

FILE

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Tuesday, April 13, 2010 11:28 AM
To: Docketing
Subject: FirstEnergy Rate Case

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PUCO

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 4/13/2010

Re: Jarrod Burgard
1954 Plymouth Rdg
Ashtabula, OH 44004

Docketing Case No.: 10-0176-EL-ATA

Notes: My complaint is to have my all electric rates restored to my home. The temperature in my home did not exceed 58 degrees all winter, all of my lights have been converted to CFC years ago. Natural gas is not an option in my area. My home value has now dropped due to recent changes. Please have promises fulfilled. Electric is the most expensive form of heating, why would I have considered it without the rates?

Please docket the attached in the case number above.

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Technician SW Date Processed APR 13 2010