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From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 52855
 Sent: 4/9/2010 2:44:03 PM
 Message:
 WEB ID: 52855 AT:04-09-2010 at 02:43 PM

RECEIVED-DOCKETING DIV

2010 APR 12 AM 9:05

PUCO

TYPE: complaint

NAME: Mr. Lloyd Amster

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 31989 Sedgefield Oval
- Solon , Ohio 44139
- USA

PHONE INFORMATION:

- Home: (440)349-9764
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: ljma313@gmail.com

INDUSTRY:Other

ACCOUNT INFORMATION:

- Company: The Illuminating Company/First Energy
- Name on account: Lloyd Amster
- Service address: 31989 Sedgefield Oval
- Service phone: (440) 349-9764
- Account Number: 11 00 25 9179 6 1

COMPLAINT DESCRIPTION:

Case No. 10-0388

I want to register my strong opposition to First Energy's latest request for a \$390 million dollar increase in distribution charges. They just received a huge increase last May. They are becoming unparalleled in their greed. It is amazing how little they care about their customers. With 10% unemployment, people on fixed incomes, people on no income and First Energy wants even more money.

They need to tighten their belt and provide a better service for an already over priced utility. Quit cutting down peoples trees and overcharging for electricity.

The PUCO needs to shake them back to reality.

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 document delivered in the regular course of business.
 Technician SW Date Processed APR 12 2010

file://C:\Users\hunter\AppData\Local\Microsoft\Windows\Temporary Internet Files\Conte... 4/12/2010

Sincerely, Lloyd Amster