

FILE

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Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Thursday, April 22, 2010 8:29 AM
To: Docketing
Subject: Docketing
Attachments: 154938.html

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 4/22/2010

Re: Lloyd Amster
31989 Sedgefield Oval

Solon, OH 44139

Docketing Case No.: 10-176

Notes:

Please docket the attached in the case number above.

RECEIVED-DOCKETING DIV
2010 APR 22 AM 9:49
PUCO

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Technician SM Date Processed APR 22 2010

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 53011
Sent: 4/17/2010 8:54:40 PM
Message:
WEB ID: 53011 AT:04-17-2010 at 08:54 PM

TYPE: complaint

NAME: Mr. Lloyd Amster

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 31989 Sedgefield Oval
- Solon , Ohio 44139
- USA

PHONE INFORMATION:

- Home: (440) 349-9764
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: ljma313@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy/The Illuminating Company
- Name on account: Lloyd Amster
- Service address: 31989 Sedgefield Oval
- Service phone: (440) 349-9764
- Account Number: 11 00 25 9179 6 1

COMPLAINT DESCRIPTION:

I own an all electric home and am writing to support reinstating the discount: Case No. 10-176-EL-ATA.

The following need to be done as a permanent solution regarding the all-electric home discount:

1) A permanent, all-electric rate differential/discount for nine months of the year for generation and distribution. 2) The all-electric discount must be attached to the HOME and not the OWNER. 3) The all-electric discount must be given to EVERY all-electric HOME. 4) The discounted rates made to load management and water heating customers must also be honored. 5) First Energy MUST NOT raise the rates of other customers to pay for the all-electric, load management, and water heating discounts. 6) Overcharges made by First Energy between May 2009 and March 2010 must be refunded in full.

At the end of 2009 I owed a difference of \$500. My first bill in January, 2010 I owed a difference of \$300. In one month I owed a difference that was 60% of the entire previous 12 months.

Every two months I am making the equivalent of a mortgage payment that is going the the Electric company not my mortgage holder.

Without the above six actions taking place Ohio will have hundreds of thousands of homes that can not be sold because the high cost of electricity to all-electric homes. This will create another housing catastrophe.