FRANK LAUSCHE BUILDING

615 WEST SUPERIOR AVENUE

CLEVELAND, OHIO

TUESDAY, APRIL 20, 2010 1:00 P.M.

In the matter of application of Ohio Edison Company, the Cleveland Electric Illuminating Company, and the Toledo Edison Company for authority to establish a standard service offer pursuant to Section 4928.143 of

the Revised Code in the form of an Electric

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Security Plan.	
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ATTORNEY EXAMINER SEE: Let's go on the record.

Scheduled for hearing at this time in Cleveland, Ohio, before the Public Utilities Commission is case number 10-388-EL-SSO being captioned in the Matter of Application of Ohio Edison Company, Cleveland Electric Illuminating Company, and Toledo Edison Company for Authority to Establish a Standard Service Offer Pursuant to Section 4928.143 of the Revised Code in the form of an Electric Security Plan.

My name is Greta See. I'm an attorney examiner with the Public Utilities

Commission assigned to preside at this hearing today. At this time I would like to take appearances of the counsel for the intervenors.

On behalf of the company?

MS. MILLER: On behalf of Ohio
Edison, Toledo Edison Company, and Cleveland
Electric Illuminating Company my name is Ebony
Miller, counsel for the company.

ATTORNEY EXAMINER SEE: On behalf of Ohio Consumers' Counsel.

MR. REESE: Thank you. On behalf of the residential rate payers of First Energy, on

behalf of the Ohio Consumers' Counsel, Janine
Migden-Ostrander, I'm Richard C. Reese,
assistant consumers' counsel.

ATTORNEY EXAMINER SEE: Is there counsel for any of the other intervenors at the hearing today?

MR. MEISSNER: Good afternoon. My name is Joseph Patrick Meissner. I'm an attorney with Legal Aid. I'm proud to be here on behalf of Citizens Coalition, which is made up of people and representatives of people who are especially affected by any kind of rate increase, this include the low income customers here in Ohio of all three companies. Thank you, Your Honor.

ATTORNEY EXAMINER SEE: As Mr. Davis indicated, there is a representative from the SMED, Service Monitoring and Enforcement Division, Ms. Bowman. You likely met her as you came in and she asked if you wanted to sign in to offer testimony.

If you didn't sign in and wish to offer testimony, please go out when there's a break and sign your name on the list. I will be taking testimony in order of the names that have

signed up, so that whomever was first to come to the hearing, will be the first to offer testimony. If you have not signed in and at the end you decide that you want to, I will offer an opportunity to offer testimony at that time.

Although Mr. Davis gave you a little background about the application filed by First Energy, just to give you a slightly different brief synopsis what it involves, on March 23rd First Energy filed with the Commission an application along with the signed agreement by several parties to establish the next Electric Security Plan for the company, it's commonly referred to as ESP, for the supply and pricing of electric service from June 1st, 2011 through May 31st, 2014.

The electric generation rates under the new plan would, again, be determined by a competitive bid conducted by an independent bid manager as they were in the company's previous ESP plan. Under the proposed ESP, First Energy's distribution rates will remain frozen through May 31st, 2014. The company would also establish a mechanism in 2012 to recover improvements, to recover the cost for

improvements to the company's distribution

system. The cost of recovery would be subject

to quarterly filings and annual audits by the

Public Utilities Commission. First Energy would

continue to promote economic development, job

retention, energy efficiency, conservation, and

low income programs.

In addition to the hearing tonight and others conducted last night, there's a total of eight local public hearings. One will held this evening at 6:00 in Garfield Heights at council chambers. Another will be held in North Ridgeville tomorrow, one is in Austintown tomorrow, and one in Springfield on Thursday evening. In addition to the eight public hearings, there's an evidentiary hearing, and it's scheduled to be in Columbus this morning.

The purpose of the hearing is to allow the companies, staff, and other intervenors to present witnesses and testimony in support of their position in the case. And as you heard before, there's a number of intervenors in the case, including the company, Ohio Consumers' Counsel, Ohio Partners for Affordable Energy, Industrial Energy Users, Ohio

Hospital Association, Association of Independent
Colleges and Universities of Ohio, Ohio Schools
Council, Nucor Steel, City of Cleveland, Ohio
Manufacturers Association, and the Kroger

Company.

The purpose of the public hearing, what we're doing here this afternoon, is to get comments from the public. We'll not hear from the company, the staff, or OCC. It's your opportunity to discuss the issue associated with this application that you feel is important. You may, however, be cross-examined by the company or OCC, and I may ask questions to ensure the record for the Commissioners is clear.

Before you make your statement, you will be sworn in, and I will ask you to state your name and address for the record. You'll note that sitting immediately to my left is a court reporter who is transcribing everything that is said tonight and it will become part of the record that the Commissioners will use for consideration in this case.

We appreciate you taking your time today, and we'll start the hearing at this

1 point. First, let me ask, are there any 2 questions about the process today? 3 Okay. If not, let me call to the 4 stand Greg Fedak. And I apologize now for 5 butchering any names. 6 ATTORNEY EXAMINER SEE: Mr. Fedak, 7 am I pronouncing your name correctly? 8 MR. FEDAK: No. 9 ATTORNEY EXAMINER SEE: Tell me how 10 you pronounce it. 11 MR. FEDAK: Fedak. 12 ATTORNEY EXAMINER SEE: Mr. Fedak, 13 please raise your hand. 14 (Mr. Fedak was sworn.) 15 ATTORNEY EXAMINER SEE: State and 16 spell your name for the record and provide us 17 with your address. 18 MR. FEDAK: Hi. My name is Greg 19 Fedak, F-e-d-a-k. My address is 8960 Ivy Oval, 20 North Royalton, Ohio. 21 My wife Phyllis and I purchased an 22 all electric home 25 years ago in North 23 Royalton. The home was built in 1980. It's 24 heavily insulated. The insulation in my attic

is about four inches above the rafters. There's

no storage in the attic because of the insulation.

Within the last three years, I have completed replacing all the windows in the home with the best Pella state-of-the-art insulated windows I can buy. My house is very tight. In the summer we rarely need air conditioning because it's cool, and the furnace doesn't run that much in the wintertime except when it gets really cold.

Some time ago, maybe six to ten
years ago, I got a letter from CEI, and they
offered me an opportunity to replace my electric
heat pump and CEI would cover any labor and
parts expense for five years if I signed up for
this program, and I did and I bought the best
heat pump that I could get.

About three years ago First Energy sent me a letter and they said that if I wanted one, they would send somebody out and replace my existing thermostat with a really top-notch thermostat, the programable over-the-Internet from the computer anywhere. I had that thermostat installed, and I just love it.

I think that First Energy and CEI

showed me over the years they valued the all-electric homeowner's business, and I felt like I was secure with an all-electric home, although there are some disadvantages. If you ever spent any time in an all-electric home in the wintertime, it's not as comfortable as gas. If you hold your hand over the register where the air is blowing out, it's cool to the touch, you know, it's a little bit scary if you've grown up in a gas home to feel cool air coming out where the heat is supposed to be, but that's the way it is.

In my home, my thermostat turns down to 58 degrees at 10:00 at night. And the temperature is set for 58 degrees so the furnace doesn't run for hours and hours. It might not run all night. At 9:00 the next morning, the thermostat setting goes up to 64 degrees. So it's pretty cold when I get up in the morning.

At 2:00 in the afternoon my thermostat goes to 66, and that's as warm as it gets in my house. It's pretty cool. We walk around pretty well bundled up all day.

And I got the notification last summer that they were going to do away with the

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all-electric home discount, so that sort of severely affected the way I set my thermostat.

In January of '09 I used 5,072 kilowatt hours. The rate they charged me was 1.9 cents per kilowatt hour, and my bill was 305.36, which was the first and only electric bill I had over \$300. My house is about 3,000 square feet.

In January 2010, with my low thermostat settings, I only used 3,997 kilowatt hours and my bill was \$402.88. The new rate per kilowatt hour was 4.93 cents per kilowatt hour which comes to a 259 percent rate increase.

I'm a retired postal worker. on my house are pretty high. My income is not anywhere near what it used to be. And I anticipate within the next two to five years having to sell my home to downsize, lower taxes, lower utilities, lower upkeep on the home. And without a return to that permanent all-electric utility discount, my home is unsellable.

Anybody who would be looking at my home with the current rate structure the way it is would be looking at a house payment and electric bill equivalent to another house

1 payment.

I won't be able to sell my house.

At some point in time in the next five years or so, my income is going to be eaten up by inflation, and it's going to be a financial crush for me.

I need a permanent all-electric discount. I need help. I need help from the Public Utilities Commission, and there's a lot of us just like me. Thank you.

ATTORNEY EXAMINER SEE: Thank you.

Mark Lammon. Mr. Lammon, if you would raise

your right hand.

(Mr. Lammon was sworn.)

ATTORNEY EXAMINER SEE: Please state and spell your name.

MR. LAMMON: I'm sorry, I jumped the gun. Mark Lammon, 50 Public Square, Suite 825, Cleveland, Ohio.

My name is Mark Lammon. I represent the Downtown Cleveland Alliance. I have a prepared statement that my organization wishes to state.

ATTORNEY EXAMINER SEE: If you have a prepared statement, if you can provide the

court reporter with a copy.

MR. LAMMON: I would be happy to.

Over the last ten years, downtown
Cleveland has seen its population more than
double to nearly 10,000 people. These people
flock to downtown to take advantage of all the
amenities that are matched nowhere else in the
region or state. The diverse residential
buildings add to this mix by offering loft-style
living and modern new construction. The
buildings of downtown have an average occupancy
rate of over 90 percent. This is a testament
that more and more people want to live in
Cleveland's Downtown.

Many of the first buildings to be rehabilitated into living space used all-electric utility systems. In fact, 1,221 units representing approximately 1850 residents use all-electric systems and received the all-electric rate. In addition, another 1,207 units use a combination of systems that use electricity to produce heat or air-conditioning. That is nearly 3,750 people, over one-third of downtown residents that have been affected by the rate increase seen in the last few months.

to other heating and cooling systems without effectively gutting them and starting from scratch. Electric air and water heating will never be competitive with gas; it will always be more expensive. These all electric units use more electricity to heat space and water than comparable units that are heated by natural gas; as a result this distribution rate increase disproportionately affects these all-electric users. This will hurt the downtown living dweller harder than a comparable gas-heated unit in the suburbs.

The buildings cannot be retrofitted

continue, downtown residential growth will be severely hampered. The initial population drop could take several years to overcome and all the momentum from the last ten years will stop.

Neighborhoods like the warehouse district, with the largest concentration of all-electric apartments, will see people leave in droves as some of their electric bills become nearly one-half of their rent. Large buildings with over a hundred units will no longer be marketable living options and will go empty.

Please do not continue on this

fast-track. Eliminating the all-electric rate a

few years ago has caused the PUCO to go back and

issue two orders in the past few weeks.

Continuing on a similar path without a full

understanding of how this will affect users in

downtown will be a disservice.

Many of the units in question are also on the verge of becoming for-sale properties, and almost 300 of these all-electric units are condo conversions. These buildings will no longer be marketable against others in downtown and throughout the region. Current condo owners who need to move will no longer be able to sell their units and property value will drop dramatically.

Downtown Cleveland's future as a residential hub is at stake with the question of this electric rate increase request. The loss of population would be a step in the wrong direction, not only for downtown Cleveland but for the state of Ohio, which seeks to retain and attract talented young professionals, whom represent that vast majority of downtown Cleveland residents.

1 The PUCO must make the all-electric 2 rate continue for the life of these residential 3 buildings, and the rate must stay with the unit no matter when the resident moved in, and must 5 be transferable in the case of for-sale units. It is only with this that we can be assured that 7 Downtown Cleveland remains a competitive 8 residential market for years to come. 9 Thank you. 10 MS. MILLER: May I ask a few 11 questions? 12 ATTORNEY EXAMINER SEE: 13 MS. MILLER: Are you aware that the 14 electric heating issue is not part of this case? 15 MR. LAMMON: No, I'm not. 16 MR. MILLER: So you're not aware 17 it's part of a separate proceeding. Would it 18 change your testimony if it was part of a 19 separate proceeding whether we went from ESP or 20 MRO we would have to handle the electric heating 21 issue in another proceeding? 22 THE WITNESS: No. Even a 23 distribution rate increase would dramatically 24 affect downtown.

MS. MILLER: When you say

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    distribution rate increase, are you referring to
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    a specific increase?
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                THE WITNESS: Under this plan.
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                MS. MILLER: Do you know what the
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    increase would be?
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                THE WITNESS:
                               No.
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                ATTORNEY EXAMINER SEE:
                                         Thank you.
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    David Hughes. Mr. Hughes, raise your right
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    hand.
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                (David Hughes was sworn.)
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                ATTORNEY EXAMINER SEE:
                                         State and
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    spell your name for the record and provide your
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    address.
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                MR. HUGHES: David Hughes,
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    H-u-g-h-e-s. My address is 7394 Bank Street,
    Madison, Ohio 44507. I'm speaking as a First
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    Energy rate payer. I'm also the executive
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    director of Citizens Power, an energy advocacy
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    organization, and we are a party to this
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    proceeding.
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                ATTORNEY EXAMINER SEE: You said you
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    were with whom?
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                MR. HUGHES: Citizens Power.
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                The first thing I would like to go
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    into is a few specific issues we're concerned
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about with regard to the ESP.

It's our understanding that the capital recovery charge could provide First Energy with a distribution rate increase of up to 390 million dollars in the next two-and-a-half years. Our concern is that this -- the way the language is written in the ESP, this would kind of do away with normal distribution rate case where the utility would have to come in and make its case for these distribution expenses and then get to be able to recover what was approved.

The language that is in the ESP and in the testimony kind of permits the company to make these expenditures. And then after the fact, parties can object but not necessarily block the expenditures. So it's a very sort of loose paradigm, I think, in terms of the company being able to go out, make these expenditures, and get this recovered. I really think that the company should, if they want to have a distribution rate increase, they should file an application in a separate proceeding and request that increase and then there should be a full vetting of the issues in a development of a

record in that proceeding. That is one thing.

The other thing is we're concerned that the company's plan to move from MSO to PJM, to move from one regional transmission organization to another should not be part of this proceeding.

The EST, really that is a stipulation filed March 23rd, is full of all kind of goodies for the company and full of all kind of issues that are unrelated really to the ESP and should not be in there. We believe this move from the MSO to PJM should not be in the ESP, number one.

Number two, PUCO has supposedly been investigating this move to make sure its beneficial to First Energy customers. ESP calls for an end to that investigation and for no opposition to this move from MSO to PJM and we think that is completely inappropriate. That move from MSO to PJM could impact rate payers including me. And the costs associated with that should not be passed onto the rate payers. Even the Federal Energy Regulatory Commission --

excuse me. Whoever has their cell phone on, cut

ATTORNEY EXAMINER SEE:

I'm sorry,

1 it off, 2 MS. MILLER: While we're at this 3 break --ATTORNEY EXAMINER SEE: We're still 5 on the record. 6 MS. MILLER: I would like to be on 7 the record while he's pausing. I would like to 8 object to his testimony. He is a represented 9 party in this case, and he had an opportunity to 10 present this part of this case at the hearings 11 now being conducted, if he would have liked an 12 opportunity. I wanted to see where he was 13 coming with the testimony and any issues present 14 his until in this proceeding. 15 ATTORNEY EXAMINER SEE: Other 16 parties are not given this opportunity. 17 MR. HUGHES: We have not filed 18 expert testimony. 19 ATTORNEY EXAMINER SEE: Are you a 20 First Energy rate payer? 21 MR. HUGHES: Yes. 22 ATTORNEY EXAMINER SEE: We'll allow 23 you to continue. It is a public hearing. 24 THE WITNESS: So to repeat, I would

like to see the MSO and PJM part of this

stipulation removed. And the costs involved in
moving from MSO to PJM should be, you know,
costs that the company covers not the customer,
even the Federal Energy Regulatory Commission
said this is a business decision and companies
should pay these costs and not the customer, and

I can cite that FRC decision.

Also in this ESP is the First Energy Allegany power merger proceedings, which we also think should not be part of the ESP. And the ESP is asking that the commission not assert its jurisdiction to investigate that merger. That merger can have consequences for First Energy customers. We think that should be removed from the ESP. These are examples how all kinds of separate proceedings and major issues are being thrown into this big package called this ESP so the company can get all these things approved in one fell swoop.

We also object to the process that occurred here. The first discussion about this ESP was when a document was circulated on February 25th, and then in a month the stipulation was filed. It was an extremely fast-track process, very little opportunity for

discuss or contact Citizens Power and discuss it directly with us. Then they filed on March 23 and asked the Commission to make a decision on May 5th.

issues to be vetted. The company didn't even

This is a huge case. It's a huge amount of money affecting millions of customers and they want to fast-track this at a ridiculous schedule.

We don't believe there is any reason for that. We think the commission could keep the current rates in place and make sure all the issues are vetted, make sure they make the right decision in this proceeding.

I just want to say as a First Energy customer, we have been dealing with this company for a long time. I personally have been damaged and harmed economically by First Energy when they decided to build their nuclear plant.

Those plants were nine billion dollars over costs, and the commission put them in the rate base illegally in 1999, and that cost us nine billion dollars.

In 2005, in the rates stabilization proceeding plan for First Energy, the Commission

approved about nine billion more dollars for
First Energy, extended their cost recovery.
There's other proceedings they got hundreds of
millions of dollars, for example, in the
proceeding to implement Senate Bill 3 the
Commission permitted them to count customer
switches from First Energy to First Energy
Services, saving the company up to 500 million
dollars in refunds which we would have gotten.

Basically the commission has, in our view, done the bidding of First Energy and permitted a transfer of 20 billion dollars from rate payers pockets to this. We're asking that you don't continue this pattern in this ESP case. It just absolutely would be unfair to the customer and the region's economy.

ATTORNEY EXAMINER SEE: Ms. Miller, did you have any cross?

MS. MILLER: Just a few questions.

You transferred a couple times from we and you
the rate payer. For the record to clarify, you
are not testifying on behalf of Citizens Power,
you're testimony has been offered today on
behalf of yourself as an individual, correct?

THE WITNESS: I can offer the

1 testimony as an individual, and we haven't 2 supplied testimony in the proceeding. This is 3 our opportunity to supply testimony. 4 MS. MILLER: I would like to have a 5 standing objection to the testimony being 6 offered on behalf of Citizens Power. They're a 7 party to the case, and they have a choice to 8 offer or not offer testimony in this case. 9 THE WITNESS: That's what we're 10 doing now. Where is the rule that says we can't 11 offer testimony? 12 ATTORNEY EXAMINER SEE: 13 Mr. Hughes --14 MS. MILLER: I will move on. 15 You indicated certain costs passed 16 onto the customers without the commission having 17 an opportunity to review. Are you aware the 18 application does provide that all costs would be 19 audited by the Commission or Commission staff 20 before the customers would be billed for those 21 costs? 22 THE WITNESS: Which costs? 23 MS. MILLER: You indicated all these 24 costs being passed onto the customer.

THE WITNESS:

Well, I went through

1 very specific issues in the case, and all 2 associated costs of each of those. Which one 3 are you speaking about? 4 MS. MILLER: Any cost before it's 5 passed onto the customer is reviewed by the 6 Commission or Commission staff. Do you 7 recognized that fact? 8 MR. HUGHES: Well, I think you have 9 to be specific for me but, for example, the cost 10 to move from MSO to PJM, they're just saying 11 don't even investigate that move. So if there 12 are costs associated with it, how do we know 13 those are going to be fair because they are 14 going to be able to get passed onto the customer 15 at some point. 16 I don't see anything in the 17 testimony. I don't see any audit involved 18 there. 19 MS. MILLER: Did you read the 20 application and all the testimony? 21 THE WITNESS: Yes. 22 MS. MILLER: And if there was an 23 audit in the testimony or if the Commission had 24 a chance to review costs before passing them on

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to the customer --

· 1 MR. HUGHES: If the language says 2 that. It doesn't say that in the stipulation of 3 language. It says the commission has the option 4 or the discretion to conduct an audit after the 5 expenses are made. I can cite you that part of 6 the testimony. 7 MS. MILLER: I'm well familiar with 8 that. 9 THE WITNESS: It's not a sure audit, 10 number one, and it's after the fact. Who knows 11 whether they find that the company was imprudent 12 with expenditures, whether or not customers --13 MS. MILLER: I disagree with your 14 interpretation, but I don't have any more 15 questions for you. 16 ATTORNEY EXAMINER SEE: 17 Mr. Meissner. 18 MR. MEISSNER: I have one question 19 of Mr. Hughes. Mr. Hughes, are you aware that 20 if the Commission does audit those costs, which 21 counsel for First Energy refers to, that may not 22 involve looking at the prudency or 23 reasonableness of those expenses. 24 MR. HUGHES: Right. That's a big

part of the problem. That's what I was alluding

1 It just takes a look at costs. It doesn't 2 look at, for example, in a formal distribution 3 case the company has to come in and said here's 4 what we propose to spend and here's what we 5 propose to spend it on. The parties would have 6 a right to investigate through discovery whether 7 or not the company is making a prudent decision 8 in that case. Costs could be passed on at that 9 point. 10 In this case they can spend the 11 money and the Commission can decide whether or 12

money and the Commission can decide whether or not it wants to do an audit. If it does an audit, it has to show those expenses were spent. It doesn't have to decide whether or not they should have been spent or not. So we'll be on the hook for that, even if it's not legitimate expenditures.

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MR. MEISSNER: Thank you, Your Honor.

ATTORNEY EXAMINER SEE: Thank you,
Mr. Hughes. David Anderson.

MR. ANDERSON: May I apologize for --

24 ATTORNEY EXAMINER SEE: Would you 25 like to pass?

1 MR. ANDERSON: I would. It's a 2 common mistake coming in. My wife is the 3 spokesperson for this hearing. 4 ATTORNEY EXAMINER SEE: Ms. 5 Anderson, would you like to offer testimony this 6 afternoon? 7 MS. ANDERSON: Yes. 8 ATTORNEY EXAMINER SEE: 9 forward. And you are Ms. Antonnette Anderson? 10 THE WITNESS: Antonnette Anderson. 11 Good afternoon. 12 ATTORNEY EXAMINER SEE: Hold on just 13 a second. Spell your name. 14 MS. ANDERSON: A-n-t-o-n-n-e-t-t-e Anderson with an O. 15 16 ATTORNEY EXAMINER SEE: Please **17** provide us your address. 18 MS. ANDERSON: 11420 Thrush, 19 T-h-r-u-s-h, Avenue, Downstairs, Cleveland, Ohio 20 44111. 21 ATTORNEY EXAMINER SEE: Please 22 proceed with your testimony. 23 MS. ANDERSON: Thank you. I was 24 simply saying good afternoon earlier. Good 25 afternoon to the audience as well.

I represent the Empowerment Center of Greater Cleveland. I'm a part of the membership council, and I am speaking for many voices today.

We have seen our citizens, we have grandparents taking care of their children, we have families with and without children. We have increases across the border in everyday life except for wages and jobs are increasing. Therefore, we're asking that you don't make the increase on the customer but leave that burden upon the vendors.

Large corporations will benefit, and then they will increase energy, they will utilize it, and that cost is passed along to the customers. If you lose your job, how can you balance whether or not you're going to pay for medication versus pay your light bill. It's kind of difficult to do that and people have said that.

The community needs to be a part of all decisions. We are the customer, and that's the America way, to be a part of it and help in decision making. We know that things are going to go up. They're not going to stay the same

1 price forever, but if we can be a part of that 2 decision and not come so soon, so abruptly, 3 maybe it can be handled with room for 4 adjustment, some people will have to get another 5 job but we need to be a part of the decision. 6 We can't have everything going up all at once. 7 It's a domino affect, one company goes up, the next company goes up, when the gas goes up, all 9 the vehicles want to charge and so on and so 10 forth. 11 They have to charge for bringing 12 electricity. They have to pay their workers 13 more, they have to, everything goes up with the 14 If everything goes up except household 15 income, it's going to be a hardship on a lot of 16 families. 17 And we are the voices of Cleveland. 18 I'm here to speak for all of them. That's it. 19 Any questions? 20 ATTORNEY EXAMINER SEE: Thank you 21 very much, Ms. Anderson. 22 John Carney. Mr. Carney, if you 23 would raise your right hand. 24 (John Carney was sworn.)

ATTORNEY EXAMINER SEE:

Please state

and spell your name for the record.

MR. CARNEY: John Carney, J-o-h-n C-a-r-n-e-y. My address is 2001 Crocker Road, Westlake, Ohio.

ATTORNEY EXAMINER SEE: Go ahead.

THE WITNESS: Thank you. Just by way of introduction, I am a developer and owner of apartments, and certain apartments that have been converted to condominiums in downtown Cleveland. I just got off being on the Downtown Cleveland Alliance and you heard from Mark, who I thought did a terrific job.

My partners and I started in 1900 -1990 rehabilitating approximately 500 apartments
in six or seven buildings in downtown Cleveland.
In addition, we did a completely commercial
project. We were right there in the beginning
of all-electric.

By the way, I know this case is not all-electric. But the reason all-electric is important and the Commission should know it, nobody in their right mind heats hot water with electricity when gas is an option or propane.

Nobody heats space when gas is an option.

So we were promoted over a long

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period of time by CEI, from the horse's mouth I spoke to their representatives during these negotiations and they convinced us to go all-electric. So our tenants and people who buy units we convert to condominiums to bring property ownership downtown use more electricity than the average or common apartment any place else in our community where they use gas.

When I talk about all-electric, the reason I'm doing it is because we are burdened more than the average customer by any rate increase or any change in the tariffs. When I say heavily marketed, in our initial project we were prepared to go with a gas heat system. came to us -- they hadn't done the all-electric residential rate for apartments. They had been doing it for houses since the '70s because there was no gas. And they said in this building we'll dell you in bulk and you sub it and that's what we did. After that they came up with the all-electric residential rate and our second phase of the first building and in the rest of the buildings.

In the last two buildings we did in the late 1990s, CEI, when I say heavily

1 marketed, they paid us to put all-electric.

They called it an advertising fee. I'm an

attorney. I don't practice before you, and I

4 don't claim to have any competence in the way

utilities operate. Their counsel knows it much

6 better than all the rest of us trying to get.

We heard some of it from some knowledgeable

8 people.

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My partners and I in one building they gave us \$100,000. In another one they gave us \$40,000. And they were trying to convince us to stick with all electric. It was directly represented to us that these rates would always stay. We said how can you do that, give us a discount.

What they explained to us is this isn't a discount. When people talk about a discount, it's not really fair. This is an all-electric rate but the reason it isn't a discount, it was meant to make a level playing field for heating the water and space in these units. None of our people had a discount heating water or heating space. It made the electric competitive with gas.

And my partners and I invested 60

million dollars in various projects in downtown Cleveland, based upon the representation, rates in general will go up and all-electric residential rates will go up but a different and separate rate from, you know, the normal rate.

What happened with the changes that they made this year is that we have lost tenants. We've had tenant complaints. We have a couple people here who are tenants in our building speak to you or managers who hear these complaints and what we lost.

case that the OCC and PUCO were misled with the idea some people were getting a discount and having an advantage over others, and we don't want to let it happen again if we can help.

That's why we're here. CEI told us that actually by giving us this all-electric residential rate they were making money. They were pursuing their profit motive which they're entitled to do. The reason they said they were able to spread the load they built in their generation of electricity or the peak days in the summer air conditioning, now they were able to spread some of that which became excess in

the winter, over heating in the winter and heating water year round. It was a benefit to them. It was not something where they were giving us something.

advertised a ready kilowatt. They wanted everybody to cook with electric and not cook with gas. This new requested distribution rate basically is going to increase our costs. I mean I heard the number up to 390 million dollars. That's the number that I'm referring to. And it's going to affect our tenants and people who buy our condominiums more than the average user.

My understanding is if this doesn't happen, that our rates my actually go down because as one of the other people testified, CEI has been recovering costs from prior expenditures of theirs and some of those are already going to be repaid. And if they don't get a new ability to raise money on distribution or other costs that we could see a rate decrease but we could.

Finally, I believe that this fast

track process is wrong in that we need more time to let the OCC and the public vetat this proposed settlement. I looked at this today, this was put out by PUCO, I take it, and it led me to believe even the information in the agreement because it says that the promoted ESP was with agreement of the parties involved in the case. If you look at the parties involved in the case that are listed and it has OCC that they're in agreement with this. So to me I'm saying how can that be.

You also say the next step is you're going to fully examine all of these issues and evidence presented, and that's my point here.

You got to have time to be able to do that. I don't think you can just do that in this fast track and have all of your answers by May 5th.

We got know notice of this public hearing last week, and you're getting some people here, but I sure think there are more people who would have an interest in this case.

So really, is there time for adequate discovery, is there time to inform the public based on the fast track.

Now, in the all-electric case, the

PUCO made a mistake, I think, and they corrected it with a couple orders, one in March and one in April. We really don't want to have another mistake made because everyone is trying to get this done on a fast track.

My final point, I guess I used that word before, you issued an order March 3rd and that order, I read it, that order said that it was to make an adjustment credit to the people hurt by that rate increase until it could be studied and do it back to December 2008. What did they do. They made it 2007. It also said it was to apply to the all-electric rate. I have your order right here. You can read it. And they didn't do that either.

He said it only involves people if they have been in the same particular business -- residence since 2007. So they basically, in my opinion, chose to completely ignore your order or ignore it with respect to a lot of people which included most of our tenants, who by the way because our average person lives there about a year and a half, so there was no way that most of our people could have been there since 2007.

order here.

If they can just ignore an order of yours, which was just cleared up last week, I question their moves in trying to rush this through. Thank you.

ATTORNEY EXAMINER SEE: Hold on just A second. Mr. Carney, you first said you believe FE was ordered to make whole those customers that had the all-electric rate as of back to December 2008. You said the company went back to 2007. I want to make sure the dates you said in your testimony are correct.

MR. CARNEY: You know, I got your

asking you to review the order. I'm trying to make sure the dates that you -- if I understood you correctly, you first said in the order FE was required to go back to December 2008.

MR. CARNEY: What I saw when I read the order it said to charge people the rate to December 2008. I can give you the paragraph, if you let me look at it.

ATTORNEY EXAMINER SEE: That's not what I was asking. You said the company went back to 2007.

1 MR. CARNEY: That's what they did. 2 3 what you intended to say? 4 5 6 7 8 9 10 11 12 13 14 15 **16** 17 tenants? 18 MR. CARNEY: 19 20 21 testify to their bills. 22 23 personal knowledge. 24 MR. CARNEY:

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ATTORNEY EXAMINER SEE: So that is MR. CARNEY: That's what they did. In other words, it not only -- the order says all, it said all all-electric, it didn't say you can pick and choose who you're going to give credit to. The order of the PUCO just came out last week corrected that. But people in our apartments had an extra two months of higher rates than people taking care of with the first order which should have covered our apartments. ATTORNEY EXAMINER SEE: MS. MILLER: You indicated that the company went back to 2007. That was your own personal bill or what you heard from your This is what I heard. I do not live there myself. We do have some people here who do live there and may be able to MS. MILLER: You do not have any I do not. I have

personal knowledge of seeing the bills of my

son, but it's not my bill.

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ATTORNEY EXAMINER SEE:

Mr. Meissner. Mr. Carney, step back up.

MR. MEISSNER: First you and those with you are owed a vote of thanks for all you did for Cleveland.

This rate, the all-electric rate, the proper rate you want right now, some people say that rate results possibly in a subsidy or some costs to the company, and then there's been further issues about should other customers pay that so-called subsidy. Is it your opinion any kind of cost or subsidy that should be borne by the company or stockholders not be spread to other customers who are not all electric users.

MR. CARNEY: I think that's a completely spurious and phony issue. It's not a real issue. There's never been a subsidy. If anything, those with all-electric homes, those people heating hot water with electric were subsidizing everyone else for all those years.

It's my understand CEI reorganized.

I went through that with them. They wanted to
be a contractor on a building of ours, a
contractor for. They went to for profit

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    businesses and it's my understanding it's no
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    longer theirs, but they did this as a profit
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    motive for them. It was never a subsidized like
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    all other people to the all-electric users.
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    might have been the other way.
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                MR. MEISSNER: Thank you, Your
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    Honor.
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                ATTORNEY EXAMINER SEE:
                                         Thank you,
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    Mr. Carney. Michael Carney. Any relation to
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    the last Mr. Carney?
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                THE WITNESS: Yes, actually my
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    father.
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               (Michael Carney was sworn.)
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                                         Please give
                ATTORNEY EXAMINER SEE:
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    us your name and address. Go ahead with your
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    statement.
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                MR. CARNEY: Michael Carney, 1300
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    West 9th Street, Cleveland, Ohio.
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                ATTORNEY EXAMINER SEE: Go ahead.
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                MR. CARNEY: I actually did not
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    bring my bills. I was not planning on
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    testifying today; however, I did not see many
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    residents I recognize in the crowd so I wanted
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    to submit testimony. That whether it's an
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all-electric issue or not, my bills have sky

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1 rocketed as of last June. People complain about 2 the all-electric discount of 30 percent. That's a nice thing to have, but when my bill went up 3 by a hundred percent per kilowatt hour in one 5 month, and I received no notice of that, that 6 angered me.

I heard a lot of other people that have very similar thoughts. In regards to the ESP that is issued here, I just have to put on the record that I'm completely against it. is stressing downtown residents, whether it be a family, or young professionals, or people who are retired. I can only assume this is an people everywhere in the covered area. you.

ATTORNEY EXAMINER SEE: Thank you.

MS. MILLER: I just have a question.

Are we allowed to engage in friendly cross today?

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Go ahead ATTORNEY EXAMINER SEE: with your question, Ms. Miller.

MS. MILLER: I wanted clarification. I don't have a question before the next witness but I have some direction.

> Thank you, ATTORNEY EXAMINER SEE:

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Mr. Carney.

Ms. Miller, you're counsel for the company. You know the bounds of what goes on. If you need clarification or you need to ask questions to clarify the record, if you let me know you're asking the question, go ahead.

Tom Mendelsohn. Mr. Mendelsohn raise your right hand, please.

(Mr. Mendelsohn was sworn.)

ATTORNEY EXAMINER SEE: State and give name for the record.

MR. MENDELSOHN: My name is Tom

Mendelsohn, M-e-n-d-e-l-s-o-h-n. And I'm at

3030 Euclid Avenue, Suite 100. Good afternoon.

I have already indicated my name. I work

everyday with an office called Empowerment

Center of Greater Cleveland, formally the

Welfare Rights. As an administrator of a

grassroots human service agency, I would like to

first express a sincere thanks to anybody that

is here from First Energy and CEI and if by any

chance there's somebody here from Dominion East

Ohio for the support that is has been provided

to the low income people in the greater

Cleveland area and actually throughout the state

of Ohio for the fuel funds that are provided for low income residents.

Actually since 2008 and to date, the agency that I'm affiliated with provided utility assistance for more than 1500 people thanks to the full fund support provided.

Since September 2009 with the First Energy fuel fund support, the agency has assisted 597 people and utilized 143,000 fuel in fund allotment to date and seeing customers on a daily basis and providing fuel fund assistance.

It's worthy to note that during the period of time since 2008 with the support of Dominion East Ohio, our organization has also provided fuel fund assistance to First Energy customers in the amount of almost \$66,000, and those individuals were benefited as a result because they were able to keep their utilities We have been able to supplement fuel fund up. assistance we received through a grant and arrangement and affiliation that we have with local foundation that provides assistance on a case-by-case basis.

Periodically we have been able to combine a number of resources to assist

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individuals that are in need in Ohio, and particularly Northeastern Ohio. We currently are utilizing fuel funds from the 2009 rate case from First Energy for customers and residents requiring assistance. This fuel fund carries through 2011. There continues to be a growing need for energy assistance in our community with the continued loss of jobs in our region, the fuel fund assistance is a desperate need for many low income residents in our community.

We have even been advised at the Empowerment Center that there may be a need that an adjacent county requires fuel fund support, and we have indicated that we are willing to assist these individuals in these additional areas.

With the increases projected in this proposal, why is it in the proposal it's missing recommendation enabling the continuation of fuel fund assistance after 2011. It seems inappropriate to us there not be fuel funds included as past practices demonstrated. There should also be similar sums of money set aside as with the current cycle. During the past fuel fund support an amount was agreed to, I think in

the amount of six million dollars that is
divided amongst a number of different agencies
and we're suggesting that over next three years
a sum of 12 million dollars might be an
inappropriate figure to be included as fuel fund
support for those that are in need.

Here's an example of a consumer who received some assistance as a result of the fuel fund grant. KA came to our office for utility assistance. Over a year ago she was erroneously placed on a monthly payment plan. When she went to reverify this year, it was found she was dropped from the payment plan and was immediately billed for back usage in the amount of 4300.

The client had no support of income due to layoff and could not pay the bill. It was -- we were able to negotiate with the utility company to keep the utility on. We also negotiated a tracking and analysis and a framework plan where the consumer will pay her new payment plan amount on time every month and then at the end of 12 months the utility company will match the payment amount and deduct it from the arrearages. Ultimately she's been able to

keep up her utilities with the plan being set up to reduce her outstanding bill.

Without the fuel fund help and without the collaboration among organizations helping individuals in need, a plan that is being proposed is just not appropriate and should be amended to include a fuel fund as a mechanism to help those in need.

The process being taken for this proposed rate increase has come to light in the community very abruptly. It seems that it is hastily being brought for determination without sufficient time to provide for public hearings with a sufficient amount of time to get an appropriate number of people here to provide a variety of different input. The proposed rate change may result in large increases for customers who can ill-afford additional daily living costs.

Many economically disadvantage
citizens are struggling in our economy in
Northeast Ohio. In addressing the issues of
transmission of energy it is our understanding
when a utility company decides to change its
transmission operation, they should comply with

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the decision of the Federal Energy Regulatory
Commission, FERC, that was an order dated July
17, 2009. Language in that decision suggests
that the transmission owners that seek to change
the regional transmission systems should be
prepared to assume the cost attributed to their
decision. It's not to stipulate that customers
should receive an increase in their utility
costs.

When energy efficiency programs are concerned, it does not seem to follow sequentially the customer finding energy efficient ways to conserve energy should be charged by the First Energy recovery payment loss due to the lower energy consumption. There should be a form of a bonus for conserved utilization for a customer. A customer should not be aware of lost revenue as a result of the changes in their energy efficiency program. finally. As businesses negotiate for special rate consideration that promote economic development and job retention, how can PUCO allow First Energy to charge a customer for the energy costs for their expansion or, for that matter, how can the PUCO allow First Energy to

charge customers for energy cost concessions 2 given to auto makers increasing their use over 2909 figures and customers to pay the surcharge 4 to convert costs of discounted rates to auto 5 This appears as if to make an makers.

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assessment without providing representation or discussions with those needing to be assisted.

On behalf of the Empowerment Center of Greater Cleveland, I ask that you reject this proposal as written. I encourage the language written have the continuation of the fuel fund support for the communities where there are low income people in need. I recommend the stipulation be rewritten moving the cost for transmission back to the vendors and away from the customers.

I recommend that the stipulation place more of the cost for economic development and retention on the businesses that are requesting the cost breaks and away from the citizens. Thank you for your consideration of these comments. I have with me several members of our membership council and you heard from one already. And later I believe you'll hear from one of the consumers who benefitted from the

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    fuel fund assistance that our agency provided.
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    Thank you.
                MS. MILLER: I have one question.
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    If the agreement were amended to include the
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    fuel fund provision that you articulated, would
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    you support the agreement.
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                THE WITNESS: It would go a long way
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    to bring us on board with that. There is a
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    definite need for that fuel fund.
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                ATTORNEY EXAMINER SEE: Thank you.
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    Lauren Skirbunt.
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                How do you pronounce your last name?
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                MS. SKIRBUNT: Skirbunt.
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                ATTORNEY EXAMINER SEE: Ms. Skirbunt
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    raise your right hand.
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                (Ms. Skirbunt was sworn.)
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                ATTORNEY EXAMINER SEE:
                                         Please state
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    and spell your last name.
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                MS. SKIRBUNT: Lauren Skirbunt,
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    L-a-u-r-e-n S-k-i-r-b-u-n-t.
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                 ATTORNEY EXAMINER SEE:
                                         Go ahead.
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                 THE WITNESS: Hi. I'm a little
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    nervous. I wanted to speak pretty much on
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    behalf of myself, because I play kind of an
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    interesting role in the downtown Cleveland
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residential area. I'm the property manager of some of the apartment complexes in the downtown area. I have been an apartment resident for the past five years, and I just purchased a condo in the past year. I'm kind of representing three ball parks of experience in that area.

As far as my personal experience with the apartment complex, I know when I moved in I was about 700 square feet and paid an average of 50 to 75, top out at a hundred dollars in the wintertime for electric bills.

And in the condo I purchased over this past year I saw my bills from about 35 to 50 dollars to 75 to 100 in winter to topping out just under 300 in December. Within a year's chunk of time of having been in the same space and same amount of square footage for five years, I can tell you that's a drastic difference. I was struggling myself.

I can relate to my residents who live in the same property. I had to see them come in and struggle with the new rate that came through, having people cry trying to figure out how they're going to pay their rate along with wondering what they're going to do because they

have to move out of the property. I have lost residents because of the increases. And with 3 that being the case, they still are responsible for their lease terms, so I got to be the 5 unfortunate villain and say you still need to 6 pay the rent for such-and-such month. It's a 7 very unfortunate circumstance watch this 8 happening all around you.

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With the idea of new proposed rates coming around, I don't know exactly what they're going to be. I didn't see anything that said exactly what they're going to be, but anything that is going to adjust the ability for people to live and survive in the downtown as we're struggling and trying to make Cleveland survive and revive as we are, currently as a city it's difficult to put any challenge to anyone looking to come in as a new resident, starting a new job, getting off on their own.

I see a lot of people just out of school, getting their first job, getting their first places in a city, and to be smacked with this kind of dilemma just off utility bills it's very difficult for people to go through that and it's very difficult to rent properties under

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that. So as far as my job position to fill a property, how am I supposed to fill a building knowing that these people coming in -- I almost need to start doing a disclosure statement, if you come in and there's a new rate increase that comes along, you are going to be looking at X, Y, Z for your potential bills, plan on it. You would have to lower our rate. We're not going to make enough money as a company. We need to get someone in there to keep the business aligned. It's a huge struggle between everything I suffered between -- whether it's business, personal and friends watching people go down in the struggle with it. I hate the idea of facing another challenging winter, and I guess that's where I stand. Thank you. ATTORNEY EXAMINER SEE: Thank you. Sue Pollotta? I'm having difficulty reading the writing here. I believe it's you Sue or Suzie P-o-l-l-o-t-t-a or l-l-a. Okay. I will take that as a pass.

Is there an individual that lives on Beta Avenue? What is your name?

MR. FRANK: You can't read my writing. Reverend Mike frank.

1 ATTORNEY EXAMINER SEE: Come forward 2 Mr. Frank. 3 THE WITNESS: They used to keep me 4 after school so I could improve it and they gave 5 up. 6 ATTORNEY EXAMINER SEE: I believe 7 it, Mr. Frank. 8 (Michael Frank was sworn.) 9 ATTORNEY EXAMINER SEE: State and 10 spell your name for the record and give us your 11 address 12 MR. FRANK: F-r-a-n-k is how you 13 spell the last name, Michael Frank, 4420 Beta 14 Avenue, Newburgh Heights. 15 ATTORNEY EXAMINER SEE: Go ahead 16 with your statement. 17 MR. FRANK: You know, there's a lot 18 of different kinds of people who have spoken, a 19 lot of different kinds of people who are going 20 to be hurt by this proposal. 21 I'm just here as pastor of Broadway 22 Christian Church in Slavic Village of Cleveland, 23 Ohio, one of the poorest neighborhoods in all of 24 Cleveland. And I just kind of want to underline

some of the things that have been said.

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ATTORNEY EXAMINER SEE: Does that

One that this case is proposing to raise already unbearable rates. And this is from people who over the past several years have had good profits, people who actually suggested that you penalize poor people who use less electricity because they're not using enough electricity because they're not getting enough money from them.

Furthermore, and just to underline what was already said, this case does not extend the fuel fund, let's alone raise it, both things need to happen. Two things strike me about this proposal. One is that the early Ebenezer Scrooge would be delighted with this proposal because it decreases a surplus in the population.

The second is Charles Darwin might be pleased because this would be a fine way to cull the weak from the heard. But I want to assure you that God Almighty will not be pleased. These people we ignore who are poor and weak are those for whom Jesus Christ died and we will answer to God for our treatment of them.

1 conclude your statements, Mr. Frank. 2 MR. FRANK: Beg your pardon? 3 ATTORNEY EXAMINER SEE: Does that 4 conclude your statement? 5 THE WITNESS: That's it. I will try 6 to write better for you next time. 7 ATTORNEY EXAMINER SEE: Lavester 8 Young. Good morning, Mr. Young. If you would 9 raise your right hand. 10 (Lavester Young was sworn.) 11 ATTORNEY EXAMINER SEE: Please state 12 and spell your name for the record. 13 MR. YOUNG: Lavester Young, 15409 14 Euclid Avenue, Apartment 505, East Cleveland, 15 Ohio 44112. 16 ATTORNEY EXAMINER SEE: Go head with 17 your statement, sir. 18 MR. YOUNG: In the first place, I 19 didn't know about this until went down to 20 consumers because we don't get informed about 21 these things until a decision is made. I don't 22 think it's appropriate to raise -- for First 23 Energy to raise the rates because consumers 24 we're already hurting and we need help. 25

And the Empowerment Zone gave me

help. It was -- I'm a service connected veteran. I got two honorable discharges. I got hurt. I couldn't walk. I had my own business. My business went under. I'm trying to say I worked all my life. And these bills already are unbearable and like I'm on medication, I have a vaporizer, I have to have air conditioner in the wintertime or I will be crippled again. And that lots of people are in my same category.

I'm a service connected veteran. It just so happen the best mistake I ever made was joining the Army, because they pay for my medication and give me a check every month. And I have been trying to keep up with the bills. I can't work. I would look love to work. I love to go to school. In fact, I go to every school I can. I'm in school right now, but I need some help.

They helped me. I would like to thank the Empowerment enter for helping me and trying to help everybody else. I really appreciate what you're doing, because the jobs aren't out there, the bus fare is going up, grocery is going up, and medication is going up. I feel sorry for people that don't have

insurance that I have from the VA. I see them

crying and suffering, without electric, and they

got children and loved ones just like everybody

else. We can't afford it right now because the

whole economy is hurting. And that's all I have

to say.

Like I say, thank you again because I would have been -- like in my house I would need a seeing eye dog because I didn't have no electric, no vaporizer or anything. I appreciate your help. Thank you.

ATTORNEY EXAMINER SEE: Thank you, Mr. Young.

Is there anyone that did not sign up to offer testimony that wishes to do so now?

Mr. Meissner, you're counsel for one of the parties. You're not raising your hand to offer testimony?

MR. MEISSNER: I wanted to make something is presented as unsworn testimony. It was a witness. She called me before the hearing. Her letter praises the fuel fund. First Energy now has implied the fuel fund shouldn't continue. I want to submit her letter as part of the record of unsworn testimony.

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provide it, I will see to it that it is docketed under this case. And at this point, I would remind everyone if they want to write in -- just a minute, Mr. Reese. If you want to write to the Commission or you know someone that would, you can file a statement that will go into the docket. You can file a statement that goes into the docket so long as you make sure to include the case number on your letter:

Mr. Reese?

MR. REESE: Yes, Your Honor, something a little different here.

I want to object to the handout that is being distributed by the PUCO staff this evening. I wanted to call your attention to the description of First Energy's agreement, the pages are not numbered, I believe it's about six or seven pages back. It says First Energy's agreement and it says the proposed ESP was filed with the agreement of the parties involved in the case. On the very next page, the OCC is listed as a party in the case.

I want to make it clear, that OCC did not sign the settlement in this case.

ATTORNEY EXAMINER SEE: Will note that you made that notation, Mr. Reese. You do recognize as counsel for OCC this is not part of the record. It's merely a presentation or outline of the case that was used by us.

If anyone here wants to review the agreement and determine who are parties to the case or intervenors in this case that have actually signed on, you can go into the Commission's documents by going into the Commission's Web site, going into the docketing information system, inputting 10-0388, the case number, and you can see all the documents that have been filed in the case and, generally, if you go to the last page of the stipulation you'll see the parties that have signed on.

MR. REESE: Your Honor --

ATTORNEY EXAMINER SEE: If you go past that, sometimes you can see they will submit a letter after the date that the stipulation is filed.

MR. REESE: I wanted to note the standing objection. If this is what witnesses are being provided with prior to their testimony, it is incorrect.

ATTORNEY EXAMINER SEE: Okay. Thank you, Mr. Reese.

If there's nothing further -- Mr. Meissner?

MR. MEISSNER: I would like to say
Citizens Coalition would join what Mr. Reese
just said. We would point out that the
stipulation people can look at which one of the
significant interests in the case which are the
residential consumers and they are not involved
in that stipulation at all. Thank you.

ATTORNEY EXAMINER SEE: Thank you for that clarification.

MS. MILLER: I'm sorry, Your Honor.

Just to clarify Mr. Meissner's testimony. There
are residential customers represented in the
case Ohio Partners for Affordable Energy, their
clientele and residential customers, and they're
represented.

people are parties or intervenors that does not make them a party to the stipulation. So if individuals that are interested in the case want to confirm who has signed the agreement, I would recommend you look on the Web site. If there

are no further -- if there's no one else that wishes to offer testimony, public testimony today, the hearing is adjourned. Thank you for your time. (Hearing concluded at 2:21 p.m.)

CERTIFICATE

STATE OF OHIO,)
SS:
SUMMIT COUNTY,)

I, Tami A. Mitchell, RPR and Notary Public within and for the State of Ohio, duly commissioned and qualified, do hereby certify that the proceedings were by me reduced to Stenotypy, afterwards transcribed upon a computer; and that the foregoing is a true and correct transcription of the proceedings so given as aforesaid.

I do further certify that these proceedings were taken at the time and place in the foregoing caption specified, and were completed without adjournment.

I do further certify that I am not a relative, employee of or attorney for any of the parties in the above-captioned action; I am not a relative or employee of an attorney of any of the parties in the above-captioned action; I am not financially interested in the action; and I am not, nor is the court reporting firm with which I am affiliated, under a contract as defined in Civil Rule 28(D).

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my seal of office at Akron, Ohio, on this 26th day of April, 2010.

My Commission expires November 11, 2014.

Tami A. Mitchell, RPR and Notary Public in and for the State of Ohio.