Large Filing Separator Sheet

Case Number: 09-1917-TP-SLF

File Date: 5/26/2010

Section: 2 of 2

Number of Pages: 91

Description of Document:

Tariff (Exhibit B, C and D)



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Tariff Schedule Applicable to

Local Exchange Telecommunications Services Furnished by

Broadview Networks, Inc.

Between Points Within the State of Ohio

Applicable in Ohio

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm. Code 4901:1-5) (MTSS). These safeguards can be found in the Appendix to Ohio Adm. Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". These rights and responsibilities include complaint handling, ordering or change of service, service repair, payment of bills, and disconnection and reconnection of service

Issued: May 27, 2010

Issued by:

Steven J. Bogdan Director, Regulatory & Compliance Broadview Networks, Inc. 800 Westchester Avenue, Suite N-501 Rye Brook, NY 10573

Issued Under Authority of the Public Utilities Commission of Ohio, Dated _____, in Case No.

SECTION 2 - RULES AND REGULATIONS

2.1 Customer Deposits

Deposits for establishment or reestablishment of credit shall not exceed two month's average monthly bill for all regulated local exchange services for the ensuing twelve months, plus thirty percent (30%) of estimated monthly recurring charges.

Issued: March 12, 2001

Issued by:

Steve Andreassi Managing Director - Regulatory Affairs Broadview Networks, Inc. 59 Maiden Lane, 27th Floor New York, NY 10038

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Effective: May 11, 2001

SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.2 Late Fees

Late payment fees will be computed at a rate not to exceed 1.5% per month, for the two nominal billing intervals and may not exceed 5% of the total original unpaid charges in compliance with the Ohio Administrative Code.

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Steven J. Bogdan Director, Regulatory & Compliance Broadview Networks, Inc. 800 Westchester Avenue, Suite N-501 Rye Brook, NY 10573

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SECTION 2 - RULES AND REGULATIONS (CONT'D)

2.3 Customer Complaints and Billing Disputes

- Customers may notify the carrier of billing or other disputes either orally or in writing. 2.3.1 There is no time limit for submitting disputes.
- Customer complaints and billing disputes that are not satisfactorily resolved may be 2.3.2 presented by the customer to:

The Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215-3793 (614) 466-3292 1-800-686-7826

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Steven J. Bogdan Director, Regulatory & Compliance Broadview Networks, Inc. 800 Westchester Avenue, Suite N-501 Rye Brook, NY 10573

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SECTION 2 - <u>RULES AND REGULATIONS</u> (CONT'D)

2.4 <u>Returned Check Charge</u>

When payment for service is made by check, draft, or similar negotiable instrument, the Company may assess a charge of \$25.00 for each such item returned unpaid by a bank to a Company for any reason. This charge is in addition to the late payment charge which may also be applicable.

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:

SECTION 2 - RULES AND REGULATIONS (CONT'D)

"900" and "976" Blocking 2.5

Company will block the Customer's access to "900" and "976" pay-per-call telephone information services. Company will not impose a charge for blocking.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Basic Local Exchange Service

3.1.1 Service Areas and Rate Groups

Broadview Networks, Inc.'s exchange areas and local calling areas are identical to those defined in the tariffs of the incumbent local exchange company serving each exchange area. NXX's associated with each particular exchange or zone may be found in the telephone directory published by the incumbent local exchange provider in the Customer's exchange.

Broadview Networks, Inc. provides service in the exchange areas served by the following local exchange companies and concurs in their filed exchange areas, exchange rate classification criteria and exchange maps:

Ameritech - Ohio, P.U.C.O. No. 20

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3.2 Standard Access Line

The Standard Residential or Business Line provides a Customer with a single, analog, voicegrade telephonic communications channel which can be used to place or receive one call at a time. Standard Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. A multi-line subscriber is a Business customer with more than one Line provided by Broadview Networks. Standard Access Lines enable the customer to:

- (a) place or receive calls to any station in the local calling area, as defined herein;
- (b) access enhanced 911 Emergency Service where available;
- (c) access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- (d) access Operator Services;
- (e) access Directory Assistance;
- (f) place or receive calls to 800 numbers:
- (g) access Telecommunications Relay Service.

Touch Tone signaling, consisting of a push button or touchtone dial that sends out a sound which consists of two discrete tones (one low frequency and one high frequency), picked up and interpreted by telephone switches, is provided as part of the Standard Access Line.

The Company's service will automatically block originating calls to other telephone companies' caller-paid information services (e.g., 900, 976) at no charge. Calls to those numbers and other numbers used for caller-paid information services will be unblocked on a per directory number basis only. Subsequent blocking of 900-type numbers will incur a charge.

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3.3 Directory Assistance

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance.

3.4 Operator Service

Provides for live or automated operator treatment when Customer dials "0". Services include, but are not limited to, bill to originating telephone number, calling card, collect or to a third party.

3.5 <u>Busy Line Verification and Interrupt Service</u>

Busy Line Verification and Interrupt Service, furnished to the extent facilities permit, provides the customer with the following options:

<u>Busy Line Verification</u>: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.

<u>Busy Line Verification and Interrupt</u>: The operator will interrupt the call on the called line only if the calling party indicates and emergency and requests interruption.

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3.6 **Optional Calling Features**

Allows the end-user to automatically block incoming calls from up to six Call Block: Customer pre-selected telephone numbers (including numbers from which a Customer has just received a call). The list of numbers can be changed at any time. Callers whose numbers have been blocked will hear a recorded message and no usage charges will apply. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

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Broadview Networks, Inc.

SECTION 3 - DESCRIPTION OF SERVICES (CONT'D)

3.6 Optional Calling Features (Cont'd)

Call Trace: Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage base only. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Company. The customer using Call Trace is required to contact the Company for further action and will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

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3.7 **Blocking Features**

A calling party may block their telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to customer calling features utilizing SS7 technology. Blocking will also prevent call completion through the use of Return Call service.

Customers have two blocking options:

Per-Call Blocking: By activating a special code, the caller may block the transfer of the telephone number for that call only. There is no charge for using per-call blocking and it is provided on an unlimited basis.

Line Blocking: This service must be added to a customer's line by contacting the Company's business office and having a service order issued. All calls are automatically blocked when a customer subscribes to line blocking unless the blocking feature is deactivated.

If a customer subscribes to line blocking, he/she can deactivate blocking by dialing a special code prior to placing a call. Blocking will be deactivated for that outgoing call only.

As facilities permit, a line blocking customer will be provided with a separate code to deactivate blocking, which is different from the per-call blocking code. Where this separate code is not available, the code for per-call blocking and the code to deactivate line blocking will be the same.

Line blocking is available to all customers in Broadview Networks, Inc.'s serving territory. Line blocking is provided without charge, except as discussed in the rate section of this Tariff.

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3.8 **Directory Listings**

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. Directory listings are provided in connection with each Customer service as specified herein.

The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.

The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

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3.8 Directory Listings (Cont'd)

The following types of listings will be made available:

Primary: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

Additional: In connection with local exchange service, additional listings are available only in the same name of authorized users of the Customer's service, as defined herein.

Non-Published: Listings that are not printed in directories nor available from Directory Service.

A Non-Published Telephone Service will be furnished at the customer's request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the DA records.

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3.9 <u>Maintenance Visit Charges</u>

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for resolving troubles reported by the Customer and the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

3.10 Emergency Services Calling Plan

Access (at no additional charge) to emergency services by dialing 0 - or 9-1-1.

Message toll telephone calls, to governmental emergency service agencies as set forth in (a) following, having primary or principal responsibility with respect to the provision of emergency services to person and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (b) following: are offered at no charge to Customers:

- (a) Governmental fire fighting, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- (b) An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

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Issued by:

Exchange Areas 4.1.

List of exchange areas and local service areas.

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Aberdeen	Aberdeen Ripley	Maysville, Ky S. Central Bell
Akron	Akron Atwater Greensburg Hartville <i>Kent</i> Manchester Mogadore North Canton Uniontown Ravenna Rootstown	Doylestown - Doylestown Hudson (342, 650 and central offices only) - Western Reserve Montrose - GTE Peninsula - Western Reserve Richfield - Western Reserve Wadsworth - GTE Sharon Center - GTE Rittman - United
Alliance	Alliance Atwater Canton Marlboro Sebring	Damascus - United N. Benton - United N. Georgetown - GTE Paris - GTE
Alton	Columbus Met. Area London	Cheshire Center - GTE Pataskala - United Rathbone - GTE Sunbury - United
Arabia	Arabia Guyan Ironton Walnut	(None)

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Atwate r	Akron Atwater Alliance Kent Marlboro Ravenna Rootstown	(None)
Barnesville	Barnesville Beallsville	Fairvies - Western Reserve
	Bethesda Somerton	Morristown - Western Reserve Quaker City - Western Reserve
Beallsville	Beallsville Barnesville Bethesda Clarington Somerton Woodsfield	(None)
Beavercreek	Dayton Met. Area Donnelsville Enon Jamestown Medway New Carlisle Spring Valley Xenia	Englewood - GTE Liberty - GTE Trotwood - GTE

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SECTION 4 -	DESCRIPTION OF RATES	AND CHARGES (CONT'D)
4.1 <u>Exchange Areas (Cor</u>	<u>nt'd.)</u>	
EXCHANGE AREA	APPLICANT	OTHER TELCOS
Bedford	Cleveland Met. Aur Area Chesterland	ora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Alltel, Ohio Hinckly - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russel - Western Reserve Twinsburg - Western Reserve
Belfast	Belfast Hillsboro Marshall Sugar Tree Ridge	
Bellaire	Wheeling Zone Wheeling Zone Wheeling Zone	Centerville - Western Reserve Powhattan Point - Western Reserve Wheeling Zone I - C&P of W. Va. Wheeling Zone II - C&P of W. Va. Wheeling Zone III - C&P of W. Va. Wheeling Zone V - C&P of W. Va.
Bellbrook	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley Xenia	Englewood - GTE Liberty - GTE Trotwood - GTE
Belpre	Belpre Marietta	Little Hocking - Western Reserve Mineralwells, W.VaC&P of W. Va. Parkersburg, W.VaC&P of W. Va. Valley Mills, W.VaC&P of W. Va.
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800 Westchester Avenue, Suite N-501

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Rye Brook, NY 10573

4.1 Exchange Areas (Cont'd.)

<u>EXCHANGE AREA</u>	APPLICANT	OTHER TELCOS
Berea	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Ailtel, Ohio Elyria - Alltel, Ohio Hinckley - Western Reserve North Eaton - GTE Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Bethesda	Bethesda Barnesville Beallsville Somerton Wheeling Zone VIII	Centerville - Western Reserve Morristown - Western Reserve
Bloomingburg	Bloomingburg Jeffersonville New Holland Sedalia Washington Ct. Hse.	Mt. Sterling - United
Bloomingville	Bloomingville Castalia Sandusky	(None)
Bowersville	Bowersville Jamestown Milledgeville Xenia	(None)

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Brecksville	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Alltel, Ohio Hinckly - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Burton	Burton Chagrin Falls Cleveland Terrace	Bainbridge - Western Reserve Chardon - Western Reserve E. Claridon - Western Reserve Huntsburg - Western Reserve Middlefield - Western Reserve Newbury - Western Reserve Parkman - Western Reserve Russell - Western Reserve
Canal Fulton	Canal Fulton Akron Canton Manchester Massillon North Canto	(None)
Canal Winchester	Columbus Met. Area Carroll Lancaster	Amanda - GTE Baltimore - GTE Cheshire Center - GTE Pataskala - United Rathbone - GTE Sunbury - United

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
Canfield	Canfield	Berlin Center - United North Jackson North Lima Salem Youngstown
Canton	Canton Alliance Canal Fulton Hartville Louisville Magnolia - Waynesburg Marlboro Massillon Navarre North Canton	Bolivar - GTE Carrollton - GTE Dellroy - GTE Malvern - GTE Mineral City - GTE Minerva - GTE Paris - GTE
Carroll	Carroll Canal Winchester Columbus Lancaster	Baltimore - GTE
Castalia	Castalia Bloomingville Sandusky	(None)
Cedarville	Cedarville Jamestown Pitchin South Solon South Charleston Yellow Springs - Clift Xenia	(None)

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Centerville	Dayton Met. Area Donnelsville Enon Medway	Englewood - GTE Liberty - GTE Trotwood - GTE

Franklin New Carlisle Spring Valley

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4.1 Exchange Areas (Cont'd.)

<u>EXCHANGE AREA</u>	<u>APPLICANT</u>	OTHER TELCOS
Chagrin Falls	Burton Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Alltel, Ohio Hinckley - Western Reserve Newbury - Western Reserve Northfield Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Cheshire	Cheshire Gallipolis Vinton	Pomeroy - GTE
Chesterland	Chesterland Cleveland Met. Area Kirtland	East Claridon - Western Reserve Newbury - Western Reserve Russell - Western Reserve
Christiansburg	Christiansburg Fletcher - Lena New Carlisle North Hampton	St. Paris - W. Ohio Tipp City - GTE Troy - GTE
Clarington	Clarington Beallsville Duffy Woodsfield	Powhatan Point - Western Reserve

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA

APPLICANT

Cleveland

Burton Cleveland Met. Area Chesterland Leroy

Aurora - Western Reserve Bainbridge - Western Reserve **Brunswick - GTE** Columbia Sta. - Alltel, Ohio East Claridon - Wester Reserve Elyria - Alltel, Ohio Grafton - GTE Hinckley - Western Reserve Montville - Western Reserve Newbury - Western Reserve North Eaton - GTE Northfield - Western Reserve Perry - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve Valley City - GTE Avon Lake - Century

(None)

OTHER TELCOS

Columbiana

Columbiana East Palestine Lisbon Lectonia New Waterford North Lima Rogers Salem Youngstown

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Exchange Areas (Cont'd.) 4.1

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Columbus	Carroll Columbus Met. Area London	Ashville - GTE Baltimore - GTE Cheshire Center - GTE Delaware - GTE Johnstown - United Kilbourne - GTE Mt. Sterling - United Pataskala - United Rathbone - GTE Sunbury - United Granville - Alltel
Conesville	Conesville Coshocton Dresden West Lafayette	(None)
Corning	Corning New Lexington Shawnee	(None)
Coshocton	Coshocton Conesville West Lafayette	Cooperdale - GTE Warsaw - GTE
Dalton	Dalton Massillon	Orrville - United
Danville	Danville Hillsboro Sugar Tree Ridge	Lynchburg - GTE Mowrystown - GTE

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Dayton	Dayton Met. Area Donnelsville Enon Franklin Jamestown Medway Middletown New Carlisle Spring Valley	Brookville - GTE Englewood - GTE Farmersville - GTE Germantown - Germantown Gratis - GTE Laura - GTE Liberty - GTE New Lebanon - GTE Phillipsburg - GTE Tipp City - GTE Troy - GTE Trotwood - GTE Waynesville - United West Milton - GTE Lewisburg - GTE
Donnelsville	Donnelsville Dayton Met. Area Enon Medway New Carlisle North Hampton Springfield	
Dresdan	Dresden Conesville Zanesville	Cooperdale - GTE Frazeyburg - United
Dublin	Columbus Met. Area	Cheshire Center - GTE Delaware - GTE Pataskala - United Plain City - GTE Rathbone - GTE Sunbury – United

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Duffy	Duffy Clarington Graysville New Matamoras Woodsfield	(None)
East Liverpool	East Liverpool Lisbon Rogers Salineville	Chester, W.VaC&P of W. Va. Hookston, Pa Pa. Bell Smiths Ferry, Pa Pa. Bell Wellsville
East Palestine	East Palestine Columbiana Lisbon New Waterford Rogers Salem Youngstown	E. Palestine, Pa Pa. Bell
Enon	Enon Dayton Met. Area Donnelsville Springfield Yellow Springs - Clifte	(None)
Fairborn	Dayton Met. Area Donnelsville Enon Medway New Carlisle Spring Valley Yellow Springs - Clifto	Englewood - GTE Liberty - GTE Trotwood - GTE

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4.1 Exchange Areas (Cont'd.)

<u>EXCHANGE AREA</u> Findlay	<u>APPLICANT</u> Findlay	OTHER TELCOS Arcadia - Arcadia Arlington - GTE Benton Ridge - Benton Ridge Bloomdale - United Carey - GTE Jenera - GTE McComb - GTE Mount Blanchard - GTE Mount Cory - Orwell North Baltimore - GTE Rawson - GTE Van Buren - GTE Vanlue - Vanlue
Fletcher - Lena	Fletcher - Lena Christiansburg Piqua	St. Paris - W. Ohio Troy - GTE
Fostoria	Fostoria New Riegel	Arcadia - Arcadia Bascom - Bascom Bloomdal - United Risingsun - United
Franklin	Dayton Centerville Franklin Miamisburg - West Carrollton Middletown	Germantown - Germantown
Fremont	Fremont Lindsey	Bettsville - GTE Lindsey Clyde - GTE Gibsonburg - GTE Green Springs - United Helena - GTE Old Fort - United

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Fultonham	Fultonham New Lexington Roseville Somerset Zanesville	(None)
Gahanna	Columbus Met. Area	Cheshire Center - GTE Johnstown - United Pataskala - United Rathbone - GTE Sunbury - United
Gallipolis	Gallipolis Cheshire Guyan Rio Grande Vinton Walnut	Point Pleasant - C&P of W.Va.
Gates Mills	Cleveland Met. Area Chesterland Kirtland Mentor	Aurora - Western Reserve Bainbridge - Western Reserve Burnswick - GTE Columbia Sta Elyria East Claridon - Western Reserve Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Girard	Girard Hubbard Niles Youngstown	Warren - United
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Exchange Areas (Cont'd.) 4.1

EXCHANGE AREA Glenford	<u>APPLICANT</u> Glenford New Lexington Somerset Thornville	OTHER TELCOS Newark - Alltel
Gnadenhutten	Gnadenhutten Newcomerstown Uhrichsville	New Philadelphia - GTE
Graysville	Graysville Duffy Lewisville New Matamoras Woodsfiled	(None)
Greensburg	Greensburg Akron Manchester North Canton Uniontown	(None)
Grove City	Columbus Met. Area	Cheshire Center - GTE Mt. Sterling - United Pataskala - United Rathbone - GTE Sunbury - United
Groveport	Columbus Met. Area	Cheshire Center - GTE Pataskala - United Rathbone - GTE Sunbury - United
Guyan	Guyan Arabia Gallipolis Walnut	(None)
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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA OTHER TELCOS APPLICANT Harrisburg Columbus Met. **Cheshire Center - GTE** Area Mt. Sterling - United London Pataskala - United Rathbone - GTE Sunbury - United Hartville Hartville (None) Akron Canton Louisville Marlboro North Canton Uniontown Hillcrest Cleveland Met. Aurora - Western Reserve Bainbridge - Western Reserve Area Brunswick - GTE Chesterland Kirtland Columbia Sta. - Elyria East Claridon - Western Reserve Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve Hilliard Cheshire Center - GTE Columbus Met. Pataskala - United Area Plain City - GTE Rathbone - GTE

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Sunbury - United

4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Hillsboro	Hillsboro Belfast Danville Marshall Rainsboro Sugar Tree Ridge	Lynchburg - GTE Mowrystown - GTE Sinking Spring - GTE Leesburg - GTE
Holland	Toledo Met. Area	Delta - Alltel Lost Peninsula, Mich General of Mich. N. Sylvania, Mich GTE Richfield Center-Berkey - United Swanton - United Sylvania - GTE Waterville - United
Hubbard	Hubbard Girard Lowellville Youngstown Sharon	Lowellville, Pa Pa. Bell Warren - United
Independence	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Ironton	Ironton Arabia	Chesapeake - GTE
Jamestown	Jamestown Beavercreek Bowersville Cedarville Dayton Jeffersonville Milledgeville South Solon Xenia	(None)
Jeffersonville	Jeffersonville Bloomingburg Jamestown Milledgeville Sedalia South Solon Washingtown Hse.	(None)
Kent	Kent Akron Atwater Mantua Mogadore Ravenna Rootstown	Aurora - Western Reserve Hudson - Western Reserve Hiram - Western Reserve

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Kirtland	Kirtland Chesterland Gates Mills Hillcrest Mentor Painesville Terrace Wickliffe Willoughby	(None)
Lancaster	Lancaster Canal Winchester Carroll Rushville Sugar Grove	Amanda - GTE Baltimore - GTE Bremen - GTE Millersport - GTE Pleasantville - GTE
Leetonia	Leetonia Lisbon Columbiana Salem Youngstown	(None)
Leroy	Leroy Cleveland Mentor Painesville Willoughby	(None)
Lewisville	Lewisville Graysville Woodsfield	(None)

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Exchange Areas (Cont'd.) 4.1

EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
Lindsey	Lindsey Fremont	(None)
Lisbon	Lisbon Columbiana East Liverpool East Palestine Leetonia Rogers Salem Salineville Wellsville New Waterford	Hanoverton - GTE Winona - GTE
Lockbourne	Columbus Met. Area	Ashville - GTE Cheshire Center - GTE Pataskala - United Rathbone - GTE Sunbury – United
London	London Alton Columbus Harrisburg Sedalia South Charleston South Solon South Vienna West Jefferson	Resaca - GTE

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Louisville	Louisville Canton Hartville North Canton	(None)
Lowellville	Lowellville Hubbard North Lima Youngstown	Lowellville, Pa Pa. Bell
Magnolia	Magnolia	Mineral City - GTE
Waynesburg	Waynesburg Canton	
Manchester	Manchester Akron Canal Fulton Greensburg	(None)
Mantua	Mantua Kent Ravenna	Aurora - Western Reserve Hiram - Western Reserve

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Marietta	Marietta Newport Belpre New Matamoras	Barlow - GTE Bartlett - United Beverly - GTE Dexter City - GTE Lowell - GTE Lower Salem - GTE Watertown - GTE Williamstown, W.Va C&P of W. Va.
Marlboro	Marlboro Alliance Atwater Canton Hartville Rootstown	(None)
Marsh a ll	Marshall Belfast Hillsboro Rainsboro	(None)

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Exchange Areas (Cont'd.) 4.1

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Martins Ferry	Wheeling Zone Bridgeport VI Wheeling Zone VIII	Adena - GTE Dillonvale - Mt. Pleasant - Wheeling Zone GTE Tiltonsville - GTE Wheeling Zone I - C&P of W. Va. Wheeling Zone II - C&P of W. Va. Wheeling Zone III - C&P of W. Va. Wheeling Zone V - C&P of W. Va.
Massillon	Massillon Canal Fulton Canton Dalton Navarre North Canton	Beach City - GTE Brewster - GTE Wilmot - GTE
Maumee	Toledo Met. Area	Grand Rapids - GTE Lost Peninsula, Mich. General of Mich. N. Sylvania, Mich GTE Richfield Center-Berkey - United Swanton - United Sylvania - GTE Waterville - United
Medway	Medway Dayton Met. Area Donnelsville New Carlisle Springfield	(None)

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
Mentor	Mentor Gates Mills Kirtland Leroy Painesville Wickliffe Willoughby	Perry - Western Reserve
Miamisburg - West Carrollton	Dayton Met. Area Donnelsville Enon Franklin Medway New Carlisle Spring Valley	Englewood - GTE Farmersville - GTE Germantown - Germantown Gratis - GTE Liberty - GTE Trotwood - GTE
Middletown	Middletown Dayton Franklin Monroe Trenton	Germantown - Germantown Gratis - GTE
Milledgeville	Milledgeville Bowersville Jamestown Jeffersonville Washington Ct. Hse.	(None)
Mingo Junction	Mingo Junction Steubenville	Brilliant - GTE
Mogadore	Mogadore Akron Kent Uniontown	(None)
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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
Monroe	Monroe Middletown Trenton	(None)
Montrose	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Murray City	Murray City Nelsonville Shawnee	Glouster - United
Navarre	Navarre Canton Massillon	Beach City - GTE Brewster - GTE
Nelsonville	Nelsonville Murray City Shawnee	Athens - GTE Logan - GTE New Marshfield - GTE The Plains - GTE
New Albany	Columbus Met. Area	Cheshire Center - GTE Johnstown - United Pataskala - United Sunbury - United Rathbone - GTE

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4.1 <u>Exchange Areas (Cont'd.)</u>

EXCHANGE AREA	APPLICANT	OTHER TELCOS
New Carlisle	New Carlisle Christiansburg Dayton Met. Area Donnelsville Medway North Hampton Springfield	Tipp City - GTE Trop - GTE
Newcomerstown	Newcomerstown Gnadenhutten West Lafayette	(None)
New Holland	New Holland Bloomingburg Washington Ct. Hse.	(None)
New Lexington	New Lexington Corning Fultonham Glenford Roseville Shawnee Somerset Thornville Zanesville	Junction City - United
New Matamoras	New Matamoras Duffy Graysville Marietta Newport	(None)
Newport	Newport Marietta New Matamoras	(None)
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4.1 Exchange Areas (Cont'd.).)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
New Riegel	New Riegel Fostoria Tiffin	Bascom - Bascom Vanlue - Vanlue
New Waterford	New Waterford Columbiana East Palestine Rogers Lisbon North Lima Youngstown	E. Palestine, Pa Pa. Bell
Niles	Niles Girard North Jackson Youngstown	Cortland - United Warren - United
North Canton	North Canton Akron Canal Fulton Canton Greensburg Hartville Louisville Massillon Uniontown	(None)
North Hampton	North Hampton (None) Christiansburg Donnelsville New Carlisle Springfield Tremont City)

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Exchange Areas (Cont'd.) 4.1

EXCHANGE AREA	APPLICANT	OTHER TELCOS
North Jackson	North Jackson Canfield Niles Youngstown	Berlin Center - United Warren - United
North Lima	North Lima Canfield Columbiana Lowellville Youngstown New Waterford	Lowellville, Pa Pa. Bell
North Royalton	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Norwich	Norwich Philo Zanesville	New Concord - GTE

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4.1	Exchange Areas (Cont'd.)		
	EXCHANGE AREA	APPLICANT	OTHER TELCOS
	Olmsted Falls	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Elyria Hinckley - Western Reserve North Eaton - GTE Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
	Painesville	Painesville Kirtland Leroy Mentor Willoughby	Perry - Western Reserve Madison - Western Reserve Montville - Western Reserve Chardon - Western Reserve
	Perrysburg	Toledo Met. Area	Lost Peninsula Mich General of Mich. North Sylvania, Mich GTE Sylvania - GTE Richfield Center-Berkey - United Swanton - United Waterville - United
	Philo	Philo Norwich Roseville Zanesville	(None)

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Piqua	Piqua Fletcher - Lena	Bradford - United Covington - Alltel Troy - GTE
Pitchin	Pitchin Cedarville South Charleston Springfield Yellow Springs Clifton	(None)
Rainsboro	Rainsboro Hillsboro Marshall	Greenfield - GTE
Ravenna	Akron Atwater Ravenna Kent Mantua Rootstown	Garrettsville - GTE Wayland - United Windham - United Hiram - Western Reserve
Reynoldsburg	Columbus Met. Area	Baltimore - GTE Cheshire Center - GTE Pataskala - United Rathbone - GTE Sunbury - United
Rio Grande	Rio Grande Gallipolis Vinton Walnut	(None)

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
Ripley	Ripley Aberdeen	Decatur - GTE Georgetown - GTE Russellville - GTE Higginsport - GTE
Rogers	Rogers Columbiana East Liverpool East Palestine Lisbon New Waterford	East Palestine, Pa Pa. Bell
Rootstown	Rootstown Atwater Kent Marlboro Ravenna Akron	(None)
Roseville	Roseville Fultonham New Lexington Philo Zanesville	Crooksville - United
Rushville	Rushville Lancaster Somerset Thornville	Bremen - GTE Pleasantville - GTE

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D) 4.1 Exchange Areas (Cont'd.) EXCHANGE AREA APPLICANT OTHER TELCOS St. Clairsville Bethesda Adena - GTE Wheeling Zone VII Centerville - Western Reserve Wheeling Zone VI Flushing - GTE Wheeling Zone VII Morristown - Western Reserve Wheeling Zone I - C&P of W. Va. Wheeling Zone II - C&P of W. Va. Wheeling Zone III - C&P of W. Va. Wheeling Zone V - C&P of W. Va. Salem Canfield Damascus - United Winona - GTE East Palestine Salem Columbiana Lectonia Lisbon Youngstown (None) Salineville Salineville East Liverpool Lisbon Wellsville Huron - GTE Sandusky Sandusky Bloomingville Milan - GTE Castalia Damascus - United Sebring Sebring North Benton - United Alliance North Georgetown - GTE

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)

Exchange Areas (Cont'd.) 4.1

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Sedalia	Sedalia Bloomingburg Jeffersonville London South Solon	(None)
Sharon	Sharon Hubbard Youngstown	Sharon, Pa Pa. Bell Sharpsville, Pa Pa. Bell West Middlesex, Pa Pa. Bell Warren - United
Shawnee	Shawnee Corning Murray City Nelsonville New Lexington	Logan - GTE
Somerset	Somerset Fultonham Glenford New Lexington Rushville Thornville	(None)

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Somerton	Somerton Barnesville Beallsville Bethesda Woodsfield	(None)
South Charleston	South Charleston Cedarville London Pitchin South Solon South Vienna Springfield	(None)
South Solon	South Solon Cedarville Jamestown Jeffersonville London Sedalia South Charleston	(None)
South Vienna	South Vienna London South Charleston Springfield	(None)

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Springfield	Springfield Donnelsville Enon Medway New Carlisle North Hampton Pitchin South Hampton Pitchin South Charleston South Vienna Tremont City Yellow Springs Clifton	Catawba - GTE
Spring Valley	Spring Valley Dayton Met. Area Xenia	(None)
Steubenville	Steubenville Mingo Junction Toronto	Amsterdam - GTE Bergholz - GTE Bloomingdale - Western Reserve Brilliant - GTE Follansbee, W. Va C&P of W. Va. Hopedale - Western Reserve Knoxville - GTE Richmond - GTE Smithfield - GTE Weirton, W. Va C&P of W. Va.

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Strongsville	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Elyria Hinckly - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Sugar Grove	Sugar Grove Lancaster	(None)
Sugar Tree Ridge	Sugar Tree Ridge Belfast Danville Hillsboro Winchester	Mowrystown - GTE

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Terrace	Cleveland Met. Area Burton Chesterland Kirtland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Elyria Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Thornville	Thornville Glenford New Lexington Rushville Somerset	Hebron - United Millersport - GTE Pleasantville - GTE Newark - Alltel

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Exchange Areas (Cont'd.) 4.1

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Tiffin	Tiffin New Riegel	Attica - GTE Bascom - Bascom Bloomville - GTE McCutchenville = Sycamore Melmore - Sycamore Old Fort - United Republic - GTE Sycamore - Sycamore Bettsville - GTE
Toledo	Toledo Met. Area	Curtice-Oregon - GTE Delta Elmore - GTE Erie, Mich General of Mich. Genoa - GTE Grand Rapids - GTE Haskins-Tontogany - GTE Lambertville, Mich Whiteford (Mich) - Alltel, Mich. Lost Peninsula, Mich General of Mich. Luckey - United Moline - United N. Sylvania, Mich GTE Richfield Center-Berkey - United Stony Ridge - United Sylvania - GTE Temperance, Mich General of Mich. Waterville - United Metamora - United

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SECTION 4 - DESCRIPTION OF RATES AND CHARGES (CONT'D)

4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Toronto	Toronto Steubenville Wellsville	Knoxville - GTE
Tremont City	Tremont City North Hampton Springfield	(None)
Trenton	Trenton Middletown Monroe	(None)
Trinity	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Alltel, Ohio Elyria - Alltel, Ohio Hinckley - Western Reserve North Eaton - GTE Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve Avon Lake - Century

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Uhrichsville	Uhrichsville Gnadenhutten	Bowerton - GTE Freeport - GTE New Philadelphia - GTE
Uniontown	Uniontown Akron Greensburg Mogadore Hartville North Canton	(None)
Upper Sandusky	Upper Sandusky	Carey - GTE Harpster - GTE McCutchenville - Sycamore Nevada - GTE Sycamore - Sycamore Wharton GTE
Vandalia	Dayton Met. Area	Englewood - GTE Liberty - GTE Tipp City - GTE Trotwood - GTE Troy - GTE
	Donnelsville Enon Medway New Carlisle Spring Valley	

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
Victory	Cleveland Met. Area Chesterland	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Vinton	Vinton Cheshire Gallipolis Rio Grande	(None)
Walnut	Walnut Arabia Gallipolis Guyan Rio Grande	

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Exchange Areas (Cont'd.) 4.1

EXCHANGE AREA	<u>APPLICANT</u>	OTHER TELCOS
Washington Court House	Washington Court Ho Bloomingburg Jeffersonville Milledgeville New Holland	use (None)
Wellsville	Wellsville East Liverpool Lisbon Salineville Toronto	Chester, W. Va C&P of W. Va.
Weisterville	Columbus Met. Area	Cheshire Center - GTE Delaware - GTE Johnstown - United Pataskala - United Rathbone - GTE Sunbury - United
West Jefferson	Columbus Met. Area London	Cheshire Center - GTE Pataskala - United Plain City - GTE Rathbone - GTE Sunbury - United
West Lafayette	West Lafayette Conesville Coshocton Newcomerstown	(None)

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Exchange Areas (Cont'd.) 4.1

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Whitehouse	Toledo Met. Area	Grand Rapids - GTE Lost Peninsula, Mich General of Mich. Neapolis - Alltel, Ohio North Sylvania, Mich GTE Richfield Center-Berkey - United Swanton - United Sylvania - GTE Waterville - United
Wickliffe	Cleveland Met. Area Chesterland Kirtland Mentor	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve
Willoughby	Cleveland Met. Area Chesterland Kirtland Leroy Mentor Painesville	Aurora - Western Reserve Bainbridge - Western Reserve Brunswick - GTE Columbia Sta Alltel, Ohio Hinckley - Western Reserve Northfield - Western Reserve Perry - Western Reserve Richfield - Western Reserve Russell - Western Reserve Twinsburg - Western Reserve

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4.1 Exchange Areas (Cont'd.)

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Winchester	Winchester Sugar Tree Ridge	Sardinia - GTE Seaman - GTE West Union - GTE
Woodsfield	Woodsfield Beallsville Clarington Duffy Graysville Lewisville Somerton	(None)
Worthington	Columbus Met. Area	Cheshire Center - GTE Delaware - GTE Pataskala - United Rathbone - GTE Sunbury - United
Xenia	Xenia Beavercreek Bellbrook Bowersville Cedarville Jamestown Spring Valley Yellow Springs - Cliffe	New Burlington - GTE Port William - GTE

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SECTION 4 -	DESCRIPTION OF RATES AND CHARGES ((CONT'D))

Exchange Areas (Cont'd.) 4.1

EXCHANGE AREA	APPLICANT	OTHER TELCOS
Yellow Springs - Clifton	Yellow Springs - Clift Cedarville Enon Fairborn Pitchin Xenia Springfield	ton (None)
Youngstown	Youngstown Canfield Columbiana East Palestine Girard Hubbard Leetonia Lowellville Niles North Jackson North Lima New Waterford Salem Sharon	Lowellville, Pa Pa. Bell Berlin Center - United Cortland - United Warren - United
Zanesville	Zanesville Dresden Fultonham Norwich Philo Roseville New Lexington	Adamsville - United Frazeysburg - United Gratiot - Newark

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4.2 Standard Access Line Rates

Standard Access Lines are provided where facilities currently exist. New Access Lines requiring new facilities will incur additional charges.

		Access Area	
	<u>Area B</u> <u>Max</u>	<u>Area C</u> <u>Max</u>	<u>Area D</u> <u>Max</u>
Residential Single Line	\$10.00	\$10.00	\$10.00

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4.3 Local Calling Rates

4.3.1 **Residential**

Basic Flat Rate Service

The company's Basic Flat Rate Service offering is a usage package that includes unlimited local use.

Basic Flat Rate Service Monthly Rate:

Max \$40.00

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SECTION 5 - MISCELLANIOUS SERVICES

5.1 IntraLATA Presubscription

5.1.1 General

InterLATA Presubscription is a procedure whereby a subscriber designates to the Company the carrier which the subscriber wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. IntraLATA presubscription does not prevent a subscriber who has presubscribed to an intraLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis. IntraLATA Presubscription will become effective upon the initial offering of certified local exchange service.

IntraLATA Presubscription Options

- 1. Option A: The Customer may select the Company as the presubscribed carrier for intraLATA toll calls subject to presubscription.
- 2. Option B: The Customer may select her/his interLATA toll carrier for IntraLATA toll calls subject to presubscription.
- 3. Option C: The Customer may select a carrier other than the Company or the Customer's interLATA toll carrier as the presubscribed carrier for intraLATA toll calls subject to presubscription.
- 4. Option D: The Customer may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the subscriber to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

Rules and Regulations

- 1. The Customer will retain their current dialing arrangements until they request that their dialing arrangements be changed.
- 2. The Customer of record or new Customers may select either Options A, B, C, or D for intraLATA Presubscription.

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5.1 IntraLATA Presubscription (Cont'd)

5.1.1 General (Cont'd)

Rules and Regulations (Cont'd)

3. The Customer may change their selected Option and/or their presubscribed intraLATA toll carrier at any tie subject to charges specified in this tariff.

IntraLATA Presubscription Procedures 5.1.2

- New Customers will be asked to select an intraLATA toll carrier(s) at the time 1. the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for intraLATA service. The selected carrier(s) will confirm their respective subscribers' verbal selection by third-party verification or return written confirmation notices. All new Customer's initial request for intraLATA toll service presubscription shall be provided free of charge.
- If a new Customer is unable to make a selection at the time the new Customer 2. places an order to establish local exchange service, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given ninety (90) calendar days in which to inform the Company of an intraLATA toll carrier presubscription selection free of until the Customer informs the Company of his/her choice for charge. intraLATA Toll carrier, the Customer will not have a presubscribed intraLATA toll carrier, but rather will be required to dial a carrier access code to route all intraLATA toll calls to the carrier(s) of choice. The Customer who informs the company of a choice for intraLATA toll presubscription within the 90-day period will not be assessed a service charge for the initial subscriber request.
- Customers of record may initiate an intraLATA presubscription change at any 3. time subject to the charges specified in Paragraph 2.12.5 below. If a Customer of record inquires of the Company of the carriers available for intraLATA toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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5.1 IntraLATA Presubscription (Cont'd)

- 5.1.3 IntraLATA Presubscription Charges
 - Application of Charges A.

After a Customer's initial selection for a presubscribed intraLATA toll carrier and as detailed above, for any change thereafter, an IntraLATA Presubscription Change Charge, as set forth in the Price List will apply.

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5.2 Universal Emergency Number Service - 911

5.2.1 Description

Note: As used in this section, the term "Customer" refers to the governmental entity (county or municipality) which provides 911 service to its residents.

Universal Emergency Number Service/911 Telecommunications Service (911) is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the Customer may receive telephone calls dialed to the telephone number 911. The 911 Service includes lines and central office features necessary to provide the capability to originated by persons within the telephone central office areas arranged for 911 calling.

When requested by local government authorities, and subject to the availability of facilities, the Company will provide a universal number "911" for the use of Public Safety Answering Points (PSAPs) engaged in assisting local government in the protection and safety of the general public. Use of the 911 number will provide each caller with the telephone access to the appropriate local PSAP.

The 911 customer may a municipality or other State or local government unit, or an authorized agency of one or more municipalities or other State or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire, or other emergency services within the Central Office areas arranged for 911 calling. 911 service provides for routing all 911 calls originated by telephones having telephone numbers beginning with a given central office prefix code or codes to a PSAP which is prepared to receive those calls. Each features which may or may not be available with other 911 service classifications.

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5.2 Universal Emergency Number Service - 911 (Cont'd)

5.2.2 Terms and Conditions

The service is limited to the use of central office telephone number 911 as the universal emergency telephone number. Single PSAP may subscriber to only one 911 service classification within any single government agency's locality.

911 service is furnished to the Customer only for the purpose of receiving reports and emergencies from the public. It is not intended a total replacement for the telephone service of various public safety agencies which participate in the use of this service. The public safety agencies must subscribe to other exchange telephone services provided under this tariff for non-emergency telephone communications.

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5.2 Universal Emergency Number Service - 911 (Cont'd)

5.2.2 Terms and Conditions (Cont'd)

911 service is classified as business exchange and is arranged for one way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.

Temporary suspension of service is not provided for any part of 911 service (premise equipment included)

911 service lines are provided solely for the benefit of the customer operating the PSAP. The provision of 911 service by the company shall not be interpreted, construed, or regarded as being for the benefit of or creating any Company obligation, either expressed or implied, toward any third person or legal entity other then the customer.

The company serving areas and political subdivision boundaries may not coincide however, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by central offices in the local serving area whether or not the calling telephone is situated on property within the geographic boundaries of the customer's public safety jurisdiction.

The application for 911 service must be executed in writing by each customer. If application for services is made by an agent, the company must be provided in writing, satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.

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- 5.2 Universal Emergency Number Service - 911 (Cont'd)
 - 5.2.3 Customer must furnish to the Company the following:
 - (1) Applicants for this service must provide an adequate number of trained personnel to receive and dispatch calls to meet public demand. All 911 calls must be answered on a 24-hour day, seven-day week basis.
 - The Customer accepts responsibility for dispatching the appropriate emergency (2)service vehicles within the 911 service area, or will undertake to transfer all 911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available. A PSAP must be prepared to receive all 911 calls and to dispatch, or to have others dispatch, police, fire, ambulance, or other emergency services as are reasonably available and required.

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5.2 Universal Emergency Number Service - 911 (Cont'd)

5.2.3 Customer must furnish to the Company the following: (Cont'd)

- (3)The Customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to the 911 PSAP by calling parties.
- (4) The Customer will subscribe to local exchange service at the PSAP location for administrative purposes, for placing outgoing calls, and for receiving non-911 calls.
- The Customer will subscribe to, or provide, telephone equipment with a capacity (5)adequate to handle the number of incoming 911 lines recommended by the Company to be installed. Applicants for 911 service must subscribe to adequate facilities to provide satisfactory service to the public. Minimum truck requirements for each central office designation served, must be met as prescribed by applicable State Codes, Rules, and Legislation.

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- 5.2 Universal Emergency Number Service - 911 (Cont'd)
 - 5.2.3 Customer must furnish to the Company the following: (Cont'd)
 - The Customer will make provisions for receiving emergency calls from (6) Telecommunications Devices for the Deaf (TDD) users.
 - The Company does not undertake to answer and forward 911 calls, but furnishes (7) the use of its facilities when available to enable the customer's personnel to respond to such calls on the Customer's premises.
 - The 911 calling party by calling 911 Service, gives consent for the Company to (8) provide 911 information consisting of the name, address, telephone number, and other calling party information when available, to Law Enforcement Agencies and other emergency service providers on a call-by-call basis for the purpose of enabling those agencies and service providers to respond to emergency calls for assistance.

Database inquires for 911 information consisting of name, address, telephone number, and other information when available, will only be allowed for purposes of dispatching or responding to 911 emergency calls or integrity verification as prescribed by the company or applicable State Codes, Rules or Legislation.

911 information consisting of the names, addresses, telephone numbers, and other calling party information when available, of the telephone Customers whose listings are not published in directories or listed in directory assistance offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls and is not to be used for disclosed by the Customer, its agents or employees for any other purpose not authorized by law.

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5.2 <u>Universal Emergency Number Service - 911 (Cont'd)</u>

5.2.3 Customer must furnish to the Company the following: (Cont'd)

(8) (Cont'd)

The 911 calling party forfeits the privacy afforded by Private and Semi-Private Listing Service to the extent that the name, telephone number, address and other calling party information, when available, associated with the originating station location are furnished to the PSAP.

Terminal equipment used in connection with 911 Service, whether such equipment is provided by the Company or the Customer, shall be configured so that it is unable to extract any information from the 911 Database; other than information related to the number identified through the Automatic Number Identification (ANI) feature as the source of an in-progress 911 call. Manual access to the 911 Database may be provided upon written request as prescribed by the Company and subject to State and Federal laws and regulations.

ANI will not be displayed on calls placed over four-party or rural lines. Central Office Identification is provided in lieu of the telephone number and address.

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5.2 Universal Emergency Number Service - 911 (Cont'd)

5.2.3 Customer must furnish to the Company the following: (Cont'd)

(9) The Company's intent will be to provide at least the same level of service reliability and quality as the telephone service being provided in the exchanges where 911 is offered.

Intercept service for the seven digit emergency numbers replaced by 911 will be provided, upon request, for a period negotiated by the Customer, until the next Customer directory issuance, or up to one year, whichever period is longest.

The installation of initial or subsequent 911 exchange lines to maintain applicable company service standards will be provided by the company, subject to the terms and agreements of the 911 Service Agreement when applicable.

Customer premise equipment used in providing 911 Service and features may be Company of Customer-provided.

The receipt of any contract or amendment to a contract established under this tariff shall not constitute approval of all terms and provisions herein. The commission retains jurisdiction to investigate on its own motion or upon complaint any contractual term or provision under which the tariffed service is offered, and to take any necessary action pursuant to such investigation, including issue orders.

The company's entire liability to any person for interruption or failure of 911 Service shall be limited to the terms specified in this Tariff or by law.

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5.2 Universal Emergency Number Service - 911 (Cont'd)

5.2.3 Customer must furnish to the Company the following: (Cont'd)

(10)The Customer and participating governmental units and agencies each agree to release, indemnify, defend, and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, other than the Company's sole negligence, arising out of the Customer's use of 911 service whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others; and the customer and participating governmental units and agencies agree to purchase and maintain adequate insurance against such liability.

The 911 service specified in this tariff are available for the use of the state and political subdivisions in providing universal number service pursuant to law.

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5.3 <u>Lifeline Assistance</u>

A. General

Lifeline Assistance is a federal support program that provides eligible customers with the following benefits:

- A waiver of the Federal Subscriber Line Charge.
- A reduction of \$1.75 off the customer's monthly basic local service charges.
- Free toll limitation services (e.g., toll blocking, toll control), upon customer's request.
- A waiver of the Telephone Company's service deposit requirement, if the customer elects to receive toll blocking.

B. Regulations

- 1. Lifeline Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - b. Food stamps;
 - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - d. Federal public housing assistance, or Section 8; or
 - e. Low Income Home Energy Assistance Program (LIHEAP).
- 2. Participants in Lifeline Assistance shall not be disconnected from local service for nonpayment of toll charges. In addition, the Company will not deny reestablishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for nonpayment of toll charges.

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5.3 Lifeline Assistance (Cont'd)

- В. Regulations (Cont'd)
 - Partial payments that are received from Lifeline customers will first be applied 3. to local service charges and then to any outstanding toll charges.
 - The Telephone Company shall require, as proof of eligibility for Lifeline 4. Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section 5.B.1., above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is simultaneously applying for both Lifeline and Link Up, such customer may utilize the same document to verify eligibility for both programs.
 - At no time shall a customer's Lifeline rate go below zero. 5.
 - Lifeline customers are not restricted on the optional services to which they may 6. subscribe.

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5.4 <u>Link Up</u>

A. General

Link Up is a federal assistance program that provides eligible residential customers with the following benefits:

- A reduction of the Telephone Company's applicable service connection charges equal to one-half of such service connection charges, or \$30.00, whichever is less.
- A deferred payment plan for service connection charges, for which the customer does not pay interest, where such service connection charges do not exceed \$200.00 and the payment plan does not exceed 12 months duration. (Service Connection charges do not include the Telephone Company's applicable security deposit requirements.)
- B. Regulations
 - 1. Link Up Assistance is available to residential customers who are currently participating in one of the following assistance programs:
 - a. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid);
 - b. Food stamps;
 - c. Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - d. Federal public housing assistance, or Section 8; or
 - e. Low Income Home Energy Assistance Program (LIHEAP).
 - 2. A customer eligible for Link Up may choose one or both of the Link Up benefits identified in Section 6.A. above.

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5.4 Link Up (Cont'd)

B. Regulations (Cont'd)

- The Telephone Company shall require, as proof of eligibility for Link Up 3. Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section 6.B.1. above; identifying the specific program or programs from which the customer receives benefits, and agreeing to notify the carrier if the customer ceases to participate in such program or programs. If a customer is simultaneously applying for both Link Up and Lifeline, such customer may utilize the same document to verify eligibility for both programs.
- 4. The Telephone Company's Link Up program shall allow a qualifying lowincome consumer to receive the benefit of the Link Up program for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Link Up assistance was provided previously.
- 5. Link Up customers are not restricted on the optional services to which they may subscribe.

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SECTION 6 - PRICE LIST

Service Order Charges 1.

Non-Recurring Charges - Residential

Line Connection (per line)

\$40.00

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<u>SECTION 6 - PRICE LIST</u> (CONT'D)

2. Standard Access Lines

The monthly rates listed below cover the access line, central office termination and flat rate usage for the types and classes of exchange service listed.

Network Access Lines - Monthly rates for network access lines are determined by class of service and by access area. The customer's normal serving central office determines the applicable access area rate.

Central Office Termination – Furnishes dial tone along with termination for the network access line to the serving central office for placing and receiving of calls.

Flat Rate Usage - Flat Rate Usage includes up to 30 messages in the billing cycle for the rate listed below. Each message after the 30 will be assessed a per message charge.

Access Area

	Maximum Monthly Rate			Monthly Rate		
Desidential	<u>Area B</u>	<u>Area C</u>	<u>Area D</u>	<u>Area B</u>	Area C	Area D
Residential Single Line	\$12.00	\$12.00	\$12.00	\$8.90	\$8.90	\$8.90
Per Message Charge	\$0.20	\$0.20	\$0.20	\$0.08	\$0.08	\$0.08

3. Local Calling Rates

Basic Flat Rate Service

\$20.00/month

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SECTION 6 - PRICE LIST (CONT'D)

6. Directory Assistance

Local Directory Assistance

Residential	\$1.99
Business	\$1.99

National Directory Assistance

Residential	\$1.99
Business	\$1.99

7. Directory Listings

Additional Listing

Residential Business	\$2.00/month \$2.20/month
Non-Published Listing	
Residential	\$2.20
Business	\$2.20

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Broadview Networks, Inc.

SECTION 6 - PRICE LIST (CONT'D)

9. **Operator Service Rates** \$2.25 Collect Calling \$3.50 Person to Person Op. Station to Station \$1.75 \$1.75 Mechanized Station to Station 10. Busy Line Verification and Interrupt Service Rates Busy Line Verification \$6.00/attempt \$6.00/attempt Busy Line Interrupt 11. Maintenance Visits Normal Business Hours (M - F 8am to 5pm)Per visit \$50.00 \$95.00 Per hour **Outside Normal Business Hours** Per visit \$75.00 \$142.50 Per hour

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SECTION 6 - PRICE LIST (CONT'D)

IntraLATA Presubscription 13.

Non-Recurring Charges

	Residence	<u>Business</u>	
IntraLATA Presubscription Change Charge (Manual)			
Initial line, or trunk, or port	\$5.50	\$5.50	
Additional line, trunk, or port	\$5.50	\$5.50	
IntraLATA Presubscription Change Charge (Electronic)			
Initial line, or trunk, or port	\$1.25	\$1.25	
Additional line, trunk, or port	\$1.25	\$1.25	

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Exhibit A

Exhibit B

Exhibit C

At the request of Public Utility Commission of Ohio Staff, Broadview Networks, Inc. ("Broadview") respectfully withdraws in its entirety the competitive local exchange company tariff presently on file with the PUCO; this document is set forth herein at Exhibit A. In its place, Broadview hereby replaces Exhibit A with a new competitive local exchange company tariff, set forth in its entirety at Exhibit B hereto.

Pursuant to the instruction of Staff, Broadview's replacement CLEC tariff bears an issued date of May 27, 2010 and an effective date of May 28, 2010.

Exhibit D

Broadview Networks, Inc., presently serves no local exchange customers in the State of Ohio; accordingly, no customer exists upon whom notice of this tariff filing may served.