

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us  
Sent: Friday, April 30, 2010 2:04 PM  
To: Docketing  
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 4/30/2010

Re: Garalynn Thomas  
32540 Oakhurst Dr  
North Ridgeville, OH 44039

Docketing Case No.: 10-0176-EL-ATA

Notes: I have been a residential customer at my home since 1985. It is an all electric home. Over the years, I have done whatever I can to respect the environment and be a green consumer--and this includes how I use my electric to heat and cool my home. I live alone so my use of hot water, electric stove, broiler, and oven, and electric dryer are small compared to families. HOWEVER, one would not know this based on the FirstEnergy raises in electric consumer rates. Each year I have been systematically declining the temperature of my home in winter from 73 degrees to 65 this year. One would never know it by looking at my electric bill. My home is up to date with a new high energy hot water tank, furnace and heat pump--and overhead fans have been installed to distribute heat and cooling more efficiently, I rarely use the air conditioner in the summer as well; yet one would never know that by looking at the First Energy bill. I do not want to subsidize companies like Cleveland Clinic, who make billions of dollars off "discounts" like those given by FirstEnergy and other service companies. I want in place proper procedural processes that ensure that each consumer KNOWS how, when, and why their energy costs are going to be raised or lowered. A process whereby the public consumer is informed and has the opportunity to write public comment. Please consider the consumer in your decision making. When I bought my home in 1985, it was explicitly made known that all electric homes were to be given a discount. It is very bad business to change course mid-stream. I have lost respect for FirstEnergy and until otherwise proven, continue to respect the process of full transparency and disclosure through entities like the PUCO.

Please docket the attached in the case number above.

RECEIVED-DOCKETING DIV  
2010 MAY -3 AM 8:44  
PUCO

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Technician