

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 53870
Sent: 6/14/2010 7:55:10 AM
Message:
WEB ID: 53870 AT:06-14-2010 at 07:55 AM

TYPE: complaint

NAME: Mrs. Kisty Brooks

CONTACT SENDER ? No

MAILING ADDRESS:

- 16222 Hautala Rd.
- Montville , Ohio 44064
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: roses324@windstream.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Illuminating Company/FirstEnergy
- Name on account: Kisty Brooks
- Service address: 16222 Hautala Rd Montville
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

This is in connection with CASE #10-176. I hope you haven't forgotten about us. We haven't forgotten. We want action taken on this before Sept. Time is running out to reach a satisfactory conclusion to this issue.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician Sm Date Processed JUN 16 2010

RECEIVED-DOCKETING DIV
2010 JUN 16 AM 10:33
PUCO