED M2M, CW=CALL WAITING, VM=VOICE MAIL


Page: $\quad 7$ of 9
Billing Cycle Date: 09/1 1/06-10/10/06
Account Number: 246678995


Page:
8 of 9
Billing Cycle Date: 09/11/06-10/10/06
Account Number: 246678995

## Call Detail (Continued)

## User Name: VONDELISE JONES

Rate Code: RM45=450 Rollover Mins, MMEO=Untimited Expd M2M, 5KNW=5000 N\&W
Rate Period (PD): DT=Daytime, NWm Nwkno

Page: 9 of 9
Billing Cycle Date: $09 / 11 / 06-10 / 10 / 06$
Account Number: 246678995

## Simplify With Free Cingular *Services

Want to know how many minutes you've used, what your account balance is or make a payment fast? It's free and it's easy using Cingular *Services. For Balance information dial *BAL\# (*225\# send).
For minutes used dial *MN\# (*646\# send) and a text message will be sent to you. To make a payment dial *Pay (*729 send) for quick and easy bill payment.

## Dialing Changes to Mobile Numbers In Mexico

Effective 10/11/2006 the dialing pattern to call a Mexico Mobile
number is changing. Customers will need to dial a "1" after the
Mexico country code ( 52 ) and before the 10 -digit local number.
Calls to landline phones in Mexico remain unchanged.
Visit www.cingular.com/mexico for more infornation.

## Important Rate Changes to Mobile Numbers In Mexico

Effective 11/1/06, the Mexican govt. has imposed a rate
increase of $\$ .17 / \mathrm{min}$ on calls made to Mexican Mobile Numbers.
Customers will sec only one per-minute price on their bill for a
call where this surcharge applies. The rate for calling a Mexican
Landline will remain unchanged. Visit www.cingular.com/mexico
for more information.

## Network Improvement

We are building a stronger network for you. We have added new cell sites in Ohio to enhance your wireless experience.
Specifically, in the Cleveland area we have recently added
new cell sites in: Orange, Henrietta, Grafton, Wakeman,
Mantua North, Youngstown Park Vista and Maple Heights East.

| VONDELISE JONES | Page | 1 of 6 |
| :--- | ---: | :--- |
| 765 DONALDAV | Account Number | $330773-38904739$ |$\quad$ AT\＆T Ohio

Oct 26 －Nov 25， 2007


DUE BY：Jan 1， 2008 \＄72．10
at\＆t
Accoumt Number $330773-38904739$
Please nclude your account number on your check．

VONDELSE JONES
765 DONALD AV
AKRON，OH 44306－3405

## Plans and Services

Local Calls - Continued
No Date Time Place Called Number Code Min
$1 \quad 10-27903 \mathrm{~A}$ LOCA
$\begin{array}{llll}2 & 10-27 & 955 A & 10 C A\end{array}$
3 10-27 955A LOCA
$\begin{array}{llll}3 & 10-27 & 959 A & L O C A L \\ 4 & 10-27 & 1000 & L O C A\end{array}$
$\begin{array}{llll}4 & 10-27 & 1000 \mathrm{~A} & L O C A L\end{array}$
$\begin{array}{lllll}5 & 10-27 & 145 P & \text { LOCAL }\end{array}$
$\begin{array}{llll}6 & 10-27 & 213 P \mathrm{~L} \text { LOCA }\end{array}$
$\begin{array}{llll}7 & 10.28 & 432 \mathrm{P} & \text { LOCAL }\end{array}$
$8 \quad 10.28 \quad 434 \mathrm{P}$ LOCAL
$\begin{array}{llll}9 & 10.29 & 526 \mathrm{P} & \text { LOCAL }\end{array}$
$\begin{array}{llll}10 & 10-29 & 531 \mathrm{P} & \text { LOCAL }\end{array}$
$\begin{array}{llll}11 & 10-29 & 532 P & L O C A L\end{array}$
$\begin{array}{lllll}2 & 10-29 & 533 \mathrm{P} & \text { LOCAL }\end{array}$
$13 \begin{array}{lll}10-29 & 623 P & \text { LOCAL }\end{array}$
$\begin{array}{llll}14 & 10-29 & 629 \mathrm{P} \\ \text { LOCA }\end{array}$
$\begin{array}{llll}5 & 10-29 & 629 P & \text { LOCAL }\end{array}$
10-29 658p LOCA

| 10 | $10-29$ |
| :--- | :--- |
| 7000 |  |

$\begin{array}{llll}18 & 10-29 & 724 \mathrm{P} & \text { LOCA }\end{array}$
$19-29$ 8100 LOCAL
$10.29 \quad 835 P$ LOCAL
10.29 839P LOCAL
$10-30 \quad 745 \mathrm{P}$ LOCA 3 10.30 7470 LOCAL $\begin{array}{lll}4 & 11.03 & 140 \mathrm{P} \\ \text { LOCAL }\end{array}$ $\begin{array}{lll}5 & 11-03 & 141 \mathrm{P} \\ \text { LOCAL }\end{array}$ 11-05 713A LOCAL 27 11-05 714A LOCAL $\begin{array}{llll}28 & 11.05 & 629 P \\ \text { LOCAL }\end{array}$ $29 \quad 11.05 \quad 837 \mathrm{LOCAL}$ 11.08 1268 LOCAL $31 \quad 11.06$ 129P LOCAL $32 \quad 11.061103 P$ LOCNL 33 11-07 653P LOCAL 34 11-09 553P LOCAL $35 \quad 11.09$ 1148P 10CA $36 \quad 11-10$ 1251A LOCA $37 \quad 11-10$ LOCAL 38 11-10 810A LOCAL 39 11-10 Bid LOCA 40 11-10 B14A LOCAL 11 11-10 905A LOCAL 41 11-10 909A LOCA 42 11-10 911A LOCAL 43 11-10 914A LOCAL 44 11-10 917a LOCAL 45 11-10 1004A LOCAL 46 11-10 1245P LOCA 47 11-10 1033P LOCAL $4811-11750 \mathrm{~A}$ LOCA 49 11-11 8434 LOCA. 11-12 057 A LOCA 11 52 11-12 1123A LOCAL 52 11-12 1225P LOCAL 53 11-12 756P LOCAL 54 11-12 1009P LOCNL $55 \quad 11-13 \quad 624 \mathrm{~A}$ LOCAL $56 \quad 11-13 \quad$ 625A LOCAL
$330535-1413$
Code Min 330701.8932 $330253-1844$ 330253.184
330631.7780 $330631-7780$ 330701.8932 $330524-5292$ 330928.0050 330929.9183 330212 -2975 330836 -0233 330) 796-5555 330926.9473 $330283-3022$ 330634.4577 $330836-0223$ $330634-4577$
330 645-2700
330634.4577
330634.4571
330
867.4491
330867.4491
330701.6932
$330645 \cdot 2800$
$330645 \cdot 2800$
330869 -8686
$30782-0111$
$33086-4825$
$30535-1413$
30926 -9473
$30283-3022$
30 752-4073
$30836-0223$
330752 -4073
30752 -4073
30 253-1844
330 253-1844
$330785-0349$
330 836-0222
330836.0223
30836.0223

330926 -9473
330926.9473
$330535-1413$
330 645-2800
$330701-8932$
330 926-9473
$330-668-8897$
$\begin{array}{ll}330 & 871-4087 \\ 384 & 2186\end{array}$
$330384-2186$
$330836-0223$
330
$926-9473$
330283.3022

|  | Date Time | Place Called | Number | Code | Min |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 57 | 11-13 710P | LOCAL | 330 773-9691 | 3 | 3 |  |
| 58 | 11-13 736P | local | 330 606-6393 | 3 | 1 |  |
| 59 | 11.13 737P | LCCA | $330773-1231$ | 3 | 23 |  |
| 60 | 11.14 528P | LOCA | 330 354-6487 |  | 6 |  |
| 61 | 11-14 535P | LOCAL | $330926-9473$ |  | 1 |  |
| 62 | 11-14 537P | LOCAL | $330283-3022$ |  | 1 |  |
| 63 | 11-15 918p | LOCAL | 330 253-9675 |  | 2 |  |
| 64 | 11-15 931P | LOCAL | $330928-0050$ |  | 18 |  |
| 65 | 11-16 628A | LOCAL | $330535-6838$ |  | 1 |  |
| 66 | 11-17 1013A | lOCA | $330253-8366$ |  | $\dagger$ |  |
| 67 | 11-17 1016A | local | $330376-5852$ |  | 4 |  |
| 68 | 11-17 1022A | LOCAL | $330434-2898$ |  | 2 |  |
| 69 | 11-17 1026A | LOCAL | 330869.0039 |  | 4 |  |
| 70 | 11-17 1030A | LOCAL | 330 253-8366 |  | 3 |  |
| 71 | 11-17 1146A | LOCAL | $330535-1413$ |  | 1 |  |
| 72 | 11-17 1225P | LOCAL | $330836-0223$ |  | 2 |  |
| 73 | 11.17 1228P | LOCA | $330836-0223$ |  | 1 |  |
| 74 | 11-17 510P | LOCAL | $330535-1413$ |  | 18 |  |
| 75 | 11-17 655P | local | 330926.9473 |  | 1 |  |
| 76 | 11-17 830P | local | 330 701-8932 |  | 3 |  |
| 77 | 11-17 835P | LOCAL | $330573-7914$ |  | 1 |  |
| 78 | 11-21 549P | LOCAL | 330631.7780 |  | 1 |  |
| 79 | 11-22 1000A | LOCAL | $330701-8932$ |  | 2 |  |
| 80 | 11-22 1101A | LOCAL | $330773-9691$ |  | 20 |  |
| 81 | 11-22 1254P | LOCAL | $330786-1117$ |  | 5 |  |
| 82 | 11-22 512P | LOCN | $330786-1117$ |  | 1 |  |
| 83 | 11-22 1057P | LOCAL | $330773-6825$ |  | $\dagger$ |  |
| 84 | 14-23 9168 | LOCAL | $330773-6825$ |  | 1 |  |
| 85 | 11-23 543P | LOCA | $330701-8932$ |  | 2 |  |
| 86 | 11-23 1126p | LOCAL | $330752-4073$ |  | 112 |  |
|  | 11-24 750 A | LOCAL | $330631-7780$ |  | 1 |  |
| 88 | 11-24 1227P | LOCN | 330 384-2186 |  | 3 |  |
| 89 | 11-25 823A | LOCAL | 330 926-9473 |  | 1 |  |
|  | 11-25 825A | LOCAL | 330 283-3022 |  | 2 |  |
| 91 | 11-25 4398 | LOCAL | 330 645-2800 |  | 4 |  |
| 92 | 11.25 620P | LOCAL | 330 786-1117 |  | 1 |  |
|  | 11.26 1028P | LOCA | $330634-4577$ |  | 52 |  |
| 94 | 11-26 4031P | LOCAL | 330 745-7784 | 3 | 36 |  |
| Local Calling Plus Callis) |  |  |  |  |  |  |
| 95 | 11-12 536p | LOCAL | 330 433-9470 |  | 2 |  |
| 96 | 11-12 631P | LOCAL | $330433-9470$ |  | 5 |  |
| Total Local Calls |  |  |  |  |  | . 13 |
| Surcharges and Other Fees. |  |  |  |  |  |  |
| 9-1-1 Emergency System |  |  |  |  |  |  |
| Billed | dor Summit C | County |  |  |  | . 12 |
| Telephone Assistance Program - Federal Total Surcharges and Other Fees |  |  |  |  |  | 12.39CR |
|  |  |  |  |  |  | 12.27CR |
| Taxes |  |  |  |  |  |  |
| Federal at 3\% |  |  |  |  |  | 79 |
| Sales at 6.25\% |  |  |  |  |  | 1.72 |
| Total Taxes |  |  |  |  |  | 2.51 |
| Total Plans and Services |  |  |  |  |  | 29,96 |

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## at\&t

## AT\&T Long Distance

| Message Regarding Terms \& Conditions: |  |
| :--- | :--- |
| To view your Terms \& Conditions for AT\&T Long |  |
| Distance, access www.att.com/public affairs |  |
| or call $1888225-8530$ to have a copy mailed. |  |
| Invoice Sumary |  |
| (as of November 12, 2007) |  |
| Current Charges | .00 |
| Service Charges | .00 |
| Credits and Adjustaents | .00 |
| Call Charges | .00 |
| Surcharges and Other Fees | .00 |
| Taxes | .00 |
| Total Invoice Sumary |  |
| Taxes |  |
| 1 Federal | .00 |
| 2 State | .00 |
| 3 Municipal | .00 |
| Total Taxese State | .00 |
|  | .00 |
| Total Invoice Charges |  |
| Total AT\&T Long Distance | .00 |

## AT\&T Wireless Services

## Attention TTY Users

For Deat/hard of hearing customers: (TTY) 1866 241-6567
Questions on accessibility by persons with
disabilities: 1866 241-6568
DirectBill Charges
Detail of DirectBill charges can be viewed at att.com/directbill. The direct billing option offers you the ability to purchase products such as ringtones, games, graphics and wireless software from AT\&T preferred Internet merchants.
Charges for Wireless Sumary of Charges for 330-631-7780:

$$
\text { Monthly Service Charges } \quad 36.99
$$

Other Charges and Credits
Surcharges and Assessments
Charges (before taxes)
Foderal Tax
State and Local Taxes
Monthly Service Charges for 330-631-7780
Service from 11/11/07 through 12/10/07
Monthly charge for AFSTNAT450R5KNWM明

| Including: Call Hold |  |
| :---: | :---: |
| Including: Direct 8ill Detai1 |  |
| Including: IMMEDIATE CALL FORWARD |  |
| Including: MATION GAIT/GSM |  |
| Including: UNLTD EXP M2M MIMS |  |
| Charge for 5000 N N+W | . 00 |
| Charge for AT\&T Direct Bill | . 00 |
| Fast Forward N/C | . 00 |
| Charge for GSM Coverage Area | . 00 |
| Charge for StandardILD | . 00 |
| Including: DOHESTIC LD |  |
| Including: Toll International |  |
| Int1Dialingallowed | . 00 |
| Charge for IntlRoanAllowed | . 00 |
| International Bundle | . 00 |
| Unlisited Expd H2M | . 00 |
| Basic Voice Mail | . 00 |
| Monthly charge for Off-Network Roan | . 00 |
| Charge for Int1RoamTollw/C | . 00 |
| Including: DOHESTIC LD |  |
| Including: INTERNATIONAL LD |  |
| AF Discount | 3.00CR |
| Total Monthly Service Charges | 36.99 |

Sumary of Rollover Minutes
Previous Rollover Balance
Unused Package Minutes Added to Rollover 125
Rollover Minutes Expired (*) 0
Current Rollover Balance 138
(*) Unused Package Minutes Expire After 12 Billing Periods
Hone Usage for 330-631-7780
AFSTNAT45OR5KNMHH
183 Calls, $10 / 11 / 07$ through $11 / 10 / 07$
Free minutes used from $5000 \mathrm{~N} \$ \mathrm{~N}$

| Free | Nuknd | 479.0 | min $X$ | 0.00 |
| :--- | :--- | :--- | :--- | :--- |
| Free | Conbd | 47.0 | min $X$ | 0.00 |
| Free | Conbd | 437.0 | min $X$ | 0.00 |
| Total | ninutes | 963.0 |  |  |
| Free | 3.0 | min $X$ | 0.00 |  |
| Total ninutes | 3.0 |  |  |  |

Total Charges For AFSTNAT450R5KNMAMH . 00
StandardILD
8 Calls, 10/11/07 through 11/10/07
Billed Daytime 28.0 min $X \quad 0.00$
Billed Nwknd 106.0 min $X \quad 0.00$ Total Hinutes 134.0
Total Charges For StandardILD .00

Total Expanded Hoae Usage
.00

Other Charges and Credits for 330-631-7780
Regulatory Cost Recovery Charge $\quad 1.25$
$\begin{array}{ll}\text { Total Other Charges and Credits } & 1.25\end{array}$
Surcharges and Assessments for 330-631-7780
State/Local Wireless-E911 Costs .32
(\$.32/billed number)
Total Surcharges and Assessments

Including: 450 ANYTIME BINUTES
Including: 5000 Hght \& Wend Min
Including: ANYTIME ROLLOVER MINS
Including: CALL WAITIMG
Including: CALLER ID

## AT\&T Wireless Services

| Taxes for $330-631-7780$ | 2.16 |
| :--- | ---: |
| State Sales Tax | 1.14 |
| Federal Universal Service Charge | .30 |
| County Sales Tax | 3.60 |
| Total Taxes |  |

Detail of Home Charges for 330-631-7780 AFSTNAT45OR5KNWWH


Page 4 of 6
Account Number $330773-38904739$
Billing Date Nov 25, 2007

| No. | Date | Time Place Cal | alled | Humber | Code | Min |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 50 | 10-21 | 546P AKRON | OH | 330762 -0341 | M ${ }^{\text {W }}$ | 4 NW | . 00 |
| 51 | 10-21 | 608P AKRON | 애 | $330753-6873$ | NW | 2NW | . 00 |
| 52 | 10-21 | 618P DETROIT | MI | $313656-8087$ | NW | 11NW | . 00 |
| 53 | 10-21 | 629P INCOHING | CL | $313656-8087$ | NW | 36NW | . 00 |
| 54 | 10-21 | 803P INCOMING | CL | 313 656-8087 | NW | 4NW | . 00 |
| 55 | 10-22 | 1144A AKRON | OH | 330 283-3022 | DT | 2DT | . 00 |
| 56 | 10-22 | 501P AKRON | OH | 330 283-3022 | DT | 4DT | . 00 |
| 57 | 10-22 | 512P AKRON | OH | 330 773-1231 | DT | 1 DT | . 00 |
| 58 | 10-23 | 856P DETROIT | MI | $313656-8087$ | DT | 40T | . 00 |
| 59 | 10-24 | 737A WAIL | CL | $330631-7780$ | DT | 4DT | .00 |
| 60 | 10-24 | 744A MAIL | CL | $330631-7780$ | DT | 1DT | . 00 |
| 61 | 10-24 | 745A Whail | CL | $330631-7780$ | DT | 30 T | . 00 |
| 62 | 10-24 | 55SP AKRON | OH | 330 338-1783 | DT | 2 DT | . 00 |
| 63 | 10-24 | 601P INCOMIMG | CL | 330 338-1783 | DT | 10T | . 00 |
| 64 | 10-24 | 643P AKROH | OH | 330 338-1783 | DT | 10T | . 00 |
| 65 | 10-24 | 645P INCOHING | CL | 330 338-1783 | DT | 10T | . 00 |
| 66 | 10.25 | 1042A WHAIL | CL | $330631-7780$ | DT | 1DT | . 00 |
| 67 | 10.25 | 1046A AKROH | OH | 330 344-6000 | DT | 8DT | . 00 |
| 68 | 10-25 | 1155A AKRON | OH | 330 643-2270 | DT | 20T | . 00 |
| 69 | 10-25 | 1157A AKRON | OH | $330344-6000$ | DT | 8DT | .00 |
| 70 | 10-25 | 610P VMAIL | CL | $330631-7780$ | DT | 107 | . 00 |
| 71 | 10-25 | 637P AKRON | OH | 330 289-2242 | DT | 1DT | . 00 |
| 72 | 10-25 | 640P AKRON | OH | 330 836-0223 | DT | 50T | . 00 |
| 73 | 10-26 | 732A AKRON | OH | 330 701-8932 | DT | 4DT | . 00 |
| 74 | 10-26 | 308P AKRON | OH | 330 535-1413 | DT | 1DT | . 00 |
| 75 | 10-26 | 449P COLUFBUS | OH | 614 466-4823 | DT | $30 T$ | . 00 |
| 76 | 10-26 | 516P AKRON | OH | $330762-0341$ | DT | 6 T T | . 00 |
| 77 | 10-26 | 659P AKRON | OH | 330 807-6456 | DT | 6DT | . 00 |
| 78 | 10-26 | 804P AKROH | OH | 330 535-1413 | DT | $4 \mathrm{~T} T$ | . 00 |
| 79 | 10-27 | 145P INCOHING | CL | $330631-7780$ | M | 1NW | . 00 |
| 80 | 10-27 | 145P AKRON | OH | 330384.2186 | N | 31NW | . 00 |
| 81 | 10-27 | $313 P$ AKRON | OH | $330384-2186$ | NW | 14W | . 00 |
| 82 | 10-28 | 802A AKRON | OH | 330926.9473 | W | 8 NW | . 00 |
| 83 | 10-28 | 835A AKRON | OH | 330 701-8932 | N | 3NW | . 00 |
| 84 | 10-28 | 906 A INCOHIMG | CL | 330 701-8932 | NiN | 1NW | . 00 |
| 85 | 10-28 | 1246P AKRON | OH | 330 283-3022 | NW | 1NW | . 00 |
| 86 | 10-28 | 303P AKROH | OH | $330283-3022$ | NW | 1 NW | . 00 |
| 87 | 10-28 | 422P CLEVELAND | D OH | 216 233-0734 | HW | 6NW | . 00 |
| 88 | 10-28 | 434P WHAIL | CL | 330631.7780 | NW | 1NW | . 00 |
| 89 | 10-28 | 436P DETROIT | HI | 313 656-8087 | NW | 91WW | . 00 |
| 90 | 10-28 | 951P DETROIT | HI | $313656-8087$ | NW | 2NW | . 00 |
| 91 | 10-28 | 954P IMCOHING | CL | 313 656-8087 | NNT | 231W | . 00 |
| 92 | 10-29 | 1135A AKRON | 애 | $330773-6825$ | DT | 2DT | . 00 |
| 93 | 10-29 | 1138A AKRON | OH | 330 376-9725 | DT | 1DT | . 00 |
| 94 | 10-29 | 1140A AKRON | OH | $330283-3022$ | DT | 10T | . 00 |
| 95 | 10-29 | 1141A AKRON | OH | 330 926-9473 | DT | $20 T$ | . 00 |
| 96 | 10-29 | 1143A MAILL | CL | $330631-7780$ | DT | 10T | . 00 |
| 97 | 10-29 | 1146A AKRON | OH | $330733-7911$ | DT | 507 | . 00 |
| 98 | 10-29 | 1152A AKRON | OH | 330 773-6825 | DT | $40 T$ | . 00 |
| 99 | 10-29 | 528 P INCOHIMG | CL | 330 212-2975 | DT | 107 | . 00 |
| 100 | 10-29 | 658P INCOMING | CL | 330631.7780 | DT | 10T | . 00 |
| 101 | 10-29 | 713P AKRON | OH | 330922.0248 | DT | 10T | . 00 |
| 102 | 10-29 | 942P AKRON | OH | $330922-0248$ | W | 5NW | . 00 |
| 103 | $10 \cdot 30$ | 730A WIRELESS | CCL | 886 246-4852 | DT | 307 | . 00 |
| 104 | $10-30$ | 732A MAIL | CL | $330631-7780$ | DT | 10 T | . 00 |
| 105 | 10-30 | 149P AKRON | OH | $330996-5760$ | DT | 307 | . 00 |
| 106 | 10-30 | 152P AKRON | OH | $330344-6551$ | DT | 207 | . 00 |
| 107 | 10-31 | 729A AKRON | OH | $330922-0248$ | DT | 2DT | . 00 |
| 108 | 10.31 | 536P DETROIT | MI | 313 656-8087 | DT | $14 D T$ | . 00 |

## at\&t

Page 5 of 6
Account Number $330773-38904739$
Billing Date Nov 25, 2007

## AT\&T Wireless Services




## Total Home Charges

CW=CALL WITTING
H2HC=EXPANDED H2H
$\mathrm{WH}=$ VOICE MAIL
DT=Daytime
Niwnekund
Total AT\&T Wireless Services
42.16

Wireless services provided by AT\&T Mobility.

## News You Can Use

PREVENT DISCONNECT
Thank you for being a valued customer. It is important to inform you that all charges must be paid each month to keep your account current and prevent collection activities. In addition, please be aware that we are required to inform you of certain charges that MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$28.88.

## CARRIER INFO

AT\&T Long Distance, or a company that resells their service, is your long distance and local toll carrier.

## GET GREAT SAVINGS!

INTRODUCING THE NEW AT\&T UNIVERSAL SAVINGS CARDS! Get the only cards that give you up to $10 \%$ savings on AT\&T products and services for the first 12 months and up to $5 \%$ savings thereafter. Save even more with a LOW APR on balance transfers and no annual fee. Apply today and get great savings! Call $1800935-2484$.

## at\&t

VONDELISE JONES
765 DONALD AV
AKRON, OH 44306-3405

## Page 6 of 6

Account Number $330773-38904739$
Billing Date Nov 25, 2007

## News You Can Use

News You Can Use - Continued
PAYMENT \& INQUIRIES
Allow 5 business days when paying by mail. You may also pay at an authorized agent or call $1800660-2626$ to Charge by Phone. Nonpayment of toll or non-regulated services may result in disconnection or restriction of such services and/or collection action. For problems with your residential service, please call us at $1800660-1000$.
If your complaint is not resolved after you have called AT\&T, or for general utility information, residential and business customers may call the Public Utilities Commission of Ohio (PUCO), toll free at 1800 686-7826 or for TDD/TTY toll free at $1800686-1570,8: 00$ a.m. to 5:30 p.m. weekdays, or visit wnw.puco.ohio.gov.
The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted toll free at 1877 742-5622 from 8:00 a.m. to 5:00 p.m. weekdays, or visit wuw.pickocc.org.

AT\&T LOCAL TOLL
Effective 1/1/2008, Local Toll rates will increase. Day rates will increase from $\$ 0.33$ to $\$ 0.35$ per minute, evening rates from $\$ 0.29$ to $\$ 0.31$, and night rates from $\$ 0.27$ to $\$ 0.29$. These changes do not apply to AT\&T Long Distance. For more information or to learn more about our money-saving packages, please call 1800288 -2020 or visit us online at att.com.

BEST TIMES TO CALL
Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

REPAIR MADE EASY!
Did you know that you can report trouble or check the status of a trouble on your voice line by using our Automated Repair System? Our system is able to test your line, diagnose the problem, and let you know when your trouble will be repaired. It's that easy.
Call us at $800572-4545$ or visit us online at att.com/repair.
\$300 FOR 3 MINUTES!
Get $\$ 300$ worth of coupon savings for 3 minutes of your time. Just register FREE for online account management, and get 30 days access to Entertainment SaversGuide(®). Choose from 125,000 discounts for dining, shopping, travel, events and more! Go online for the details wnw. att.com/ebill300 Limited time offer. Coupons valid 14 days from date printed, unless otherwise stated.

|  | Page: 1 or 9 <br> Billing Cycle Date: $10 / 11 / 07-1 / 10 / 07$ <br> Account Number: 246678995 |  | AT\&T Ohio Attachment 3 |  |
| :---: | :---: | :---: | :---: | :---: |
| How To Contact Us: <br> - 1-800-331-0500 or 611 from your cell phone <br> - For Deaf/Hard of Hearing Customers (TTY/TDD) 1-866-241-6567 | Previous Balance Payment Posted | $\begin{array}{r} 42.16 \\ -42.16 \end{array}$ | 茶 |  |
|  | BALANCE | 0.00 |  |  |
|  | Monthly Service Charges Usage Charges Credits/Adjustments/Other Charges Government Fees \& Taxes | $\begin{array}{r}36.99 \\ 0.00 \\ 2.39 \\ 2.78 \\ \hline\end{array}$ |  |  |
| Wireless Number with Rollover 330-631-7780-138 Minutes | TOTAL CURRENT CHARGES Due Dec 04, 2007 <br> Late fees assessed after Dec 10 | $42.16$ |  |  |
|  | Total Amount Due $\$ 42.16$ | , |  |  |

## Get your billing details at att.com/mywireless

In the coming months you may notice our new bill format. We are simplifying your paper bill by removing the itemized call and data details. All the important information you need is still available and now easier to read on fewer pages. As always, all your account details including call and data usage details are available online, Just login to att.com/mywireless. Thank you for supporting us in our ongoing commitment to the environment.


VONDELISE JONES
765 DONALD AVE
AKRON, OH 44306-3405

Total Amount
Due by Dec 04, 2007
Please Mail Cheek Payable To:

> AT\&T Mobility
> PO Box 6416
> Carol Stream, IL 60197-6416

991000002466?89750000000000421600000004216001
Page: 2 of 9

Billing Cycle Date: 10/11/07-11/10/07
Account Number: 246678995

## General Information

- Late fee: Accounts with former AT\&T Wireless plans are charged $1.5 \%$ or less of the balance unpaid as of the next bill period. Accounts with Cingular/new AT\&T plans are charged $\$ 5$ in CT , DC,DE,IL,KS,MA,MD,ME,MI,MO,NH,NJ,NY,PA,OK,OH,RI,VA,VT,WI,WV; or $1.5 \%$ of the balance unpaid as of the next bill period in all other states. Accounts with former AT\&T Wireless and Cingular/new AT\&T plans incur the lesser of these charges.
- Notations made on checks or accompanying materials are not effective.
- Do not send notes/letters with payment. We cannot guarantee receipt. Send notes/letters to AT\&T, 5020 Ash Grove Road, Springfield, IL 62711
- Calls to Customer Service may be monitored to ensure high quality service.
- Questions on accessibility by persons with disabilities: 1-866-241-6568
- AT\&T Mobility Tax ID \#84-1659970
- AT\&T surcharges include regulatory programs/cost recovery, universal service, gross receipts, and other fees to defray the costs of complying with government regulations. They are not taxes and are subject to change.


## Electronic Check Conversion

When you pay your bill by check, you authorize us to either use the information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from the bank. You agree to pay a fee of up to $\$ 30$ if your check is returned unpaid. Returned checks may be represented electronically.

## Single Payment Agreement (for kiosk payment)

I authorize AT\&T to pay my bill by debiting my bank account. If my bank rejects a payment, I may be charged a return fee up to $\$ 30$.

## Other Payment Options:

All payment options below can be paid through your bank account, debit card, and credil card.

- Pay using your wireless phone for free. Dial *PAY ("729), then hit send.
- Pay Online. Logon to 'Manage My Wireless Account' at att.com/MyWireless. First time users must register.
- Make a one time payment under 'Account Overview'; choose 'Make a Payment'
- Sign up for Paperiess Billing under 'Bill \& Payments' at no additional charge
- Pay by mail using this remittance stub and a check or money order. It may take up to 7-10 days to post.
- Dial 1-800-331-0500 and pay from any phone.

Biling Cycle Date: 10/11/07-11/10/07
Account Number: 246678995

| Prior Activity |  | $\mathbf{2 4 6 6 7 8 9 9 5}$ |
| :--- | :--- | ---: |
| Previous Balance | 42.16 |  |
| Detail of Payments Posted |  |  |
| Payment oct 13,2007 |  | 42.16 |
| TOTAL BALANCE |  | $\$ 0.00$ |


| Wireless Line Summary For: User Name: VONDELISE JONES |  | $330-631-7780$ |  |
| :---: | :---: | :---: | :---: |
| Monthly Service Charges | Period | Monthly Charge | Total Charge |
| Rate Plan |  |  |  |
| AFSTNAT4SORSKNWUMM Includes: <br> - 450 ANYTIME MINUTES <br> - 5000 Nght \& Wknd Min <br> - ANYTIME ROLLOVER MINS <br> - CALl WAITING <br> - CAlLER ID <br> - Call Hold <br> - DETAILED BILLING <br> - Direct Bill Detail <br> - IMMEDIATE CALL FORWARD <br> - NATION GAIT/GSM <br> - NO ANSWER CALL FORWARD <br> - Three-way calling <br> - UNLTD EXP M2M MINS | 11/11-12/10 | 39.98 | 39.99 |
| Discount for AFSTNAT450R5KNWUMM (NCBD) | $11 / 11-12 / 10$ | -3.00 | -3.00 |


| Other Services |  |  |  |
| :---: | :---: | :---: | :---: |
| 5000 N\&W | 11/11-12/10 | 0.00 | 0.00 |
| AT\&T Direct Bill | 11/11-12/10 | 0.00 | 0.00 |
| BasicVoicemailN/C | 11/11-12/10 | 0.00 | 0.00 |
| EXPANDEDINTLROAM | 11/11-12/10 | 0.00 | 0.00 |
| Fast Forward N/C | $11 / 11-12 / 10$ | 0.00 | 0.00 |
| GSM Coverage Area | 11/11-12/10 | 0.00 | 0.00 |
| IntIDialingAllowed | 11/11-12/10 | 0.00 | 0.00 |
| IntiRoamAllowed | 11/11-12/10 | 0.00 | 0.00 |
| Int/RoamTollN/C | 11/11-12/10 | 0.00 | 0.00 |
| Includes: 0.00 |  |  |  |
| - DOMESTIC LD |  |  |  |
| - INTERNATIONAL LD |  |  |  |
| Off-Network Roam | 11/11-12/10 | 0.00 | 0.00 |
| StandardILD | $11 / 11-12 / 10$ | 0.00 | 0.00 |
| hacludes: 0.00 |  |  |  |
| - DOMESTIC LD |  |  |  |
| - Toll Intemational |  |  |  |
| Unlimited Expd M 2 M | 11/11-12/10 | 0.00 | 0.00 |
| TOTAL MONTHLY SERVICE CHARGES |  |  | \$36.99 |


| Wireless Line Summary For: (Continued) <br> User Name: VONDELISE JONES |  |  |  | 330-631-7780 |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Usage Charges (Sce Usaze Charge Del |  |  |  |  |  |
| TOTAL USAGE CHARGES |  |  |  | \$0.00 |  |
| Credits, Adjustments \& Other Charges |  |  |  |  |  |
| Federal Universal Scrvice Charge |  |  | $\begin{aligned} & 1.25 \\ & 1.14 \end{aligned}$ |  |  |
|  |  |  | \$2.39 |  |  |
|  |  |  |  |  |  |  |  |
|  |  |  | 0.32 |  |  |
|  |  |  |  |  |  |  |  |
| TOTAL GOVERNMENT FEES \& TAXES |  |  | 0.30 |  |  |
|  |  |  | \$2.78 |  |  |
| TOTAL GOVERNMENT FEES \& TAXES <br> TOTAL AMOUNT DUE |  |  | \$42.16 |  |  |
| Usage Charge Details $\mathbf{3 3 0 - 6 3 1 - 7 7 8 0}$ <br> User Name: VONDELISE JONES  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |
|  | Minutes |  |  |  |  |
| Summary of Usage Charges | Included <br> In Plan | Minutes Used | Billed | Billed | Total |
| AFSTNAT450R5KNWUMM |  |  |  |  |  |
| 450 Rollover Mins | 450 | 437 |  |  | 0.00 |
| 5000 N\&W | 5,000 | 479 |  |  | 0.00 |
| Unlimited Expd M2M |  | 47 |  |  | 0.00 |
| Non-Billable Minutes |  | 3 |  |  | 0.00 |
| TOTAL USAGE CHARGES |  |  |  |  | \$0.00 |


| Summary of Rollover Minutes | 330-631-7780 |
| :---: | :---: |
| User Name: VONDELISE JONES |  |
| Previou Rollover Balarce |  |
|  |  |
|  |  |
| Curren Rollover Baiance |  |
| Unused Packege Minutes Expire After I2 Billitg Periods |  |



Page:
5 of 9
Billing Cycle Date: 10/11/07-11/10/07 Account Number: 246678995

Call Detail (Continued)
User Name: VONDELISE JONES
Rate Code: PM45-450 Rollover Mins, $5 K N W=5000 \mathrm{~N} 2 \mathrm{~W}$, MMEO=Unlimited Expd M2M, CPIN=AFSTNAT450R5KNWUMM
Rate Period (PD): DT\&Daytime. NW=Nwknd
Feature: $V M=$ VOICE MAIL, M2MC $=$ EXPANDED M2M, CW $=$ CALL WAITING

| Item Day | y Date | Time | Number Called | Call To | Min | Rate Code | $\begin{aligned} & \text { Rate } \\ & \text { Pd } \end{aligned}$ | Feature | Airtime LD/Add'l Charge Charge | Total Charge |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2 SAT | 10/13 | 7:43AM | 800-244-6227 | 800 SECL | 1 | 5KNW | NW |  |  | 0.00 |
| 3 | 10/13 | 12:15PM | 800-244-6227 | 800 SECL | 7 | 5 KNWW | NW |  |  | 0.00 |
| 4 | 10/13 | 12:23PM | 330-645-2800 | AKRON OH | 2 | 5 KNW | NW |  |  | 0.00 |
| 5 | $10 / 13$ | $1: 14 \mathrm{PM}$ | 330-836-0223 | AKPON OH | 3 | 5 KNW | NW |  |  | 0.00 |
| 6 | $10 / 13$ | 3:03PM | $330.701-8932$ | AKRON OH | 12 | 5 KNW | NW |  |  | 0.00 |
| 7 | 10113 | 4:48PM | 330.836 .0223 | AKRON OH | 2 | 5 KNW | NW |  |  | 0.00 |
| 8 | 10/13 | 4.56 PM | 330.836.2902 | AKRON OH | 2 | 5 KNW | NW |  |  | 0.00 |
| 9 | 10/13 | 5:17PM | 614.239-6209 | COLUME OH | 31 | SKNW | NW |  |  | 0.00 |
| 10 | 10/13 | 5:48PM | $330.701-8932$ | AKRON OH | 1 | SKNW | NW |  |  | 0.00 |
| 11 | 10/13 | 5:50PM | 330.701 .8932 | AKRON OH | 7 | 5 KNW | NW |  |  | 0.00 |
| 12 | 10/13 | 6:23PM | 330-836-4825 | $A K R O N O H$ | 1 | 5KNW | NW |  |  | 0.00 |
| 13 | 10/13 | 6:28PM | $\frac{330-867.5420}{330.836-023}$ | AKRON OH | 6 | 5 KNW | NW |  |  | 0.00 |
| 14 | $10 / 13$ | 7:13PM | 330.836-0223 | AKRON OH | 8 | 5 KNW | NW |  |  | 0.00 |
| 16 | 10113 | 8:51PM | $\frac{330-836-0223}{330.836 .2902}$ | AKRON OH | 7 | 5KNW | NW |  |  | 0.00 |
| 17 | 10/13 | 8:08PM | 330.836 .2902 $330-535.1413$ | AKRON OH | 1 | 5KNW | NW |  |  | 0.00 |
| 18 | 10113 | 8:11PM | 330-962.9124 | AKRON OH | 3 | 5 KNW | NW |  |  | 0.00 |
| 19 SUN | $10 / 14$ | 6.58AM | 330-701-8932 | AKRON OH | 2 | 5 KNW | NW |  |  | 0.00 |
| 20 | $10 / 14$ | 9:44AM | 330-926-9473 | AKRON OH | 3 | 5KNW | NW |  |  | 0.00 |
| 21 | $10 / 14$ | 4:21PM | 330-926-9473 | AKRON: OH | 1 | 5 KNW | NW |  |  | 0.00 |
| 22 | 10/14 | 4:27PM | 330-283-3022 | $A K R O N O H$ | 2 | 5KNW | NW |  |  | 0.00 |
| 23 MON | $10 / 15$ | 5:32PM | 330-212-2975 | AKPON OH | 2 | MMEO | OT | M2MC |  | 0.00 |
| 24 | 10/15 | 5:35PM | 330-212-2975 | INCOMICL | 5 | MMEO | DT | M2MC |  | 0.00 |
| 25 TUE | 1015 | 6:39PM | 330-836-0223 | AKRON OH | 1 | RM45 | DT |  |  | 0.00 |
| 26 TUE | 10/16 | 11:39AM | 330-836.0223 | AKRON OH | 6 | RM45 | DT |  |  | 0.00 |
| 28 WED | 10/17 | 11:37AM | 330-631.7780 | VMAIL CL | 6 | PM45 | DT | VM |  | 0.00 |
| 29 | $10 / 17$ | 11:44AM | 330-926-9473 | AKRRON OH | 2 | MMEO | DT | M2MC |  | 0.00 |
| 30 | 10117 | 11:52AM | 330-344-6000 | AKRON OH | 6 | RM45 | DT |  |  | 0.00 |
| 31 | 10117 | 12:00PM | 330-376-5353 | AKRON OH | 7 | PM45 | DT |  |  | 0.00 |
| 32 | 10117 | 12:21PM | 313-656-8087 | DETROM M | 10 | FM45 | DT |  |  | 0.00 |
| 33 | 10/17 | 6:18PM | 330-351-0679 | INCOMICL | 1 | RM45 | DT |  |  | 0.00 |
| 34 THU | $10 / 18$ | 7:29AM | 330-701-8932 | AKRON:OH | 9 | RM45 | DT |  |  | 0.00 |
| 35 | $10 / 18$ | 1:34PM | 330-344-6000 | AKPON OH | 2 | RM45 | DT |  |  | 0.00 |
| 36 | $10 / 18$ | 2:16PM | 330.867 .4491 | AKRON OH | 2 | RM45 | DT |  |  | 0.00 |
| 378 | 10118 | 5:34PM | 330-867-4491 | AKAON OH | 10 | RM45 | Dr |  |  | 0.00 |
| 39 | 10/19 | 6:17AM | 330.631 .7780 | VMAIL CL | 1 | RM45 | DT | VM |  | 0.00 |
| 40 | $10 / 19$ | 6:31AM | $\frac{330 \cdot 283-3022}{330 \cdot 283-3022}$ | AKRON OH | 3 | MMEO | OT | M2MC |  | 0.00 |
| 41 | 10119 | 10:19AM | 330-283-3022 | AKRON OH | 8 | MMEO | DT | M2MC |  | 0.00 |
| 42 | 10/19 | 10:21AM | 330-926-9473 | AKRON OH | 2 | RM45 | DT | M2MC |  | 0.00 |
| 43 | 10/19 | 10:25AM | 330.926-9473 | INCOMICL | 2 | RM45 | DT |  |  | 0.00 |
| 44 | 10/19 | 11:35AM | 330-283-3022 | AKRON OH | 1 | MMEO | DT | M2MC |  | 0.00 |
| 45 | 10/19 | 11:45AM | 330-283-3022 | AKRON OH | 1 | MMEO | DT | M2MC |  | 0.00 |
| 46 SAT | 10/20 | 6:35AM | 330-375-2181 | AKRON OH | 2 | 5KNW | NW |  |  | 0.00 |
| 47 | $10 / 20$ | 5:28PM | 330-701-8932 | AKRON OH | 2 | 5KNW | NW |  |  | 0.00 |
| 48 SUN | 10/21 | 11:59AM | 330-854-9091 | CANALFOH | 3 | 5KNW | NW |  |  | 0.00 |
| 49 | 10/21 | 4:50PM | 330-753-6873 | AKRON OH | 4 | 5KNW | NW |  |  | 0.00 |
| 50 | 10/21 | 5:46PM | 330-762-0341 | AKRON OH | 4 | 5KNW | NW |  |  | 0.00 |
| $52 \cdots 1$ | $10 / 21$ | 6.18PM | 330-753-6873 | AKRON OH | 2 | 5KNW | NW |  |  | 0.00 |
| $53-1$ | $10 / 21$ | 6.29PM | 313-656-8087 | DETROIM | 11 | 5KNW | NW |  |  | 0.00 |
| 54 - 1 | 10/21 | 8:03PM | 313-656-8087 | INCOMICL | 36 | 5KNW | NW |  |  | 0.00 |
| 55 MON 1 | 10/22 1 | 11:44AM | 330-283-3022 | AKPON OH | 2 | SKNW | NW |  |  | 0.00 |

Page:
6 of 9
Billing Cycle Date: 10/11/07-11/10/07
Account Number: 246678995


Page:
7 of 9
Billing Cycle Date: 10/11/07-11/10/07
Account Number: 246678995
Call Detail (Continued)
330-631-7780
User Name: VONDELISE JONES
Rate Code: RM45-450 Roliover Mins, $5 \mathrm{KNW}=5000 \mathrm{~N} \& W$, MMEO-Unlimited Expd M2M, CP1N=AFSTNAT45OR5KNWUMM
Rate Period (PD): DT=Daytime, NW=Nwknd
Feature: VM=VOICE MAIL. M2MC-EXPANDED M2M, CW=CALL WAITING


Page: 8 of 9
Billing Cycle Date: 10/11/07-11/10/07
Account Number: 246678995

| Call Detail (Continued) |  |  |  |  |  |  |  |  | 330-631 | 7780 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| User Name: VONDELISE JONES |  |  |  |  |  |  |  |  |  |  |
| Rate Code: RM45=450 Rollover Mins, $5 \mathrm{KNW}=5000 \mathrm{~N} \mathrm{\& W}, \mathrm{MMEO}=$ Untimited Expd M2M, CP1N=AFSTNAT45CR5KNWUUMM Rate Period (PD); DT=Daytime, NW=Nwind Feature: VM $=$ VOICE MAIL, M2MC=EXPANDED M2M. CW=CALL WAITING |  |  |  |  |  |  |  |  |  |  |
|  |  |  | Number |  |  | Rate | Rate |  | irtime LD/Ad | Toral |
| Item Day | Date | Time | Called | Call To | Min | Code |  | ture | Charge Charge | Charge |
| 164 | $11 / 08$ | 2:21PM | 330-996-2272 | INCOMICL | 4 | RM45 | DT |  |  | 0.00 |
| 165 | 11108 | 6:09PM | 888-111-2222 | INCOMICL | 1 | RM45 | DT |  |  | 0.00 |
| 166 | $11 / 08$ | 6:38PM | 886-386-3071 | 800 SECL | 1 | RM45 | DT |  |  | 0.00 |
| 167 | $11 / 08$ | 7:16PM | 330-283-3022 | AKRON OH | 6 | MMEO | DT | M2MC |  | 0.00 |
| 168 | 11108 | 7:46PM | 330-634-4577 | INCOMICL | 4 | RM45 | DT |  |  | 0.00 |
| 169 FRI | $11 / 09$ | 5:32PM | 330-634-4577 | AKRON OH | 5 | RM445 | DT |  |  | 0.00 |
| 170 | $11 / 09$ | 7:15PM | 330-753-6873 | AKRON OH | I | RM45 | DT |  |  | 0.00 |
| 171 | 11/09 | 7:25PM | 330.524-6440 | AKRON OH | 2 | MMEO | DT | M2MC |  | 0.00 |
| 172 | $11 / 09$ | 7:27PM | 330-524-6440 | INCOMCL | 4 | MMEO | DT | M2MC |  | 0.00 |
| 173 SAT | 11/10 | 10:10AM | 330.854 .9091 | CANALFOH | 35 | SKNW | NW |  |  | 0.00 |
| 174 | $11 / 10$ | 10:44AM | 330.535-1413 | AKRON OH | 1 | 5KNW | NW |  |  | 0.00 |
| 175 | 11/10 | 10.57AM | 330-634-4577 | AKRON OH | 4 | 5 KNW | NW |  |  | 0.00 |
| 176 | 11/10 | 11:02AM | 330-701-8932 | AKRON OH | 12 | 5 KNW | NW |  |  | 0.00 |
| 177 | $11 / 10$ | 11:14AM | 330-701-8932 | AKRON OH | 3 | 5KNW | NW |  |  | 0.00 |
| 178 | 11/10 | 11:37AM | 330-836-0223 | INCOMICL | 3 | SKNW | NW |  |  | 0.00 |
| 179 | $11 / 10$ | 12:47PM | 330-212-2975 | AKRON OH | 1 | 5KNW | NW |  |  | 0.00 |
| 180 | 11/10 | 3:03PM | 330-283-3022 | AKRON OH | 3 | 5KNW | NW |  |  | 0.00 |
| 181 | 11/10 | 3:37PM | 330-212-2975 | INCOMICL | 2 | 5 KNW | NW |  |  | 0.00 |
| 182 | 11/10 | 9:59PM | 330-631-7780 | VMAIL CL | 2 | 5KNW | NW | VM |  | 0.00 |
| 183 | 11/10 | 10:01PM | 313-656-8087 | DETROIM1 | 2 | 5KNW | NW |  |  | 0.00 |
| Subtotal Minutes |  |  |  |  | 966 |  |  |  |  | 0.00 |
| Totals |  |  |  |  | 966 |  |  |  |  | 0.00 |

## Your Privacy - Adding Authorized Users

AT\&T values customer privacy. Effective $12 / 8$, when visiting an AT\&T store, only Account Holders and their Authorized Users (persons designated by Account Holders) will be provided account information. You and your Authorized Users will be required to show a govermment-issued photo ID as proof of identity. You can add Authorized Users to your account by visiting your nearest AT\&T store or calling Customer Care.

AutoPay Debit Card Processing
Beginning in November, AutoPay debit transactions may be processed via the STAR, Pulse, NYCE or other eligible ATM Debit Networks. Customers can enroll in AutoPay or update existing AutoPay payment information at any time at att.com/mywireless.

The Easiest Way to Pay Your Bill
Pay your wircless bill automatically using the bank account, credit card or debit card of your choice. Enjoy peace of mind knowing that your bill will be paid on time with no checks, envelopes or stamps. Enrolling is easy - just go to att.com/MyWireless, Log in (or Register if you don't already have an account) and click on "Sign Up for AutoPay" to enroll.

Billing Cycle Date: 10/11/07-11/10/07
Account Number: 246678995

## Share your minutes with FamilyTalk

Add a line with FamilyTalk from AT\&T. Available with 2 -line
Family Talk( $R$ ) Nation $(R)$ plans starting at $\$ 69.99$, new 2 year wireless service agreement required. To sign up call 800-909-7011.

Wireless Amber Alerts
Sign up to receive Wireless AMBER Alerts at att.com/amberalert
or by sending a text message with up to 5 zip codes to the short code AMBER
(i.e. Send SUBSCRIBE 12345 to short code 26237). Customers capable of receiving text messages can receive these gcographically specified alerts.
There is no charge to sign up or to reccive AMBER alerts. Normal airtime charges will apply if you place a call in response to an AMBER alert message.

VONDELISE JONES
765 DONALD AV
AKRON, DH 44306.3405

## Page 1 of 4 <br> Account Number $330773-38904739$ <br> Billing Date Apr 25, 2008

Web Site att.com

AT\&T Ohio Attachment E

Mar 26 - Apr 25, 2008


Local Sarvicys provided by AT\&T THinois, AT\& $T$ Indians, AT\&T Michigan AT\&T Ohlo or AT\&T Wisconsin based upon the service address location
U S.Pst. 0410.950 and 0414.510

DUE BY: Jun 1, 2008 \$93.79


## at\&t

Page 2 of 4
Account Number $330773-38904739$
Billing Date Apr 25, 2008

## Plans and Services




## AT\&T Long Distance

Message Regarding Terms \& Conditions:
To view your Terms \& Conditions for AT\&T Long
Distance, access wuw att com/public affairs
or call $\$ 888225-8530$ to have a copy mailed.
Invoice Sumary
(as of Aprit 12, 2008)
Current Charges
Service Charges . 00
Credits and Adjustments $\quad .00$
$\begin{array}{lr}\text { Call Charges } & .00 \\ \text { Surcharges and Other Fees } & 00\end{array}$
Surcharges and Other Fees $\quad .00$
Taxes
.00
.00

| Taxes | .00 |  |
| :--- | :--- | :--- |
| 1 | Federal | .00 |
| 2 | State | .00 |
| 3 | Municipal | .00 |
| 4 Hon Home State | .00 |  |

Total Invotce Charges
.00
Total AT\&T Long Distance . 00

2006 AT\& $T$ Knowitadge Veritures. Ali rights resarved







## at\&t

VONDELISE JONES
765 DONALD AV
AKRON, OH 44306-3405

Page 3 of 4
Account Number $330773-38904739$
Billing Date Apr 25, 2008

## AT\&T Wireless Services

Wireless Summary - 330 631-7780
Cycle Dates: Mar 11, 2008 - Apr 10, 2008

| Promotions and Discounts | $\$ 3.00 c R$ |
| :--- | :---: |
| Monthly Service | $\$ 59.99$ |
| Credits, Adjustments and Other Charges | $\$ 3.02$ |
| Data Usage | $\$ 0.01$ |
| Taxes | $\$ 4.07$ |
| Total Wireless Charges | $\$ 64.09$ |

Promotions and Discounts...
Discount for NTN900RUMINA
Total Promotions and Discounts

| Monthly Service |  |
| :---: | :---: |
| 04/11-05/10 |  |
| NTN900RUMMANW | 59.99 |
| 900 ANYTIHE MINJTES |  |
| ANYTIME ROLLOVER MINS |  |
| CALL WAITING |  |
| CALLER ID |  |
| Call Hold |  |
| Direct Bill Dotail |  |
| IMMEDIATE CALL FORWARD |  |
| MESSAGE NOTIFICATION |  |
| NO ANSWER CALL FORWARD |  |
| Nation GSM |  |
| THREE-WAY CALLING |  |
| UNL Nght \& Wend Min |  |
| U- ${ }^{\text {LTID EXP M2 }}$ HINS |  |

$\begin{array}{ll}\text { BasicVoicenailN/C } & .00\end{array}$00

EXPAMDEDINTLROAH
Fast Forward N/C
.00

GSi Coverage Area00

Int1DialingAllowad
Int Roamallowed0

Int RoamTollw/C00INTERNATIONAL LDOff-Network Roan
tandardID00DORESTIC LDToll International
Unlimited Expd M2M .....  00
Unlisited N\&W ..... 00
IntornetPayParUse ..... 00
Multimedia PayPer\#sg ..... 00
Total Monthly Service ..... 59.99

Credits, Adjustments and Other Charges
Regulatory Cost Recovery Charge 1.25

Federal Universal Service Charge 1.77

Total Credits, Adjustments and Other Charges 3.02

Voice Usage Summary
Rollover Summary
Previous Balance

Voice Usage Summary - Continued
Unused Minutes Added 47
Hinutes Expired (*) 0
Current Rollover Balance 47
(*) Unused Plan Hinutes Expired
After 12 Billing Periods
Unlimited Expd M2M
94 Minutes Used
900 Rollover Mins 853 Minutes Used 900 Rinutes Included
Unlimited N\&W
636 Minutes Used
Total Voice Usage Summary
Data Usage Summary
InternetPayPerUse
1 Kilobytes Used 1 Kilobytes Billed at
$\$ 0.01 / \mathrm{KB}$
.01
Total InternetPayPerUse
Total Data Usage Summary
Taxes
State/Local Wireless-E911 Costs (\$.32/billed number) . 32
$\begin{array}{ll}\text { State Sales Tax } & 3.30\end{array}$
County Sales Tax .45
Total Taxes
4.07

Total AT\&T Wireless Services
64.09

Wireless services provided by AT\&T Mobility.

## News You Can Use

## PREVENT DISCONNECT

Thank you for being a valued customer. It is important to inform you that all charges must be paid each month to keep your account current and prevent collection activities. In addition, please be aware that we are required to inform you of certain charges that MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are $\$ 28.64$.

CARRIER INFO
AT\&T Long Distance, or a company that resells their service, is your long distance and local toll carrier.

| VONDELISE JONES | Page 4 of 4 |  |
| :--- | ---: | :--- |
| 765 DONALD AV | Account Number | $330773-38904739$ |
| AKRON, OH 44306-3405 | Billing Date | Apr 25,2008 |

Billing Date Apr 25, 2008

News You Can Use - Continued
ACCOUNT MANAGER
Effective April 01, 2008, the AT\&T Account Manager and eBill Terms and Conditions have been updated. To view and/or print the updated Terms and Conditions, please select the link 'Terms and Conditions' from the AT\&T Account Manager home page under the Customer Service section on the lower left side of the screen.

BUNDLE TODAY!
As an AT\&T customer, when you bundle Unlimited Long Distance and Local, Wireless, high-speed Internet and AT\&T Advanced TV, you'll enjoy greater savings. So bundle today and start saving month after month Call 1800 819-0882 or visit att.com/moolah today to take advantage of our limited-time cash back offer.

GET MORE OUT OF AT\&T
SAVE UP TO 10\% ON YOUR AT\&T SERVICES with AT\&T Universal Savings Card for the first 12 months and up to $5 \%$ savings thereafter. Save even more with low APR on balance transfers and NO annual fee.
Call 1800 656-8071 to apply for AT\&T Universal Savings Card!

VONDELISE JONES<br>Page 1 of 4<br>Account Number $330773-38904739$<br>Billing Date May 25， 2008

AT\＆T Ohio
Attachment F

Apr 26 －May 25， 2008


DUE BY：Jul 1， 2008 \＄127．27


Page 2 of 4
Account Number $330773-38904739$ Billing Date May 25,2008

## Plans and Services

| Local Calls - Continued |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| No. | Date | Time | Place Called | Number | Code Min |
| 1 | 4.29 | 1009A | LOCAL | 330643 -7235 | 4 |
| 2 | 4-29 | 1044A | LOCAL | 330634.4577 | 14 |
| 3 | 4.30 | 1032A | LOCAL | $330643-5320$ | 9 |
| 4 | 5-01 | 808A | LOCAL | $330253-3445$ | 9 |
| 5 | 5-03 | 602 P | LOCA | 330 606-4815 | 30 |
| 6 | 5-03 | 815P | LOCAL | $3300645-2800$ | 2 |
| 7 | 5-03 | 846p | LOCAL | 330 645-2700 | 2 |
| 8 | 5-04 | 1213A | LOCAL | $330752-4073$ | 3 |
| 9 | 5-04 | 1217A | lOCAL | 330 752-4073 | 87 |
| 10 | 5-04 | 721 P | LOCAL | $330773-9691$ | 7 |
| 11 | 5-05 | 934 A | LOCA | 330 643-5320 | 7 |
| 12 | 5-06 | 805A | LOCAL | 330 645-2700 | 1 |
| 13 | 5-06 | 806 A | LOCAL | $330645-2800$ | 5 |
| 14 | 5-06 | 855A | LOCAL | 330376.8855 | 1 |
| 15 | 5.07 | 1034 A | LOCA | $330836-0223$ | 2 |
| 16 | 5.07 | 700 P | local | 330785.0349 | 11 |
| 17 | 5.07 | 711P | LOCAL | 330773.9691 | 2 |
| 18 | $5-07$ | 848P | LOCAL | $330634-4577$ | 1 |

Flexible Call Plan Call(s)
$19 \quad 5.08 \quad 525 \mathrm{P} \quad 10 \mathrm{CAL}$
$20 \quad 5.08$ 546P LOCAL
215.08 731p LOCAL 225.09 LOCAL $\begin{array}{llll}22 & 5.09 & 532 P & \text { LOCAL } \\ 23 & 5.11 & 925 A & \text { LOCAL }\end{array}$ $330701-8932 \quad 6$ $26 \quad 5-12 \quad 612 \mathrm{P}$ LOCAL 27 5-12 11432 LOCAL $285-121146$ LOCA $\begin{array}{lllll}28 & 5-12 & 11469 & \text { LOCAL } \\ 29 & 5-14 & 4009 & \text { LOCAL }\end{array}$ 5-16 toop LOCAL 5.16 118P LOCAL 5-17 415P LOCAL 5-19 1059A LOCA 34 5-19 1124A LOCNL $35 \quad 5 \cdot 19$ 1012P LOCAL $\begin{array}{llll}36 & 5-20 & 838 A & \text { LOCA } \\ 37 & 5-20 & 839 A & \text { LOCN }\end{array}$ 38 5-20 907A LOCAL $39 \quad 5-20 \quad 912$ LOCAL 40 5-20 916A LOCAL 41 5-20 919A LOCAL 5.20 922A LOCAL 5.20

710 P LOCAL 5.22 901P LOCAL 5.23 B49A LOCAL 5.23 852A LOCAL $47 \quad 5.23 \quad 915 \mathrm{~L}$ LOCA $48 \quad 5.23$ 925A LOCA | 49 | 5.23 | $925 A$ | LOCA |
| :--- | :--- | :--- | :--- | $50 \quad 5-23$ 1006A LOCAL $51 \quad 5-23 \quad 836 \mathrm{P}$ LOCAL $52 \quad 5.249304$ loca 53 5-26 1038A LOCN Total Local Calls

| $330773-9691$ | 7 |  |
| :---: | :---: | :---: |
| 330773.9691 | 1 |  |
| $330926-9473$ | 31 |  |
| $330773-9691$ | 12 |  |
| $330701-8932$ | 6 |  |
| 330 928-3720 | 5 |  |
| $330928-3720$ | 9 |  |
| $3300634-4577$ | 10 |  |
| 330752.4073 | 2 |  |
| 330 752-4073 | 148 |  |
| 330 375-2181 | 4 |  |
| $330701-8932$ | 1 |  |
| $330701-8932$ | 8 |  |
| 330631.7780 | 1 |  |
| 330376.8855 | 8 |  |
| 330 643-5320 | 2 |  |
| $330701-8932$ | 21 |  |
| $330926-9473$ | 1 |  |
| 330283.3022 | $\ddagger$ |  |
| 330375 -4560 | 6 |  |
| 330375.4580 | 4 |  |
| $330375-4566$ | 4 |  |
| 330375 -4580 | 2 |  |
| 330 375-4568 | 1 |  |
| 330 773-1231 | 238 |  |
| 330 773-1231 | 50 |  |
| 330 643-5320 | 2 |  |
| 330 643-5320 | 1 |  |
| 330 643-5200 | 2 |  |
| 330 752-4073 | 2 |  |
| 330 752-4073 | 32 |  |
| $330752-4073$ | 48 |  |
| $330773-0857$ | 5 |  |
| 330 869-8688 | 2 |  |
| $330773-0.85$ | 1 |  |
|  |  | 11.76 |


| Surcharges and Other Fees |  |
| :--- | :---: |
| g-1-1 Emergency System |  |
| Bitled for Sunmit County | 12 |
| Telephone Assistance Program - Federal | 12.41 CR |
| Total Surcharges and Other Fees |  |
|  | 12.29 CR |
| Taxes. |  |
| Sales at $6.25 \%$ | .04 CR |
| Total Plans and Services | .60 CR |

## ATBT Long Distance

Message Regarding Terms \& Conditions:
To view your Terms \& Conditions for AT\&T Long
Distance, access wum attcompublic affairs
or call $1888225-8530$ to have a copy mated.
Rate Increase Effective July 12, 2008:
Effective July 12, 2008, for customers who do not have another optional long distance calling plan, the default Basic Message Telecommunications Service (MTS) domestic direct-dialed per minute rate will increase from $\$ 0.25$ to $\$ 0.33$ for
off-peak calling and will decrease from $\$ 0.35$ to
$\$ 0.33$ for peak calling. For more intormation, to
cancel service or to discuss other long distance
calling plans, please refer to the phone number on
the front of your bill. Thank you for choosing
AT\&T Long Distance.
Invoice Sumary
(as of hay 12,2008 )
Current Charges
Service Charges .00
Cradits and Adjustments
Call Charges
Surcharges and Other Fees
Taxes
Total Invotce Sumary

| Taxes | .00 |
| :--- | :--- |
| 1 Federal | .00 |
| 2 State | .00 |
| 3 Henictpal | .00 |
| 4 Hon Hoes State | .00 |
| Total Taxes |  |
|  | .00 |
| Total Invotce Charges | .00 |

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## AT\&T Wireless Services

## Important Information

Changes in Airtime Charges
Customers using abbreviate dialing N11 services, such as 211 or 511, were erroneously not charged for artime usage. This has been corrected. Beginning with May 2008 billing AT\&T will charge airtime for all calls made to any abbreviated numbers except for calls to 611 for Customer Service and 911 for emergencies, which continue to be free calls. Review account info at att.com/mywireless.

## Attention TTY Users

For Deaf/hard of hearing customers: (TTY) 1866 241-6567
Questions on accessibility by persons with
disabilities: 1866 241-6568

DirectBill Charges
Detail of DirectBill charges can be viewed at att.com/directbill. The direct billing option offers you the ability to purchase products such as ringtones, games, graphics and wireless software from AT\&T preferred Internet merchants.

Wireless Summary - $330631-7780$
Cycle Dates: Apr 11, 2008 - May 10, 2008

| Promotions and Discounts | $\$ 3.00 C R$ |
| :--- | :---: |
| Monthly Service | $\$ 59.99$ |
| Credits, Adjustments and Other Charges | $\$ 3.02$ |
| Taxes | $\$ 4.07$ |
| Total Wireless Charges | $\$ 64.08$ |


| Promotions and Discounts |  |
| :--- | :---: |
| Discount for NTHGOORUMHNW | 3.00 CR |
| Total Promotions and Discounts | 3.00 CR |


| Monthly Service |  |
| :---: | :---: |
| 05/11-06/10 |  |
| NTNYOORUMH14N | 59.99 |
| 900 ANYTIME MIMUTES |  |
| ANYTIME ROLLOVER MINS |  |
| CALL WAITIMG |  |
| CALLER ID |  |
| Call Hold |  |
| Direct Bill Detail |  |
| IMMEDIATE CALL FORWARD |  |
| MESSAGE NOTIFICATION |  |
| NO ANSIER CALL FORWARD |  |
| Nation GSn |  |
| THREE-WAY CALLING |  |
| Lut Nght 8 Wand Min |  |
| 㮏LTD EXP MZH MINS |  |
| AT\&T Direct Bill | . 00 |
| BasicVoicemailN/C | . 00 |
| EXPANDEDINTLROAH | . 00 |
| Fast Forward M/C | . 00 |
| GSH Coverage Area | . 00 |
| Int Dialingllowed | . 00 |

765 DONALD AV
AKRON, OH $44306-3405$

Page 3 of 4
Account Number $330773-38904739$
Billing Date May 25, 2008

| Monthly Service - Continued |  |
| :---: | :---: |
| Int Roamallowed | 00 |
| IntlRoanTolin/C | . 00 |
| DOMESTIC LD |  |
| INTERMATIOHAL D |  |
| Off-Network Roam | . 00 |
| StandardILD | . 00 |
| DOHESTIC LD |  |
| Toll International |  |
| Unlisited Expd M2\% | . 00 |
| Unlinited M\& | . 00 |
| InternetPayPerldse | . 00 |
| Multimedia PayPerMsg | . 00 |
| Total Monthly Service | 59.99 |
| Credits, Adjustments and Other Charges |  |
| Regulatory Cost Recovery Charge | 1.25 |
| Federal Universal Service Charge | 1.77 |
| Total Credits, Adjustments and Other Charges | 3.02 |
| Voice Usage Summary. |  |
| Rollover Summary |  |
| Previous Balance 47 |  |
| Minutes Used -33 |  |
| Minutes Expired (*) 0 |  |
| Current Rollover Balance 14 |  |
| (*) Unused Plan Minutes Expired |  |
| After 12 Billing Periods |  |
| Unlimited Expd M2M |  |
| 102 Minutes Used |  |
| 900 Rollover Mins |  |
| 933 Minutes Used |  |
| 900 Minutes Included |  |
| Unlimited N\&W |  |
| 998 Hinutes Used |  |
| Total Voice Usage Summary | . 00 |
| Taxes |  |
| State/Local Wireless-E911 Costs (\$.32/billed nueber) | . 32 |
| State Sales Tax | 3.30 |
| County Sales Tax | . 45 |
| Total Taxes | 4.07 |
| Total AT\&T Wireless Services | 64.08 |
| Wireless services provided by AT\&T Mobility. |  |

## News You Can Use

## PREVENT DISCONNECT

Thank you for being a valued customer. It is important to inform you that all charges must be paid each month to keep your account current and prevent collection activities. In addition, please be aware that we are required to inform you of certain charges that MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are $\$ .00$.

Page 4 of 4
Account Number $330773-38904739$
Billing Date May 25, 2008

## News You Can Use

CARRIER INFO
AT\&T Long Distance, or a company that resells their service, is your long distance and local tolt carrier.

PAYMENT \& INQUIRIES
Allow 5 days when paying by mail. You may also pay at an authorized agent or by calling $1800660-2626$ to Charge by Phone. Nonpayment of toll or non-regulated services may result in disconnection or restriction of such services and/or collection action. For problems with your residential service, please call us at 1800 288-2020.

If your complaint is not resolved after you have called AT\&T, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1800 686-7826 (toll free) or for TTY at 1800686 - 1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.puco.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at $1877742-5622$ (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www. pickocc.org.

## PAYMENT OPTIONS

AT\&T provides several easy options to pay your bill free of charge. You can mail your payment in the enclosed envelope. You can also pay using our self service options at www att com or by calling $1800288-2020$ and saying "Pay Bill". Payments made with an AT\&T representative may be subject to a $\$ 5.00$ payment convenience fee.

## DIGITAL TV NOTICE

After February 17, 2009, a television receiver with only an analog broadcast tuner will require a converter box to receive full power over-the-air broadcasts with an antenna because of the Nation's transition to digital broadcasting. Analog-only TVs should continue to work as before to receive low power, Class A or translator television stations and with cable and satellite TV services, gaming consoles, VCRs, DVD players, and similar products. More information about the DTV transition is avallable from www.DTV.gov. For information about subsidized coupons for digital-to-analog converter boxes, go to wuw.dtv2009.gov or call 1888 DTV-2009.

GET MORE OUT OF AT\&T
SAVE UP TO $10 \%$ ON YOUR AT\&T SERVICES with AT\&T Universal Savings Card for the first 12 months and up to $5 \%$ savings thereafter. Save even more with low APR on balance transfers and NO annual fee.
Call 1800 656-8071 to apply for AT\&T Universal Savings Card!

## MOVING SOON?

Don't forget your AT\&T services.
Gall 1800 MOVE-ATT (1 800-668-3288).

## General Information

- Late fee: Accounts with former AT\&T Wireless plans are charged $1.5 \%$ or less of the balance unpaid as of the next bill period. Accounts with Cingular/new AT\&T plans are charged $\$ 5$ in CT , DC,DE,IL,KS,MA,MD,ME,MI,MO,NH,NJ,NY,PA,OK,OH,RI,VA, VT,WI,WV; or $1.5 \%$ of the balance unpaid as of the next bill period in all other states. Accounts with former AT\&T Wireless and Cingular/new AT\&T plans incur the lesser of these charges.
- Notations made on checks or accompanying materials are not effective.
- Do not send notes/letters with payment. We cannot guarantee receipt. Send notes/letters to AT\&T, 5020 Ash Grove Road, Springfield, IL 62711
- Calls to Customer Scrvice may be monitored to ensure high quality service.
- Questions on accessibility by persons with disabilities: 1-866-241-6568
- AT\&T Mobility Tax ID \# 84-1659970
- AT\&T surcharges include regulatory programs/cost recovery, universal service, gross receipts, and other fees to defray the costs of complying with government regulations. They are not taxes and are subject to change.


## Electronic Check Conversion

When you pay your bill by check, you authorize us to cither use the information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not reccive your check back from the bank. You agree to pay a fee of up to $\$ 30$ if your check is returned unpaid. Returned checks may be represented electronically.

## Single Payment Agreement (for kiosk payment)

I authorize AT\&T to pay my bill by debiting my bank account. If my bank rejects a payment, I may be charged a return fee up to $\$ 30$.

## Other Payment Options:

All payment options below can be paid through your bank account, debit card, and credit card.

- Pay using your wireless phone for free. Dial *PAY (729), then hit send.
- Pay Online. Logon to 'Manage My Wireless Account' al att.com/MyWireless. First time users must register.
- Make a one time payment under 'Account Overview'; choose 'Make a Payment'
- Sign up for Paperiess Billing under 'Bill \& Payments' at no additional charge
- Pay by mail using this remittance stub and a check or money order. It may take up to 7-10 days to post. - Dial 1-800-331-0500 and pay from any phone.
- An Administrative Fee may apply.

Page: 3 of 5
Billing Cycle Date: 04/11/08 - 05/10/08
Account Number: 246678995

| Prior Activity |  | $\mathbf{2 4 6 6 7 8 9 9 5}$ |
| :--- | :--- | ---: |
| Previous Balance | 64.09 |  |
| Detail of Payments Posted |  |  |
| Paymen Apr 14, 2008 | -64.09 |  |
| TOTAL BALANCE |  | $\$ 0.00$ |



Page: 4 of 5
Billing Cycle Date: 04/I 1/08-05/10/08
Account Number: 246678995

| Wireless Line Summary For: (Continued) User Name: VONDELISE JONES | 330-631-7780 |  |
| :---: | :---: | :---: |
| Monthly Service Charges Period | Monthly <br> Charge | Total Charge |
| Wireless Data |  |  |
| InternetPayPerUse 05//1-06/10 | 0.00 | 0.00 |
| Multimedia PayPerMsg 05/11.06/10 | 0.00 | 0.00 |
| TOTAL MONTHLY SERVICES CHARGES |  | \$56.99 |
| Usage Charges (Sce Usape Charpe Details) |  |  |
| TOTAL USAGE CHARGES |  | \$0.00 |
| Credits, Adjustments \& Other Charges |  |  |
| Regulatory Cost Recovery Charge | 1.25 |  |
| Federal Universal Service Charge | 1.77 |  |
| TOTAL CREDITS, ADJUSTMENTS \& OTHER CHARGES |  | \$3.02 |
| Government Fees \& Taxes |  |  |
| State/Local Wireless-E911 Costs (\$.32/billed number) | 0.32 |  |
| Slate Sales Tax | 3.30 |  |
| County Sales Tax | 0.45 |  |
| TOTAL GOVERNMENT FEES \& TAXES |  | \$4.07 |
| TOTAL AMOUNT DUE |  | \$64.08 |


| Usage Charge Details $\mathbf{3 3 0 - 6 3 1 - 7 7 8 0}$ <br> User Name: VONDELISE JONES  |  |  |  | 330-631-7780 |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |
| Summary of Usage Charges | Minutes Included In Plan | Minutes Used | Billed <br> Minutes | Billed <br> Rate | Total Charge |
| NTN900RUMMUNW |  |  |  |  |  |
| 900 Rollover Mins | 900 | 933 |  |  | 0.00 |
| Unlimited Expd M2M |  | 102 |  |  | 0.00 |
| Unlimited N\&W |  | 998 |  |  | 0.00 |
| TOTAL USAGE CHARGES |  |  |  |  | \$0.00 |


| Summary of Rollover Minutes |  | 330-631-7780 |
| :---: | :---: | :---: |
| User Name: VONDELISE JONES |  |  |
| Previous Rollover Balance | 47 |  |
| Rollover Minutes Used | -33 |  |
| Rollover Minutes Expired (*) | 0 |  |
| Current Rollover Balance | 14 |  |
| (*) Unused Package Minutes Lxpire Affor 12 Billing Per |  |  |

Page: 5 of 5
Biling Cycle Date: 04/11/08-05/10/08
Account Number: 246678995

## Changes in Airtime Charges

Customers using abbreviate dialing N11 services, such as 211 or
511, were erroneously not charged for airtime usage. This has
been corrected. Beginning with May 2008 billing AT\&T will charge airtime for all calls made to any abbreviated numbers except for calls to 611 for Customer Service and 911 for emergencies, which continue to be free calls. Review account info at att.com/mywixeless.

## Try the New Media Mall 2.0

Personalizing your plone just got faster, easier and friendlier. Download MEdia Mall 2.0 to shop
for Ringtones, Games, Cool Tools/Apps and more.
Now preview tones on your phonc! No additional monthly fee. Standard usage rates apply to download \& use. Text MM2 to 386 to try it out now!

## The Easiest Way to Pay Your Bill

Pay your wireless bill automatically using the bank account, credit card or debit card of your choice. Enjoy peace of mind knowing that your bill will be paid on time with no checks, envelopes or stamps. Enrolling is easy - just go to att.com/MyWireless, Log in (or Register if you don't already have an account) and click on "Sign Up for Auto Pay" to enroll.

## Add a line with Family Talk from AT\&T

Available with 2-line FamilyTalk(R) Nation(R) plans starting at $\$ 69.99$. To sign up call 800-909-7011.

## Attention TTY Users

For Deaf/hard of hearing customers: (TTY) 1866 241-6567
Questions on accessibility by persons with
disabilities: 1 866 241-6568

## DirectBill Charges

Detail of DirectBill charges can be viewed at
att.com/directbill. The direct billing option offers you the ability to purchase products such as ringtones, games, graphics and wireless software from AT\&T preferred Internet merchants.

Thank You for Choosing AT\&T

| How To Contact Us: <br> -1-800-331-0500 or 611 from your cell phone <br> - For Deaf/Hard of Hearing Customers (TTY/TDD) 1-866-241-6567 | Page: $\quad$ I of 5Billing Cycle Date: $04 / 11 / 08-05 / 10 / 08$Account Number: 246678995 |  |
| :---: | :---: | :---: |
|  | Previous Balance Payment Posted | $\begin{array}{r} 64.09 \\ -64.09 \\ \hline \end{array}$ |
|  | BALANCE | 0.00 |
|  | Monthly Service Charges Usage Charges | 56.99 0.00 |
|  | Credits/Adjustments/Other Charges | 3.02 |
| Wireless Number with Rollover | Government Fees \& Taxes | 4.07 |
| 330-631-7780-14 Minutes | TOTAL CURRENT CHARGES <br> Due Jun 04, 2008 <br> Late fees assessed after Jun 10 | 64.08 |

## Total Amount Due $\$ 64.08$

## Changes in Airtime Charges

Customers using abbreviate dialing N11 services, such as 211 or
511, were erroncously not charged for airtime usage. This has been coltected. Beginning with May 2008 billing AT\&T will charge airtime for all calls made to any abbreviated numbers except for calls to 611 for Customer Service and 911 for emergencies, which continue to be free calls. Review account info at att.com/mywireless.

SO20 ASH GROVE ROAD
SPRINGFIELD, IL 6271I-6329
Return the portion below with
payment only to AT\&T Mobility.

| Account Number: | 246678995 |
| :--- | ---: |
| Total Amount Due: | $\$ 64.08$ |
| Amount Paid: |  |
| $\$$ |  |
|  |  |

VONDELISE JONES
765 DONALD AVE
AKRON, OH 44306-3405
Total Amount


Due by Jun 04, 2008
Please Mail Check Payable To:

AT\&T Mobility
PO Box 6416
Carol Stream, IL. 60197-6416


## General Information

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- Notations made on checks or accompanying materials are not effective.
- Do not send notes/letters with payment. We cannot guarantee receipt. Send notes/letters to AT\&T, 5020 Ash Grove Road, Springfield, IL 62711
- Calls to Customer Scrvice may be monitored to ensure high quality service.
- Questions on accessibility by persons with disabilities: 1-866-241-6568
- AT\&T Mobility Tax ID \# 84-1659970
- AT\&T surcharges include regulatory programs/cost recovery, universal service, gross receipts, and other fees to defray the costs of complying with government regulations. They are not taxes and are subject to change.


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When you pay your bill by check, you authorize us to cither use the information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not reccive your check back from the bank. You agree to pay a fee of up to $\$ 30$ if your check is returned unpaid. Returned checks may be represented electronically.

## Single Payment Agreement (for kiosk payment)

I authorize AT\&T to pay my bill by debiting my bank account. If my bank rejects a payment, I may be charged a return fee up to $\$ 30$.

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All payment options below can be paid through your bank account, debit card, and credit card.

- Pay using your wireless phone for free. Dial *PAY (729), then hit send.
- Pay Online. Logon to 'Manage My Wireless Account' al att.com/MyWireless. First time users must register.
- Make a one time payment under 'Account Overview'; choose 'Make a Payment'
- Sign up for Paperiess Billing under 'Bill \& Payments' at no additional charge
- Pay by mail using this remittance stub and a check or money order. It may take up to 7-10 days to post. - Dial 1-800-331-0500 and pay from any phone.
- An Administrative Fee may apply.

Page: 3 of 5
Billing Cycle Date: 04/11/08 - 05/10/08
Account Number: 246678995

| Prior Activity |  | $\mathbf{2 4 6 6 7 8 9 9 5}$ |
| :--- | :--- | ---: |
| Previous Balance | 64.09 |  |
| Detail of Payments Posted |  |  |
| Paymen Apr 14, 2008 | -64.09 |  |
| TOTAL BALANCE |  | $\$ 0.00$ |



Page: 4 of 5
Billing Cycle Date: 04/I 1/08-05/10/08
Account Number: 246678995

| Wireless Line Summary For: (Continued) User Name: VONDELISE JONES | 330-631-7780 |  |
| :---: | :---: | :---: |
| Monthly Service Charges Period | Monthly <br> Charge | Total Charge |
| Wireless Data |  |  |
| InternetPayPerUse 05//1-06/10 | 0.00 | 0.00 |
| Multimedia PayPerMsg 05/11.06/10 | 0.00 | 0.00 |
| TOTAL MONTHLY SERVICES CHARGES |  | \$56.99 |
| Usage Charges (Sce Usape Charpe Details) |  |  |
| TOTAL USAGE CHARGES |  | \$0.00 |
| Credits, Adjustments \& Other Charges |  |  |
| Regulatory Cost Recovery Charge | 1.25 |  |
| Federal Universal Service Charge | 1.77 |  |
| TOTAL CREDITS, ADJUSTMENTS \& OTHER CHARGES |  | \$3.02 |
| Government Fees \& Taxes |  |  |
| State/Local Wireless-E911 Costs (\$.32/billed number) | 0.32 |  |
| Slate Sales Tax | 3.30 |  |
| County Sales Tax | 0.45 |  |
| TOTAL GOVERNMENT FEES \& TAXES |  | \$4.07 |
| TOTAL AMOUNT DUE |  | \$64.08 |


| Usage Charge Details $\mathbf{3 3 0 - 6 3 1 - 7 7 8 0}$ <br> User Name: VONDELISE JONES  |  |  |  | 330-631-7780 |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |
| Summary of Usage Charges | Minutes Included In Plan | Minutes Used | Billed <br> Minutes | Billed <br> Rate | Total Charge |
| NTN900RUMMUNW |  |  |  |  |  |
| 900 Rollover Mins | 900 | 933 |  |  | 0.00 |
| Unlimited Expd M2M |  | 102 |  |  | 0.00 |
| Unlimited N\&W |  | 998 |  |  | 0.00 |
| TOTAL USAGE CHARGES |  |  |  |  | \$0.00 |


| Summary of Rollover Minutes |  | 330-631-7780 |
| :---: | :---: | :---: |
| User Name: VONDELISE JONES |  |  |
| Previous Rollover Balance | 47 |  |
| Rollover Minutes Used | -33 |  |
| Rollover Minutes Expired (*) | 0 |  |
| Current Rollover Balance | 14 |  |
| (*) Unused Package Minutes Lxpire Affor 12 Billing Per |  |  |

Page: 5 of 5
Biling Cycle Date: 04/11/08-05/10/08
Account Number: 246678995

## Changes in Airtime Charges

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## Try the New Media Mall 2.0

Personalizing your plone just got faster, easier and friendlier. Download MEdia Mall 2.0 to shop
for Ringtones, Games, Cool Tools/Apps and more.
Now preview tones on your phonc! No additional monthly fee. Standard usage rates apply to download \& use. Text MM2 to 386 to try it out now!

## The Easiest Way to Pay Your Bill

Pay your wireless bill automatically using the bank account, credit card or debit card of your choice. Enjoy peace of mind knowing that your bill will be paid on time with no checks, envelopes or stamps. Enrolling is easy - just go to att.com/MyWireless, Log in (or Register if you don't already have an account) and click on "Sign Up for Auto Pay" to enroll.

## Add a line with Family Talk from AT\&T

Available with 2-line FamilyTalk(R) Nation(R) plans starting at $\$ 69.99$. To sign up call 800-909-7011.

## Attention TTY Users

For Deaf/hard of hearing customers: (TTY) 1866 241-6567
Questions on accessibility by persons with
disabilities: 1 866 241-6568

## DirectBill Charges

Detail of DirectBill charges can be viewed at
att.com/directbill. The direct billing option offers you the ability to purchase products such as ringtones, games, graphics and wireless software from AT\&T preferred Internet merchants.

Thank You for Choosing AT\&T

Page 1 of 4
Account Number 330773 -3890 4739
Billing Date Jun 25, 2008

AT\&T Ohio
Attachment G

May 26 - Jun 25, 2008


DUE BY: Aug 1, 2008 \$250.79


VONDELISE JONES
765 DONALD AV
AKRON, OH $44306-3405$

Page 2 ol 4
Account Number $330773-38904739$
Billing Date Jun 25,2008

|  |  |  |
| :--- | :--- | :--- | :--- | :--- |
|  | Plans |  |


|  | Date | Time | Place Called | Number | Code |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 57 | 6.25 | 1228P | lOCAL | 330784.1271 |  | 2 |  |
| 58 | 6-25 | 357 P | local | $330784-1271$ |  | 2 |  |
| 58 | 6-25 | 438 P | LOCAL | $330773-1231$ |  | 61 |  |
| 60 | 6.25 | 544 P | LOCAL | $330773-1231$ |  | 22 |  |
| Tota | Local | Cails |  |  |  |  | 16.18 |
| Information Charges |  |  |  |  |  |  |  |
| 411 and 555-1212 |  |  |  |  |  |  |  |
| 2 Call(s) made to 1+4.1 |  |  |  |  |  |  |  |
| $2 \mathrm{Call}(\mathrm{s})$ billed at $\$ 1.75$ each |  |  |  |  |  |  | 3.50 |
| Surcharges and Other Fees |  |  |  |  |  |  |  |
| 9-1-1 Emergency System |  |  |  |  |  |  |  |
| Billed for Summit County |  |  |  |  |  |  | 12 |
| Telephone Assistance Program - Federal |  |  |  |  |  |  | 12.41CR |
| Total Sturcharges and Other Fees |  |  |  |  |  |  | 12.29C8 |
| Taxes |  |  |  |  |  |  |  |
| Federal at 3\% |  |  |  |  |  |  | . 55 |
| Sales at 6.25\% |  |  |  |  |  |  | 1.36 |
| Total Taxes |  |  |  |  |  |  | 1.91 |
| Total Plans and Services |  |  |  |  |  |  | 23.61 |

## AT\&T Long Distance

Message Regarding Terms \& Conditions:
To view your Terms \& Conditions for AT\&T Long
Distance, access wnw att compublic affairs
or call $1888225-8530$ to have a copy mailed
Invotice Sumary
(as of June 12, 2008)
Current Charges
Service Charges
Credits and Adjustements
Call Charges
Surcharges and Other Fee
Taxes
Total Invoice Sumary
axe

| Taxes |  |
| :---: | :--- |
| 1 | Federal |
| 2 | Stata |
| 3 munlcipal | .00 |
| 4 Hon Home State | .00 |
| Total Taxes | .00 |

Total Invoice Charges
.$\infty$
Total AT\&T Long Oistance 00

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VONDELISE JONES
765 DONALD AV
AKRON, OH 44306-3405

Page 3 of 4
Account Number $330773-38904739$
Billing Date Jun 25, 2008

## AT\&T Wireless Services

Important Information
Changes in Airtime Charges
Customers using abbreviate dialing N 11 services, such as 211 or 511, were erroneously not charged for airtime usage. This has been corrected. Beginning with May 2008 billing AT\&T will charge airtime for all calls made to any abbreviated numbers except for calls to 611 for Customer Service and 911 for emergencies, which continue to be free calls. Review account info at att.com/mywireless.

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Questions on accessibility by persons with
disabilities: 1866 241-6568

DirectBill Charges
Detail of DirectBill charges can be viewed at att.com/directbill. The direct billing option offers you the ability to purchase products such as ringtones, games, graphics and wireless software from AT\&T preferred
Internet merchants.

Wireless Summary - $330631-7780$
Cycle Dates: May 11, 2008 - Jun 10, 2008

| Promotions and Discounts | $\$ 3.00 \mathrm{CR}$ |
| :--- | ---: |
| Monthly Service | $\$ 59.99$ |
| Credits, Adjustments and Other Charges | $\$ 5.40$ |
| Voice Usage | $\$ 78.40$ |
| Taxes | $\$ 9.12$ |
| Total Wireless Charges | $\$ 149.91$ |


| Promotions and Discounts |  |
| :---: | :---: |
| Discount for MTNGCORUMEMEN | 3.00 CR |
| Total Promotions and Discounts | 3.00CR |
| Monthly Service |  |
| 06/11-07/10 |  |
| NTNGOORUMMUnN | 59.99 |
| 900 ANYTIHE MINUTES |  |
| ANYTIHE ROLLOVER MINS |  |
| CALL WAITIMG |  |
| CALLER ID |  |
| Call Hold |  |
| Direct Bill Detail |  |
| IMMEDIATE CALL FORWARD |  |
| MESSAGE MOTIFICATIO |  |
| HO ANSMER CALL FORWARD |  |
| Nation GSH |  |
| THREE-WAY CALLING |  |
| UWL Nght 8 Wend Min |  |
| UALTD EXP R2M MINS |  |
| ATBT Direct Bill | . 00 |
| BasicVoicemaill/C | . 00 |


| Monthly Service - Continued |  |
| :---: | :---: |
| EXPANDEDINTLROAM | $\infty$ |
| Fast Forward N/C | 00 |
| GSM Coverage Area | 00 |
| IntlDialingAllowed | 00 |
| IntiRoasAllowad | . 00 |
| Int1RoamTolin/C | . 00 |
| DOMESTIC D <br> INTERNATIONAL 10 |  |
| Off-Network Roam | . 00 |
| StandardiL | . 00 |
| DOMESTIC LD |  |
| Toll International |  |
| Unlimited Expd M2H | . 00 |
| Unlimited M8V | . 00 |
| InternetPayPerUse | . 00 |
| Multimedia PayPerMsg | . 00 |
| Total Monthly Service | 59.99 |
| Credits, Adjustments and Other Charges |  |
| Regulatory Cost Recovery Charge | 1.25 |
| Federal Universal Service Charge | 4.15 |
| Total Credits, Adjustments and Other Charges | 5.40 |

Voice Usage Summary
Rollover Summary

Previous Balance 14

Minutes Used -14
Minutes Expired (") 0
Current Rollover Balance 0
(*) Unused Plan Minutes Expired
After 12 Billing Periods
NTN900RUMMUNW
196 Minutes Used
196 Minutes Billed at $\quad \$ 0.40 / \mathrm{Hin} \quad 78.40$

Total NTNYOORUMHUN
$\$ 0.40$ hin
78.40

Unlimited Expd M2M
107 Hinutes Used
900 Rollover Mins
914 Minutes Used
900 Minutes Included
Untimited N\&W
871 Minutes Used
Total Voice Usage Summary

Taxes
State/Local Wireless-E911 Costs (\$.32/billed number) . 32
State Sales Tax $\quad 7.74$

County Sales Tax $\quad 1.06$
Total Taxes $\quad 9.12$
Total Invaice Charges
Total AT\&T Wireless Services

| VONDELSE JONES | Page 4 of 4 |  |
| :--- | ---: | :--- |
| 765 DONALD AV | Account Number $330773-38904739$ |  |
| AKRON. OH $44306-3405$ | Billing Date | jun 25,2008 |

## News You Can Use

## PREVENT DISCONNECT

Thank you for being a valued customer. It is important to inform you that all charges must be paid each month to keep your account current and prevent collection activities. In addition, please be aware that we are required to inform you of certain charges that MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are $\$ 23.61$.

## CARRIER INFO

AT\&T Long Distance, or a company that resells their service, is your long distance and local toll carrier.

## RATE INFORMATION

New combined telephone and wireless customers will not receive the $\$ 4$ Wireless Combined Bill discount after May 24, 2008. Current Wireless Combined Bill customers will continue receiving the discount unless changes are made to the account (i.e. plan changes, moves or other changes). For more information, please contact an AT\&T Service Representative at 1800 288-2020. Thank you for choosing AT\&T.

## PAYMENT \& INQUIRIES

Allow 5 days when paying by mail. You may also pay at an authorized agent or by calling 1800 660-2626 to Charge by Phone. Nonpayment of toll or non-regulated services may result in disconnection or restriction of such services and/or collection action. For problems with your residential service, please call us at 1800 288-2020.

If your complaint is not resolved after you have called AT $\& T$, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1800 686-7826 (toll free) or for TTY at 1800 686-1570 (toll free) from 8:00 a.m. to $5: 00 \mathrm{p} . \mathrm{m}$. weekdays, or at www.puco.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at $1877742-5622$ (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

## PAYMENT OPTIONS

AT\&T provides several easy options to pay your bill free of charge. You can mail your payment in the enclosed envelope. You can also pay using our self service options at wuw.att com or by calling $1800288-2020$ and saying "Pay Bill". Payments made with an AT\&T representative may be subject to a $\$ 5.00$ payment convenience fee.

## News You Can Use - Continued <br> TERMS OF SERVICE

Effective 8/13/08, the AT\&T Residential Service Agreement (RSA) will contain the terms and conditions for Interstate IntraLATA Toll Access Service including 1-800. Operator Services and Directory Assistance. These services will no longer be governed by tariffs filed with the FCC; however, your current terms, conditions and prices for these services are not affected and can be found online at att.com/servicepublications. AT\&T reserves the right to amend or supplement these terms, conditions and prices from time to time. By use of these services, you accept the terms of the RSA and Interstate IntraLATA Guidebook. Such terms include your obligation to pay for services, limitations as to AT\&T's liability, your rights as to disputing charges and other provisions. By subscribing to, continuing to use or pay for all AT\&T Residential Services, you agree to be bound by these terms. For more information, please contact an AT\&T Service Representative at $1800288-2020$ or visit us online at att.com/servicepublications, after 7/13/08. Thank you for choosing AT\&T.

DIGITAL TV NOTICE
After February 17, 2009, a television receiver with only an analog broadcast tuner will require a converter box to receive full power over-the-air broadcasts with an antenna because of the Nation's transition to digital broadcasting. Analog-only TVs should continue to work as before to receive low power, Class A or translator television stations and with cable and satellite TV services, gaming consoles, VCRs, DVD players, and similar products. More information about the DTV transition is available from www.DTV.gov. For information about subsidized coupons for digital-to-analog converter boxes, go to www.dtv2009.gov or call 1888 DTV-2009.

DIRECTORY ASSISTANCE
Beginning July 2008, when you dial 411 you will hear the new voice of AT\&T Directory Assistance for easy access to directory listing information. An automated voice system will begin providing the requested listing information. In some situations, you may be prompted for more information or transferred directly to an AT\&T Operator. If you have questions, please call 1800 288-2020.

## REPAIR MADE EASY!

Having trouble with your AT\&T telephone and want to report trouble online? Go to attcom/repair to submit a repair request or att.com/phonefix to find self-help tools to assist with your trouble.

## GET MORE OUT OF AT\&T

SAVE UP TO $10 \%$ ON YOUR AT\&T SERVICES with AT\&T Universal Savings Card for the first 12 months and up to $5 \%$ savings thereafter, Save even more with low APR on balance transfers and NO annual fee.
Call 1800656-8071 to apply for AT\&T Universal Savings Card!

## BUNDLE TODAY!

As an AT\&T customer, when you bundle Home Phone with Unlimited Long Distance, Wireless, high-speed Internet and AT\&T Advanced TV service, you'll enjoy greater savings. So bundle today and start saving month after month. Call 1800819.0882 or visit att.com/simplicity today to take advantage of our limited-time cash back offer.

How To Contact Us:

- 1-800-331-0500 or 611 from your cell phone
- For Deaf/Hard of Hearing Customers (TTY/TDD) 1-866-241-6567

Wireless Number with Rollover 330-631-7780-0Minutes

1 of 5
Billing Cycle Date: 05/1 1/08 - 06/10/08
Account Number: 246678995

| Previous Balance | 64.08 |
| :--- | ---: |
| Payment Posted | -64.08 |
| BALANCE | 0.00 |
| Monthly Service Charges | 56.99 |
| Usage Charges | 78.40 |
| Credits/Adjustments/Other Charges | 5.40 |
| Government Fees \& Taxes | 9.12 |
| TOTAL CURRENT CHARGES | 149.91 |
| Due Jul 04, 2008 |  |
| Late fees assessed after Jul 10 |  |

## Payment Administrative Fee

Please be advised that payments made with a representative may be subject to an administrative fec. There is no cost to pay by mail or via an automated payment method. For more information, see the "Other Payment Options" section on page 2 of your invoice.

|  | Return the portion below with payment only to ATKT Mobility. |
| :---: | :---: |
| 5020 ASH GROFE ROAD |  |
| SPRNGFIELD, IL 627/1-6329 | Account Number: 246678995 |
|  | Total Amount Due: $\quad \mathbf{\$ 1 4 9 . 9 1}$ |
|  | Amount Paid: |
|  | \$ |
|  | do not send comespon |

VONDELISE JONES
765 DONALD AVE
AKRON, OH 44306-3405

Total Amount Due by Jul 04, 2008

Please Mail Check Payable To:

AT\&T Mobility
PO Box 6416
Carol Stream, IL 60197-6416

Page: $\quad 2$ of 5
Biling Cycle Date: $05 / 11 / 08-06 / 10 / 08$
Account Number: 246678995

## General Information

- Late fee: Accounts with former AT\&T Wireless plans are charged $1.5 \%$ or less of the balance unpaid as of the next bill period. Accounts with Cingular/new AT\&T plans are charged $\$ 5$ in CT, DC,DE,IL,KS,MA,MD,ME,MI,MO,NH,NJ,NY,PA,OK,OH,RI,VA,VT,WI,WV; or $1.5 \%$ of the balance unpaid as of the next bill period in all other states. Accounts with former AT\&T Wireless and Cingular/new AT\&T plans incur the lesser of these charges.
- Notations made on checks or accompanying materials are not effective.
- Do not send notes/letters with payment. We cannot guarantee receipt. Send notes/letters to AT\&T, 5020 Ash Grove Road, Springficld, IL 62711
- Calls to Customer Scrvice may be monitored to ensure high quality service.
- Questions on accessibility by persons with disabilities: 1-866-241-6568
- AT\&T Mobility Tax ID \#84-1659970
- AT\&T surcharges include regulatory programs/cost recovery, universal service, gross receipts, and other fees to defray the costs of complying with government regulations. They are not taxes and are subject to change.


## Electronic Check Conversion

When you pay your bill by check, you authorize us to either use the information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from the bank. You agree to pay a fee of up to $\$ 30$ if your check is returned unpaid. Returned checks may be represented electronically.

## Single Payment Agreement (for kiosk payment)

I authorize AT\&T to pay my bill by debiting my bank account. If my bank rejects a payment, I may be charged a return fee up to $\$ 30$.

## Other Payment Options:

All payment options below can be paid through your bank account, debit card, and credit card.

- Pay using your wireless phone for free. Dial "PAY (*729), then hit send.
- Pay Online. Logon to 'Manage My Wireless Account' at att.com/MyWireless. First time users must register.
- Make a one time payment under 'Account Overview'; choose 'Make a Payment'
- Sign up for Paperiess Billing under 'Bill \& Payments' at no additional charge
- Pay by mail using this remittance stub and a check or money order. It may take up to 7 -10 days to post. - Dial 1-800-331-0500 and pay from any phone.
- An Administrative Fee may apply.

Page: 3 of 5
Billing Cycle Date: 05/1 1/08-06/10/08
Account Number: 246678995

| Prior Activity |  | $\mathbf{2 4 6 6 7 8 9 9 5}$ |
| :--- | :--- | ---: |
| Previous Balance | 64.08 |  |
| Detail of Payments Posted |  |  |
| Paymen may 13,2008 | -64.08 |  |
| TOTAL BALANCE |  | $\$ 0.00$ |


| Wireless Line Summary For: |  | $330-631-7780$ |  |
| :---: | :---: | :---: | :---: |
| User Name: VONDELISE JONES |  |  |  |
| Monthly Service Charges | Period | Monthly Charge | Total Charge |
| Rate Plan |  |  |  |
| NTN900RUMMUNW <br> Includes: <br> -900 ANYTIME MINUTES <br> - ANYTIME ROLLOVER MINS <br> - CALL WAITING <br> - CALLER ID <br> - Call Hold <br> - Direct Bill Detail <br> - IMMEDIATE CALL FORWARD <br> - MESSAGE NOTIFICATION <br> - NO ANSWER CALL FORWARD <br> - Nation GSM <br> - THREE-WAY CALLING <br> - UNL Nght \& Wkid Min <br> - UNLTD EXP M2M MINS | 06/11-07/10 | 59.99 | 59.99 |
| Discount for <br> NTN900RUMMUNW (NCBD) | 06/11-07/10 | -3.00 | $-3.00$ |
| Other Services |  |  |  |
| AT\&T Direct Bill | 06/11-07/10 | 0.00 | 0.00 |
| Basic Voicemailn/C | 06/11-07/10 | 0.00 | 0.00 |
| EXPANDEDINTLROAM | 06/11-07/10 | 0.00 | 0.00 |
| Fast Fonward N/C | 06/11-07/10 | 0.00 | 0.00 |
| GSM Coverage Area | 06/11-07/10 | 0.00 | 0.00 |
| Int1DialingAllowed | 06/11-07/10 | 0.00 | 0.00 |
| IntiRoamAllowed | 06/11-07/10 | 0.00 | 0.00 |
| IntIRoamTollN/C Includes: <br> - DOMESTIC LD <br> - INTERNATIONAL LD | 06/11-07/10 | 0.00 | 0.00 |
| Off-Network Roam | 06/11.07/10 | 0.00 | 0.00 |
| StandardILD <br> Inchudes: <br> - DOMESTIC LD <br> - Toll Intenational | 06/11-07/10 | 0.00 | 0.00 |
| Unlimited Expd M2M Unlimited N\&W | 06/11-07/10 | 0.00 | 0.00 |
| Unlimited N\&W | 06/11.07/10 | 0.00 | 0.00 |


| Wireless Line Summary For: (Continued) <br> User Name: VONDELISE JONES |  |  | 330-631-7780 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Monthly Service Charges | Peri |  |  | Monthly Charge | TotaI Charge |
| Wireless Data |  |  |  |  |  |
| InternePPayPerUse Multimedia PayPerMsg | $\begin{aligned} & \hline 06 / 11-0 \\ & 06 / 11-0 \end{aligned}$ |  |  | 0.00 0.00 | 0.00 0.00 |
| TOTAL MONTHLY SERVICES | IARGES |  |  |  | \$56.99 |
| Usage Charges <br> (Sec Usage Charge Details) |  |  |  |  |  |
| TOTAL USAGE CHARGES |  |  |  |  | \$78.40 |
| Credits, Adjustments \& Other Charges |  |  |  |  |  |
| Regulatory Cost Recovery Charge Federal Universal Service Charge |  |  |  | 1.25 4.15 |  |
| TOTAL CREDITS, ADJUSTME | \& OTH | harge |  |  | \$5.40 |
| Government Fees \& Taxes |  |  |  |  |  |
| State/Local Wireless-E911 Coss (\$.32/billed <br> State Sales Tax <br> County Sales Tax | mber) |  |  | $\begin{aligned} & 0.32 \\ & 7.74 \end{aligned}$ |  |
| TOTAL GOVERNMENT FEES \& | AXES |  |  |  | \$9.12 |
| TOTAL AMOUNT DUE |  |  |  |  | \$149.91 |
| Usage Charge Details <br> User Name: VONDELISE JONES |  |  |  | 330 | 31-7780 |
| Summary of Usage Charges | Minutes <br> Included <br> In Plan | Minutes Used | Billed <br> Minute | Billed Rate | Total Charge |
| NTN900RUMMUNW |  |  |  |  |  |
| 900 Rollover Mins | 900 | 914 |  |  | 0.00 |
| Unlimited Expd M2M |  | 107 |  |  | 0.00 |
| Unlimited N\&W |  | 871 |  |  | 0.00 |
| Daytime |  | 196 | 196 | 0.40 | 78.40 |
| TOTAL USAGE CHARGES |  |  |  |  | \$78.40 |


| Summary of Rollover Minutes |  |
| :--- | :--- |
| User Name: VONDELISE JONES | $\mathbf{3 3 0 - 6 3 1 - 7 7 8 0}$ |
| Previous Rollover Balance | 14 |
| Rolloer Minutse USed |  |
| Rollover Minutes Expired |  |
| Curicul Roliover Balance | -14 |
| (*) Unused Package Minues Expire Affer /2 Billing Periods | 0 |


| Page: 5 of 5 |
| :--- |
| Billing Cycle Date: $05 / 11 / 08-06 / 10 / 08$ |
| Account Number: |

## Changes in Airtime Charges

Customers using abbreviate dialing N11 services, such as 211 or 511 , were erroneously not charged for airtime usage. This has been corrected. Beginning with May 2008 billing AT\&T will charge airtime for all calls made to any abbreviated numbers except for calls to 611 for Customer Service and 911 for emergencies, which continue to be free calls. Review account info at att.com/mywireless.

AT\&T Mobile Backup
AT\&T Mobile Backup is the easy and secure way to protect and restore the phone numbers in your address book if you change, lose or damage your phone. Only $\$ 1.99 /$ month. Compatible phone required. Visit att.com/mobilebackup to view a list of supported phones and to sign up today. If your phone is not supported, sign up on the website and we'll let you know when it is.

## Changes in Airtime Charges

Customers using abbreviate dialing N11 services, such as 211 or 511, were erroneously not charged for airtime usage. This has been corrected. Beginning with May 2008 billing AT\&T will charge airtime for all calls made to any abbreviated numbers except for calls to 611 for Customer Service and 911 for emergencies, which continue to be free calls. Review account info at att.com/mywireless.

The Easiest Way to Pay Your Bill
Pay your wircless bill automatically using the bank account, credit card or debit card of your choice. Enjoy peace of mind knowing that your bill will be paid on time with no checks, envelopes or stamps. Enrolling is easy - just go to
att.com/MyWireless, Log in (or Register if you don't already have an account) and click on "Sign Up for Autopay" to enroll.

Add a line with Family Talk from AT\&T
Available with 2-line FamilyTalk(R) Nation(R) plans starting
at $\$ 69.99$. To sign up call 800-909-7011.

## Attention TTY Users

For Deaf/hard of hearing customers: (TTY) 1866 241-6567
Questions on accessibility by persons with
disabilities: 1866 241-6568

## DirectBill Charges

Detail of DirectBill charges can be viewed at
att.com/directbill. The direct billing option offers you the ability to purchase products such as ringtones, games, graphics and wireless software from AT\&T preferred Internet merchants.

Thank You for Choosing AT\&T

## Jun 26 - Jul 25, 2008

| Bill-At-A-Glance |  |
| :--- | ---: |
| Previous Bill | 250.79 |
| Pavment | .00 |
| Adjustments | .00 |
| Past Due - Please Pay Immediately | 250.79 |
| Current Charges | 124.61 |
| Total Amount Due | $\$ 375.40$ |
| Current Charges Due in Full By | Sep 1, 2008 |
| Billing Summary |  |

Questions? Call:

| Plans and Services | 59.76 |
| :---: | :---: |
| 1-800-288-2020 |  |
| Repair Service: |  |
| 1.800-572-4545 |  |
| Automated Billing/Payment Arrangements: |  |
| AT\& T Long Distance | . 26 |
| 1-800-298-2020 |  |
| AT\&T Wireless Services | 64.59 |
| 1-800-331-0500 |  |
| Total of Current Charges | 124.61 |

## News You Can Use Summary

- prevent oisconnect
- parment options
- digital tv notice
- CARRIER INFO
- Payment \& INQuifies
- REPAIR MADE EASY! * ATgi account manager
- bundle todarl

See "News You Can Use" for additional information.

## Plans and Services

| Monthly Service - Jul 25 thru Aug 24 |  |
| :---: | :---: |
| Line Charge | 6.70 |
| Non Published Service | 2.20 |
| Flexible Call Plan | 00 |
| Federal Access Charge | 5.41 |
| Total Monthly Service | 14.31 |
| Local Calls |  |
| Flexible Call Plan Service |  |
| Calling Area A |  |
| Mintes - Initial - 8:00am-9:00pm - Mon thru Fri |  |
| 85 Minute(s) billed at \$.0353 each | 3.00 |
| Minutes - Additional |  |
| 1009 Minuteis) tilled at \$.0088 each | 888 |
| Minutes - Initial - $9: 00 \mathrm{pm}$-800am - Mon thru Fri |  |
| All Day Saturday, Sunday and Holidays |  |
| 36 Minute(s) billed at \$.0176 each | 63 |
| Minutes - Additional |  |
| 537 Minuts) billed at \$.0044 each | 2.36 |
| Total Usage for Calling Area A | 14.87 |
| Total Flexible Call Plan Service | 14.87 |



Itemized Calls
No Date Time Place Called Number Code Min
Flexibie Call Plan Calls)

| 20 | $6-26$ | 754A | LOCAL | $330701-8932$ | 2 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 21 | 8.27 | 753A | LOCAL | $330645-5270$ | 1 |

Lecal Servicos provided by AT\&T Illinois ATBT Indiana. AT\& 1 Michigan,

U.S. Pat. D410.950 and D414.510

DUE BY: Sep 1. 2008 \$375.40


Page 2 of 5
Account Number $330773-38904739$
Billing Date Jul 25, 2008

## Plans and Services

Local Calls-Continued
No. Date Time PlaceCalled Number Code Min

- 8.27 Time Place
$2 \quad 6.27 \quad 754 \mathrm{~A}$ LOCAL
6.27 803A LOCA $6.27 \mathrm{85sA}$ local $\begin{array}{lll}6.27 & 858 A & \text { LOCA } \\ 6.27 & 914 & \end{array}$ 6.27 913 LOCAL $6-27 \quad 354 \mathrm{P}$ LOCAL 6.27 403P LOCAL 6.27 409P LOCAL 6.27 410p LOCN 6.28 92明 LCCAL $\begin{array}{lll}6.28 & 928 A & \text { LOCAL } \\ 6.28 & 5230 & L O C A L\end{array}$ 6.28 523P LLCAL 6.28 558P LOCA 6.30 B2OA LOCAL 7.01 800P LOCAL 7.02 259P LOCAL 7.02 340P LOCAL 7.02 3430 LOCAL 7.02 B11P LOCAL $\begin{array}{lll}7.02 & \text { B11P } & \text { LOCAL } \\ 7.02 & 917 P & L 0 C A\end{array}$ 7.02 917P LOCAL $7-03$ 643P LOCAL 7.03839 P LOCAL $7-03 \quad 842 \mathrm{P}$ LOCA $7-038509$ LOCA 7.03850 $\begin{array}{llll}7.03 & 852 \mathrm{P} & L O C A\end{array}$ 7.081049 A LOCAL $7.081124 A$ LOCAL 7.08 421P LOCA 7.08 4399 LOCAL 7.08645 P local 7.09 1045 LOCAL $7.09819 P$ LOCAL 7.10 840A LOCAL 7.10 929A LOCAL 7.111227 A LOCAL 7.111230 A LOCA 7.11 1230A LOCA $\begin{array}{lll}7-11 & 1236 A & \text { LOCAL } \\ 7.11 & 1259 A & \text { LOCAL }\end{array}$ 7.11 s3OA LOCAL $7.111143 A$ LOCAL 7.111150 A LOCAL 7.11 1157A LOCAL 7.111201 P LOCAL 7.11
7.12012
7.1224
LOCAL 7-11 110P LOCAL $7-11112 \mathrm{P}$ LOCN $\begin{array}{ll}7.11 & 114 \mathrm{P} \text { LOCAL }\end{array}$ 7.11 540p local 7.11 657P LOCAL $\begin{array}{ll}7.11 & 657 P \text { LOCAL } \\ 7-12 & 9214 \text { LOCA }\end{array}$ 7-12 921A LOCAL 7.141230 A LOCA 7.141245 A LOCAL 7.14 738P LOCAL 7-15 859A LOCAL 7.15 901A local $56 \quad 7-15$ 1250P LOCN
330645.5270

330926 -9473
330926.9473
330634

330 634-4577
330773 -9691
$330701-8932$ $330634-4577$

$330634 \cdot 4577$ 330 773-1231 30869.4631 330 773-1231 $330634-4577$ | $330773-1231$ | 224 |
| :--- | ---: | 330 289-2975 $330643-2800$ 30 643-8200 $30645-2800$ 330 926-9473 309926 -9473

330 926-9473 $330773-0857$ 330 344-6813 330 344-6045 $330344-6015$ $330631 \cdot 7780$ 330643.5320 | 330 |
| :--- |
| 230.6995 |
| 634.4577 | 630.4577 30 773-1231 330 926-9473 $330634-4577$ 330 869-4631 $330752-4073$ $330752-4073$ $330752-4073$ $330572-2905$ 330 857-8780 $339867-2403$ 330867.2403 330867.2403 $3300543-5320$

$330535-2304$ $330535 \cdot 2304$ 330724.7715 330 475-8900 $330752-4073$
3007724 330 773-1231
330 645-2700 330 645-2700 $330606-4815$
$330834-4577$ $330634-4577$
$330634-4577$ $330724-6995$

| N | Date Time | Place Called | Number | Code Min |
| :---: | :---: | :---: | :---: | :---: |
|  | 7-15 1252P | LOCA | 330 724-6995 | 1 |
|  | 7-15 1256P | local | 330724 -6995 | 2 |
|  | 7-15 1258P | LOCAL | 330 784-1271 | 5 |
|  | 7-15 104P | local | 330 724-6995 | 1 |
|  | 7-15 105P | local | 330724.6995 | 5 |
|  | 7-15 117P | local | 330 634-4577 | 28 |
|  | 7.15 614P | local | 330 634-4577 | 1 |
|  | 7-15 752P | LOCAL | 330 606-4815 | 1 |
|  | 7-15 1012P | LOCAL | 234 678-6654 | 34 |
| 6 | 7-16 823A | LCCAL | 330 606-4815 | 3 |
|  | 7-66 1051A | LOCAL | $330634-4577$ | 22 |
|  | 7-16 932F | LOCAL | $330605-4815$ | 15 |
| 6 | 7-17 954A | LOCAL | 330643.5320 | 3 |
| 7 | 7-17 459p | LOCAL | $330869-4531$ | 38 |
| 7 | 7-17 522P | local | $330384-2188$ | 3 |
| 7 | 7-18 625P | local | 330606.4815 | 1 |
| 7 | 7.19 1001A | local | 330869 -4663 | 1 |
| 7 | 7-19 1006A | LOCA | 330634.4577 | 60 |
| 7 | 7-19 1106A | LOCAL | 330694.4577 | 1 |
| 7 | 7-19 1109A | local | 330869.4631 | 10 |
| 7 | 7.19 702P | LOCAL | 350 926-9473 | 9 |
| 7 | 7.20 410P | local | 330 773-1231 | 98 |
| 7 | 7-20 548P | LOCAL | 330 634-4577 | 15 |
| 80 | 7-20 730p | LOCAL | 330 701-6932 | 1 |
| 8 | 7-20 731P | local | 330 773-9691 | 1 |
| 82 | 7-20 739P | LOCAL | 330 773-9691 | 1 |
| 8 | 7-20 748p | LOCAL | $330701-8932$ | 35 |
| 84 | 7-20 1107P | local | 330 535-4530 | 3 |
| 85 | 7-21 1047A | local | $3300773-9691$ | 2 |
| 88 | 7-21 1054A | local | 330 786-2861 | 1 |
| 87 | 7-21 1055A | LOCAL | $330786-2881$ | 1 |
| 88 | 7.21 1058A | LOCAL | $330724-6995$ | 2 |
| 8 | 7-21 7368 | local | $330376-7324$ | 2 |
| 9 | $7.21 \quad 238 \mathrm{P}$ | local | $330645-2700$ | 2 |
| 91 | 7-21 240P | local | $330645 \cdot 2700$ | 2 |
| 92 | 7-21 246P | local | 330606.4815 | 12 |
| 93 | $7.21 \quad 402 \mathrm{P}$ | LOCAL | 330606 -4845 | 1 |
| 94 | 7.22 1205A | LOCAL | 330606.4815 | 1 |
| 95 | 7-22 154P | LOCAL | 330773 -9691 | 1 |
| 96 | 7-22 1058P | LOCAL | 330 773-1231 | 47 |
| 97 | 7-23 1155A | local | 330 600-4815 | 1 |
| 98 | 7-23 1225P | LOCAL | 330 643-5320 | 1 |
| 99 | 7.23 729P | LOCAL | 330869.4631 | 24 |
| 100 | 7-23 803P | LOCAL | $3300606-4815$ | 14 |
| 101 | 7.23830 P | LOCAL | $330773-9691$ | 2 |
| 102 | 7-23 859p | LOCAL | 350 834-4577 | 57 |
| 103 | 7-23 957 | local | $330773-9691$ | 1 |
| 104 | 7-23 1057P | local | 330 869.4631 | 3 |
| 105 | 7-24 839A | LOCAL | 330 752-4073 | 69 |
| 106 | 7-24 949A | LOCAL | 330066 -4815 | 2 |
| 107 | 7.24 1010A | LOCA | 330 753-3765 | 1 |
| 108 | 7-24 1234P | LOCAL | 330344 -6015 | 3 |
| 109 | 7-24 1243P | LOCAL | $330773-0857$ | 2 |
| 110 | 7.24 1245P | LOCAL | 330344 -6015 | 3 |
| 111 | 7-24 134p | LOCAL | 330 643-5320 | 2 |
| 112 | 7-24 310P | local | 330 773-9691 | 3 |
| 13 | 7.24 327p | local | $330838-4345$ | 1 |
| 114 | 7-24 32BP | 10CAL | 330 606-4815 | 3 |








VONDELISE JONES
$76500 N A L D A V$
AKRON, OH 44306 -3405

Page 3 of 5
Account Number $330773-38904739$
Billing Date Jul 25, 2008

## Plans and Services

Local Calls - Continued

|  | Date | Time | Place Called | Number | Code Min |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 7-24 | 532P | LOCAL | 330 773-1231 | 147 |  |
| 2 | 7-24 | 805P | LOCAL | 330926.9473 | 10 |  |
| 3 | 7.24 | 839P | LOCAL | $330773-0857$ | 2 |  |
| 4 | 7-24 | 932P | LOCAL | $330869-4631$ | 16 |  |
| 5 | 7-24 | 1158P | LOCAL | 330926.9473 | 1 |  |
| Tota | Local | Calls |  |  |  | 52.68 |
| Surcharges and Other Fees |  |  |  |  |  |  |
| 9-1-1 Emergency System |  |  |  |  |  |  |
| Billed for Summit County |  |  |  |  |  | . 12 |
| Telephone Assistance Program - Federal |  |  |  |  |  | 12.41CR |
| Total Surcharges and Other Fees |  |  |  |  |  | 12.29CR |
| Taxes |  |  |  |  |  |  |
| Federal at 3\% |  |  |  |  |  | 1.64 |
| Sales at 6.25\% |  |  |  |  |  | 3.42 |
| Total Taxes |  |  |  |  |  | 5.06 |
| Total Plans and Services |  |  |  |  |  | 59.76 |

## AT\&T Long Distance

Message Regarding Terms \& Conditions:
To view your Terms \& Conditions for AT\&T Long
Distance, access www.att.com/public_affairs
or call $1888225-8530$ to have a copy mailed.
Invoice Sumary

Subtotal Domestic Calls for 330-773-3890 . 25
Total Domestic Calls for $330-773-3890 \quad .25$
Total Calls for 330-773-3890 ${ }_{2} 25$
Total Call Charges .25
Taxes
$\begin{array}{lll}2 & \text { Federal } & .00 \\ 3 & \text { State } & .01\end{array}$
4 Municipal

| Invoice Billing - Continued |  |  |
| :---: | :---: | :---: |
| 5 Mon Howe State |  | . 00 |
| Total Taxes |  | . 01 |
| Total Invoice Charges |  | . 26 |
| Key for Calling Codes: |  |  |
| A Anytime | B Collect | C Calling Card |
| D Day | E Evening | F Call Forwarding |
| H Third Number | 1 Special Intrastate | L Late Night |
| M Multiple Rate Period | N NightWeekend |  |
| 0 Operator Completed - | Dial Rates Apply | P Person to Person |
| $R$ Standard Overseas | S Station to Station | T Discount Overseas |
| $X$ Conference | Y Economy Overseas | 3 Three Way |
| Total AT\&T Long Distance |  | . 26 |

## AT\&T Wireless Services

Important Information
AT\&T Mobile Backup
AT\&T Mobile Backup is the easy and secure way to protect and restore the phone numbers in your address book if you change, lase or damage your phone. Only $\$ 1.99 /$ month. Compatible phone required. Visit att.com/mobilebackup to view a list of supported phones and to sign up today. If your phone is not supported, sign up on the website and we'll let you know when it is.

DirectBill Charges
Detail of DirectBill charges can be viewed at att.com/directbill. The direct billing option offers you the ability to purchase products such as ringtones, games, graphics and wireless software from AT\&T preferred Internet merchants.

## Attention TTY Users

For Deafhard of hearing customers: (TV) 1866 241-6567
Questions on accessibility by persons with
disabilities: 1866 241-6568

Wireless Summary - 330 631-7780
Cycle Dates: Jun 11, 2008 - Jut 10, 2008

| Promotions and Discounts | $\$ 3.00 \mathrm{CR}$ |
| :--- | :---: |
| Honthly Service | $\$ 59.99$ |
| Credits, Adjustments and Other Charges | $\$ 3.03$ |
| Data Usage | $\$ 0.35$ |
| Taxes | $\$ 4.22$ |
| Total Wreless Charges | $\$ 64.59$ |

Promotions and Discounts
Discount for NTNGOORUMIUNW 3.00CR
$\begin{array}{ll}\text { Total Promotions and Discounts } & 3.00 \mathrm{CR}\end{array}$

VONDELISE JONES
765 OONALD AV AKRON, OH 44305-3405

Page 4 of 5
Account Number $330773-38904739$ Billing Date Jul 25, 2008

## AT\&T Wireless Services

Monthly Service

| Jul 11 thru Aug 10 |  |
| :---: | :---: |
| NTMYOORUM年肘 | 59.99 |

990 ANYTIME MINUTES
ANYTIME ROLLOVER MINS
CALL WAITING
caller id
Call Hold
Direct Bill Detail
IMHEDIATE CALL FORMARD
MESSAGE HOTIFICATION
HO ANSWER CALL FORWARD
Hation GSH
THREE-WAY CALLIMG
UNL Nght \& Whnd Min
UNLD EXP M2H MINS
ATQT Direct Bill . 00
BasicVoicemailN/C . 00
EXPANDEDINTLROAM .00
Fast Forward N/C . 00
GSH Coverage Area . 00
Int1DialingAllowed . 00
Int Roanallowed . 00
Int Roantolin/C .00
DOMESTIC D
INTERNATIOHAL LD
Off-Network Roan
StandardIL $\quad .00$
DOMESTIC LD
Toll International
Unliwited Expd H2H
Unlimited Med
InternetPayPerUse
Multimedia PayPerhsg . . 00
Total Monthly Service
Credits, Adjustments and Other Charges
Regulatory Cost Recovery Charge

Regulatory Cost Recovery Charge 1.25

Federal Universal Service Charge
1.78

Total Credits, Adjustments and Other Charges 3.03
Voice Usage Summary
Rollover Summary
Previous Balance 0
Unused Minutes Added 69
Minutes Expirad (*)
0
Current Rollover Balance 69
(*) Unused Plan Minutes Expired
After 12 Billing Periods
Unlimited Expd M2M
87 Minutes Used
900 Rollover Mins
831 Minutes Used
900 minutes Included
Unlimited N\&W
971 minutes Used
Total Voice Usage Summary

| Data Usage Summary |  |
| :---: | :---: |
| internetPayPerUse |  |
| 35 Kilobytes Used |  |
| 35 Billed at $\$ 0.01 / \mathrm{KB}$ | . 35 |
| Total InternatPayPerUse | . 35 |
| Total Data Usage Summary | . 35 |
| Taxes |  |
| State/Local Wireless-E911 Costs (\$.32/billed number) | . 32 |
| State Sales Tax | 3.30 |
| County Sales Tax | . 60 |
| Total Taxes | 4.22 |
| Total invoice Charges | 64.59 |
| Total AT\&T Wireless Services | 64.59 |
| Wireless services provided by AT\& Mobility. |  |

## News You Can Use

## PREVENT DISCONNECT

Thank you for being a valued customer. It is important to inform you that all charges must be paid each month to keep your account current and prevent collection activities. In addition, please be aware that we are required to inform you of certain charges that MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are $\$ 83.37$.

CARRIER INFO
AT\&T Long Distance, or a company that resells their service, is your long distance and local toll carrier.

PAYMENT OPTIONS
AT\&T provides several easy options to pay your bill free of charge. You can mail your payment in the enclosed envelope. You can also pay using our self service options at wow.att. com or by calling $1800288-2020$ and saying "Pay Bill". Payments made with an AT\&T representative may be subject to a $\$ 5.00$ payment convenience fee.

VONDELISE JONES

Page 5 of 5
Account Number $330773-38904739$
Billing Date Jul 25, 2008

## News You Can Use

News You Can Use - Continued
PAYMENT \& INQUIRIES
Allow 5 days when paying by mail. You may also pay at an authorized agent or by calling 1800 660-2626 to Charge by Phone. Nonpayment of toll or non-regulated services may result in disconnection or restriction of such services and/or collection action. For problems with your residential service, please call us at 1800 288-2020.

If your complaint is not resolved after you have called AT\&T, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1800 686-7826 (toll free) or for TTY at 1800686 - 1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at whw. puco.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at $1877742-5622$ (toll freel from 8:00 a.m. to 5:00 p.m. weekdays, or at www. pickocc.org.

## DIgital TV NOTICE

After February 17, 2009, a television receiver with only an analog broadcast tuner will require a converter box to receive full power over-the-air broadcasts with an antenna because of the Nation's transition to digital broadcasting. Analog-only TVs should continue to work as before to receive low power, Class A or translator television stations and with cable and satellite TV services, gaming consoles, VCRs, DVD players, and similar products. More information about the DTV transition is available from www.DTV.gov. For information about subsidized coupons for digital-to-analog converter boxes, go to www.dtv2009.gov or call 1888 DTV-2009.

## AT\&T ACCOUNT MANAGER

You can now change your billing address online with a registered AT\&T Account Manager. Here's how: Select My Profile from the top navigation. Then select Edit next to Change billing address in the bottom right under Billing and Payment Preferences. Go to
ATT.CON/ACCOUNTMANGER and log in today. If you are currently not a registered user, go to ATT.COM/ACCOUNTREGISTER to register for a new online account and start enjoving all the online benefits AT\&T Account Manager has to offer.

REPAIR MADE EASY!
Having trouble with your AT\&T telephone and want to report trouble online? Go to attcom/repair to submit a repair request or att.com/phonefix to find self-help tools to assist with your trouble.

AT\&T UNIVERSAL CARD
SAVE UP TO 10\% ON YOUR AT\&T SERVICES with AT\&T Universal Savings Card for the first 12 months and up to $5 \%$ savings thereafter. Save even more with low APR on balance transfers and NO ammal fee. Restrictions apply. Gall 1800 656-8071 for details.

BUNDLE TODAY!
As an AT\&T customer, when you bundle Home Phone with Unlimited Long Distance, Wireless, high-speed internet and AT\&T Advanced TV service, you'll enjoy greater savings. So bundle today and start saving month after month. Call 1.800 .819 .0882 or visit att. com/convenience 13 today to take advantage of our limited-time cash back offer.

| Page: | 1 of 5 |
| :--- | :--- |
| Billing Cycle Date: | $06 / 11 / 08-07 / 10 / 08$ |
| Account Number: | 246678995 |

How To Contact Us:

- 1-800-331-0500 or 611 from your cell phone
- For Deaf/Hard of Hearing Customers (TTY/TDD)
1-866-241-6567

Wireless Number with Rollover
330-631-7780-69 Minates

| Previous Balance | 149.91 |
| :--- | ---: |
| Payment Posted | -149.91 |
| BALANCE | 0.00 |
| Monthly Service Charges | 56.99 |
| Usage Charges | 0.35 |
| Credits/Adjustments/Other Charges | 3.03 |
| Government Fees \& Taxes | 4.22 |
| TOTAL CURRENT CHARGES | 64.59 |
| Due Aug 04, 2008 |  |
| Late fees assessed after Aug 10 |  |
| Total, Amount Due S64.59 |  |

## Payment Administrative Fee

Please be advised that payments made with a representative may be subject to an administrative fee. There is no cost to pay by mail or via an automated payment method. For more information, see the "Other Payment Options" section on page 2 of your invoice.

|  | Return the portion below with payment only to AT\&T Mobility. |
| :---: | :---: |
| 5020 ASH GROVE ROAD |  |
| SPRINGFIELD, IL 62711-6329 | Account Number: 246678995  <br> Total Amount Due: $\$ 64.59$  <br> Amount Paid:   |
| \#BWNJSZT | \$ |
| \#070002466789957\# |  |

VONDELISE JONES
765 DONALD AVE
AKRON, OH 44306-3405

Total Amount Due by Aug 04, 2008

Please Mail Check Payable To:

> AT\&T Mobility
> PO Box 6416
> Carol Stream, IL. 60197-6416

| Page: | 2 of 5 |
| :--- | :--- |
| Billing Cycle Date: | $06 / 11 / 08 \sim 07 / 10 / 08$ |
| Account Number: | 246678995 |

## General Information

- Late fee: Accounts with former AT\&T Wireless plans are charged $1.5 \%$ or less of the balance unpaid as of the next bill period. Accounts with Cingular/new AT\&T plans are charged $\$ 5$ in CT, DC,DE,IL,KS,MA,MD,ME,MI,MO,NH,NJ,NY,PA,OK,OH,RI,VA,VT,WI,WV; or $1,5 \%$ of the balance unpaid as of the next bill period in all other states. Accounts with former AT\&T
Wireless and Cingular/new AT\&T plans incur the lesser of these charges.
- Notations made on checks or accompanying materials are not effective.
- Do not send notes/letters with payment. We cannot guarantee receipt. Send notes/letters to AT\&T, 5020 Ash Grove Road, Springfield, IL 62711
- Calls to Customer Service may be monitored to ensure high quality service.
- Questions on accessibility by persons with disabilities: 1-866-241-6568
- AT\&T Mobility Tax ID \# 84-1659970
- AT\&T surcharges include regulatory programs/cost recovery, universal service, gross receipts, and other fees to defray the costs of complying with government regulations. They are not taxes and are subject to change.


## Electronic Check Conversion

When you pay your bill by check, you authorize us to either use the information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from the bank. You agree to pay a fee of up to $\$ 30$ if your check is returned unpaid. Returned checks may be represented electronically.

## Single Payment Agreement (for kiosk payment)

I authorize AT\&T to pay my bill by debiting my bank account. If my bank rejects a payment, I may be charged a return fee up to $\$ 30$.

## Other Payment Options:

All payment options below can be paid through your bank account, debit card, and credit card.

- Pay using your wireless phone for free. Dial *PAY ("729), then hit send.
- Pay Online. Logon to 'Manage My Wireless Account' at att.com/MyWireless. First time users must register.
- Make a one time payment under 'Account Overview'; choose 'Make a Payment'
- Sign up for Paperless Billing under 'Bill \& Payments' at no additional charge
- Pay by mail using this remittance slub and a check or money order. It may take up to $7-10$ days to post
- Dial 1-800-331-0500 and pay from any phone.
- An Administrative Fee may apply.

Page:
Billing Cycle Date:
Account Number:

3 of 5
06/11/08-07/10/08 246678995

| Prior Activity | $\mathbf{2 4 6 6 7 8 9 9 5}$ |
| :--- | :---: |
| Previous Balance | 149.91 |
| Detail of Payments Posted |  |
| Payment Jun 14, 2008 |  |$\quad 1$| 149.91 |
| :--- |
| TOTAL BALANCE |


| Wireless Line Summary For: <br> User Name: VONDELISE JONES |  | 330-631-7780 |  |
| :--- | :--- | :--- | :--- |
| Monthly Service Charges | Period | Monthly <br> Charge | Total <br> Charge |


| Rate Plan |  |  |  |
| :--- | :--- | :--- | :--- |
| NTN900RUMMUNW <br> includes: | $07 / 11-08 / 10$ | 59.99 | 59.99 |

- 900 ANYTIME MINUTES
- ANYTIME ROLLOVER MINS
- Call Waiting
- CAlle id
- Call Hold
- Direct Bill Detail
- IMMEDIATE CALL FORWARD
- MESSAGE NOTIFICATION
- NO ANSWER CALL FORWARD
- Nation GSM
- THREE-WAY CALLING

UNL Nght \& Wknd Min
UNLTD EXP M2M MINS

| Discount for | $07 / 11-08 / 10$ | -3.00 | -3.00 |
| :--- | :--- | :--- | :--- |
| NTN900RUMMUNW (NCIBD) |  |  |  |


Page:
Billing Cycle Date: Account Number:

4 of 5
06/11/08 - 07/10/08
246678995

| Wireless Line Summary For: (Continued) User Name: VONDELISE JONES | 330-631-7780 |  |
| :---: | :---: | :---: |
| Monthly Service Charges Period | Monthly Charge | $\underset{\substack{\text { Total } \\ \text { Charse }}}{ }$ |
| Wireless Data |  |  |
| Inlemelpay Perlse $\quad 07 / 1.08 / 10$ |  | 0.00 |
| Multimedia PayPerMss ${ }_{\text {a }}$ | 0.00 |  |
|  |  |  |
|  |  |  |
| TOTAL USAGE Charges |  |  |
| Credits, Adjustments \& Other Charges |  |  |
| Regulary Cost Recovery Charge |  |  |
| Federal Universal Service Charge | ${ }_{1.78}$ |  |
| Government Fees \& Taxes |  |  |
|  |  |  |
|  | 0.32 |  |
|  | 3.30 0.60 |  |
| TOTAL GOVERNMENT FEES \& TAXES |  | \$4.22 |
| TOTAL AMOUNT DUE |  | \$64.59 |



| Page: | 5 of 5 |
| :--- | :--- |
| Billing Cycle Date: | $06 / 11 / 08-07 / 10 / 08$ |
| Account Number: | 246678995 |


| Summary of Rollover Minutes |  | 330-631-7780 |
| :---: | :---: | :---: |
| User Name: VONDELISE JONES |  |  |
| Previous Rollover Ralance |  |  |
| Unused Package Minutes Added do Rollover Rolloereminules Expred ( | 69 |  |
|  | ${ }_{6} 9$ |  |

## AT\&T Mobile Backup

AT\&T Mobile Backup is the casy and secure way to protect and restore the phone numbers in your address book if you change, lose or damage your phone. Only $\$ 1.99 /$ month. Compatible phone required. Visit att.com/mobilebackup to view a list of supported phones and to sign up today. If your phone is not supported, sign up on the website and we'll let you know when it is.

## The Easiest Way to Pay Your Bill

Pay your wircless bill automatically using the bank account, credit card or debit card of your choice. Enjoy peace of mind knowing that your bill will be paid on time with no checks, envelopes or stamps. Enrolling is easy - just go to att.com/MyWircless, Log in (or Register if you don't already have an account) and click on "Sign Up for AutoPay" to enroll.

## Add a line with Family Talk from AT\&T

Available with 2-line FamilyTalk(R) Nation(R) plans starting at \$69.99. To sign up call 800-909-7011.

## Attention TTY Users

For Deaf/hard of hearing customers: (TTY) 1866 241-6567
Questions on accessibility by persons with
disabilities: 1866 241-6568

## DirectBill Charges

Detail of DirectBill charges can be viewed at att.com/directbill. The direct billing option offers you the ability to purchase products such as ringtones, games, graphics and wireless software from AT\&T preferred finernet merchants.

| VONDELSE JONES | Page 1 of 5 |  |
| :--- | ---: | :--- |
| 76500 NALD AV | Account Number $330773-38904739$ |  |
| AKMON, OH $44306-3405$ | Billing Date Aug 25, 2008 |  |
|  |  |  |

Jul 26 - Aug 25, 2008


## News You Can Use Summary

- PREVENT OISCONNECT
- PAVMENT OPTIONS
- CARRIER INFO
- OHIO RELAY SERVICE
- do not call aegistry
- olgital TV notice - PAYMENT REMINDER - PAYMENT \& INQUIRIES
- repair made easy
- AT\&T ACCOUNT MANAGER
- bundle tooay
- AT\&T UNIVERSAL CARD

See "Nevvs You Can Use" tor addtronal information

## Plans and Services

| Monthly Service - Aug 25 thru Seg 24 |  |
| :---: | :---: |
| Line Charge | 6.70 |
| Non-Published Service | 2.20 |
| Flexible Call Plan | . 00 |
| Federal Access Charge | 5.41 |
| Total Monthly Service | 14.31 |
| Local Calls |  |
| Flexible Call Plan Service |  |
| Calling Area A |  |
| Minutes - \|nitial - 800am-900pm - Mon thruFri |  |
| 91 Minute(s) biled at \$ 0353 each | 3.21 |
| Minutes - Additional |  |
| 1236 Minute(s) billed at \$.0088 each | 10.88 |
| Minutes - Initial - 9:00pm-8:00lam - Mon thru Fri |  |
| All Day Saturday. Sunday and Holidays |  |
| 65 Minute(s) billed at \$0176 each | 1.14 |
| Minutes - Additional |  |
| 899 Minute(s) billed at \$.0044 each | 3.96 |
| Total Usage for Calling Area A | 19.19 |
| Total Flexible Call Plan Service | 18.19 |


| Pay Per Use Services |  |  |
| :---: | :---: | :---: |
| No Date Time | Number |  |
| Automatic Call Back |  |  |
| 1 7-27 415P | 210 247-0026 | 1.99 |
| 27.31 135P | 330869.4631 | 1.99 |
| 3-Way Calling |  |  |
| 3 8-25 1145A | 330 634-4577 | 1.99 |
| 48.251146 A | 330634.4577 | 1.99 |
| 5 8-25 1146A | 330634.4577 | 1.99 |
| Total Pay Per Use Services |  | 9.95 |

tremized Calls

|  | Date | Time | Place Called | Number | Code Min | Min |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Flexi | le Call | I Plan | Callfs) |  |  |  |
| 6 | 7-26 | 936 A | LOCAL | 330 606-4815 |  | 1 |
| 7 | 7-26 | 943A | local | 330834.4577 |  | 1 |
| 8 | 7.26 | 944A | LOCAL | 330 634-4577 | 18 | 8 |
| 9 | 7.26 | 1014A | local | 330836 -4315 |  | 3 |
| 10 | 7-28 | 1048A | local | 330869.4631 |  | 2 |
| 11 | 7.27 | 906A | LOCAL | 330752 -4073 | 37 | 7 |
| 12 | 7.27 | 1033A | LOCAL | 330606.7361 |  | 1 |
| 43 | 7.27 | 1034A | LOCAL | $330666-7361$ |  | 1 |
| 14 | 7.27 | 418P | local | 330666.7361 |  | 1 |
| 15 | 7-27 | 5049 | LOCAL | $3306666-7361$ |  | 2 |
| 16 | $7-28$ | 313P | local | 330 643-5320 |  | 1 |
| 17 | 7.29 | 851A | LOCAL | 330838.0223 |  | 2 |
| 18 | 7.29 | 852A | LOCAL | 330926.9473 |  | 2 |
| 19 | 7.29 | 230p | LOCAL | 330 043-5320 |  | 于 |
| 20 | 7.29 | 242P | LOCAL | 330889.4631 |  | 1 |
| 21 | 7.29 | 54 4 P | LOCNL | 330618.0065 |  | 1 |

Local Services provided by ATAT Itinots. AT\& I Indient, ATA T Michigm,
AT\&T Ohio or ATAT Wisconsin besed upon the service addrass lacotion
us. Pac. D470.950 and 0414.570

DUE BY: Oct 1. $2008 \quad \$ 554.67$


## at\&t

Page 2 of 5
Account Number 330772338904739
Bulling Date Aug 25, 2008

## Plans and Services

| No | Date | Time | Place Called | Number | Code Min |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | $7-29$ | 814 | LOCA | 3300606.4815 | 11 |
| 2 | 7-29 | 654 | LOCAL | $330752-4073$ | 2 |
| 3 | 7-29 | 657 | LOCAL | $330752-4073$ | 235 |
| 4 | $7-29$ | 1051P | LOCAL | $330752-4073$ | 31 |
| 5 | 7-30 | 144 P | lOCAL | 330634.457 | 5 |
| 6 | 7-30 | 152 | LOCA | 3306006.4815 | 8 |
| 7 | 7-30 | 3499 | LOCAL | 330643.5320 | 2 |
| 8 | 7.30 | 642P | local | 330889.4831 | 1 |
| 9 | 7.30 | 9409 | locat | $330865-6818$ | 4 |
| 10 | 7.30 | 1009P | local | 3307773 -1231 | 52 |
| 11 | 7-34 | 1368 | LOCAL | 330 869-4631 | 9 |
| 12 | 7.31 | 145P | local | $330634-4577$ | 2 |
| 13 | 7-31 | 305 P | local | $330865-6818$ | 2 |
| 14 | 7.31 | 4398 | lOCA | 330634.4577 | 1 |
| 15 | 7.31 | 440P | LOCAL | $330634-4577$ | 1 |
| 16 | 7.31 | 44 P | LOCAL | 330 634-4577 | 1 |
| 17 | 7-31 | $725 P$ | LOCAL | 330 773-1231 | 122 |
| 18 | $8-01$ | 734A | local | 330869.4631 | 2 |
| 19 | $8-01$ | $842^{\circ}$ | local | $330634-4577$ | 86 |
| 20 | 8.01 | 1113P | LOCAL | $330752-4073$ | 3 |
| 21 | 8.01 | 1116p | LOCA | 330 752-4073 | 29 |
| 22 | 8.03 | 933 | local | 330 926-9473 | 5 |
| 23 | 8.03 | 641P | LOCAL | 330 773-9691 | 2 |
| 24 | $8-03$ | 756p | loca | 330 752-4073 | 3 |
| 25 | $8-03$ | 827 P | LOCAL | 330752.4073 | 238 |
| 26 | 8.04 | 1225A | LOCAL | $330752-4073$ | 51 |
| 27 | $8-04$ | 1145A | LOCAL | 330634.4577 | 1 |
| 28 | 8.04 | 1147A | lOCAL | 330634.4577 | 26 |
| 29 | 8.04 | 505P | LOCAL | 3306.65 .2800 | 1 |
| 30 | 8.04 | 510p | LOCAL | $330926-9473$ | 2 |
| 31 | 8-04 | 512 | local | 350283 -3022 | 2 |
| 32 | 8.04 | 1014P | local | $330634-4571$ | 54 |
| 33 | 8.05 | 455P | lacal | $330701-8932$ | 1 |
| 34 | 8-05 | 508P | LOCAL | $330869-4631$ | 15 |
| 35 | 8-05 | 539P | local | 330 869-4631 | 15 |
| 36 | 8-06 | 810A | local | 330701.8932 | 1 |
| 37 | 8.06 | 835A | local | 330701.8932 | 2 |
| 38 | 8.06 | 957 | LOCAL | $330606-4845$ | 27 |
| 39 | 8.06 | 907p | Local | 330634.4577 | 35 |
| 40 | 8.98 | 942P | local | $330773-1231$ | 84 |
| 41 | 8.06 | 1109P | 10CAL | $330773-1231$ | 1 |
| 42 | 8.06 | $1124{ }^{\circ}$ | LOCA | $330773-1231$ | 25 |
| 43 | 8.07 | 604 | LOCAL | 330 606-4818 | 1 |
| 44 | 8.07 | 605A | local | $3306006-4815$ | 12 |
| 45 | $8-07$ | 926A | local | 330634.4577 | 1 |
| 46 | 8-07 | 227P | local | $3308809-4631$ | 64 |
| 47 | 8-07 | 332 P | LOCAL | 330644 -1360 | 2 |
| 48 | $8-07$ | 336P | LOCA. | 3361643.3100 | 1 |
| 49 | $8-08$ | 948A | LOCAL | 330643.5320 | 1 |
| 50 | 8.08 | 949A | LOCN | $330643-5320$ | 4 |
| 51 | 8 -68 | 259p | local | $330283-3022$ | 1 |
| 52 | 8 -08 | 3009 | lOCAL | $330986-9473$ | 4 |
| 53 | 8-08 | 415P | LOCA | $330475-8900$ | 1 |
| 54 | 8 -68 | 417P | LCCA | $330606-4815$ | 1 |
| 55 | $8-08$ | 704P | LOCAL | $330678-0065$ | 1 |
| 56 | 8 -08 | 817 | LOCAL | 330 773-1231 | 56 |


| Local Calls - Continued |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| No. | Date | Time | Place Called | Number | Code Min |
| 57 | 8-09 | 841A | LOCAL | $330926-9473$ | 1 |
| 58 | 8.69 | 846 A | LCCAL | 330926.9473 | 1 |
| 59 | 8-09 | 906A | LOCAL | $330926 \times 9473$ | 10 |
| 60 | 8.09 | 917A | LOCAL | $330701-8932$ | 1 |
| 61 | 8-09 | 217P | LOCAL | 330 634-4577 | 1 |
| 62 | $8-09$ | 219P | local | $390634-4577$ | 1 |
| 63 | 8.09 | 220 P | local | 330 634-4577 | 1 |
| 64 | 8-09 | 220P | LOCAL | 330 701-8932 | 1 |
| 65 | 8.09 | 2209 | LOCAL | 330701.8932 | 1 |
| 66 | 8.09 | 249p | LOCAL | 330773.9691 | 11 |
| 67 | 8.09 | 700p | lOCAL | $330384-2186$ | 1 |
| 68 | 8.09 | 702P | local | $330384-2186$ | 1 |
| 69 | 8.09 | 752P | local | 330 384-2186 | 1 |
| 70 | 8.09 | 921 P | LOCA | 330834.4577 | 43 |
| 71 | 8.10 | $843 P$ | LOCAL | 330926.9473 | 1 |
| 72 | 8.11 | 1125A | local | 330643.5320 | 5 |
| 73 | 8.11 | 206 P | LOCAL | 330926.9473 | 20 |
| 74 | 8.11 | 242P | LOCAL | 330 643-5320 | 8 |
| 75 | $8-12$ | 805A | LOCAL | 330634.4577 | 19 |
| 76 | 8.12 | 849A | LOCAL | 330752.4073 | 2 |
| 77 | $8-12$ | 852A | LOCAL | $330752-4073$ | 28 |
| 78 | $8-12$ | 922A | LOCAL | $330634-4577$ | 3 |
| 79 | $8-12$ | 645P | local | 330 773-1231 | 8 |
| 80 | 8.12 | 830 P | local | 330 773-1231 | 71 |
| 81 | 8 8-13 | 8204 | lOCAL | 330 344-6000 | 1 |
| 82 | 8.13 | 921A | local | $330928-0050$ | 1 |
| 83 | 8-13 | 119 | lOCA | 330773 -0857 | 4 |
| 84 | 8-13 | 156P | LOCAL | 330926.9473 | 16 |
| 85 | 8.13 | 2399 | LOCAL | 330773 -0657 | 1 |
| 88 | 8-13 | 355p | local | 330606.4815 | 1 |
| 87 | 8-13 | 405 P | local | 330643.9000 | 2 |
| 88 | 8-13 | 407P | LOCAL | 330643.9000 | 10 |
| 89 | 8-13 | 424P | LOCAL | 330 773.9691 | 7 |
| 90 | 8.13 | 632p | local | 330606.4815 | 1 |
| 91 | 8-14 | 856A | LOCAL | $330634-4577$ | 3 |
| 92 | $8-14$ | 456P | LOCAL | 330634.4577 | 73 |
| 93 | 8-14 | 7598 | LOCAL | 330618.0065 | 2 |
| 94 | 8-14 | 920P | LOCAL | 330869.4631 | 17 |
| 95 | 8.15 | 839A | 10 CaL | 330645.2700 | 5 |
| 96 | 8-15 | 915A | LOCA | 330786.2561 | 1 |
| 97 | 8-15 | 1123A | LOCAL | 330869.4631 | 1 |
| 98 | 8-15 | 1141A | LOCAL | 330 643-5320 | 3 |
| 98 | 8-15 | 142P | LOCAL | $330344-6000$ | 6 |
| 100 | 8-15 | 7098 | LOCAL | $330634-4577$ | 1 |
| 101 | 8-15 | 710p | LOCAL | $330834-4577$ | 4 |
| 102 | 8-15 | 1003P | local | $330634-4577$ | 1 |
| 103 | 8.16 | 151P | LOCAL | 330 701-8932 | 5 |
| 104 | 8-16 | 158P | LOCAL | $330773-9691$ | 1 |
| 105 | 8 -16 | 205p | LOCA | 330869.4463 | 1 |
| 106 | 8-16 | 206P | LOCAL | 330859.4631 | 9 |
| 107 | 8-16 | 347P | LCCAL | 330606.4815 | 8 |
| 108 | 8-17 | 248P | LOCAL | 330928.9473 | 2 |
| 109 | 8-17 | 25tp | LOCAL | 330283.3022 | 1 |
| 140 | 8-17 | 317P | LOCAL | $330283-3022$ | 1 |
| 111 | 8-18 | 923A | LOCAL | 330 643-5320 | 1 |
| 112 | 8-18 | 952A | LOCAL | 330 643-5320 | 6 |
| 113 | 8-18100 | 1005 A | LOCAL | 330752.4073 | 48 |
| 144 | 8-1810 | 1057A | LCCAL | 330) 869.4631 | 4 |

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| Plans and Services |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Local Calls - Continued |  |  |  |  |  |  |
| No. | Date Time | Place Called | Number | Code | Min |  |
| 1 | 8-19 1134A | LOCAL | 330666.7381 |  | 6 |  |
| 2 | 8-20 651A | LOCAL | 330 606-4815 |  | 1 |  |
| 3 | 8-20 1215P | LOCAL | 330 643-5320 |  | 1 |  |
| 4 | 8-20 237P | LOCAL | 330773 -1231 |  | 54 |  |
| 5 | 8-20 336P | LOCAL | $330384-2186$ |  | 9 |  |
| 6 | 8-20 400p | LOCAL | $330869-4631$ |  | 55 |  |
| 7 | 8-20 558P | LOCAL | 330384.2186 |  | 1 |  |
| 8 | 8-20 600P | LOCAL | 330 606-4815 |  | 17 |  |
| 9 | 8-21 1149A | LOCAL | 330643.3080 |  | 2 |  |
| 10 | 8.21 722P | LOCAL | 330 926-9473 |  | 32 |  |
| 11 | 8-22 707P | LOCAL | 330 384-2186 |  | 1 |  |
| 12 | 8-22 709P | LOCAL | $330634-4577$ |  | 9 |  |
| 13 | 8-23 1100A | LOCAL | 330 701-8932 |  | 13 |  |
| 14 | 8-23 1251P | LOCAL | 330 384-2186 |  | 2 |  |
| 15 | 8-23 134P | LOCAL | 330 606-4815 |  | 1 |  |
| 16 | 8-23 234P | LOCAL | 330 928-0050 |  | 1 |  |
| 17 | 8-23 1036P | LOCAL | 330773 -1231 |  | 74 |  |
| 18 | 8-24 850A | LOCAL | 330 926-9473 |  | 21 |  |
| 19 | 8-24 330p | LOCAL | $330606-4815$ |  | 1 |  |
| 20 | 8-25 1145A | LOCAL | $330634-4577$ |  | 1 |  |
| 21 | 8-25 1146A | LOCAL | $330634-4577$ |  | 1 |  |
| 22 | 8-25 1147A | LOCAL | $330634-4577$ |  | 8 |  |
| 23 | 8-25 1012P | LOCAL | 330928.0050 |  | 12 |  |
| 24 | 8-25 1025 P | LOCAL | 330784.5989 |  | 2 |  |
| 25 | 8-25 1029p | LOCAL | 330 634-4577 |  | 1 |  |
| 26 | 8-25 1030p | LOCAL | $330634-4577$ |  | 14 |  |
| Total Local Calls |  |  |  |  |  | 29.14 |
| Surcharges and Other Fees |  |  |  |  |  |  |
| 9-1-1 Emergency System |  |  |  |  |  |  |
| Billed for Summit County |  |  |  |  |  | . 12 |
| Telephone Assistance Program - Federal |  |  |  |  |  | 12.41CR |
| Total Surcharges and Other Fees |  |  |  |  |  | 12.29CR |
| Taxes |  |  |  |  |  |  |
| Federal at 3\% |  |  |  |  |  | . 93 |
| Sales at 6.5\% |  |  |  |  |  | 2.03 |
| Total Taxes |  |  |  |  |  | 2.96 |
| Total Plans and Services |  |  |  |  |  | 34.12 |

## AT\&T Long Distance

Message Regarding Terms \& Conditions
To view your Terms \& Conditions for AT\&T Long
Distance, access www.att.com/public_affairs
or call $1888225-8530$ to have a copy mailed.
Invoice Sumary
(as of August
12, 2008)
Current Charges

| Service Charges | .00 |
| :--- | ---: |
| Credits and Adjustments | .00 |
| Call Charges | 6.40 |
| Surcharges and Other Fees | 1.83 |

Call Charges $\quad 6.40$
Surcharges and Other Fees 1.83

VONDELISE JONES
765 DONALD AV
AKRON, OH 44306-3405

Page 3 of 5
Account Number $330773-38904739$ Billing Date Aug 25, 2008

| Invoice Billing - Continued |  |  |  |
| :---: | :---: | :---: | :---: |
| Taxes |  |  | . 54 |
| Total Invoice Sunmary |  |  | 8.77 |
| Call Charges - Jul 9th thru Aug 8th Calls for 330-773-3890 Domestic |  |  |  |
| No. Date Ti elace Called Huber | Code | Hin | Amount |
| 1 7-18 640P DETROIT MI 313 656-8057 | $N$ | 1:00 | 25 |
| 2 7-18 642P DETROIT HI 313 656-8087 | N | 1:00 | 25 |
| $3 \begin{array}{llll} & 7.23 & 944 A \\ \text { DALLAS }\end{array}$ | 0 | 1:00 | 35 |
| $4 \begin{array}{lll}4-23 & 946 A ~ D A L L A S ~ T X ~ & 144777.3540\end{array}$ | 0 | 1:00 | . 35 |
| 5 7-24 954P DALLAS TX 214 777-3540 | H | 1:00 | . 25 |
| 6 8-03 731P CLEVELAND OH 216 373-6923 | $N$ | 5:00 | 1.65 |
| 7 8-03 737P CLEVELAND OH 216 373-6923 | N | 5:00 | 1.65 |
| 8 8-04 343P CLEVELAND OH 216 373-6903 | D | 2:00 | . 66 |
| 98807 74TP CLEVELAND OH $216373-6923$ | $N$ | 3:00 | . 99 |
| Subtotal Domestic Calls for 330-773-3890 |  |  | 6.40 |
| Total Domestic Calls for 330-773-3890 |  |  | 6.40 |
| Total Calls for 330-773-3890 |  |  | 6.40 |
| Total Call Charges |  |  | 6.40 |
| Surcharges and Other Fees |  |  |  |
| 10 Carrier Cost Recovery Fee |  |  | 1.49 |
| 11 Fed Universal Service Fund |  |  | . 34 |
| Total Surcharges and Other Fees |  |  | 1.83 |
| Taxes |  |  |  |
| 12 Federal |  |  | . 00 |
| 13 State |  |  | . 45 |
| 14 Municipal |  |  | . 09 |
| 15 Mon Howe State |  |  | . 00 |
| Total Taxes |  |  | . 54 |
| Total Invoice Charges |  |  | 8.77 |
| Key for Calling Codes: |  |  |  |
| A Anytime B Collect |  | C Cal |  |
| D Day E Evening |  | F Call |  |
| H Third Number I Special Intrastate |  | L Late |  |
| M Multiple Rate Period N NightWeekend |  |  |  |
| 0 Operator Completed - Dial Rates Apply |  | P Per | erson |
| $R$ Standard Overseas S Station to Station |  | $T$ Dis | erseas |
| $X$ Conference $\quad Y$ Economy Overseas |  | 3 Thre |  |
| Total AT\& Long Distance |  |  | 8.77 |

VONDELISE JONES
765 DONALD AV
AKRON, OH 4430\%-3405

Page 4 of 5
Account Number $330773-38904739$
Billing Date Aug 25, 2008

## News You Can Use

## AT\&T Wireless Services

## Important Information

Your Phone. Now Music Ready!
Access Napster Mobile on your phone and search, preview and download over 6 million songs which you can play while on the go. Press the music key or select "AT\&T Music" from your phone's main menu. Select "Shop Music" to find Napster Mobile.
Standard data charges apply, depending on your plan.
DirectBill Charges
Detail of DirectBill charges can be viewed at att.com/directbill. The direct billing option offers you the ability to purchase products such as ringtones, games, graphics and wireless software from AT\&T preferred Internet merchants.

## Attention TTY Users

For Deathard of hearing customers: (TTY) 1866 241-6567
Questions on accessibility by persons with
disabilities: 1866 241-6568

Wireless Summary - 330 631-7780
Cycle Dates: Jul 11, 2008 - Aug 10, 2008

| Credits, Adjustaents and Other Charges | $\$ 175.00$ |
| :--- | ---: |
| Taxes | $\$ 11.38$ |
| Total Wireless Charges | $\$ 186.38$ |

Credits, Adjustments and Other Charges
Contract Teraination Fee
Total Credits, Adjustments and Other Charges 175.00
Voice Usage Summary
Unlimited Expd M2M

## 8 Hinutes Used

900 Rollover Mins
102 Minutes Used
900 Hinutes Included
Unlimited N\&W
290 Minutes Used
Total Voice Usage Summary

Taxes

$$
\text { State Sales Tax } 9.63
$$

County Sales Tax $\quad 1.75$
Total Taxes 11.38
$\begin{array}{ll}\text { Total Invoice Charges } & 186.38\end{array}$
Total AT\&T Wireless Services

## PREVENT DISCONNECT

Thank you for being a valued customer. It is important to inform you that all charges must be paid each month to keep your account current and prevent collection activities. In addition, please be aware that we are required to inform you of certain charges that MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are $\$ 67.49$.

## CARRIER INFO

AT\&T Long Distance, or a company that resells their service, is your long distance and local toll carrier.

## PAYMENT OPTIONS

AT\&T provides several easy options to pay your bill free of charge. You can mail your payment in the enclosed envelope. You can also pay using our self service options at www.att.com or by calling $1800288-2020$ and saying "Pay Bill". Payments made with an AT\&T representative may be subject to a $\$ 5.00$ payment convenience fee.

## 900 \# INFORMATION

900 Number information services are provided over telephone numbers beginning with the prefix 900 . You may withhoid payment if you dispute these charges within 60 days. Action to collect disputed amounts will be suspended pending investigation of the dispute. Your local and long-distance telephone service cannot be suspended or disconnected for nonpayment of 900 charges. However, the company that provides the 900 service may take other actions to collect charges you have not paid and have not disputed. To protect customers from these unexpected charges, AT\&T offers 900 Call Blocking. 900 charges incurred from purchasing products and services from the internet cannot be blocked. If you fail to pay legitimate charges for calls to 900 numbers, your access to 900 numbers may be involuntarily blocked. You are not to be billed for pay-per-call services that do not comply with federal laws and regulations. For further details on eligibility for no cost 900 Call Blocking, call your AT\&T Service Representative. Thank you for choosing AT\&T.

## OHIO RELAY SERVICE

Dial 711 is a Telecommunications Relay Service for customers with hearing and speech disabilities. AT\&T Ohio offers products and sevices for customers with visual, hearing, speech or physical disabilities. For more information, please refer to the customer guide section in your AT\&T telephone directory, or go to att.com. ATTY or voice customer can reach the Ohio Relay Service by calling either 7.1.1 or 1.800.750.0750. Thank you for choosing AT\&T.

## PAYMENT REMINDER

If you made payment arrangements for an outstanding final bill with AT\&T Ohio, please remember to continue making the agreed upon payments as well as the payment for your current telephone charges. Failure to make these payments may result in an interruption of your telephone service. For questions about your bill, call 1-800 634-4948.

Wireless services provided by AT\&T Mobility.

VONDELISE JONES
765 DONALD AV AKRON, OH $44306-3405$

Page 5 of 5
Account Number $330773-38904739$
Billing Date Aug 25, 2008

## News You Can Use

News You Can Use - Continued

## DO NOT CALL REGISTRY

To reduce telephone solicitation calls to your home: Register for the National Do Not Call Registry by phone at 1.888 .382 .1222 (TTY: 1.866.290.4236) or online at donotcall.gov. There's no charge to register. Thank you for choosing AT\&T.

## PAYMENT \& INQUIRIES

Allow 5 days when paying by mail. You may also pay at an authorized agent or by calling 1800 560-2626 to Charge by Phone. Nonpayment of toll or non-regulated services may result in disconnection or restriction of such services and/or collection action. For problems with your residential service, please call us at 1800 288-2020.

If your complaint is not resolved after you have called AT\&T, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1800 686-7826 (toll free) or for TYY at 1800 686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.puco.ohio.gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at $1877742-5622$ /toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at uww.pickocc.org.

## DIGITAL TV NOTICE

After February 17, 2009, a television receiver with only an analog broadcast tuner will require a converter box to receive full power over-the-air broadcasts with an antenna because of the Nation 's transition to digital broadcasting. Analog-only TVs should continue to work as before to receive low power, Class A or translator television stations and with cable and satellite TV services, gaming consoles, VCRs, DVD plavers, and similar products. More information about the DTV transition is available from www.DTV.gov. For information about subsidized coupons for digital-to-analog converter boxes, go to unww.dtv2009.gov or call 1888 DTV-2009.

## AT\&T ACCOUNT MANAGER

You can now change your billing address online with a registered AT\&T Account Manager. Here's how: Select My Profile from the top navigation. Then select Edit next to Change billing address in the bottom right under Billing and Payment Preferences. Go to ATT.COM/ACCOUNTMANAGER and log in today. If you are currently not a registered user, go to ATT.COM/ACCOUNTREGISTER to register for a new online account and start enjoying all the online benefits AT\&T Account Manager has to offer.

REPAIR MADE EASY!
Having trouble with your AT\&T telephone and want to report trouble online? Go to att.com/repair to submit a repair request or att com/phonefix to find self-help tools to assist with your trouble.

AT\&T UNIVERSAL CARD
SAVE UP TO $10 \%$ ON YOUR AT\&T SERVICES with AT\&T Universal Savings Card for the first 12 months and up to $5 \%$ savings thereafter. Save even more with low APR on balance transfers and NO annual fee. Restrictions apply. Call 1800 656-8071 for detalls.

## News You Can Use - Continued

## BUNDLE TODAY

As an AT\&T customer, when you bundle Home Phone with Unlimited Long Distance, Wireless, high-speed Internet and AT\&T Advanced TV service, you'll enjoy greater savings. So bundle today and start saving month after month. Call 1.800 .819 .0882 or visit att.com/flexible 13 today to take advantage of our limited-time cash back offer.


How Te Contact Us

- 1-800-331-0500 or 611 from your cell phone
- For Deaf/Hard of Hearing Customers (TTY/TDD) 1-866-241-6567

Wireless Number

This bill reflects charges that do not appear on the previous statement

## Payment Administrative Fee

Please be advised that payments made with a representative may be subject to an administrative fee. There is no cost to pay by mail or via an automated payment method. For more information, see the "Other Payment Options" section on page 2 of your invoice.

|  | Return the portion below with payment only to AT\&T Mobility. |
| :---: | :---: |
| 5020 ASH GROVE ROAD |  |
| SPRINGFIELD, IL 62711-6329 | Account Number: 246678995 <br> Total Amount Due: $\$ 186.38$ <br> Amount Paid:  |
| \#BWNJSZT |  |
| \#080002466789956\# | Please do nol send correspondence with payment |
|  |  |
| VONDELISE JONES <br> 765 DONALD AV |  |
| AKRON, OH 44306-3405 | Total Amount Duc by Sep 04, 2008 |
|  |  |
|  | Please Mail Check Payable To: |

AT\&T Mobility
PO Box 6416
Carol Stream, IL 60197-6416


| Page: | 2 of 4 |
| :--- | :--- |
| Billing Cycle Date: | $07 / 11 / 08-08 / 10 / 08$ |
| Account Number: | 246678995 |

## General Information

- Late fec: Accounts with former AT\&T Wireless plans are charged $1.5 \%$ or less of the balance unpaid as of the next bill period. Accounts with Cingular/new AT\&T plans are charged $\$ 5$ in CT, DC, DE,IL,KS,MA,MD,ME,MI,MO,NH,NJ,NY,PA,OK,OH,RI,VA,VT,WI,WV; or $1.5 \%$ of the balance unpaid as of the next bill period in all other states. Accounts with former AT\&T Wireless and Cingular/new AT\&T plans incur the lesser of these charges.
- Notations made on checks or accompanying materials are not effective.
- Do not send notes/letters with payment. We cannot guarantee receipt. Send notes/letters to AT\&T, 5020 Ash Grove Road, Springfield, IL 62711
- Calls to Customer Service may be monitored to ensure high quality service.
- Qucstions on accessibility by persons with disabilities: J-866-241-6568
- AT\&T Mobility Tax ID \# 84-1659970
- AT\&T surcharges include regulatory programs/cost recovery, universal service, gross receipts, and other fees to defray the costs of complying with government regulations. They are not taxes and are subject to change.


## Electronic Check Conversion

When you pay your bill by check, you authorize us to either use the information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from the bank. You agree to pay a fee of up to $\$ 30$ if your check is returned unpaid. Returned checks may be represented electronically.

## Single Payment Agreement (for kiosk payment)

I authorize AT\&T to pay my bill by debiting my bank account. If my bank rejects a payment, I may be charged a return fee up to $\$ 30$.

## Other Payment Options:

All payment options below can be paid through your bank account, debit card, and credit card.

- Pay using your wireless phone for free. Dial "PAY ('729), then hit send.
- Pay Online. Logon to 'Manage My Wireless Account' at att.com/MyWireless. First time users must register.
- Make a one time payment under 'Account Overview'; choose 'Make a Payment'
- Sign up for Paperless Biling under 'Bill \& Payments' at no additional charge
- Pay by mail using this remittance stub and a check or money order. It may take up to 7-10 days to post.
- Dial 1-800-331-0500 and pay from any phone.
- An Administrative Fee may apply.

Page:
Billing Cycle Date: Account Number:

3 of 4
07/11/08-08/10/08
246678995


Your Phone. Now Music Ready!
Access Napster Mobile on your phone and search, preview and download over 6 million songs which you can play while on the go. Press the music key or select "AT\&T Music" from your phone's main menu. Sclect "Shop Music" to find Napster Mobile.
Standard data charges apply, depending on your plan.

| Page: | 4 of 4 |
| :--- | :--- |
| Billing Cycle Date: | $07 / 11 / 08=08 / 10 / 08$ |
| Aecount Number: | 246678995 |

Your Phone, Now Music Ready!
Access Napster Mobile on your phone and search, preview and download over 6 million songs which you can play while on the go. Press the music key or select "AT\&T Music"
from your phone's main menu. Select "Shop Music" to find Napster Mobile.
Standard data charges apply, depending on your plan.
The Easiest Way to Pay Your Bill
Pay your wireless bill automatically using the bank account, credit card or debit card of your choice. Enjoy peace of mind knowing that your bill will be paid on time with no checks, envelopes or stamps. Enrolling is easy - just go to
att.com/MyWireless, Log in (or Register if you don't already have an account) and click on "Sign Up for Autopay" to enroll.

Add a line with Family Talk from AT\&T
A vailable with 2-line FamilyTalk(R) Nation(R) plans starting
at $\$ 69.99$. To sign up call 800-909-7011.

## Attention TTY Users

For Deaf/hard of hearing customers: (TTY) $1866241-6567$
Questions on accessibility by persons with
disabilities: 1866241-6568
DirectBill Charges
Detail of DirectBill charges can be viewed at
att.com/directbill. The direct billing option offers you the ability to purchase products such as ringtones, games, graphics and wireless software from AT\&T preferred Internet merchants.

Thank You for Choosing AT\&T

Page 1 of 5
Account Number 330773.38904739
Billimg Date Sep 25, 2008
Web Site att.com

AT\&T Ohio Attachment J

Aug 26 - Sep 25, 2008

| Bill-At-A-Glance |
| :--- |
| Previous Bill |
| Payment Received 9-08 |
| Adjustments |
| Past Due - Please Pay Immediately |
| Current Charges |
| Total Amount Due |
| Current Charges Due in Full By |

## Plans and Services

| Monthly Service - Sep 25 thru Ott 24 |  |
| :---: | :---: |
| Line Charge | 6.70 |
| Non-Ptiblished Service | 2.20 |
| Flexible Call Plan | 00 |
| Federal Access Charge | 5.41 |
| Total Monthly Service | 14.31 |
| Local Calls |  |
| Flexible Call Plan Service |  |
| Calling Area A |  |
| Minutes - Initial - 8:00am-9:00pm - Mon thru Fri |  |
| 105 Minute(s) billed at \$0353 each | 3.71 |
| Minutes - Additional |  |
| 1371 Minutels) billed at \$.0088 each | 12.06 |
| Minutes - Initial - 9:00pm-8:00am - Mon thru Fri |  |
| All Day Saturday, Sunday and Holidays |  |
| 62 Minute(s) billed at $\$ .0176$ each | 1.09 |
| Minetes - Additional |  |
| 902 Minute(s) billed at \$.0044 each | 3.97 |
| Total Usage for Calling Area A | 20.83 |
| Total Flexible Call Plan Service | 20.83 |


| Itemized Calls |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| No. | Date | Time | Place Called | Number | Code Min |
| Flexible Call Plan Calls) |  |  |  |  |  |
| $\dagger$ | 8 -26 | 812A | local | $330643-5320$ | 9 |
| 2 | 8-26 | 1045A | LOCAL | 330643.3080 | 1 |
| 3 | 8.26 | 1051A | lOCAL | $330701-8932$ | 1 |
| 4 | 8.26 | 802P | LOCAL | 330773 -1231 | 23 |
| 5 | 8.27 | 1010A | LOCAL | 330926.9473 | 1 |
| 6 | 8.27 | 1212P | LOCAL | 330634.4577 | $\dagger$ |
| 7 | 8.27 | 1242P | LOCAL | 330773.9691 | 1 |
| 8 | 8.27 | 606P | LOCAL | 330 606-4815 | 1 |
| 9 | $8-27$ | 1002P | LOCAL | 330 785-0349 | 10 |
| 10 | 8-27 | 1011P | LOCAL | $330928-0050$ | 20 |
| 11 | 8-28 | 828A | local | 330634.4577 | 7 |
| 12 | 8-28 | 1055A | LOCAL | 330643.5320 | 8 |
| 13 | $8-28$ | 1105A | LOCAL | 330 643-8030 | 1 |
| 14 | 8-28 | 1105 A | LOCAL | 330 643-3080 | 2 |
| 15 | 8-28 | 1144A | lOCAL | $330843 \times 8030$ |  |
| 66 | $8-28$ | 1445A | LOCAL | $330643 \cdot 3080$ | 1 |
| 17 | 8-28 | 1214P | LOCAL | 330643.5320 | 1 |
| 18 | 8-28 | 526p | LOCAL | 330634.4577 | 17 |
| 19 | 8-29 | 9f9 | LOCAL | 330634.4577 | 3 |
| 20 | 8-29 | 950 A | LOCAL | 330 643-5320 | 1 |
| 21 | 8-29 | 1206P | LOCA | 330869.4631 | 2 |
| 22 | 8-29 | 1208P | LOCA | 330869.4631 | 2 |
| 23 | $8-30$ | 150A | LOCAL | $330835-2204$ | 4 |
| 24 | 8-30 | 755A | LOCAL | 330 773-1231 | 32 |
| 25 | 8-30 | 1122A | LOCAL | 330869.4631 | 1 |
| 26 | 8 -30 | 1123A | local | $330606-4815$ | 18 |
| 27 | 8 -30 | 137p | LOCAL | $330606-4845$ | 1 |
| 28 | 9.01 | 449P | LOCAL | 330 253-9481 | 1 |

Local Sorvices providad by AT\& T Hlinois, AT\&T Indiane. AT\& TMichigan, ATHT Onia or AI\&T Wisconsin based upen the service eddress tocation
U.S. Pet. 0410.950 and 0414.510

DUE BY: Nov 1. 2008 \$531.10

| at8t | Past Due Charges - \$504.67-Please Pay Immediately |  |  | IONDELISE JONES 755 DONALD At AKRON, OH $44306 \cdot 3405$ |
| :---: | :---: | :---: | :---: | :---: |
|  | Bufling Date Ses 25. 2008 | Account Number Please inctude your | $330773-38904739$ |  |
|  |  | Make Checks Payable to |  |  |
|  |  | AT\& $T$ |  |  |
|  |  | PO BOX 8100 |  |  |
|  |  | AURORA, HL 60507-8100 |  |  |

Page 2 of 5
Account Number $330773-38904739$
Billing Date Sep 25, 2008

Plans and Services


| No | Date | Time | Place | ed Number | Code Min |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 57 | 9.09 | 6309 | LOCAL | 330773 -1231 | 23 |
| 58 | 9.10 | 1005A | LOCAL | 330 644-8300 | 7 |
| 59 | 9-11 | 1023A | LOCAL | 330 786-2561 | 1 |
| 60 | 9-11 | 1029a | LOCAL | $330643-5320$ | 4 |
| 64 | 9.11 | 1033A | LOCAL | 330 786-2561 | 1 |
| 62 | 9.11 | 1116A | local | $330773-9691$ | 9 |
| 63 | 9-11 | 251P | local | $330843-9000$ | 2 |
| 64 | 9.11 | 531P | local | $330869-4631$ | 1 |
| 65 | 9-11 | 547P | LOCAL | $330773-1231$ | 54 |
| 66 | 9.11 | 642P | LOCA | 330773.9691 | 8 |
| 67 | 9.11 | 650P | LOCAL | $330869-4631$ | 1 |
| 68 | 0.11 | 804P | LOCAL | 330 983-6543 | 3 |
| 69 | 9.11 | 854P | LOCAL | $330983-6543$ | 1 |
| 70 | 9.12 | 1207A | local | 330 752-4073 | 93 |
| 71 | 9*12 | 2058 | local | $330869-4631$ | 1 |
| 72 | 9.13 | 908A | local | 330 606-4815 | 20 |
| 73 | 9.13 | 955A | local | $330524-6448$ | 1 |
| 74 | 9-13 | 958A | LOCA | 330 253-6738 | 2 |
| 75 | 9-13 | 1000 ${ }^{\text {a }}$ | LOCAL | $330253-6738$ | 1 |
| 76 | 9.13 | 1002A | local | 330524.6448 | 1 |
| 7 | 9-13 | 1004A | LOCAL | 330384.2186 | 4 |
| 78 | 9-13 | 1009A | LOCAL | $3306008-4815$ | 34 |
| 79 | 9-13 | 447 P | LOCA | $330618-0065$ | 6 |
| 80 | 9-13 | 457P | LOCAL | $330869-4631$ | 2 |
| 81 | 9-93 | 541P | LOCA | 330 606-4815 | 1 |
| 82 | $9-14$ | 816A | LOCA | $330701-8932$ | 2 |
| 89 | 9.14 | 615P | LOCAL | $330926-9473$ | 1 |
| 84 | 9.14 | 636p | LOCA | 330 773-1231 | 24 |
| 85 | 9.15 | 1001A | LOCAL | 330 643-5320 | 5 |
| 86 | 9.15 | 534P | LOCAL | 330 634-4577 | 6 |
| 87 | 9-16 | 1200A | LOCAL | 330 634-4577 | 2 |
| 88 | 9-16 | 844A | LOCAL | $330634-4577$ | 30 |
| 89 | 9.16 | 158P | LOCAL | 330 643-5320 | 1 |
| 90 | 9-16 | 540 P | LOCAL | 330 928-3720 | 2 |
| 91 | 9.16 | 545 P | LOCAL | 330 634-4577 | 1 |
| 92 | 9-16 | 546P | LOCAL | $330634-4577$ | 2 |
| 93 | 9-16 | 553P | local | $330836-2902$ | 1 |
| 94 | 9.16 | 611P | LOCAL | 330 752-4073 | 16 |
| 95 | 9-16 | 655P | LOCAL | $330773-0857$ | 7 |
| 96 | 9.16 | 1002P | LOCAL | $330929-1687$ | 13 |
| 97 | 9.17 | 634P | LOCNL | 330773.0857 | 2 |
| 98 | 9-17 | 651P | LCCAL | 330701.8932 | 8 |
| 99 | 9-17 | 702 P | LOCA | $330459-0565$ | 2 |
| 00 | 9.17 | 704P | LOCAL | $330634-4577$ | 7 |
| 01 | 9.48 | 959 ${ }^{\text {a }}$ | LOCAL | $330634-4577$ | 5 |
| 02 | 9.18 | 453P | LOCAL | $330869-4631$ | 41 |
| 03 | 9.18 | 652P | LOCAL | 330773 -1231 | 39 |
| 04 | 9.18 | 732P | LOCA | 330 643-9000 | 3 |
| 05 | 9.18 | 758 P | LOCAL | 330 701-8932 | 20 |
| 06 | 9.18 | 1032P | LOCAL | 330 745-7784 | 42 |
| 07 | 9.19 | 414P | LOCAL | $330606-4815$ | 23 |
| 08 | 9-20 | 709P | LCCAL | $330773-1231$ | 12 |
| 109 | 9.21 | 559A | LOCA | $330606-4815$ | 2 |
| 10 | 9-21 | 758 A | LOCAL | 330926.9473 | 1 |
| 11 | 9.21 | 759A | LOCAL | 330283.3022 | 1 |
| 12 | 9.24 | 911P | LOCAL | 330926 -9473 | 28 |
| 13 | 9.22 | 435P L | local | $330869-4631$ | 2 |
| 14 | 9.22 | 436 P L | LOCAL | $330869-4631$ | 35 |

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VONDELISE JONES
765 DONALD AV AKRON, OH 44306-3405

Page 3 of 5
Account Number $330773-38904739$
Billing Date Sep 25, 2008

## Plans and Services

Local Calls - Continued

| No. | Date | Time | Place Called | Number | Code Min |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 9.22 | 633P | LOCAL | $330634-4577$ | 10 |
| 2 | 9-22 | 702P | LOCAL | 330 773-1231 | 13 |
| 3 | $9-22$ | 716P | LOCAL | $330606-4815$ | 10 |
| 4 | 9-22 | 1059P | LOCAL | $330634-4577$ | 1 |
| 5 | 9.22 | 1100P | LOCAL | 330 634-4577 | 1 |
| 6 | 9.22 | 1101P | LOCAL | 330634.4577 | 6 |
| 7 | 9.22 | 1158P | LOCAL | 330 752-4073 | 33 |
| 8 | 9-23 | 211P | LOCAL | 330 752-4073 | 236 |
| 9 | 9-23 | 607P | LOCAL | 330 752-4073 | 92 |
| 10 | $9-23$ | 855P | LOCAL | 330634.4577 | 69 |
| 11 | 9-23 | 1018P | LOCAL | $330752-4073$ | 38 |
| 12 | 9.24 | 610A | LOCAL | $330752-4073$ | 2 |
| 13 | 9.24 | 612A | LOCAL | 330 752-4073 | 95 |
| 14 | 9-24 | 803A | LOCAL | 330 701-8932 | 1 |
| 15 | 9.24 | 1000A | LOCAL | 330643.5320 | 3 |
| 16 | 9-24 | 108P | LOCAL | $330634-4577$ | 1 |
| 17 | 9-24 | 119P | LOCAL | 330 926-9473 | 15 |
| 18 | 9-24 | 559P | LOCAL | 330773.0857 | 2 |
| 19 | 9.24 | 646P | LOCAL | $330867-0534$ | 2 |
| 20 | 9-24 | 943P | LOCAL | $330344-6000$ | 2 |
| 21 | 9-24 | 1015P | LOCAL | 330869.8686 | 1 |
| 22 | 9-25 | 513P | LOCAL | $330701-8932$ | 6 |
| 23 | 9-25 | 520p | LOCAL | 330 701-8932 | 1 |
| 24 | 9.25 | 521P | LOCAL | $330634-4577$ | 56 |
| 25 | 9.25 | 931P | LOCAL | 330 773-1231 | 1 |
| Total Local Calis |  |  |  |  |  |

Surcharges and Other Fees
9-1-1 Emergency System
Billed for Summit County
.12

Telephone Assistance Program - Federal 12.41CR
Total Surcharges and Other Fees 12.29CR

| Taxes | .69 |
| :--- | ---: |
| Federal at 3\% | 1.49 |
| Sales at 6.5\% | 2.18 |
| Total Taxes |  |
| Total Plans and Services | 25.03 |

## AT\&T Long Distance

Changes to Carrier Cost Recovery Fee:
Effective November 12, 2008 the Carrier Cost
Recovery Fee rate will increase from $\$ 1.49$ to
$\$ 1.99$ per month, in which you have state-to-state
and or international charges on your AT\&T
Long Distance telephone account.
This fee helps recover costs associated with providing state-to-state and international long distance service including expenses for national regulatory fees and programs, and connection and account servicing charges.
This fee is not a tax or charge imposed or required by any government entity.
For more information, please refer to the phone number on the front of your bill.

Message Regarding Terms \& Conditions: To view your Terms \& Conditions for AT\&T Long Distance, access www.att.com/public_affairs or call 1888 225-8530 to have a copy mailed.
Invoice Sumary
(as of September 12, 2008)
Current Charges
Service Charges
Credits and Adjustments
-
Surcharges and Other Fees 00
Taxes
Total Invoice Sumary $\quad 1.40$
Call Charges - Aug 9th thru Sep 8th
Calls for 330-773-3890
Domestic

|  | Date | Timat Place Calle | ed Number | Code | Min | Anount |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | $8-22$ | 926A CLEVELA ${ }^{\text {d }}$ D | OH 216373.6903 | D | 2:00 | . 66 |
| 2 | 8-25 | 954A CLEVELAND | OH 216373.6903 | D | 2:00 | 66 |
| Subtotal Domestic Calls for 330-773-3890 |  |  |  |  |  | 1.32 |
| Total Domestic Calls for 330-773-3890 |  |  |  |  |  | 1,32 |
| Total Calls for 330-773-3890 |  |  |  |  |  | 1.32 |
| Total Call Charges |  |  |  |  |  | 1.32 |
| Taxes |  |  |  |  |  |  |
| 3 | Federa |  |  |  |  | . 00 |
| 4 | State |  |  |  |  | . 07 |
| 5 | Munici |  |  |  |  | . 04 |
| 6 | Non How | e State |  |  |  | . 00 |
| Total | Taxes |  |  |  |  | . 08 |


|  | Date | Time Place Called | d Nuaber | Code | Min | Amount |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 8.22 | 926A CLEVELAND OH | 애 216 373-6903 | D | 2:00 | . 66 |
| 2 | 8-25 | 954A CLEVELAND O | 애 216 373-6903 | D | 2:00 | . 66 |
| Subtotal Domestic Calls for 330-773-3890 |  |  |  |  |  | 1.32 |
| Total Domestic Calls for 330-773-3890 |  |  |  |  |  | 1,32 |
| Total Calls for 330-773-3890 |  |  |  |  |  | 1.32 |
| Total Call Charges |  |  |  |  |  | 1.32 |
| Taxes |  |  |  |  |  |  |
| 3 Federal |  |  |  |  |  | . 00 |
| 4 State |  |  |  |  |  | . 07 |
| 5 Hunicipal |  |  |  |  |  | . 04 |
| 6 Non Home State |  |  |  |  |  | . 00 |
| Total Taxes |  |  |  |  |  | 08 |

Taxes
3 Federal . 00
4 State $\quad .07$
5 Hunicipal . 04
6 Non Home State .00
Total Taxes . 08

## AT\&T Long Distance

Invoice Billing - Continued

Total Invoice Charges

Key for Calling Codes:

| A Anytime | B Collect | C Calling Card |
| :--- | :--- | :--- |
| D Day | E Evening | F Call Forwarding |
| H Third Number | I Special Intrastate | L Late Night |
| M Multiple Rate Period | N NightWeekend |  |
| O Operator Completed | Dial Rates Apply | P Person to Person |
| R Standard Overseas | S Station to Station | T Discount Overseas |
| X Conference | Y Economy Overseas | 3 Three Way |

Total AT\&T Long Distance
1.40

## AT\&T Wireless Services

Important Information
Free! Download YELLOWPAGES.COM Mobile
You can find local businesses, ratings, maps, directions and more from your mobile phone using YELLOWPAGES.COM.
Save your favorite searches and locations. Get it today!
For more information on how you can get YELLOWPAGES.COM
on your mobile device, go to www.yellowpages.com/mobile
DirectBill Charges
Detail of DirectBill charges can be viewed at att. com/directbill. The direct billing option offers you the ability to purchase products such as ringtones, games, graphics and wireless software from AT\&T preferred Internet merchants.

Attention TTY Users
For Deaf/hard of hearing customers: (TTY) 1866 241-6567
Questions on accessibility by persons with
disabilities: 1866 241-6568

Wireless Summary - 246678995
Cycle Dates: Aug 11, 2008 - Sep 10, 2008

## Total Wireless Charges

$\$ 0.00$

Total Invoice Charges
Total AT\&TWireless Services

Page 4 of 5
Account Number 330 773-38904739
Billing Date Sep 25, 2008

## News You Can Use

## PREVENT DISCONNECT

Thank you for being a valued customer. It is important to inform you that all charges must be paid each month to keep your account current and prevent collection activities. In addition, please be aware that we are required to inform you of certain charges that MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are $\$ 42.52$.

## CARRIER INFO

AT\&T Long Distance, or a company that resells their service, is your long distance and local toll carrier.

## PAYMENT OPTIONS

AT\&T provides several easy options to pay your bill free of charge. You can mail your payment in the enclosed envelope. You can also pay using our self service options at wow.att.com or by calling $1800288-2020$ and saying "Pay Bill". Payments made with an AT\&T representative may be subject to a $\$ 5.00$ payment convenience fee

STAYING SAFE ONLINE
Now's a good time to remind students of all ages how to stay safe online. AT\&T is proud to provide tools that help our customers safeguard their families online. For more information about how to surf smart, talk smart and watch smart, please visit att.com/safety. Thank you for choosing AT\&T.

## CALL COMPLETION

Effective 11/14/08, when Information Call Completion calls are handled by a live operator, any applicable charges may be alternately billed by using a telecommunications company calling card, billing to a third number, or utilizing collect or person-to-person special handling, only where the technical capability exists. For more information, please contact an AT\&T Service Representative at 1-800-288-2020. Thank you for choosing AT\&T Ohio.

## PAYMENT \& INQUIRIES

Allow 5 days when paying by mail. You may also pay at an authorized agent or by calling 1800 660-2626 to Charge by Phone. Nonpayment of toll or non-regulated services may result in disconnection or restriction of such services and/or collection action. For problems with your residential service, please call us at 1800 288-2020.

If your complaint is not resolved after you have called AT\&T, or for general utility information, residential and business customers may contact the Public Utitities Commission of Ohio for assistance at 1800 $686-7826$ (toll free) or for TTY at 1800686 -1570 (toll free) from 8:00 a.m. to $5: 00 \mathrm{p} . \mathrm{m}$. weekdays, or at www.puco.ohio.gov.

Residential customers may also contact the Ohio Consumers Counsel for assistance with complaints and utility issues at 1877742.5622 (toll free) from 8:00 a.m. to $5: 00 \mathrm{p} . \mathrm{m}$. weekdays, or at www.pickocc.org.

AKRON, OH 44306-3405

Page 5 of 5
Account Number $330773-38904739$
Billing Date Sep 25, 2008

## News You Can Use

News You Can Use - Continued
DIGITAL TV NOTICE
After February 17, 2009, a television receiver with only an analog broadcast tuner will require a converter box to receive full power over-the-air broadcasts with an antenna because of the Nation's transition to digital broadcasting. Analog-only TVs should continue to work as before to receive low power, Class A or translator television stations and with cable and satellite TV services, gaming consoles, VCRs, DVD players, and similar products. More information about the DTV transition is available from www.DTV.gov. For information about subsidized coupons for digital-to-analog converter boxes, go to www.dtv2009.gov or call 1888 DTV-2009.

REPAIR MADE EASY!
Having trouble with your AT\&T telephone and want to report trouble online? Go to attcom/repair to submit a repair request or att.com/phonefix to find self-help tools to assist with your trouble.

## AT\&T UNIVERSAL CARD

SAVE UP TO $10 \%$ ON YOUR AT\&T SERVICES with AT\&T Universal Savings
Card for the first 12 months and up to $5 \%$ savings thereafter. Save even more with low APR on balance transfers and NO annual fee. Restrictions apply. Call 1800 656-8071 for details.

Page 1 of 4
Account Number 330773 -38904739
Biling Date Oct 25, 2008

AT\&T Ohio
Attachment K

Sep 26 - Oct 25, 2008


DUE BY: Dec 1. 2008 \$500. 12

|  | Past Dua Charges - \$481.10-Please Pay Immediately |  |  | VONOEASE jONES TESOONALOAV AKRON OH $443085-3405$ |
| :---: | :---: | :---: | :---: | :---: |
| at\&t | Buting Oate Oct 25.2008 | Account Nuntber Please mellude yout | $330773-38904739$ <br> it numiter on youf check |  |
|  |  | Make Checks Payable to |  |  |
|  |  | AT\&T |  |  |
|  |  | PO BOX 8100 |  |  |
|  |  | AURORA, IL 605078100 |  |  |

VONOELISE JONES<br>765 DONALDAL<br>AKRON OH 44305-3405<br>Page 2 of 4<br>Account Number $330773-38904739$<br>Billing Date Oct 25, 2008



| No | Date Time | Place Called | Number | Code Min |
| :---: | :---: | :---: | :---: | :---: |
| 57 | 10-14 1002A | local | $330745 \cdot 7784$ | 9 |
| 58 | 10-14 1018A | LOCAL | 330634.3003 | 1 |
| 59 | 10-14 1153A | local | 330 745-7784 | 4 |
| 60 | 10-14 1158A | LOCAL | 330634.4577 | 22 |
| 61 | 10-14 112P | LOCAL | $330606-4815$ | 1 |
| 62 | 10-14 926P | LOCAL | 330618 -0065 | 1 |
| 63 | 10-15 1050A | LOCAL | $330634-4577$ | 2 |
| 64 | 10-15 1230P | LOCAL | 330 606-4815 | 1 |
| 65 | 10-15 253P | LOCAL | 3301869.8685 | 2 |
| 66 | 10-15 258P | LOCAL | 330376 -8855 | 6 |
| 67 | 10-15 310P | LOCAL | 330 376-8855 | 1 |
| 68 | 10.15 436 P | local | 330 643-5320 | 7 |
| 69 | 10-15 455P | LOCA | 330643.5320 | 1 |
| 70 | 10-15 550P | LOCAL | $330643-5320$ | 2 |
| 71 | 10-16 847A | LOCAL | 330 606-4815 | 1 |
| 72 | 10-16 1018A | LOCAL | 330 745-7784 | 24 |
| 73 | 10-16 1115A | LOCAL | 330 643-3080 | 2 |
| 74 | 10-16 1119 | LOCAL | 330 606-4815 | 1 |
| 75 | 10-16 112 1 A | LOCAL | 330 753-6873 | 1 |
| 76 | 10.66 1122A | local | $330753-6873$ | 1 |
| 77 | 10.16 1128A | LOCAL | 3306344.4577 | 5 |
| 78 | 10-16 1133A | LOCAL | $330745 \cdot 7784$ | 1 |
| 79 | 10-16 1205p | LOCAL | 330 869-4631 | 35 |
| 80 | 10-16 1000P | LOCAL | 330 701-8932 | 1 |
| 81 | 10-16 1002P | LOCAL | $330606-4815$ | 1 |
| 82 | 10-16 1003P | LOCAL | 330773.1231 | 18 |
| 83 | 10-17 739A | LOCAL | 330606.4815 | 1 |
| 84 | 10.17 740A | LOCAL | 33060604815 | 1 |
| 85 | 10-17 743A | LOCAL | 330 701-8932 | 17 |
| 86 | 10-17 803A | LOCAL | 330 606-4815 | 1 |
| 87 | 10-17 807A | LOCAL | $330283-3022$ | 1 |
| 88 | 10-17 1144A | LOCAL | 330 644-7138 | 1 |
| 89 | 10-17 70才p | local | 330 745-7784 | 26 |
| 90 | 10-17 936P | LOCAL | 330 773-1231 | 1 |
| 91 | 10-18 101A | $10 C A L$ | $330752-4073$ | 2 |
| 92 | 10-18 103 | LOCAL | $330752-4073$ | 58 |
| 93 | 10-18 1212P | LOCAL | 330 618-0065 | 3 |
| 94 | 10-18 258P | LOCAL | 330896-0885 | 22 |
| 95 | 10-19 855A | local | 330 773-1231 | 13 |
| 96 | 10-19 934P | LOCAL | 330 773-1231 | 37 |
| 97 | 10-19 1154P | LOCAL | 330752 -4073 | 241 |
| 96 | 10-20 933A | local | 330 773-9691 | 4 |
| 98 | 10-20 648P | LOCAL | 330773.9691 | 3 |
| 100 | 10-21 706A | LOCAL | $330773-1231$ | 8 |
| 101 | 10-21 336P | LOCAL | 330773.9691 | 2 |
| 102 | 10.21 524P | LOCAI | 330 773-9691 | 1 |
| 108 | 10-21 647P | LOCAL | 330773.9681 | 1 |
| 104 | 10.21 731P | LOCAL | $330785-0349$ | 3 |
| 105 | 10.21805 P | LOCAL | $330785-0349$ | 5 |
| 106 | 10-21 1004P | LOCA | $330785-0349$ | 2 |
| 107 | 10-21 1047P | LOCAL | 330 745-7784 | 5 |
| 108 | 10-22 947A | LOCAL | 330 745-7784 | 4 |
| 109 | $10.22 \quad 534 \mathrm{P}$ | lOCAL | $330773-9691$ | 2 |
| 110 | 10.22 537P | lOCAL | $330773-9691$ | 1 |
| 111 | 10-22 937P | lOCAL | 330 634-4577 | 46 |
| 112 | 10-23 1014A | LOCAL | 330606.4815 | 3 |
| 113 | 10.23 1020A | LOCAL | $330836-2902$ | 1 |
| 114 | 10.23 10314 | LOCAL | $330869-4631$ | 7 |








VONDELISE JONES
765 DONALD AV
AKRON, OH $44306-3405$

Page 3 of 4
Account Number $330773-38904739$ Billing Date Oct 25, 2008

## Plans and Services

| Local Calls - Continued |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. | Date | Time | Place Called | Number | Code Min |  |
| 1 | 10-23 | 548p | LOCAL | 330773.9691 | 6 |  |
| 2 | 10-23 | 606P | LOCAL | $330773-9691$ | 1 |  |
| 3 | 10-23 | 653P | LOCAL | 330 773-1231 | 64 |  |
| 4 | 10-23 | 951P | LOCAL | 330 869-4631 | 1 |  |
| 5 | 10-24 | 4 403P | LOCAL | 330 606-4815 | 3 |  |
| 6 | 10-24 | 4 428P | LOCAL | $330434-8533$ | 1 |  |
| 7 | 10.24 | 4298 | local | 330 434-1185 | 8 |  |
| 8 | 10-24 | 4 422P | LOCAL | 330 606-4815 | 8 |  |
| 9 | 10.24 | 500P | LOCAL | 330 645-2700 | 5 |  |
| 10 | 10-24 | 505P | LOCAL | 330 606-4815 | 1 |  |
| 11 | 10-24 | 510P | LOCAL | $330606-4815$ | 1 |  |
| 12 | 10-24 | 521P | LOCAL | $330606-4815$ | 1 |  |
| 13 | 10-24 | 522P | LOCAL | $330773-9691$ | 8 |  |
| 14 | 10-24 | 821P | LOCAL | $330606-4815$ | 1 |  |
| 15 | 10-24 | 825P | LOCAL | $330606-4815$ | 1 |  |
| 16 | 10-25 | 708A | LOCAL | $330645-2800$ | 1 |  |
| 17 | 10-25 | 709A | LOCAL | 330 645-2800 | 2 |  |
| 18 | 10-25 | 717A | LOCAL | 330 745-7784 | 1 |  |
| 19 | 10-25 | 829A | LOCAL | 330 634-4577 | 1 |  |
| 20 | 10-25 | 830A | LOCAL | $330634-4577$ | 26 |  |
| 21 | 10-25 | 902A | LOCAL | $330926-9473$ | 6 |  |
| 22 | 10-25 | 908A | LOCAL | 330 701-8932 | 2 |  |
| 23 | 10-25 | 910A | LOCAL | 330 996-2272 | 1 |  |
| 24 | 10.25 | 919A | LOCAL | 330 773-9691 | 1 |  |
| 25 | 10-25 | 921A | LOCAL | $330773-9691$ | 8 |  |
| 26 | 10-25 | 929A | LOCAL | 330 606-4815 | 4 |  |
| 27 | 10-25 | 934A | LOCAL | 330869.4631 | 4 |  |
| 28 | 10-25 | 1003A | LOCAL | $330606-4815$ | 1 |  |
| 29 | 10-25 | 1223P | LOCAL | $330618-0065$ | 2 |  |
| 30 | 10-25 | 1226P | LOCAL | 330 634-4577 | 17 |  |
| 31 | 10-25 | 447P | LOCAL | 330773.9691 | 12 |  |
| 32 | 10-25 | 507P | LOCAL | 330 634-4577 | 15 |  |
| 33 | 10-25 | 533P | LOCAL | 330 785-0349 | 2 |  |
| 34 | 10-26 | 738A | LOCAL | 330 606-4815 | 4 |  |
| 35 | 10-26 | 749A | LOCAL | $330785-0349$ | 1 |  |
| 36 | 10-26 | 750A | LOCAL | 330 785-0349 | 7 |  |
| 37 | 10-26 | 914A | LOCAL | 330 645-2700 | 4 |  |
| 38 | 10.26 | 1205P | LOCAL | $330836-4315$ | 2 |  |
|  | 10-26 | 643P | LOCAL | 330 773-9691 | 2 |  |
| 39 40 | 10-28 | 1031P | LOCAL | 330 745-7784 | 7 |  |
| Total Local Calls |  |  |  |  |  | 15.35 |
| Surcharges and Other Fees |  |  |  |  |  |  |
| 9-1-1 Emergency System |  |  |  |  |  |  |
| Billed for Summit County |  |  |  |  |  | . 12 |
| Telephone Assistance Program- Federal |  |  |  |  |  | 12.41CR |
| Total Surcharges and Other Fees |  |  |  |  |  | 12.29CR |
| Taxes |  |  |  |  |  |  |
| Feder | ral at 3\% |  |  |  |  | . 52 |
| Sales | at 6.5\% |  |  |  |  | 1.13 |
| Total | Taxes |  |  |  |  | 1.65 |
| Total | Plans | and Ser | rvices |  |  | 19.02 |

## News You Can Use

## PREVENT DISCONNECT

Thank you for being a valued customer. It is important to inform you that all charges must be paid each month to keep your account current and prevent collection activities. In addition, please be aware that we are required to inform you of certain charges that MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are $\$ 19.02$.

## CARRIER INFO

AT\&T Long Distance, or a company that resells their service, is your long distance and local toll carrier.

## PAYMENT OPTIONS

Pay bills online FREE of charge at att.com. Go There Today! You can also pay by calling 1.800 .288 .2020 and saying "Pay Bill". Payments made with an AT\&T representative may be subject to a $\$ 5.00$ payment convenience fee. You can mail your payment in the enclosed envelope.

## PAYMENT \& INQUIRIES

Allow 5 days when paying by mail. You may also pay at an authorized agent or by calling 1800 660-2626 to Charge by Phone. Nonpayment of toll or non-regulated services may result in disconnection or restriction of such services and/or collection action. For problems with your residential service, please call us at 1800 288-2020.

If your complaint is not resolved after you have called AT\&T, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1800 686-7826 (toll free) or for TTY at 1800 686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.puco.ohio gov.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at $1877742-5622$ (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

## digital tV notice

After February 17, 2009, a television receiver with only an analog broadcast tuner will require a converter box to receive full power over-the-air broadcasts with an antenna because of the Nation's transition to digital broadcasting. Analog-only TVs should continue to work as before to receive low power, Class A or translator television stations and with cable and satellite TV services, gaming consoles, VCRs, DVD players, and similar products. More information about the DTV transition is available from www. DTV.gov. For information about subsidized coupons for digital-to-analog converter boxes, go to unwu.dtv2009.gov or call 1888 DTV-2009.

DID YOU KNOW?
You now have the option for assistance \& trouble ticket reporting online at att.com/repair for AT\&T's Voice Mail. Get help now at att.com/repair.

REPAIR MADE EASY!
Having trouble with your AT\&T telephone and want to report trouble online? Go to att.com/repair to submit a repair request or att.com/phonefix to find self-help tools to assist with your trouble.

VONDELISE JONES
765 DONALD AV
AKRON, OH 44306-3405

Page 4 of 4
Account Number 330773 -3890 4739 Billing Date Oct 25, 2008

## News You Can Use

News You Can Use - Continued
THE NEW 411
"I need to get a golf ball out of my dog."
Not exactly sure what you are looking for or where to find it? Start
with AT\&T 411. Even if you don't know the name of a business or where
it is, we can find just what you need. When you need more than 411 ,
call the new 411. Charges Apply.
MOVING SOON?
Don't forget your AT\&T services.
Call 1-800-MOVE-ATT.

| VDNDELISE JONES | Page 1 of 4 |  |
| :--- | :---: | :---: |
| 765 DONALD AV |  |  |
| AKRON. OH 44306-3405 | Account Number 330773.38904739 | AT\&T Ohio |
|  | Billing Date Nov 25.2008 | Attachment L |
|  | Web Site att.com |  |

Oct 26 - Nov 25, 2008


## Detail of Payments and Adjustments

| Item |  |  |
| :---: | :---: | :---: |
| No. Date Description | Adjustments | Payments |
| 1 10-25 Transfer Unpaid Chrgs-AT\&T | \# . O8CR |  |
| 2 10-25 Transier Unpaid Chrgs-Wireless | * 478.07CR |  |
| 3 10-25 Transfer Unpaid Chrgs-AT\&TLD | 2.95 CR |  |
| 4 11-05 Payment |  | 50.00 |
| \# = Amounts transferred to final account |  |  |
| Totals | 481.10CR | 50.00 |
| Plans and Services |  |  |
| Monthly Service - Nov 25 thru Dec 24 |  |  |
| Line Charge |  | 6.70 |
| Non-Published Service |  | 2.20 |
| Flexible Call Plan |  | . 00 |
| Federal Access Charge |  | 5.41 |
| Total Monthly Service |  | 14.31 |
| Local Calls |  |  |
| Flexible Call Plan Service |  |  |
| Calling Area A |  |  |
| Minutes - Initial - 8:00am-9:00pm - Mon thru Fri |  |  |
| 73 Minuteis) billed at $\$ .0353$ each |  | 2.58 |
| Minutes - Additional |  |  |
| 910 Minute(s) billed at 5.0088 each |  | 8.01 |
| Minutes - Inital - 9:00pm-8:00am - Mon thru Fri |  |  |
| All Day Saturday, Sunday and Molidays |  |  |
| 32 Minute $\langle\mathrm{s}$ ] billed at \$ 0.0176 each |  | 56 |
| Minutes - Additonal |  |  |
| 621 Minute(s) billed at 5.0044 each |  | 2.73 |
| Total Usage for Calling Area A |  | 13.88 |
| Total Flexible Call Plan Service |  | 13.88 |

Itemized Calls
No. Date Time Place Called Number Code Min
Flexible Call Plan Call(s)

| 1 | 11.03 918p LOCAL | $33060.60 \cdot 4815$ | 3 |
| :---: | :---: | :---: | :---: |
| 2 | 8064 100 | 3064 |  |


| 1 | 11.03 | 918p | LOCAL | 3306060.4815 | 3 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 2 | 11.04 | 8064 | LOCAL | 330643.5320 | 1 |
| 3 | 11.04 | 817A | LOCAL | $330643-5320$ | 1 |
| 4 | $11-04$ | 923A | LOCAL | 330869.8686 | 2 |
| 5 | 11.04 | 1022A | LOCAL | 330634 -4577 | 30 |
| 6 | 11.05 | 1147A | LOCAL | 330634.4577 | 5 |
| 7 | 11-05 | 1124 | LOCAL | 330843.5320 | 1 |
| 8 | 11-05 | 1134A | LOCA | 330843.5320 | 1 |
| 9 | 11-06 | 1147A | LOCAL | $330600-4815$ | 17 |
| 10 | 11.06 | 1204P | LOCAL | 3300643.5320 | 1 |
| 11 | 11.07 | 915A | LOCAL | 330 645-2800 | 3 |
| 12 | 11.07 | 920A | LOCAL | $330773-9434$ | 7 |
| 13 | 11-07 | 441P | local | 3300773.9434 | 6 |
| 14 | 11.08 | 805A | local | $330606-4815$ | 1 |
| 45 | 11.08 | $1004 \lambda$ | LOCAL | $330925-9473$ | 1 |

Local Services provided by AT\&T ilifois, AT\& I Indianc. AF\&T Michigan.
ATAT Ohit or AT\&T Wisconsin based upon the service adikess location
U.S. Pat. 0410.950 and 0.414 .510

## \$11.04CR

AT\&T
PO BOX 8100
AURORA, IL 60507-8100

Page 2014
Account Number $330773-38904739$
Billimg Date Nov 25, 2008

| Local Calls - Continued |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| No. | . Date | - Time | Place Called | Number | Code Min |
| 1 | 111.08 | 1051A | LOCAL | $330869-4631$ | 3 |
| 2 | 211.08 | 626P | LOCAL | 330 434-6023 | 39 |
| 3 | 311.09 | 713P | LOCAL | 330 762-0949 | 72 |
| 4 | $411-69$ | 912P | LOCAL | 330 379-3471 | 1 |
| 5 | 5 ft -10 | 235p | LOCAL | 330 753-6873 | 2 |
| 6 | 611.10 | 246p | LOCAL | 330 969-4691 | 7 |
| $T$ | T 11 -10 | 707P | local | $330868-4631$ | 20 |
| 8 | - 11.10 | 728P | LOCAL | $330634-4577$ | 19 |
| 9 | ) 11.11 | 1 657A | LOCAL | 330869.8686 | 2 |
| 10 | 19-11 | 954A | LOCAL | $330375-0000$ | 5 |
| 11 | 11.11 | 1020A | LOCAL | $330634-4577$ | 9 |
| 12 | 11-11 | 1236P | local | 330869.8686 | 2 |
| 13 | 11-11 | 1 1239P | LOCA | $330634-4577$ | 1 |
| 14 | 11-11 | $1239 P$ | LOCAL | 330634.4577 | 5 |
| 15 | 11-11 | 156P | LOCAL | 330926.9473 | 2 |
| 16 | 11-11 | 158P | LOCA | 330 283-3022 | 5 |
| 17 | 11-11 | 304P | LOCA | $330834-4577$ | 6 |
| 18 | 11-11 | 315p | local | 330 644-6300 | 5 |
| 19 | 11-11 | 320P | LOCAL | $330701-8932$ | 5 |
| 20 | 11-11 | 326P | LOCAL | $330996-2272$ | 1 |
| 21 | 11-11 | 3309 | LOCAL | $330745-7784$ | 3 |
| 22 | 11-11 | 333P | LOCAL | $330865-6818$ | 4 |
| 23 | 11-11 | 338p | LOCAL | 330634.4577 | 3 |
| 24 | 11-11 | 604 P | LOCAL | $330634-4577$ | 13 |
| 25 | 11-11 | 62tP | LOCAL | 330379.3471 | 33 |
| 26 | 11-11 | 803P | LOCA | $330634-4577$ | 3 |
| 27 | 11-11 | 821P | LOCAL | $330634-4577$ | 1 |
| 28 | 11-12 | 1255A | LOCAL | $330634-4577$ | 1 |
| 29 | 11-12 | 9198 | LOCAL | 330752 -4073 | 80 |
| 30 | $11-12$ | 1044P | LOCAL | 330 773-1231 | 43 |
| 31 | 11-13 | 803A | local | 330 753-6873 | 2 |
| 32 | 11-13 | 908A | LOCAL | 330379.3471 | 10 |
| 33 | 11-13 | 827 A | LOCAL | 330773.9691 | 4 |
| 34 | 11-13 | 655P | LOCA | $330634-4577$ | 40 |
| 35 | 11-14 | $653 P$ | LOCA | 330634.4577 | 60 |
| 36 | 11-14 | 756p | LOCA | 330869 -4631 | 1 |
| 37 | 11-14 | 8059 | LOCAL | $330645 \cdot 2800$ | 5 |
| 38 | 11-15 | 909 A | LOCAL | $330928-0050$ | 19 |
| 39 | 11-15 | 219P | LOCAL | $330773-0857$ | 2 |
| 40 | 11-15 | 504P | LOCAL | 330773.9691 | 4 |
| 41 | 14-15 | 510P | LOCAL | 330869.463 | 1 |
| 42 | 11.15 | 513P | LOCA | 330 773-1231 | 71 |
| 43 | 11-18 | 1256P | local | $330634-4577$ | 20 |
| 44 | 11-18 | 117p | lOCAL | $330618-0065$ | 1 |
| 45 | 11.19 | 822A | LOCAL | 330634.4577 | 25 |
| 46 | 11.19 | 900A | LOCN | 330 643-5320 | 6 |
| 47 | 11-19 | 1147A | LOCN | 330834.4577 | 10 |
| 48 | 11-19 | 1141A | LOCAL | $330643-5320$ | 3 |
| 49 | 11.20 | 938A | LOCAL | 330 643-5320 | 2 |
| 50 | 11-20 | 3228 | LOCAL | 330 926-9473 | 13 |
| 51 | 11.20 | 357P | LOCAL | 330 843-5320 | 6 |
| 52 | 11-20 | 405P | local | 330 376-8855 | 2 |
| 53 | 11.20 | 407P | 10CA | $330926-9473$ | 66 |
| 54 | $11-20$ | 636p | LOCAL | 330745.7784 | 25 |
| 55 | 19-20 | 705P | LOCAL | $330752-4073$ | 2 |
| 56 | 11.20 | 707P | LOCAL | $330752-4073$ | 175 |

## AT\&T Long Distance

Message Regarding Terms \& Conditions:
o view your Terms \& Conditions for AT\&T Long
Distance, access vow att compublic affars
or call $1888225-8530$ to have a copy maded.

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VONDELISE JONES
765 DONALD AV
AKRON, OH 44306-3405

Page 3 of 4
Account Number $330773-38904739$
Billing Date Nov 25, 2008

## AT\&T Long Distance

| Invoice Sumary (as of November 12, 2008) |  |  |  |
| :---: | :---: | :---: | :---: |
| Current Charges |  |  |  |
| Service Charges |  |  | . 00 |
| Credits and Adjustments |  |  | . 00 |
| Call Charges |  |  | . 68 |
| Surcharges and Other Fees |  |  | 1.70 |
| Taxes |  |  | . 15 |
| Total Invoice Sumary |  |  | 2.53 |
| Call Charges - Oct 9th thru Nov 8th Calls for 330-773-3890 Domestic |  |  |  |
| No. Date Time Place Called Number | Code | Min | Amount |
| 1 10-09 914A LAS VEGAS NV 702320.4500 | D | 1:00 | . 35 |
| 2 10-16 1125A CANALFULTN OH $330854-9091$ | D | 1:00 | 33 |
| Subtotal Dowestic Calls for 330-773-3890 |  |  | . 68 |
| Total Domestic Calls for 330-773-3890 |  |  | . 68 |
| Total Calls for 330-773-3890 |  |  | . 68 |
| Total Call Charges |  |  | . 68 |
| Surcharges and 0ther Fees |  |  |  |
| 3 Carrier Cost Recovery Fee |  |  | 1.49 |
| 4 Fed Universal Service Fund |  |  | . 21 |
| Total Surcharges and Other Fees |  |  | 1.70 |
| Taxes |  |  |  |
| 5 Federal |  |  | . 00 |
| 6 State |  |  | . 13 |
| 7 Municipal |  |  | . 02 |
| 8 Non Howe State |  |  | . 00 |
| Total Taxes |  |  | . 15 |


| Total Invoice Charges |  | 2.53 |
| :---: | :---: | :---: |
| Key for Calling Codes: |  |  |
| A Anytime | B Collect | C Calling Card |
| D Day | E Evening | F Call Forwarding |
| H Third Number | 1 Special Intrastate | L Late Night |
| M Multiple Rate Period | N NightWeekend |  |
| 0 Operator Completed. | Dial Rates Apply | P Person to Person |
| $R$ Standard Overseas | S Station to Station | T Discount Overseas |
| $X$ Conference | $Y$ Economy Overseas | 3 Three Way |

Total AT\&T Long Distance 2.53

## News You Can Use

## PREVENT DISCONNECT

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digital TV NOTICE
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## PAYMENT OPTIONS

Pay bills online FREE of charge at att.com. Go There Today! You can also pay by calling 1.800 .288 .2020 and saying "Pay Bill". Payments made with an AT $\& T$ representative may be subject to a $\$ 5.00$ payment convenience fee. You can mail your payment in the enclosed envelope.

## PAYMENT \& INQUIRIES

Allow 5 days when paying by mail. You may also pay at an authorized agent or by calling 1800 660-2626 to Charge by Phone. Nonpayment of toll or non-regulated services may result in disconnection or restriction of such services and/or collection action. For problems with your residential service, please call us at 1800 288-2020.

If your complaint is not resolved after you have called AT\&T, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1800 686-7826 (toll free) or for TYY at 1800686 -1570 (toll free) from 8:00 a.m. to $5: 00 \mathrm{p} . \mathrm{m}$. weekdays, or at www.puco.ohio.gov.

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## LOCAL TOLL INCREASE

Effective $1 / 1 / 2009$, the following in-state local toll per minute rates will increase: Day rates will increase from $\$ 0.35$ to $\$ 0.37$ per minute, Evening rates from $\$ 0.31$ to $\$ 0.33$, and Night rates from $\$ 0.29$ to $\$ 0.31$. Out-of-state local toll per minute rates will increase from $\$ 0.52$ to $\$ 0.57$. These changes do not apply to AT\&T Long Distance rates. For more information, or to learn about other offerings, please visit us online at att.com or call 1.800.288.2020. Thank you for choosing AT\&T.

VONDELISE JONES
765 DONALD AV
AKRON, OH 44306 -3405

Page 4 of 4
Account Number $330773-38904739$ Billing Date Nov 25, 2008

## News You Can Use

News You Can Use - Continued
DID YOU KNOW?
You now have the option for assistance \& trouble ticket reporting online at att.com/repair for AT\&T's Voice Mail. Get help now at att.com/repair.

THE NEW 411
"I need to get a golf ball out of my dog."
Not exactly sure what you are looking for or where to find it? Start with AT\&T 411. Even if you don't know the name of a business or where it is, we can find just what you need. When you need more than 411, call the new 411. Charges Apply.

## MOVING SOON?

Don't forget your AT\&T services.
Call 1-800-MOVE-ATT.

Account Number 330773-38904747
Billing Date Nov 25, 2008
Web Site att.com

Oct 26 - Nov 25, 2008

| Bill-At-A-Glance |  |
| :--- | ---: |
| Previous Bill | .00 |
| Payment | .00 |
| Adjustments | 481.10 |
| Balance | 481.10 |
| Current Charges | .00 |
| Total Amount Due | $\$ 481.10$ |
| Current Charges Due Upon Receipt |  |
| Final BILL |  |



Questions? Visit att.com
Plans and Services
1-800-288-2020
Total of Current Charges

## News You Can Use Summary

- PREVENT DISCONNECT
- keep your service:
- parment \& inquiries See News You Can Use for additiol - LOCAL TOLL


## Detail of Payments and Adjustments

## Item



## News You Can Use

PREVENT DISCONNECT
Thank you for being a valued customer. It is important to inform you that all charges must be paid each month to keep your account current and prevent collection activites. In addition, please be aware that we are required to inform you of certain charges that MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are $\mathbf{S . 0 0}$.

## TOLL LiMITS

Please be aware that your account is subject to a toll and long distance availability limit. Should you reach your limit, your ability to make toll and long distance callis will be mterrupted until a payment is received.

KEEP YOUR SERVICE!
You may be able to continue receiving phone service. If you receive benefits from Food Stamps, Medicaid or State-provided medical assistance, SSI, SSDI. HEAP. Federal Public Housing/Section 8, Ohio Works First, Disability Assistance, National Free School Lunch Program, or if your household income is at or below $150 \%$ of the federal poverty level, you may qualify for Lifeline Ohio, which offers a monthly discount on local phone service. Please call 1.800.335.8721.

## PAYMENT OPTIONS

Pay bills online FREE of charge at aftcom. Go There Today! You can also pay by caling 1.800 .288 .2020 and saying "Pay Bill". Payments made with an AT\&T representative may be subject to a $\$ 5.00$ payment convenience fee. You can mail your payment in the enclosed envelope.

## $\$ 481.10$

Past Due Charges - $\$ 481.10$ - Please Pay Immediately Biling Date Nov25. 2008 Account Number

Please nclude var accoun $\quad 330773-389$ please include vour account number on your check

Make Checke Payable to
AT\&T
PO $80 \times 8100$
AURORA, IL 60507.8100

Page 2 of 2
Account Number $330773-38904747$ Billing Date Nov 25, 2008

## News You Can Use

News You Can Use - Continted
PAYMENT \& INOURIES
Allow 5 days when paying by mail. You may also pay at an authorized agent or by calling 1800 660-2626 to Charge by Phone. Nompayment of toll or non-regulated services may result in disconnection or
restriction of such services and/or collection action. For problems
with your residential service, please call us at 1800 288-2020.
If your complaint is not resolved after you have called AT\&T, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1800 686-7826 (tolf free) or for TTV at 1800 686-1570 (toll free) from 8:00 a.m. to $5: 00 \mathrm{p} . \mathrm{m}$, weekdays, or at whw. puco.ohio gov

Residential customers may also contact the Ohio Consumers' Counsel for
assistance with complaints and utility issues at 1877 742-5622 (toll
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80.57. These changes do not apply to AT\&TLong Distance rates. For more information, or to learn about other offerings, please visit us online at att com or call 1.800 .288 .2020 . Thank you for choosing AT\&T

## Certificate of Service

I hereby certify that a copy of the foregoing has been served this 1st day of July, 2010 by first class mail, postage prepaid, and email on the parties shown below.
/s/__Mary Ryan Fenlon
Mary Ryan Fenlon

Vondelise Jones
765 Donald Avenue
Akron, OH 44306
Staff of the Public Utilities Commission of Ohio
Jim Lynn, Attorney Examiner
Legal Department
180 East Broad Street, 12th Floor
Columbus, Ohio 43215
Jim.Lynn@puc.state.oh.us

This foregoing document was electronically filed with the Public Utilities

## Commission of Ohio Docketing Information System on

7/1/2010 2:28:43 PM
in

## Case No(s). 09-1020-TP-CSS

Summary: Correspondence enclosing AT\&T Ohio Ex. 1A as a public document electronically filed by Mrs. Verneda J. Engram on behalf of AT\&T Ohio


[^0]:    How To Pay
    Checking and savings account payments, check cards, credit cards are accepled.
    Payments made with a representative may be subject to a service fee.
    Note: There is no fee for choosing any of the following payment channels:
    Pay using your wireless phone for free
    -Dial "PAY ("729), then hit send.
    -Make a one time payment following the instructions provided.
    Pay using any landline phone - Dial \{-800-331-0500

    - Enter your wireless number and bilfing ZIP Code and follow the prompts.

    Pay Online

    - Go to www.cingular.com
    - Enter your wireless phone number or ZIP Code in the 'Manage My Account' section, click 'Login'

    OR select 'My Account' from the menu bar and enter your wireless number and password.
    -Set up AutoPay from 'My Bill' or 'My Payments' within 'My Account'.
    -Sign up in 'My Bill' to receive your wireless bill online at no additional charge.
    Pay by Mail

    - Mail your remittance stub and a check or money order in the envelope provided.
    -It may take up to 7 - 10 days for the payment to post.

