

FILE

From: "webmaster@puc.state.oh.us"
 To: "ContactThePUCO@puc.state.oh.us"
 Subject: 52845
 Sent: 4/9/2010 12:10:43 PM
 Message:
 WEB ID: 52845 AT:04-09-2010 at 12:10 PM

RECEIVED-DOCKETING DIV

2010 APR 12 AM 9:05

PUCO

TYPE: complaint

NAME: Mr. Scott Robinson

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 2030 Sheffield Rd.
- Ashtabula , Ohio 44004
- USA

PHONE INFORMATION:

- Home: 440-992-9049
- Alternative: 440-997-1212
- Fax: *(no fax number provided?)*

E-MAIL: srobinson@appleheating.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Scott Robinson
- Service address: 2030 Sheffield Rd.
- Service phone: 440-997-1212
- Account Number: 110028280185

COMPLAINT DESCRIPTION:

I am complaining about the unfair change in my all-electric rate. Under the new rates my cost per kWh has increased about 100%. According to the paper the PUCO "did not realize how great the impact would be on all-electric homeowners". DO YOUR JOB! Please do what is necessary to restore the discount, and make it for my home, not me as a rate payer. I cannot afford a 20-50% drop in my home value. I am nearing retirement and when I sell my home I need to be able to get a fair value. I am asking you to help all-electric rate payers get fair treatment from First Energy in rate case No. 10-176-EL-ATA. I also find the increase in the allowed rate for General Distribution that are in place an especially troublesome rate increase for the larger users like myself. Please do not give them an additional increase that they have requested. Please support our position in Case No. 10-388-EL-SSO.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician Jim Date Processed APR 12 2010