

FILE

Ohio

**Public Utilities
Commission**

Ted Strickland, Governor
Alan R. Schriber, Chairman

Commissioners

Valerie A. Lemmie
Paul A. Centolella
Cheryl Roberto
Steven D. Lesser

June 3, 2010

Commerce Benefits
Tom Patton, President
33479 Lake Rd.
Avon Lake, Ohio 44012

Case No: 10-718-TP-CSS

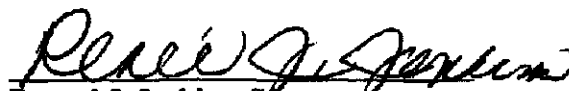
Dear Mr. Patton:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against CenturyTel of Ohio, Inc. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,



Renee J. Jenkins, Secretary

Betty McCauley, Acting Secretary

Mariruth Wright, Acting Secretary

Enclosure
RJJ/mcw

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