Hunter, Donielle

From:	ContactThePUCO@puc.state.oh.us
Sent:	Monday, April 12, 2010 2:31 PM
To:	Docketing
Subject:	Docketing
Attachments:	154413.pdf; 154413.html; 154413.txt

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 4/12/2010

Re: Gene Moore
15271 Walnut Dr

Strongsville, OH 44149

Docketing Case No.:10-176-EL-ATA

Notes: Customer opposes elimination of all electric rates.

Please docket the attached in the case number above.

RECEIVED-DOCKETING DIV
2010 APR 12 PM 3: 04
PUCO

From: "webmaster@puc.state.oh.us"
To: "ContactThePUCO@puc.state.oh.us"
Subject: 52862
Sent: 4/9/2010 7:28:57 PM
Message:
WEB ID: 52862 AT:04-09-2010 at 07:28 PM

TYPE: complaint

NAME: Mr. GENE MOORE

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 15271 Walnut Creek Dr.
- Strongsville , Ohio 44149
- USA

PHONE INFORMATION:

- Home: 440-238-2797
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: ebmpro17@wideopenwest.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Eugene B. Moore
- Service address: same
- Service phone: same
- Account Number: 110026660388

COMPLAINT DESCRIPTION:

Regarding All-Electric= Case No. 10-176-EL-ATA

One would like to think that those governing our utilities would understand their feduciary responsibility to act on behalf of the public and in their best interest. Contracts were made...then broken by First Energy...with your blessing...hopefully you will do what is right and correct this situation and get this nonsense out of the way. How do you think people who were bilked into all electric homes years ago by the promise of the discount can afford to heat, let alone sell their homes, if this crap continues as is.

For a change...do what is RIGHT for the consumers you were hired to protect!