FILE

Hunter, Donielle

From: Sent: To: Subject: Attachments: ContactThePUCO@puc.state.oh.us Thursday, April 22, 2010 10:43 AM Docketing Docketing All electric Paula Mitterholzer.pdf

Public Utilities Commission of Ohio Investigation and Audit Division

Memorandum

Date: 4/22/2010

Re: Paula Mitterholzer

Docketing Case No.:

Notes:

10-0176-EL-ATA Please docket the attached in the case number above.

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April 15, 2010

Paula Mitterholzer 10767 Meadow Trail Strongsville, OH 44149

Senator Timothy J. Grendell Senate Building Columbus, OH 43215

Dear Senator Grendell,

I currently own an all electric home in Strongsville, Ohio. When my home was purchased 17 years ago, one of the selling points was the electric rate discount, which was to be a permanent arrangement. I had previously lived in gas homes, and it was with some trepidation that I allowed my husband and the builder to convince me to "go all electric". Through the years, I carefully, washed and dried laundry, did the majority of my cooking, ran the dishwasher and bathed during the "off hours" that was suggested by the Illuminating Company.

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With my husband's passing, I have been on a very restricted budget. The incredible rate increase by the Illuminating Company, has been an insurmountable burden. I was forced to keep my heat at 60 degrees this freezing winter. No matter how I bundled up, I was cold to the bones and my bill was still significantly high. I cannot spend another winter like this. The Illuminating Company has left me with no alternatives. It is not feasible to convert to gas at this point and I cannot even consider the option of selling my home...who wants to purchase a home that is held hostage to their electric bill?

I purchased this home on the good faith that our agreement would be honored. Both the builder and the Illuminating Company convinced us that this would be a comfortable arrangement for both parties. I have lived up to my side of the agreement and I hold the Illuminating Company to their side. I am not interested in the excuse that rates have gone up over the years. This should be absorbed by the Illuminating Company. They have had extra business throughout the years of many, many homeowners who trusted in them. The Illuminating Company also benefited by creating a schedule for these low rates on "off hours" only. If we used electricity during "peak hours" or over a certain amount, we were charged the normal rates. That this was allowed in the first place shows what little care the government places on the elderly. I ask that you take action to protect your constituents.

Sincerely,

Paula Mitterholzer utterhoken aula CC: PUCO

Governor Ted Strickland