

FILE

04-13-2010

2

RECEIVED-BODCKETTING DIV

Dear Commission,

2010 APR 16 AM 9:35

10-176-EL-ATA

I AM WRITING IN PROBEC OF RATES GOING UP ON MY ELECTRIC BILL.

I AM IN THE PROCESS OF INHERITING MY FAMILY HOME. THE HOME IS ALL ELECTRIC, AND WAS BUILT IN 1969. MY PARENTS RECEIVED A DISCOUNTED RATE FOR ELECTRIC, AND THEIR LAST BILLS WERE FOR \$183.⁰⁰ PER MONTH.

WANTING TO DO THE RIGHT THING, I PUT THE ELECTRIC BILL IN MY NAME WHEN MY WIFE AND I MOVED IN IN FEBRUARY. ACCORDING TO THE ILLUMINATING COMPANY, BECAUSE I CHANGED THE FIRST NAME ON THE BILL FROM NICHOLAS TO GEORGE, I WAS NO LONGER ELIGIBLE FOR ANY TYPE OF DISCOUNTED RATE FOR AN ALL ELECTRIC HOME.

MY ELECTRIC BILL GREW TO FOUR (4) TIMES THE RATE MY PARENTS HAD BEEN PAYING. WHEN DISCOUNTED RATES WERE RESTORED TO SOME CUSTOMERS, I WAS EXCLUDED. THIS IS LIKE SOME PEOPLE CAN BUY A SHIRT FOR \$25⁰⁰, BUT IT WILL COST ME \$100.⁰⁰, ONLY BECAUSE OF A FIRST NAME CHANGE ON THE MONTHLY BILL.

WOULDN'T A DISCOUNTED RATE BE THERE FOR THE HOME ITSELF, AND NOT THE RESIDENT?

THESE DISCOUNTED RATES WERE PROMISED ALL HOMEOWNERS, AND WERE TO CONTINUE IN ORDER TO HAVE AN ALL ELECTRIC HOME BE A MORE COST EFFECTIVE CHOICE.

IN THESE FINANCIALLY TRYING TIMES, THE PUCC

MUST KEEP VIGILANT
This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician SM Date Processed APR 16 2010

George Polach

GEORGE RALICH
39789 FRENCH CREEK ROAD
AVON, OH

44011-1709

ph. (440) 934-2078