

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Wednesday, April 21, 2010 7:49 AM
To: Docketing
Subject: FirstEnergy Rate Case

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 4/21/2010

Re: Dominic Mante
15257 Walnut Creek Dr
Strongsville, OH 44149

Docketing Case No.: 10-388-EL-SSO

Notes: I am not only a customer of First Energy, I am also a stockholder and I have been for years. I started buying stock when it was The Illuminating Company and at that time it was not only a good company to invest in, it was a GOOD company. First Energy is a part of this community whether they like it or not, but they seem more of an adversary than a good neighbor. They should be allowed to make a profit, but due to their monopoly status they need to be help accountable for their constant blunders of management. They are not a well-run company and you know that better than most. Their stockholders, and that includes me, should have to pay the price for their management's ineptitude, not the consumer. Do not give in to their demands, because this spiral of rate increase will not end until we hold First Energy management accountable for the way they do business.

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician Jim Date Processed APR 21 2010

RECEIVED-DOCKETING DIV
2010 APR 21 AM 10:35
PUCO