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FILE

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 52793
 Sent: 4/8/2010 10:59:30 AM
 Message:
 WEB ID: 52793 AT:04-08-2010 at 10:59 AM

RECEIVED-DOCKETING DIV
 2010 APR 12 AM 11:35

PUCO

TYPE: complaint

NAME: Mrs. Donna McKeon

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 17827 Falling Leaves Road
- Strongsville, Ohio 44136
- USA

PHONE INFORMATION:

- Home: 440-846-9302
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: dmckeon@bw.edu

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy - Illuminating Company
- Name on account: Joseph McKeon
- Service address: 17827 Falling Leaves Road
- Service phone: 440-846-9302
- Account Number: 110025987782

COMPLAINT DESCRIPTION:

To Whom It May Concern: RE: Docket for case # 10-176 for the all-electric case I am writing to you to let you know that I believe the current temporary reinstatement of the discounted all-electric rates by the PUCO and First Energy for all electric homes should be made permanent. My husband and I have lived in our all-electric home located at 17827 Falling Leaves Road in Strongsville, Ohio for almost 18 years and have been on CEI's all-electric residential rate up until December 2009. We were absolutely appalled by the outrageous electric bills we have received during the winter months: \$416 for December 2009 and \$640 for January 2010, and \$413 for March 2010 which was an increase of well-over 100% from our bills for the corresponding months the previous year even though our usage of kilowatt hours has been basically the same or lower. Several years ago First Engergy sent out a notice that the customers whose homes were currently under the all-electric residential would retain those rates until they sold their homes at which time any new owner would be subject to a different residential electric rate.

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Apparently that decision was changed by First Energy when they made their new deal with PUCO this past year. I also think the all-electric residential rate should be attached to the home itself, not the homeowner, otherwise no all electric home will ever sell. In the long run, this will probably cause a loss for First Energy as all electric homeowners will inevitably convert to another source of power to heat and cool their homes. We appreciate PUCO's work in representing the public who can not afford the huge and unfair electronic rate increase for all-electric homes. We love living in Ohio and would hate to be driven out of the state because we can't afford to heat our home in the winter. Sincerely, Donna & Joseph McKeon 17827 Falling Leaves Road Strongsville, OH