

Hunter, Donielle

From: ContactThePUCO@puc.state.oh.us
Sent: Monday, April 12, 2010 11:09 AM
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Subject: FirstEnergy

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PUCO

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 4/12/2010

Re: Herbert Mager
2809 Jefferson
Rock Creek, OH 44084

Docketing Case No: 10-0176-EL-ATA

Notes: THIS IS IN RESPONCE FOR DOCKET # 10-176. I WOULD LIKE TO SAY THAT I WAS OFFERED THE ALL ELETRIC DISCOUNT WHEN I BOUGHT MY HOME. I CONTACTED THEN CEI, AND WAS TOLD IT WOULD BE IN EFFECT PERMENTALY. I FEEL THAT THEY DO NOT HAVE THE RIGHT TO RENEG ON THEIR PROMISE TO GIVE THE LOWER RATE. THEY HAVE US OVER A BARROW AND IT SEEMS THEY ARE SQUEEZING US. PLEASE KEEP THE DISCOUNTED RATE IN EFFECT FOR ALL OF US FOREVER AS THEY PROMISED. I AM OUT OF WORK AND THIS WINTER WAS EXTREAMLY HARD ON US. WE TURNED THE HEAT DOWN AS LOW AS WE COULD, BUT STILL HAD A VERY HIGH BILL TO PAY. WE WERE AND STILL ARE JUST BARELY MAKING ENDS MEET. THIS IS ALSO A CLEANER FORM OF HEAT INSTEAD OF WOOD OR COAL WE WOULD HAVE TO USE TO HEAT IF WE ARE FORCED TO SWITCH. THANK YOU, HERB MAGER

Please docket the attached in the case number above.

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Technician SM Date Processed APR 12 2010