

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 52847
Sent: 4/9/2010 12:47:30 PM
Message:
WEB ID: 52847 AT:04-09-2010 at 12:47 PM

RECEIVED-DOCKETING DIV

2010 APR 13 PM 2:37

PUCO

TYPE: complaint

NAME: Mrs. Jayne Dervay

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 8901 Doral Drive
- Mentor , Ohio 44060
- USA

PHONE INFORMATION:

- Home: 440-257-5994
- Alternative: 440-251-6219
- Fax: *(no fax number provided?)*

E-MAIL: jndrva@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Dervay
- Service address: 8901 Doral Drive
- Service phone: 44025275994
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

Please file in #10-176 all electric docket and Case #10-388 distribution. Please require First Energy to stand behind their promise to people that built all-electric homes years ago. Credits and discounts for all-electric and load management need to be continued FOR THE LIFE OF THE HOUSE, SO THAT OWNERS ARE NOT LEFT WITH HOUSES THAT ARE NOT MARKETABLE. PUCO should not have allowed this last year debacle to happen, and we request they now please stand up for the electric consumer. Those of us with geothermal systems have invested huge amounts to be conservative with our energy use - we are NOT wasteful consumers. Thank you.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician Jim Date Processed APR 13 2010