

FILE

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 53832
 Sent: 6/11/2010 10:13:21 AM
 Message:
 WEB ID: 53832 AT:06-11-2010 at 10:13 AM

RECEIVED-DOCKETING DIV
 2010 JUN 15 PM 2:54
 PUCO

TYPE: complaint

NAME: Mr. Tony Doran

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 17806 Fox Hollow Dr
- Strongsville , Ohio 44136
- USA

PHONE INFORMATION:

- Home: (440) 238-1053
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: tony.dot@roadrunner.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: The Illuminating Company
- Name on account: Tony Doran
- Service address: 17806 Fox Hollow Drive, Strongsville, OH 44136
- Service phone: 440-238-1053
- Account Number: 11 00 26 2692 7 1

COMPLAINT DESCRIPTION:

I would appreciate an update on the status of the PUCO report on the All-Electric Issue and also being advised as to when PUCO will have a permanent solution recommendation. Hopefully this will be by September 30th and the overcharges made between May 2009 and May 2010 will be refunded. It is imperative that an early solution be obtained from First Energy as the electric heating rates in effect at the time were the primary reason I acquired this residence over 20 years ago. I would also appreciate being kept advised as to when and where the public hearings on the All-Electric Issue will be held. Please log this in the docket under Case # 10-176

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 Technician DA Date Processed 6-15-2010