

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Alan C. Shoop,)	
)	
Complainant,)	
)	
v.)	Case No. 10-393-EL-CSS
)	
AEP Ohio,)	
)	
Respondent.)	

ENTRY

The Commission finds:

- (1) On March 24, 2010, Alan C. Shoop (Complainant) filed a complaint against AEP Ohio (AEP), alleging inaccurately high billing for electric usage. Complainant contends that his usage could not be as high as AEP claims, because his prior bills have always been considerably less, and his electric usage has not increased.
- (2) On April 13, 2010, AEP answered the complaint. AEP admits that it provides electric service to Complainant and states that discussions to resolve the complaint are ongoing but not yet resolved. AEP adds that it expects to resolve the complaint and, upon doing so, will file submit an amended answer.
- (3) On May 20, 2010, AEP amended its answer by stating that the complaint has been satisfied.
- (4) Pursuant to Rule 4901-9-01(F), Ohio Administrative Code (O.A.C.), Complainant has twenty days to file a written response agreeing or disagreeing with AEP's assertion that the complaint has been resolved, and indicating whether Complainant wishes to pursue the complaint. If no response is filed, the Commission may presume that satisfaction has occurred and may dismiss the complaint.
- (5) Complainant did not respond to AEP's amended answer by June 9, 2010, or at any subsequent time to date. Accordingly, the complaint is presumed to be satisfied and will be dismissed.

It is, therefore,

ORDERED, That Case No. 10-393-EL-CSS be dismissed. It is, further,

ORDERED, That a copy of this entry be served upon interested parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

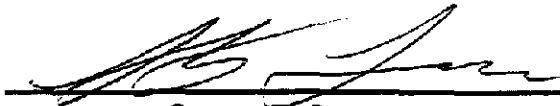


Alan R. Schriber, Chairman

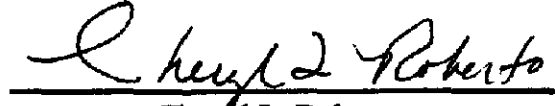
Paul A. Centolella



Valerie A. Lemmie



Steven D. Lesser



Cheryl L. Roberto

JML/dah

Entered in the Journal

JUN 23 2010


Reneé J. Jenkins
Secretary