

From: "webmaster@puc.state.oh.us"  
To: "ContactThePUCO@puc.state.oh.us"  
Subject: 52875  
Sent: 4/10/2010 4:53:14 PM  
Message:  
WEB ID: 52875 AT:04-10-2010 at 04:53 PM

RECEIVED-DOCKETING DIV

2010 APR 13 PM 2:37

PUCO

TYPE: complaint

NAME: Mrs. Cherie Grivna

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 6300 Boneta Rd.
- Medina , Ohio 44256
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: cgrivna@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Ohio Edison (First Energy)
- Name on account: Joseph Grivna
- Service address: 6300 Boneta
- Service phone: 330-239-4033
- Account Number: 11 00 09 9290 4 0

COMPLAINT DESCRIPTION:

Docketing Case No: 10-388-EL-SSO I am against First Energy's request for increased Distribution rates of 390 million. It is totally uncalled for based upon their recent filing of 109 million. We are totally being gouged by First Energy. I wish to have this complaint filed under case number 10-0388. Also I wish to complain about First Energy's removal of my all electric home rate and water heating special rate. I also want to file a complaint under case number 10-0176 They have broken the contract without any contact with me the customer. Unfair business practices are being foisted onto the customer.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician *DM* Date Processed APR 13 2010