

FILE

16

RECEIVED-DOCKETING DIV

2010 MAY 27 AM 10:42

PUCO

**COLUMBIA PARK WATER & SEWER SYSTEM**

**642 Kreag Road, Suite 302**

**Pittsford, New York 14534**

**585-381-0570**

**585-381-0313 fax**

May 17, 2010

Ms. Susan Daly  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215

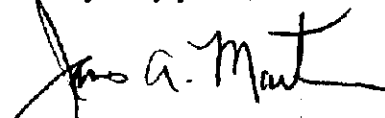
Re: Columbia Park Water and Sewer System *Case #10-425-WW-PWR*

*89-7049-WS-TRF*

Dear Ms. Daly:

Please be advised that on Friday, May 14, 2010, we mailed a copy of the enclosed rate increase letter to the residents of Columbia Park who receive their services from Columbia Park Water and Sewer System. Also enclosed are four copies of the updated tariff.

Very truly yours,

  
James A. Martin  
Member

KCB/s

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician And Date Processed 5/27/10

## **COLUMBIA PARK WATER AND SEWER SYSTEM**

**642 Kreag Road  
Pittsford, New York 14534  
585-381-0570  
Ohio Office: 440-235-5300**

May 14, 2010

Dear Columbia Park Water and Sewer System Customer:

Ohio Revised Code Section 4909.171 provides that when a water company, such as Columbia Park Water and Sewer System, under the jurisdiction of the Public Utilities Commission of Ohio receives its water supply from a municipal corporation, other local governmental unit, such as the City of Cleveland, or other water company under the jurisdiction of the Public Utilities Commission of Ohio, it may change its rates to reflect either increases or decreases in rates imposed on it by the municipal corporation, other local governmental unit, or other water company, after it has given notice of the change to the Commission. This procedure saves Columbia Park Water and Sewer System customers from bearing the expense of a rate case whenever the City changes its rates to Columbia Park Water and Sewer System.

In 2009 the City of Cleveland increased its rates to Columbia Park Water and Sewer System, which rate of \$52.06 is now in effect. Columbia Park Water and Sewer System notified the Commission of the City of Cleveland water rates on March 31, 2010. New Columbia Park Water and Sewer System water rates will become effective on June 28, 2010 and will be reflected on the 3rd quarter (August) billing cycle.

The new Columbia Park Water and Sewer System water rate represents only the change in the rates from the City of Cleveland. No other costs of Columbia Park Water and Sewer System have been figured into the rate. Should Columbia Park Water and Sewer System wish to have other costs reflected in its rates, such as an increase in taxes, or addition to plant, it will be required to file an application for an increase in rates, for which traditional ratemaking procedures, including a public hearing will be scheduled.

Below is a comparison of the current rates and the new rates as a result of the increase from the City of Cleveland:

<u>Usage Bracket</u> (Mcf/mo.)	<u>CURRENT RATE</u>		<u>NEW RATE</u>	
	Base Rate	Purchased Water Rate	Base Rate	Purchased Water Rate
Per Mcf	\$12.43	\$39.63	\$12.43	\$41.67
	Total Water Rate		Total Water Rate	
Per Mcf	\$52.06		\$54.10	

Below is a typical bill comparison showing the impact of the increase from the City of Cleveland:

	<u>Quarterly Usage (Mcf)</u>	<u>Current Billing</u>	<u>New Billing</u>	<u>Percent Increase</u>	<u>Increase Per Quarter</u>
Average	1.048	\$54.56	\$56.70	3.92%	\$ 2.14
Low	0.500	\$26.03	\$27.05	3.92%	\$ 1.02
High	2.000	\$104.12	\$108.20	3.92%	\$ 4.08

As you can see, under the revised rates, an average Columbia Park Water and Sewer System customer who paid \$54.56 per quarter under the current rates will pay \$56.70 per quarter under the new rates, an increase of \$2.14 per quarter.

If you have any questions about the above information or about your bill, please feel free to call us (440-235-5300) or come into the office to see the tariffs between the hours of 8:00 am to 4:00 pm weekdays at the management office at 7100 Columbia Road, Olmsted Falls, OH. You can also write to the company at its New York office at 642 Kreag Road, Pittsford, New York 14534.



Kenneth C. Burnham, for  
Columbia Park Water and Sewer System

# **COLUMBIA PARK WATER AND SEWER SYSTEM**

**Schedule of Rates and Regulations  
Governing Water and Sewer Service  
In portions of  
Olmsted Township, Cuyahoga County, Ohio**

**89-7049-WS-TRF**

**TABLE OF CONTENTS**

	<b>Subject Index</b>	<b>ii</b>
<b>I.</b>	<b>General Statement of Purpose</b>	<b>1</b>
<b>II.</b>	<b>Definitions</b>	<b>2</b>
<b>III.</b>	<b>Rate Schedule</b>	<b>3</b>
<b>IV.</b>	<b>General Rules and Regulations</b>	<b>4</b>
	<b>A. Contracts for Service</b>	<b>4</b>
	<b>B. Bills and Payment for Services</b>	<b>4</b>
	<b>C. Miscellaneous Provisions</b>	<b>4</b>
	<b>D. Customer Responsibility</b>	<b>9</b>
<b>V.</b>	<b>Map of Service Territory</b>	<b>10</b>
	<b>Copy of Customer Bill Format</b>	<b>Exhibit A</b>
	<b>Notification of Customer Rights</b>	<b>Exhibit B</b>
	<b>Medical Certification</b>	<b>Exhibit C</b>

**Issued on: October 27, 2004**

**Effective on: November 1, 2004**

**Issued by  
Columbia Park Water & Sewer System**

**In Accordance with the Public Utilities Commission of Ohio  
Order Dated February 4, 2004  
In Case No. 01-2567-WS-ACE**

**SUBJECT INDEX**

	<u>Section</u>	<u>Sheet</u>	<u>Effective Date</u>
Access to Customer Premises	IV	8	11/1/04
Bills and Payments for Services	IV	4	11/1/04
Complaints	IV	8	11/1/04
Contracts for Service	IV	4	11/1/04
Copy of Customer Bill Format	Exhibit A		
Curb Stops	IV	8	11/1/04
Customer Application	IV	5	11/1/04
Customer Responsibility	IV	9	11/1/04
Definitions	II	2	11/1/04
Discontinuance of Service	IV	6	11/1/04
Dishonored Payment Charge	III	3	11/1/04
Freeze Plate Replacement Charge	III	3	11/1/04
General Statement of Purpose	I	1	11/1/04, 6/28/10
Late Payment Charge	III	3	11/1/04
Main Extensions	IV	8	11/1/04
Map of Service Territory	V	10	11/1/04, 6/28/10
Medical Certification	Exhibit C		
Meter Installation	IV	8	11/1/04
Meter Testing	IV	9	11/1/04
Miscellaneous Provisions Governing Service	IV	5	11/1/04
Notification of Customer Rights	Exhibit B		
Rate Schedule	III	3	11/1/04, 2/28/06 5/15/09, 6/28/10
Reconnection Charge	III	3	11/1/04
Reconnection of Service	IV	7	11/1/04
Service Lines	IV	8	11/1/04
Temporary Discontinuance of Service	IV	5	11/1/04

Issued on: May 14, 2010

Effective on: June 28, 2010

Issued by  
Columbia Park Water & Sewer System

In Accordance with the Public Utilities Commission of Ohio  
Order Dated April 28, 2010  
Case No. 10-425-WW-PWA

## **I. GENERAL STATEMENT OF PURPOSE**

Columbia Park Water and Sewer System was established to provide adequate, healthy and efficient water and wastewater service to a mobile home park including 1138 units, a farm house, shopping center, a medical building in Olmsted Township, Cuyahoga County, Ohio.

**Issued on: May 14, 2010**

**Effective on: June 28, 2010**

**Issued by  
Columbia Park Water & Sewer System**

**In Accordance with the Public Utilities Commission of Ohio  
Order Dated April 28, 2010  
Case No. 10-425-WW-PWA**

## **II. DEFINITIONS**

**COMPANY** – Columbia Park Water and Sewer System, an Ohio Limited Liability Company

**COMPANY SERVICE LINE** means that portion of the service line between the distribution or collection main up to and including the curb stop, water outlet connection or sewer inlet connection at or near the property line, right-of-way, or easement line, maintained at the cost of the Company.

**CUSTOMER** means any person who enters an agreement with the Company to receive waterworks and/or sewage disposal service.

**CUSTOMER SERVICE LINE** means that portion of the service line from the Company's service line to the structure or premises which is supplied, installed, and maintained at the cost of the customer.

**DISTRIBUTION MAIN** means a pipe that transports or distributes water from the supply system to the service lines of a water customer.

**OUTAGE** means any interruption of a company system, other than a customer service line, which causes the cessation of water service.

**SERVICE CONNECTION** means the connection of the Company's service line with the customer's service line at or near the property line, which connection enables the customer to receive service.

**TAP-IN** means the connecting of a Company service line to the distribution or collection main.

Issued on: October 27, 2004

Effective on: November 1, 2004

Issued by

Columbia Park Water & Sewer System

In Accordance with the Public Utilities Commission of Ohio

Order Dated February 4, 2004

Case No. 01-2567-WS-ACE



### III. RATE SCHEDULE

The quantity of water passing through and recorded by the customer's water meter shall be the basis for computing the quarterly charges for the sewer service.

#### A. QUARTERLY RATES

Customer Charge \$1.57

Water	\$41.67 purchase water	Sewer	\$19.05/mcf* (based on
	<u>\$12.43</u> base rate		water consumption)
	\$54.10/mcf*		

\*Thousand Cubic Feet

#### B. RECONNECTION CHARGE

A reconnection charge of \$20.00 will be made on the customer's first billing cycle following the reconnection date.

#### C. LATE PAYMENT CHARGE

Each bill which is not paid within twenty days of the date shown on the bill will be assessed a late payment service charge of 5% on the unpaid balance. Such late payment charge will not be compounded for future delinquencies and will be assessed to current charges only.

#### D. DISHONORED PAYMENT CHARGE

When payment is received as payment for water and/or sewer services and is returned by a financial institution as unpaid, the customer will be assessed a \$25.00 charge (per returned payment).

#### E. FREEZE PLATES

Should it be necessary to replace the freeze plate on any meter due to freezing caused by customer negligence, a charge of \$13.00 will be made on the customer's first billing cycle following replacement date.

Issued on: May 14, 2010

Effective on: June 28, 2010

Issued by  
Columbia Park Water & Sewer System  
In Accordance with the Public Utilities Commission of Ohio  
Order Dated April 28, 2010  
Case No. 10-425-WW-PWA

#### **IV. GENERAL RULES AND REGULATIONS**

##### **A. CONTRACTS FOR SERVICE**

All special arrangements and contracts entered into by the Company will not be valid unless approved by the Public Utilities Commission of Ohio.

##### **B. BILLS AND PAYMENT FOR SERVICES**

1. Each customer is liable for the payment of all water and sewer services provided to his/her premises and all charges of any kind due under this tariff.
2. All water and sewer bills shall be sent out on a quarterly basis and shall be for services in arrears. Both water and sewer charges will be charged on one bill. All bills shall be mailed no later than the billing date.
3. Each bill is payable within twenty days from the date as shown on the bill. If not paid within that time, a late payment service charge of five percent (5%) will also be due, based on current charges only and not compounded for future delinquencies. All bills and charges due to the Company shall be paid to the Company's office. Checks shall be made payable to *Columbia Park Water and Sewer System*.
4. Bills will be mailed or delivered to the customer at the address of the premises serviced unless the customer shall request in writing that they are sent to some other specified address.
5. The quantity of water passing through and recorded by the customer's water meter shall be the basis for computing quarterly water and sewer bills. However, in cases where the meter is found to be registering inaccurately or has ceased to register, the basis for such computation may be determined by the average representative registration of the meter in a corresponding past period when the meter was in order or by the average registration of a new or repaired meter, whichever method is representative of the conditions existing during the period in question.
6. In cases where the meter is found to be inaccurate or an estimated bill is issued, the bill shall be based on average historical consumption during corresponding periods for that specific customer. If consumption history for the customer does not exist, the same system class average consumption shall be used. The amount will be billed on the next billing quarter.

Issued on: October 27, 2004

Effective on: November 1, 2004

Issued by  
Columbia Park Water & Sewer System  
In Accordance with the Public Utilities Commission of Ohio  
Order Dated February 4, 2004  
Case No. 01-2567-WS-ACE

7. The Company shall allow a customer up to the same period of time for which the customer was previously undercharged to pay any additional charges found proper due to inaccurate meters or incorrect bill calculation, unless the inaccuracy is caused by the customer.

8. When the customer desires water service to be disconnected temporarily, he shall so notify the Company. The meter shall then be read and the bill computed to that date. Such bill and all other charges against the customer's account must be paid in full to the office of the Company before service shall be reconnected in accordance with such request.

9. Bills rendered upon termination of tenancy must be paid within twenty days from the date rendered. When not so paid, all bills shall be increased by the five percent (5%) late charge, the cost of collection, including attorney fees and court costs reasonably incurred to effect the collection.

10. When a payment has been received as payment for water and service services and is returned by the financial institution unpaid, a charge pursuant to Section III of this tariff will be assessed to cover the cost of processing this transaction, providing a customer's payment is properly processed by the Company. The customer will be assessed one dishonored payment charge for each returned payment.

#### **C. MISCELLANEOUS PROVISIONS GOVERNING SERVICE**

1. **Customer Application.** The Company takes oral applications. A person desiring service would call the Ohio office and verbally request service and give information as to when they were approved for residency in the service area, and when they want service initiated. Similarly, a request can be made in writing with the required information as stated above. The Company does not require deposits.

2. **Temporary Interruption of Service.** The Company will make every effort to avoid interruptions of service. The Company will give at least three days' notice to all affected customers in advance of service interruptions of over one hour duration which may occur as a result of planned outages or planned main flushings. The notice shall state the date and estimated duration of the outage or flushing for affected area, and have a local or toll-free number that customers may call with questions.

The Company undertakes to use reasonable care and diligence to provide constant service but reserves the right after due notice, to shut the mains or service lines for the purpose of making repairs or extensions, or for any other purpose. However, in an emergency situation where notice is impracticable, the Company may proceed without notice.

Issued on: October 27, 2004

Effective on: November 1, 2004

Issued by  
Columbia Park Water & Sewer System  
In Accordance with the Public Utilities Commission of Ohio  
Order Dated February 4, 2004  
Case No. 01-2567-WS-ACE

The Company shall not be liable for a deficiency or failure regardless of cause in the service or for any damage caused thereby or by the bursting or breaking of any main lines, or other facilities used by the Company, unless caused by willful misconduct on the part of the Company.

In the event of frozen water lines, the customer is required to provide the Company with written notification within seventy-two (72) hours for the Company to complete an inspection of the water meter.

**3. Discontinuance of Service.** Water and sewer service shall generally not be disconnected unless on customer request, in the case of emergency, or for non-payment. Upon customer request, the disconnection shall be made within five business days of the date of receipt of such request. In the case of non-payment, the customer shall be notified at least fifteen days in advance in writing of disconnection for non-payment. Payment in full of the past due amount shall be deemed cancellation of such notice.

The Company may discontinue all or any part of its service to any customer as stated below. In the instance where a customer's service could be disconnected under more than one of the following conditions, the minimum notice provision, which may include no notice, will be provided.

- a. No notice is required in any of the following instances:
  - (1) For tampering with any main, service line, meter, curb stop, curb box, seal or other appliance under the control of, or belonging to, the Company;
  - (2) For connecting the service line, or any other pipe directly or indirectly connected to it with any other source of supply, clean water connection, non-sewage or unacceptable sewage sources, or with any apparatus which may, in the opinion of the Company, contaminate the Company's water supply or threaten the integrity of the system; or
  - (3) For any other violation or failure to comply with the regulations of the Company which may, in the opinion of the Company or any public authority, create an emergency situation.
- b. The customer must be given not less than twenty-four (24) hours written notice before service is disconnected when any of the following conditions exist:
  - (1) For the use of water for any purpose not stated in the application or for the discharge of sewage not stated in the application, or for the use of either service upon any premises not stated in the application; or
  - (2) To prevent waste or reasonably avoidable loss of water.

Issued on: October 27, 2004

Effective on: November 1, 2004

Issued by  
Columbia Park Water & Sewer System  
In Accordance with the Public Utilities Commission of Ohio  
Order Dated February 4, 2004  
Case No. 01-2567-WS-ACE

The notice shall be personally delivered to the customer's premises or if personal notice cannot be made, then the notice shall be securely attached to the premises in a conspicuous location.

c. The customer must be given not less than fifteen days' written notice before service is disconnected when any of the following conditions exist:

- (1) For non-payment of any tariffed charges when due or within any additional period for payment permitted by the Company. Disconnection of service for non-payment may not occur prior to fifteen days after the due date.
- (2) For any violation of, or failure to comply with, the regulations of the Company other than stated in paragraph (a) of this provision;
- (3) For misrepresentation in the application as to any material fact;
- (4) For denial to the Company of reasonable access to the premises for the purpose of inspection; or
- (5) For violation of federal, state or local laws or ordinances where such violation affects the provision of utility service by the Company.

d. Disconnection of service for nonpayment is prohibited if the disconnection of service would be especially dangerous to health as certified pursuant to the certification provisions following:

- (1) The customer must have a form provided by the Company signed by a licensed physician or a local board of health physician stating that a special danger exists to the health of the customer or permanent resident of the household.
- (2) In the event that service has been disconnected within fourteen days prior to certification of special danger to health, service shall be restored to that resident if proper certification is made, in accordance with the foregoing provisions.
- (3) Certification shall prohibit disconnection for thirty days. Certification may be renewed two additional times (thirty days each) by a licensed physician or local board of health physician by providing an additional certificate to the Company. The total certification period is not to exceed ninety days in any twelve-month period.

**4. Reconnection of Service.** The Company shall reconnect previously disconnected service, unless prevented by circumstances beyond the Company's control, or unless a customer requests otherwise, by the close of the following regular Company business day after any of the following:

- a. Receipt by the Company of the full amount of arrears for which service was disconnected.
- b. The elimination of conditions that warranted disconnection of service or;
- c. Agreement by the Company and the customer on a deferred payment plan and a payment, if required under the plan.

Issued on: October 27, 2004

Effective on: November 1, 2004

Issued by  
Columbia Park Water & Sewer System  
In Accordance with the Public Utilities Commission of Ohio  
Order Dated February 4, 2004  
Case No. 01-2567-WS-ACE

**5. Complaints.** Complaints may be made to the Company through contacting the on-site administrative office. The Company shall investigate each complaint in a fair and complete manner and report the results to the customer within ten business days after the receipt of the complaint. If the complainant is not satisfied with the Company's report, the customer may contact the Public Utilities Commission of Ohio. The Company shall at all times have available to the customer the current address and local or toll-free number of the Commission's Public Interest Center.

**6. Company Service Lines and Customer Service Lines.** Company shall keep in good repair and condition all Company service lines within its service area. Maintenance shall be performed in a workmanlike manner immediately if it involves a possible service interruption and within 48 hours if the maintenance problem will not involve a service disruption. Preventive maintenance shall be performed in a workmanlike manner on a regular schedule as determined by the maintenance supervisor.

Company ownership and maintenance responsibility end at the meter outlet and/or sewer riser. The customer is responsible for the service lines leading into their home from these locations. The customer is also responsible for freeze protection of those lines and the water meter from the point they exit the ground underneath their home.

The maintenance department will notify any customer if they note any problem associated with those lines which are the customer's responsibility.

**7. Access to Customer's Premises.** Generally, the Company will not need access to customers' premises to maintain or inspect its plant in service in the service area. This is due to the fact that the customer service lines terminate in risers underneath the customers' homes. These areas are accessible through the skirting under the mobile home, and within the control of the Company or its parent company. However, if an employee of the Company seeks access to a customer's premises, the employee must immediately identify himself/herself as an employee of the Company and produce proper Company photo identification.

**8. Curb Stops, Main Extensions and Meter Installation and Testing.**

a. **Curb Stops.** Curb stops shall be maintained by the Company at each service location in the service area.

b. **Main Extensions.** The Company shall follow 4901:1-15-30 & 31, Ohio Administrative Code, in the extension of mains.

c. **Meter Installation.** Company will provide for the installation and routine maintenance of the meters for no fee. Freeze protection will be the responsibility of the customer.

Issued on: October 27, 2004

Effective on: November 1, 2004

Issued by

Columbia Park Water & Sewer System

In Accordance with the Public Utilities Commission of Ohio

Order Dated February 4, 2004

Case No. 01-2567-WS-ACE

d. **Meter Test.** Company shall perform a meter test once every three years, without charge, if requested by the customer. The meter test shall be performed within thirty days from the request. The Company may request a reasonable justification for a meter test. Results of an on-site meter test shall be provided to the customer at the time of the test. The on-site meter testing will be done in accordance with the accuracy standards of the Ohio Administrative Code. If the meter fails to meet the accuracy standards, the Company shall, within thirty days, perform any necessary billing adjustments. Additional customer requested meter tests within a three-year period shall be at the expense of the customer if the meter is found to be accurate.

**D. CUSTOMER RESPONSIBILITY**

Should it be necessary to replace a meter due to customer negligence, the Company has the authority to bill the customer for the cost of the replacement meter.

**Issued on: October 27, 2004**

**Effective on: November 1, 2004**

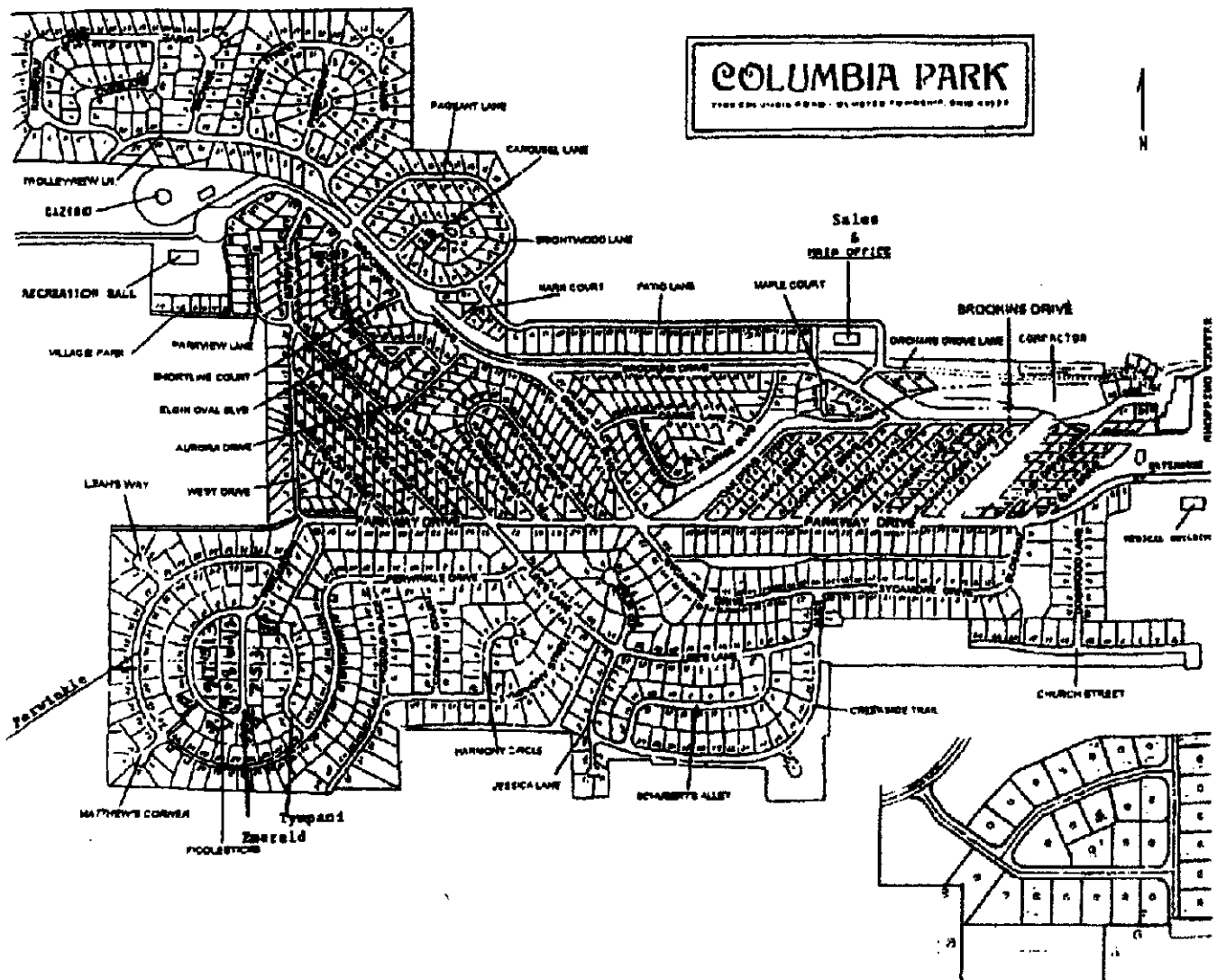
**Issued by  
Columbia Park Water & Sewer System  
In Accordance with the Public Utilities Commission of Ohio  
Order Dated February 4, 2004  
Case No. 01-2567-WS-ACE**

Columbia Park Water and Sewer System  
7100 Columbia Road  
Olmsted Township, Ohio 44138

Water & Sewer Service  
Section V  
1<sup>st</sup> Revised Page 10

P.U.C.O. No. 1

## V. MAP OF SERVICE TERRITORY



Issued on: May 14, 2010

Effective on: June 28, 2010

Issued by  
Columbia Park Water & Sewer System  
In Accordance with the Public Utilities Commission of Ohio  
Order Dated April 28, 2010  
Case No. 10-175 WWS BWA