

**FILE**

From: "webmaster@puc.state.oh.us"  
 To: "ContactThePUCO@puc.state.oh.us"  
 Subject: 51350  
 Sent: 2/23/2010 12:38:01 PM  
 Message:  
 WEB ID: 51350 AT:02-23-2010 at 12:37 PM

TYPE: comment

NAME: Mr. Norman Beznoska

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 18235 Fern Canyon Dr
- Strongsville , Ohio 44136-7640
- USA

PHONE INFORMATION:

- Home: 440-238-2831
- Alternative: 440-554-4043
- Fax: (no fax number provided?)

E-MAIL: norm\_bez@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Norman J. Beznoska Jr.
- Service address: 18235 Fern Canyon Dr
- Service phone: 440-238-2831
- Account Number: 110025922805

COMMENT DESCRIPTION:

Thanks to PUCO, My All Electric Home discount was taken away by First Energy even though they promised years ago and AGAIN on April 28, 2008 in a letter to me that my home would be "Grandfathered In" as long as I was the original owner and used the same electric equipment. THEY LIED!

Also, my January 2010 electric bill was \$96 MORE than my January 2009 bill although I used 208 KWH LESS!!!

Why are YOU at the PUCO letting First Energy get away with this chicanery and deceit? Aren't their profits HIGH enough?

This certifies that the images appearing are an accurate and complete representation of a case file document delivered in the regular course of business  
 Technician AK Date Processed 4-26-2010

RECEIVED-DOCKETING DIV  
 2010 APR 26 PM 5:22  
 PUCO