

FILE

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Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, June 15, 2010 8:50 AM
To: Docketing
Subject: Docketing

RECEIVED-DOCKETING DIV
2010 JUN 15 PM 2:55
PUCO

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 6/15/2010

Re: Michael Harley
10376 Shale Brook Way

Strongsville, OH 44149

Docketing Case No.:
10-176 el-ata

Notes:

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 53830
Sent: 6/11/2010 9:37:21 AM

Message:

WEB ID: 53830 AT:06-11-2010 at 09:37 AM

TYPE: complaint

NAME: Mr. Michael Harley

CONTACT SENDER ? Yes

MAILING ADDRESS:

list of 3 items
. 10376 Shale Brook Way
. Strongsville , Ohio 44149
. USA
list end

PHONE INFORMATION:

list of 3 items
. Home: (440)554-5143

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician Date Processed 6-15-2010

. Alternative: (no alternative phone provided?)
. Fax: (no fax number provided?)
list end

E-MAIL: mharley@penskeautomotive.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

list of 5 items

. (no utility company name provided?)
. (no account name provided?)
. (no service address provided?)
. (no service phone number provided?)
. (no account number provided?)
list end

COMPLAINT DESCRIPTION:

I am writing in to ask what the status is on the PUCO report for the All electric issue. I would like for the PUCO to push for First Energy to restore the all electric discount and make it permanent and attached to the home and not the owner. I understand there is alot of pressure on this issue but First Energy has broken their promises and must be held accountable. The fact that they cannot dip into their massive profits to pay for their broken promise is ridiculous and the PUCO should stand up for the people of Ohio and not the self serving interests of the utility company. I also would like to know when the PUCO will have a permanent solution recommendation and if there will be any public hearings on the all electric issue.

Please docket the attached in the case number above.