FILE

Hunter, Donielle

From:

ContactThePUCO@puc.state.oh.us

Sent:

Friday, April 30, 2010 1:11 PM

To:

Docketing

Subject:

Docketing

Public Utilities Commission of Ohio Investigation and Audit Division

Memorandum

Date: 4/30/2010

Re: William Pappas 9713 Smith Rd

Willoughby, OH 44094

Docketing Case No.: 10-388 el-sso

Notes:

From: "webmaster@puc.state.oh.us" To: "ContactThePUCO@puc.state.oh.us"

Subject: 53256

Sent: 4/30/2010 10:57:17 AM

Message:

WEB ID: 53256 AT:04-30-2010 at 10:57 AM

TYPE: complaint

NAME: Mr. Bill Pappas

CONTACT SENDER? Yes

MAILING ADDRESS:

list of 3 items . 9713 Smith Rd.

. Waite Hill, Ohio 44094-9638

. USA

list end

PHONE INFORMATION:

list of 3 items

This is to certify that the images appearing are an accurate and complete reproduction of a case file desument delivered in the regular course of busines, rechnician _

. Home: 440-953-9458

. Alternative: 216-559-6741

. Fax: (no fax number provided?)

list end

E-MAIL: <u>bpappas@billpappas.com</u>

INDUSTRY: Electric

ACCOUNT INFORMATION:

list of 5 items

. Company: FirstEnergy

. Name on account: William A. Pappas

. Service address: 9713 Smith Rd. . Service phone: 216-559-6741

. (no account number provided?)

list end

COMPLAINT DESCRIPTION:

We are pleased to hear that the current rate proposal by FirstEnergy is going to be thoroughly scrutinized.

Thanks for standing up for the consumer!

Bill Pappas

Please docket the attached in the case number above.