

**FILE**

From: "webmaster@puc.state.oh.us"  
 To: "ContactThePUCO@puc.state.oh.us"  
 Subject: 52886  
 Sent: 4/11/2010 1:17:37 PM  
 Message:  
 WEB ID: 52886 AT:04-11-2010 at 01:17 PM

TYPE: complaint

NAME: Mr. Lloyd Amster

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 31989 Sedgefield Oval
- Solon, Ohio 44139
- USA

PHONE INFORMATION:

- Home: (440) 349-9764
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: ljma313@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy/The Illumination Company
- Name on account: Lloyd Amster
- Service address: 31989 Sedgefield Oval
- Service phone: (440) 349-9764
- Account Number: 11 00 25 9179 6 1

COMPLAINT DESCRIPTION:

I own an all electric home and am writing to support reinstating the discount: Case No. 10-176-EL-ATA.

The following need to be done as a permanent solution regarding the all-electric home discount:

1) A permanent, all-electric rate differential/discount for nine months of the year for generation and distribution. 2) The all-electric discount must be attached to the HOME and not the OWNER. 3) The all-electric discount must be given to EVERY all-electric HOME. 4) The discounted rates made to load management and water heating customers must also be honored. 5) First Energy MUST NOT raise the rates of other customers to pay for the all-electric, load management, and water heating discounts. 6) Overcharges made by First Energy between May 2009 and March 2010 must be refunded in full.

At the end of 2009 I owed a difference of \$500. My first bill in January, 2010 I owed a difference of \$300. In one month I owed a difference that was 60% of the entire previous 12 months.

They you need to make them permanently re-instate the all electric refund and repay every penny of the money they received by reneing on contracts and promises they made.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. Technician *SM* Date Processed **APR 13 2010**

RECEIVED-DOCKETING DIV  
 2010 APR 13 AM 8:53  
 PUCO