

FILE

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 53476
 Sent: 5/16/2010 11:50:49 PM
 Message:
 WEB ID: 53476 AT:05-16-2010 at 11:50 PM

TYPE: complaint

NAME: Mr. Lloyd Amster

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 31989 Sedgefield Oval
- Solon , Ohio 44139
- USA

PHONE INFORMATION:

- Home: (440) 349-9764
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: ljma313@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy/The Cleveland Illuminating Company
- Name on account: Lloyd Amster
- Service address: 31989 Sedgefield Oval
- Service phone: (440) 349-9764
- Account Number: 11 00 25 9179 6 1

COMPLAINT DESCRIPTION:

I own an all-electric home and am writing to support reinstating the discount: Case No. 10-176-EL-ATA

I am lucky enough to be working. But where I work we did not receive a pay raise in 2009 or an end of year bonus. It is 2010 and and I am trying to survive on the income I was making two years ago. Yet First Energy is raising utility prices to ridiculous levels. I didn't get a 60 to 100 percent pay increase last year. But my electric bill has increased that much!

You need to intervene and stop the uncontrolled greed of First Energy.

The following need to be done as a permanent solution regarding the all-electric home discount:

PUCO

2010 MAY 18 PM 2:50

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 Date Processed MAY 18 2010
 Technician

1) A permanent, all-electric rate differential/discount for nine months of the year for generation and distribution. 2) The all-electric discount must be attached to the HOME and not the OWNER. 3) The all-electric discount must be given to EVERY all-electric HOME. 4) The discounted rates made to load management and water heating customers must also be honored. 5) First Energy MUST NOT raise the rates of other customers to pay for the all-electric, load management, and water heating discounts. 6) Overcharges made by First Energy between May 2009 and March 2010 must be refunded in full.

At the end of 2009 I owed a difference of \$500. My first bill in January, 2010 I owed a difference of \$300. In one month I owed a difference that was 60% of the entire previous 12 months.

Every two months I am making the equivalent of a mortgage payment that is going the Electric company not my mortgage holder.

Without the above six actions taking place Ohio will have hundreds of thousands of homes that can not be sold because the high cost of electricity to all-electric homes. This will create another housing catastrophe.