

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 52827
Sent: 4/8/2010 9:03:16 PM
Message:
WEB ID: 52827 AT:04-08-2010 at 09:03 PM

10-176-EL-ATA
10-388-EL-SSO

TYPE: complaint

NAME: Mr. Gary Yager

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 11290 Highland View Dr.
- Munson Twp , Ohio 44024
- USA

PHONE INFORMATION:

- Home: 440-286-3168
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: garyeyager@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy Corp
- Name on account: Gary E. Yager
- Service address: 11290 Highland View Dr.
- Service phone: 440-286-3168
- Account Number: 11 00 26 8290 25

COMPLAINT DESCRIPTION:

I am a homeowner of an all electric home that I bought twenty four years ago and I was told it would have a lifetime discount on the electric rate for life of the house because it was energy efficient. When the discount was removed, my bills doubled and my house value dropped. This makes my house and the others in this area less attractive to home buyers as no one would want these expensive electric bills and not to mention there are often power outages that leaves the house useless as nothing works. These higher rates will most likely reduce the population in the area, because it is too expensive to own a home, especially in a recession. Like some in this area, I am retired and can not afford the high winter rates because I am on fixed income. Please consider helping the citizens of this area instead of special interest groups, such as First Energy. I am requestiong this be filled in the docket for case #10-176 for all electric case and case #10-388 for the 390 million distribution case.

I hereby certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician SM Date Processed APR 14 2010

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2010 APR 14 AM 8:45

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