

From: "webmaster@puc.state.oh.us"  
To: "ContactThePUCO@puc.state.oh.us"  
Subject: 53846  
Sent: 6/11/2010 3:03:44 PM  
Message:  
WEB ID: 53846 AT:06-11-2010 at 03:03 PM

TYPE: complaint

NAME: Mr. Robert Terry Moore

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 10960 Wilsom Mills Rd.
- Chardon , Ohio 44024
- USA

PHONE INFORMATION:

- Home: 440-286-3631
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: jtmfindlay@roadrunner.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Robert T.Moore
- Service address: 10960 Wilson Mills Rd Chardon Ohio 44024
- Service phone: 440-286-3631
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

Case#10-176---What is the status of the PUCO report on the all- electric home issue?When will the PUCO have a permanent solution recommendation and will it be prior to September 30, 2010?The PUCO must consider the broken promises and builder enticements FirstEnergy made when deciding on the permanent solution and who will pay for the discount.It would seem clear that FirstEnergy should pay for the broken promises and all of the on going permanent and forever discount for the all-electric home owners.If First Energy paid the discount for 30 plus years why not now?

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Technician OR Date Processed 6-15-2010

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2010 JUN 15 PM 2:54  
PUCO